

Product

Submitting Location	TBB3 KERLIN BUS SALES & LEASING INC	Unit #	
Product S/N	1912738	Base Model	THOMAS MINOTOUR BODY
Make	TBB	Model	051MS
In Service Distance	0 MILES	Order Date	07/31/2019
In Service Date		Offline Date	12/19/2019
Cab Start Date	12/18/2019	Customer Name	
Build Date	01/13/2020	Special Conditions	
Refurbished	No	PDI Submitting Location	TBB3
PDI Date	08/14/2020		

Coverage Determination

Failure Date	10/09/2020	Component	
Distance	MILES	Cause	
PFPP			

Product Campaigns

Campaign	Campaign Description	Active	Inactivate Date	Reactivate Date	End Date	Replaced With	Partner Apprvd?	Type	S/N Status	Claim Number
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Chassis Coverages - 1GB3GSBG1L1119337

Chassis - Warranty Coverage

Coverages	Time	Period	End Date	Distance	Unit #	Parts	Pay Rate			Expense Type	Deductible
							Labor	Handling	Other		
NO WARRANTY COVERAGE	P	DAYS	R 1/14/2020	E	D MILES	0.00%	0.00%	0.00%	0.00%	All	0.0

Body Coverages - 1912738

Body - Warranty Coverage

Coverages	Time	Period	End Date	Distance	Unit #	Parts	Pay Rate			Expense Type	Deductible
							Labor	Handling	Other		
TBB A/C SYSTEM	24	MONTHS	1/13/2022	Unlimited	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0

Coverage Information

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TBB BASIC BODY (TYPE A)	12	MONTHS	1/13/2021	Unlimited	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
TBB BODY PAINT (TYPE A)	60	MONTHS	1/13/2025	Unlimited	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
TBB MANUFACTURED COMPONENTS - BODY	24	MONTHS	1/13/2022	Unlimited	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
TBB MISCELLANEOUS (ACCESSORIES, COMPARTMENTS, ETC.)	24	MONTHS	1/13/2022	Unlimited	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
TBB PASSENGER DOORS	24	MONTHS	1/13/2022	Unlimited	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
TBB SEAT & BARRIER FRAMES	60	MONTHS	1/13/2025	Unlimited	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
TBB SEATS, BARRIERS, STANCHIONS	24	MONTHS	1/13/2022	Unlimited	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
TBB STORM GLASS & WINDOWS	24	MONTHS	1/13/2022	Unlimited	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
TBB STRUCTURE AND SHEET METAL	60	MONTHS	1/13/2025	Unlimited	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
E TOWING X	P 6	I MONTHS	R 7/13/2020	E Unlimited	D MILES	0.00%	0.00%	0.00%	450.0	Towing	0.0

Detroit Connect Coverage

Coverages	Time	Period	Begin Date	End Date	Distance	Unit #
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NO WARRANTY COVERAGE

WARRANTY CLAIMS WILL NOT BE ACCEPTED.

TBB SEAT & BARRIER FRAMES

COVERAGE INCLUDES: PASSENGER SEAT FRAME, BARRIER FRAME, AND SEAT BACK PANELS.

TBB A/C SYSTEM

COVERAGE INCLUDES: TBB INSTALLED AIR CONDITIONING COMPONENTS - A/C ELECTRICAL CONTROL PANEL, ACCUMULATOR/DRYER, AIR CONDITIONER O-RING, COMPRESSOR CLUTCH, ROTARY COMPRESSOR, CONDENSER, FAN CONDENSER, AIR COONDITIONING DUCTING, EVAPORATOR, A/C FITTING/PIPE, A/C HOSE, MOTOR, RELAY/MAGNETIC SWITCH, HIGH SIDE SCHRADER VALVE, LOW SIDE SCHRADER VALVES, REFRIGERANT PRESSURE SENSOR, SWITCH, HIGH PRESSURE SWITCH, LOW PRESSURE SWITCH, INLET THERMISTOR, OUTLET THERMISTOR, ORIFICE TUBE, EXPANSION VALVE, WATER VALVE (INTERNAL TO THE DASH MOUNTED A/C-HEAT UNIT), BLOWER WHEEL

TBB MISCELLANEOUS (ACCESSORIES,COMPARTMENTS,ETC.)

