Blackboard Learn Open Database Technical Knowledge Transfer (TKT)
Onsite/Remote

Overview
The objective of the Open Database Reporting Technical Knowledge Transfer service is to provide clients with the knowledge necessary to successfully build Blackboard Learn™ reports by providing a 2 day onsite workshop or expanded remote delivery that includes documentation, technical exercises, ad-hoc queries, and a final report delivered by Blackboard Consulting that will enable the client to become self-sufficient in their Blackboard database and report generation activities. The remote delivery option offers flexible scoping of duration based on the needs of the client.

Workshop Topics:

Introduction / Environment Setup
- Blackboard background and contacts
- Client Introductions and objectives

Database Schema Review, Best Practices, and Reporting with the following Entities
- Users
- Courses
- Enrollments
- Lesson Content
- QTI
- Announcements
- Discussion Forums
- Gradebook
- Activity Tracking

Who Should Attend
Blackboard developers who wish to extract data from Blackboard Learn™ 9.1.x who meet the following requirements:
- Administrator level access to a Blackboard Development environment, both at the application and database levels.
- Basic level or above understanding of Blackboard Learn functionality
- Basic level or above understanding of SQL and the Blackboard Learn database environment

Duration and Costs
- 2 days Onsite or Expanded Schedule for Remote Delivery
- $16,000 USD for up to 5 participants (consultant travel and expenses are not included in the cost)

For any questions, please email training@blackboard.com or contact your Blackboard Account Executive.