

January 2021

DATA QUADRANT REPORT

Digital Workspace

204

Reviews

12

Vendors Evaluated

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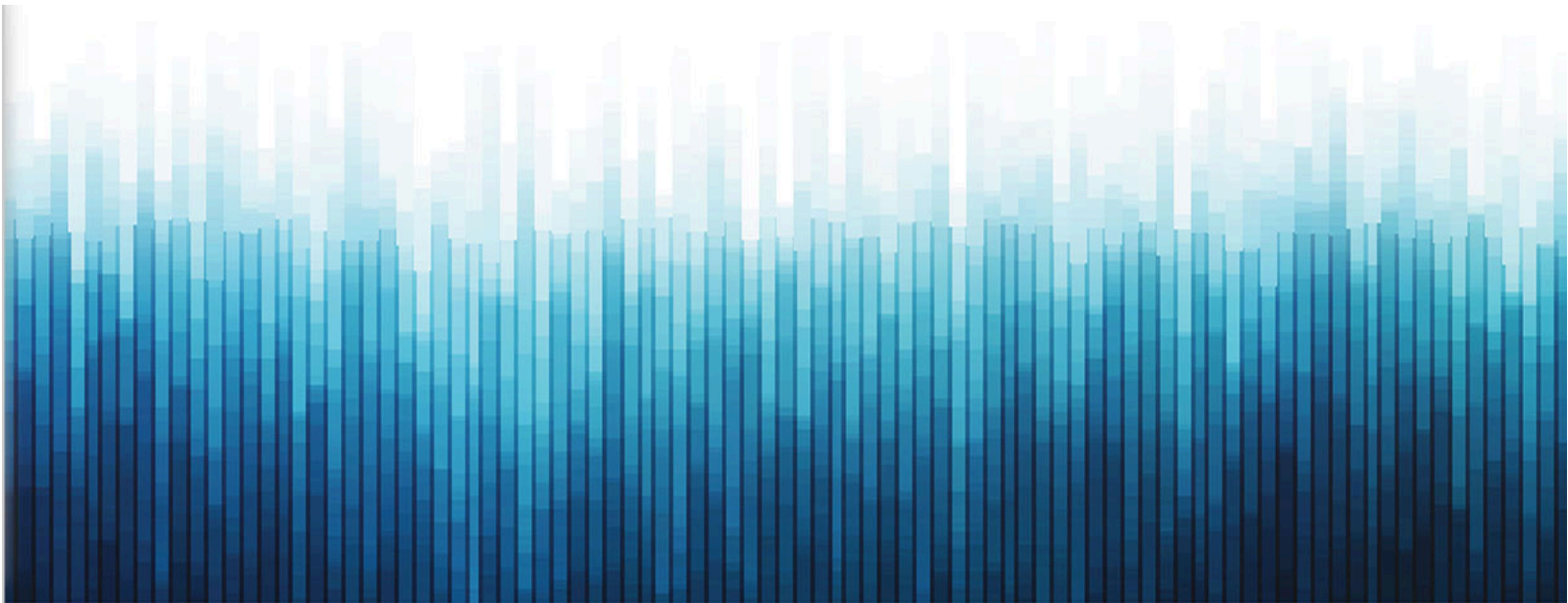
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How to Use the Report

Info-Tech’s Data Quadrant Reports provide a comprehensive evaluation of popular products in the Digital Workspace market. This buyer’s guide is designed to help prospective purchasers make better decisions by leveraging the experiences of real users.

The data in this report is collected from real end users, meticulously verified for veracity, exhaustively analyzed, and visualized in easy to understand charts and graphs. Each product is compared and contrasted with all other vendors in their category to create a holistic, unbiased view of the product landscape.

Use this report to determine which product is right for your organization. For highly detailed reports on individual products, see Info-Tech’s Product Scorecard.



Software Directory

DIGITAL WORKSPACE SOFTWARE

Selecting software can be overwhelming and one of the biggest challenges facing organizations is understanding the marketplace and identifying all of the available vendors and products. The Software Directory is a comprehensive list of all relevant software vendors in a particular category. Use this page to create the right vendor shortlist by exploring all of the options available to your organization.



Digital Workspace Software

 Akumina Employee Experience Platform

 Amazon WorkSpaces

 Asana Platform

 Basaas

 Beezy

 Bitrix24 Digital Workspace

 BlackBerry Digital Workspace

 Bluescape

 BMC Helix Digital Workplace

 Citrix Digital Workspace

 Claromentis Platform

 CommuniFire

 eXo Platform

 IC Digital Workplace

 Igloo

 Interact

 InvolveSoft

 invotra

 Jostle People Engagement Platform

 Kissflow Digital Workplace

 Liferay Digital Experience Platform

 LS Intranet

 LumApps

 MangoApps

 Microsoft Teams

 Microsoft Yammer

 monday.com

 OnSemble

 PortalCMS

 Powell 365

 Simpplr

 Taskworld

 ThoughtFarmer

 Twine

 Unily's Digital Experience Platform

 Valo

Software Directory

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Digital Workspace Software

 **Walkabout Workplace**

 **Workgrid**

 **WorkJam Digital Workplace**

 **Workplace from Facebook**

 **Workspace 365**

 **Workspace ONE**

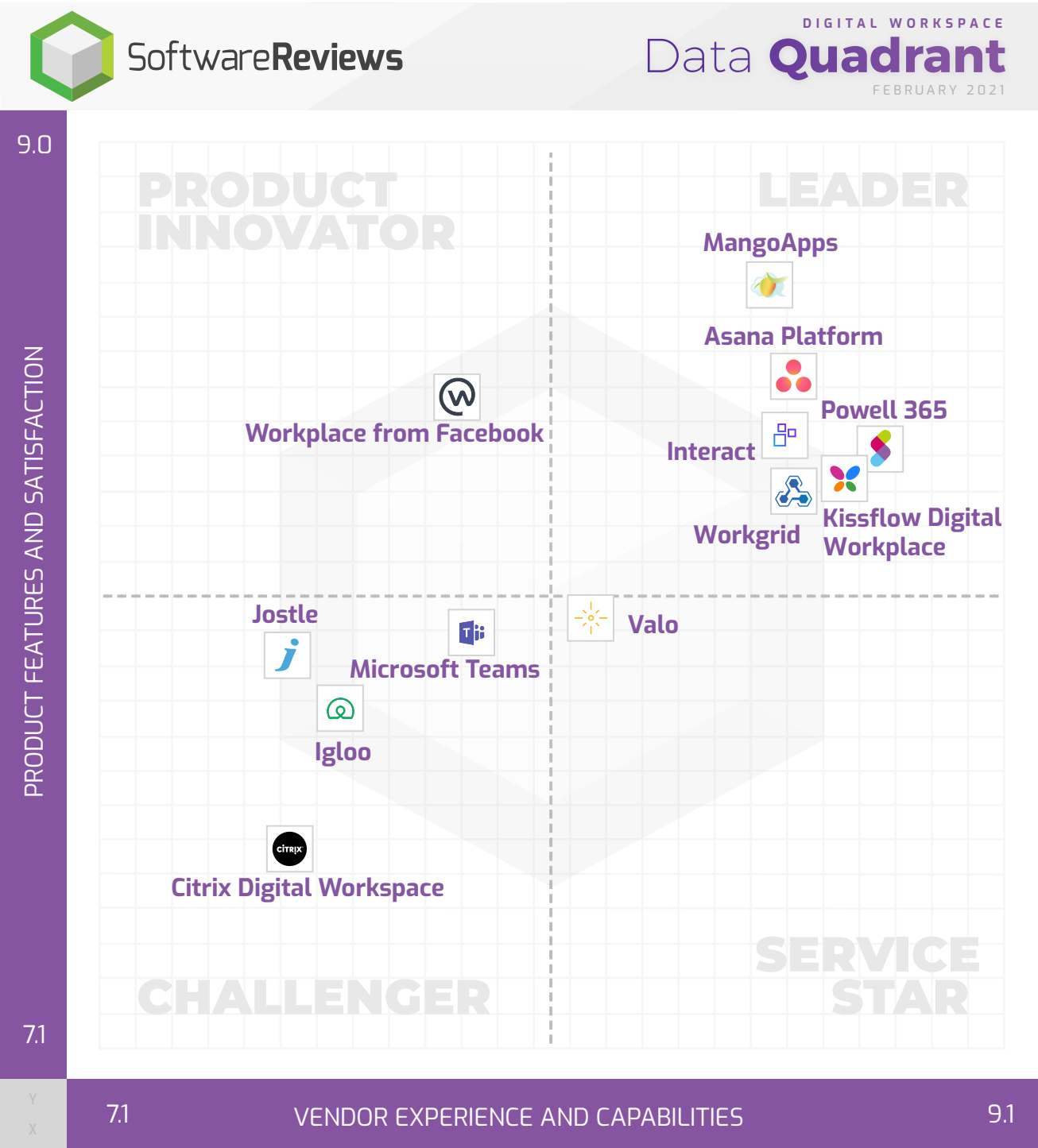


SOFTWARE REVIEWS
Data Quadrant



INFO~TECH
RESEARCH GROUP
SoftwareReviews

Assess vendor and product performance at a glance and use the Software Reviews Data Quadrant to identify which products and vendors are leading the pack and which are trailing.



DIGITAL WORKSPACE

The Software Reviews Data Quadrant evaluates and ranks products based on feedback from IT and business professionals. The placement of a software in the Data Quadrant indicates its relative ranking as well as its categorization.

The Complete Software Experience

When distilled down, the software experience is shaped by both the experience with the software and the relationship with the vendor. Evaluating enterprise software along these two dimensions provides a comprehensive understanding of the product and helps identify vendors that can deliver on both.

Product Features and Satisfaction

The satisfaction is captured in the overall satisfaction score, which is driven by the likelihood of users to recommend the software, combined with user satisfaction across top product features.

Vendor Experience and Capabilities




























The vendor relationship is calculated in a weighted average of the satisfaction scores tied to vendor capabilities (e.g. software implementation, training, customer support, product roadmap) as well as emotional response ratings toward the vendor (e.g. trustworthy, respectful, fair).

Note: The axes ranges are dynamically adjusted based on minimum and maximum values in the dataset.

Category Overview

This page provides a high level summary of product performance within the Digital Workspace category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).















Use this data to get a sense of the field, and to see how the products you’re considering stack up.

RANK	VENDOR	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
	 MangoApps	8.7/10	+89 	<div><div></div><div></div><div></div><div></div></div> <div><div></div><div></div><div></div><div></div></div> <div>– NEGATIVE91% POSITIVE</div>	83%	83%	92%	12
	 Powell 365	8.6/10	+95 	<div><div></div><div></div><div></div><div></div></div> <div><div></div><div></div><div></div><div></div></div> <div>– NEGATIVE96% POSITIVE</div>	82%	81%	85%	13
	 Asana Platform	8.6/10	+89 	<div><div></div><div></div><div></div><div></div></div> <div><div></div><div></div><div></div><div></div></div> <div>1% NEGATIVE90% POSITIVE</div>	84%	72%	98%	23
	 Kissflow Digital Workplace	8.5/10	+92 	<div><div></div><div></div><div></div><div></div></div> <div><div></div><div></div><div></div><div></div></div> <div>1% NEGATIVE93% POSITIVE</div>	84%	74%	91%	16
	 Interact	8.5/10	+90 	<div><div></div><div></div><div></div><div></div></div> <div><div></div><div></div><div></div><div></div></div> <div>– NEGATIVE90% POSITIVE</div>	83%	77%	90%	11
	 Workgrid	8.5/10	+92 	<div><div></div><div></div><div></div><div></div></div> <div><div></div><div></div><div></div><div></div></div> <div>3% NEGATIVE96% POSITIVE</div>	82%	75%	90%	10
7	 Workplace from Facebook	8.1/10	+76 	<div><div></div><div></div><div></div><div></div></div> <div><div></div><div></div><div></div><div></div></div> <div>5% NEGATIVE81% POSITIVE</div>	79%	78%	91%	20
8	 Valo	8.0/10	+83 	<div><div></div><div></div><div></div><div></div></div> <div><div></div><div></div><div></div><div></div></div> <div>2% NEGATIVE86% POSITIVE</div>	79%	81%	78%	11
9	 Microsoft Teams	7.9/10	+80 	<div><div></div><div></div><div></div><div></div></div> <div><div></div><div></div><div></div><div></div></div> <div>2% NEGATIVE84% POSITIVE</div>	76%	75%	83%	39
10	 Igloo	7.6/10	+76 	<div><div></div><div></div><div></div><div></div></div> <div><div></div><div></div><div></div><div></div></div> <div>4% NEGATIVE79% POSITIVE</div>	73%	73%	81%	13
AVERAGE SCORES		8.2/10	+85 	<div><div></div><div></div><div></div><div></div></div> <div><div></div><div></div><div></div><div></div></div> <div>3% NEGATIVE88% POSITIVE</div>	80%	76%	86%	16

Category Overview

This page provides a high level summary of product performance within the Digital Workspace category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you’re considering stack up.

RANK	VENDOR	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
11	 Jostle	7.6/10	+73 	 10% NEGATIVE84% POSITIVE	73%	73%	84%	16
12	 Citrix Digital Workspace	7.4/10	+73 	 8% NEGATIVE82% POSITIVE	73%	76%	71%	10
AVERAGE SCORES		8.2/10	+85 	 3% NEGATIVE88% POSITIVE	80%	76%	86%	16
VENDORS WITH INSUFFICIENT DATA								
--	 ThoughtFarmer	8.6/10	+93 	 1% NEGATIVE95% POSITIVE	80%	83%	87%	5
--	 Twine	8.8/10	+88 	 3% NEGATIVE90% POSITIVE	85%	88%	93%	5

Vendor Capability Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

VENDOR	OVERALL CAPABILITY SATISFACTION	BUSINESS VALUE CREATED	BREADTH OF FEATURES	QUALITY OF FEATURES	PRODUCT STRATEGY AND RATE OF IMPROVEMENT	USABILITY AND INTUITIVENESS	VENDOR SUPPORT	EASE OF DATA INTEGRATION	EASE OF IT ADMINISTRATION	EASE OF CUSTOMIZATION	AVAILABILITY AND QUALITY OF TRAINING	EASE OF IMPLEMENTATION
Asana Platform	84%	85%	78%	80%	86%	89%	89%	76%	86%	82%	90%	86%
Kissflow Digital Workplace	84%	83%	78%	83%	81%	86%	98%	77%	84%	83%	83%	89%
Interact	83%	86%	75%	84%	80%	84%	95%	80%	84%	80%	85%	82%
MangoApps	83%	88%	88%	77%	79%	79%	90%	79%	86%	81%	86%	80%
Powell 365	82%	83%	83%	81%	89%	83%	85%	81%	83%	81%	81%	79%
Workgrid	82%	83%	78%	80%	80%	88%	90%	78%	83%	75%	85%	83%
Workplace from Facebook	79%	83%	85%	78%	78%	91%	81%	72%	83%	63%	78%	86%
Valo	79%	82%	84%	73%	78%	80%	91%	75%	80%	84%	67%	77%
Microsoft Teams	76%	78%	74%	65%	86%	76%	82%	74%	82%	66%	85%	87%
Jostle People Engagement Platform	73%	77%	72%	67%	72%	78%	82%	72%	75%	67%	69%	78%
CATEGORY AVERAGE	80%	82%	79%	77%	78%	82%	85%	77%	81%	75%	78%	82%

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Igloo	73%	73%	71%	76%	71%	77%	77%	73%	77%	65%	73%	75%
Citrix Digital Workspace	73%	80%	78%	78%	62%	78%	59%	80%	67%	73%	64%	81%
CATEGORY AVERAGE	80%	82%	79%	77%	78%	82%	85%	77%	81%	75%	78%	82%

VENDORS WITH INSUFFICIENT DATA												
ThoughtFarmer	80%	80%	75%	75%	80%	75%	100%	75%	88%	75%	81%	80%
Twine	85%	95%	85%	90%	85%	90%	85%	70%	90%	80%	80%	80%

Vendor Capability Satisfaction

Vendor Capabilities

This table lists and briefly describes all vendor capabilities that are evaluated in the Digital Workspace software category. For your convenience, you will also find longer descriptions of the capabilities under the capability subheadings in the subsequent pages.

Business Value Created	The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization’s needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.
Breadth of Features	Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.
Quality of Features	Feature quality is just as important as quantity. Software needs to do what you’re purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.
Product Strategy and Rate of Improvement	Purchasing software can be a significant commitment, so it’s important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don’t stay on top of emerging needs and trends won’t enable you to meet your business goals. Use the data in this section to separate innovators from imposters.
Usability and Intuitiveness	End user learning curves cost the organization money. Pay attention to your end users’ technical ability to determine how important UX is in your purchase.

