

# EMPLOYEE AND CUSTOMER TRAINING SOFTWARE FOR A DIGITAL WORLD

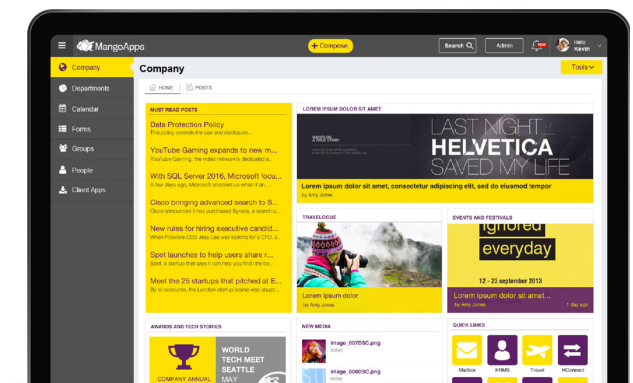
Transform your business with a cloud-based training platform that is powerful, intuitive, affordable, and mobile friendly



Mango Training was designed to make it easy for you to create and distribute valuable learning materials, in a format that makes sense for diverse, distributed teams. Your employees are the lifeblood of your business, and a strong training program is the best way to invest in their long-term success, and make them feel valued enough to stick around for the long haul.

Furthermore, there's a lot of information you need to get out to your teams, whether it's compliance, safety protocols, or even best practices. With Mango Training, our course management feature set will save you a ton of time as you deploy and track these modules.

You can cut down onboarding time, improve quality of life and employee engagement, and streamline your training operations in one fell swoop. Better yet, Mango Training seamlessly integrates with the rest of the MangoApps Suite, so it's easy to start with just training and eventually expand into communications, collaboration, and intranet. That means you can create a single unified employee experience, saving time and money better invested elsewhere.



*"I no longer have an excuse not to take a training class or use a resource, because it's all so easily accessible."*

- Annie Bidwell, Senior Director, CCS

Your team might not even realize that MangoApps is an external tool—white-labeled with your company brand, it feels like a natural part of their day and workflow.

## Deliver rich experiences

Whether onboarding or training, a strong platform is the difference between a frustrating learning experience and a career-defining moment

## Make your team stronger

An employee with mentors and ongoing learning sees a path forward in their career and stays engaged with their work

## Keep learning on track

As your team learns, valuable custom data and user feedback will empower you to make decisions. Your training system will grow and improve along side your organization



### Flexible Course Management

Create and deploy training with ease with our complete set of management tools, including advanced targeting and automation



### Enterprise Scalability

Built for our enterprise customers' needs, with SSO, white labeling, custom info fields and more



### Personalized Learning Portal

Easy for users to sign up, track progress, and explore their potential with tailored recommendations



### Helpful Analytics

Clear, extensive reporting makes it easy to spot problems and take informed action



### Rich Mobile Experience

User portal is fully accessible from mobile, so your distributed workforce can learn from wherever they are



### Custom Assessments

Built-in quiz and survey builders make it easy to keep training engaging and meet certification requirements

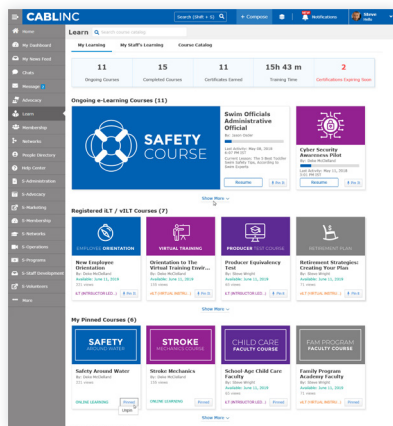
# USE CASES

Here are some of the ways our customers use Mango Training to improve their employee experience.



## Employee Orientation & Onboarding

Simplify and streamline the employee orientation and onboarding process with an easy-to-use platform. With all necessary steps ingrained into one system, get your new employees ready to work much faster than ever before.



## Employee, Customer, & Partner Training

With a variety of training methods, including videos and articles, ensure that all of your employees, customers, and partners have the knowledge to fill their role efficiently.

## Knowledge Capture & Retention

Don't just teach your employees, learn from them! Capture and record knowledge from employees so their valuable skills, techniques and information stays with your company when they leave. Keep all of this information available in one place so you can train new employees at any time.

## Mandatory Compliance Training for Employees

Many industries and governments require employees to take mandatory compliance training. Keep track and easily design certifications that are valid for certain periods of time, and allow for recertification when needed.

## Goal-Oriented Learning

Allow dedicated employees to work towards their skill and career goals. With certification paths, employees will know exactly what skills are needed to obtain a certain position, and will have all of the tools necessary in order to reach those goals.

## Implementing Mentorship Programs

Implement job shadowing for employees who want it. Connect mentors and mentees through our LMS platform and schedule sessions for meetings. You can even create courses that describe the mentor's position.

