HCL BigFix
Service Management

HCLSoftware

Registration Process for Ideas Portal



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HCL has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the HCL website at www.hcl-software.com.

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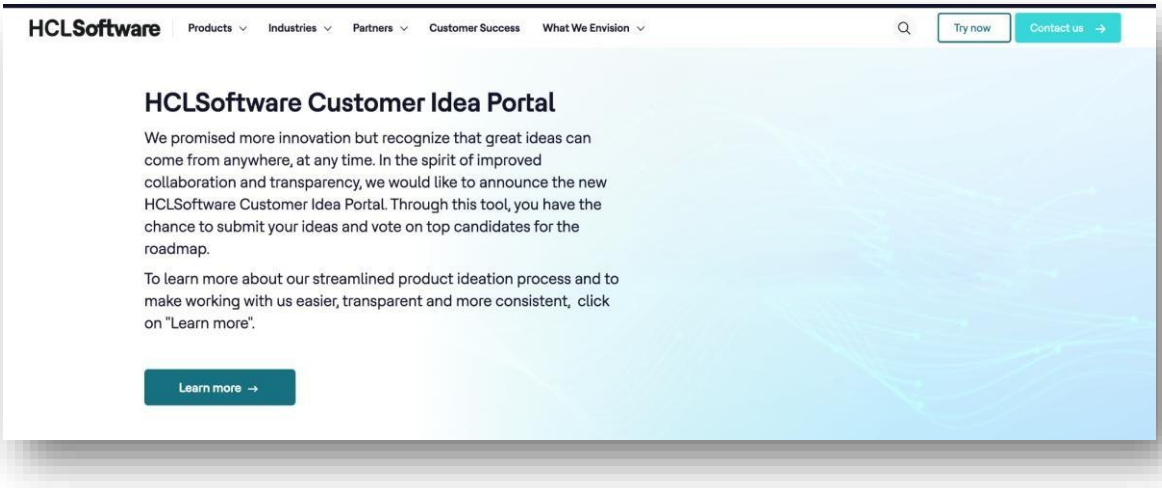
1 HCLSoftware Ideas Portal Registration Process

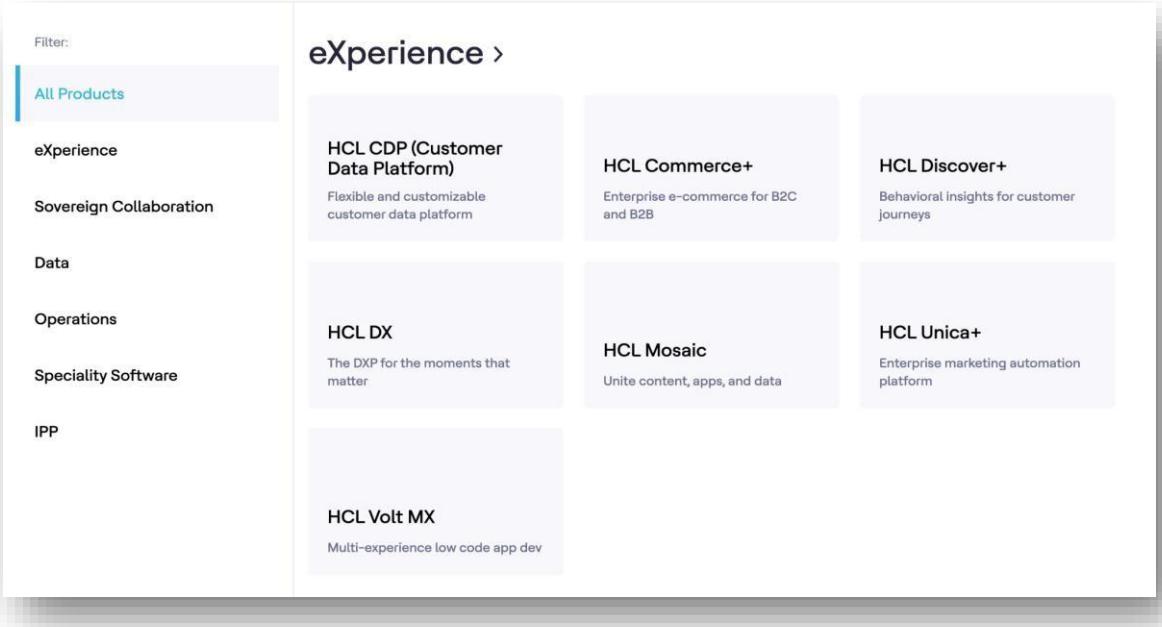
Follow the steps below to register for an HCLSoftware Product Ideas Portal and start submitting or tracking product ideas.

