Moving to SAP S/4HANA: A Data Centric Journey Evert Rujis Lead Design Authority SHELL



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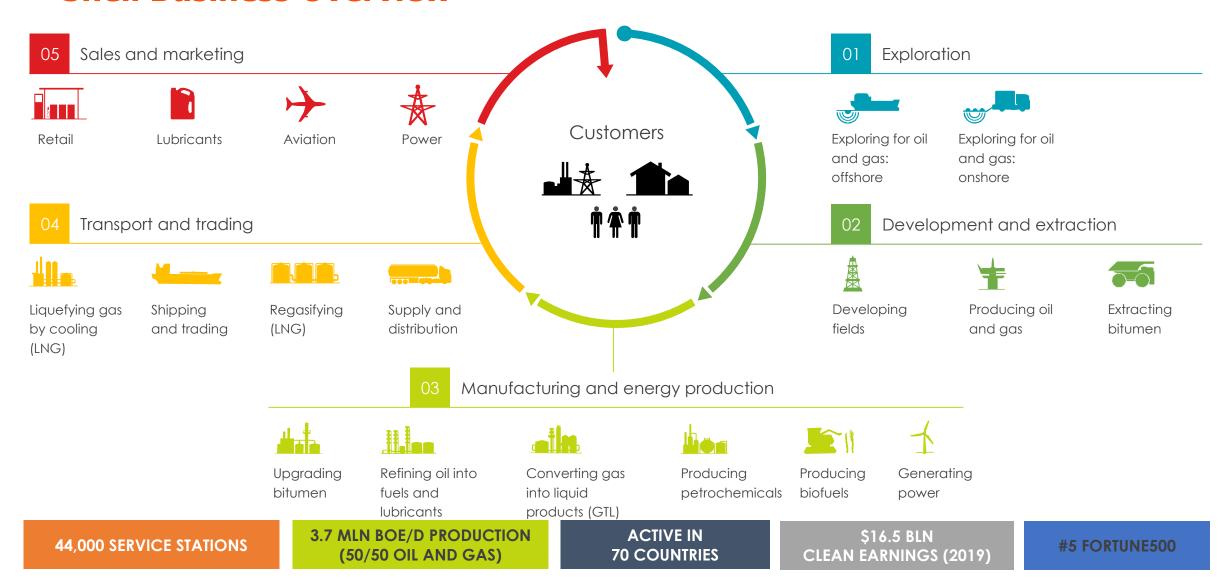
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Shell Business Overview







- Over the next 5-10 years Shell will 're-platform' of its ERP landscape with S/4HANA
- A 'once-in-a-lifetime' opportunity for process and data alignment across the enterprise
- This change underpins the Shell's 'digital journey' and aims to make us more agile
- Being data centric is different; that's why we will work differently this time...



Agenda

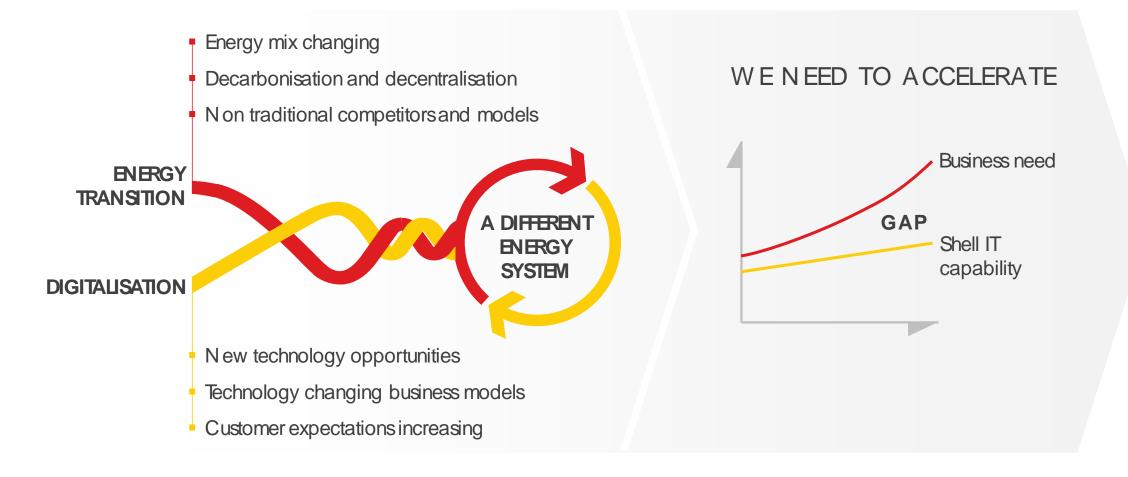
- Why Change?
 - **Business Context**
 - Thriving in this period of transition
 - Generating Value from Data
- How to Change?
 - Changing the Architecture
 - Data Design driven by the Platform choice
- Where are we now? And what's next?
 - Current Status
 - Introducing New Ways of Working
 - Critical Success Factors
- Wrap up / Q&A



Why? What is driving the change?



