

## **CurrentCare and COVID-19 Testing – Frequently Asked Questions**

### **Am I required to enroll in CurrentCare to get my test result?**

You can decide whether or not you'd like to 'opt-in' to CurrentCare and CurrentCare for me. CurrentCare is Rhode Island's *Health Information Exchange*, run by the Rhode Island Quality Institute. We are not a lab or a medical provider. Our role is to receive and make available to your providers, different kinds of data like lab results, imaging results, medications, and hospital encounters from many different organizations who send that data to us. You are able to see that information as well, if you are 18 or older and also enroll in CurrentCare for me.

If you prefer not to enroll in CurrentCare and wish only to see the results of your Covid-19 test, please refer to the FAQ sheet on the state website:

<https://health.ri.gov/publications/frequentlyaskedquestions/RI-COVID-19-Testing.pdf>

### **I successfully signed up for CurrentCare and for CurrentCare for Me; when will I see my COVID test results?**

If you are enrolled in CurrentCare, the result may take from 4 – 8 days to appear in your CurrentCare for Me record. Test result turnaround time depends on several factors, including the laboratory conducting the testing and the time a specimen is collected and transported to the lab. Test results may be delayed for several reasons. Some delays may also be due to heightened national demand for testing supplies such as reagents.

### **I signed up my (minor) child for CurrentCare, but I cannot sign them up for CurrentCare for Me? How can I see their COVID test results?**

CurrentCare for Me is only available to those who are at least 18 years of age. Please check with your child's doctor to obtain the test results.

### **I signed up for CurrentCare and CurrentCare for Me, but don't know how to log into CurrentCare for Me**

When you signed up for CurrentCare, you should have received a 'welcome to CurrentCare' email, acknowledging your enrollment. If you also enrolled in CurrentCare for me, you should have also received an email to create your user name and password to access your CurrentCare for Me account. This email expires after three weeks, so please be sure to look for it and follow directions to set up your account as soon as you sign up.

If you think you think you have already set up your account but are not sure, go to the "Forgot your username or password" link on the [CurrentCare for Me login page](#).

## Once I'm logged into CurrentCare for Me, how can I see my test result?

The following screen shots contain fictitious patient names and data.

You can find lab results under "Health Records" on the "My Lab Tests" tab.

The names of the tests vary by testing organization, and include: COVID-19, Coronavirus, SARS-Cov-2, and similar, but also less obvious titles such as Micro Miscellaneous Test or Send Out Reference Test.

The screenshot shows the 'Lab Results Detail' page. The left sidebar has 'My Lab Tests' selected. The main content area shows a table with the following data:

Test	Value	Normal Range
SARS COV-2 INTERPRETATION	<b>NEGATIVE</b>	NOT DETECTED
SARS COV-2 SOURCE	NASOPHARYNGEAL	

Additional details: Test Name: SARS-COV-2 (COVID-19) PCR, Date: June 15th, 2020, Status: Completed, Result Status: Final. Entered on June 15th, 2020 6:00 AM at East Side Clinical Lab.