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

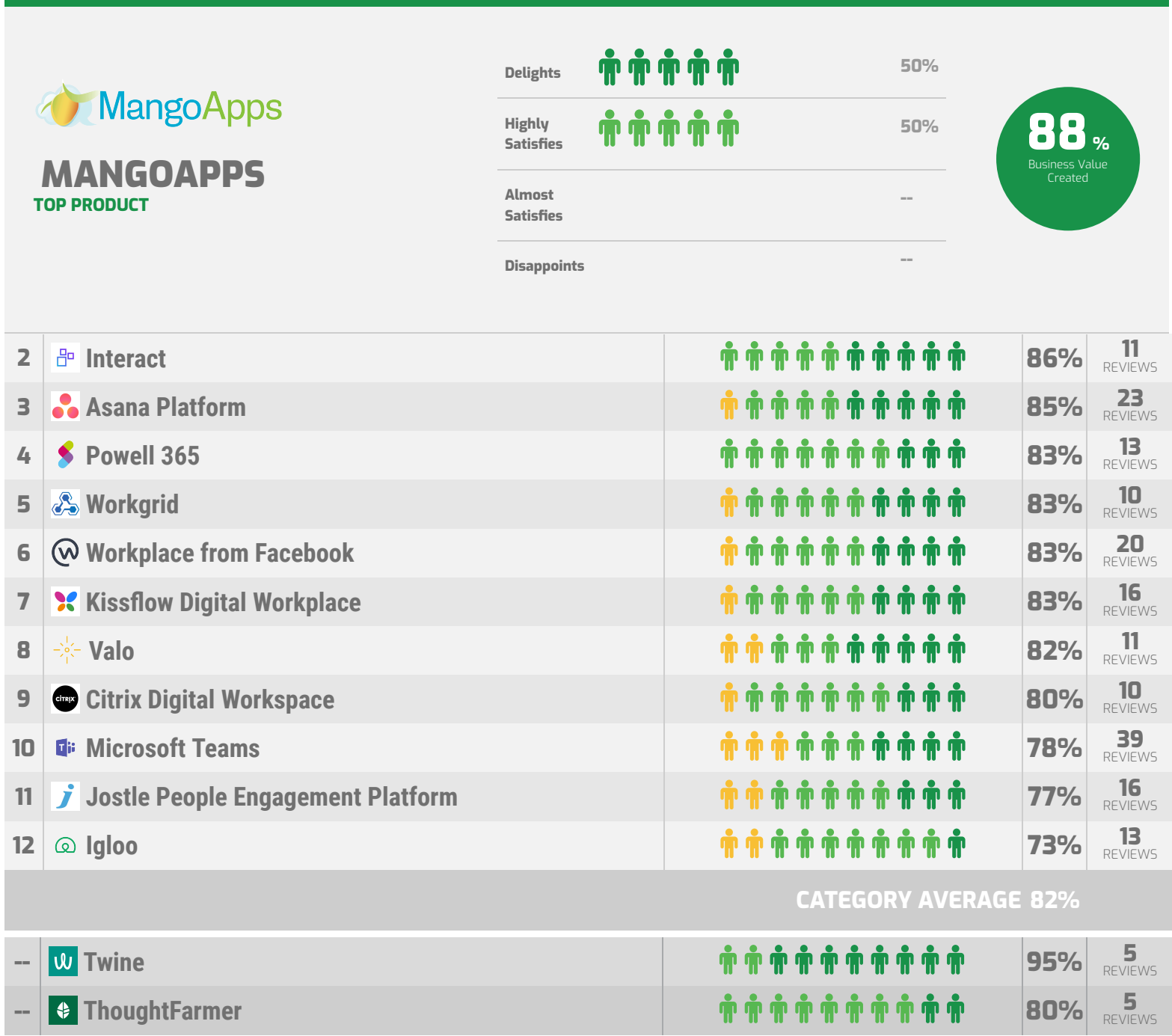
Vendor Support	The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-service their product and which will offer quality support.
Ease of Data Integration	The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.
Ease of IT Administration	Administrative interfaces don’t get the same attention as those built for end users, but they shouldn’t be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.
Ease of Customization	Out-of-the-box functionality often isn’t enough, especially for niche or industry-specific software, and the reason you’re buying rather than building is to save time and money in the first place. Don’t get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.
Availability and Quality of Training	Effective and readily available training enables users to get the most out of the software you’ve chosen. Use this section to make sure your vendor’s training programs and materials measure up.
Ease of Implementation	Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.

Vendor Capability Satisfaction

Business Value Created

The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization’s needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.

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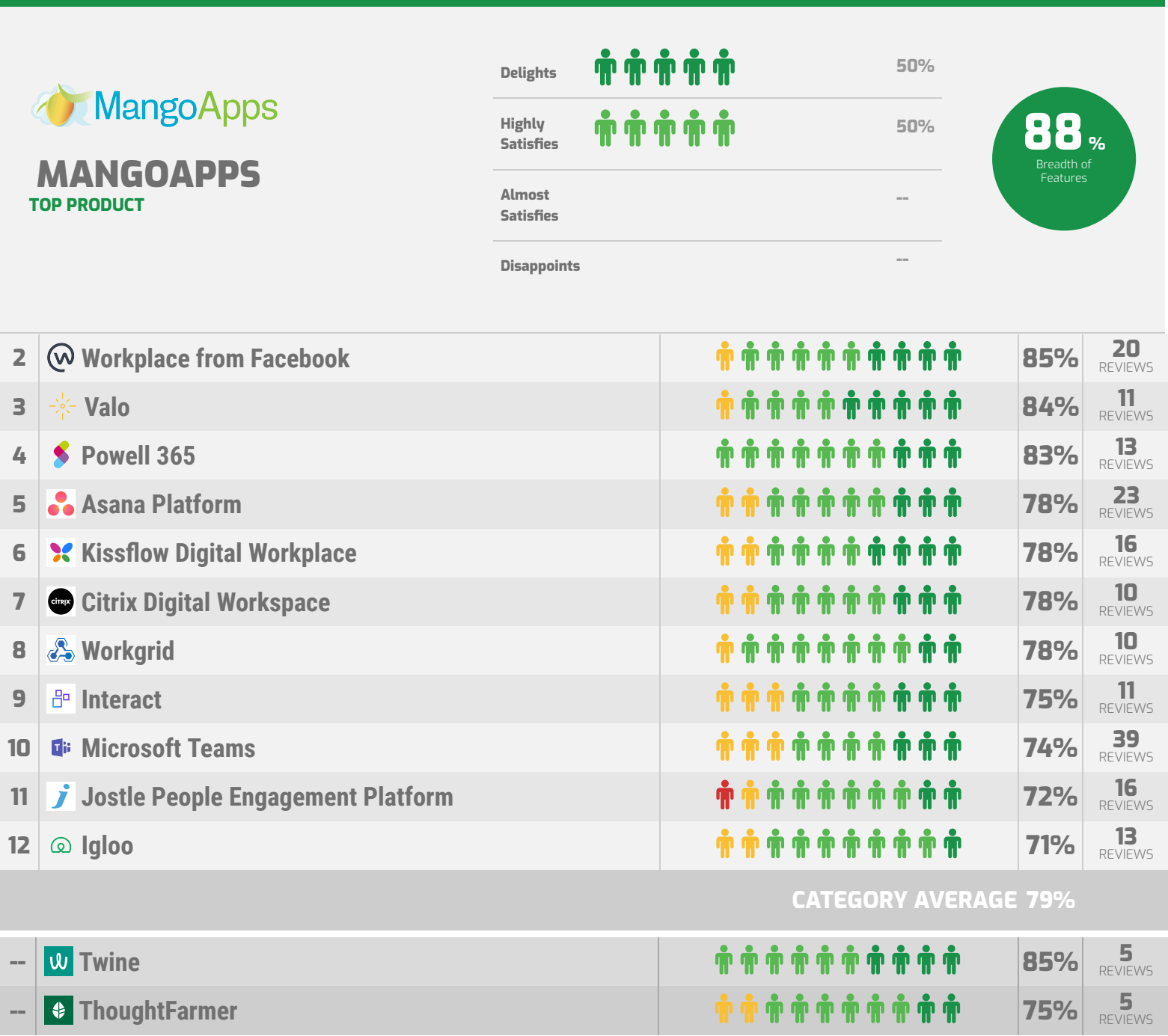


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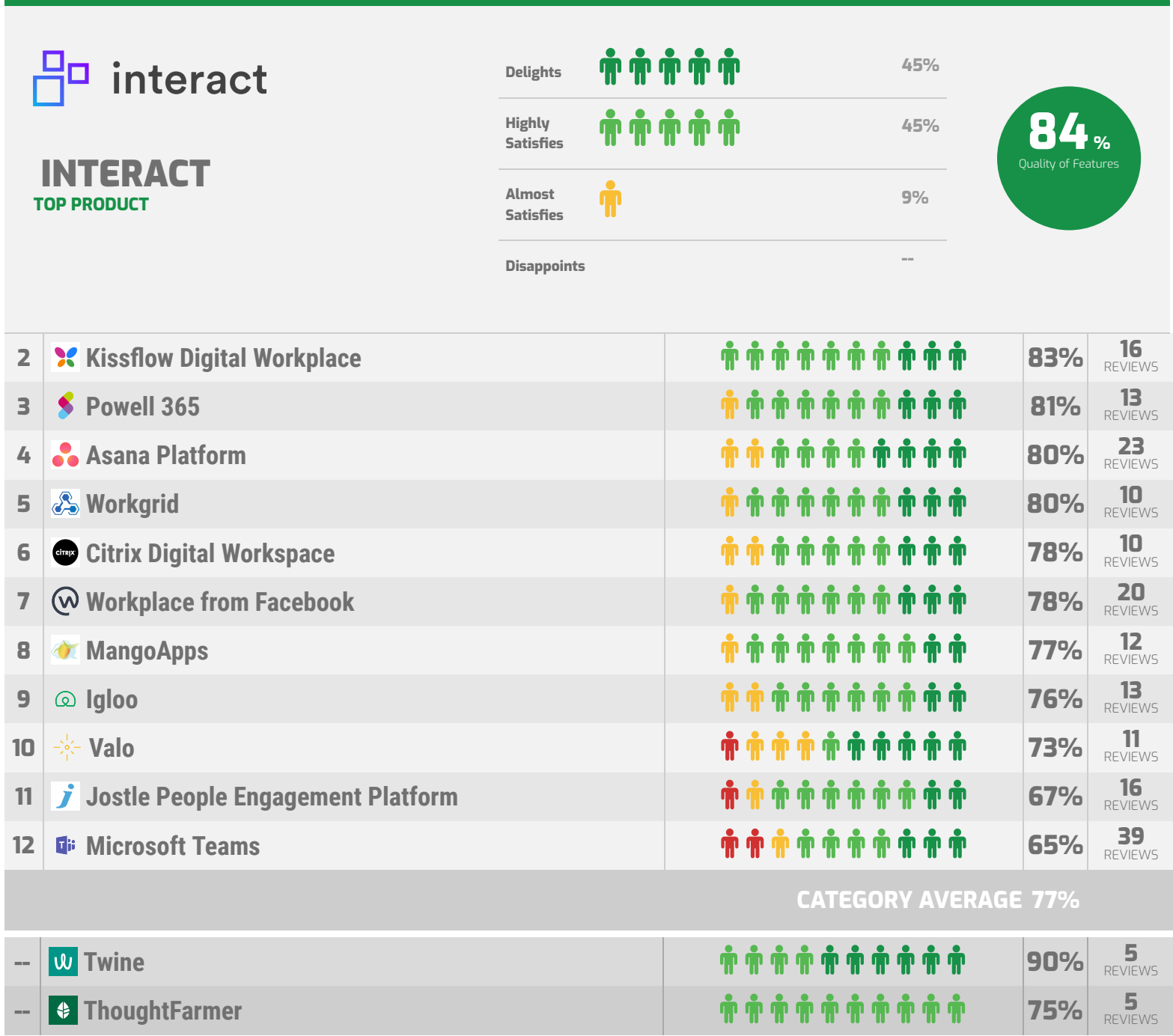


Vendor Capability Satisfaction

Quality of Features

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Feature quality is just as important as quantity. Software needs to do what you’re purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.
































Vendor Capability Satisfaction

Product Strategy and Rate of Improvement

Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from imposters.

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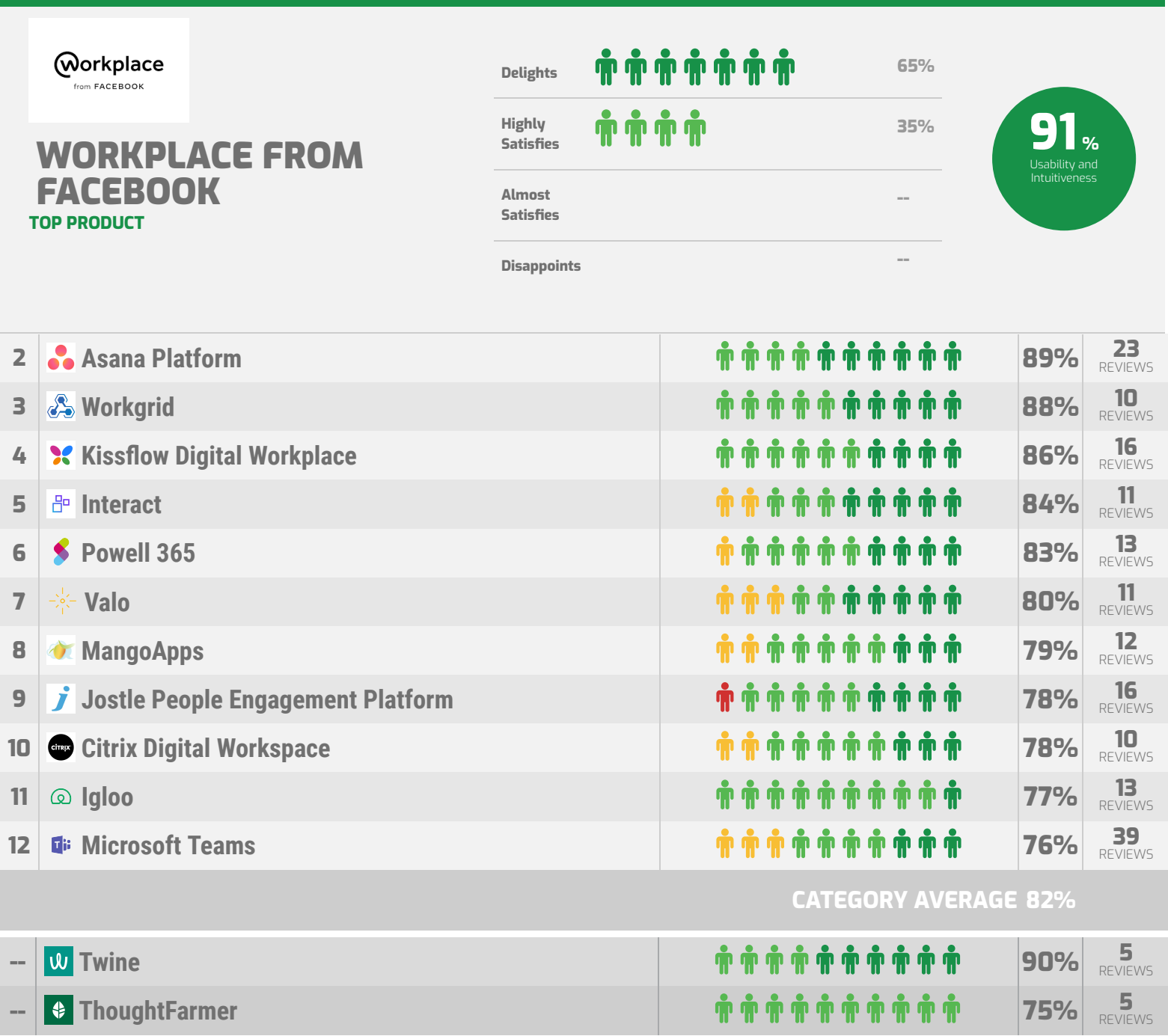
<div><div><div><div>Powell Software</div><div>POWELL 365</div><div>TOP PRODUCT</div></div></div><div><div><div>Delights</div><div></div><div>54%</div></div><div><div>Highly Satisfies</div><div></div><div>46%</div></div><div><div>Almost Satisfies</div><div></div><div>--</div></div><div><div>Disappoints</div><div></div><div>--</div></div></div><div><div>89%</div><div>Product Strategy and Rate of Improvement</div></div></div>				
2	 Asana Platform		86%	23 REVIEWS
3	 Microsoft Teams		86%	39 REVIEWS
4	 Kissflow Digital Workplace		81%	16 REVIEWS
5	 Workgrid		80%	10 REVIEWS
6	 Interact		80%	11 REVIEWS
7	 MangoApps		79%	12 REVIEWS
8	 Workplace from Facebook		78%	20 REVIEWS
9	 Valo		78%	11 REVIEWS
10	 Jostle People Engagement Platform		72%	16 REVIEWS
11	 Igloo		71%	13 REVIEWS
12	 Citrix Digital Workspace		62%	10 REVIEWS
CATEGORY AVERAGE 78%				
--	 Twine		85%	5 REVIEWS
--	 ThoughtFarmer		80%	5 REVIEWS

