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**Compliance Program Benchmarking Survey,  
Developed by Health Care Industry Compliance Officers,  
Launched and Available to Other Participants**

Compliance officers from twenty-six of the nation's top health care organizations and systems have worked together to develop a comprehensive Compliance Program Benchmarking Survey. Administered by Press Ganey, the survey launched Sept. 22, 2022 and continues through Dec. 18, 2022. It is innovatively configured so additional health care organizations can choose to participate in the survey for a nominal fee and have access to the benchmarking results.

"Health care organizations have long been frustrated with the lack of reliable compliance program benchmarking data," said Michelle Cooper, Chief Compliance Officer for CommonSpirit Health, a national system based in Chicago, Illinois. "There have been narrowly-focused benchmarking surveys conducted by vendors or other organizations in the past. But, many compliance leaders were reluctant to complete those surveys because they were limited in scope or it was uncertain that the information obtained would be confidentially protected and utilized for only the intended purpose."

Now, for the first time, participating compliance officers will have access to comprehensive and objective data that can be reviewed with their respective management and board oversight committees.

The survey:

- Provides participating health care organizations with relevant compliance program benchmarking data tailored to the scope and size of each participating organization.
- Includes over 110 questions covering objective benchmarking metrics tailored to the seven elements of an effective compliance program.
- Will result in a customized benchmarking report for participants that provides overall results as well as comparable results tailored to the scope and size of each participating organization. These reports will be provided within 60 days of the survey closing.
- Is conducted *for* and *by* health care organizations. No vendor or professional organization profits from or will utilize the information gathered.
- Is administered by Press Ganey, a respected research company with deep health care knowledge, experience in dealing with the protection of confidential organizational data and the ability to create meaningful insights. All survey results will be de-identified to protect the anonymity of the survey respondents. The information gathered will not be used by Press Ganey for any other purpose.
- Is affordable for participating organizations. The cost of the survey and benchmark report is affordable and priced at \$1,000 per organization. This price point covers the cost of administering the survey and creating the custom reports.

Data to be included in the survey, which will be conducted annually, will reflect compliance program information from each organization's last annual reporting period. It is focused in the following areas of compliance and privacy:

- Management structure and oversight
- Fiduciary structure and oversight
- Compliance officer reporting
- Budget, staffing and resources
- Program autonomy
- Program monitoring
- Status of program and cultural assessments
- Policies
- Communication and education
- Issues/concerns reporting (hotline) and resolution
- Non-retaliation
- Risk identification, prioritization and mitigation
- Investigation process
- Sanction screening
- Rewards and recognition

“This is an opportunity for health care organizations to obtain comprehensive compliance program benchmarking information at a very low cost,” said Don Sinko, Chief Integrity Officer for Cleveland Clinic. “Increased participation will result in enriched comparative data for all the participants.”

To register, review the Terms and Conditions, and submit payment, compliance offices may visit: <https://zipsurvey.smdlink.com/PressGaney-Compliance-Survey/>

For additional information or to address any concerns about participation, please contact:

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