

Free First Time Rider Passes!

A reminder that these passes are only for people new to riding **WTA**, have logged fewer than 10 bus trips in the Trip Diary of their Smart Trips account. Each pass comes as a pre-loaded Umo card with \$60, good for either a month of unlimited rides or 30 individual rides in Whatcom County, and can also be used for rides in Skagit County

It is easy for **you** to request this one-time free Umo pass (worth \$30.00) for your employees.

1. Go to whatcomsmarttrips.org
 - Click on “Employers” link on the bottom of the page, then on the blue “Employer Sign In” button.
 - Sign in using your work email and your Smart Trips Coordinator password.
2. Find the name of your employee wanting a pass on your list of participants.
 - If they aren't on your employee list, have them set up a Smart Trips account or have them check to make sure they have the correct employer listed on their Smart Trips account
3. Click the button “Request Bus Pass”. If they have a green “Approved” button, then they have already received a bus pass from us. If they have “Regular Rider” button then they already have over 10 bus trips logged into their Smart Trips account, and they don't qualify as a new rider.
4. I will send the pass directly to their house using the address in their Smart Trips account, **be sure their mailing address in their Smart Trips account is correct and includes an apartment number if needed!**
5. Give them a WTA transit guide or go to ridewta.com and help them figure out their bus route to work. An individual will only be sent this pass one time. And remember, all of us at Smart Trips are here to help if you aren't sure about helping them plan their route.

Please give me a call or shoot me an email if you have any questions or have trouble signing in as STC.

Blanche Bybee
Smart Trips Employer Coordinator
[Book a meeting with me](#)
314 E Champion Street, Bellingham, WA 98225
(360) 685-8387

