

Jim --

Here are the annual reports for 1988 (President Reagan's last year) through 1992 (President Bush's last year). I do not have comprehensive outgoing figures for years prior to 1988.

I did a brief comparison on the attached sheet. My assumption was that the 91,853 pieces of outgoing mail for Agency Liaison represents the only mail that was referred to departments and agencies this year; however, I need to confirm that with Mary Lou Maddox and Jennifer McCarthy to be sure.

As you can also see, the amount of Presidential mail sent out this year was 563,341 pieces more than the amount of Presidential mail sent out during the first year of President Bush's Administration.

A handwritten signature in blue ink, appearing to read "Maurice", with a stylized flourish at the end.

1989 -- First Year of Bush Administration

Total outgoing Presidential mail (not including Christmas cards):	1,490,801
Number of Presidential letters referred to departments/agencies for handling:	342,944
Percentage of mail processed by referral to departments/agencies:	23.0 percent

1992 -- Last Year of Bush Administration

Total outgoing Presidential mail (not including Christmas cards):	1,420,137
Number of Presidential letters referred to departments/agencies for handling:	205,409
Percentage of mail processed by referral to departments/agencies:	14.5 percent

1993 -- First Year of Clinton Administration

Total outgoing Presidential mail (not including Christmas cards):	2,054,142
Number of Presidential letters referred to departments/agencies for handling:	91,853
Percentage of mail processed by referral to departments/agencies:	4.5 percent

THE WHITE HOUSE
WASHINGTON

SUMMARY OF PRESIDENTIAL MAIL RESPONSES - 1988

Incoming White House Mail: (President, First Lady, Staff)	4,140,289
Incoming Presidential Mail:	3,248,661
Outgoing Presidential Mail (as follows):	1,248,517
 Presidential Letters/Messages:	 49,247
Director Letters:	58,789
Other White House Staff:	43,103
Card/Offset Replies: (*includes 125,000 Christmas Cards)	*178,915
Pictures/Booklets Mailed:	85,634
Presidential Documents/Releases Typed:	3,723
Birthday/Anniversary Greetings:	525,674
Bulk Mail Referred to Agencies:	147,798
Agency Liaison Hardship Cases: (*includes 11,000 phone calls)	*42,020
Personally Autographed Photos: (calligraphy and autopen)	60,000
Comment Calls Taken:	145,066
Volunteer Hours:	150,000

OFFICE OF PRESIDENTIAL CORRESPONDENCE
1989 ANNUAL REPORT

Incoming Mail

Addressed to the President: (includes propaganda and unanswerable mail)	<u>5,252,618</u>
Addressed to Mrs. Bush:	<u>74,388</u>
Addressed to White House Staff:	<u>1,060,587</u>
TOTAL:	<u>6,387,593</u>

Outgoing Mail -- PRESIDENTIAL

Presidential letters to adults:	<u>70,111</u>
Presidential note cards:	<u>1,850</u>
Presidential letters to children:	<u>5,200</u>
Presidential messages:	<u>2,728</u>
TOTAL:	<u>79,889</u>

Shirley Green letters to adults:	<u>129,107</u>
Shirley Green letters to children:	<u>1,011</u>
TOTAL:	<u>130,118</u>

Acknowledgment cards and offsets to adults:	<u>37,403</u>
Acknowledgment cards and offsets to children:	<u>156,289</u>
Greetings cards sent:	<u>516,328</u>
Christmas cards sent:	<u>119,669</u>
Photographs/booklets/miscellaneous enclosures sent to adults:	<u>23,414</u>
Photographs/booklets/miscellaneous enclosures sent to children:	<u>130,000</u>
Autographed photographs sent:	<u>42,640</u>
TOTAL:	<u>1,025,743</u>

Mail referred to departments/agencies for handling:	<u>342,944</u>
Hardship cases (handled by Agency Liaison):	<u>31,776</u>

Outgoing Mail -- MRS. BUSH

Mrs. Bush letters to adults:	<u>14,510</u>
Mrs. Bush letters to children:	<u>1,262</u>
Mrs. Bush messages:	<u>360</u>
Mrs. Bush acknowledgment cards/offsets:	<u>14,923</u>
Photographs/booklets/miscellaneous enclosures:	<u>2,577</u>
Mrs. Bush autographed photos:	<u>156</u>
TOTAL:	<u>33,788</u>

