Woodgrain's SAP Journey – Manufacturing Solution Tom Stenkamp Corp. IT, Integration Manager

Woodgrain Inc.



Key Objectives



- **Introduction to Woodgrain Inc.**
- Share some insight as to where we are in our SAP journey and use of our system.
- Discuss some of the specific challenges we have had in the implementation of our manufacturing and supply chain related solutions.
- Share some creative tools and solutions that we have developed to help us to overcome the challenges.
- Open the door for collaboration We love to share and learn from others!

Woodgrain Overview

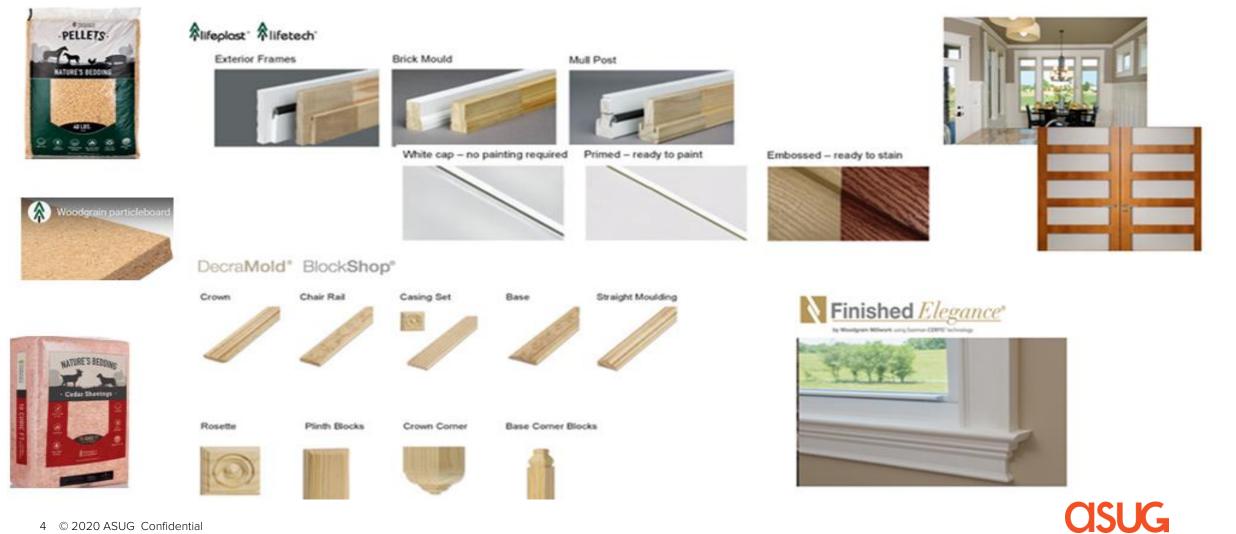
About Woodgrain

- Privately-held, family-owned business founded in 1954. In its third generation of ownership.
 - Headquarters Office Fruitland, Idaho
 - Additional Corp. Employees in Meridian Idaho
 - Approximately 3,000 Employees in the US and Chile.
- · Manufacture, sell, and distribute a diverse line of millwork products
 - Doors, windows, mouldings, and other specialty wood products
- Strategically vertical integrated supply chain
 - "Tree to Trim" (Logs to finished product)
 - 25+ locations (U.S. & Chile)
 - Woodgrain Millwork, Windsor Windows & Doors, Monarch Windows, Woodgrain Distribution, Woodgrain Lumber and Composites, Natures
- Growth mostly through acquisitions over many years, resulting in multiple company cultures, legacy systems, and organizational considerations.



What We Do

Woodgrain Products



Woodgrain's SAP Jou

• The Quest for a Tier 1 ERP System Began in 2011 – SAP or Oracle?

Since then...

- ✓ HCM and Payroll Systems
- Corporate Financials on SAP system
- Distribution Division All National Distribution Sites
- Promasa (Chile) Financials and Materials Management

Manufacturing Operations

- Millwork Division Marion, Virginia
- Millwork Division Fruitland Idaho
- Millwork Division Lenoir NC, Montevallo Alabama
- Millwork Division Albany, Americus Georgia
- Domestic Sawmill Division La Grande, Pilot Rock Oregon, Emmett Idaho.

