

# 2024 Annual Report

Aging is Cool...  
Everybody is Doing It



Aging is cool.  
(Everybody is doing it!)



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# Executive Letter

## Aging Is Cool...Everybody Is Doing It!

This is reality. What would happen if each of us actually believed and embraced this reality? We would all live better and longer. Recent data from the Brookings Institute and Gallup polls show that people actually have better life satisfaction later in life than in previous decades of their lives. Not only is our life satisfaction better later in life, but we can actually live longer with a positive self-perception about aging. A recent study showed that those who have a positive self-perception about aging live 7 ½ years longer than those who have a negative self-perception about aging.

At the Area Office on Aging, we believe the days of being embarrassed about our age should be behind us. Gone should be the days of lying about our age. As an organization focused on helping people live better and longer, we should be celebrating this good news about aging. That is why we are joining together with our friends included in the pages of this annual report and each of you to do just that.

The number of people age 60 and better has more than doubled since our Agency was founded in 1980. Let's celebrate this great gift of life we have been given. After all, aging is cool ... everybody is doing it. Together, we can do it better and longer.



**Rev. Barbie Harrison**  
Chairwoman  
Board of Directors  
Area Office On Aging  
of NW Ohio



**Justin Moor**  
President/CEO  
Area Office On Aging  
of NW Ohio

# Home Care



*“The Area Office on Aging has done so much to help me over the years, and I wish more people knew about all the agency offers to help them. Being involved with the events, they help you get out of the house, gather with people, and get resources to help you. It’s cool!”*

**— Beatrice Gracie**

The amount of home care hours provided to older adults who are not eligible for Medicaid more than tripled increasing from **7,000** hours to **24,000** hours.



# Age-Friendly Community



With support from the Lucas County Commissioners and the Mayor of the City of Toledo, the Area Office on Aging applied to AARP for Lucas County and the City of Toledo to be designated as “Age-Friendly Communities.” AARP designated Lucas County and the City of Toledo as Age-Friendly Communities. A press conference and kick-off for this initiative was held. Driven by a desire for continuous improvement, a needs assessment was completed by surveying over 600 individuals age 60 and better in Lucas County and the City of Toledo to help guide steps to make Lucas County and the City of Toledo even more age-friendly communities. Stakeholders from throughout the County and City are serving on a committee to help guide the next steps of implementing the desired improvements.

# Supplementing the Care of Caregivers



*“Aging has been easy with the Area Office on Aging. The staff are good and there when you need them. I’m grateful for my friends and the great help from people around me, like that of the PASSPORT program.”*

**— Clarence Rickard**

The Area Office on Aging served over **1,300** individuals through the PASSPORT and Assisted Living Waiver programs during the year. Oftentimes, these programs supplement the care provided by family members and friends.



## PASSPORT Program



*“As I’ve gotten older, I find myself appreciating life more and feeling pleased and fulfilled, which is my inspiration for doing things.”*

**— Ruthie Tye**

The Area Office on Aging has completed over **3,500** in-home assessments over the last year to determine which programs and services are eligible and to connect them with the programs and services they need to help improve their quality of life. These programs include the PASSPORT Program, Assisted Living Waiver Program, and more.

## Senior Centers



*“The senior center creates a sense of community, it’s the perfect opportunity to get out of the house, give yourself a sense of purpose, and feel good about yourself. I’ve only been at the senior center for 1 year to try something new, and it’s brought me joy to hang out with friends, new and old. It allowed me to try gardening. I enjoy it, it gets me outside and moving and exercising.”*

**— Odelia Guerrero**



# Senior Prom



The Area Office on Aging and Toledo Public Schools' Senior Prom event had a sell-out crowd of over **500** people age **60** and better. The oldest individuals in attendance at this evening of dining and dancing were crowned the Prom King and Queen. **Percy Rankins (95)** was crowned the Prom King and the Queen was **Burniece Chambers (100)**.





## Award-Winning Partnership



The Ohio Association of Area Agencies on Aging presented its Partnership Award to the Area Office on Aging and Grace Community Center for their work to provide produce boxes to older adults living in the Vistula neighborhood in North Toledo. The Area Office on Aging surveyed older adults in this neighborhood, asking what they most needed. Produce was the top need identified in this neighborhood, which is a food desert. This partnership was developed after this neighborhood was identified as having the lowest life expectancy in northwest Ohio with the average life expectancy in this neighborhood being only **62** years old..



# A Call Could Change It All



The Area Office on Aging handled over **50,000** calls last year. Some of these calls were made by volunteers to simply provide some joy by providing some socialization to help older adults be more socially-fit. Other calls made by the AOoA's AmeriCorps Senior Program saved older adults over **\$1.2 million** by connecting them with prescription savings and health insurance savings programs.