Mrs. Bush mail referred to departments/agencies for handling:	<u>2,147</u>
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Outgoing Mail -- OTHER WHITE HOUSE STAFF

President's staff:	<u>46,791</u>
First Lady's staff:	<u>16,998</u>
TOTAL:	<u>63,789</u>

TOTAL OUTGOING CORRESPONDENCE:	<u>1,710,194</u>
TOTAL FILED AS PROPAGANDA AND UNANSWERABLE:	<u>3,862,834</u>

Additional Services:

Comment telephone calls taken:	<u>246,712</u>
Presidential documents processed: (Proclamations, Executive Orders, Messages to Congress, etc.)	<u>1,787</u> pages
Press Releases typed:	<u>1,136</u> pages
Gifts processed:	<u>12,054</u>
Hours worked by Volunteers:	<u>97,337</u>

Work for other White House staff offices:

Secretarial details:	<u>8,873</u> hours
Volunteer details:	<u>33,418</u> hours
Memos, reports, etc. typed:	<u>564</u> pages
Envelopes and labels typed:	<u>4,657</u>
Mail opened and sorted by Volunteers:	<u>25,200</u>
Mail addressed and stuffed by Volunteers:	<u>2,084</u>

OFFICE OF PRESIDENTIAL CORRESPONDENCE
1990 ANNUAL REPORT

Incoming Mail

Addressed to the President:	<u>3,629,282</u>
Addressed to Mrs. Bush:	<u>85,377</u>
Addressed to White House Staff:	<u>1,344,684</u>

TOTAL: 5,059,343*

Outgoing Mail -- PRESIDENTIAL

Adult

Presidential letters to adults:	<u>62,931</u>
Presidential note cards:	<u>1,487</u>
Presidential messages:	<u>2,348</u>
Shirley Green letters to adults:	<u>170,434</u>
Acknowledgment cards and offsets to adults:	<u>16,933</u>
Photographs/booklets/miscellaneous enclosures sent to adults:	<u>12,051</u>

SUBTOTAL: 266,184

Children

Presidential letters to children:	<u>6,817</u>
Shirley Green letters to children:	<u>0</u>
Acknowledgment cards and offsets to children:	<u>116,161</u>
Photographs/booklets/miscellaneous enclosures sent to children:	<u>96,625</u>

SUBTOTAL: 219,603

Greetings cards sent:	<u>563,974</u>
Christmas cards sent:	<u>146,174</u>
Autographed photographs sent:	<u>41,563</u>

SUBTOTAL: 751,711

Mail referred to other White House staff offices for handling:	<u>107,551</u>
Mail referred to departments/ agencies for handling:	<u>623,413</u>

SUBTOTAL: 730,964

Hardship cases (handled by Agency Liaison):	<u>30,918</u>
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*NOTE: Total amount of incoming mail dropped by 1,328,250 pieces from 1989's total of 6,387,593.

Outgoing Mail -- MRS. BUSH

Mrs. Bush letters to adults:	<u>17,891</u>
Mrs. Bush letters to children:	<u>2,211</u>
Mrs. Bush messages:	<u>630</u>
Mrs. Bush acknowledgment cards/offsets:	<u>13,734</u>
Photographs/booklets/miscellaneous enclosures:	<u>6,597</u>
Mrs. Bush autographed photos:	<u>137</u>
Mrs. Bush autographs for <u>Millie's Book</u> :	<u>7,048</u>
Mrs. Bush mail referred to other WH staff offices for handling:	<u>10,218</u>
Mrs. Bush mail referred to departments/ agencies for handling:	<u>5,388</u>
SUBTOTAL:	<u>63,854</u>

Outgoing Mail -- TYPED FOR OTHER WHITE HOUSE STAFF

President's staff:	<u>28,548</u>
First Lady's staff:	<u>21,758</u>
SUBTOTAL:	<u>50,306</u>

TOTAL OUTGOING CORRESPONDENCE: 2,113,540
TOTAL FILED AS PROPAGANDA AND UNANSWERABLE: 3,088,390**
TOTAL CORRESPONDENCE PROCESSED IN 1990: 5,201,930

Additional Services:

Comment telephone calls taken:	<u>330,190</u>
Presidential documents processed: (Proclamations, Executive Orders, Messages to Congress, etc.)	<u>2,031</u> pages
Press Releases typed:	<u>1,379</u> pages
Memos, reports, etc. typed:	<u>636</u> pages
Gifts processed:	<u>10,885</u>
Hours worked by Volunteers:	<u>120,516</u>