Window Assembly Operations *West Des Moines, IA *Norwalk, IA *Monroe NC,

Nampa ID Door Division

Continuous Acquisitions

Woodgrain's Use of the System

- HCM Human Capital Management
- FICO Finance and Controlling
- SD Sales and Distribution
- PP Production Planning
- MM Materials Management
- WM Warehouse Management
- TM Transportation Management
- VC Variant Configuration
- Though we use most of the functional modules of SAP, Woodgrain's focus and core business is in Manufacturing.
- Four out of Five of Woodgrain's divisions are manufacturing operations, the other is Distribution.
- Will focus the rest of this discussion over to our manufacturing and supply chain related solutions.

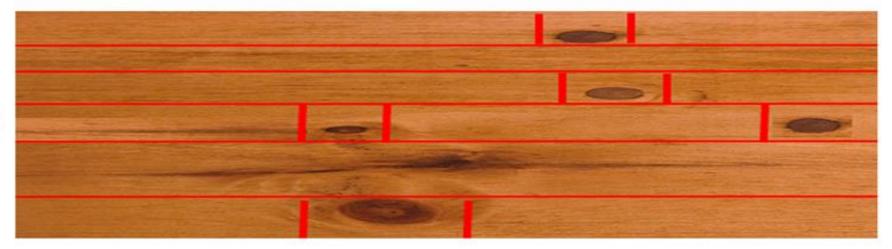


What is Unique about Woodgrain's Manufacturing Environment

- Wood products manufacturing, though relatively simple products, are manufactured in a highly dynamic environment.
- Lumber processing is a highly complex process

*Thousands of optimization calculations in ripping and cross cut lumber processing. *Tens of thousands of product variations in the millwork environment *Very difficult to estimate the actual recovery out of the board *Many species and multiple lumber grade mix further complicate the process.

- This is due to the variable nature of wood products (many natural defects within the blank)
- Quantities produced against the sales order lines is highly tolerable (+/- 10% is the industry standard)
- Shipments are normally highly mixed with many products, customers, and delivery drops.





What Woodgrain Needed

Planning/Scheduling taking many product characteristics into consideration

*Due to the many grades taken out of the lumber processing, many end products result based upon those grades. *Mill products therefore have many product characteristics. (Wane, paint, stain, KP, etc) *Needed a more advance solution than what ECC offered to handle characteristics based planning and scheduling. *Did not feel ready to handle an APO implementation.

Needed a baseline MES system

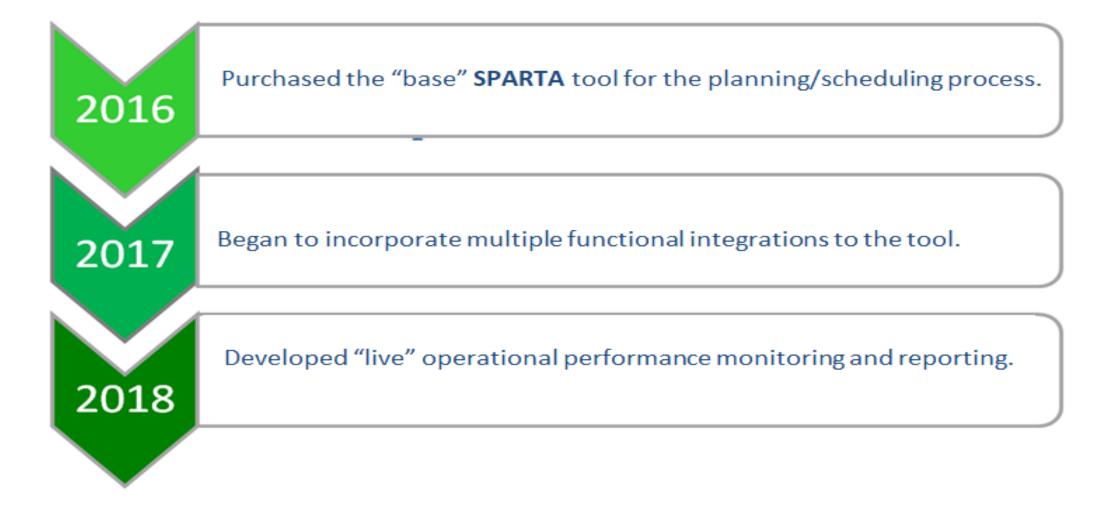
*Wanted more than just production order confirmations and issues to the orders.

