### The Cerulli **Report**

### U.S. Private Banks & Trust Companies 2025

The Technology and Al Roadmap

#### **OVERVIEW & METHODOLOGY**

The annual *Private Banks and Trust Companies* report examines continued developments within the private bank, bank trust, and non-depository trust company segments, including current and projected marketshare, portfolio construction, product trends, services, technology, fees, and business development practices. Asset managers looking to get their solutions approved on a bank's platform need to ensure they are providing relevant strategies that align with the bank's home office and investment committee, as they ultimately have the greatest influence in client portfolios. As banks seek to grow their marketshare, asset managers and other third-party providers will play a key role in helping banks to refine their product suites and enable advisors to maximize productivity. Technology adoption is viewed as more critical than ever, and bank wealth managers that have successfully integrated solutions, driving staff efficiency, client experiences, and optimized portfolio construction, stand to grow marketshare more effectively than those that have not. As advisor movement has played a key role in asset gathering in recent years, Cerulli has noted technology as a key factor influencing those decisions. Firms that adequately enable their advisorforces with technology may be able to attract and retain advisors at a higher rate.

### **USE THIS REPORT TO**

- Analyze how banks can more effectively integrate technology and Al to enhance advisor productivity and improve client experiences
- Gain insight into asset managers' most effective strategies and resources when developing relationships with key decision-makers at private banks and trust departments
- Assess product and portfolio construction trends among private bank and trust advisors, including ETFs, separately managed accounts, and model portfolios
- Evaluate banks' wealth management services, minimum asset requirements, advisory fees, and technology offerings

### **QUESTIONS ANSWERED**

- Which bank channels are best positioned to grow in the coming years?
- How can banks integrate technology to improve advisor productivity and enhance client experiences?
- How can asset managers and other providers help banks better compete for wealthier clients?
- How are asset managers adjusting their distribution approach as banks move toward greater use of model portfolios?
- How are banks' product use and asset allocation strategies changing?

#### **PRODUCT DETAILS**

#### **Included with Purchase**

- Digital report in PDF format
- Unlimited online firm-wide access
- Exhibits in Excel

- Key findings
- Analyst support
- Interactive Report Dashboards

## **Interactive Report Dashboards**

Interact and explore select report data with Cerulli's visualization tool.

**Bank Segment Projections:** Assess five-year bank channel asset projections across private banks, superregional banks, regional banks, community banks, and non-depository trust companies with customizable market and organic growth rates.

**Distribution Coverage Comparison:** Understand and compare the most successful distribution strategies for 16 of the largest banks in the U.S. by analyzing asset breakdown by business line, total fiduciary and related assets, and key account and wholesaler distribution strategies for focus banks.

**Advisory Services and Fees:** Gain insight into the availability and priority of private bank and trust department services, with data covering the services offered and whether or not they are outsourced, percentage of firms that impose additional fees for those services, and required asset thresholds.

**Private Bank and Trust Advisors: Product Mix:** Compare product use metrics among bank practices with varying core market and assets under management (AUM) sizes.

**FDIC Banks Fiduciary Assets and Leaderboards:** Assess the FDIC-insured bank industry's assets with segmentations by managed and nonmanaged in each asset category (*e.g.*, corporate trust, defined benefit). Compare side-by-side the percentage of managed and nonmanaged assets in each asset category by Cerulli bank channel. Benchmark firm asset growth rates over time from a list of more than 700 banks and holding companies. Understand a bank's gross income, expenses, net losses, intracompany income, and net fiduciary income as it relates to their total fiduciary assets and business lines. View CIT funds by banks' total number of funds, total assets, and asset class breakdown. Explore how this data has changed over time with over a decade of data in each dashboard.



### Exhibit 2.02

# Projected Bank Channel Assets by Segment, 2024–2029E (\$ billions)

**Sources**: Companies' Annual Reports and 10-Ks, FDIC, Cerulli Associates | **Analyst Note**: Cerulli's projections of wealth management assets in the private bank and bank trust channel use a blend of proprietary historical asset flows and third-party capital market projection assumptions. Assets were restated for the bank trust channel in 2022. As a result, several banks and/or portions of previously reported assets were removed from prior channel sizing due to a change in methodology and regulatory disclosures. This may be due to M&A activity, a trust company using RIA(s) to manage assets, a trust company owned by an RIA, or trust departments using a TPM. This sizing accounts for all assets handled by the provider's advisorforce. Cerulli altered its definition of Regional Banks in 2022; see Exhibit A in the Glossary for more information on this change and other channel definitions.

