

# HWF2-COM Series

## LTE®/IP Single or Dual Path Commercial Fire Communicators

The HWF2-COM Series LTE/IP fire communicators are single or dual path commercial fire alarm communicators that offer Contact ID reporting with any FACP (fire alarm control panel) with a built-in dialer.

### Models include:

HWF2A-COM (AT&T® LTE and IP)

HWF2V-COM (Verizon® LTE and IP)

Both models connect directly to the primary or secondary communication ports of a fire panel's digital alarm communicator transmitter (DACT).

Three selectable reporting paths include: LTE cellular only, IP only, or IP primary with LTE cellular backup. All signals from the HWF2-COM Series are delivered to the AlarmNet® network control center which routes highly encrypted, cybersecured data packets via a customer-provided Internet connection or LTE cellular network to the appropriate central station. The AlarmNet network control center is fully redundant and monitored 24/7. Installation and programming are easy using the handheld 7720P Programming tool.



HWF2-COM Series:  
HWF2A-COM and HWF2V-COM

## Features & Benefits

- LTE and IP connection tested every day
- Three selectable reporting paths: LTE cellular only, IP only, or IP Primary with LTE cellular backup
- Requires no change to the existing FACP configuration
- Connects directly to the primary and secondary telephone ports of a DACT
- Plan choices range from 5 minute, 60 minute, 6 hour, and 24 hour supervision intervals
- Operates over hardwired Ethernet or LTE
- Works over any type of customer provided Ethernet 10/100 based network connection (LAN or WAN), DSL model or cable modem
- Data transmits over standard Contact ID protocol but is secured with the industry's advanced encryption standard (AES 256 bit)
- Supports both dynamic (DHCP) or public and private Static IP addressing
- Reliable connection: IP and cellular connection tested every day
- Built-in, standalone power supply module. Onboard charging circuit design accommodates battery backup. Includes primary power and battery supervision
- Diagnostic LEDs indicate signal strength and status
- Choice of LTE provider services
- QOS: Quality of Service diagnostics via AlarmNet conveys vital communicator information including signal strength, message path used, and when the message was received
- 7720P Handheld programmer for easy setup

# HWF2-COM Series

The HWF2-COM LTE®/IP fire communicators operate over Verizon® and AT&T® cellular networks.

They connect to any customer provided Ethernet 10/100 base network connection (LAN or WAN), DSL or cable modem. Selectable reporting path feature allows the radios to be configured for a single or dual path, while providing appropriate supervision intervals based on NFPA 72 requirements. Selectable paths and supervision timing intervals include:

SELECTABLE PATH	DESCRIPTION	SUPERVISION TIMES
2010 Cell	Single path, cellular	5 Minutes
2010 IP	Single path, IP	5 Minutes
2010 IP & Cell	Dual path, IP, & cellular	24 Hours
2013 Cell	Single path, cellular	60 Minutes
2013 IP	Single path, IP	60 Minutes
2013 IP & Cell	Dual path, IP, & cellular	6 Hours

## OPERATION

When an event occurs, the FACP goes off-hook to dial the central station. The HWF2-COM Series dialer capture module detects the off-hook condition and provides the fire panel with a dial tone. When the fire panel detects the dial tone, it begins dialing the central station.

After the dialing is completed, the dialer capture module returns a signal to the fire panel. The fire panel then sends the Contact ID reports to the dialer capture module, which in turn sends a signal after the report is successfully received from the fire panel. The dialer capture module sends the Contact ID reports to the HWF2-COM Series communications module. When all the reports are sent, the fire panel goes on-hook. The HWF2-COM Series communications module then transmits the messages to the central station either over the LTE network or the Internet (depending on configuration).

## FIRE COMMUNICATOR/PANEL CAPABILITY

The HWF2-COM Series is compatible with fire alarm control panels that use the Contact ID communications format as described in the SIA DC-05 standard.

## EASY TO PROGRAM

The HWF2-COM communicator can be pre-programmed using the 7720P programmer to enter all central station information. This is saved to the HWF2-COM communicator memory. When the HWF2-COM is installed at the site and connected to the Internet/Intranet, it registers with the AlarmNet® Receiver.

**For most installations, the only required parameters are:**

- Primary City ID (two digits), obtained from your monitoring station
- Primary Central Station ID (two digits), obtained from your monitoring station
- Primary Subscriber ID (four digits), obtained from your monitoring station
- Communication Module MAC ID, and MAC CRC number located on the outside of the box and inside of the module

All parameters are assigned by the monitoring station.