- Needed an "electronic" shop floor work instruction and schedule delivery system.
 *Woodgrain had previously been a paper based schedule delivery.
- Wanted to use standard SAP functionality but also to integrate the MES with other functional areas:

 *PP ATP data, mass scheduling with product attributes
 *WM Integration to bring component materials to and from the shop floor
 *SD Customer requirement information
 *Mfg intelligence for shop floor instructions (Mfg. drawings, SO line instruction, pack instructions, etc).
 *TM visibility to the shipment plan

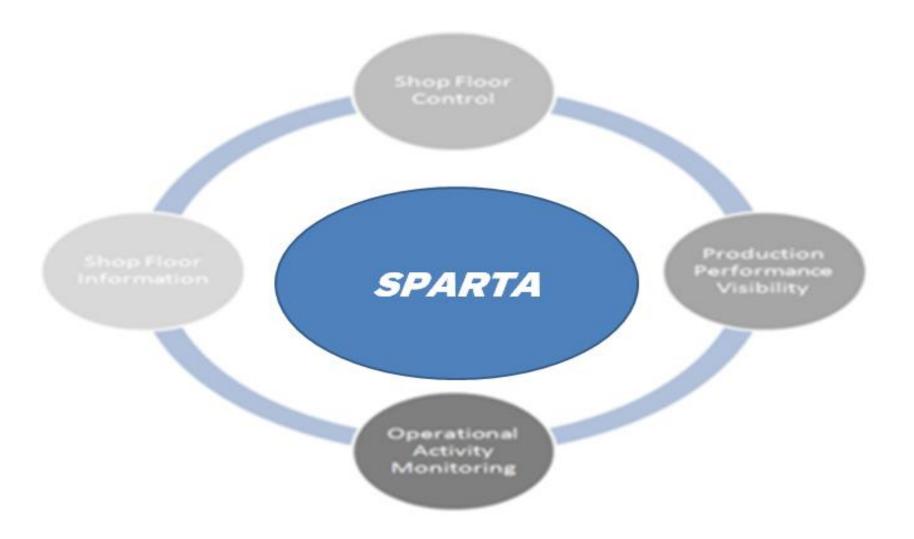


The Challenge: Standard ECC Production Planning was Inadequate



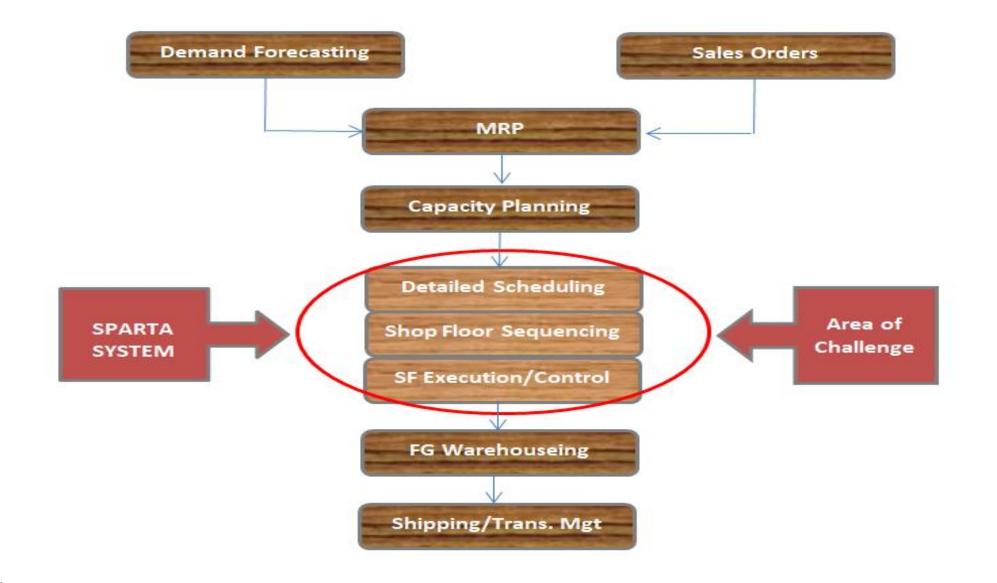


The Fix: SPARTA Central to Everything Manufacturing Related.





