

**Product**

<b>Submitting Location</b>	<b>TBB3 KERLIN BUS SALES &amp; LEASING INC</b>	<b>Unit #</b>	
<b>Product S/N</b>	<b>1961923</b>	<b>Base Model</b>	<b>THOMAS SAF-T-LINER C2</b>
<b>Make</b>	<b>TBB</b>	<b>Model</b>	<b>311TS</b>
<b>In Service Distance</b>	<b>0 MILES</b>	<b>Order Date</b>	<b>01/09/2019</b>
<b>In Service Date</b>		<b>Offline Date</b>	<b>03/14/2019</b>
<b>Cab Start Date</b>	<b>03/13/2019</b>	<b>Customer Name</b>	
<b>Build Date</b>	<b>03/30/2019</b>	<b>Special Conditions</b>	
<b>Refurbished</b>	<b>No</b>	<b>PDI Submitting Location</b>	
<b>PDI Date</b>			

**Coverage Determination**

<b>Failure Date</b>	<b>10/09/2020</b>	<b>Component</b>	
<b>Distance</b>	<b>MILES</b>	<b>Cause</b>	
<b>PF</b>			

**Product Campaigns**

Campaign	Campaign Description	Active	Inactivate Date	Reactivate Date	End Date	Replaced With	Partner Apprvd?	Type	S/N Status	Claim Number
D19M5-A	GHG17 Detroit DD5 Software Reprogramming for Thomas Built Bus Applications	Y	-	-	12/13/2020	-	N	FIELD SERVICE	COMPLETED	Claim Filed TBB3Z002067 9T
FL828-A	FCCC BUS CHASSIS TORQUE CONVERTOR BOLTS	Y	-	-		-	N	RECALL	COMPLETED	Claim Filed TBB3Z002103 5T
FL832-A	TBB SYNTEC S3B SEAT KNEEFORMS	Y	-	-		-	N	RECALL	NO CLAIM FILED	
FL841-A	FCCC SCHOOL BUS CHASSIS FAN CLUTCH AND FAN HUB BOLTS	Y	-	-		-	N	RECALL	COMPLETED	Claim Filed TBB3Z002144 9T
FL844-A	TBB SAF-T-LINER C2 WARNING LIGHTS	Y	-	-		-	N	RECALL	COMPLETED	Claim Filed TBB3Z002143 9T
SF596-A	FCCC BUS CHASSIS DRAG LINK INTERFERENCE	Y	-	-	03/31/2021	-	N	FIELD SERVICE	COMPLETED	Claim Filed TBB3Z002145 0T

**Chassis Coverages - 4UZABRFB7LCLU8548**

**Chassis - Warranty Coverage**

Coverages	Time	Period	End Date	Distance	Unit #	Pay Rate				Expense Type	Deductible
						Parts	Labor	Handling	Other		
BASIC CHASSIS	36	MONTHS	3/12/2022	50000	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
<del>BATTERIES</del>	<del>12</del>	<del>MONTHS</del>	<del>3/12/2020</del>	<del>100000</del>	<del>MILES</del>	100.00%	100.00%	100.00%	100.00%	All	0.0
<del>BRIGHTWORK</del>	<del>6</del>	<del>MONTHS</del>	<del>9/12/2019</del>	<del>Unlimited</del>	<del>MILES</del>	100.00%	100.00%	100.00%	100.00%	All	0.0
<del>CHASSIS PAINT</del>	<del>6</del>	<del>MONTHS</del>	<del>9/12/2019</del>	<del>Unlimited</del>	<del>MILES</del>	100.00%	100.00%	100.00%	100.00%	All	0.0
<del>CORROSION</del>	<del>6</del>	<del>MONTHS</del>	<del>9/12/2019</del>	<del>Unlimited</del>	<del>MILES</del>	100.00%	100.00%	100.00%	100.00%	All	0.0
COWL CORROSION	60	MONTHS	3/12/2024	Unlimited	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
COWL STRUCTURE	60	MONTHS	3/12/2024	Unlimited	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
FCCC PAINT HOOD AND COWL	60	MONTHS	3/12/2024	Unlimited	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
FRAME RAILS AND CROSSMEMBERS	60	MONTHS	3/12/2024	Unlimited	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
GHG14 TIRE (FILE DIRECT)	24	MONTHS	3/12/2021	24000	MILES	0.00%	0.00%	0.00%	0.00%	All	0.0
GHG14 WITHOUT A/C	60	MONTHS	3/12/2024	100000	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
<del>GO SEE DETROIT FRONT AXLE COVERAGE</del>	<del>1</del>	<del>DAYS</del>	<del>3/13/2019</del>	<del>0</del>	<del>MILES</del>		0.00%				0.0
<del>GO SEE DETROIT REAR AXLE COVERAGE</del>	<del>1</del>	<del>DAYS</del>	<del>3/13/2019</del>	<del>0</del>	<del>MILES</del>		0.00%				0.0
<del>TOWING/ROADSIDE ASSISTANCE</del>	<del>6</del>	<del>MONTHS</del>	<del>9/12/2019</del>	<del>50000</del>	<del>MILES</del>				550.0	Towing	0.0
									550.0	Road_Call	0.0
TRANSFER CASE	48	MONTHS	3/12/2023	Unlimited	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0

