# Syncfusion

# A Development Team at Your Service



## Challenges

Craig Brown spent several years working on an enormous project containing components running on several different languages. It was impossible to move from language to language and keep it all straight in his head. He had to find a common thread, like a common language, that would link the platforms together.

#### Solution

He found a solution that allowed him to handle all the languages in the project by essentially learning one platform: Syncfusion<sup>®</sup> Essential Studio<sup>®</sup>.

Syncfusion played a key role in supporting Craig as he worked on the project, not just by answering quick questions but by providing extensive solutions that helped the project function as he intended.

Syncfusion became more than just a component vendor; their support acted as an additional development resource.

#### **Results**

Whenever Craig had an issue implementing a Syncfusion control, all he had to do was submit a ticket to Syncfusion's support team to receive a response from a legitimate developer with extensive knowledge of the toolkit.

Since Craig began his relationship with Syncfusion by utilizing the Community License, he had access to all of Essential Studio's tools at no cost. He didn't need to spend the sums of money we would have with another vendor, and he still received the same level of support that a larger company would expect.

## **Pull Quote**

"Over the years, and it's been several years, anytime there's been a problem, someone at Syncfusion figured it out."

- Craig Brown, entrepreneurial developer.