Where Sparta Fits into the Overall Process

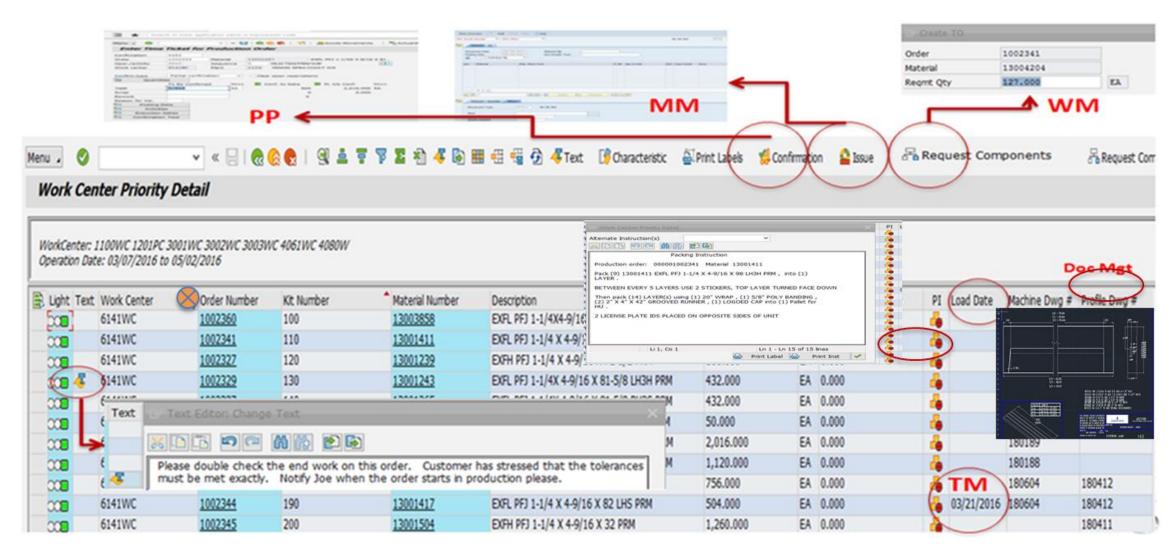


What Does SPARTA Look Like? - Mass Scheduling

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	STAND ALONE MLDR		96.5000		MANC	12,320	EA 125278	81 1000954	48 1.1250 RAW	DSTL PFJ 1-1/8 X 1-1/8 X 96-1/2	180724	
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	RESAW MLD GESSO SAND VACUUMCOAT TRIM PKG	6 02/20/2020			MSPT	288	PAK 125274	48 1000139	2.2190 PRIM	CASE 0356 PFJ 11/16 X 2-1/4 (5/7')PK PRM	396	09562415
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	RESAW MLD GESSO SAND VACUUMCOAT TRIM PKG	ì			MSPT	10,656	PAK 12527	50 1000139	2.2190 PRIM	CASE 0356 PFJ 11/16 X 2-1/4 (5/7')PK PRM	396	09562415
	RESAW MLD GESSO SAND VACUUMCOAT TRIM PKG	6 02/19/2020		11.0	MSPT	10,512	PAK 12527	51 1000139	94 2.2190 PRIM	CASE 0376 PFJ 11/16 X 2-1/4 (5/7')PK PRM	346	09562415
	RESAW MLD GESSO SAND VACUUMCOAT TRIM PKG	ì			MANC	9,216	PAK 12527	55 1000321	16 2.4690 PRIM	CASE 0361 PFJ 11/16X2-1/2 (5/7') PK PRM	343	09562451
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	RESAW MLD GESSO SAND VACUUMCOAT TRIM PKG	ì			MSPT	4,104	PAK 12527	45 1000139	0 2.2190 PRIM	CASE 0366 PFJ 11/16 X 2-1/4 (5/7')PK PRM	344	09562415
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What Does SPARTA Look Like? - Shop Floor Execution



What Does SPARTA Look Like? - Shop Floor Execution

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The Autopsy

Moving to Proactive Operations Activity Monitoring



"I'm stumped. We'll have to wait for the autopsy."