TRANSMISSION	48	MONTHS	3/12/2023	Unlimited	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
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**Body Coverages - 1961923**

**Body - Warranty Coverage**

Coverages	Time	Period	End Date	Distance	Unit #	Pay Rate				Expense Type	Deductible
						Parts	Labor	Handling	Other		
TBB A/C SYSTEM	36	MONTHS	3/30/2022	50000	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
TBB BASIC BODY (TYPE C)	36	MONTHS	3/30/2022	50000	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
TBB MANUFACTURED COMPONENTS - BODY	36	MONTHS	3/30/2022	50000	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
TBB MISCELLANEOUS (ACCESSORIES, COMPARTMENTS, ETC.)	36	MONTHS	3/30/2022	50000	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
TBB PAINT	60	MONTHS	3/30/2024	Unlimited	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
TBB PASSENGER DOORS	36	MONTHS	3/30/2022	50000	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
TBB SEAT & BARRIER FRAMES	60	MONTHS	3/30/2024	Unlimited	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
TBB SEATS, BARRIERS, STANCHIONS	36	MONTHS	3/30/2022	50000	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
TBB STORM GLASS & WINDOWS	36	MONTHS	3/30/2022	50000	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
TBB STRUCTURE AND SHEET METAL	60	MONTHS	3/30/2024	Unlimited	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
TBB TOWING	6	MONTHS	9/30/2019	Unlimited	MILES	0.00%	0.00%	0.00%	450.0	Towing	0.0

**Engine Coverages - 934914S0002105**

**Engine - Warranty Coverage**

Coverages	Time	Period	Delay Time	End Date	Distance	Unit #	Pay Rate				Expense Type	Deductible
							Parts	Labor	Handling	Other		
BASIC ENGINE	60	MONTHS	0.0	2/20/2024	100000	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
										Unlimited	Towing	0.0

EMISSIONS	60	MONTHS	0.0	2/20/2024	100000	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
EMISSIONS INJECTOR	60	MONTHS	0.0	2/20/2024	100000	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
<b>E</b> X <b>P</b> I <b>R</b> E <b>D</b> FILTER, FUEL	12	MONTHS	0.0	2/20/2020	35000	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
<b>E</b> X <b>P</b> I <b>R</b> E <b>D</b> FILTER, LUBE OIL	12	MONTHS	0.0	2/20/2020	35000	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0

**Axle Coverages**

**Warranty Coverage - FRONT AXLE FORWARD OR SINGLE - 739912A0079276**

Coverages	Time	Period	End Date	Distance	Unit #	Pay Rate				Expense Type	Deductible
						Parts	Labor	Handling	Other		
BASIC AXLE	60	MONTHS	2/28/2024	Unlimited	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
										Unlimited Towing	0.0
										Unlimited Road_Call	0.0
<b>E</b> X <b>P</b> I <b>R</b> E <b>D</b> TIE ROD ASSEMBLY	12	MONTHS	2/28/2020	Unlimited	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
<b>E</b> X <b>P</b> I <b>R</b> E <b>D</b> TIE ROD BOOTS	12	MONTHS	2/28/2020	Unlimited	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0

**Warranty Coverage - REAR AXLE FORWARD OR SINGLE - 742821A0064886**

Coverages	Time	Period	End Date	Distance	Unit #	Pay Rate				Expense Type	Deductible
						Parts	Labor	Handling	Other		
BASIC AXLE - REAR/DRIVE	60	MONTHS	2/20/2024	Unlimited	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0
										Unlimited Towing	0.0
										Unlimited Road_Call	0.0
SEALS AND GASKETS	36	MONTHS	2/20/2022	300000	MILES	100.00%	100.00%	100.00%	100.00%	All	0.0

**Detroit Connect Coverage**

Coverages	Time	Period	Begin Date	End Date	Distance	Unit #
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**FRAME RAILS AND CROSSMEMBERS**

INCLUDES: FACTORY INSTALLED FRAME RAILS, FRAME RAIL LINERS, FRAME RAIL EXTENSIONS, ANY ITEM(S) FACTORY WELDED TO FRAME RAILS, CROSSMEMBERS, GUSSETS, AND HUCK-MOUNTING BOLTS THAT ATTACH GUSSETS TO CROSSMEMBERS AND GUSSETS/CROSSMEMBERS TO FRAME RAILS.  
EXCLUDES: ALL BOLT-ON ITEMS ATTACHED WITH EITHER CONVENTIONAL OR HUCK BOLTS.