## ALARMNET

AlarmNet communications technology provides a highly reliable alternative for the transmission of alarm signals. The network provides extensive coverage in the United States and Canada. The AlarmNet Network Control Center processes signals from powerful servers in multiple locations equipped with 24/7 infrastructure support. Redundant hardware servers, real-time backup databases, and generators with battery backup at all locations ensure continuity of service. Signals from AlarmNet are transmitted to central station receivers using multiple communication paths consisting of the Internet, LTE radio network, or toll free plain old telephone service (POTS).

## INSTALLATION REQUIREMENTS, UL COMPLIANCE

**To meet UL864/NFPA requirements, ensure the following:**

- HWF2-COM Series must be installed in accordance with the National Fire Protection Association (NFPA) standards 70 and 72.
- HWF2-COM Series must be mounted in the same room and within 20 feet of the fire panel.
- HWF2-COM Series and all equipment used for the IP connection (e.g., router, hub, modem, etc) must be UL-listed, powered from an unswitched branch circuit, and be provided with appropriate standby power.
- HWF2-COM Series must use the 7AH battery (not included) to provide 24 hour backup capability.
- The Telco line wiring and the Power Transformer wiring must be routed through conduit.

# HWF2-COM Series

## Technical Specifications

---

### ELECTRICAL

**Transformer:**

**Primary:** 120VAC, 60Hz, 0.5A

**Secondary:** 18VDC, 50VA

**Battery:**

**One 12 V 7.0 AH lead-acid battery**  
(not supplied)

**Battery charging current:**

1 Amp maximum

**Battery discharge current:**

Standby 210mA, Active 290mA

### CABINET SPECIFICATIONS

**Dimensions:**

14.875" H x 12.75" W x 3.0" D  
(37.8cm H x 32.4cm W x 7.6cm D)

**Color:** Red

### SHIPPING DIMENSIONS

**Weight:** 5.3 lbs (6.94kg)

**Dimensions:**

15.625" H x 13.79" W x 9.25" D  
(39.7cm H x 34.9cm W x 23.9cm D)

### TEMPERATURE AND HUMIDITY RANGES

This system meets NFPA requirements for operation at 0-49° C/32-120° F and at a relative humidity 93% +/- 2% RH (noncondensing at 32° C +/- 2° C (90° F +/- 3° F)). However the useful life of the system's standby batteries and the electronic components may be adversely affected by extreme temperature ranges and humidity. Therefore, it is recommended that this system and its peripherals be installed in an environment with a normal room temperature of 15-27° C/60-80° F.

### PRODUCT LINE INFORMATION

**HWF2V-COM:** LTE® Digital Cellular Fire Alarm Communicator and Internet Panel, Verizon® LTE/IP

**HWF2A-COM:** LTE Digital Cellular Fire Alarm Communicator and Internet Panel, AT&T® LTE/IP

**Both models include:**

Red cabinet with key and lock  
Wall outlet box  
Dialer capture module  
LTE communications module  
Antenna and mounting adapter  
PowerBoost1 power supply  
LED display board  
Transformer  
Manual and required screws  
Cables, etc.

### ANTENNA AND EXTERNAL HARDWARE

**CELL-ANT3DB:** 3dBA gain antenna

**WA7626-CA:** SMA to N adapter cable

**7626-50HC:** 50 ft. antenna cable, low loss

**Note:** The WA7626-CA adapter cable and 7626-50HC antenna cable are only required when installing the CELL-ANT3DB antenna remotely.

### OTHER ACCESSORIES

**7720P:** HWF2V-COM, HWF2A-COM and IPGSM-4G handheld programmer

**HPTCOVER:** Plug-in transformer box for HWF2V-COM, HWF2A-COM, and IPGSM-4G communicators

**BAT-1270:** Battery 12 Volts, 7AH, sealed

### AGENCY LISTINGS AND APPROVALS

The listings and approvals below apply to the HWF2-COM Series communicators. In some cases, certain modules may not be listed by certain approval agencies, or listing may be in process. Consult the factory for latest listings.

**UL Listed:** S789

**CSFM:** 7300-1645:0511

**FDNY:** Approved

# HWF2-COM Series

## Ordering

---

<b>HWF2A-COM</b>	LTE® and IP Commercial Fire Communicator, AT&T®
<b>HWF2V-COM</b>	LTE and IP Commercial Fire Communicator, Verizon®



**For more information**  
resideo.com

**Resideo Technologies, Inc.**  
2 Corporate Center Drive, Suite 100  
P.O. Box 9040  
Melville, NY 11747  
Office: 1-800-645-7492

L/HWF2COMDS/D | NM | 09/22  
© 2022 Resideo Technologies, Inc.

All rights reserved. The Honeywell trademark is used under license from Honeywell International, Inc. This product is manufactured by Resideo Technologies, Inc. and its affiliates.