Vendor Capability Satisfaction

Usability and Intuitiveness

End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

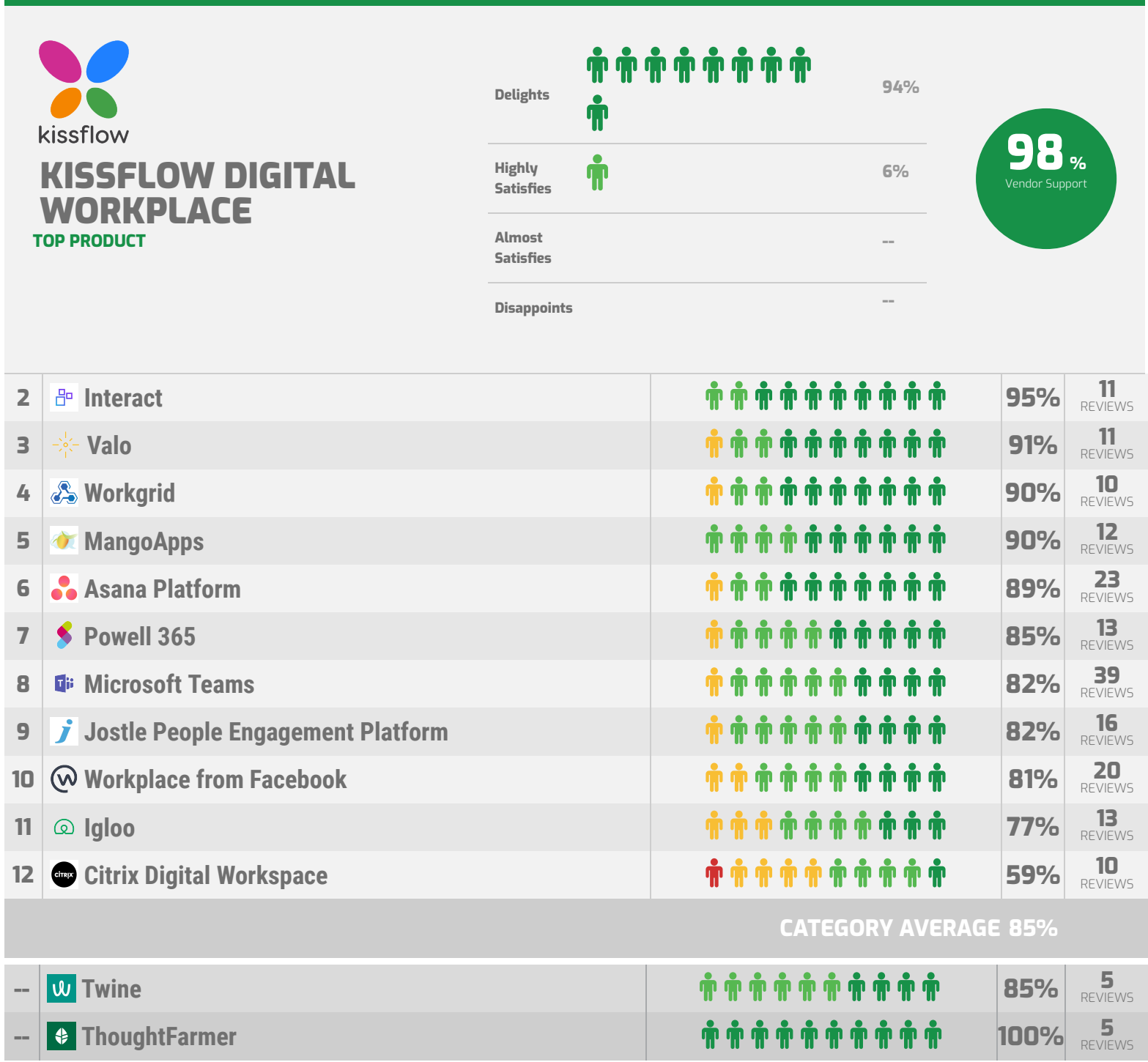


Vendor Capability Satisfaction

Vendor Support

The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-serve their product and which will offer quality support.

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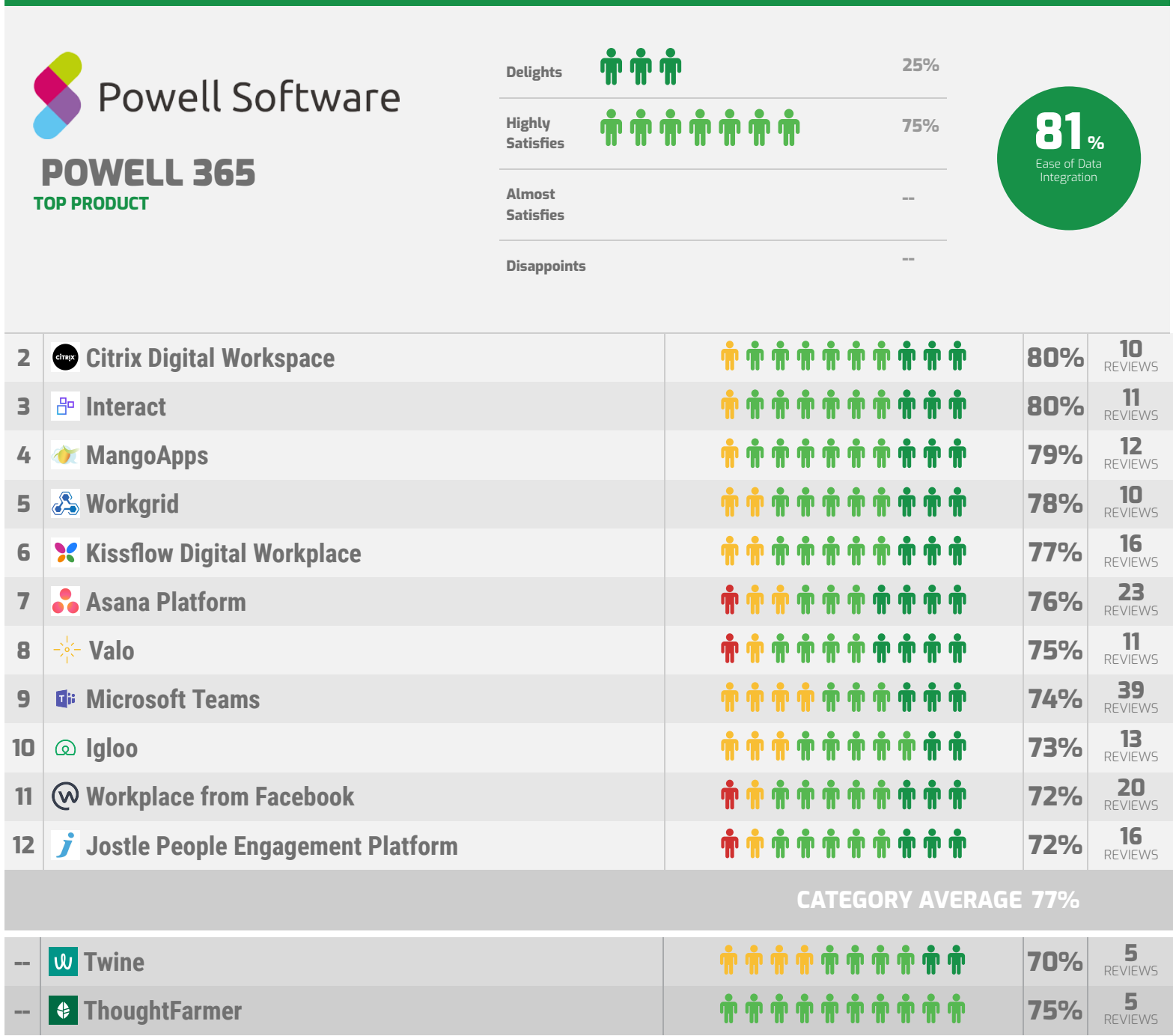


Vendor Capability Satisfaction

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Ease of Data Integration

The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.

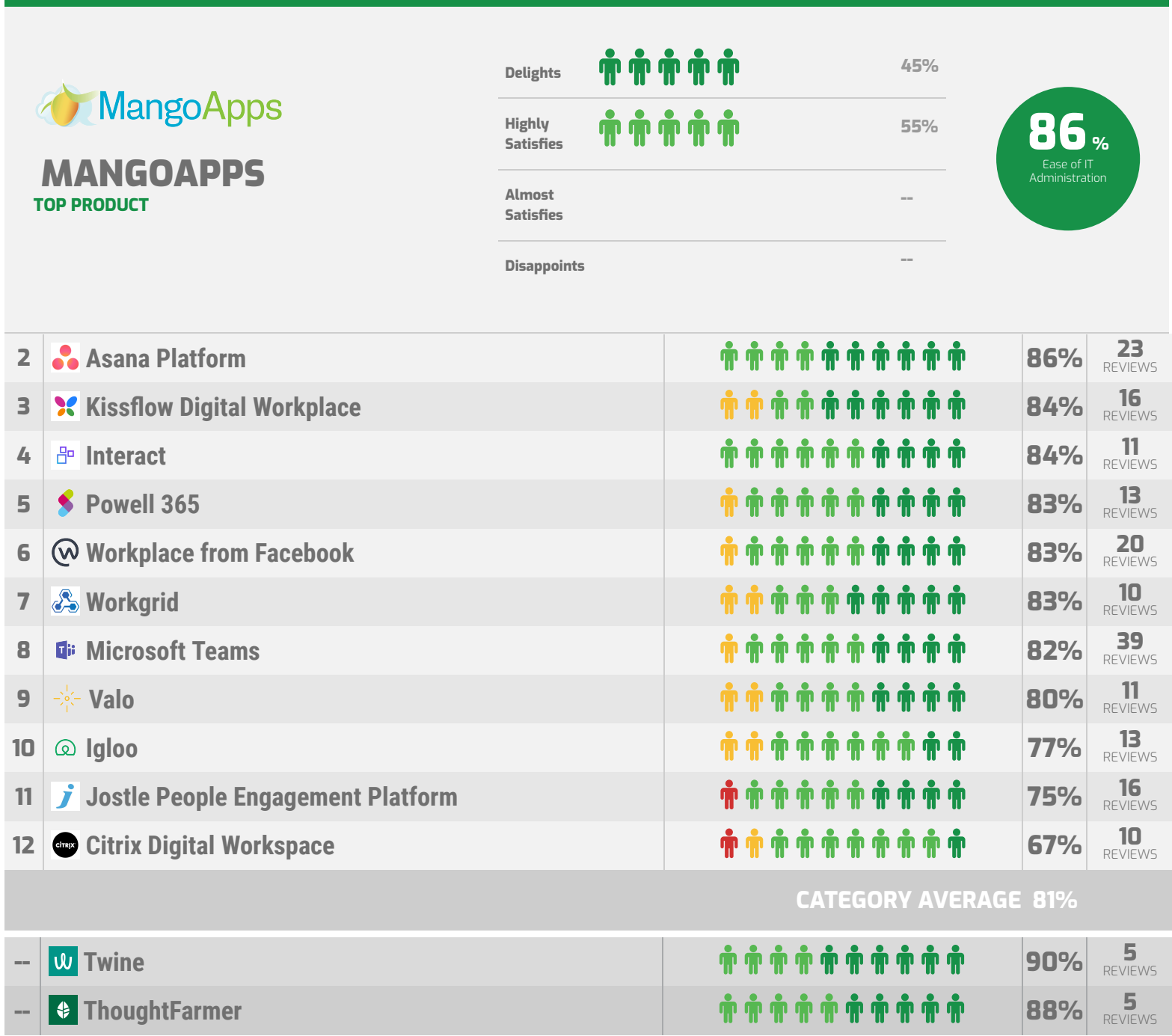


Vendor Capability Satisfaction

Ease of IT Administration

Administrative interfaces don't get the same attention as those built for end users, but they shouldn't be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.

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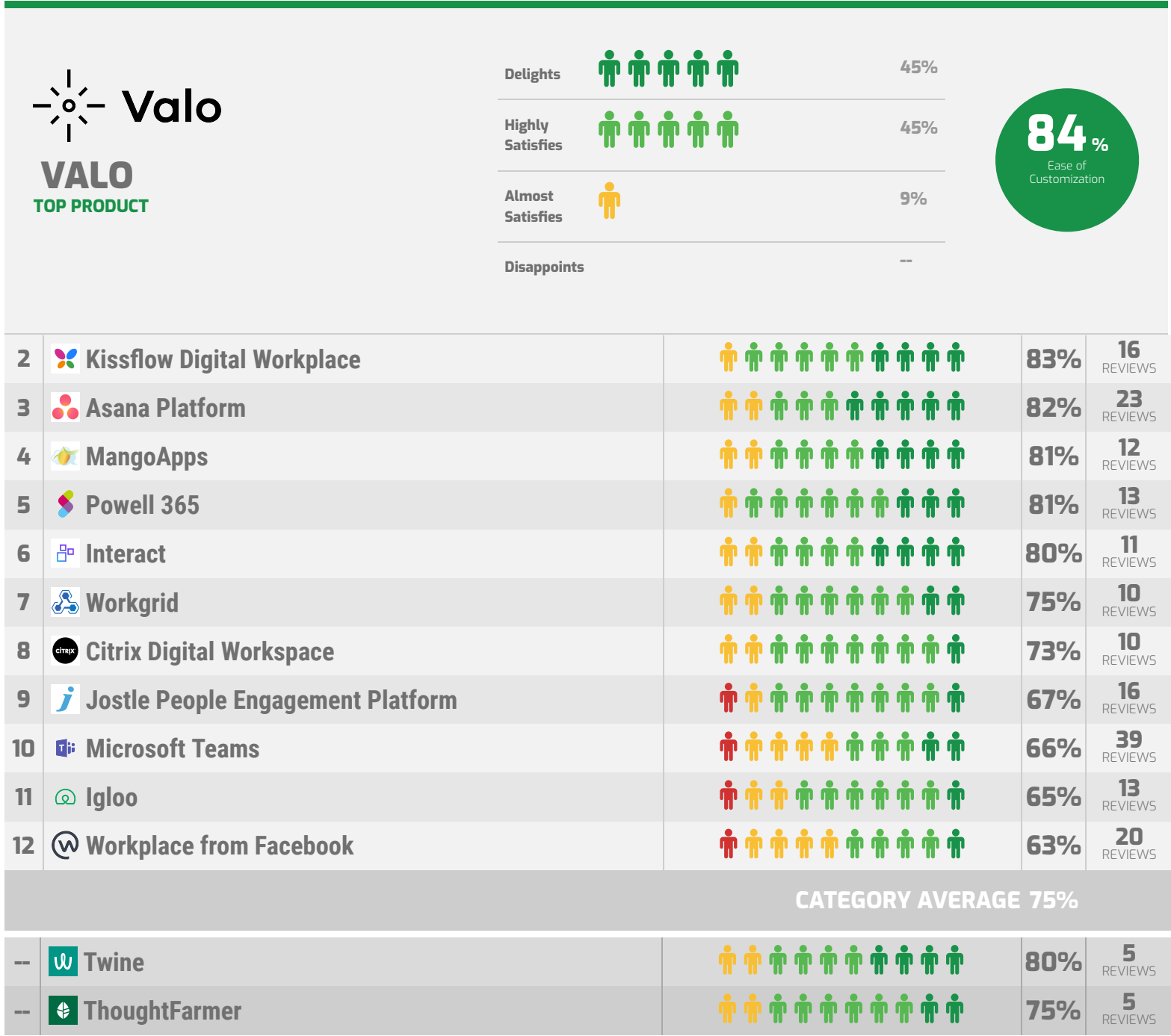


Vendor Capability Satisfaction

Ease of Customization

Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.