**TRANSFER CASE**

COVERAGE INCLUDES HOUSING AND ALL INTERNALLY LUBRICATED PARTS. EXCLUDES BROKEN SYNCHRONIZER PINS, PTOS, AIRLINES, GAUGE, CLUTCH ASSEMBLIES, DRIVELINE(S), AND U-JOINTS.  
(NAMCO CLAIMS ARE FILE DIRECT)

**BATTERIES**

STANDARD BATTERY COVERAGE INCLUDES ALLIANCE AND NORTHSTAR BRAND BATTERIES ONLY; CLAIMS FOR ALL OTHER BRANDS MUST BE SUBMITTED DIRECTLY TO THE SUPPLIER. INCLUDES STARTING BATTERY ASSEMBLIES AND FACTORY INSTALLED AUXILIARY POWER UNIT (APU) BATTERY ASSEMBLIES. EXCLUDES NON-ALLIANCE AND NON-NORTHSTAR BATTERIES, BATTERY CABLES, BATTERY MOUNTING BOX, AND HARDWARE.

CRANKING BATTERY ONLY COVERAGES INCLUDES ALLIANCE OR NORTHSTAR BRAND BATTERIES ONLY; CLAIMS FOR ALL OTHER BRANDS MUST BE SUBMITTED DIRECTLY TO THE SUPPLIER. CRANKING BATTERY WARRANTY INCLUDES FACTORY INSTALLED CRANKING (STARTER) BATTERY ASSEMBLIES ONLY. EXCLUDES APU BATTERY ASSEMBLIES, NON-ALLIANCE AND NON-NORTHSTAR BRAND BATTERIES, BATTERY CABLES, BATTERY MOUNTING BOX, AND HARDWARE.

AUXILIARY BATTERY ONLY COVERAGE INCLUDES ALLIANCE\*\* OR NORTHSTAR BRAND BATTERIES ONLY; CLAIMS FOR ALL OTHER BRANDS MUST BE SUBMITTED DIRECTLY TO THE SUPPLIER. AUXILIARY BATTERY WARRANTY INCLUDES FACTORY INSTALLED APU BATTERY ASSEMBLIES ONLY. EXCLUDES CRANKING (STARTER) BATTERY ASSEMBLIES, NON-ALLIANCE AND NON-NORTHSTAR BRAND BATTERIES, BATTERY CABLES, BATTERY MOUNTING BOX, AND HARDWARE. \*\*DETROIT BRAND BATTERIES OF THE SAME GROUP AND AMPERAGE ARE INTERCHANGEABLE WITH ALLIANCE BRAND BATTERIES AND CARRY THE SAME COVERAGE PERIOD.

**BASIC CHASSIS**

WARRANTY COVERAGE INCLUDES ALL FACTORY-INSTALLED COMPONENTS OF THE CHASSIS THAT ARE NOT EXCLUDED ELSEWHERE IN THE WARRANTY, OR BY SPECIAL AGREEMENT OR DESCRIBED AS HAVING A DIFFERENT TIME, DISTANCE, OR HOURS.  
SEE SECTION 1 OF THE WARRANTY MANUAL FOR A COMPLETE LIST OF EXCEPTIONS & EXCLUSIONS. ALSO EXCLUDED ARE COMPONENTS WARRANTED DIRECTLY BY COMPONENT MANUFACTURER. EXTENDED COVERAGE INCLUDES WARRANTABLE CAB PAINT AND CHASSIS PAINT FAILURES  
BATTERIES ARE NOT INCLUDED IN BASIC VEHICLE COVERAGE

**COWL STRUCTURE**

COVERAGE INCLUDES COWL STRUCTURAL COMPONENTS, SHEET METAL PANELS, AND HOOD. EXCLUDES ALL BOLT-ON COMPONENTS (E.G., HOOD HINGES, LATCHES, GUIDES, OR OTHER MOUNTING HARDWARE).

**TRANSMISSION**

COVERAGE DOES NOT INCLUDE ALLISON TRANSMISSIONS OR EATON HYBRID TRANSMISSIONS (FILE DIRECT). COVERAGE INCLUDES HOUSING AND ALL INTERNALLY LUBRICATED PARTS, ELECTRIC/AIR SHIFT/CONTROL UNITS, VALVES, GASKETS, AND SEALS. EXCLUDES BROKEN SYNCHRONIZER PINS, PTOS, AIRLINES, GAUGE, CLUTCH ASSEMBLIES, DRIVELINE(S), AND U-JOINTS.