Operations Activity Monitoring

The Challenge......The Fix

- · Woodgrain needed a special tool in order to monitor the activity of the operation as a whole.
- The tool needed to holistically consider all logistical elements within the supply chain to answer many Q's: *How many deliveries have been created?
 - *What are the combined STOs and SOs targeted for a shipment?
 - *What is the net inventory availability in both E stock and unrestricted stock accounts?
 - *What materials are in transit to the various distribution centers?
 - *What is our total backlog situation?
 - *What is the status against those production orders?
- This visibility was crucial in being able to control the timing of delivery creation to ensure quality information flow to TM in a high variability environment
- We initially had to resort piecing many reports together to see the holistic activity of the operation (no good SAP standard tool existed for our needs)
- Was it a challenge? We were previously advised by another consulting firm that it would be impossible to piece such a cockpit together.
- Development, testing, testing, and more testing......it evolved into the single most utilized transaction in the Woodgrain organization......the all coveted "Z Activity" report.

Operations Activity Monitoring

Plant Activity Overview

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B Delvy Week	Document #	Line Material	Material Description	۶ Bft Ship-To	Name	Σ Doc Qty	ReqDelvDt	Delivery Date	Div.qty Delivery	Shipment Number	PlanLoadStart	x Net Weight
2018/17	4500159691	8		• 2,970		• 35,660						• 8,166.140
2018/18	2049021		STOP 0846 PNE 13/32 X 1-11/32 X 84	788 MENAR	DS HOLIDAY CITY B	1,440	04/30/2018	04/30/2018	1,440 91110295	6100121369	04/30/2018	1,772.640
2018/18	2049021	Sales	BASE 0623 PNE 17/32 X 3-7/32 X 192"	1,400 MENAR	DS HOLIDAY CITY B	480	04/30/2018	04/30/2018	480 91110295	6100121369	04/30/2018	2,188.800
2018/18	2049021		BASE 0263 PNE 17/32 X 4-7/32 X 96	911 MENAR	DS HOLIDAY CITY B	486	04/30/2018	04/30/2018	486 91110295	6100121369	04/30/2018	2,050.434
2018/18	2049021	Visibility	Display Standard Order 2049021: Overview		6 HOLIDAY CITY B	486	04/30/2018	04/30/2018	486 91110295	610012	2018	4,100.868
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2018/18	2049021	60 10027947	Standard Order 2049021 Net value	T6,096.53 (uzo	HOLIDAY CITY B	288	04/30/2018	04/30/2018	288 91103817	Visibi	lity 2018	1,178.208
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2018/18	2049021	90 10027950			HOLIDAY CITY B	288	04			369	04/30/2018	1,178.208
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2018/18	2049021	110 10027937	Reg. delv.date D 04/30/2018 Delver Plant		HOLIDAY CITY B	972	04,	the Linder Towns Or	us Oververv Goods Novement Data TM Sta	369	04/30/2018	1,993.572
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2018/18	2049021	180 10027942	1010028109 1,440 EA STOP 0846 PME 13/32 X 1-11/32 2010020307 480 EA BASE 9623 PME 13/32 X 3-3/32 X				04/ 30/ 2010	04/30/2010	1,552 91110295	0100121369	04/30/2018	2,218.632