# Adult Day Services



**“** When I picked Gary up that first day he was all smiles, so happy about his lunch, and he had made a friend! If God and MemoryLane hadn't come into our lives Gary would be spending his days in front of the tv and dependent on a wife who was totally worn out, emotionally and physically. **”**

**— Diana Austin**

While other parts of the nation have seen adult day center's closing, northwest Ohio added a new adult day center in 2024 with MemoryLane Care Services opening of an adult day center in the Wood County Senior Center.



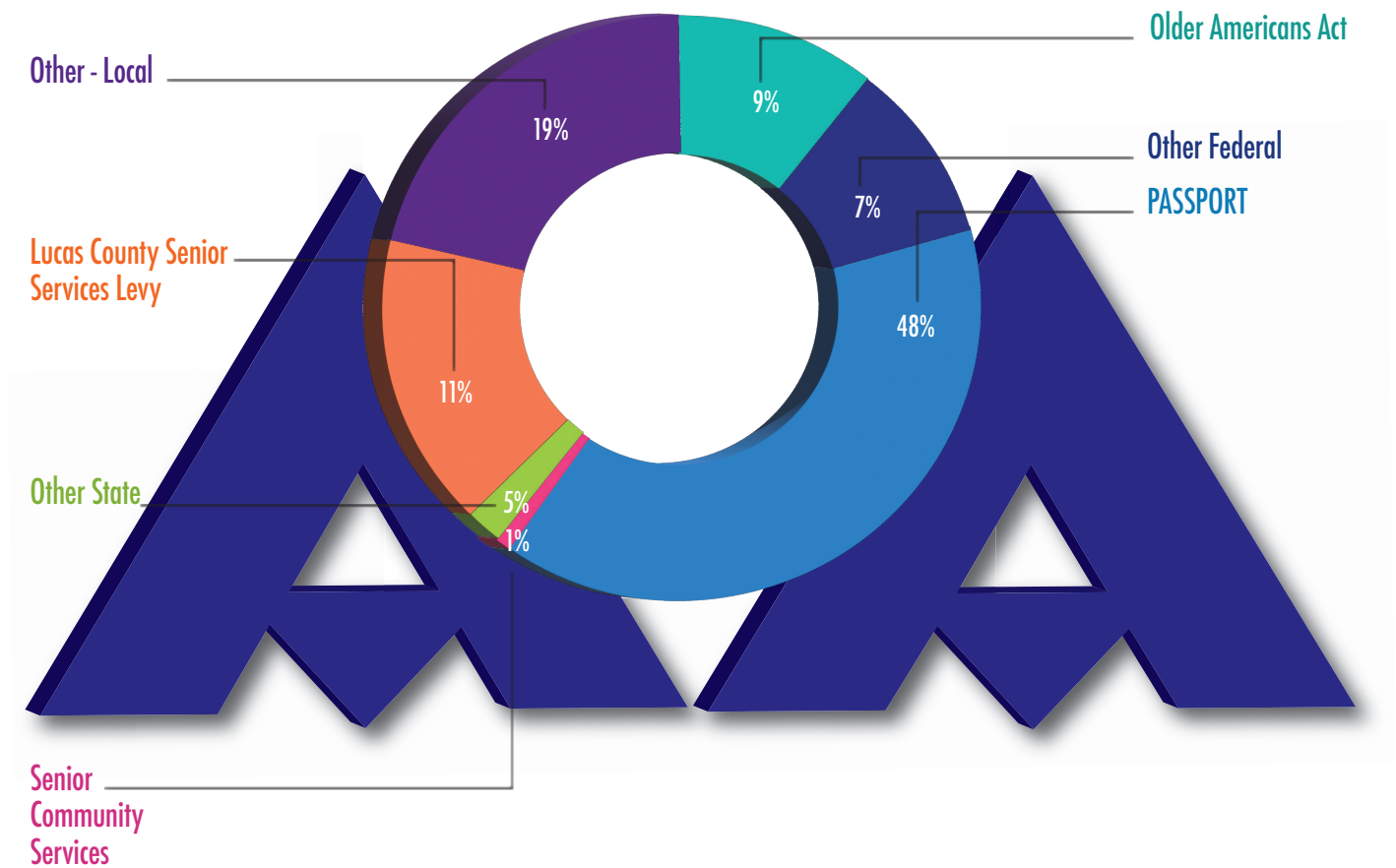
## Meals



Between home-delivered meals and dining site meals, over **1,000,000** meals were provided to older northwest Ohioans last year. Two new dining sites opened during this timeframe to provide easy access to nutritious food for older northwest Ohioans.



# Financial Overview



## Revenue Summary

	Amount	Percentage
Older Americans Act	4,142,697	9%
Other Federal	3,235,317	7%
Medicaid Waiver (PASSPORT, ETC)	23,417,956	48%
Senior Community Services	670,139	1%
Other State	2,577,520	5%
Lucas County Senior Services Levy	5,494,081	11%
Other Local	9,399,937	19%

**TOTAL REVENUE**

**48,937,647**

**100%**

\* Report based on unaudited financial statements.