**TOWING/ROADSIDE ASSISTANCE**

COVERAGE MAY INCLUDE EMERGENCY ROADSIDE ASSISTANCE OR TOWING TO THE NEAREST AUTHORIZED SERVICE FACILITY FOR A WARRANTABLE REPAIR IN A VEHICLE-DOWN SITUATION THAT PREVENTS THE SAFE AND LAWFUL OPERATION OF THE VEHICLE. VERIFY COVERAGE ON THE COVERAGE INFORMATION SCREEN IN OWL; COVERAGE WILL DISPLAY AS A SEPARATE CATEGORY. IF THIS COVERAGE IS PROVIDED, IT WILL BE SPECIFICALLY INCLUDED IN THE COVERAGE TABLE AS A SEPARATE CATEGORY. IF THE CUSTOMER REQUESTS TOWING TO A LOCATION BEYOND THE DISTANCE TO THE NEAREST AUTHORIZED SERVICE LOCATION, THE CUSTOMER WILL BE RESPONSIBLE FOR THE ADDITIONAL CHARGES.

**COWL CORROSION**

COVERAGE IS LIMITED TO RUST-THROUGH OR PERFORATION OF THE COWL DUE TO CORROSION FROM WITHIN. EXCLUDES ALL CONDITIONS OF RUST OR CORROSION THAT HAVE NOT RESULTED IN RUST-THROUGH OR PERFORATION AS WELL AS SURFACE RUST OR CORROSION CAUSED BY NON-ADHESION AND ANY DAMAGE TO THE PAINT SUCH AS CHIPS OR SCRATCHES.

**CORROSION**

INCLUDES: WARRANTY AGAINST CORROSION TO ANY METAL OR METAL ALLOY COVERAGE INCLUDES WARRANTY AGAINST CORROSION TO ANY METAL OR METAL ALLOY PART OF THE VEHICLE.

EXCLUDES:

- CORROSION CAUSED BY GENERAL RUST (E.G., RUST ON THE UNFINISHED BACKSIDE OF A BUMPER)
- SURFACE RUST CAUSED BY CHIPS OR SCRATCHES IN THE PAINT OR CHROME SURFACES
- CORROSION CAUSED BY SEVERE WASH SOLUTIONS, CLEANING SOLVENTS, DETERGENTS, COMPOUNDS
- CORROSION CAUSED BY SALINITY IN THE ENVIRONMENT OR CORROSIVE SALTS AND/OR CHEMICALS USED ON THE ROAD SURFACE
- CORROSION DUE TO IMPROPER USE, MISUSE, OR ABUSE, NEGLIGENCE, INCLUDING IMPROPER OR INSUFFICIENT MAINTENANCE
- CORROSION DUE TO OCEAN SPRAY
- CORROSION DUE TO ENVIRONMENTAL DAMAGE, INCLUDING AIRBORNE FALLOUT (INCLUDES CHEMICALS, TREE SAP, ETC.), OR OTHER ATMOSPHERIC CONDITIONS, OR OTHER ACTS OF NATURE
- CORROSION DUE TO DAMAGE CAUSED BY HIGH-PRESSURE WASHING
- CORROSION CAUSED BY ACID RAIN OR OTHER INDUSTRIAL FALLOUT
- CORROSION DUE TO IMPROPER PREVENTION MEASURES DURING STORAGE OR USE
- CORROSION OR RUST ON TONE RINGS, ROTORS, OR DRUMS

#### **CHASSIS PAINT**

COVERAGE INCLUDES ALL FACTORY-PAINTED SURFACES ON FRAME RAILS, CROSSMEMBERS/GUSSETS, FRONT AND REAR BUMPERS, SUSPENSION COMPONENTS, POWERTRAIN COMPONENTS, DRIVELINES, FUEL TANKS, AIR TANKS, WHEEL END EQUIPMENT, TOOL BOXES, BATTERY BOXES, ACCESS STEPS, ATTACHING BRACKETS AND HARDWARE, AND DEFECTS SUCH AS PEELING OR NON-ADHESION. EXCLUDES U-JOINTS AND ANY DAMAGES TO PAINT OR PAINTED SURFACE SUCH AS CHIPS AND SCRATCHES.

#### **BRIGHTWORK**

COVERAGE INCLUDES ALL FACTORY INSTALLED COMPONENTS WITH CHROME, POLISHED ALUMINUM, OR POLISHED STAINLESS STEEL SURFACES. EXCLUDES ANY DAMAGE TO BACKSIDE OF BUMPERS, AND CONCEALED OR INNER SURFACES.

#### **TBB SEAT & BARRIER FRAMES**

COVERAGE INCLUDES: PASSENGER SEAT FRAME, BARRIER FRAME, AND SEAT BACK PANELS.