Work for other White House staff offices:

Secretarial details:	<u>11,322</u> hours
Volunteer details:	<u>36,770</u> hours
Envelopes and labels typed:	<u>7,627</u>
Mail addressed and stuffed by Volunteers:	<u>4,348</u>

****NOTE: Top propaganda issues:**

Presidential:	National Endowment for the Arts
	Tax increase
	Social Security/Medicare
	Mailing from Iraqi citizens
Chief of Staff:	Excise tax on alcohol

**OFFICE OF PRESIDENTIAL CORRESPONDENCE
1991 ANNUAL REPORT**

INCOMING MAIL

Addressed to the President:	<u>2,567,197</u>
Addressed to Mrs. Bush:	<u>70,295</u>
Addressed to White House Staff:	<u>976,147</u>

TOTAL INCOMING MAIL RECEIVED IN 1991: 3,613,639*

OUTGOING MAIL — Presidential

Adult

Presidential letters to adults:	<u>126,006</u>
Presidential note cards:	<u>1,446</u>
Presidential messages:	<u>2,014</u>
Shirley Green letters to adults:	<u>234,437</u>
Acknowledgment cards and offsets to adults:	<u>40,402</u>
Photographs/booklets/miscellaneous enclosures sent to adults:	<u>40,328</u>

SUBTOTAL: 444,633

Children

Presidential letters to children:	<u>13,877</u>
Shirley Green letters to children:	<u>0</u>
Acknowledgment cards and offsets to children:	<u>128,691</u>
Photographs/booklets/miscellaneous enclosures sent to children:	<u>124,604</u>

SUBTOTAL: 267,172

Greetings cards sent:	<u>553,135</u>
Christmas cards sent:	<u>144,059</u>
Autographed photographs sent:	<u>44,901</u>

SUBTOTAL: 742,095

Mail referred to other White House staff offices for handling:	<u>96,750</u>
Mail referred to departments/ agencies for handling:	<u>252,606</u>

SUBTOTAL: 349,356

Hardship cases (handled by Agency Liaison):	<u>38,521</u>
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***NOTE:** Total amount of incoming mail dropped by 1,444,984 pieces from 1990's total of 5,059,343.

OUTGOING MAIL — Mrs. Bush

Mrs. Bush letters to adults:	<u>15,158</u>
Mrs. Bush letters to children:	<u>2,487</u>
Mrs. Bush messages:	<u>615</u>
Mrs. Bush acknowledgment cards/offsets:	<u>16,302</u>
Photographs/booklets/miscellaneous enclosures:	<u>3,557</u>
Mrs. Bush autographed photos:	<u>700</u>
Mrs. Bush autographs for <u>Millie's Book</u> :	<u>2,332</u>
Mrs. Bush mail referred to other WH staff offices for handling:	<u>13,053</u>
Mrs. Bush mail referred to departments/ agencies for handling:	<u>2,504</u>
Mrs. Bush note cards:	<u>1,250</u>
SUBTOTAL:	<u>57,958</u>

OUTGOING MAIL — Typed for other White House Staff

President's staff:	<u>55,288</u>
First Lady's staff:	<u>11,615</u>
SUBTOTAL:	<u>66,903</u>

TOTAL OUTGOING CORRESPONDENCE: 1,966,638
TOTAL FILED AS PROPAGANDA/UNANSWERABLE: 1,475,968**

TOTAL CORRESPONDENCE PROCESSED IN 1991: 3,442,606

ADDITIONAL SERVICES:

Comment telephone calls taken:	<u>338,649</u>
Presidential documents processed: (Proclamations, Executive Orders, Messages to Congress, etc.)	<u>2,653</u> pages
Press Releases typed:	<u>1,497</u> pages
Presidential envelopes/labels typed:	<u>247</u>
Gifts processed:	<u>12,176</u>
Hours worked by Volunteers:	<u>150,220</u>

WORK FOR OTHER WHITE HOUSE STAFF OFFICES:

Secretarial details:	<u>11,608</u> hours
Volunteer details:	<u>32,745</u> hours
Envelopes and labels typed:	<u>5,477</u>
Memos, reports, etc. typed:	<u>1,192</u>