# 2024 Total Provider Payments

## Medicaid

181 Enterprise	37,045.68	From the Heart Home Health II	419,290.12	Prime HHA	251,513.88	Critical Signal Technologies	11,912.50
A Helpful Hand Home Care , LLC	19,186.00	GDM Services LLC	34,983.68	Private Duty Services	258,314.93	Cumulus Care System	8,500.00
ABC Health Care, Inc.	159,530.72	Great Lakes Community Action	48,540.80	Reisen Center	480,172.73	Defiance County Commissioners	326,395.00
Ability Center of Greater Toledo	235,376.00	Greene Respiratory Services	5,265.70	Richard Health Systems	6,110.56	Duraline Medical	22,353.35
ActivStyle	2,613.42	Guardian	12,780.60	Rose Loving Care LLC	298,015.84	East Toledo Family Center	616,289.25
ADT Security Services	4,876.60	Guardian Medical	10,215.45	Royal Deli Foods, Inc.	221,236.42	Eleanor Kahle Senior Center	209,513.18
Advanced Home Care of Ohio	396,094.16	Health Care Revolution LLC	225,518.76	Safe Home Care LLC	21,430.40	Erie County Senior Center	424,440.63
Alert Medical Alarms	6,524.10	Health Connections	9,042.97	Seeley Medical	14,850.21	Fulton County Senior Center	326,607.28
Almost Family Ohio LLC	297,122.36	Helen Daugherty	650.00	Simply EZ Home Delivered Meals	147,263.07	Great Lakes Community Action	397,815.61
Alpine House of Fremont	1,188,041.60	Henry County Senior Center	15,092.00	Stateline Medical Equipment	52,975.00	Henry County Senior Center	219,353.78
Alpine House of Toledo	250,143.00	Heritage Corner Health Care	13,688.00	Stuart Medical Services Inc	6,092.16	Housing Development	646.89
Alpine Village	460,601.11	Homestyle Direct LLC	27,869.60	Sunset House	141,194.00	Jewish Senior Services	32,415.06
ALS Bowling Green Operating	35,594.00	Inn at Fountain Park	904,754.28	Sunset Village	152,647.00	Lifespan Design Studio, LLC	20,197.19
Alzheimer's Care Center	953.24	Interim Health Care Lima	12,069.08	The Gardens at Paulding	704,239.00	Lorenzo Simmons	10,133.28
AMEA Healthcare	89,880.52	Joyful Living Care	37,640.76	TLC Home Health of Ohio, Inc.	375,815.04	Lucas County Guardianship	75,000.00
AnswerCare, LLC	58,740.08	K&P Medical Transport LLC	3,291.15	TLC Transit, LLC	8,364.00	Margaret L. Hunt Senior Center	316,300.26
Assurance Plus	5,763.04	Kemp Home Services Agency	38,343.04	Toledo Home Healthcare LLC	317,750.40	Maumee Senior Center	270,628.12
Assured Home Health Agency	7,898.84	Kingston Residence Vermillion	118,058.00	Trip Services, LLC.	112,415.48	Maumee Valley Habitat	135,400.00
Astor House, LLC	234,222.98	LaNique Bass	55,950.72	Unique Health Care Solutions	122,573.20	Meijer	2,000.00
Bailey's Loving Hands	203,437.12	Laurie Casdorph	88.00	Unique Innovated Healthcare	11,526.08	Mobile Meals of Toledo, Inc.	468,247.69
Bed Bug Burners, LLC	27,960.00	Lifeline Systems Co.	9,285.30	Valley Services, Inc.	31,504.00	Mom's Meals	8,290.66
Beryl Loving Hand LLC	329,441.72	Lorraine Surgical Supplies	5,466.36	Valued Relationships dba VRI	68,773.15	Neighborhood Health Assoc.	501,373.41
Black and White Paratransit	14,540.00	Love is Kind Healthcare Co.	6,834.56	Vancrest Assisted Living of	331,877.78	NOCAC Housing & Energy	44,075.00
Blessed Home Health Care	21,891.76	Loving Hands	13,299.88	Vancrest of Antwerp	1,034,152.00	Ohio District 5	10,473.29
Briar Hill Health Campus	126,922.07	Lutheran Village of Wolf Creek	256,684.01	Vancrest of Hicksville	6,056.00	Oregon/Hancock Senior Center	103,189.58
Browning Masonic Community	19,672.00	MACO Pest Control, LLC	1,800.00	Vancrest of Payne	558,929.07	Ottawa County Commissioners	359,530.98
Burlingame Construction LLC	56,717.89	Majestic Care of Toledo	176,916.19	Village Caregiving, LLC	103,705.76	Ottawa County Health Dept.	11,500.00
Cambridge Home Health Care	472,257.38	Margie's Cleaning Service	3,365.00	Williams County Dept. of Aging	55,809.60	Paradyme Medical Services	24,170.50
