WHITELISTING FOR PRIMEROEDGE AND SCHOOLCAFÉ

To ensure the best performance and full functionality of PrimeroEdge and SchoolCafé, please whitelist the following sites.

Forward this document to your IT team.

DOMAINS

*.freshchat.com (“Support Chat" pop-up window) - it may or may not be turned on at the district, but if it is turned on, it must be able to reach this URL. The chat window connects to support and is another way to get assistance.

*.cloudfront.net (all recorded training videos and other resources like images and PDFs that pull from the Resources guides; this is our AWS distributed CDN URL)

*.walkme.com (guided steps in Resources)

*.primeroedge.com (PrimeroEdge URL)

*.schoolcafe.com (SchoolCafé integration URL)

SPECIFIC URLS

https://login.schoolcafe.com/

https://expresspoint.login.schoolcafe.com/

https://couchbase-sgproxy-prod-01.app.schoolcafe.com

https://perseusapimprod.azure-api.net

https://couchbase-sgproxy-uat-01.perseusedge.com/

https://uatexpresspointui.perseusedge.com/

https://perseusapimuat.azure-api.net/

https://couchbase-sgproxy-qa-01.perseusedge.com/

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