2018/18	2049021	190 10027943	2010020110 0 406EA BASE 0263 PME 17/32 X 4-7/32 X	6 1105 0.00 100£	HOLIDAY CITY B	484	04/30/2018	04/30/2018	484 91110295	6100121369	04/30/2018	1,875.500
2018/18	2049021	200 10027944	4010020111 0 404EA BASE 263M PRE 13/32 X 4-7/32 X	192 1105 0.00 100¢	HOLIDAY CITY B	308	04/30/2018	04/30/2018	308 91110295	6100121369	04/30/2018	1,771
2018/18	2049021	210 10020333	REAL PRINTED AND DURING A COMPANY		HOLIDAY CITY B		04/30/2018	04/30/2018	900 91110295	6100121369	04/30/2018	3,494.700
2018/18	2049021	220 10020334	CASE 0356 PNE 21/32 X 2-7/32 X 192"	1,125 MENAR	DS HOLIDAY CITY B	-		et Cat Cal Control Administr		100121369	04/30/2018	2,096.820
2018/18	2049021	230 10020311	CRWN 0048 PNE 17/32 X 4-7/32 X 96"	1.013 MENAR	DS HOLIDAY CITY B	Processing (Totricication Suprime			100121369	04/30/2018	1,614.060
2018/18	2049021	240 10020366	S4S 0247 PNE 21/32 X 1-31/32 X 96"		DS HOLIDAY CITY B	spment type veral status	TM - Extern. Car Planned	rier • Tran • COO Ten	sportPlanPt 1105 Mil - Monteval der status Not offered to forwarde	100121260	04/30/2018	1,550.700
2018/18	2049021	250 10020200	CAP 0292 PNE 17/32 X 1-3/32 X 96"		DS HOLIDAY CITY B	vdAgent	4000400	LOVENOV TRUCKING LLC /		A MALE TO A	04/30/2018	1,085
2018/18	2049021	<u>م</u>		• 26,379		• 1 spmert route						• 49,799.881
2018/18						seping type invice Level	01 Groupage	() () () () () () () () () () () () ()	e Schedule			
2018/18	2049149	10 10020199	LATT 0265 PNE 7/32 X 1-23/32 X 96"	1.350 MENAR	DS HOLIDAY CITY B	Intainer 10	EXT_S3_FLAT_B	ED Spec	. Process.	100121370	04/30/2018	1,623.240
2018/18	2049149	20 10020284	QRND 0106 PNE 21/32 X 21/32 X 96"		DS HOLIDAY CITY B	wdTotWgt	0	LB Exte	mai ID 1 6100121369	100121370	04/30/2018	4,408.320
2018/18	2049149	30 10028149	ORND 0106 PNE 21/32 X 21/32 X 144	in the second	DS HOLIDAY CITY B	Dead. Fu	ther Dates Stages	Partner Texts Duration and	d Districe Status Tender Addit. da		04/3 018	5,399.040
2018/18	2049149	40 10028106	CRNR 0205 PNE 1-1/16 X 1-1/16 X 96		DS HOLIDAY CITY B						11 A A A A A A A A A A A A A A A A A A	4,594.240
2018/18	2049149	50 10020336	SHOE 0129 PNE 21/32 X 13/32 X 144"		DS HOLIDAY CITY B		Planning	Execution	00:00 Perrog	TM Visi	bility	1,918.800
2018/18	2049149	60 10028110	BASE 0263 PNE 17/32 X 4-7/32 X 96	2242 Contract of the Action of	DS HOLIDAY CITY B	beck-m	-	00:00	00:00 Clindott	100 370	04/3 _018	4,100.868
2018/18	2049149	70 10015570	CASE 0356 PNE 1/32 X 2-1/4 X 84"	I Decorate a construction of the second	DS HOLIDAY CITY B	ading start ading end	04/30/2018		00100 Leading start	100121370	04/30/2018	5,672.160
2018/18	2049149	80 10027949	CASE 0356 PNE 1/2 X 2-1/4 X 04		DS HOLIDAY CITY B	spint completio		00:00	00200 Stent complete	100121370	04/30/2018	1,178.208
2018/18	2049149	90 10027950	CASE 0356 PNE 15D 2/8 TPK		DS HOLIDAY CITY B	apment start	04/30/2018		00:00 Supmere start	100121370	04/30/2018	1,178.208
2010/10	2049149	90 1002/950	CASE 0350 PINE 15D 2/0 TPK		DS HOLDAT CITT B	spment end	05/01/2018	00:05	00:00 Sigment and	100121370	04/30/2010	1,176.206