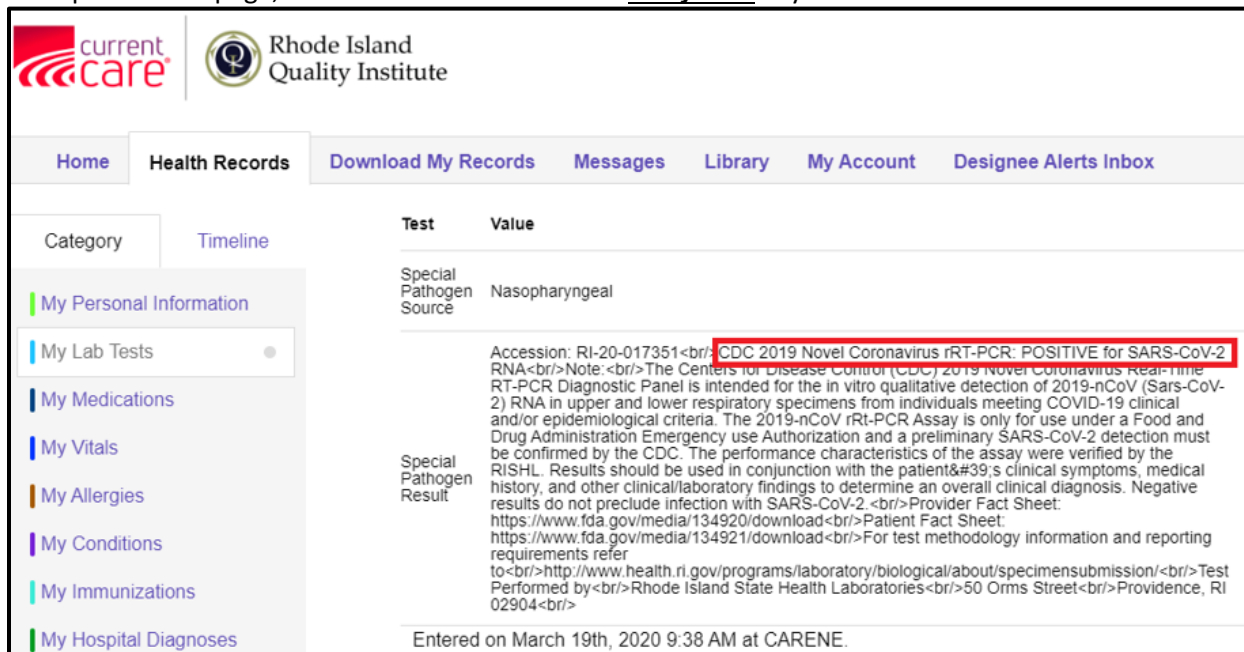
Look for the words "NEGATIVE" or "NOT DETECTED" next to the test name as in the two examples on this page. This means that COVID-19 was not found in your test.

The screenshot shows a detailed lab report for 'MICRO MISC TEST'. The result is 'SARS-COV-2 RNA NOT DETECTED'. The report text is as follows:

FINAL REPORT: SARS-COV-2 RNA NOT DETECTED BY rRT-PCR  
 NOTE: THE CENTERS FOR DISEASE CONTROL (CDC) 2019 NOVEL CORONAVIRUS REAL-TIME RT-PCR DIAGNOSTIC PANEL IS INTENDED FOR THE IN VITRO QUALITATIVE DETECTION OF 2019-nCoV (SARS-CoV-2) RNA IN UPPER AND LOWER RESPIRATORY SPECIMENS FROM INDIVIDUALS MEETING COVID-19 CLINICAL AND/OR EPIDEMIOLOGICAL CRITERIA. THE 2019 nCoV rRT-PCR ASSAY IS ONLY FOR USE UNDER A FOOD AND DRUG ADMINISTRATION EMERGENCY USE AUTHORIZATION AND A PRELIMINARY SARA-CoV-2 DETECTION MUST BE CONFIRMED BY THE CDC. THE PERFORMANCE CHARACTERISTICS OF THE ASSAY WERE VERIFIED BY THE RISHL. RESULTS SHOULD BE USED IN CONJUNCTION WITH THE PATIENT'S CLINICAL SYMPTOMS, MEDICAL HISTORY, AND OTHER CLINICAL/LABORATORY FINDINGS TO DETERMINE OVERALL CLINICAL DIAGNOSIS. NEGATIVE RESULTS DO NOT PRECLUDE INFECTION WITH SARA-CoV-2. TESTING PERFORMED BY: RI DEPARTMENT OF HEALTH LABORATORIES 50 ORMS STREET PROVIDENCE, RI 02904 TEST ORDERED: COVID-19 SPECIMEN: NP SWAB SENT TO: RIDOH DATE COLLECTED: 03/19/20 DATE SENT OUT: 03/20/20

Entered on March 19th, 2020 8:11 PM at South County Hospital.