Care Senior, LLC	161,690.92	Med1Care, LLC	611,852.40	Wood County Committee on Aging	1,531.20	Pathway	22,644.36
Care4Seniors	110,098.68	Medical Care Alert	988.50			Paulding County Commissioners	145,971.90
Careology LLC	105,472.32	Medical Guardian LLC	3,426.80	<b>Non-Medicaid</b>		Private Duty Services	10,247.45
CareStar Inc.	10,408.68	MedScope America Corp	20,198.35	ABC Health Care, Inc.	290,300.44	Riverview Terrace	151.00
Casleo Corporation	335,044.46	Merit House	118,720.00	Ability Center of Greater Toledo	48,209.90	Rose Pest Solutions	425.61
CHI Living Communities	24,236.00	Mobile Meals of Toledo, Inc.	59,408.80	Acumen Fiscal Agent LLC	807,974.07	Senior Centers, Inc.	298,697.63
Comfort & Passionate Health	7,384.80	Mom's Meals	244,886.40	Advocates for Basic Legal Eq.	369,366.68	Simply EZ Home Delivered Meals	57,313.42
Connect America.com LLC	2,537.15	National Church Residences	4,588.60	Alert Medical Alarms	20,824.40	Sixty Plus Program	39,937.50
Country Inn Enhanced Living	291,091.00	Nurudeen Muniru	820.00	Alondria Wright	45,903.00	Sylvania Senior Center	92,189.60
Critical Signal Technologies	20,196.55	Oakleaf Village	375,208.54	Alzheimer's & Dementia Service	114,362.00	TARTA	39,999.00
Defiance County Commissioners	33,096.80	Ohio Living Swan Creek	136,894.00	Alzheimer's and Dementia Care	619,126.15	The Sight Center	65,625.00
Duraline Medical	21,706.36	Orchard Grove Assisted Living	986,709.41	Alzheimer's Association	250,348.00	Toledo Museum of Art	55,000.00
East Toledo Senior Center	50.00	Ottawa County Senior Resources	5,412.00	Asian Resource Center	179,341.56	TRIO Community Meals LLC	1,947,449.95
Elsie's Kitchen, LLC	60,931.20	Otterbein North Shore	156,615.00	Bed Bug Burners, LLC	5,727.59	Valley Services Inc dba	745.50
Embracing Arms, LLC	20,177.88	Otterbein Portage Valley	115,806.00	Beryl Loving Hand LLC	1,626.24	Warren AME Church	38,220.00
Emerald Home Healthcare Srvs	3,482.44	Pace Plus Corp	7,754.04	Black and White Paratransit	4,796.52	WELLSKY	46,136.11
Erie County Office of Auditor	59,028.78	Paradyme Medical Services	3,849.12	Black and White Transportation	187,229.76	Williams County Board Of DD	4,680.60
Erie Metropolitan Housing Auth	39,811.20	Parkvue Place	105,487.00	Burkett Restaurant Equipment	16,175.00	Williams County Senior Center	284,686.44
EveryFit Inc	527.20	Paulding County Commissioners	18,840.80	Cambridge Home Health Care	3,432.75	Wood County Committee on Aging	553,259.50
First Choice Medical	22,400.56	Philips Lifeline	671.05	Caregiver Resource Group, LLC	6,750.00		
First Step Development Group	7,150.15	Prefer Health Inc	134,946.36	CareStar Inc.	52,239.84	<b>Grand Total</b>	<b>29,312,732.62</b>
		Pride Remodeling & Contracting	8,800.00	Chet Zablocki Senior Center	43,790.00		

# 20 OVER 60 *Awards*

CELEBRATING  
The Amazing Contributions of  
**OLDER ADULTS**  
In The Workforce!



For more information, call AOoA at  
**(419) 382-0624**

The Area Office on Aging launched the 20 Over 60 Awards to celebrate the amazing accomplishments of individuals age 60 and better in the workforce and in the community. The inaugural class of awardees were recognized at an event with over 200 public officials and community leaders.

The Area Office on Aging of Northwestern Ohio and MLiving proudly present the 2026 "20 Over 60" Awards — honoring exceptional individuals aged 60 and better who continue to make a lasting impact in the workplace and throughout the community.

**Do you know someone whose leadership, dedication, or service inspires others?**  
Nominate them today! Let's celebrate the wisdom, experience, and passion of our region's most remarkable older adults.

**Nomination Deadline:**  
Friday, March 2, 2026

**Eligibility:**  
Nominees must be aged 60+ and work and/or reside in Northwest Ohio

**Submit Online:**