Operations Activity Monitoring

In-Transit Date	InTran Qty 2	OH minus Delivery	Rem Qty SO	OnHa_	ΣOn Hand Qty Σ	Remaini	ng Qty BF 2	BF Qty minus Delivey	Demand Type	Ship-To Party
		0			• 540 •	4	92.210 .	0		
04/19/2018	23,490	22,500	0	0	22,500		0	879.750	STO	2003
04/19/202	41,888	0	238-	0	0		6.902-	0	STO	2003
04/19/7 I/C	5,456	0	80-	0	0		14.584-	0	STO	2003
04/1 Transfer	41,850	39,700-	200-	0	85,250		5.200-	1,032.200-	STO	2003
04/19 Visibility	7,430	0	0	0	0		0	0	STO	2003
04/19/20	11,286	116	86-	0	11,316		5.822-	7.853	STO	2003
04/19/2018	9,802	0	730-	0	0		95.046-	0	STO	2003
04/19/2018	6,935							0	STO	2003
04/19/2018	11,515		N	lultiple I	Net Inventory Position	on Visibility		0	STO	2003
04/19/2018	7,212	0	Stock/Require	ements List	as of 18:17 hrs		11	0	STO	2003
04/19/2018	9,596	0	Show Overview Tree	2 0 V D	T 🕼 📬 🔡			0	STO	2003
		17,084-	Material	10020200	Q CAP 0292 PNE 17/32 X 1-3/3	Contraction of the second s		144.597-	•	
04/18/2018	5,016	330	Plant	1105 MRP	Type PD Material Type	FERT Unt EA		68.739	STO	2004
04/18/2018	10,126	0	Z A. Date	MRP el. MRP elen	nent data Rescheduling E R	and the second second	alable Oty Sta	0	STO	2004
04/18/2018	27,880	5,322	5 3 3 04/26/2018	tock		rocký nedlik 🦷 🦗	0	296.435	STO	2004
04/18/2018	68,049	851	3 04/26/2018		Loc Not Planne 9021/000250		0 9003	44.337	STO	2004
04/18/2018	41,775	39,700-		Velvry 009111	0295/000250/0. 9149/000150	1,400-	0 10	1,032.200-	STO	2004
04/18/2018	28,920	358	G 04/26/2018		0296/000150/0.	1,400-	0 10	27.960	ST	004
04/18/2018	8,577	0	05/10/2018	MOvd 000114	7653/80	1,400	1,400 10	0	Multiple Pl	ant 4
04/18/2018	18,360	396	04/26/2018	ustSt 000205	0186/000230/0_ 4792/000130	1,400-	0	20.632	Supply Cha	ain
04/18/2018	34,602	41	3 05/10/2018 (3 05/10/2018 (7654/80 4792/000130/0.	1,400	1,400 10	2.243	Integration	on 🔺
04/18/2018	26,971	1,207	8 304/26/2018	ustSt 000207		1,400	0	47.194	ST	004
04/18/2018	3,792	0			0869/000130/0.	1,400-	0	0	STO	2004
04/18/2018	11,329	121	577-	0	10,873		105.187-	22.058	STO	2004
04/18/2018	67,680	447	480-	0	17,247		25.008-	23.289	STO	2004
04/18/2018	5,870	0	494-	0	0		102.900-	0	STO	2004
04/18/2018	2,010	347	0	0	6,473		0	90.359	STO	2004
04/18/2018	10,896	0	144-	0	0		18-	0	STO	2004
		30,280-			· 667,571 ·	3	57.192- •	388.954-	-1	
04/18/2018	1,369	308	0	0	5,564		0	96.250	STO	2005