1.1 Identify the Product Ideas Portal

First, identify the HCLSoftware product whose Ideas Portal you want to access.

A complete list of HCLSoftware products and their corresponding Ideas Portals is available on the Submit Ideas page:

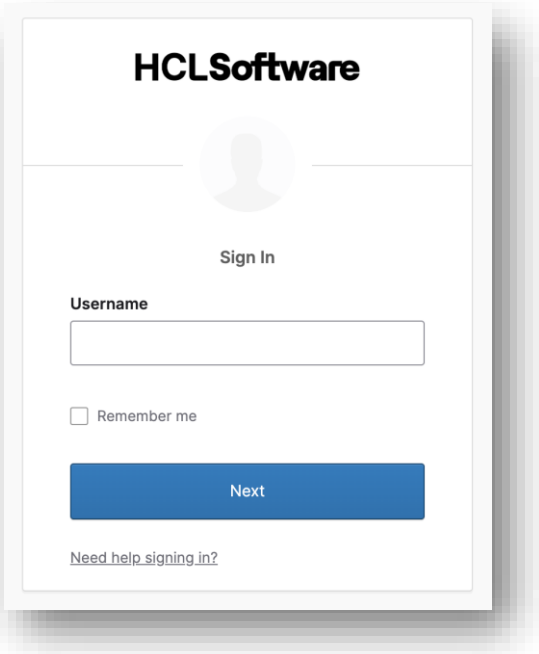




Example:

HCL BigFix Service Management Ideas Portal: https://hclbigfixsm.ideas.hcl-software.com/

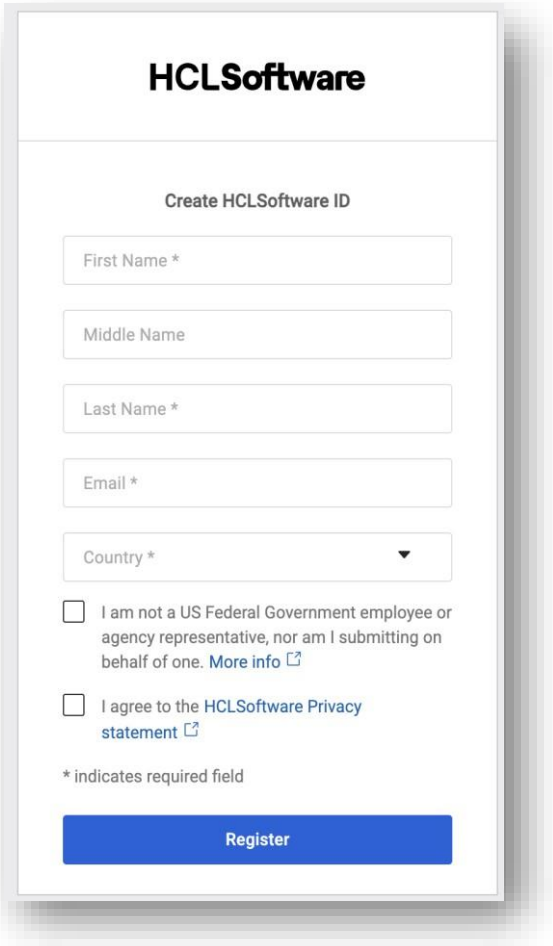
This will be your landing page.

