Agenda - Regional Service Councils Quarterly Meet and Confer - Virtual Meeting

Tuesday, February 18, 2024 5:00 p.m.

Metro Headquarters Building 1 Gateway Plaza 3rd Floor Gateway Conference Room

Los Angeles, CA 90012

Participate online or by phone:

Online: https://us02web.zoom.us/j/81238278002
By Phone: 213 338 8477 or 877 853 5257 (Toll Free)

Webinar ID: 812 3827 8002

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Officers:

Sharon Gookin, Deputy Chief Executive Officer

Conan Cheung, Chief Operations Officer

Jennifer Vides Hirsch, Chief Customer Experience Officer

Joe Forgiarini, Senior Executive Officer

Dolores Ramos, Service Councils Senior Manager

Regional Service Council Members:

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Submit comments before the meeting:



- Via email servicecouncils@metro.net
- By postal mail: Regional Service Councils, One Gateway Plaza, MS: 99-7-1, Los Angeles, CA 90012. Indicate the meeting name, date, and agenda item number when submitting. Email and postal mail comments must be received by 5 pm the day prior to the meeting to ensure they will be read into the public record during the meeting. Comments received via mail or email will be read for up to two minutes per person, per item.

During the meeting:

- Click on comment link for item you wish to comment on in agenda below
- Via Zoom/phone:
 - RAISE HAND in your meeting controls or PRESS *9 on the phone line.
 - To lower your hand, click **RAISE HAND** in your meeting controls.
 - Press *6 to unmute your phone line when called on for comment.
- Roll Call and Introductions
- 2. Meet and Confer with Chief Executive Officer Stephanie Wiggins *Comment*
- 3. Overview of Metro Emergency Operations, Moniek Pointer, Senior Director, Emergency Services and Homeland Security *Comment*
- 4. Public Comments for Items not on the Agenda Comment
- 5. Councilmember and Staff Comments.

ADJOURNMENT

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x2 Español (Spanish) x5 Tiếng Việt (Vietnamese)

x3 中文 (Chinese) x6 日本語 (Japanese)

х4 한국어 (Korean) х7 русский (Russian)

x8 Հայերէն (Armenian)