#### **TBB A/C SYSTEM**

COVERAGE INCLUDES: TBB INSTALLED AIR CONDITIONING COMPONENTS - A/C ELECTRICAL CONTROL PANEL, ACCUMULATOR/DRYER, AIR CONDITIONER O-RING, COMPRESSOR CLUTCH, ROTARY COMPRESSOR, CONDENSER, FAN CONDENSER, AIR COONDITIONING DUCTING, EVAPORATOR, A/C FITTING/PIPE, A/C HOSE, MOTOR, RELAY/MAGNETIC SWITCH, HIGH SIDE SCHRADER VALVE, LOW SIDE SCHRADER VALVES, REFRIGERANT PRESSURE SENSOR, SWITCH, HIGH PRESSURE SWITCH, LOW PRESSURE SWITCH, INLET THERMISTOR, OUTLET THERMISTOR, ORIFICE TUBE, EXPANSION VALVE, WATER VALVE (INTERNAL TO THE DASH MOUNTED A/C-HEAT UNIT), BLOWER WHEEL

#### **TBB BASIC BODY (TYPE C)**

COVERAGE INCLUDES ALL FACTORY-INSTALLED COMPONENTS OF THE BODY THAT ARE NOT EXCLUDED ELSEWHERE IN THE WARRANTY, OR BY SPECIAL AGREEMENT OR DESCRIBED AS HAVING A DIFFERENT TIME, OR DISTANCE, OR LISTED SEPARATELY ON EACH NEW VEHICLE WARRANTY COVERAGE CHART.

INCLUDES: AIR OPERATED COMPONENTS, DOOR CONTROLS (ALL TBB INSTALLED), DOORS: AIR CONTROLS, ELECTRIC CONTROLS, MANUAL CONTROLS, HOLD BACK DEVICES, EMERGENCY REAR DOORS, EMERGENCY SIDE DOORS, ENTRANCE DOORS, LIFT-SINGLE/DOUBLE DOORS, DOOR HANDLES, HINGES, DOOR LOCKS, AIR PUMP, VANDALOCKS, DOOR LOCKS, DOOR LATCHES, ELECTRICAL MOTORS (TBB INSTALLED), AIR DISTRIBUTION ACTUATOR, MOTOR/DOOR-BLEND AIR ACTUATOR, RESISTOR BLOCK, CORE (HEATER), AIR CONDITIONER/HEATER/DEFROSTER DUCTING, DEFROSTER FAN, HARNESS, UNDER BUS TO REAR HVAC HOSE, HVAC CONTROL MODULE, MOTOR, MOUNTING/HOUSING (MAIN CASE), RELAY/MAGNETIC SWITCH, SWITCH (ETHER START), RADIATOR FAN/SHUTTER OVERRIDE SWITCH, BLOWER WHEELS, FLOOR COVERING, STEP TREADS, FLOOR PLYWOOD, PLYWOOD FASTENING, WINDOW FRAME (EXCLUDES GLASS), WINDOWS, PUSH OUT WINDOW, STATIONARY WINDOWS, SPLIT SASH WINDOW, SPLIT SASH STORM WINDOW, HEATER CORES, CABLE CONTROL, HOSE COVERS/TRIM, DEFROSTER DUCT, DRIVER'S HEATER, DEFROSTER FAN, MID-SHIP HEATER, HEATER MOTOR, REAR HEATER, STEP WELL HEATER, LIGHTS, BACK-UP LIGHT, CLEARANCE LIGHT, DIRECTIONAL LIGHT, DIRECTIONAL SIDE LIGHT, DOME LIGHT, LICENSE PLATE LIGHT, MARKER LIGHT RED LIGHT, STOP/TAIL LIGHT, STOP LIGHT, STROBE LIGHT, WARNING LIGHT (EXCLUDES ALL BULBS AND FADING LENSES), COWL MOUNT MIRROR, CROSS VIEW MIRROR, REAR MOUNT MIRROR/REAR VIEW MIRROR, HEATER MIRROR, INSIDE REAR VIEW MIRROR, SEALS (WINDOWS AND DOORS), SEATS, ANCHORS, BARRIERS, FLIP SEAT, PASSENGER SEAT/FRAME (SOFT GOODS), LIFTS AND PANELS, MODESTY PANELS, CEILING ASSIST RAIL, SHIELDS, STANCHIONS, WHEEL CHAIR TIE DOWNS, WHEEL CHAIR LIFT UNITS, SWITCHES (ALL TBB INSTALLED), VISORS (TBB INSTALLED), SAFETY EQUIPMENT, BACKING ALARMS, CHILD CHECK MATE, DESTINATION SIGNS, SUN VISORS, WIG-WAG, VANDALOCK SYSTEM, WARNING DEVICES, LAMPS, FLASHER MODULES, CHILD REMINDER SYSTEM, DRIVER ALERT SIGN, STOP ARMS, WALK GATES, BACK UP ALARMS, WINDSHIELD WIPERS (ARMS ONLY), WIRING (TBB INSTALLED), WIRING HARNESS, WIRING HARNESS BRACKETS, CABLES, CONNECTORS, A/C SYSTEM (TBB INSTALLED), A/C ELECTRICAL CONTROL PANEL, ACCUMULATOR/DRYER, AIR CONDITIONER O-RING, COMPRESSOR CLUTCH, ROTARY COMPRESSOR, CONDENSER, FAN CONDENSER, AIR CONDITIONING DUCTING, EVAPORATOR, A/C FITTING/PIPE, A/C HOSE, MOTOR, RELAY/MAGNETIC SWITCH, HIGH SIDE SCHRADER VALVE, LOW SIDE SCHRADER VALVES, REFRIGERANT PRESSURE SENSOR, SWITCH, HIGH PRESSURE SWITCH, LOW PRESSURE SWITCH, INLET THERMISTOR, OUTLET THERMISTOR, ORIFICE TUBE, EXPANSION VALVE, WATER VALVE, BLOWER WHEEL, RADIOS (TBB INSTALLED), RADIO ENTERTAINMENT (ONLY APPLICABLE IF FACTORY INSTALLED), HARNESS, RADIO BASIC ASSEMBLY, SPEAKER, FIBERGLASS COMPONENTS

