



how next® makes sapiens idit even stronger at lb insurance

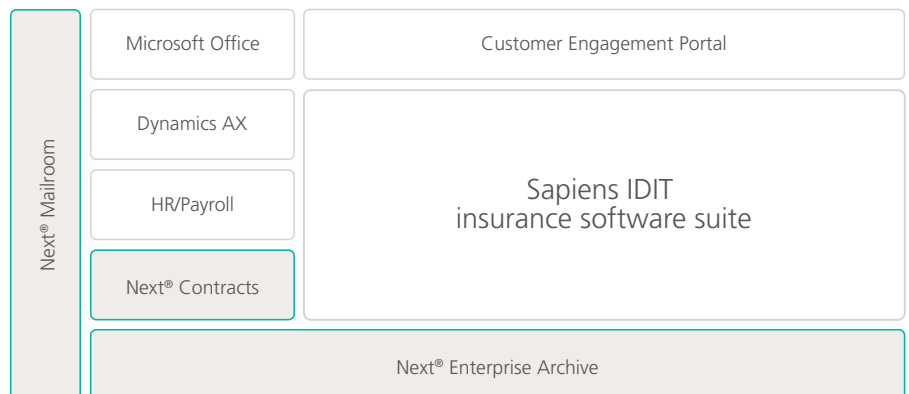
When LB decided to replace their entire legacy IT landscape in favor of IDIT, they never questioned to keep one single component in place — Next®. Learn why Next® makes sense for companies opting for IDIT. And for Sapiens too.

The core of everything at LB is IDIT. All documents to and from IDIT — and any other systems in place — reside in Next®.

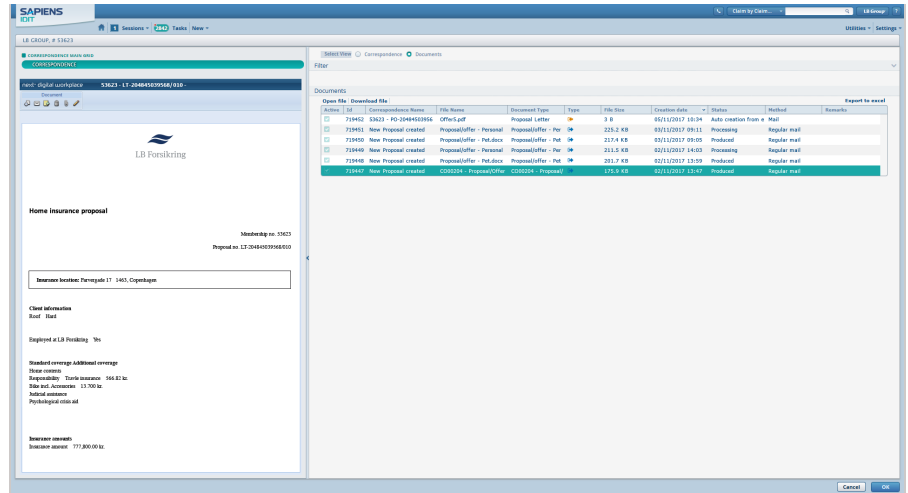
The IT landscape at LB

The core of everything at LB is IDIT from Sapiens. From top management, it has been decided that going forward IDIT will handle all business processes in LB. IDIT is complemented by a Customer Engagement Portal from Salesforce.

All correspondence at LB (paper, email, sms, pictures, videos, sound files, web portal uploads) is processed (categorized and indexed) in Next® Mailroom before it is forwarded for processing in IDIT. In addition to IDIT, LB runs a number of business systems. Finance, HR, Payroll, Contracts, Email, and Personal productivity tools.



Having a digital workplace that complements your core insurance systems, makes your employee's life at work easier and eases the constantly evolving customer journeys.



Enterprise content management for all LB, including the above applications, is handled by Next® Enterprise Archive. No business documents are allowed to remain inside the business applications. Whenever a claim document is needed in IDIT (or an invoice in Finance) the original document is retrieved automatically from Next®. Only one document exists.

Next® works behind the scene

At LB it was an early architectural design decision that the end-user should work exclusively in IDIT. All document archiving from IDIT into Next® happens automatically. And access to the documents stored in Next® is seamlessly integrated into the IDIT user interface. To the end-user, the faster and smarter document access is a feature in IDIT.

What's in it for LB

LB has decades of positive experience using Next® products, and Nextway services. LB subscribes to our belief in the value of a centralized document repository. A repository that serves all business applications, and ensures that documents are kept safe and available, and are decommissioned securely, when no longer needed. Next® Enterprise Archive, as the eDMS foundation for the company, enabled LB to eliminate one major risk from their core replacement project. And made that (and any future) update of their IT landscape easier and less costly.

And for Sapiens

For Sapiens solutions, Nextway is the ideal partner. We offer state-of-the-art complementary capabilities that: strengthen the IDIT offering, allows Sapiens to focus on the core business, and make the implementation project easier and less risky. We strictly focus on 'the rest' – elements not handled by core systems. This allows Sapiens to propose a larger solution and reduce risks.

Facts

900 Employees	420,000 Customers
400,000 Paper letters/year	1,500,000 Emails/year
	50,000,000 Documents in archive