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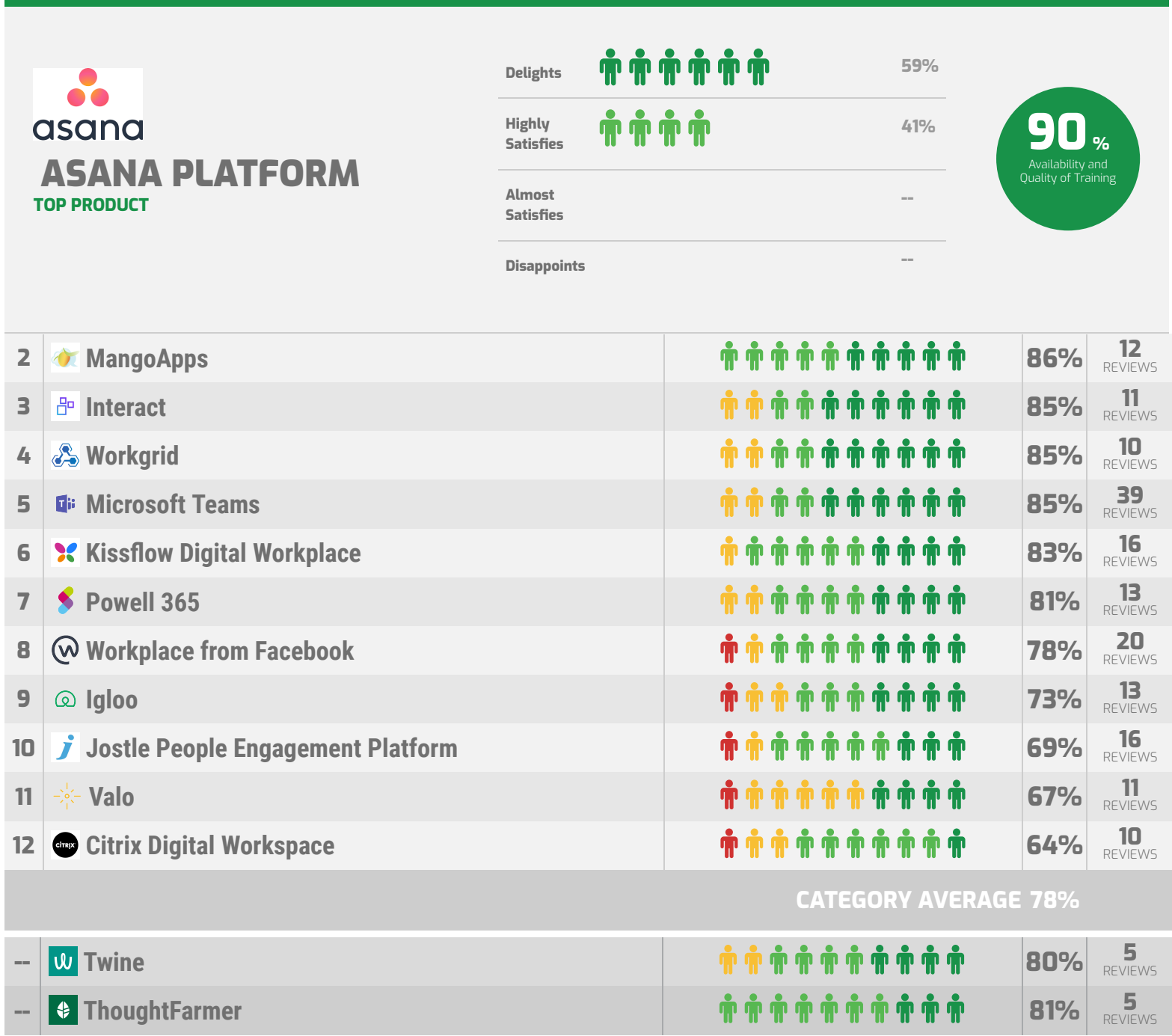


Vendor Capability Satisfaction

Availability and Quality of Training

Effective and readily available training enables users to get the most out of the software you’ve chosen. Use this section to make sure your vendor’s training programs and materials measure up.

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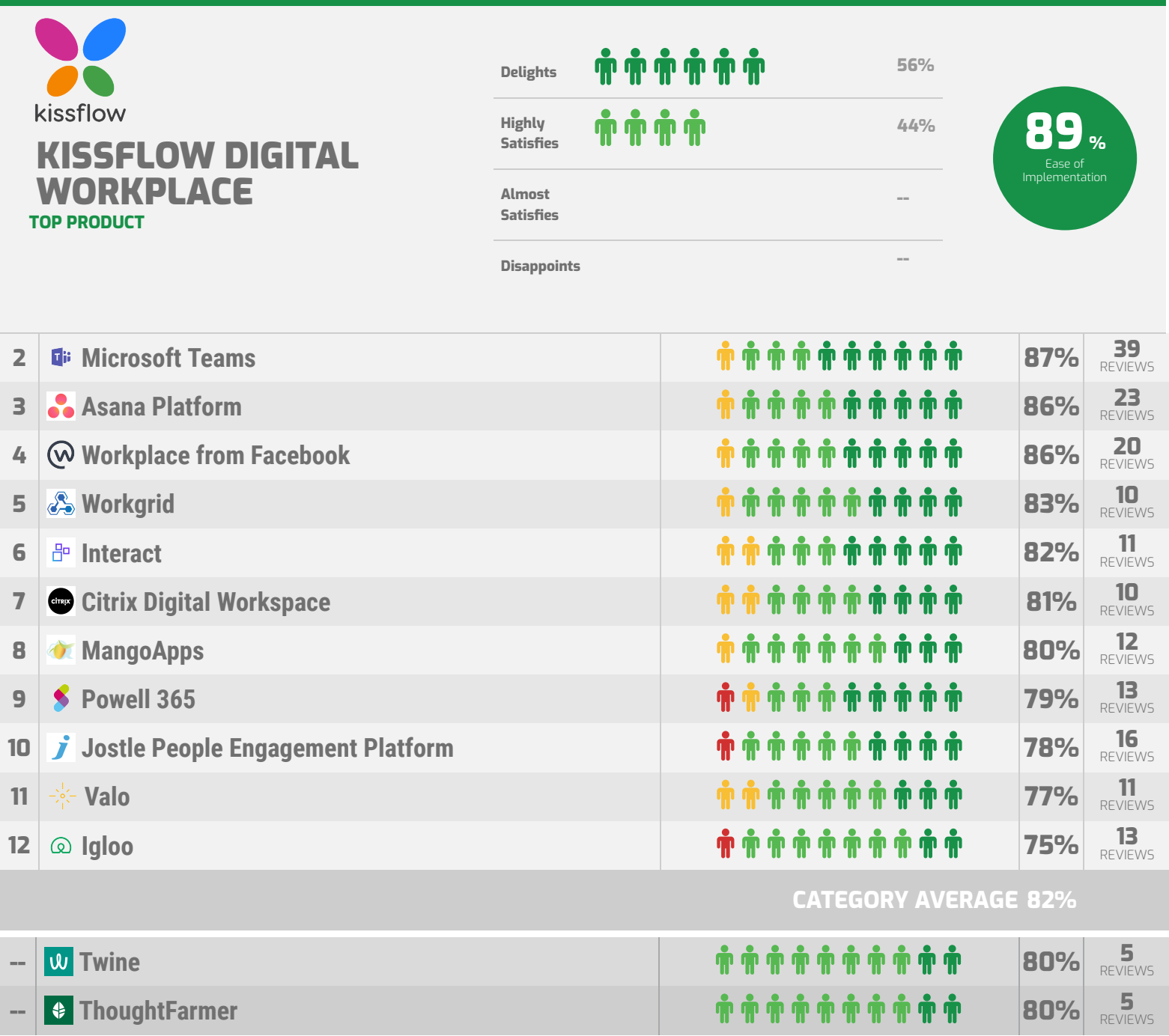


Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Implementation

Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.



Product Feature Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

VENDOR	OVERALL FEATURE SATISFACTION	FILE SHARING COLLABORATION	HOME PAGE	INSTANT MESSAGING	INTEGRATIONS	NEWS FEED	REPORTING AND ANALYTICS	
MangoApps	83%	81%	85%	83%	84%	85%	80%	
Powell 365	81%	77%	87%	82%	81%	80%	72%	
Valo	81%	75%	91%	75%	88%	95%	65%	
Workplace from Facebook	78%	67%	87%	81%	68%	89%	74%	
Interact	77%	75%	82%	--	80%	84%	65%	
Citrix Digital Workspace	76%	75%	81%	50%	63%	71%	50%	
Microsoft Teams	75%	88%	62%	90%	82%	59%	81%	
Workgrid	75%	63%	80%	--	78%	85%	71%	
Kissflow Digital Workplace	74%	77%	70%	--	73%	75%	75%	
Igloo	73%	73%	75%	100%	70%	79%	50%	
CATEGORY AVERAGE	76%	84%	71%	90%	79%	71%	76%	

Product Feature Summary

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Jostle People Engagement Platform	73%	65%	78%	55%	61%	77%	73%	
Asana Platform	72%	79%	71%	77%	80%	73%	60%	
CATEGORY AVERAGE	76%	84%	71%	90%	79%	71%	76%	

VENDORS WITH INSUFFICIENT DATA								
Twine	88%	90%	95%	95%	85%	80%	--	
ThoughtFarmer	83%	80%	90%	--	75%	90%	75%	

Product Feature Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

VENDOR	OVERALL FEATURE SATISFACTION	BLOG SUPPORT	CALENDARS	DISCUSSION FORUMS	DOCUMENT MANAGEMENT	EMPLOYEE DIRECTORY	EMPLOYEE ENGAGEMENT	END-USER WORKFLOW CUSTOMIZATION	TASK MANAGEMENT	WIKI SUPPORT	WORKFLOW & APPROVALS	
MangoApps	83%	75%	77%	80%	79%	90%	82%	--	82%	81%	88%	
Powell 365	81%	64%	73%	86%	77%	83%	85%	75%	75%	64%	75%	
Valo	81%	83%	80%	70%	75%	83%	--	93%	71%	75%	89%	
Workplace from Facebook	78%	82%	--	90%	67%	84%	86%	--	43%	64%	75%	
Interact	77%	78%	65%	77%	78%	82%	82%	65%	--	75%	69%	
Citrix Digital Workspace	76%	--	79%	--	63%	75%	38%	25%	72%	--	50%	
Microsoft Teams	75%	82%	64%	80%	75%	82%	81%	58%	81%	59%	59%	
Workgrid	75%	--	--	--	--	71%	78%	84%	78%	--	81%	
Kissflow Digital Workplace	74%	--	--	--	69%	--	77%	95%	88%	--	97%	
Igloo	73%	75%	79%	79%	75%	78%	75%	0%	76%	80%	50%	
CATEGORY AVERAGE	76%	78%	67%	80%	74%	82%	81%	65%	80%	65%	67%	

Product Feature Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

VENDOR	OVERALL FEATURE SATISFACTION	BLOG SUPPORT	CALENDARS	DISCUSSION FORUMS	DOCUMENT MANAGEMENT	EMPLOYEE DIRECTORY	EMPLOYEE ENGAGEMENT	END-USER WORKFLOW CUSTOMIZATION	TASK MANAGEMENT	WIKI SUPPORT	WORKFLOW & APPROVALS	
Jostle People Engagement Platform	73%	75%	--	65%	67%	83%	75%	--	64%	--	--	
Asana Platform	72%	75%	--	88%	--	75%	82%	87%	98%	83%	75%	
CATEGORY AVERAGE	76%	78%	67%	80%	74%	82%	81%	65%	80%	65%	67%	

VENDORS WITH INSUFFICIENT DATA												
Twine	88%	95%	80%	75%	80%	85%	85%	--	95%	75%	--	
ThoughtFarmer	83%	83%	70%	70%	75%	88%	80%	--	--	75%	83%	

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Product Features

This table lists and describes all the features that are evaluated in the Digital Workspace software category. For your convenience, these descriptions are repeated under the feature subheadings in the subsequent pages.

Mandatory Features	
File Sharing Collaboration	Users share, view, edit, discuss, and provide feedback on content, synchronously or asynchronously, either natively or through a third-party integration.
	A landing page that the user views upon launching the app. This may include announcements and the news feed, and may be customizable by the end user.
	Sending of instant messages to individuals or to the group
Standard Features	
Blog Support	Allows employees to create blogs, personalizable mini-websites on which they post content viewable by co-workers.
Calendars	Ability to manage and view employee schedules, and book meetings.
Discussion Forums	Users can create posts on a browseable message board. Other users can reply to the posts in an open-discussion conversation thread visible to other users.
Document Management	Includes features such as check-in/check-out and versioning controls on documents and artifacts.
Employee Directory	Employees can browse a searchable directory containing job titles and contact information of co-workers, or identify candidates for collaboration.
Differentiating Features	
App Delivery and Access	Provides users with access to apps they need to be productive.
Customizable Branding	The app supports brand affinity by allowing customizable user interfaces with corporate assets such as logos and pictures of office space.

Integrations	The workplace platform integrates with common business applications in which users do their work, such as Office 365, G-Suite, Salesforce, and Zendesk.
	A display of recent activity relevant to user. Can include notices, events, or work activities such as completed tasks, projects, or recently edited documents.
	Includes historical and real-time dashboard visualizations, detailed and summary reporting, and easy data extraction for data analysis.

Employee Engagement	Provides ability to solicit and measure employee engagement feedback
End-User Workflow Customization	The ability of users to create their own workflows within the platform using low-code and/or no-code development.
Task Management	Includes task prioritizing, task assignments, subtasks, and task tracking and monitoring.
Wiki Support	Supports the creation of wikis by users. A wiki is a knowledge base written and maintained by the collaborative authorship of its users.
Workflow & Approvals	The ability to include event processing, exception handling, escalation authorization, ad hoc in-flight workflow revisions, logging and approvals.

Mobile App	Android and iOS app that users can download.
Virtual Offices	The app provides virtual rooms that users can customize and control access to, similar to a physical office.

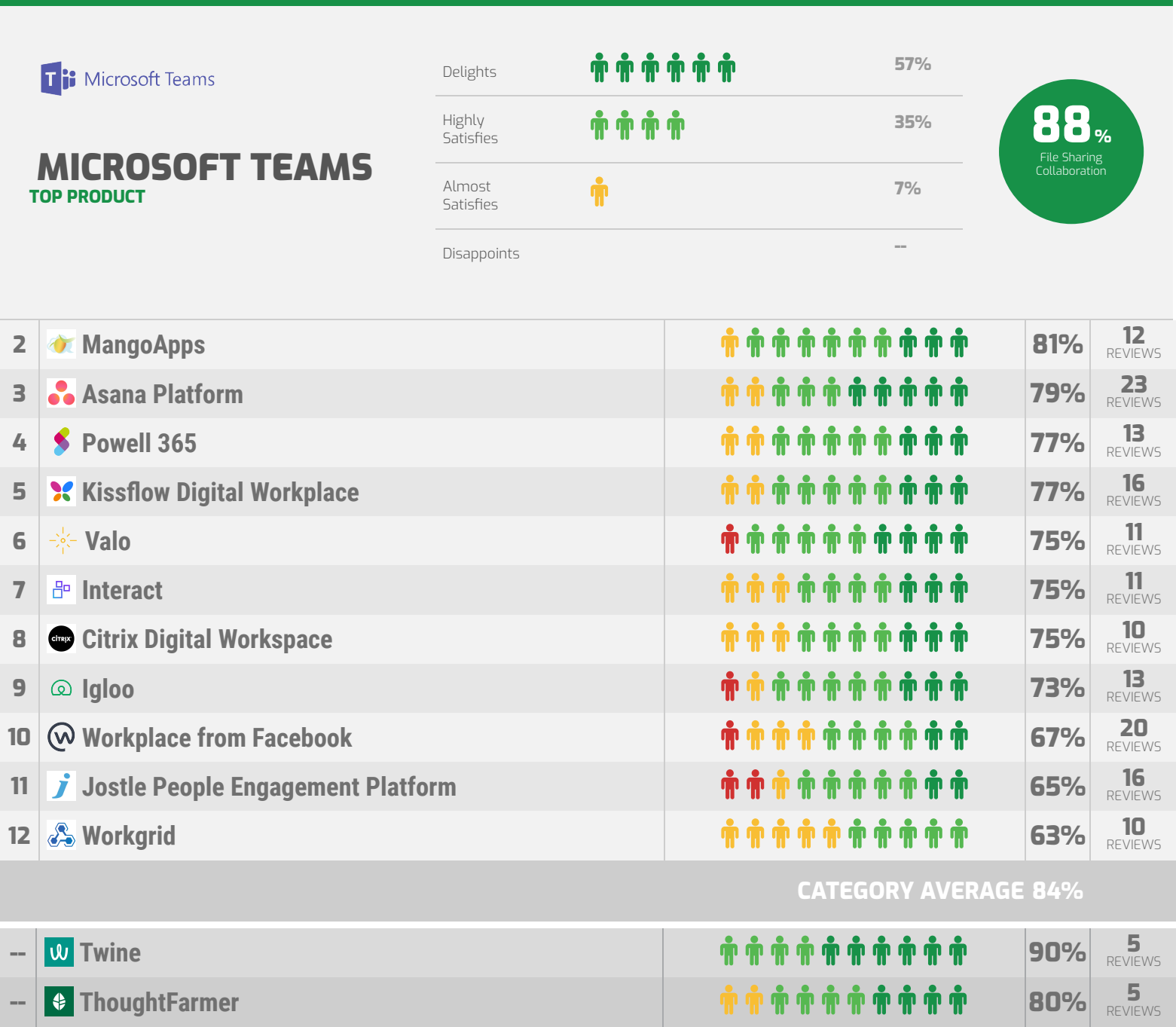
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

File Sharing Collaboration

Mandatory Feature

Users share, view, edit, discuss, and provide feedback on content, synchronously or asynchronously, either natively or through a third-party integration.