#### **GHG14 TIRE (FILE DIRECT)**

Daimler Trucks North America LLC (DTNA) warrants that its vehicles are (1) designed, built and equipped with tires that conform, at the time of sale, with requirements of vehicle manufacturers whose vehicles are designed to meet applicable 2014 and later U.S. Environmental Protection Agency and National Highway Traffic and Safety Administration greenhouse gas and fuel efficiency standards, and (2) those tires are free from defects in material and workmanship which cause the vehicle to fail to conform with the vehicle manufacturer's requirements for a period of 2 years or 24,000 miles, whichever occurs first. Claims for failures under this coverage are filed directly to the tire manufacturer.

**TBB MISCELLANEOUS (ACCESSORIES, COMPARTMENTS, ETC.)**

COVERAGE INCLUDES: ROOF INSULATION, SIDE WALL INSULATION, BULKHEAD, RAFTER CAVITY, PLASTIC TRIM, STORM SASH

**TBB MANUFACTURED COMPONENTS - BODY**

COVERAGE INCLUDES: COMPARTMENTS, BATTERY COMPARTMENT, DESIGNATION SIGN COMPARTMENT, ELECTRICAL ACCESS COMPARTMENT, LUGGAGE COMPARTMENT, TOOL COMPARTMENT, BUMPER SYSTEM, BRACKET OR MOUNTING, BUMPER, BUMPER FASCIA, BUMPER FRAME, BODY-INSIDE, METAL BULKHEADS, GRAB RAILS, LUGGAGE RACK ASSEMBLY, LUGGAGE RACK PADS, LUGGAGE RACK MOUNTING, METAL INTERIOR TRIM

**TBB TOWING**

COVERAGE INCLUDES: MAXIMUM PAYMENT AS DISPLAYED, PER OCCURRENCE, FOR TOWING FOR A DEFECT IN MATERIAL AND WORKMANSHIP OF A COMPONENT THAT PREVENTS THE SAFE AND LAWFUL OPERATION OF THE VEHICLE. CURRENCY EXCHANGE RATE DOES NOT APPLY. MAXIMUM PAYMENT AS DISPLAYED NO MATTER THE CURRENCY. REIMBURSEMENT MAX: \$250 FOR UNITS ORDER PRIOR TO 01/01/2009 OR \$450 FOR UNITS ORDER ON OR AFTER 01/01/2009.

IF TOWING IS ASSOCIATED WITH A DTNA WARRANTABLE FAILURE, TOWING CHARGES MUST BE ON THE SAME CLAIM. REIMBURSEMENT OF .5 HOUR (SRT 939-6020A) TO REINSTALL DRIVELINES IF TOW COMPANY HAS REMOVED, BUT NOT REINSTALLED, THE DRIVELINE AND THE VEHICLE HAS AND IS WITHIN THE TOW COVERAGE.

**TBB PASSENGER DOORS**

COVERAGE INCLUDES: DOOR SHELLS AND HINGES

**TBB SEATS, BARRIERS, STANCHIONS**

COVERAGE APPLIES TO TBB MANUFACTURED SEATS.

