

Clarity Associates Builds Blazor Apps Faster with Syncfusion Blazor



Reduced development time by eliminating custom UI workarounds



Faster issue resolution with 24-hour support response times



Improved productivity across consulting engagements

Introduction

Clarity Associates is a California-based technical consulting firm founded in 2007. The company provides specialized software and technical consulting services to other businesses, supporting a wide range of development needs. Rick Berger, COO of Clarity Associates, oversees technology decisions and focuses on selecting reliable tools that enable efficient development, long-term sustainability, and dependable vendor support.

Problem Summary

Before adopting Syncfusion, Clarity Associates relied on generally available HTML controls and tools provided through Visual Studio, which frequently lacked the advanced features required for complex consulting projects. Many third-party controls required extensive workarounds and time-consuming custom code, often without delivering the desired results even after significant effort. These limitations slowed development, increased frustration, and made it difficult to consistently meet client expectations while maintaining efficient workflows.

"Whenever I send in a ticket on a weekday, I get my answer within 24 hours. Just as importantly, I always feel like the feedback I get from the support staff is dedicated to addressing my ticket specifically. I never get rote answers."

– Rick Berger, COO, Clarity Associates.



Industry

[Technical Consulting](#) 



Company

Clarity Associates



Region

United States



Customer Detail

Rick Berger,
Manager

Use Case

Clarity Associates needed a comprehensive Blazor component library that could support sophisticated application requirements without extensive customization. The use case centered on enabling faster development with feature-complete UI controls, while also ensuring access to responsive, knowledgeable technical support to resolve issues efficiently during client projects.

BEFORE SYNCFUSION

Challenges

- ⊗ Tight timelines when upgrading an existing SaaS application.
- ⊗ Need to add advanced interactive UI features without starting from scratch.
- ⊗ Avoiding long and labor-intensive custom UI development.
- ⊗ Maintaining high UI quality while reducing development time.
- ⊗ Ensuring new features integrate smoothly into the existing technology stack.

AFTER SYNCFUSION

Solutions

- ✓ Adopted Syncfusion Essential Studio® Blazor component library.
- ✓ Leveraged a wide selection of prebuilt, feature-rich UI controls.
- ✓ Reduced reliance on custom code and workaround-heavy implementations.
- ✓ Utilized Syncfusion's support ticketing system for issue resolution.
- ✓ Benefited from the free Community License for added value.

Implementation

Clarity Associates integrated Syncfusion's Blazor components into its existing development environment to replace generic and feature-limited UI controls. The team incorporated prebuilt controls to handle complex interface requirements without resorting to custom implementations or extensive workaround logic.

When challenges arose during development, Rick Berger relied heavily on Syncfusion's support ticketing system. Support responses were consistently delivered within one business day and included targeted guidance, relevant code samples, and direct references to documentation or examples tailored to the exact problem. This approach allowed Clarity Associates to test and validate solutions quickly, minimizing downtime and maintaining project momentum.

Results

With Syncfusion, Clarity Associates gained access to a robust Blazor component ecosystem supported by a knowledgeable and responsive technical team. The combination of feature-rich controls and dependable support reduced risk, simplified development, and allowed the firm to focus on delivering high-quality solutions to clients without concern over tool limitations or vendor instability.

Future plan

Clarity Associates plans to continue using Syncfusion components in future Blazor projects, relying on both the expanding library of UI controls and the company's proven support model to meet evolving client demands.

Conclusion

Syncfusion Essential Studio® enabled Clarity Associates to overcome limitations associated with generic UI tools by providing advanced Blazor components backed by reliable, personalized support. This combination improved development efficiency, reduced risk, and strengthened confidence in long-term project success—making Syncfusion a key technology partner for the firm's consulting operations.