****NOTE:** Top propaganda issues: Social Security/Medicare
Mailing from Iraqi citizens
Gun Control

There was a total of 88 issues tallied in 1991. They have been broken down into three categories: Domestic, Foreign and Support. Listed below are the top issues in each category, listed in descending order:

<u>ISSUE</u>	<u>PRO</u>	<u>CON</u>	<u>COMMENTS</u>	<u>PROPA- GANDA</u>	<u>TOTAL</u>
<u>DOMESTIC</u>					
Hardship Cases	0	0	38,521	0	38,521
Pro Life Issue (Includes Freedom of Choice Act, Title X and Supreme Court Decision)	19,952	13,354	158	937	34,401
Economic Concerns	0	0	21,893	2,997	24,890
Wetlands Policy	84	8,585	3,421	4,899	16,989
Support for Attorney General Thornburgh's Position on Porn- ography	16,148	25	49	364	16,586
National Energy Policy	1,003	2,738	2,003	63	5,807
National Education Strategy	1,449	253	1,947	4	3,653
VA Rural Health Care Initiative	29	2,115	10	314	2,468

<u>ISSUE</u>	<u>PRO</u>	<u>CON</u>	<u>COMMENTS</u>	<u>PROPA- GANDA</u>	<u>TOTAL</u>
<u>FOREIGN</u>					
Operation Desert Storm	69,299	25,689	15,757	3,533	114,278
Iraq-Kuwait Conflict	6,492	24,306	26,638	307	57,743
Desert Storm Cease Fire; 2/27/91 Address	46,311	592	3,062	24	49,989
Delay Loan Guarantees to Israel	8,486	8,285	141	1,109	18,021
U.S. Policy RE: Israel	4,848	3,409	5,597	1,404	15,258
Crisis in Yugoslavia	0	0	6,310	7,257	13,567
Urges U.S. Intervention in Iraq's Internal Affairs	9,275	376	985	123	10,759
Foreign Aid Programs	6,335	4,167	81	0	10,583
Military and Economic Repression in the Baltic Republics	0	3,882	332	1,498	5,712
U.S. Aid to Soviet Union	425	3,085	149	49	3,708

<u>ISSUE</u>	<u>PRO</u>	<u>CON</u>	<u>COMMENTS</u>	<u>PROPA- GANDA</u>	<u>TOTAL</u>
<u>SUPPORT</u>					
Christmas Cards	0	0	18,771	0	18,771
Birthday Wishes			2,334	0	2,334
Easter Wishes	0	0	254	0	254

1/30/92

NOTES FOR SMG:

COMPARISON OF 1991 AND 1990 ANNUAL REPORTS

- Presidential responses to adults doubled in 1991.
- SMG responses to adults went up 37 percent (an additional 64,000 letters) in 1991.
- Number of referrals to agencies dropped by almost 2/3, and total referrals dropped by more than 50 percent.
- Number of hardship cases was up 25 percent.*
- Mail for White House staff signature almost doubled.
- Total mail filed dropped by 50 percent.
- Percentage of mail handled in-house was up to 57 percent as opposed to 41 percent in 1991.
- Even though total incoming mail dropped by 1.4 million, we handled almost as much this year as last year (1.9 million outgoing mail in 1991, 2.1 million outgoing in 1990).

* Lillie Bell said the cumulative totals listed on Mail Analysis' Issue Sheets reflect the total mail received on a particular subject since the issue first started running in the mail. This means that the cumulative total of hardship cases (now over 100,000) goes all the way back to 1989.

For this same reason, the Desert Storm figures given on the Issue Sheets reflect the cumulative total since the issue began, not just the total for 1991.

Suggested language for children's correspondence figures (based on Nancy Theis' report on the President's education speech):

"A large percentage of the correspondence that the President receives each year from children is in the form of mailings from classroom groups. The average classroom mailing consists of 35 individual letters; consequently, the 13,877 Presidential letters sent to children in 1991 actually represent over 209,000 incoming letters -- over 205,000 of which were in response to the President's invitation to students and educators to write him with their personal suggestions on how we can improve our Nation's schools."


