

Retrieving your Saved Username and Password after our Website Update

Why isn't my saved password showing?

Our website has been updated to a new web address (URL). Because your browser associates saved passwords with a specific website address, it may not automatically fill in your username and password on the new site.

The good news is that your credentials are often safely stored in your browser and those credentials still work on the updated imperialbrady.com.

Google Chrome

View your Saved Username and Password

1. Open **Chrome**.
2. Click the **three dots** in the upper-right corner.
3. Select **Settings** (towards the bottom).
4. Select **Autofill and Passwords**.
5. Select **Google Password Manager**.
6. Search and select the record for imperialdade.com.
7. You will now see your username and you can select the **eye icon** in the password field to see your password. (you may be asked to verify your identity).
8. Return to **imperialbrady.com** and enter your username and password.

Microsoft Edge

View your Saved Username and Password

1. Open **Edge**.
2. Click the **three dots** in the upper-right corner.
3. Select **Settings**.
4. Choose **Profiles**, then **Passwords**.
5. Search for imperialdade.com.
6. Select the saved login.
7. You will now see your username and you can select the **eye icon** in the password.
8. Return to **imperialbrady.com** and enter your username and password.

Safari (Apple)

View your Saved Username and Password

1. Open **Safari**.
2. Choose **Safari>Settings**.
3. Select the **Passwords** tab.
4. Sign in with your Apple password.
5. Search and select the record for imperialdade.com
6. Select the saved login to view your username and password.
7. Return to **imperialbrady.com** and enter your username and password.

Firefox

View your Saved Username and Password

1. Open **Firefox**.
2. Click the **menu button** (three horizontal lines).
3. Select **Passwords**.
4. Search and select the record for imperialdade.com.
5. Select the saved login.
6. Click the **eye icon** to display to display your password.
7. Return to **imperialbrady.com** and enter your username and password.

On your Mobile Device

If you've previously logged in using your phone or tablet, your username and password may also be saved through your device manager:

- iPhone/Pad: Settings>Apps>Passwords
- Android: Settings> Google>Password Manager (location may vary by device)

Search for the previous website to view your saved credentials.

Still Need Help?

If you no longer have access to your saved password, select Forgot Password on the sign-in page to reset your password. You will need to enter your username to generate the password reset. If you do not know your username, select the Forgot Username link on the sign-in page.

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