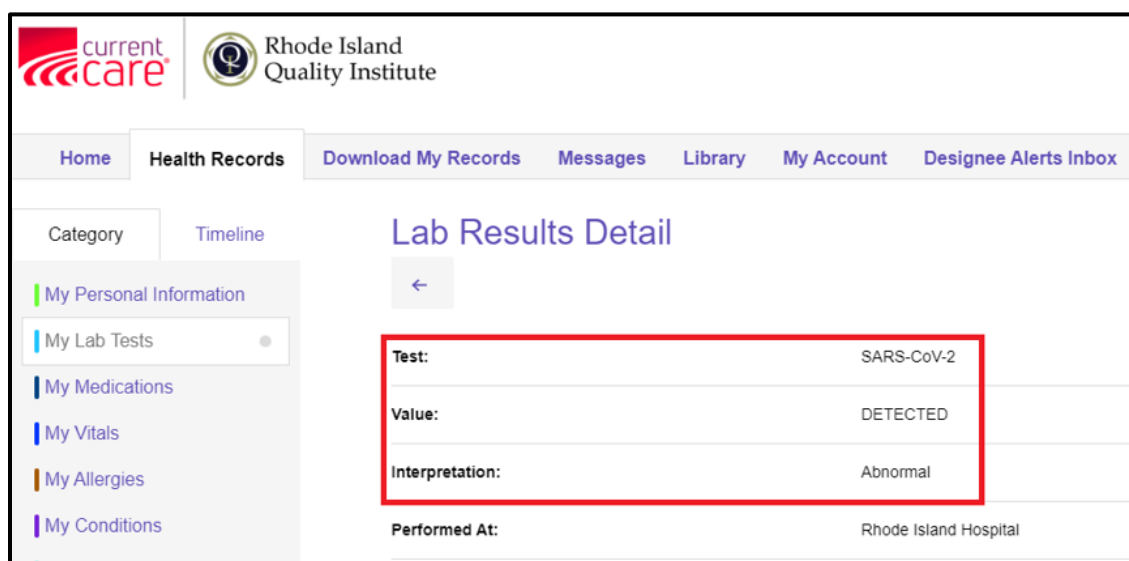
A positive test result may show as “**POSITIVE**”, “**DETECTED**”, or “**Abnormal**” as shown in the two examples on this page, which means that COVID-19 ***was found*** in your test.



The screenshot shows the 'Health Records' page with a table of test results. A red box highlights the result: 'CDC 2019 Novel Coronavirus rRT-PCR: POSITIVE for SARS-CoV-2'.

Category	Timeline	Test	Value
My Personal Information		Special Pathogen Source	Nasopharyngeal
My Lab Tests		Special Pathogen Result	Accession: RI-20-017351 RNA Note: The Centers for Disease Control (CDC) 2019 Novel Coronavirus Real-time RT-PCR Diagnostic Panel is intended for the in vitro qualitative detection of 2019-nCoV (Sars-CoV-2) RNA in upper and lower respiratory specimens from individuals meeting COVID-19 clinical and/or epidemiological criteria. The 2019-nCoV rRT-PCR Assay is only for use under a Food and Drug Administration Emergency use Authorization and a preliminary SARS-CoV-2 detection must be confirmed by the CDC. The performance characteristics of the assay were verified by the RISHL. Results should be used in conjunction with the patient's clinical symptoms, medical history, and other clinical/laboratory findings to determine an overall clinical diagnosis. Negative results do not preclude infection with SARS-CoV-2. Provider Fact Sheet: https://www.fda.gov/media/134920/download Patient Fact Sheet: https://www.fda.gov/media/134921/download For test methodology information and reporting requirements refer to http://www.health.ri.gov/programs/laboratory/biological/about/specimensubmission/ Test Performed by Rhode Island State Health Laboratories 50 Orms Street Providence, RI 02904 
My Medications			
My Vitals			
My Allergies			
My Conditions			
My Immunizations			
My Hospital Diagnoses			

Entered on March 19th, 2020 9:38 AM at CARENE.



The screenshot shows the 'Lab Results Detail' page. A red box highlights the test details:

Test:	SARS-CoV-2
Value:	DETECTED
Interpretation:	Abnormal
Performed At:	Rhode Island Hospital

### Other resources for Covid-19 Testing Results:

On July 27, Rhode Island’s Department of Health published a 14-page FAQ document about Covid-19 testing: <https://health.ri.gov/publications/frequentlyaskedquestions/RI-COVID-19-Testing.pdf>

### Other resources for CurrentCare:

To learn more about CurrentCare, CurrentCare for Me, and how to assign a designee, please follow these links:

[CurrentCare Overview](#)

[CurrentCare for Me and Designees](#)

[Frequently Asked Questions](#)