Maureen Hudson

**OFFICE OF PRESIDENTIAL CORRESPONDENCE
1992 ANNUAL REPORT**

INCOMING MAIL

Addressed to the President:	<u>2,467,945</u>
Addressed to Mrs. Bush:	<u>59,587</u>
Addressed to White House Staff:	<u>886,195</u>

TOTAL INCOMING MAIL RECEIVED IN 1992: 3,413,727

OUTGOING MAIL — Presidential

Adult

Presidential letters to adults:	<u>49,592</u>
Presidential note cards:	<u>1,786</u>
Presidential messages:	<u>1,926</u>
Shirley Green letters to adults:	<u>139,308</u>
Acknowledgment cards and offsets to adults:	<u>15,741</u>
Photographs/booklets/miscellaneous enclosures sent to adults:	<u>81,583</u>

SUBTOTAL: 289,936

Children

Presidential letters to children:	<u>10,466</u>
Shirley Green letters to children:	<u>0</u>
Acknowledgment cards and offsets to children:	<u>186,127</u>
Photographs/booklets/miscellaneous enclosures sent to children:	<u>66,523</u>

SUBTOTAL: 263,116

Greetings cards sent:	<u>499,706</u>
Christmas cards sent:	<u>168,859</u>
Autographed photographs sent:	<u>35,532</u>

SUBTOTAL: 704,097

Mail referred to other White House staff offices for handling:	<u>97,830</u>
Mail referred to departments/ agencies for handling:	<u>205,409</u>

SUBTOTAL: 303,239

Hardship cases (handled by Agency Liaison):	<u>28,608</u>
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OUTGOING MAIL — Mrs. Bush

Mrs. Bush letters to adults:	<u>10,904</u>
Mrs. Bush letters to children:	<u>2,077</u>
Mrs. Bush messages:	<u>564</u>
Mrs. Bush acknowledgment cards/offsets:	<u>8,280</u>
Photographs/booklets/miscellaneous enclosures:	<u>6,452</u>
Mrs. Bush autographed photos:	<u>1,269</u>
Mrs. Bush mail referred to other WH staff offices for handling:	<u>9,420</u>
Mrs. Bush mail referred to departments/ agencies for handling:	<u>1,845</u>
Mrs. Bush note cards:	<u>1,352</u>
SUBTOTAL:	<u>42,163</u>

OUTGOING MAIL — Typed for other White House Staff

President's staff:	<u>30,937</u>
First Lady's staff:	<u>11,565</u>
SUBTOTAL:	<u>42,502</u>

TOTAL OUTGOING CORRESPONDENCE: 1,673,661
TOTAL FILED AS PROPAGANDA/UNANSWERABLE: 1,405,544*

TOTAL CORRESPONDENCE PROCESSED IN 1992: 3,079,205

ADDITIONAL SERVICES:

Comment telephone calls taken:	<u>329,750</u>
Presidential documents processed: (Proclamations, Executive Orders, Messages to Congress, etc.)	<u>2,572</u> pages
Press Releases typed:	<u>1,635</u> pages
Presidential envelopes/labels typed:	<u>809</u>
Gifts processed:	<u>7,117</u>
Hours worked by Volunteers:	<u>124,605</u>

WORK FOR OTHER WHITE HOUSE STAFF OFFICES:

Secretarial details:	<u>13,357</u> hours
Volunteer details:	<u>30,774</u> hours
Envelopes and labels typed:	<u>2,821</u>
Memos, reports, etc. typed:	<u>353</u>

***NOTE:** Top propaganda issues:

Price Fixing Act of 1992
 Company-Owned Life Insurance
 Save the African Elephants

There was a total of 85 issues tallied in 1992. They have been broken down into three categories: Domestic, Foreign and Support. Listed below are the top issues in each category, listed in descending order:

<u>ISSUE</u>	<u>PRO</u>	<u>CON</u>	<u>COMMENTS</u>	<u>PROPA- GANDA</u>	<u>TOTAL</u>
<u>DOMESTIC</u>					
Hardship Cases	0	0	129,601	0	129,601
Abortion Issue	33,014	37,086	1,478	1,625	73,203
Economic Concerns	0	0	40,875	66	40,941
Brady Bill (gun control legislation)	5,141	25,575	708	2,624	34,048
Wetlands Policy	88	9,073	3,655	4,934	17,750
H.R. 11 Revenue Act-1992	2,710	19	11	10,376	13,116
S. 12 Cable TV	7,362	89	1	4,359	11,811
Annuities (elimination of tax benefits from new annuities)	68	4,771	104	4,178	9,121
Health Care concerns	0	0	8700	155	8,855
Family/Medical Leave veto of family and medical leave act	6,672	369	18	1,426	8,485

(2)