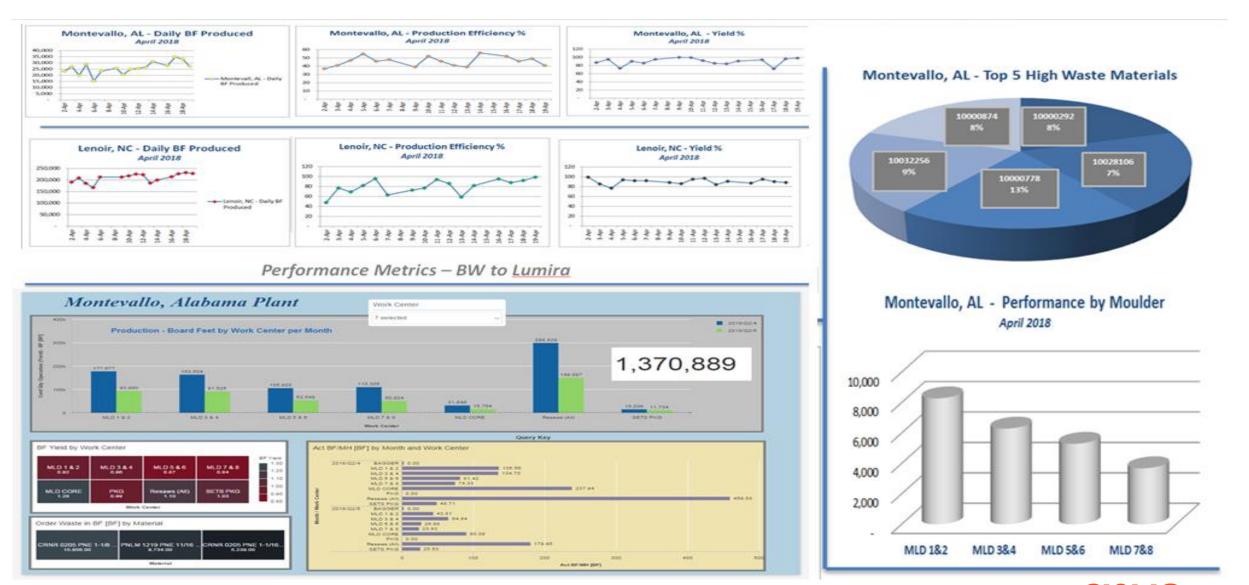
Production Performance Visibility

- How do we know if we are effective in our manufacturing operations?
- BW Analysis to combine data from ECC and labor hours from Work Force
 - Dashboard visibility.....Lumira yesterday, Cloud Analytics tomorrow





Visibility – How are we Doing?



Visibility – How are we Doing?

		(Std BF/MH A	Act BF/MH Per	formance %
Actual Finish Exec.	Work Center		BF	BF	9/0
04/02/2018	6011WC	MLD 1 & 2	306	165	24
	6013WC	MLD 3 & 4	270	65	24
	6015WC	MLD 5 & 6	171	78	46
	6017WC	MLD 7 & 8	176	57	33
04/03/2018	6011WC	MLD 1 & 2	348	135	39
	6013WC	MLD 3 & 4	212	70	33
	6015WC	MLD 5 & 6	198	87	44
	6017WC	MLD 7 & 8	192	63	33
04/04/2	1				41
Small Moulding	ØS	Large Mouldings			21
20		-	000 0 15		19
04/05/2 10,000 Lineal Fee	et = 500 Board Feet	10,000 Lineal Feet = 3	,000 Board Feet		46
					41
			Suller of		50
					32
04/06/2		- Proventing	all and		42
					58
		and the second s			31
04/09/2				2	31 45
04/09/2			1	20 =	
04/09/2				2	45
04/09/2					45 48
					45 48 27
					45 48 27 59
04/09/2					45 48 27 59 38



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Major Accomplishments

Manufacturing

- Removed the old paper based scheduling and shop floor instructions moved to electronic delivery.
- Placed many plants onto MRP based planning.

Warehouse

 Implemented a complete WM system – capability to track material at the bin level, provide system guidance to pick and delivery to production, put away in the warehouse, and WM replenishment process.

Master Data Governance

 Moved all of the Woodgrain plants/divisions away from site specific material/vendor/customer master data maintenance to a corporate level governance.

Transportation Management

 Implemented SAP TM and moving towards a centralized TM function to leverage transportation resources and route optimizations across multiple divisions.

HR Management

FIORI implementation for employee self service.





What's Next for Woodgrain?

What's Next for Woodgrain? Beyond the Manufacturing Arena...

- Finalize our SAP implementations (2 more divisions remain)
- Moving into our most complex implementations now *Unveiling the world of Variant Product Configuration
- Integration of ERP to work center control systems.
- Advancement in our TM solution Centralizing the transportation function.
- Rollout of the SAP CX (CRM) solution
- Move from HCM to Success Factors.





Questions?

For questions after this session, contact us at tstenkamp@woodgrain.com and jchalin@woodgrain.com.



Thank you.

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