COVERAGE INCLUDES: ROOF INSULATION, SIDE WALL INSULATION, BULKHEAD, RAFTER CAVITY, PLASTIC TRIM, STORM SASH

TBB MANUFACTURED COMPONENTS - BODY

COVERAGE INCLUDES: COMPARTMENTS, BATTERY COMPARTMENT, DESIGNATION SIGN COMPARTMENT, ELECTRICAL ACCESS COMPARTMENT, LUGGAGE COMPARTMENT, TOOL COMPARTMENT, BUMPER SYSTEM, BRACKET OR MOUNTING, BUMPER, BUMPER FASCIA, BUMPER FRAME, BODY-INSIDE, METAL BULKHEADS, GRAB RAILS, LUGGAGE RACK ASSEMBLY, LUGGAGE RACK PADS, LUGGAGE RACK MOUNTING, METAL INTERIOR TRIM

TBB TOWING

COVERAGE INCLUDES: MAXIMUM PAYMENT AS DISPLAYED, PER OCCURRENCE, FOR TOWING FOR A DEFECT IN MATERIAL AND WORKMANSHIP OF A COMPONENT THAT PREVENTS THE SAFE AND LAWFUL OPERATION OF THE VEHICLE. CURRENCY EXCHANGE RATE DOES NOT APPLY. MAXIMUM PAYMENT AS DISPLAYED NO MATTER THE CURRENCY. REIMBURSEMENT MAX: \$250 FOR UNITS ORDER PRIOR TO 01/01/2009 OR \$450 FOR UNITS ORDER ON OR AFTER 01/01/2009.

IF TOWING IS ASSOCIATED WITH A DTNA WARRANTABLE FAILURE, TOWING CHARGES MUST BE ON THE SAME CLAIM. REIMBURSEMENT OF .5 HOUR (SRT 939-6020A) TO REINSTALL DRIVELINES IF TOW COMPANY HAS REMOVED, BUT NOT REINSTALLED, THE DRIVELINE AND THE VEHICLE HAS AND IS WITHIN THE TOW COVERAGE.

TBB PASSENGER DOORS

COVERAGE INCLUDES: DOOR SHELLS AND HINGES

TBB SEATS, BARRIERS, STANCHIONS

COVERAGE APPLIES TO TBB MANUFACTURED SEATS.

COVERAGE INCLUDES: BARRIER FOAM, BARRIER UPHOLSTERY (INCLUDING SEWING, STAPLING, ETC.) ARMREST, SEAT FOAM/SPRINGS, SEAT UPHOLSTERY (SEWING, STAPLING, ETC.), MOMS SEAT, FLIP MECH., PLYWOOD, SEAT TRACK (INCLUDES RELATED HARDWARE)

TBB STRUCTURE AND SHEET METAL

COVERAGE INCLUDES: BELT LINE ANGLE, DOOR HEADER, EXTERIOR SHEET METAL, TRIM, LEFT AND RIGHT EXTERIOR SIDE SHEETS, FENDERETTE (STEEL), FLOOR SHEETS, FLOOR PANELS, FRONT ASSEMBLY SHEET METAL, HEADLINING, INSIDE SIDE LINING, INTERIOR SHEET METAL TRIM, MAIN BODY DOOR POST AND CAPPING, OUTRIGGERS, PILASTER, RAFTER, RAFTER REINFORCEMENT, REAR ASSEMBLY SHEET METAL, ROOF RAILS, ROOF SHEETS AND HOODS, RUB RAILS, SEATRAIL, FLOOR RAIL, ENTRANCES STEPWELL, UNDER FLOOR ANGLE, CHANNEL, CROSS TUBE, VESTIBULE FLOOR, FRONT AND REAR WHEEL HOUSE, WINDOW HEADER, STRUCTURAL ADHESIVES, SHEET METAL PROTECTION, RUST PERFORATION

COVERAGE EXCLUDES: FIBERGLASS COMPONENTS

TBB STORM GLASS & WINDOWS

COVERAGE INCLUDES: ALL STORM WINDOWS AND FRAMES

COVERAGE EXCLUDES: GLASS BREAKAGE

TBB BASIC BODY (TYPE A)

COVERAGE INCLUDES ALL FACTORY-INSTALLED COMPONENTS OF THE BODY THAT ARE NOT EXCLUDED ELSEWHERE IN THE WARRANTY, OR BY SPECIAL AGREEMENT OR DESCRIBED AS HAVING A DIFFERENT TIME, OR DISTANCE, OR LISTED SEPARATELY ON EACH NEW VEHICLE WARRANTY COVERAGE CHART.