<u>ISSUE</u>	<u>PRO</u>	<u>CON</u>	<u>COMMENTS</u>	<u>PROPA- GANDA</u>	<u>TOTAL</u>
<u>FOREIGN</u>					
Israel Policy	6,231	5,856	5,806	1,773	19,666
UNCED/Earth Summit	15,035	586	106	2,585	18,312
Yugoslavia Crisis	0	0	6,906	7,356	14,262
Foreign Aid	6,400	6,853	107	2	13,362
Haitian Refugees	1,879	3,743	337	417	6,376
Trade Imbalance	0	0	4,546	55	4,601
Airline Merger British Airways/USAir	1,785	258	2	2,339	4,384
F-15 Sale to Saudi Arabia	2,714	112	0	609	3,435

(3)

<u>ISSUE</u>	<u>PRO</u>	<u>CON</u>	<u>COMMENTS</u>	<u>PROPA- GANDA</u>	<u>TOTAL</u>
<u>SUPPORT</u>					
Support/Presidential	35,498	526	1	0	36,025
Christmas Cards 92	0	0	31,190	0	31,190
Condolence Cards 92 (death of the President's mother)	0	0	11,334	0	11,334

1/14/93

NOTES FOR SMG

COMPARISON OF 1992 AND 1991 ANNUAL REPORTS

- The amount of incoming mail in 1992 dropped by 200,000.
- In 1992 there was a 60 percent decrease in the number of Presidential letters sent to adults and a 40 percent decrease in the number of Shirley Green letters to adults. (Since White House policy precludes our responding to incoming political mail, a large portion of mail from adults in this election year had to be referred to the Office of Political Affairs for handling.)
- The amount of mail referred to Departments/Agencies dropped once again, this time by approximately 19 percent.
- The number of hardship cases handled in 1992 decreased by approximately 27 percent. (Lillie says this is a normal trend: hardship cases are very heavy during the President's first year in office, and then drop each succeeding year. There is a noticeable drop in hardship mail in election years.)

Note re Issue Sheets: per Lillie Bell, cumulative totals listed on the Mail Analysis Issue Sheets reflect the total mail received on a particular subject since the issue first started running in the mail. This means that the cumulative total of hardship cases goes all the way back to 1989.

Maureen Hudson

File

Weekly
Statistical
reports
beginning
June 18
1993

Jim --

Here are copies of the weekly statistical reports, beginning June 18, 1993. Mike Efron, the intern who worked with John Dwyer on devising the report, turned over his files to me when I took over this report in August last year, and the June report was apparently the first one made.

I added up all the "Write-in Campaign" figures given on these reports from the beginning through the latest figure provided on last Friday's report: 3,957,278.

However, incoming mail reports for prior Administrations counted only the number of items received (3 boxes of 150,000 petitions would have been counted in as 3), so there is no comparable number in prior Administration reports with which to compare the 3.9 million figure shown above.

Maureen

WEEKLY STATISTICAL Reports Beginning June 1993

-- JUN 26, 1993 Memo
for the President from
John Dwyer through
MARSHA SCOTT

Re: Correspondence Review
for JUNE 18-24, 1993

COPY: MARK GEARAN
DEE DEE MYERS
RORY ANDERSON

____ Jul 6, 1993 memo for
the President from
John Dwyer

through MARSHA SCOTT
Re: Correspondence Review
for June 25-July 1, 1993

COPY: MARK GEARAN
Dee Dee MYERS
RORY ANDERSON

July 16, 1993 Memo
for the President from
John Dwyer

Through MARSHA
SCOTT

Re: Correspondence Summary
for Two-Week Period
Ending July 15, 1993

July 23, 1993

Memo for the President
from John Dwyer
through Marsha Scott

Re: Correspondence
Review for Period
Ending July 22, 1993

July 30, 1993 Memo
for the President
from John Dwyer
through MARSHA
SCOTT

Re: Correspondence
Review for Period
Ending July 29, 1993

AUG 6, 1993 Memo for
the President from
MARSHA SCOTT

Re: Correspondence
Review for Period
Ending AUG 5, 1993

— — AUG 13, 93 memo
for the President
from MARSHA SCOTT

Re: Correspondence
Review for Period
Ending August 12, 1993

AUG 20, 1993 memo
for the President
from MARSHA
SCOTT

Re: Correspondence
Review for Period
Ending August 19, 1993

AUG 27, 1993 memo
for the President
from MARSHA SCOTT
Re: Correspondence Review
for Period Ending
AUGUST 26, 1993

