

WHAT IS HY-CARE?



STATISTIC

ON AVERAGE, A TOOL
WITH HY-CARE LASTS
UP TO **FIVE TIMES**
LONGER IN SERVICE.



HY-CARE SERVICE PLANS

HY-CARE Service Plans* provide peace of mind protection and offer a no deductible plan to protect you from unexpected bolting equipment repair costs and downtime after your standard equipment warranty expires.

The plan covers parts and labor to repair all key components for up to 5 years. Failure of covered components due to defects in materials, workmanship, or normal wear and tear are included. All repairs are performed on-site by factory trained technicians. **HY-CARE Extended Service Plan** coverage includes 24 hour loaner equipment benefits and mobile service assistance backed by our 24/7/365 live support throughout entire term.

WHAT ARE THE BENEFITS?

- Access to our 24/7/365 worldwide live support
- Greater tooling reliability that leads to:
 - Safer jobsite
 - Better joint integrity
 - Faster joint assembly
- Faster repair turnarounds with mobile service and free loaner tool program
- Maximum trade-in value
- Greater visibility on tooling service history through our HY-CARE Service Portal and inventory management system

*May not be available in all locations. Please contact your local HYTORC representative for more information.

HY-CARE*

INCLUDED WARRANTY

- **12 Month** warranty on Electric, Hydraulic and Pneumatic Tools
- **5 Year** Hydraulic Tool housing warranty
- **6 Month** warranty on all out of warranty service work

INCLUDED FEATURES

- No deductibles
- No cost access to our 24/7/365 worldwide live support
- Free 24 hour loaner tooling
- No cost annual tool inspection
- No cost upgrades during the lifetime of the tool
- No cost first use half day supervision
- No cost semi-annual user safety training
- No cost bolting optimization consultation to improve job safety, quality, schedule
- No cost product demonstration
- Lease or finance options
- 100% Factory certified parts and trained technicians

HY-CARE PLUS

INCLUDED WARRANTY

- **24 Month** warranty on Electric Tools
- **36 Month** warranty on Hydraulic and Pneumatic Tools
- **5 Year** Hydraulic Tool housing warranty
- **6 Month** warranty on all out of warranty service work

INCLUDED FEATURES

- All **HY-CARE** features
- Schedule annual or semi-annual preferred calibration rates
- Aggressive buy back option (up to \$8,000) at the end of warranty term
- No additional costs for mobile service or travel expenses
- No cost access to our HY-CARE Service Portal calibration and inventory management software

HY-CARE PREMIUM

INCLUDED WARRANTY

- **36 Month** warranty on Electric Tools
- **Up to 5 Year** warranty on Hydraulic and Pneumatic Tools
- **10 Year** Hydraulic Tool housing warranty
- **12 Month** warranty on all out of warranty service work

INCLUDED FEATURES

- All **HY-CARE PLUS** features
- Schedule annual or semi-annual preventative maintenance
- Discounted admission to OSHA/ASME bolting courses
- FREE Oil Replenishment

*Included with every HYTORC tool purchase.

Never Settle For Less.



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