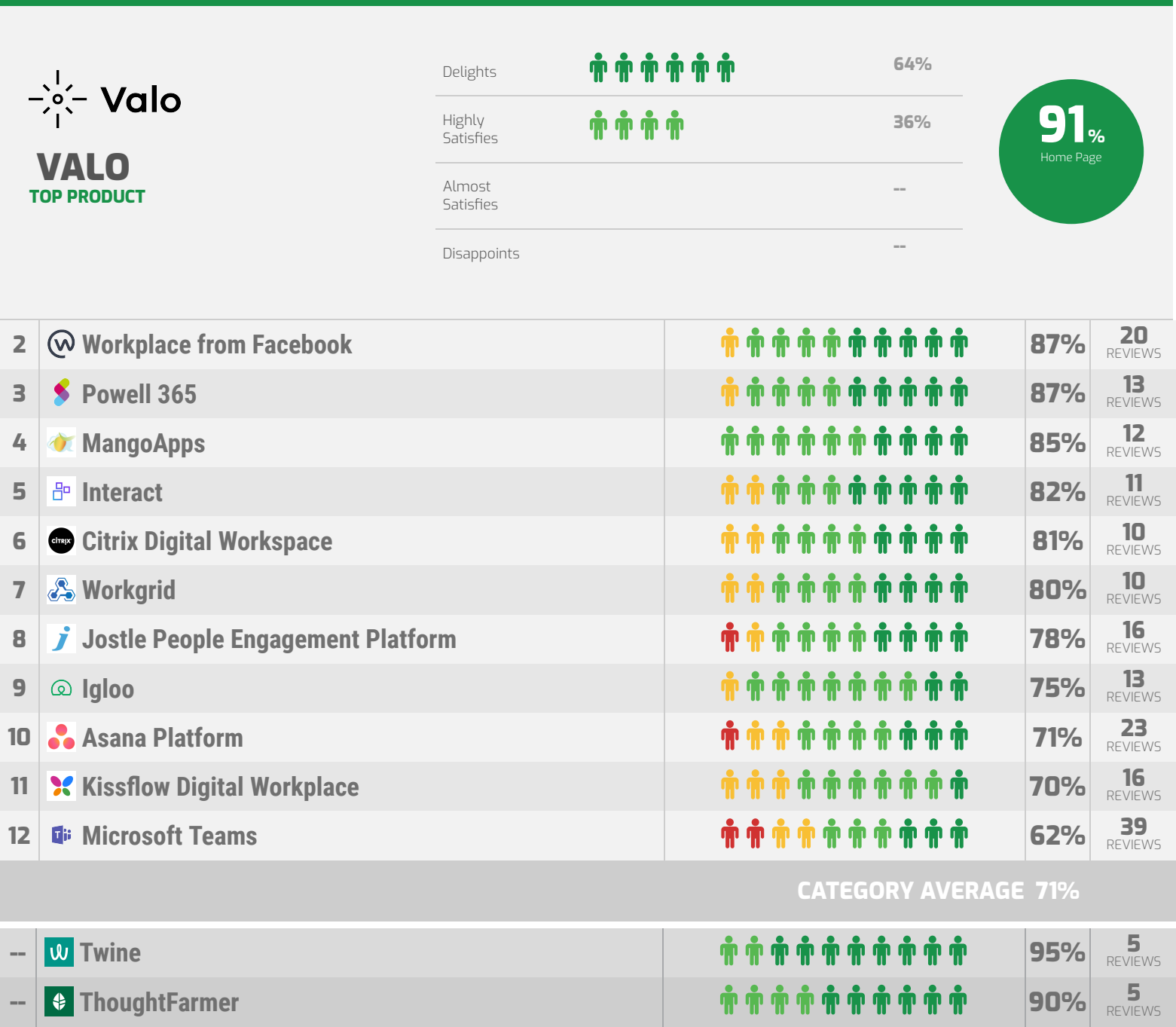
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Home Page

Mandatory Feature

A landing page that the user views upon launching the app. This may include announcements and the news feed, and may be customizable by the end user.



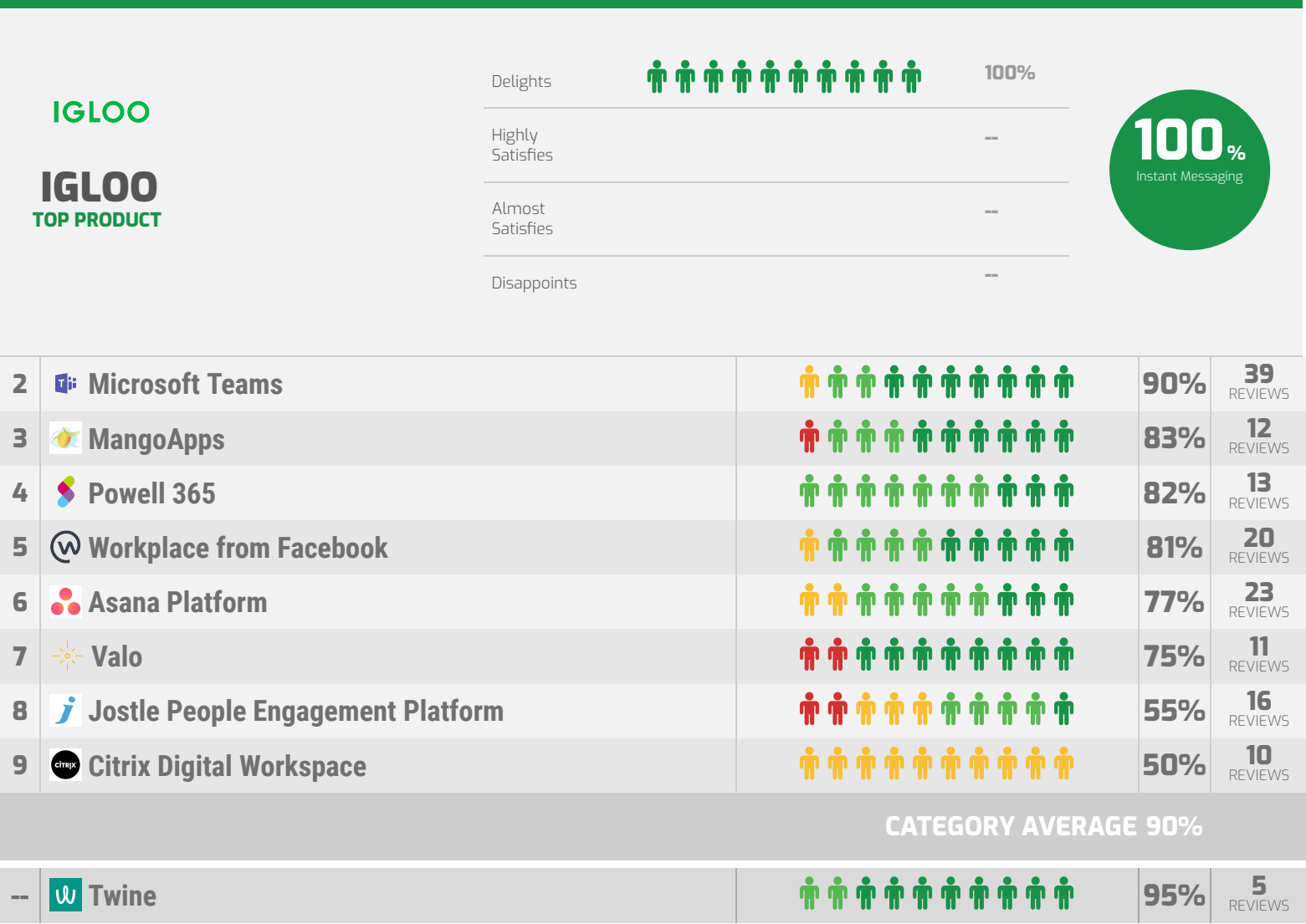
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Instant Messaging

Mandatory Feature

Sending of instant messages to individuals or to the group



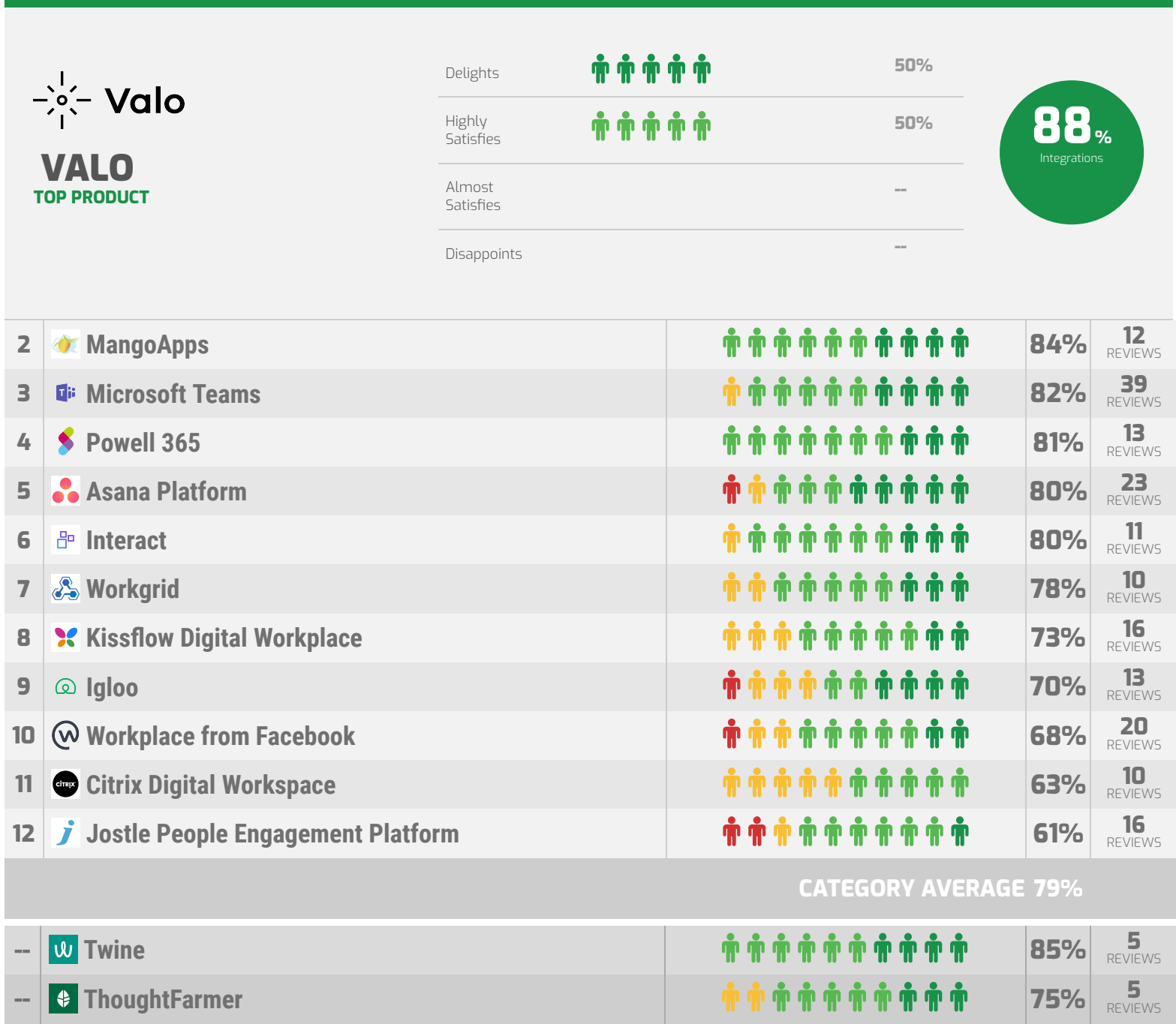
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Integrations

Mandatory Feature

The workplace platform integrates with common business applications in which users do their work, such as Office 365, G-Suite, Salesforce, and Zendesk.



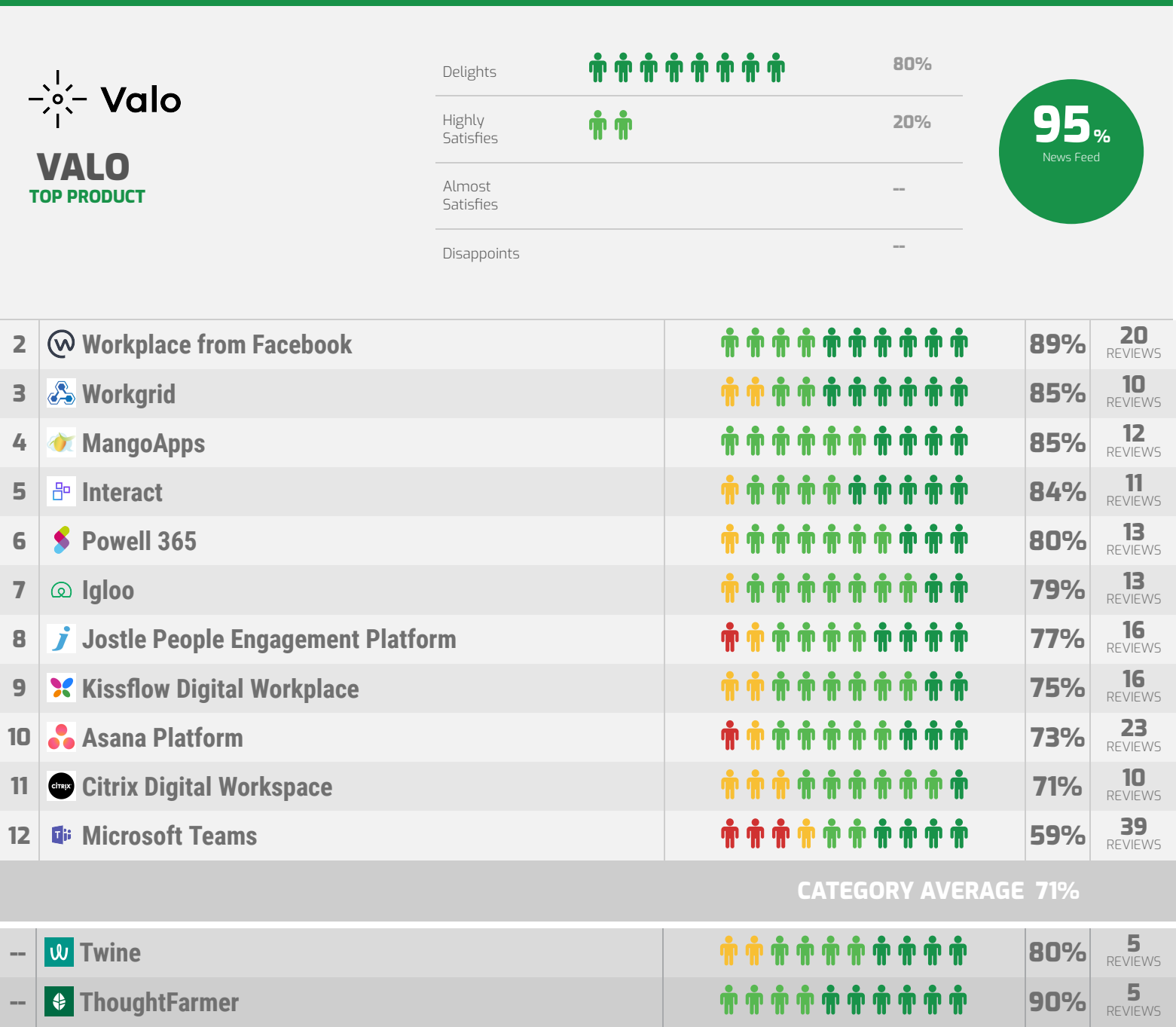
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

News Feed

Mandatory Feature

A display of recent activity relevant to user. Can include notices, events, or work activities such as completed tasks, projects, or recently edited documents.



