



Frequently Asked Questions

MEMBER FAQ

What is RIDE 365?

RIDE 365 is the Official Mileage Recognition Program for H.O.G.[®], The Official Riding Club of Harley-Davidson[®]. RIDE 365 includes the existing Lifetime recognition, Annual recognition, Chapter Challenges, and H-D[™] Visa[®] Points for Miles Ridden and Destination Challenges.



ANNUAL RECOGNITION



LIFETIME RECOGNITION



CHAPTER CHALLENGE

Why are we doing it?

To encourage you to focus on the reason you own H-D[®] motorcycles—to ride them!

What's in it for me as a H.O.G.[®] member?

- Celebrate good times—log your miles and be recognized
- Track your riding experience—rack up miles and celebrate the milestones
- Contribute to your Chapter's Challenge mileage goal—have fun as you strengthen your chapter

How will mileage be tracked?

You must have your odometer mileage validated at your H-D[®] dealership at the beginning of the calendar year. After that, you can return to the dealer throughout the year to add to your total annual mileage. Your miles will also be added to your lifetime total and tracked as part of the lifetime program.

Can I enter mileage myself?

To maintain the integrity of the program, mileage must be read and entered at an authorized Harley-Davidson[®] dealership.

FOR MORE INFORMATION, TALK TO YOUR REGIONAL MANAGER OR VISIT HOG.COM.



Who is eligible to participate in RIDE 365?

Any H.O.G.® member can and should participate!

If I trade in a motorcycle, can I keep the miles?

Yes. The miles ridden by you belong to you.

What if I have more than one bike? Can I register all of them in RIDE 365?

Yes.

Can H.O.G.® members start the program at any time during the year?

Yes. You may check-in your mileage at any time during the year. The annual program recognizes miles ridden from January 1, or at the start of your riding season, through December 31, or as late in your riding season as possible, so it's smart to check-in mileage at the beginning of the year. Your miles will also be added to your lifetime total and tracked as part of the lifetime program.

How many times each year do H.O.G.® members have to check-in their mileage?

You only need to have your odometer checked in two times each year at the dealership—the first time to validate miles on or after January 1, or at the start of your riding season, and the second time for a final annual total on or before December 31, or as late in your riding season as possible. However, you'll want to check in with your dealership frequently to enter your updated miles so you can earn rewards and add to your total. Adding your mileage will instantly update on HOG.COM.

How will the Chapter Challenge be tracked, and what do we win?

There are two ways to win, giving all chapter sizes an opportunity to win:

- Total chapter mileage
- Average total miles per member
 - All miles ridden by a chapter member, including the miles ridden outside of official chapter events, count toward the Chapter Challenge.
 - Each of the six dealer markets will have a total mileage winner and average miles per chapter member winner. Each of these (max. 12) chapters will receive a pizza party with a H.O.G.® Regional Manager and a plaque detailing the accomplishment.

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MEMBER FAQ

CONTINUED

Of the 12 market winners, there will be one national champion for total mileage and one national champion for average miles per chapter member. Each member of the national champion chapters will receive a patch signifying the accomplishment.

At H.O.G.'s discretion, we may add additional rewards for winning chapters.

What are the individual levels, rewards and recognition offered in the Lifetime achievement program?

Enroll (current)	Digital badge, enrollment pin, and patch
1,000 Miles	Digital badge, pin, and patch
5,000 Miles	Digital badge, pin, and patch
10,000 Miles	Digital badge, pin, and patch
25,000 Miles	Digital badge, pin, and patch
40,000 Miles	Digital badge, pin, and patch
60,000 Miles	Digital badge, pin, and patch
80,000 Miles	Digital badge, pin, and patch
100,000 Miles*	Digital badge, pin, patch, medallion, + rocker medallion
125,000 Miles	Digital badge, pin, and patch
150,000 Miles	Digital badge, pin, and patch
175,000 Miles	Digital badge, pin, and patch
200,000 Miles*	Digital badge, pin, patch, and rocker medallion
250,000 Miles	Digital badge, pin, and patch
300,000 Miles*	Digital badge, pin, patch, and rocker medallion

* Special medallions and rocker, suitable for placement on your Harley-Davidson motorcycle, will be awarded for each 100,000-mile achievement. Awards continue beyond the 300,000-mile level at 50,000-mile increments.

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MEMBER FAQ

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What are the individual levels, rewards, and recognition offered in the Annual program?

1,000 Miles	Digital badge
2,500 Miles	Digital badge
5,000 Miles	Digital badge
7,500 Miles	Digital badge
10,000 Miles	Digital badge, certificate, patch
15,000 Miles	Digital badge, certificate, patch
20,000 Miles	Digital badge, certificate, patch
25,000 Miles	Digital badge, certificate, patch, Challenge Coin
50,000 Miles	Digital badge, certificate, patch, Challenge Coin
75,000 Miles	Digital badge, certificate, patch, Challenge Coin
100,000 Miles	Digital badge, certificate, patch, Challenge Coin

What is the H-D™ Visa® Points benefit?

Qualifying cardmembers must visit an H-D® dealership to get an odometer reading to activate this benefit. The ending mileage entry for this reading will be the mileage starting point for each cardmember. Each subsequent odometer reading will earn you points based on the miles you rode since your last reading. Every mile earns two points and up to a maximum of 50,000 points can be earned in a calendar year. That's up to \$500 in H-D™ Gift Cards! Complete details at H-DVisa.com/ride.

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