Segment	2024	2025E	2026E	2027E	2028E	2029E	5-Year Projected CAGR	2029E Marketshare
Private banks	\$4,138.2	\$4,365.1	\$4,604.4	\$4,856.9	\$5,123.3	\$5,404.2	5.5%	65.9%
Bank trust	\$1,829.2	\$1,873.4	\$1,925.0	\$1,975.9	\$2,029.0	\$2,084.4	2.6%	25.4%
Superregional	\$1,008.2	\$1,015.4	\$1,022.6	\$1,030.0	\$1,037.3	\$1,044.7	0.7%	12.7%
Regional	\$336.3	\$352.2	\$369.0	\$386.5	\$404.8	\$424.0	4.7%	5.2%
Community	\$484.7	\$508.5	\$533.4	\$559.5	\$586.9	\$615.6	4.9%	7.5%
Non-depository trust companies	\$518.1	\$551.1	\$586.3	\$623.7	\$663.5	\$705.9	6.4%	8.6%
Retail bank B/D	\$2,657.9	\$2,704.3	\$2,734.5	\$2,746.7	\$2,740.2	\$2,710.8	0.4%	-
Total excluding retail bank B/Ds	\$6,485.4	\$6,789.6	\$7,115.7	\$7,456.6	\$7,815.8	\$8,194.5	4.8%	100.0%
Total including retail bank B/Ds	\$9,143.3	\$9,493.9	\$9,850.2	\$10,203.2	\$10,556.0	\$10,905.3	3.6%	-

• Cerulli projects total bank channel assets (excluding retail bank B/Ds) to exceed \$8 trillion by year-end 2029, growing at an annualized rate of approximately 4.8%. Largely due to heavy focus on HNW investors and wealth transfer/estate planning services, the NDTC segment is expected to add assets most rapidly, at more than 6% per year, followed by the private banks at 5.5% annually.

# **Table of Contents:** Expanded

Methodology	15
Report Overview	15
Private Bank & Trust Advisors: Importance of Technology When Evaluating Current vs. Prospective Firm, 2025	17
Bank Channel Assets by Segment, 2018–2024	18
Report Authors	19
Chapter 1: The Technology and Al Roadmap	20
Shifting Demographics and Channel Dynamics	21
Exhibit 1.01. Household and Asset Distribution by Investable Assets, 2024E	21
Exhibit 1.02. Bank Channel Growth and Projections, 2019–2029E	22
Exhibit 1.03. Private Bank & Trust Advisors: Importance of Technology When Evaluating Current vs. Prospective Firm, 2025	22
Exhibit 1.04. Private Bank & Trust Executives: Biggest Challenges Impacting Bank Wealth Management, 2025	23
Evolving Landscape of Bank Wealth Management	24
Exhibit 1.05. Importance of a Strong Provider Website by Age Range, 2025	24
Exhibit 1.06. Desire for Account Aggregation by Age Range, 2025	25
Technology Dashboard	26
Exhibit 1.07. Private Bank & Trust Advisors: Technology Use, 2025	26
Exhibit 1.08. Private Bank & Trust Advisors: Top-Five Technology Tools to Improve Advisor Productivity, 2025	28
Exhibit 1.09. Private Bank & Trust Advisors: Top-Five Technology Tools to Improve Client Experience, 2025	29
The Role of Al	30
Exhibit 1.10. Private Bank Advisors: Use of Artificial Intelligence, 2025 vs. 2027E	31
Exhibit 1.11. Retail Bank & Trust Advisors: Use of Artificial Intelligence, 2025 vs. 2027E	
Exhibit 1.12. Comfort with Artificial Intelligence, 2025	32
Risks and Challenges	34
Exhibit 1.13. Private Bank & Trust Executives: Factors Preventing Technology Adoption, 2025	34
Conclusion	36