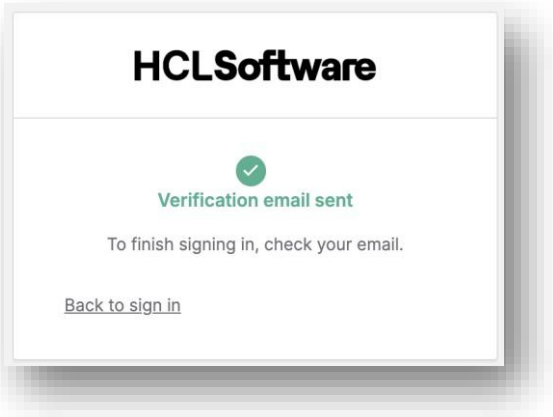


1.2 For Already Registered Email Domain

For users whose email domain is already registered with HCL BigFix Service Management Ideas Portal, perform the following steps:

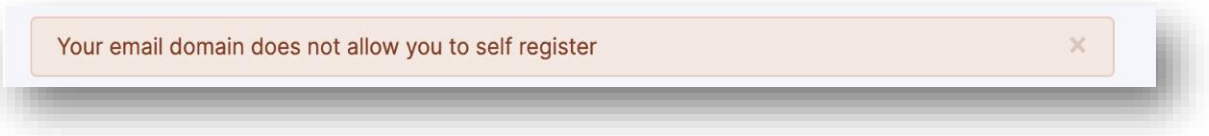
1. On the login page, click **Need help Signing in**.
2. Select **Register for HCLSoftware ID**.
3. Enter the required information:
   - First Name
   - Last Name
   - Email Address
   - Country
4. Confirm that you are Not a U.S. Federal Government employee by selecting the appropriate checkbox.
   - If you are a U.S. Federal Government employee, please follow the instructions provided on the More Info page.
5. Accept the HCLSoftware Privacy Statement.
6. Complete the registration by following the verification instructions sent to your email.
7. Sign in to the Ideas Portal using your newly registered ID





1.3 For a Not Registered Email Domain

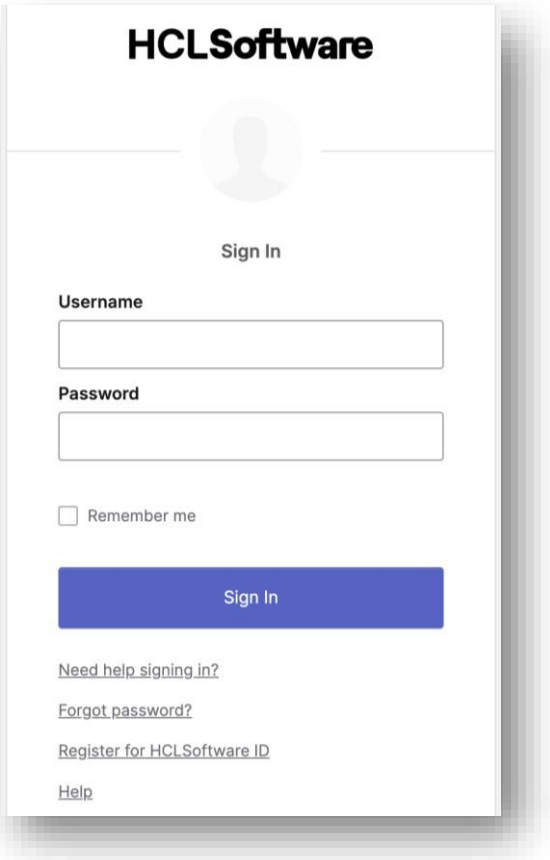
If your organization's email domain has not yet been registered, self-registration will fail and an error message will be displayed.