Business Context







How to Thrive in this Transition

- Adopt Market Standards vs. Selective Differentiation = Simplification and Focus
- Adopt multi-tenant architecture (SaaS) = Elasticity and Cost Optimization
- Become data centric, as 'Digital' is all about generating more 'Value from Data'



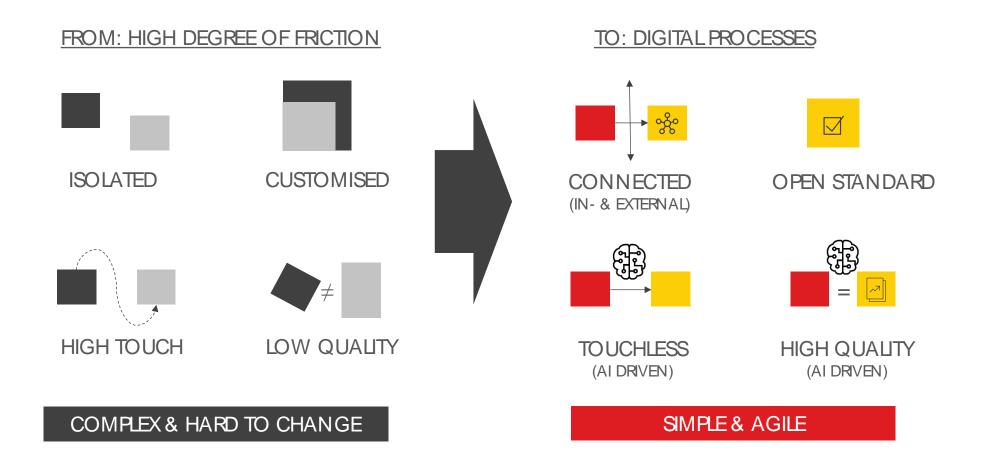








Generating More Value from Data





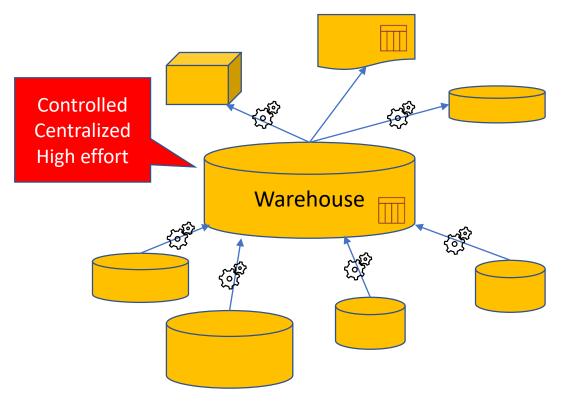
How?