Cł	napter 2: Private Bank and Trust Channel Sizing	. 37
	Exhibit 2.01. Bank Channel Assets by Segment, 2018–2024	39
	Exhibit 2.02. Projected Bank Channel Assets by Segment, 2024–2029E.	40
	Exhibit 2.03. Bank Channel Assets, Firms, and Estimated Headcount Sizing, 2024	41
	Exhibit 2.04. Top-20 Bank and Trust Companies by Wealth Management Assets Under Management, 2021–2024	42
	Exhibit 2.05. Retail Bank B/Ds by Assets Under Management, 2023–2024	43
	Exhibit 2.06. Bank Channel Mix of Managed Account Assets by Program Type, 2014–2024	44
	Exhibit 2.07. Private Bank & Bank Trusts: Managed vs. Nonmanaged Fiduciary and Related Assets, 2024	45
	Exhibit 2.08. Private Banks: Total Fiduciary and Related Assets by Business Line, 2024	46
	Exhibit 2.09. Private Banks: Managed vs. Nonmanaged Assets for Select Fiduciary Business Lines, 2024.	47
	Exhibit 2.10. Superregional Banks: Total Fiduciary and Related Assets by Business Line, 2024.	48
	Exhibit 2.11. Superregional Banks: Managed vs. Nonmanaged Assets for Select Fiduciary Business Lines, 2024	49
	Exhibit 2.12 - Part 1. Regional Banks: Total Fiduciary and Related Assets by Business Line, 2024.	50
	Exhibit 2.12 - Part 2. Regional Banks: Total Fiduciary and Related Assets by Business Line, 2024.	51
	Exhibit 2.13 - Part 1. Regional Banks: Managed vs. Nonmanaged Assets for Select Fiduciary Business Lines, 2024	52
	Exhibit 2.13 - Part 2. Regional Banks: Managed vs. Nonmanaged Assets for Select Fiduciary Business Lines, 2024	53
	Exhibit 2.14 - Part 1. Top-50 Community Banks: Total Fiduciary and Related Assets by Business Line, 2024	54
	Exhibit 2.14 - Part 2. Top-50 Community Banks: Total Fiduciary and Related Assets by Business Line, 2024	55
	Exhibit 2.15 - Part 1. Top-50 Community Banks: Managed vs. Nonmanaged Assets for Select Fiduciary Business Lines, 2024	56
	Exhibit 2.15 - Part 2. Top-50 Community Banks: Managed vs. Nonmanaged Assets for Select Fiduciary Business Lines, 2024	57
	Exhibit 2.16 - Part 1. Top-50 Commercial Banks and Savings Institutions by Domestic Deposits, 2024	58
	Exhibit 2.16 - Part 2. Top-50 Commercial Banks and Savings Institutions by Domestic Deposits, 2024	59
	Exhibit 2.17. Private Banks and Structures of Trust Companies, 2025	60
Cł	napter 3: U.S. Household Sizing	. 61
	Exhibit 3.01. Cerulli Wealth Tiers, 2024E	63
	Exhibit 3.02. Share of Financial Assets by Wealth Tier, 2013–2024E	64
	Exhibit 3.03. Distribution of Households and Financial Assets by Financial Assets and Age Range, 2024E	65
	Exhibit 3.04. Distribution of Household Financial Assets by Generation, 2024E	66
	Exhibit 3.05. Distribution of Household Financial Assets by Age Range, 2024E	67
	Exhibit 3.06. Distribution of Household Financial Assets by Type of Asset and Financial Assets, 2024E	68
	Exhibit 3.07. Household Nonfinancial Assets by Financial Asset Tier, 2024E	
	Exhibit 3.08. Household Nonfinancial Debt by Financial Asset Tier, 2024E	70