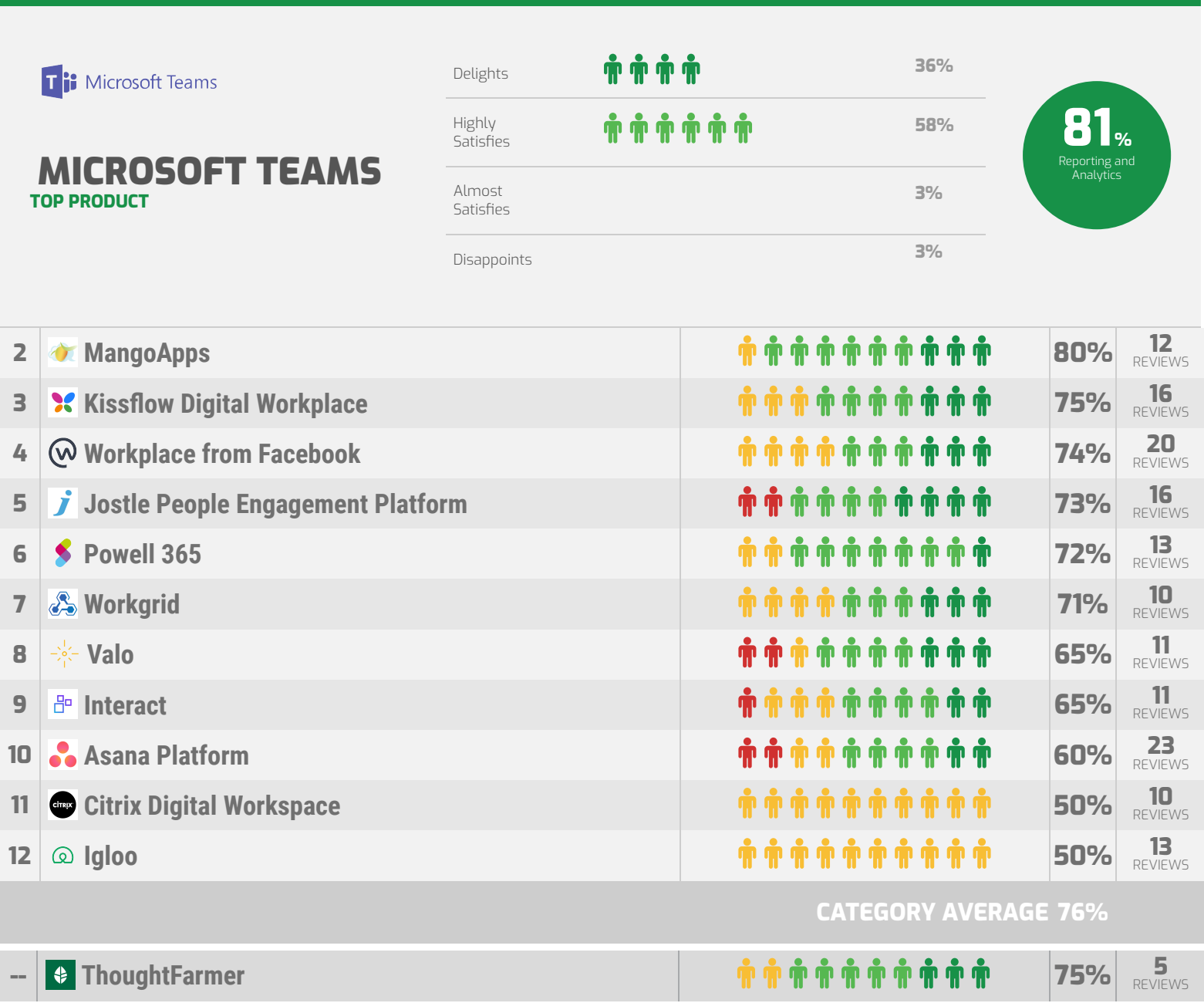
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Reporting and Analytics

Mandatory Feature

Includes historical and real-time dashboard visualizations, detailed and summary reporting, and easy data extraction for data analysis.



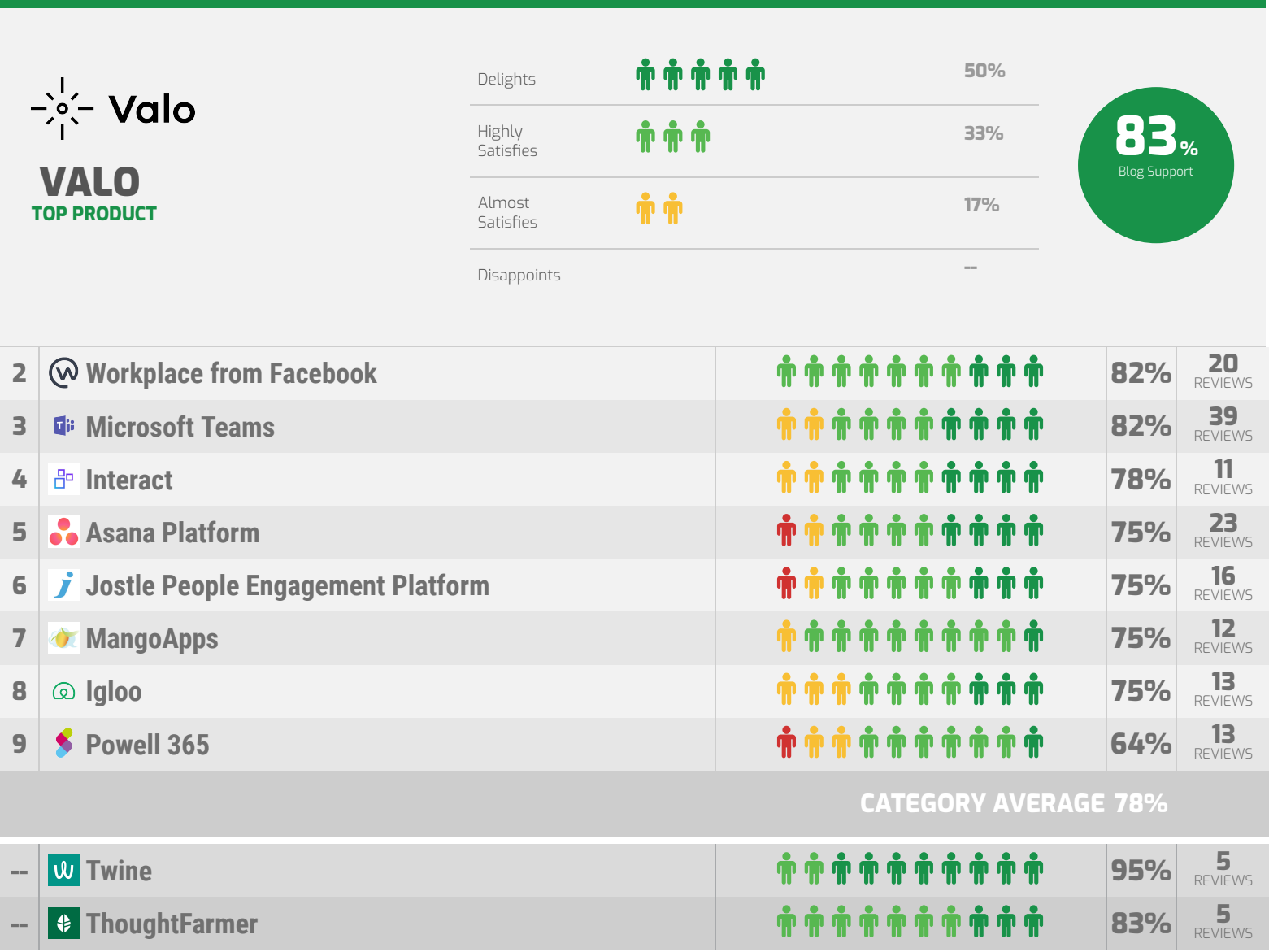
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Blog Support

Standard Feature

Allows employees to create blogs, personalizable mini-websites on which they post content viewable by co-workers.



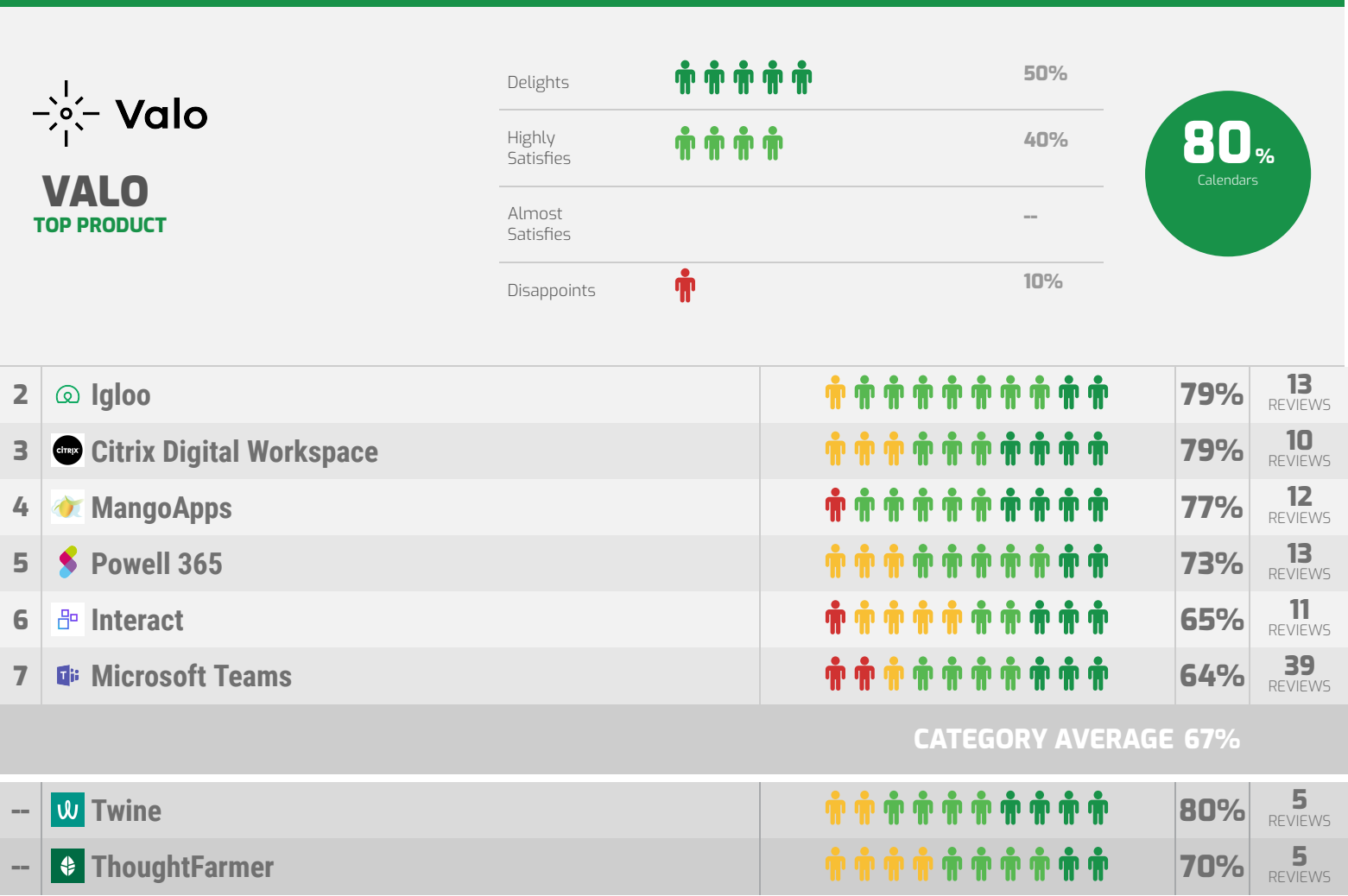
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Calendars

Standard Feature

Ability to manage and view employee schedules, and book meetings.



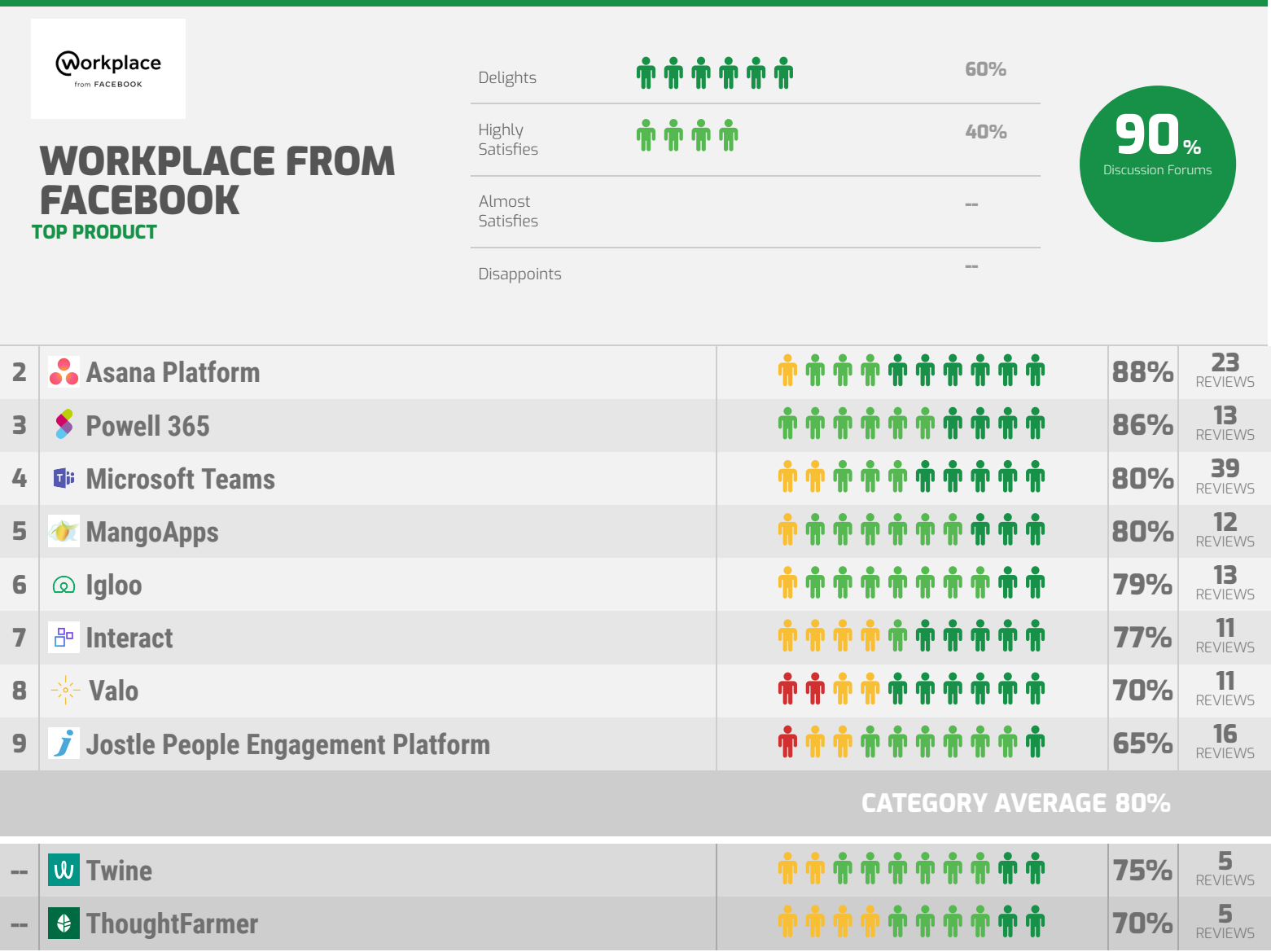
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Discussion Forums

Standard Feature

Users can create posts on a browseable message board. Other users can reply to the posts in an open-discussion conversation thread visible to other users.