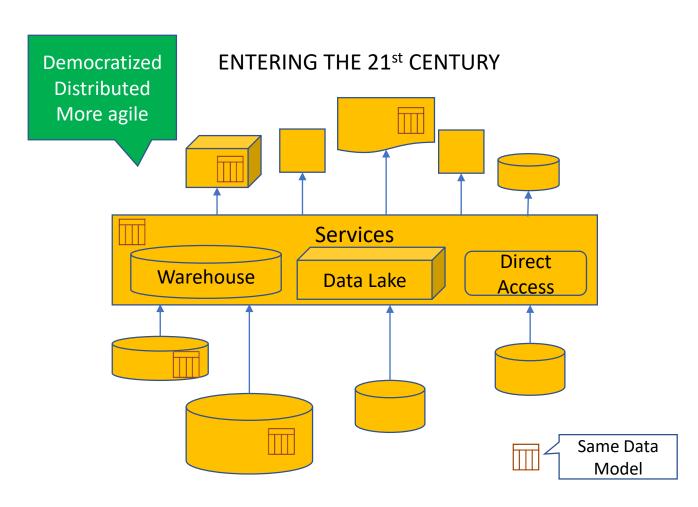




Changing the Architecture

TRADITIONAL 1990's STYLE ARCHITECTURE



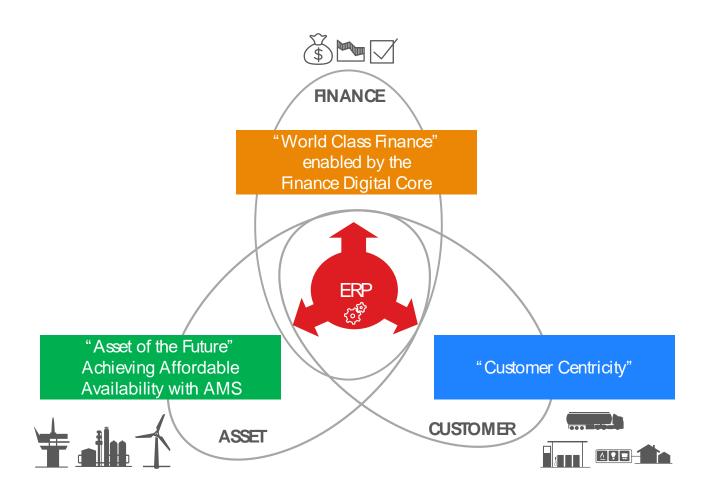






Connecting Design to the Platform Choice

- We are using the S4HANA opportunity to drive alignment in the enterprise towards a single data model.
- S/4HANA is the neutral basis of the design, driving retirement of customizations.
- We are delivering this in the slip stream of the SAP O&G consortium work.
- We are using the model in all S/4HANA projects now and will use the single model across multiple products.







A Data Model is More Than an ERD

It is about enterprise alignment on design decisions:

- **Definitions:** Entities, attributes, relationships
- Usage and data quality rules meeting all cross-business requirements
- Data Flow
- Domain lists including an inventory of opportunities to pivot towards international standards

Industry Collaboration is key to drive Industry standards



What's next?





80/20 Finance data model delivered

- Being used in 3 S4HANA projects (incl CFIN POC) = the ultimate road test
- Note: We expect little to no customization is needed

50/50 Additional data model scope covering CP and Asset Mgt

This is harder as the SAP data model is changing

Preparing implementation of key enablers

• E.g. data quality tracking with Information Steward and Master data management

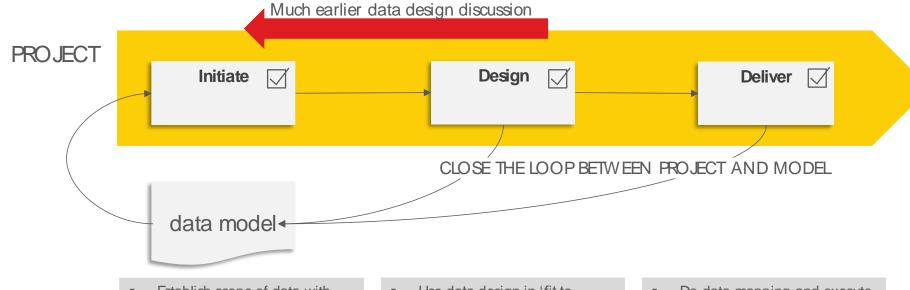






Next: Establishing Culture Change

MOVING TO A **WORLD WHERE ALL SYSTEMS START UNDERSTANDING A** COMMON LANGUAGE **REQUIRES ALL PROJECTS TO CHANGE THEIR APPROACH**



- Establish scope of data with reference to the model (log scope)
- Collect data model guidelines for the data in scope
- Initiate data clean-up in the legacy

- Use data design in 'fit to standard' workshop (comply)
- Agree areas where data model is deepened through the project
- If needed request further evolution of the model (with support from DDO)
- Do data mapping and execute data migration to the new standard model
- Establish new master data lists
- Link to the common enablers (like MDM)



Air traffic control (Design Authority):

- Keep overview of scope per project
- Ensure common architectural enablers are used
- Coordinate deepening and evolution requests





Critical Success Factors



- Senior Level Business Ownership
- Close Business-IT collaboration
- Strong Governance (e.g. change control)
- Good collaboration with SAP (e.g. access to data model)
- Clear architectural view on the target (incl. support for common enablers)
- Continuous communication



Summary

- Data design is core to re-platforming the ERP & re-platforming can drive the data design
- The platform is core to the future architecture and drives the data model
- The data model is so much more than an ERD
- More industry collaboration will help
- Discipline in data design requires strong sponsorship for culture change



Questions?

For questions after this session, contact us at evert.rujis@shell.com



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