



# Unified document management brings long-term value for CRH Denmark

## Great volumes handled

Since 1935, CRH has been a heavy player in the construction industry in Denmark. Producing 1.5 million m<sup>2</sup> sustainable concrete elements each year. Winning half of the market. And standing behind 2,000 housing and commercial projects through the dedication of 1,600 professionals. Such volumes call for efficient IT management.



With 3 subsidiaries, 17 factories, and corporate offices, streamlining of IT operations is top of mind to efficiently manage everyday tasks.



- Henning Mikkelsen  
ERP Manager, CRH Denmark A/S

**Automation in a versatile IT landscape**

CRH Denmark is part of a Fortune 500 company (CRH plc) with a local history to be proud of. They've architected a strong platform for growth through acquisitions of several market leading brands. Due to this, they navigate a versatile IT landscape with ASPECT4 and Business Central at the core. When sudden growth challenges operations, shared processes come to the rescue, to unify work across existing and new subsidiaries.

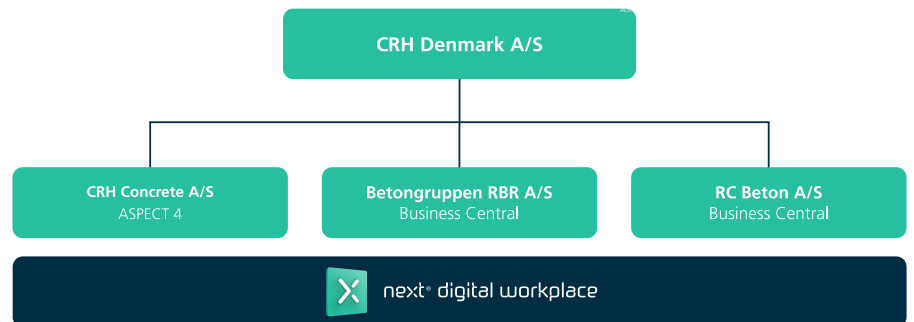


Our users get access to all relevant documents no matter if they work with Next® Digital Workplace integrated to ASPECT4 or Business Central.



- Henning Mikkelsen  
ERP Manager, CRH Denmark A/S

Next® Digital Workplace is closely integrated with ASPECT4 and Business Central



**Switching into higher gear with Next® Digital Workplace**

As a pioneer in its field, CRH has been among the first players to embrace digitization. Here, different enterprise apps from the Next® Digital Workplace document and process management platform have played an instrumental role since 2004. First, replacing physical binders with a digital archive (Next® Enterprise Archive) for critical documents, such as paychecks. Then gradually taking the manual work out of invoice processing (Next® Invoices).

In 2015, sudden investments, and more sales triggered the need to step on the pedal in their digital transformation. To add more automation and structure to their growing number of documents - in logistics, finance, purchasing, and other corporate functions.

**25,000 just-in-time deliveries. Not one piece of paper.**

To sustainably handle 25,000 just-in-time deliveries each year, instant access to data and documents is a must. That's why, from 2018, delivery notes, delivery lists, and the associated delivery reports went all-digital, as part of a larger optimization in CRH Denmark's logistics and transport processes. No more manual printing, no more manual signatures, no more scanning. And zero burden to the environment.



Next® Enterprise Archive makes it extremely easy for our staff to locate, download, and sign delivery documents – from anywhere and anytime.



- Jannie Schriver  
Procurement and Logistics Director, CRH Denmark A/S



**Finance processes and documents tamed**

Today, at CRH Denmark, Next® Invoices takes care of everything related to the processing of supplier invoices: capturing, archiving, matching, booking, and sending it to accounts payable upon final approval.

Payment is linked to the purchase system where Next® automatically performs a 3-way-match between the invoice, the purchase order (PO), and the delivery. If the match is accepted, the invoice is approved. Untouched by humans. If it fails to happen, due to missing delivery notes in the ERP system, accounts payable is notified on the flow.



With Next® Invoices, everything is logged to details. It's very easy to find out where a supplier invoice is on the automation flow.



- Henning Mikkelsen  
ERP Manager, CRH Denmark A/S

Besides processing of invoices, Next® also offers a comprehensive digital archive for supporting financial documents, such as bank receipts or CRH Denmark's own invoices.

**Training certificates located in seconds**

No one wants to spend time searching for documents. Especially not in the unfortunate event of work accidents when fast reaction is paramount. That's why, at CRH Denmark, education and training certificates are also centralized in Next®. Located in seconds when in need to prove staff competences towards the authorities. Saving time and paper. Big time.

**Future-proofing the IT landscape**

The future brings more modernization to CRH Denmark's robust IT landscape — with potential for higher efficiency, scalability, and unified work across business systems and functions. A way forward is a more extensive use of Next® Digital Workplace.



With new features coming monthly, Next® Digital Workplace has a lot to offer for our changing organization. A stable foundation for the future - no matter how we further build our IT landscape.



- Henning Mikkelsen  
ERP Manager, CRH Denmark A/S

Facts

**Founded**  
1935

**Employees**  
1,600

**Factories**  
17

**Industry**  
Construction

**Business system**  
ASPECT4 / Business Central

**Next® users**  
250