Permit Hub Messaging Terms of Service

- 1. Permit Hub may send SMS messages related to activity on your account, including notifications about new projects, plan reviews, inspection status, and other relevant project-specific updates.
- 2. You can manage your messaging preferences at any time under "Notification Preferences" in your Permit Hub profile settings. To cancel SMS notifications, text "STOP" to our number. After sending "STOP", we will confirm your opt-out with a final SMS. To re-subscribe, simply text "START" to resume receiving messages.
- 3. If you need assistance with our messaging service, reply "HELP" at any time for guidance. You can also reach our support team directly at support@permithub.com.
- 4. Please note that message delivery may be delayed or not received due to carrier network issues. Carriers are not responsible for delayed or undelivered messages.
- 5. Standard message and data rates may apply. Message frequency will vary based on the activity in your Permit Hub account. For specific information about your messaging or data plan, please contact your mobile service provider.
- 6. To learn more about how we handle your information, please review our Privacy Policy at Permit Hub Privacy Policy.