Cr	napter 4: Engaging U.S. Banking Households	. /1
	Exhibit 4.01. Primary Provider Bank Channel Definitions, 2025	73
	Exhibit 4.02. Bank Investors by Age Range and Financial Assets, 2025	74
	Exhibit 4.03. Reason for Beginning Relationship with Primary Bank Provider, 2025	75
	Exhibit 4.04. Reason for Beginning Relationship with Primary Bank by Financial Assets, 2025	76
	Exhibit 4.05. Banking Customers' Trust in Provider Ability Primary Bank Channel, 2025	77
	Exhibit 4.06. Preference to Work with One Financial Provider by Age Range and Financial Assets, 2025	78
	Exhibit 4.07. Respondents Using Same Firm for Investment and Cash Management Needs by Primary Provider Channel, 2025	79
	Exhibit 4.08. Comfort With Artificial Intelligence (AI) by Primary Provider, 2025	80
	Exhibit 4.09. Importance of a Human Advisor by Primary Provider Channel, 2025	81
	Exhibit 4.10. Willingness to Pay for Financial Advice, 2025.	82
	Exhibit 4.11. Respondents Wanting More Advisor Control Over Day-To-Day Account Management by Primary Provider, 2025	83
	Exhibit 4.12. Percentage of Investors' Assets Held at Primary Provider by Primary Provider Channel, 2025.	84
	Exhibit 4.13. Banking Customers: Services Used at Primary Provider by Bank Channel, 2025.	85
	Exhibit 4.14. Banking Customers: Services Used at Primary Provider by Financial Assets, 2025	86
Ch	napter 5: Advisory Practice Attributes, Client Relationships, and Business Development	. 87
	Exhibit 5.01. Private Bank & Trust Advisor Age, 2025	
	Exhibit 5.02. Private Bank & Trust Advisors: Years of Experience, 2025.	
	Exhibit 5.03. Private Bank & Trust Advisors: Number of Advisors per Practice, 2025	
	Exhibit 5.04. Private Bank & Trust Advisors: Clients per Practice, 2025	
	Exhibit 5.05 - Part 1. Private Bank & Trust Advisors: Core Market, 2025	
	Exhibit 5.05 - Part 2. Private Bank & Trust Advisors: Core Market by Channel, 2025	
	Exhibit 5.06. Private Bank & Trust Advisors: Distribution of Client Assets by Account Type, 2025 vs. 2027E	
	Exhibit 5.07 - Part 1. Private Bank & Trust Advisors: Distribution of Clients by Age Range, 2025	
	Exhibit 5.07 - Part 2. Private Bank & Trust Advisors: Client Age Demographics Databank, 2025	
	Exhibit 5.08. Private Bank & Trust Advisors: Client Sourcing for Wealth Management Departments, 2025	98
Ch	napter 6: Bank Wealth Management—Services, Technology, and Fees	. 99
	Exhibit 6.01. Private Bank & Trust Executives: Availability and Priority of Private Bank & Trust Department Services, 2025	
	Exhibit 6.02. Private Bank & Trust Executives: Availability and Priority of Private Bank & Trust Department Services, 2025	
	Exhibit 6.03. Private Bank & Trust Executives: Required Asset Minimums for Service Offerings, 2025.  Exhibit 6.03. Private Bank & Trust Executives: Top Strategic Initiatives for Bank Wealth Management Departments, 2025.	
	Exhibit 6.04. Private Bank & Trust Executives: Top Strategic Initiatives for Bank Wealth Management Departments, 2025	
	Exhibit 6.04. Private Bank & Trust Advisors: Most-Effective Strategies for Gaining Walletshare, 2025	
	Exhibit 6.06. Private Bank & Trust Executives: Most-Important Technology Initiatives, 2025	. 106

