

Approved sub-processors

Date: 1 October 2023
Ref.: GDPR

The below list of companies are as of this date pre-approved to process personal data on behalf of companies having a data processing agreement with Nextway.

Sub-processor	Processing	Country of processing	Contact
Nextway Software A/S	Consultancy and support	Denmark	privacy@nextway.software
Nextway Software Finland Oy	Consultancy and support	Finland	privacy@nextway.software
Nextway Software Norway AS	Consultancy and Support	Norway	privacy@nextway.software
Nextway Software Denmark A/S	Consultancy and support	Denmark	privacy@nextway.software
Nextway Software Sweden AB	Consultancy and support	Sweden	privacy@nextway.software
Nextway Software UK Ltd.	Consultancy and support	UK	privacy@nextway.software
Nextway Software Germany GmbH	Consultancy and support	Germany	privacy@nextway.software
Nextway Software Switzerland GmbH	Consultancy and support	Switzerland	privacy@nextway.software
Nextway Software Austria GmbH	Consultancy and support	Austria	privacy@nextway.software
TOPdesk Danmark A/S	Hosting helpdesk issue tracking system	Denmark	privacy@nextway.software
IT Relation A/S	Hosting and support	Denmark, Ireland	privacy@nextway.software
Microsoft Ireland Operations, Ltd. Att.: Data Protection One Microsoft Place South County Business Park	Hosting	Germany	privacy@nextway.software

Leopardstown
Dublin 18, D18
P521, Ireland

What did we change?

United Kingdom and Brexit As EU has not yet approved the UK as a secure third country with regards to processing of personal data, Nextway Software UK is temporarily suspended as a sub-processor for Nextway. If the approval comes within the first six months of 2021, Nextway Software UK will be reinstated on the previous conditions. If such an approval does not come, we will incorporate the European Commission's approved clauses as an appropriate safeguard for the transfer of personal data to the UK.

Help desk system

As we are moving our helpdesk issue tracking system (TopDesk) into the cloud, we are adding the vendor to our list of approved sub-processors.

IT Relation

We are extending the collaboration with our hosting partner to include Microsoft Azure in Germany

Microsoft

Microsoft has previously not been included on the list above because the use of Azure is mentioned explicitly and numerous times in the "Terms and Conditions: Next as a Service"-document. We have, however, decided to also include them in this list for the sake of good order.