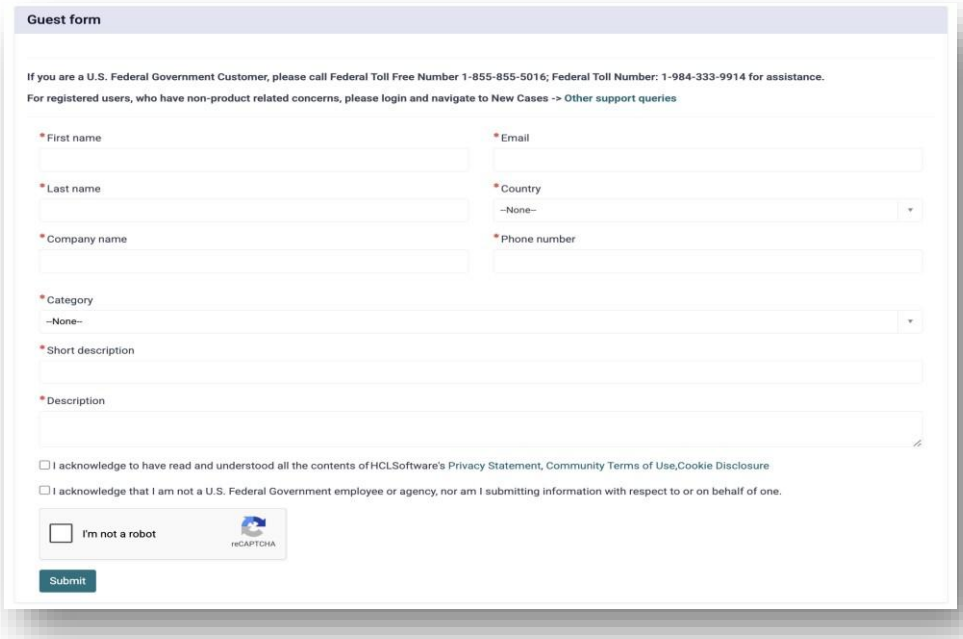


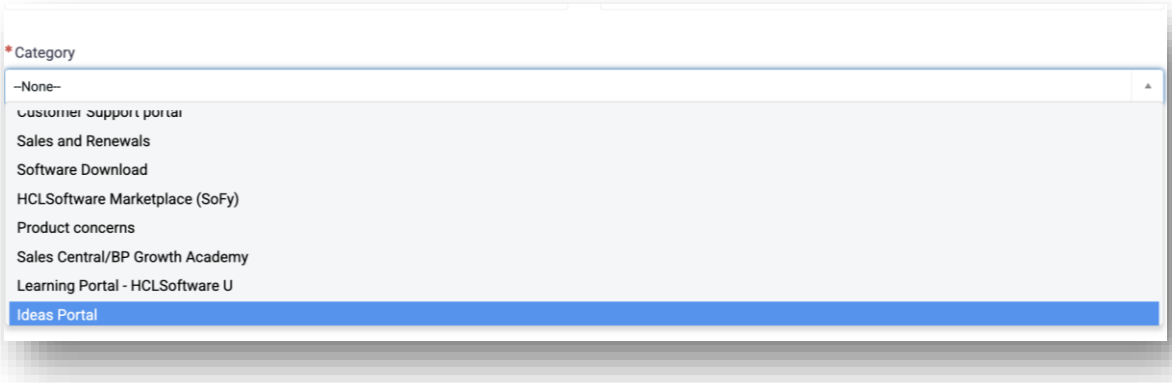
In this case:

1. On the login page, click **Help** to raise a support request.
2. Complete all mandatory fields in the support form.
3. Select Ideas Portal as the **Category**.
4. In the **Short Description** or **Description**, specify the product whose Ideas Portal you need access to.
   - Example: > Request access to the HCL BigFix Service Management Ideas Portal.
5. Confirm that you are Not a U.S. Federal Government customer
6. Submit the request.

The Ideas Portal Support team will review your request, register your organization's domain if it is required, and typically respond within 24 hours.







1.4 After Your Request Is Submitted

Once your registration has been processed,

- Sign in to the Ideas Portal and begin submitting, voting on, and tracking ideas.

And, when the domain request has been processed,

- Complete your HCLSoftware ID registration (if required).
- Sign in to the Ideas Portal and begin submitting, voting on, and tracking ideas.

2 Support

If you experience any issues during registration or login, raise a support request through the Help option on the sign-in page.

Be sure to mention the product name in your request to help the support team process it more quickly.

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