## ALL THE FEATURES YOU NEED TO DELIVER A RICH EMPLOYEE LEARNING EXPERIENCE

Mobile access, certifications, learning paths, analytics, and more, all packed into an intuitive, personalized learning experience.

### MANGO TRAINING FEATURES

#### LMS & LCMS

- |   |  |
|---|--|
| Online Course Builder & Content Management      | SCORM & xAPI Compliant                                     |
| Curriculum Creation & Management                | Customized Learning Path                                   |
| Course Assignment Automation                    | Multiple Content Types <i>(video, audio, images, text)</i> |
| Instructor-Led Training <i>(ILT &amp; vILT)</i> | Learner Assignment   |
| Class Enrollment                                | Course Catalog   |

#### PERSONALIZED LEARNING EXPERIENCE

- |   |  |
|---|--|
| Personalized Learner Home Page                  | Blended Learning with Curriculums                              |
| Instructed-Led Training with Choice of Sessions | Self-Paced with Assessments                                    |
| Social Learning in Groups                       | Gamification with Levels & Badges                              |
| Recommended Learning                            | Audience Based Portals <i>(employees, customers, partners)</i> |
| Employee Action-Center for Compliance           |  |

#### MOBILE LEARNING

- Rich Native Mobile Learning Clients
- Assessment via Quizzes Supported
- Self-Paced & Instructor-Led Supported

#### CERTIFICATES & TRANSCRIPTS

- Certificate Creation & Design
- Certification Management
- Learner Transcripts

#### INSIGHTS, TRACKING & REPORTING

- |                              |                      |
|------------------------------|----------------------|
| Actionable Learning Insights | Customizable Reports |
| Learner Progress Tracking    | xAPI Statement Logs  |

## MANGOAPPS PLATFORM FEATURES

These features are built into every MangoApps product, including Mango Training. Our enterprise-scale security and administration tools make your admins' lives easier, and our user-friendly platform ensures quick adoption from all of your employees, no matter their devices or tech literacy.

### THE MANGOAPPS PLATFORM FEATURES

#### SECURITY & COMPLIANCE

*(MFA, Audit, Access Controls, Virus Scan)*

DLP Policies,  
eDiscovery/  
Legal Hold

#### ADMINISTRATION PORTAL

*(User mgmt, modules mgmt. & more)*

ROI, Analytics &  
Reports

Branding &  
Customization

#### APPLIED AI

*(Text to Voice,  
Inline Translation,  
Video Closed  
Captions)*

Microsoft Office  
365 Integration

Data Retention,  
Recover Deleted  
Content

Google  
Workspace  
Integration

Custom Admin  
Roles

Internationalization  
& Accessibility

#### REMOTE DEVICE MANAGEMENT

*(wipeout, disable, retire)*

Notification &  
Reminders

#### PERSONALIZATION

*(User Onboarding, User Navigation)*

Global Search

#### IDENTITY PROVIDER & UNIVERSAL SSO CONNECTOR

*(SAML, OAuth, Custom)*

Built-in  
SaaS  
Integration

Open APIs  
&  
Webhooks

# WHY MANGOAPPS?

Our modern training feature set, modular approach, and pricing give you an easy way to meet your employees where they are, with a unified employee experience.



## NUANCED

There are a lot of modern employee experience platforms, but few of them have been doing it as long as we have.

The result is that our product does everything you would need, with all the nuance that comes with long experience working closely with customers.



## MODULAR

With MangoApps' modular approach, you can get the narrow functionality you need right now, and only pay for that piece of the product. Down the road, when you have another need to address, we'll be here with a ready solution.



## AFFORDABLE

We keep our prices low and deliver outsized value. The amount of functionality we bring to the table vastly outweighs what you would expect to get at our price points.



## UNIFIED

We give your corporate and frontline workers a unified experience.

MangoApps is designed to act as a bridge between teams, and we integrate with all the tools both your frontline and office workers are already using.



# RESOURCES

Learn more about MangoApps, and hear from some of our customers, with the deeper resources below.

## Case Studies

Get a clear picture of how our customers use MangoApps, from the people who actually implement and use it.

[Learn More](#)

## Whitepapers

Our whitepapers and reports will help you understand the wider context around tools like ours, why they are important, and how to select the ones that are right for you.

[Learn More](#)

## Customer Videos

Hundreds of enterprise customers worldwide use MangoApps to drive their digital transformation. But don't just take our word for it – listen to some of their stories.

[Watch Videos](#)

## Awards and Recognitions

Check out our User Reviews, Industry Awards & Recognitions.

[View Awards](#)

## Trusted by Leaders Across All Industries



## UNIFIED CONTENT, COMMUNICATION & TASK MANAGEMENT PLATFORM FOR MOBILE-FIRST COMPANIES

Contact us for a more detailed capabilities demo.  
[sales@mangoapps.com](mailto:sales@mangoapps.com) // [www.mangoapps.com](http://www.mangoapps.com)

[Get a Free Trial](#)