



Highwoods®

AMENITIES

BANK OF AMERICA PLAZA

TODAY'S TALENT FUNCTIONS AT
ITS BEST WHEN SUPPORTED BY AN

amenity-rich

ENVIRONMENT

At Highwoods, we demonstrate this with a full-service, talent-centric and dynamic workplace experience that allows our customers and their teammates to achieve together what they cannot apart.

With a focus on convenience and the customer experience, Highwoods strives to create a compelling and supportive workplace for your team to thrive.

#BETTERTOGETHER



SPARK

Highwoods offers a distinctive workplace conference center to our guests and customers that ensures collaboration and thoughtful discussion in a private setting. Equipped with the latest audio/visual technology, the formal environment acts as a multipurpose suite that promotes your ability to achieve great things together. No matter if you need a classroom style arrangement for a large group or a setup for intimate round table discussion, Spark has many options to fit your needs.



 Highwoods®



velocity

High performers deserve a high-performance workplace. Velocity fitness center offers the opportunity to focus on health and well-being during the work day, using its commercial-grade aerobic exercise and weight training machines, fitness classes, showers and lockers.

- Standard machines
- Studio room
- Locker room
- Water bottle filling station



 Highwoods®



COURTYARD

The environment surrounding your building is a key driver in an organization's ability to achieve great things together. With plenty of seating, professional landscaping and wi-fi to enjoy working in the open outdoors, this courtyard will provide plenty of options during your day.



 Highwoods®



COVERED PARKING

Our convenient parking garage provides abundant options in an extremely efficient garage that includes easy entrances and exits to make the experience as effortless as possible. The garage also includes:

- Efficient way-finding throughout the garage
- SmartPark, a state-of-the-art automated hands-free parking system featuring easy in and out access, mobile parking validations, 24/7 parking support
- Electric vehicle charging stations are easily accessible for our customers to use seven days a week





SmartPark

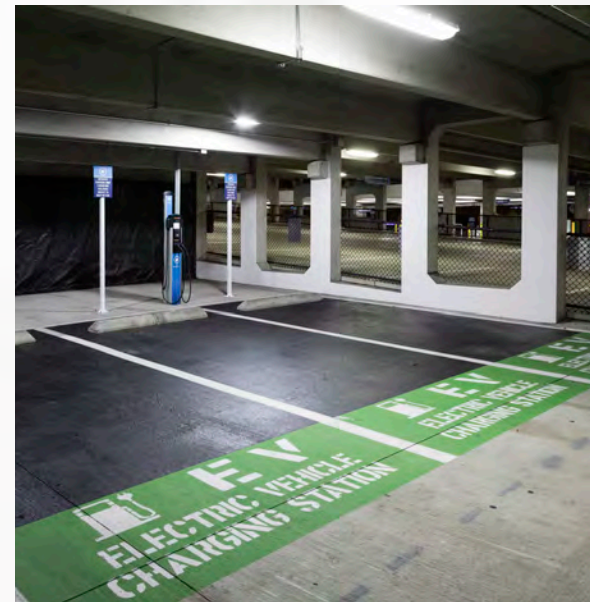
SmartPark is a state-of-the-art automated hands-free parking system featuring easy in and out access, mobile parking validations, 24/7 parking support and electric vehicle charging stations.





EV CHARGING STATIONS

Highwoods has partnered with Chargepoint to provide our customers with premium electric vehicle charging stations that make plugging in accessible and easy for everyone. Customers are able to utilize their cloud service designed to integrate EV charging seamlessly into a mobile app or in-vehicle experience.



 Highwoods®



ALL UNDER ONE ROOF

SERVICELINK

Request maintenance service online, then watch your work order status in real-time.

- Accessible online or by phone 24/7
- Wireless notification to your service technician
- Average resolution time 41.3 minutes
- View service history anytime, anywhere

CUSTOMER COMMAND CENTER

Our personalized approach extends beyond the phone call, email or live chat.

