

# **Expertise in Ancillary Services**



## Case Study 1: School Association



#### **BACKGROUND**

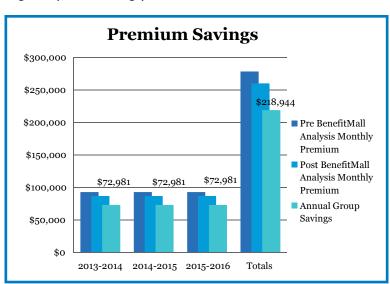
- 4,215 employee life municipality.
- In Force Products: Basic Life/AD&D, Supplemental Life, Life Continuation and Long Term Disability.
- Prior General Agent had negotiated a rate pass with a two year rate guarantee.

#### **SOLUTION**

 BenefitMall's Ancillary Team conducted a full marketing analysis and reviewed current contracts as well as billing methodology.

#### RESULTS

- Following a full marketing, BenefitMall's Ancillary Team was able to negotiate
   \$218,944 in ancillary savings and increase the rate guarantee to three years.
- Our Administrative Team was able to offer consolidated billing for 72 separate billing units; simplifying and streamlining the prior billing process.
- BenefitMall was able to administer and conduct a billing audit, discovering over two dozen billing errors while seamlessly taking over the quarterly billing for over 600 individuals in the Life Continuation Program.





# Case Study 2: Construction Company

#### **BACKGROUND**

- 606 employee life construction company
- In Force Products: Basic Life/AD&D, Supplemental Life, Short Term Disability, Long Term Disability and Dental.
- Current Carrier was asking for an 18% Renewal Increase on the Dental (+\$91,138 in annual premium), 13% Renewal Increase on the Basic Life (+\$5,972 in annual premium), 15% Renewal Increase to the Employer Paid LTD (+\$10,107 in annual premium) and 13% Renewal Increase to the Voluntary Short Term Disability.
- Broker received Declines to Quote due to uncompetitiveness from every ancillary market resource prior to sending it to BenefitMall.

#### **SOLUTION**

 BenefitMall's Ancillary Team conducted a full marketing analysis and reviewed current contracts as well as billing methodology.

#### **RESULTS**

- 3 Year Rate Guarantee on the Life, STD (Very Rare) and LTD.
- A 2nd year rate cap of 9% on the Dental. Considering dental trend is running around 5%, this means an actual increase/liability of only 4%.
- Little to no interruption from a dental network and provider access standpoint.
- On the Voluntary Life, STD and LTD: \$10,000 paid to the broker in order to fund their efforts to meet with the employees.
- · Consolidated billing for all ancillary lines post open enrollment and for all new hires.
- Concierge claim service for the Life, Disability and Dental. Specifically, assistance in filing
  the claims on the employer and employees' behalf and advocacy for "sticky" or "out of
  contract" claims.
- Cost Savings of approximately \$103,739 in Employer Fixed Cost.

### **Products &**



Aetna
AIG
Assurant
CIGNA
Guardian Life
HCC
ING
Liberty Mutual
Lincoln

Mutual of Omaha

Principal
Prudential
Reliance Standard
Sun Life
Symetra
The Hartford
The Standard
UnitedHealthcare
Unum



Aetna
Assurant
CIGNA
Delta
Guardian
Humana
Lincoln

Mutual of Omaha Principal Reliance Standard Sun Life UnitedHealthcare United Concordia Unum



Aetna Avesis CIGNA Davis Vision EyeMed Guardian Humana
Lincoln
Principal
Reliance Standard
Sun Life
UnitedHealthcare



Aetna
Allstate
Assurant
Beazley
CIGNA
Colonial Life
Guardian Life
Humana
ING

Lincoln
Mutual of Omaha
Principal
Reliance Standard
Sun Life
TransAmerica
Trustmark
UnitedHealthcare
Unum

### **Services**





BCI (Benefit Communication, Inc.)

BenAware

Benefit Intelligence

Benefits Technologies

benewerk

Chimienti Group

CieloStar

Colonial Life

Complete Benefit Alliance

EBS (Employer Benefit

Solutions)

**Enrollment Advisors** 

Navera

Secova

**TBX** Employee Benefits

Univers

Visyt

Ward Services

Winston Financial

Workplace Solutions











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