INCLUDES: AIR OPERATED COMPONENTS, DOOR CONTROLS (ALL TBB INSTALLED), DOORS: AIR CONTROLS, ELECTRIC CONTROLS, MANUAL CONTROLS, HOLD BACK DEVICES, EMERGENCY REAR DOORS, EMERGENCY SIDE DOORS, ENTRANCE DOORS, LIFT-SINGLE/DOUBLE DOORS, DOOR HANDLES, HINGES, DOOR LOCKS, AIR PUMP, VANDALOCKS, DOOR LOCKS, DOOR LATCHES, ELECTRICAL MOTORS (TBB INSTALLED), AIR DISTRIBUTION ACTUATOR, MOTOR/DOOR-BLEND AIR ACTUATOR, RESISTOR BLOCK, CORE (HEATER), AIR CONDITIONER/HEATER/DEFROSTER DUCTING, DEFROSTER FAN, HARNESS, UNDER BUS TO REAR HVAC HOSE, HVAC CONTROL MODULE, MOTOR, MOUNTING/HOUSING (MAIN CASE), RELAY/MAGNETIC SWITCH, SWITCH (ETHER START), RADIATOR FAN/SHUTTER OVERRIDE SWITCH, BLOWER WHEELS, FLOOR COVERING, STEP TREADS, FLOOR PLYWOOD, PLYWOOD FASTENING, WINDOW FRAME (EXCLUDES GLASS), WINDOWS, PUSH OUT WINDOW, STATIONARY WINDOWS, SPLIT SASH WINDOW, SPLIT SASH STORM WINDOW, HEATER CORES, CABLE CONTROL, HOSE COVERS/TRIM, DEFROSTER DUCT, DRIVER'S HEATER, DEFROSTER FAN, MID-SHIP HEATER, HEATER MOTOR, REAR HEATER, STEP WELL HEATER, LIGHTS, BACK-UP LIGHT, CLEARANCE LIGHT, DIRECTIONAL LIGHT, DIRECTIONAL SIDE LIGHT, DOME LIGHT, LICENSE PLATE LIGHT, MARKER LIGHT, STOP/TAIL LIGHT, STOP LIGHT, STROBE LIGHT, WARNING LIGHT, (EXCLUDES ALL BULBS AND FADING LENSES), COWL MOUNT MIRROR, CROSS VIEW MIRROR, REAR MOUNT MIRROR/REAR VIEW MIRROR, HEATER MIRROR, INSIDE REAR VIEW MIRROR (TBB INSTALLED), SEALS (WINDOWS AND DOORS), SEATS, ANCHORS, BARRIERS, FLIP SEAT, PASSENGER SEAT/FRAME (SOFT GOODS), LIFTS AND PANELS, MODESTY PANELS, CEILING ASSIST RAIL, SHIELDS, STANCHIONS, WHEEL CHAIR TIE DOWNS, WHEEL CHAIR LIFT UNITS, SWITCHES (ALL TBB INSTALLED), VISORS (TBB INSTALLED), SAFETY EQUIPMENT, BACKING ALARMS, CHILD CHECK MATE, DESTINATION SIGNS, SUN VISORS, WIG-WAG, VANDALOCK SYSTEM, WARNING DEVICES, LAMPS, FLASHER MODULES, CHILD REMINDER SYSTEM, DRIVER ALERT SIGN, STOP ARMS, WALK GATES, BACK UP ALARMS, WIRING (TBB INSTALLED), WIRING HARNESS, WIRING HARNESS BRACKETS, CABLES, CONNECTORS, A/C SYSTEM (TBB INSTALLED), A/C ELECTRICAL CONTROL PANEL, ACCUMULATOR/DRYER, AIR CONDITIONER O-RING, COMPRESSOR CLUTCH, ROTARY COMPRESSOR, CONDENSER, FAN CONDENSER, AIR CONDITIONING DUCTING, EVAPORATOR, A/C FITTING/PIPE, A/C HOSE, MOTOR, RELAY/MAGNETIC SWITCH, HIGH SIDE SCHRADER VALVE, LOW SIDE SCHRADER VALVES, REFRIGERANT PRESSURE SENSOR, SWITCH, HIGH PRESSURE SWITCH, LOW PRESSURE SWITCH, INLET THERMISTOR, OUTLET THERMISTOR, ORIFICE TUBE, EXPANSION VALVE, WATER VALVE, BLOWER WHEEL, RADIOS (TBB INSTALLED), RADIO ENTERTAINMENT (ONLY APPLICABLE IF FACTORY INSTALLED), HARNESS, RADIO BASIC ASSEMBLY, SPEAKER, FIBERGLASS COMPONENTS

TBB BODY PAINT (TYPE A)

COVERAGE INCLUDES: ALL COMPONENTS PAINTED BY TBB.

COVERAGE EXCLUDES: FADING