Overview
The objective of the Open Database Reporting Technical Knowledge Transfer service is to provide clients with the knowledge necessary to successfully build Blackboard Learn™ reports by providing a 2 day onsite workshop or expanded remote delivery that includes documentation, technical exercises, ad-hoc queries, and a final report delivered by Blackboard Consulting that will enable the client to become self-sufficient in their Blackboard database and report generation activities. The remote delivery option offers flexible scoping of duration based on the needs of the client.

Workshop Topics:
- **Introductions / Environment Setup**
  - Blackboard background and contacts
  - Client Introductions and objectives
- **Database Schema Review, Best Practices, and Reporting with the following Entities**
  - Users
  - Courses
  - Enrollments
  - Lesson Content
  - QTI
  - Announcements
  - Discussion Forums
  - Gradebook
  - Activity Tracking

Who Should Attend
Blackboard developers who wish to extract data from Blackboard Learn™ 9.1.x who meet the following requirements:
- Administrator level access to a Blackboard Development environment, both at the application and database levels.
- Basic level or above understanding of Blackboard Learn functionality
- Basic level or above understanding of SQL and the Blackboard Learn database environment

Duration
- 2 days Onsite or Expanded Schedule for Remote Delivery

For any questions, please email training@blackboard.com or contact your Blackboard Account Executive.