- Customer service reps available 24/7
- 4.8 seconds average hold time
- 98.9% customer satisfaction rating

VERSAPAY

Pay bills entirely online with VersaPay, a fast and secure way to go green.

- View open invoices in real time
- Pay by secure ACH
- Schedule future payments
- Review payment history

 Highwoods®



ESG

Our top priority has always been the health, safety and well-being of our customers, coworkers and their families.

ENVIRONMENTAL

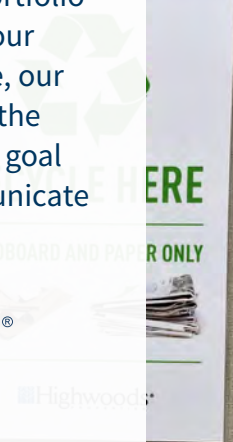
We continue to advance our environmental initiatives and drive performance improvements across our portfolio. We have updated our long-term energy, emissions and water reduction goals and aligned with the UN Sustainable Development Goals.

SOCIAL

We strive to reaffirm our commitment to creating the best possible environments and experiences for current and future customers, where the best and brightest can achieve together, what they cannot apart.

GOVERNANCE

Our goal is to maintain a resilient portfolio that creates long-term value for all our stakeholders. We believe our people, our portfolio and our balance sheet are the means by which we can achieve our goal and are core to our ability to communicate our company's value proposition.





WELLNESS

In addition to our ESG initiatives, Highwoods is in constant pursuit of industry-leading certifications that confirm just how our buildings go the extra mile.



Pictured: Our first fitwel certified workplace, Midtown West, which was designed to align with Tampa's first wellness-focused destination district.





SECURITY

Highwoods is in the work-placemaking business, where we own, operate and create places that inspire, protect and cultivate the most talent-supportive environments in our markets. We are committed to creating safe and healthy workplaces where all can succeed, thrive and achieve their personal and professional goals. By offering a secure location, we endeavor to make a positive impact in our communities and make a difference in the lives of our customers and visitors.





HIGHWOODS AT-A-GLANCE

Highwoods Properties, Inc., headquartered in Raleigh, NC, is a publicly-traded (NYSE: HIW) real estate investment trust (REIT) and a member of the S&P MidCap 400 Index. The company is a fully-integrated office REIT that owns, develops, acquires, leases and manages properties in eight of the best business districts (BBDs) across the U.S.

1978
FOUNDED

\$5.7B
TOTAL
ENTERPRISE
VALUE

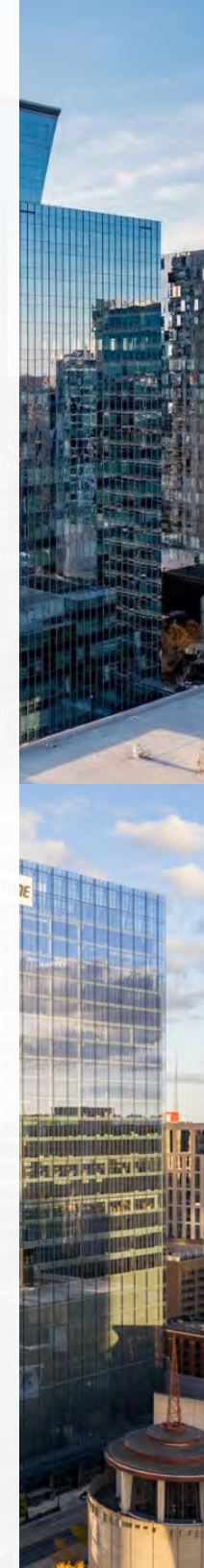
\$2.0B
DEVELOPED

29.1M
SQUARE
FEET

165
BUILDINGS

1,570
CUSTOMERS

AS OF 12/31/2023





WE'RE IN THE
work-placemaking

**BUSINESS, CREATING
ENVIRONMENTS THAT
SPARK EXPERIENCES WHERE
THE BEST AND BRIGHTEST
CAN ACHIEVE TOGETHER
WHAT THEY CANNOT APART.**

 **Highwoods**[®]

#BETTERTOGETHER

