

Virtual Run Participant Guide

What is the Allstate Hot Chocolate Virtual Run?

We hear a ton of feedback every day from our participants (or those who want to be participants) asking for a virtual option to our Allstate Hot Chocolate 15k/5k- whether it's not being able to make it to a race or not having one nearby. We want to give everyone the opportunity to experience America's Sweetest Race, and 2020 is the year! Our virtual run consists of a 5k and 15k option, just like with our race series. Run (or walk) the distance you pick wherever you want. We'll ship the goodie bag and medal right to you.

Where can I run/walk?

Anywhere! This is your virtual run, and we want you to complete it wherever you want. Sidewalks, paths, treadmill—make this run your own! Want to run with a stroller or your pet? Do it! We just ask that you tag us @hotchocolate15k so we can see these great photos!

Are the goodie bags and medals the same as what you will get at a race event?

Yes! The 2020 Allstate Hot Chocolate 15k/5k Virtual Run includes the navy full-zip fleece-lined jacket with a hood, and the same 15k and 5k medals with a Virtual Run ribbon.

Do I still get to experience the CHOCOLATE?

You do! Each Virtual Run shipment will include a Chocolate Finishers Kit to give you a taste of what the Allstate Hot Chocolate 15k/5k is all about! You'll still get the same dreamy deliciousness you've come to know and love! Our dark chocolate is gluten free, has no compounds and is nut free.

When do I need to complete the run?

In order to download a finisher's certificate, we ask that you complete your run prior to May 31st, 2020.

Do I need to submit a finish time to get a medal?

Your medal will be mailed to you with your packet, but if you'd like to download a finishers certificate with your finish time, you can go here to enter your information:

hotchocolate15k.com/virtual/race/results-and-timing

How do I track my distance and time?

For the Virtual Run, we accept finish times on the honor system, but the most accurate tracking is typically via a device with GPS tracking.

When will my packet ship?

Packets will begin shipping week of 3/9/20. After 3/9/20, packets are being shipped within 14-21 business days. Please note that due to changes in staffing related to Government compliance and best practices, shipping may be delayed. The virtual run is currently only open to US addresses within the contiguous United States. At this time, we cannot ship to Alaska, Hawaii, or anywhere internationally.

Do you ship internationally?

The Allstate Hot Chocolate 15k/5k Virtual Run is currently only available for addresses within the contiguous United States. At this time, we cannot ship to Alaska, Hawaii, or internationally.

I'm registered for an Allstate Hot Chocolate race in a city, can I defer to the Virtual option instead?

Existing registrations cannot be transferred to the virtual run. All virtual run registrations, similar to the Allstate Hot Chocolate 15k/5k Series, are non-refundable, non-deferable, and non-transferable.

Is the Virtual Run part of Legacy?

Yes, the Virtual Run will be part of the Legacy program. Medals and chocolate bars will be shipped with your goodie bag. You will be able to pick up the ceramic Legacy mugs at next year's physical event. If you did not receive your Legacy items within your packet, please reach out to us at info@hotchocolate15k.com and we will help you.

What do I do if my goodie bag doesn't fit? Can I swap it?

We highly recommend that all participants take care to view the sizing chart below to order the correct size as we are unable to offer a size exchange for the virtual run.

Sizing chart on the next page.

Goodie Bag Sizing Chart

MEN'S SIZING							
		S	M	L	XL	XXL	XXXL
	cm	72.5	74.5	76.5	78.5	80.5	82.5
A FRONT LENGTH	in	28.5	29.3	30.1	30.9	31.7	32.5
	cm	50	53	57	63	69	75
B HALF CHEST	in	19.7	20.9	22.4	24.8	27.2	29.5
	cm	65	66	67	68	69	70
C SLEEVE LENGTH	in	25.6	26	26.4	26.8	27.2	27.6
	cm	70	71.5	73	74.5	76	77.5
D ZIPPER LENGTH	in	27.6	28.1	28.7	29.3	29.9	30.5
	cm						



WOMAN'S SIZING							
		XS	S	M	L	XL	XXL
	cm	61.5	64	66.5	69	71.5	74
A FRONT LENGTH	in	24.2	25.2	26.2	27.2	28.1	29.1
	cm	46	49	51	56	59	64
B HALF CHEST	in	18.1	19.3	20	22	23.2	25.2
	cm	58	59	60	61	62	63
C SLEEVE LENGTH	in	22.8	23.2	23.6	24	24.4	24.8
	cm	60	62	64	66	68	70
D ZIPPER LENGTH	in	23.6	24.4	25.2	26	26.8	27.6
	cm						