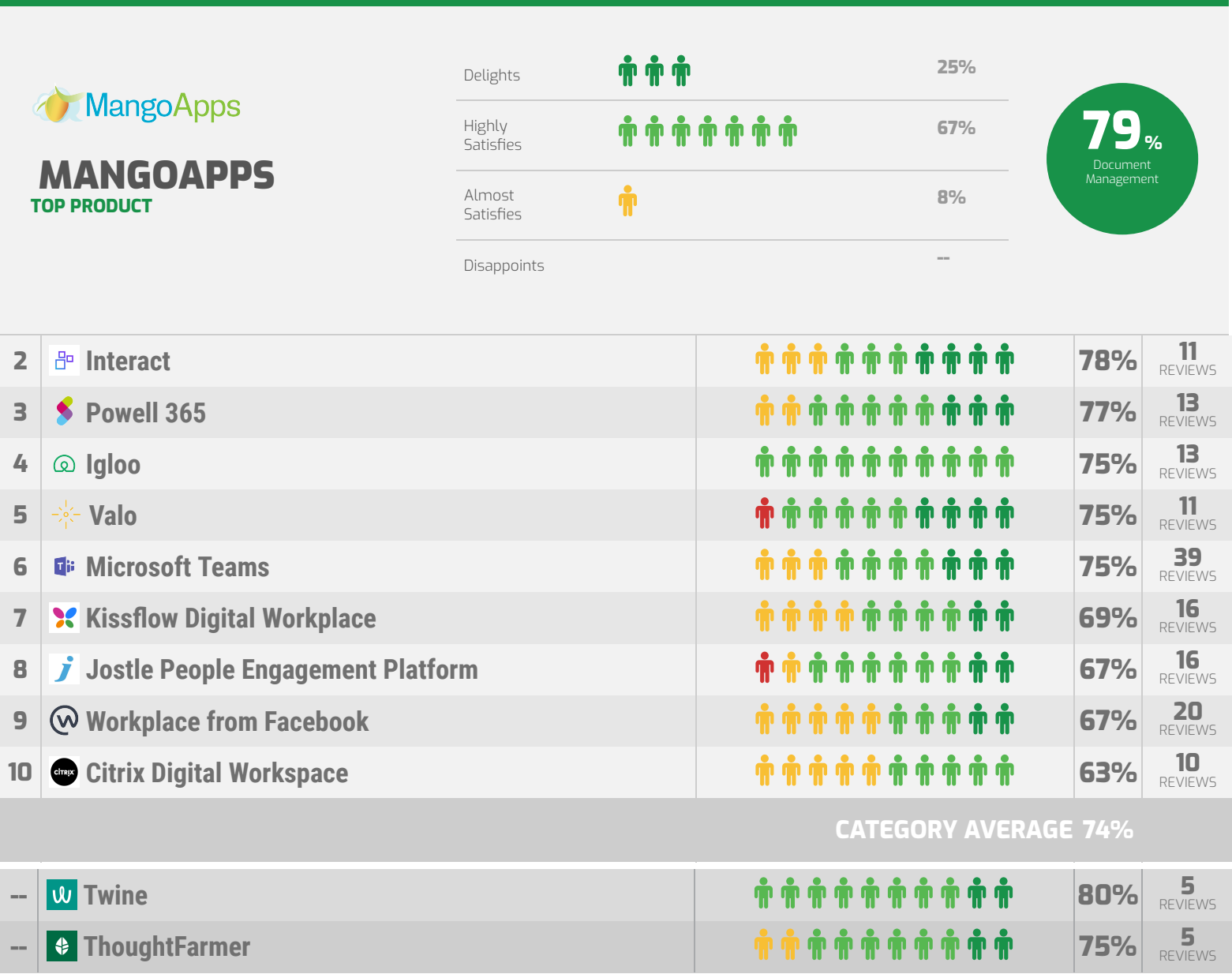
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Document Management

Standard Feature

Includes features such as check-in/check-out and versioning controls on documents and artifacts.



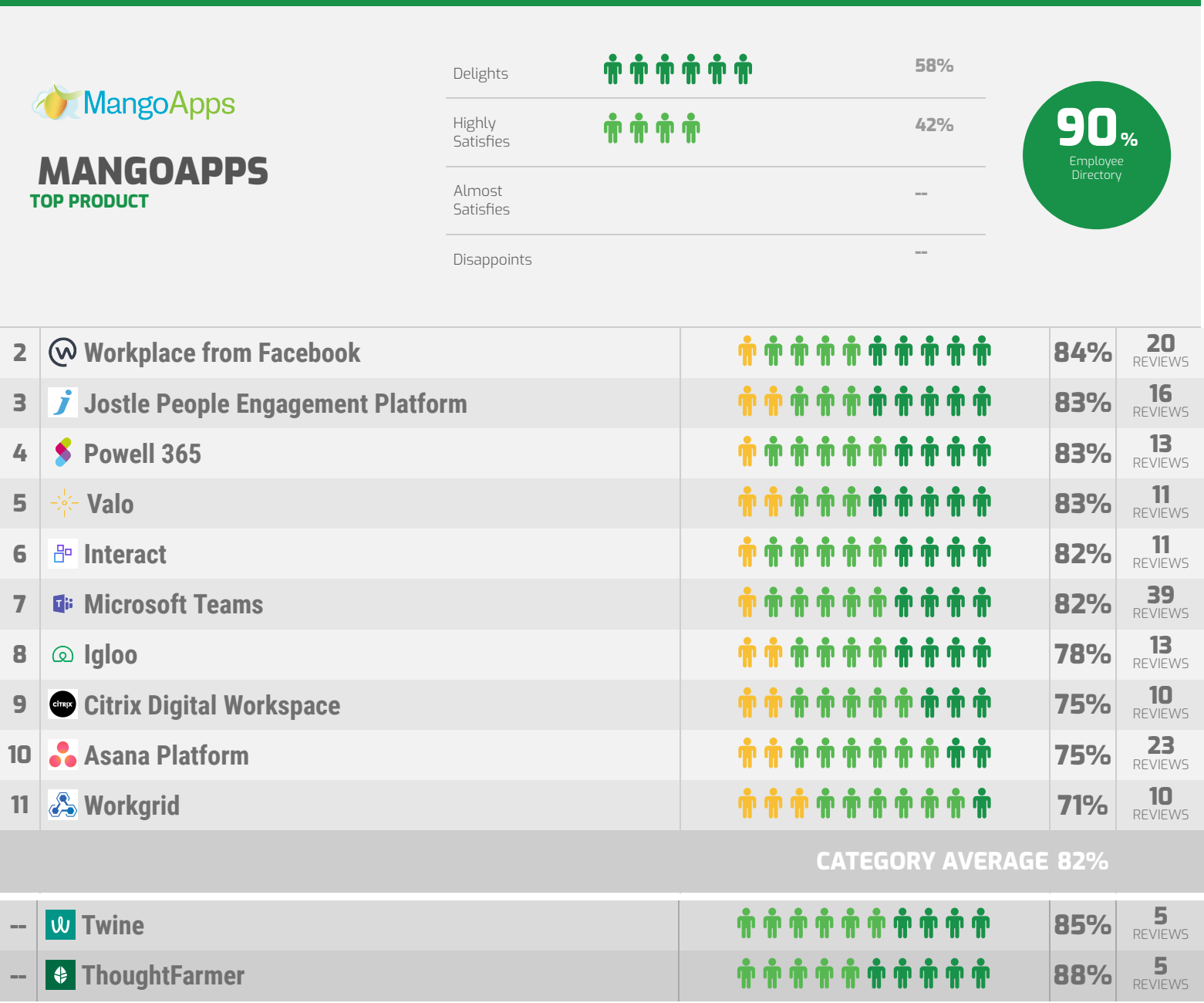
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Employee Directory

Standard Feature

Employees can browse a searchable directory containing job titles and contact information of co-workers, or identify candidates for collaboration.



Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Employee Engagement

Standard Feature

Provides ability to solicit and measure employee engagement feedback

<div><div>Workplace</div><div>from FACEBOOK</div></div> <div><div>WORKPLACE FROM FACEBOOK</div><div>TOP PRODUCT</div></div>		<div><div>Delights</div><div><div><div></div><div></div><div></div><div></div><div></div></div></div><div>50%</div></div> <div><div>Highly Satisfies</div><div><div><div></div><div></div><div></div><div></div><div></div></div></div><div>45%</div></div> <div><div>Almost Satisfies</div><div><div><div></div></div></div><div>5%</div></div> <div><div>Disappoints</div><div></div><div>--</div></div>	<div><div>86%</div><div>Employee Engagement</div></div>	
2	<div><div></div><div>Powell 365</div></div>	<div><div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div></div>	85%	13 REVIEWS
3	<div><div></div><div>Interact</div></div>	<div><div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div></div>	82%	11 REVIEWS
4	<div><div></div><div>MangoApps</div></div>	<div><div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div></div>	82%	12 REVIEWS
5	<div><div></div><div>Asana Platform</div></div>	<div><div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div></div>	82%	23 REVIEWS
6	<div><div></div><div>Microsoft Teams</div></div>	<div><div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div></div>	81%	39 REVIEWS
7	<div><div></div><div>Workgrid</div></div>	<div><div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div></div>	78%	10 REVIEWS
8	<div><div></div><div>Kissflow Digital Workplace</div></div>	<div><div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div></div>	77%	16 REVIEWS
9	<div><div></div><div>Igloo</div></div>	<div><div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div></div>	75%	13 REVIEWS
10	<div><div></div><div>Jostle People Engagement Platform</div></div>	<div><div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div></div>	75%	16 REVIEWS
11	<div><div></div><div>Citrix Digital Workspace</div></div>	<div><div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div></div>	38%	10 REVIEWS
CATEGORY AVERAGE 81%				
--	<div><div></div><div>Twine</div></div>	<div><div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div></div>	85%	5 REVIEWS
--	<div><div></div><div>ThoughtFarmer</div></div>	<div><div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div></div>	80%	5 REVIEWS

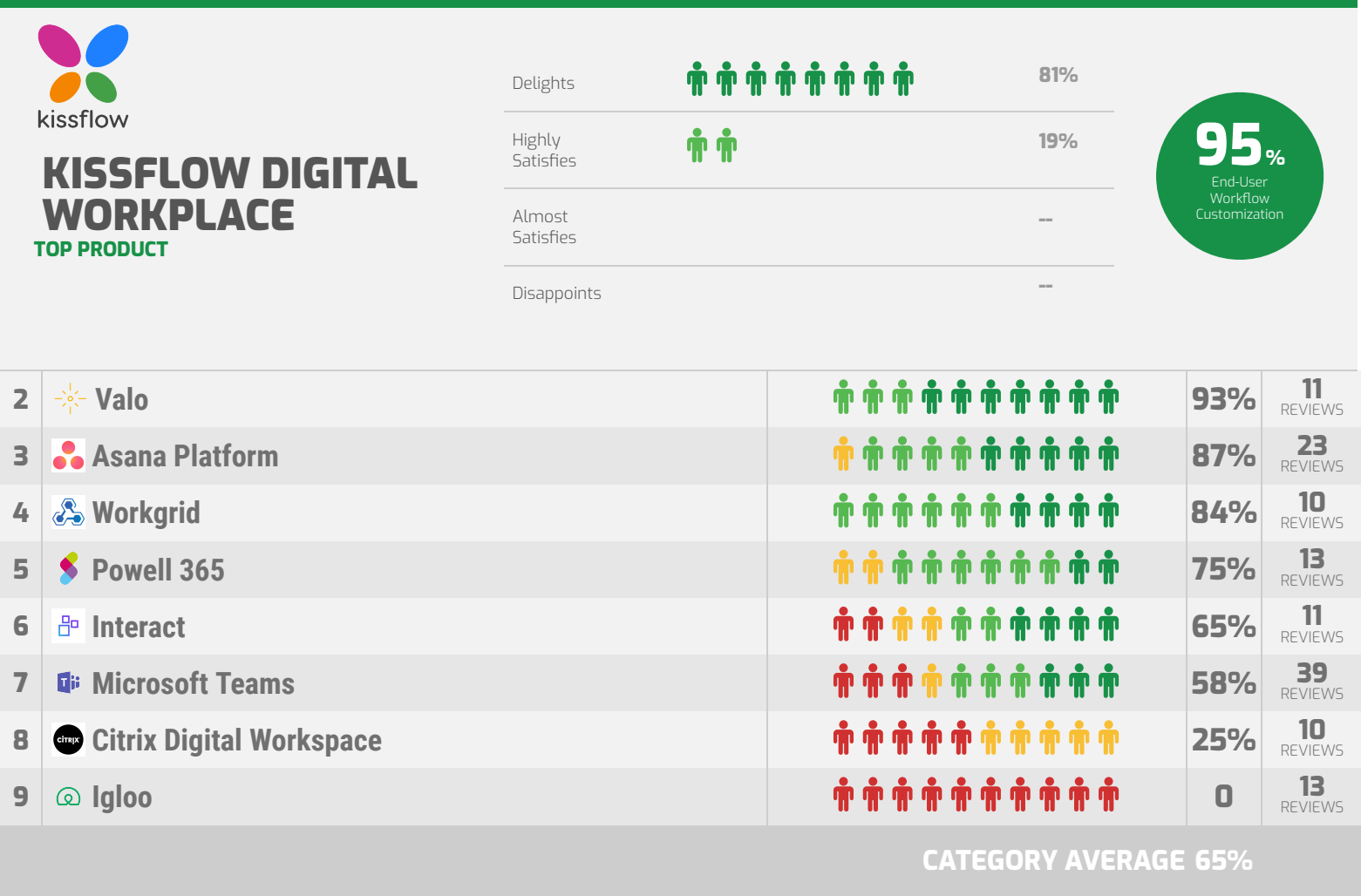
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

End-User Workflow Customization

Standard Feature

The ability of users to create their own workflows within the platform using low-code and/or no-code development.



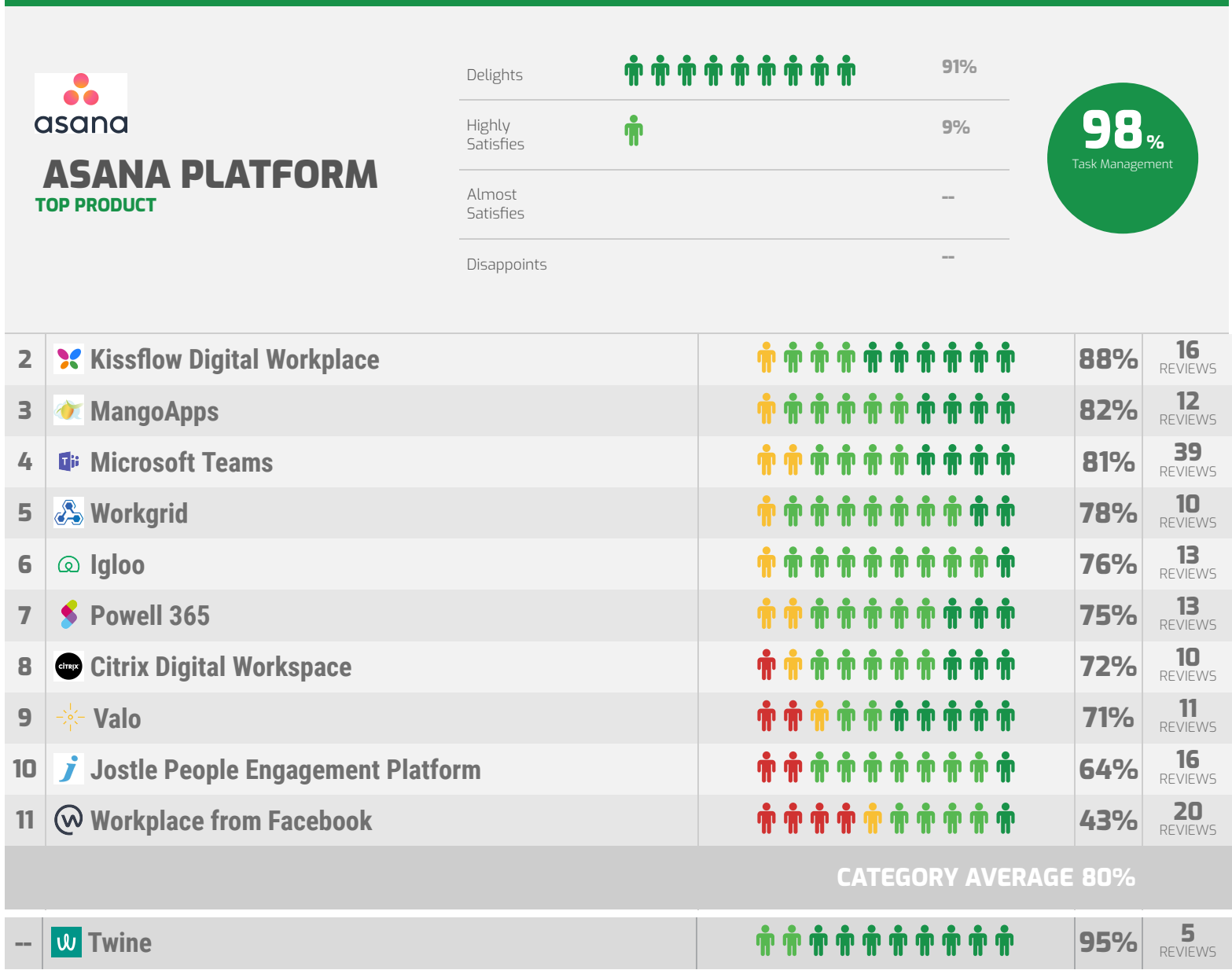
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Task Management

Standard Feature

Includes task prioritizing, task assignments, subtasks, and task tracking and monitoring.