## Table of Contents

	Exhibit 6.07 - Part 1. Wirehouses: Examples of Client Segmentation, 2025	107
	Exhibit 6.07 - Part 2. Private Banks: Examples of Client Segmentation, 2025	108
	Exhibit 6.07 - Part 3. Private Banks: Examples of Client Segmentation, 2025	109
	Exhibit 6.07 - Part 4. Superregional Bank Trusts: Examples of Client Segmentation, 2025	110
	Exhibit 6.08. Private Bank & Trust Executives: Bank Wealth Management Fees, 2023–2025	11′
	Exhibit 6.09. Private Bank & Trust Advisors: Average Wealth Management Fee by Asset Level, 2025	112
	Exhibit 6.10 - Part 1. Private Bank & Trust Advisors: Current Fees and Expected Changes in Fee Types, 2025	113
	Exhibit 6.10 - Part 2. Private Bank & Trust Advisors: Current Fees and Expected Changes in Fee Types Databank, 2025	114
	Exhibit 6.10 - Part 3. Private Bank & Trust Advisors: Current Fees and Expected Changes in Fee Types Databank, 2025	115
	Exhibit 6.11. Private Bank & Trust Advisors: Personnel Responsible for Negotiating Fees, 2025.	116
Cł	napter 7: Distribution Strategies	. 117
	Exhibit 7.01. Asset Managers: Distribution Team Structure to Target Bank Trust Channel, 2025	119
	Exhibit 7.02. Asset Managers: Average Personnel Headcount Dedicated to Bank Trust Sales Efforts, 2025	120
	Exhibit 7.03 - Part 1. Asset Managers: Distribution Strategies with Focus Banks, 2025	12
	Exhibit 7.03 - Part 2. Asset Managers: Distribution Strategies with Focus Banks Databank, 2025	122
	Exhibit 7.04. Asset Managers: Private Bank & Trust Companies' Product Demand, 2025	123
	Exhibit 7.05. Asset Managers: Percentage of Flows from Model Portfolio Placements at Focus Banks, 2024 vs. 2025	124
	Exhibit 7.06. Asset Managers: Private Bank & Trust Centers of Influence, 2025.	125
	Exhibit 7.07. Asset Managers: Strategies to Strengthen Relationships with Banks' Professional Buyers, 2025	126
	Exhibit 7.08. Asset Managers: Average Timeframe from Initial Contact to Winning a Mandate, 2025	12
	Exhibit 7.09. Private Bank & Trust Advisors: Most Valuable Resources Provided by Asset Managers, 2025	128
	Exhibit 7.10. Private Bank & Trust Advisors: Reasons for Bank Trust Relationships Being Terminated, 2025	129
Cł	napter 8: Portfolio Construction and Product Use	. 130
	Exhibit 8.01. Private Bank & Trust Advisors: Portfolio Construction Decision Makers, 2025	132
	Exhibit 8.02. Private Bank & Trust Advisors: Portfolio Construction Process, 2023–2026E	
	Exhibit 8.03. Private Bank & Trust Advisors: Primary Model Types Used, 2025	134
	Exhibit 8.04. Private Bank & Trust Companies: Asset Class Allocation for a Moderate Risk Tolerance Client, 2025	135
	Exhibit 8.05. Private Bank and Bank Trust Product Mix, 2024	136
	Exhibit 8.06 - Part 1. Private Bank & Trust Advisors: Product Mix, 2025 vs. 2027E	137
	Exhibit 8.06 - Part 2. Private Bank & Trust Advisors: Product Mix Databank, 2025 vs. 2027E.	
	Exhibit 8.07. Private Bank & Trust Advisors: Distribution of Client Assets to Mutual Funds, 2025 vs. 2027E	139
	Exhibit 8.08. Private Bank & Trust Advisors: Use of Externally Managed Products, 2025	
	Exhibit 8.09. Private Bank & Trust Advisors: Distribution of Client Assets to Alternatives, 2025 vs. 2027E	14
	Exhibit 8.10. Private Bank & Trust Advisors: Distribution of Client Assets to ETFs, 2025 vs. 2027E	142

## Table of Contents

Co	ompany Index	151		
Glo	lossary			
	Exhibit 8.15. Private Bank & Trust Executives: Factors Preventing Use of ESG in Client Portfolios, 2025	. 147		
	Exhibit 8.14. Private Bank & Trust Executives: Reasons for Using ESG/SRI Strategies, 2025	. 146		
	Exhibit 8.13. Private Bank & Trust Executives: ESG/SRI as a Percent of Client Assets, 2022–2025 & 2027E	. 145		
	Exhibit 8.12. Private Bank & Trust Executives: Demand for ESG/SRI Offerings, 2024 vs. 2025.	. 144		
	Exhibit 8.11. Private Bank & Trust Advisors: Most Important Factors When Evaluating Actively Managed Products, 2025	. 143		

# **Company Index**

Bank of America, 30

Bessemer, 46, 47

BlackRock, 33

BOK Financial, 49

BNY Mellon, 26, 46, 121

Broadridge, 29

Cetera, 37

CIBC, 50

Citi, 33

Commerce Bank, 50

Deutsche, 46

Edward Jones, 79

Empower, 25, 29

Envestnet, 25, 29, 30

First Horizon, 49

Glenview, 22

Goldman Sachs, 22, 121

HSBC, 30, 46

J.P. Morgan Chase, 22, 34, 42, 43, 46, 47, 58, 121

KeyBank, 29

LPL, 37, 38, 43

M&T, 49

MassMutual, 79

Morgan Stanley, 33

Pitcairn, 22

PNC, 25, 49

Raymond James, 37, 38

Regions Bank, 49

Truist, 121

U.S. Bank

Wells Fargo, 121

Wilmington Trust, 46

WSFS, 50

Zions, 49