

	Global Skill Development Council			Quality policy – GSDC POL01	
	Rev:00	Date: 10 08 2025	Prepared by: MR	Approved by: CEO	Page 1 of 1

GSDC, as Scheme Owner, is committed to developing, maintaining, and governing certification schemes that are transparent, impartial, and based on validated competence requirements to ensure relevance and global credibility.

GSDC ensures that its certification schemes are clearly defined, publicly available, and consistently implemented by authorized Certification Bodies. The organization maintains effective governance arrangements, including defined SO–CAB and SO–AB relationships, to safeguard independence, consistency, and integrity in certification activities.

Through ongoing monitoring, stakeholder feedback, statistical review, and periodic scheme evaluation, GSDC promotes continual improvement of its certification schemes. GSDC is committed to compliance with applicable standards, regulatory requirements, and accreditation expectations to maintain confidence in its certification frameworks worldwide.

This is achieved by,

- a. Maintaining a documented management system which meets the requirements of ISO/IEC 17024:2012 standard
- b. Setting measurable objectives for continuous improvement, including the reporting and reviewing of the performance of these objectives
- c. Providing sufficient resources to address implementation needs and reviewing the effectiveness of the management system
- d. Top management taking accountability for the effectiveness of the management system
- e. Communicating the importance of effective management and the need for conforming to the management system requirements to all interested parties
- f. Ensuring that the management system achieves its intended results
- g. Engaging, directing and supporting persons to contribute to the effectiveness of the management system
- h. Assigning necessary roles, responsibilities and authorities and supporting other relevant management roles to demonstrate their leadership as it applies to their areas of responsibility

Sign: 

Name: Cassandra Ramsay

Designation: Quality Manager