COVERAGE INCLUDES: BARRIER FOAM, BARRIER UPHOLSTERY (INCLUDING SEWING, STAPLING, ETC.) ARMREST, SEAT FOAM/SPRINGS, SEAT UPHOLSTERY (SEWING, STAPLING, ETC.), MOMS SEAT, FLIP MECH., PLYWOOD, SEAT TRACK (INCLUDES RELATED HARDWARE)

**TBB STRUCTURE AND SHEET METAL**

COVERAGE INCLUDES: BELT LINE ANGLE, DOOR HEADER, EXTERIOR SHEET METAL, TRIM, LEFT AND RIGHT EXTERIOR SIDE SHEETS, FENDERETTE (STEEL), FLOOR SHEETS, FLOOR PANELS, FRONT ASSEMBLY SHEET METAL, HEADLINING, INSIDE SIDE LINING, INTERIOR SHEET METAL TRIM, MAIN BODY DOOR POST AND CAPPING, OUTRIGGERS, PILASTER, RAFTER, RAFTER REINFORCEMENT, REAR ASSEMBLY SHEET METAL, ROOF RAILS, ROOF SHEETS AND HOODS, RUB RAILS, SEATRAIL, FLOOR RAIL, ENTRANCES STEPWELL, UNDER FLOOR ANGLE, CHANNEL, CROSS TUBE, VESTIBULE FLOOR, FRONT AND REAR WHEEL HOUSE, WINDOW HEADER, STRUCTURAL ADHESIVES, SHEET METAL PROTECTION, RUST PERFORATION

COVERAGE EXCLUDES: FIBERGLASS COMPONENTS

**TBB STORM GLASS & WINDOWS**

COVERAGE INCLUDES: ALL STORM WINDOWS AND FRAMES

COVERAGE EXCLUDES: GLASS BREAKAGE

**TBB PAINT**

COVERAGE INCLUDES: ALL COMPONENTS PAINTED BY TBB.

COVERAGE EXCLUDES: FADING

**GHG14 WITHOUT A/C**



Daimler Trucks North America LLC (DTNA) warrants that its vehicles are (1) designed, built and equipped so as to conform, at the time of sale, with requirements of vehicle manufacturers whose vehicles are designed to meet applicable 2014 and later U.S. Environmental Protection Agency and National Highway Traffic and Safety Administration Standards greenhouse gas and fuel efficiency standards, and (2) free from defects in material and workmanship which cause the vehicle to fail to conform with the vehicle manufacturer's requirements for all vehicle emission control items listed.

SPECIFIC COMPONENT DETAILS CAN BE FOUND IN WARRANTY COVERAGE DESCRIPTIONS SECTION OF THE WARRANTY MANUAL. DIESEL EMISSION 2010 COMPONENTS ARE INCLUDED IN THIS GHG14 COVERAGE.

THIS COVERAGE DOES NOT APPLY TO ENGINES OR EMISSIONS COMPONENTS SUPPLIED & WARRANTED DIRECTLY BY THE ENGINE MANUFACTURER.

#### **FCCC PAINT HOOD AND COWL**

COVERAGE INCLUDES FACTORY-PAINTED HOOD AND COWL AGAINST ADHESION ONLY. EXCLUDES FACTORY-PAINTED SURFACES INCLUDED IN CHASSIS PAINT COVERAGE, ORANGE PEEL, CRACKING OR CHECKING OR LOSS OF GLOSS DUE TO CRACKING, CHECKING, OR HAZING, THE UNDERSIDES OF HOODS, AND ANY DAMAGES TO THE PAINT OR PAINTED SURFACE SUCH AS CHIPS AND SCRATCHES.

#### **BASIC AXLE**

A REAR AXLE COULD BE A DRIVE, NON-DRIVE, OR TANDEM AXLE. COVERAGE INCLUDES ALL AXLE COMPONENTS SUPPLIED/MANUFACTURED BY DETROIT. WARRANTABLE COMPONENTS COULD INCLUDE, BUT NOT BE LIMITED TO, AXLE HOUSING, CARRIER ASSEMBLY, DIFFERENTIAL ASSEMBLY, POWER DIVIDER, AXLE SHAFTS, AND GASKETS AND SEALS. EXCLUDED COMPONENTS COULD INCLUDE, BUT NOT BE LIMITED TO, SUSPENSION AND TORQUE ROD BRACKETS, TIE ROD ENDS, WHEEL END EQUIPMENT, WIRING, YOKES, AND ATTACHING HARDWARE. A FRONT/STEER AXLE CAN BE A FRONT POWERED OR NON-POWERED AXLE. COVERAGE INCLUDES ALL AXLE COMPONENTS SUPPLIED/MANUFACTURED BY DETROIT. WARRANTABLE COMPONENTS COULD INCLUDE, BUT NOT LIMITED TO I-BEAM, STEERING KNUCKLES, DIFFERENTIAL ON DRIVE STEER AXLES, SPINDLES, TIE ROD ENDS, KINGPINS, KINGPIN BEARINGS, AND STEERING ARMS. EXCLUDED COMPONENTS COULD INCLUDE, BUT NOT BE LIMITED TO, WHEEL END EQUIPMENT, AND STEERING LINKAGE COMPONENTS.