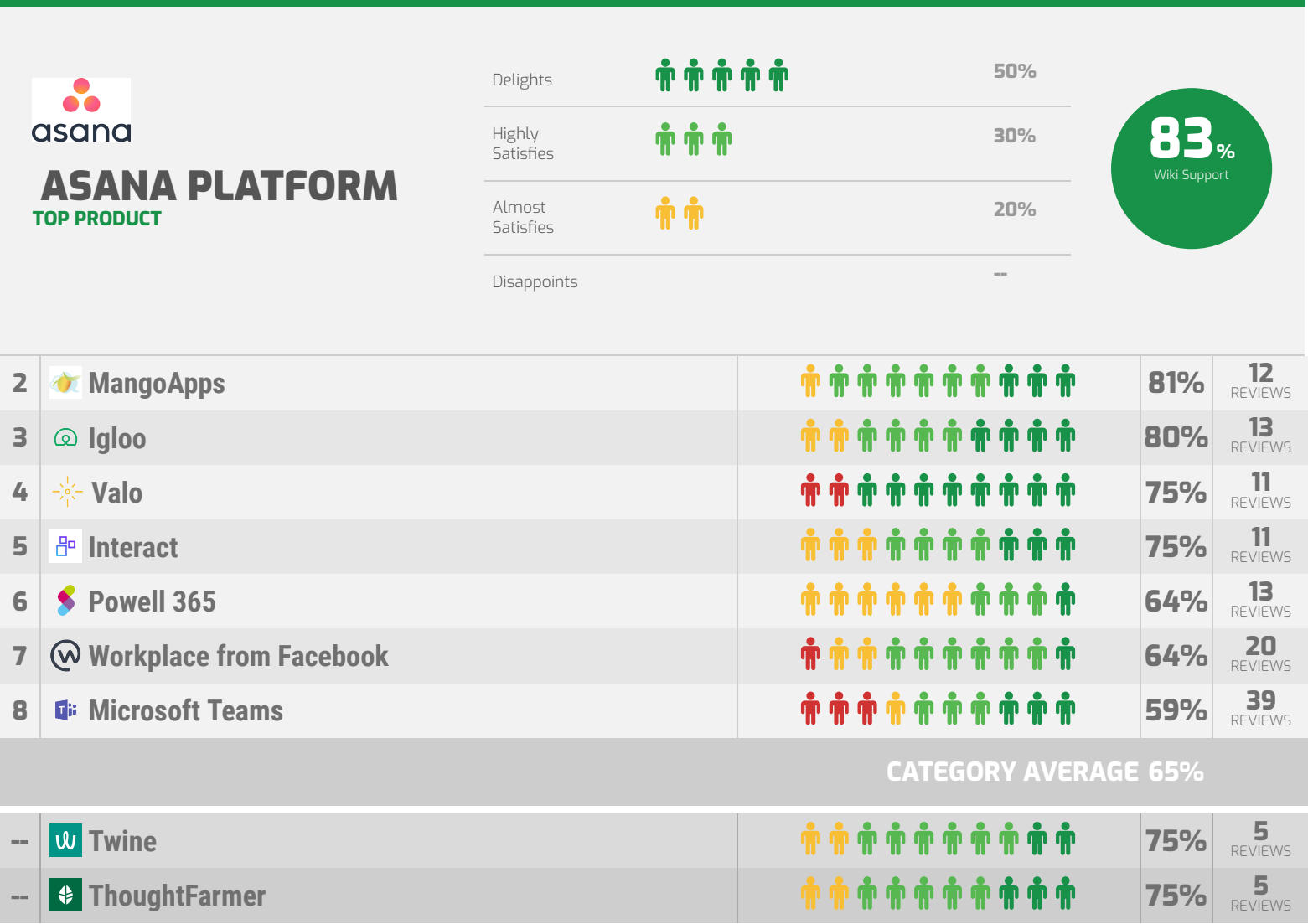
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Wiki Support

Standard Feature

Supports the creation of wikis by users. A wiki is a knowledge base written and maintained by the collaborative authorship of its users.



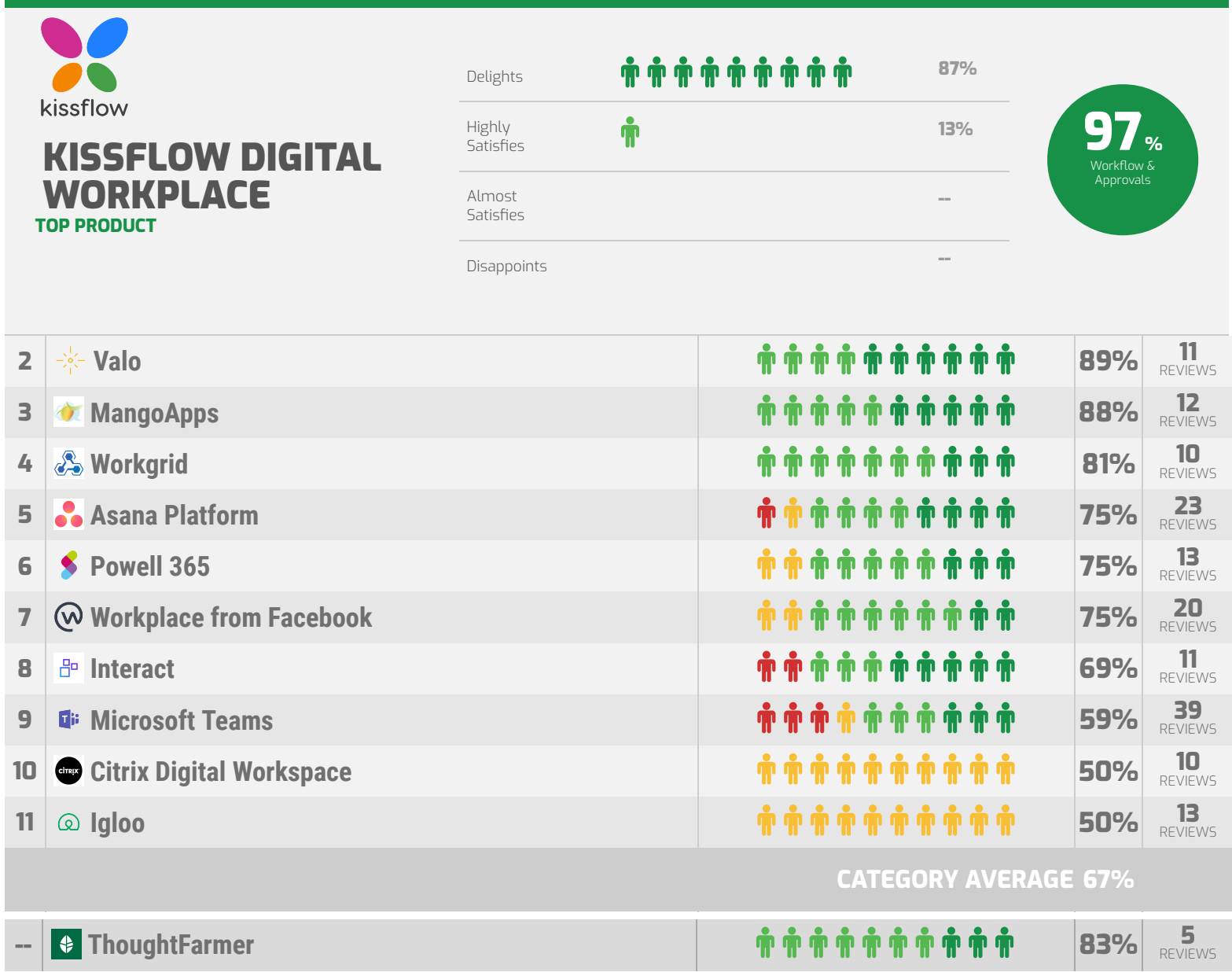
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Workflow & Approvals

Standard Feature

The ability to include event processing, exception handling, escalation authorization, ad hoc in-flight workflow revisions, logging and approvals.



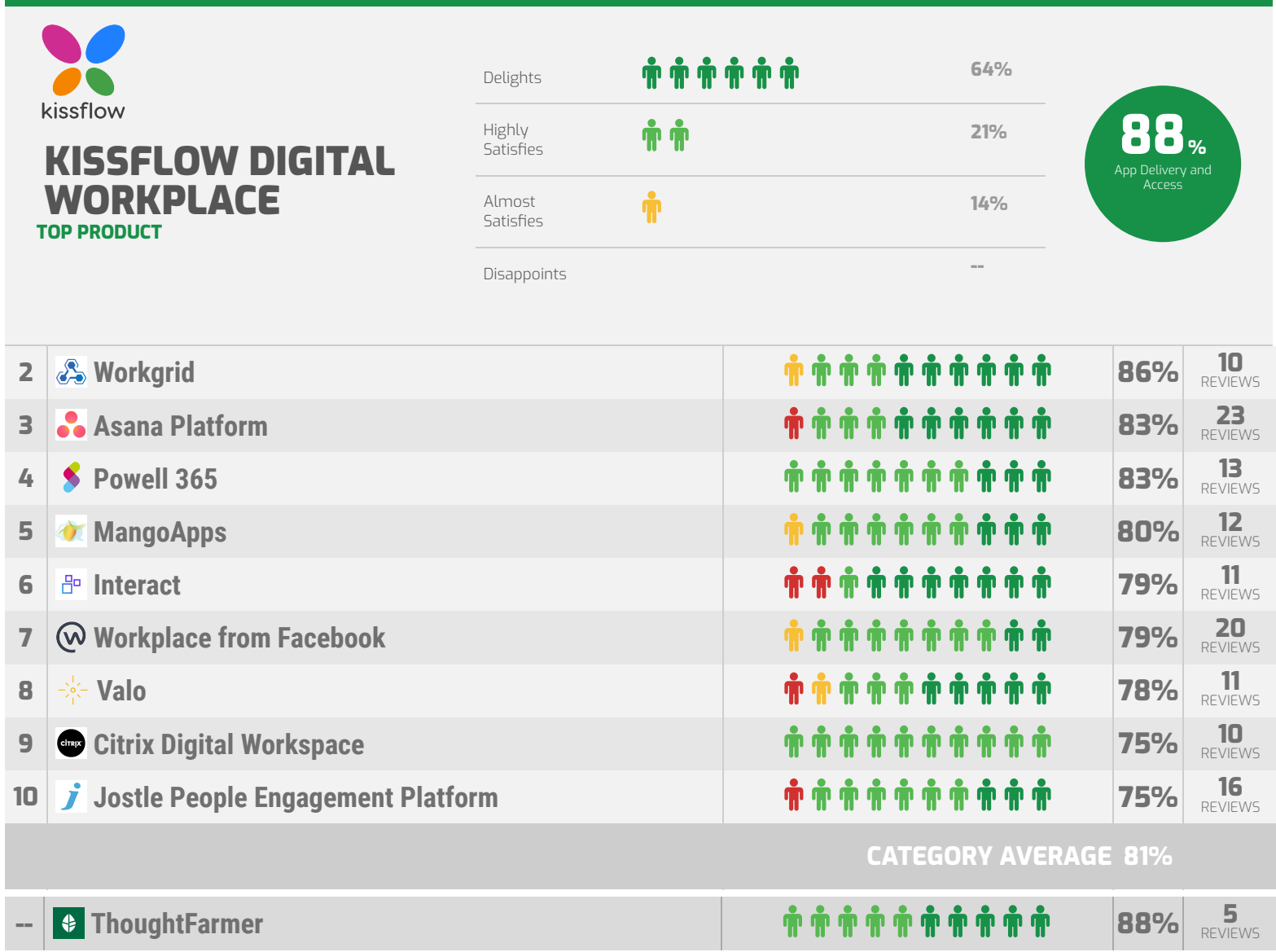
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

App Delivery and Access

Differentiating Feature

Provides users with access to apps they need to be productive.



This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Differentiating Feature

The app supports brand affinity by allowing customizable user interfaces with corporate assets such as logos and pictures of office space.

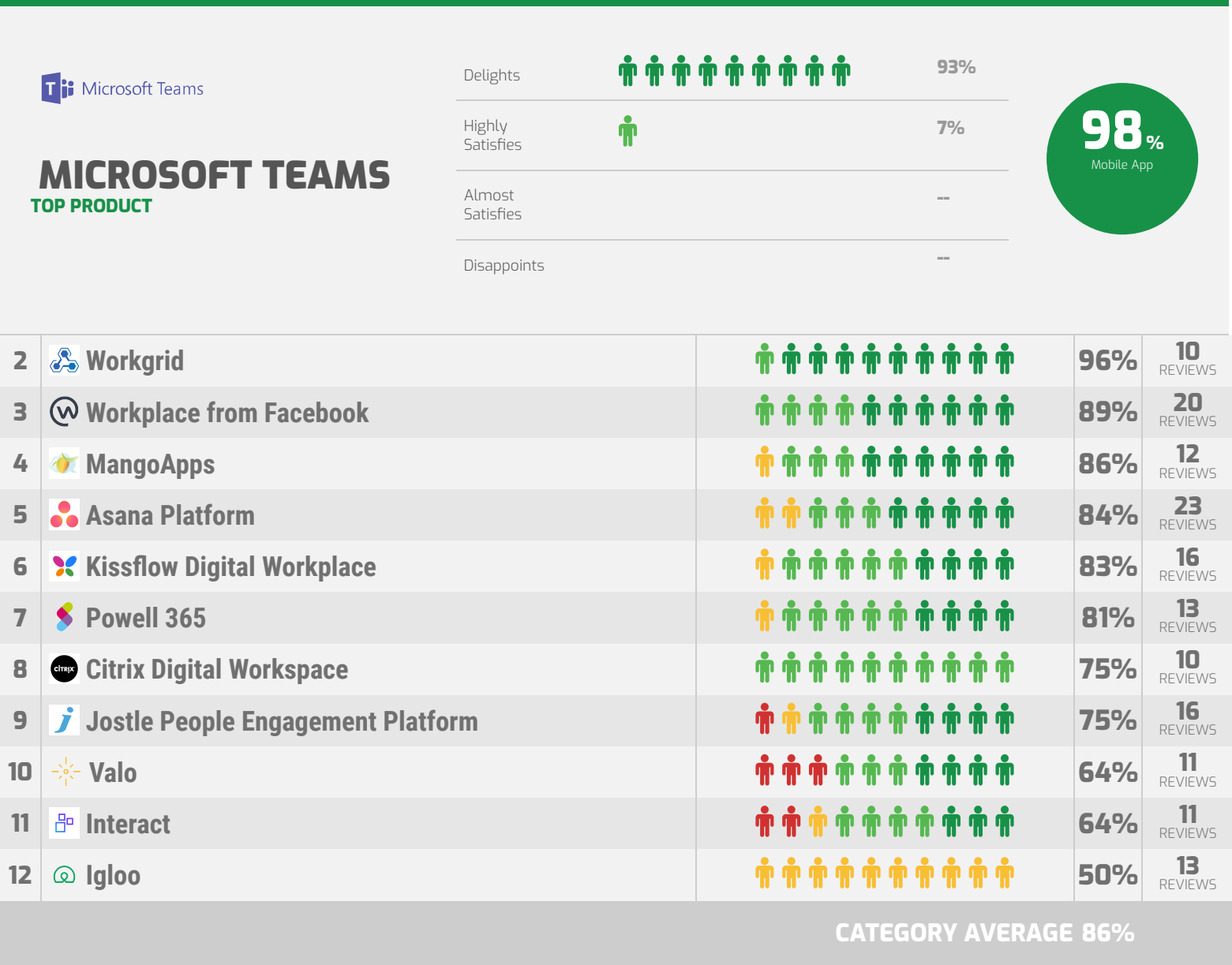


Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Mobile App

Differentiating Feature

Android and iOS app that users can download.

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Virtual Offices

Differentiating Feature

The app provides virtual rooms that users can customize and control access to, similar to a physical office.