#### **BASIC ENGINE**

ALL ENGINE COMPONENTS SUPPLIED BY DETROIT ARE COVERED TO THE TIME AND MILEAGE LIMITS OF THE BASE WARRANTY. ANY COMPONENTS, INCLUDING MAJOR COMPONENTS, WITH EXCEPTIONS TO THESE LIMITS ARE SHOWN BELOW. NOTE: MAJOR COMPONENTS ARE COVERED TO THE LIMITS OF THE BASE WARRANTY, THEN TO 500,000 MILES IN MONTHS 25-60, PARTS AND NO LABOR. FOR ADDITIONAL INFORMATION REFER TO THE WARRANTY PARCHMENT.  
INCLUDES: TOWING OR ROADSIDE ASSISTANCE FOR DETROIT COMPONENT WARRANTABLE REPAIRS IN A VEHICLE-DOWN SITUATION THAT PREVENTS THE SAFE AND LAWFUL OPERATION OF THE VEHICLE. REIMBURSEMENT OF 5 HOUR (SRT 939-6020A) TO REINSTALL DRIVELINES IF TOW COMPANY HAS REMOVED, BUT NOT REINSTALLED, THE DRIVELINE AND THE VEHICLE HAS AND IS WITHIN THE TOW COVERAGE.

#### **EMISSIONS**

INCLUDES: STANDARD EXHAUST EMISSIONS CONTROL COMPONENTS (1)DESIGNED, BUILT & EQUIPPED SO AS TO CONFORM, AT THE TIME OF SALE, WITH REQUIREMENTS OF OEM MANUFACTURERS WHOSE VEHICLES ARE DESIGNED TO MEET APPLICABLE 2010 US EPA, CANADA MOTOR VEHICLE SAFETY ACT, & (2) FREE FROM DEFECTS IN MATERIAL AND WORKMANSHIP WHICH CAUSE THE VEHICLE TO FAIL TO CONFORM WITH VEHICLE MANUFACTURER'S REQUIREMENTS FOR A PERIOD OF 100,000 MILES OR FIVE (5) YEARS WHICHEVER OCCURS FIRST.

SPECIFIC COMPONENT DETAILS CAN BE FOUND IN WARRANTY COVERAGE DESCRIPTIONS SECTION OF THE WARRANTY MANUAL.

THIS COVERAGE DOES NOT APPLY TO EMISSIONS COMPONENTS SUPPLIED & WARRANTED DIRECTLY BY THE VEHICLE MANUFACTURER.

#### **FILTER, FUEL**

INCLUDES: FUEL FILTER ELEMENT ONLY

#### **FILTER, LUBE OIL**

INCLUDES: OIL LUBE FILTER ELEMENT ONLY

#### **SEALS AND GASKETS**

INCLUDES: INPUT/OUTPUT SEALS AND HOUSING SEALANT

#### **TIE ROD ASSEMBLY**

INCLUDES: TIE ROD ASSEMBLY ONLY

#### **TIE ROD BOOTS**

INCLUDES: TIE ROD BOOTS ONLY

#### **GO SEE DETROIT FRONT AXLE COVERAGE**

GO SEE DETROIT FRONT AXLE PRODUCT AND VIEW ASSOCIATED COVERAGE.

**GO SEE DETROIT REAR AXLE COVERAGE**

GO SEE DETROIT REAR AXLE PRODUCT AND VIEW ASSOCIATED COVERAGE

**EMISSIONS INJECTOR**

ALL ENGINE COMPONENTS SUPPLIED BY DETROIT ARE COVERED TO THE TIME AND MILEAGE LIMITS OF THE BASE WARRANTY. AFTERTREATMENT DEVICE (ATD) PROGRESSIVE DAMAGE - PROGRESSIVE DAMAGE TO THE ATD RESULTING FROM INJECTOR FAILURE BEYOND 200,000 MILES BUT WITHIN 2 YEARS WILL BE COVERED BY THIS WARRANTY. FOR ADDITIONAL INFORMATION REFER TO THE WARRANTY PARCHMENT.

INCLUDES: TOWING OR ROADSIDE ASSISTANCE FOR DETROIT COMPONENT WARRANTABLE REPAIRS IN A VEHICLE-DOWN SITUATION THAT PREVENTS THE SAFE AND LAWFUL OPERATION OF THE VEHICLE. REIMBURSEMENT OF .5 HOUR (SRT 939-6020A) TO REINSTALL DRIVELINES IF TOW COMPANY HAS REMOVED, BUT NOT REINSTALLED, THE DRIVELINE AND THE VEHICLE HAS AND IS WITHIN THE TOW COVERAGE.

**BASIC AXLE - REAR/DRIVE**

A rear drive axle can be a single or tandem axle configuration. Coverage includes all axle components supplied/manufactured by Detroit. Warrantable components could include, but not be limited to, axle housing, carrier assembly, differential assembly, power divider, and axle shafts. Seals and gaskets may have a different coverage period; see specific coverage row. Excluded components could include, but not be limited to, suspension and torque rod brackets, wheel end equipment, wiring, yokes, and attaching hardware.