SEPT 3, 1993 memo for
the President from
MARSHA SCOTT
Re: Correspondence
Review for Period
Ending SEPT 2, 1993

THE WHITE HOUSE

WASHINGTON

June 26, 1993

MEMORANDUM FOR THE PRESIDENT

From: John Dwyer *JCD*
Deputy Director of Correspondence and
Presidential Messages

Through: Marsha Scott
Deputy Assistant to the President and Director of
Correspondence and Presidential Messages

Subject: Correspondence Review for June 18-24

Copy: Mark Gearan
Dee Dee Myers
Rory Anderson

This week Donald Richardson became the first Arkansas Traveller to travel to Washington and volunteer in the Correspondence Department. Sheila Bronfman has made arrangements for 50 to 100 Travellers to volunteer in the department between now and the end of summer.

For the week ending June 24, 1993, you received 134,677 pieces of mail. The daily average was 22,446. The mail consisted of the following:

PROPAGANDA MAIL

TOTAL	86,443	
ISSUES	25,006	Four campaigns on the economy: Cut spending first; don't raise taxes; don't increase federal debt ceiling; cut deficit in half.
	17,013	"NAFTA -- NO"
	9,100	Opposing cuts in or increased taxes on Social Security income.
	2,600	Opposing Freedom of Choice Act.
	2,400	Urging protection of national forests.
	1,900	Opposing repeal of I.R.C. section 936.
	28,422	Miscellaneous.

PERSONAL MAIL

The following information regarding personal letters, i.e. non-propaganda mail, is based on a statistical sampling of the incoming mail with a comfort level of plus or minus 2%. Of the 48,234 letters received during the week, the following were the most common subjects addressed and views expressed:

Economy (10.8% of all letters)

96	Support Administration policies (.2%)
2,315	Oppose Administration policies (4.8%)
2,798	Neutral/commentary (5.8%)

Support (6.9%)

3,328	Expressing general support for the President (6.9%)
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Gays (6.5%)

386	Support gays in the military (.8%)
2,749	Oppose gays in the military (5.7%)

Opposition (4.7%)

2,267	Expressing general criticism of the President (4.7%)
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Abortion (4.0%)

1,881	Oppose the right to abortions (3.9%)
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Other

Issues (17.5%)

1,254	Support Administration policies (2.6%)
5,306	Oppose Administration policies (11%)
1,833	Neutral/commentary (3.8%)

Other

5,333	Letters from children
4,087	Requests for birthday cards/greetings

July 6, 1993

MEMORANDUM FOR THE PRESIDENT

From: John Dwyer
Deputy Director of Correspondence and
Presidential Messages

Through: Marsha Scott
Deputy Assistant to the President and Director of
Correspondence and Presidential Messages

Subject: Correspondence Review for June 25-July 1

Copy: Mark Gearan
Dee Dee Myers
Rory Anderson

For the week ending July 1, 1993, you received 193,097 pieces of mail. The daily average was 32,183. The mail consisted of the following:

PROPAGANDA MAIL

TOTAL	164,928	
ISSUES	59,000	Opposing any endorsement of homosexuality
	43,411	"Slash deficit/No increase in Federal debt ceiling;" plus 4 other, smaller campaigns on economic issues.
	13,885	"NAFTA -- NO"
	12,800	Opposing cuts in or increased taxes on Social Security income.
	5,375	Urging protection of national forests
	5,244	Urging protection of laboratory and other animals.
	3,300	Opposing the importation of wild primates
	21,913	Miscellaneous

PERSONAL MAIL

The following information regarding personal letters, i.e. non-propaganda mail, is based on a statistical sampling of the incoming mail with a comfort level of plus or minus 2%. Of the 28,169 letters received during the week, the following were the most common subjects addressed and views expressed:

<u>Economy</u>	3,268 Letters (11.6% of all letters)
	197 Support Administration policies (0.7%)
	1,690 Oppose Administration policies (6.0%)
	1,380 Neutral/Commentary (4.9%)
<u>Support</u>	2,197 Letters (7.8%)
	Expressing general support for the President
<u>Gay Ban</u>	2,028 Letters (7.2%)
	648 Support gays in the military (2.3%)
	1,380 Oppose lifting ban (4.9%)
<u>Health Care Reform</u>	1,690 Letters (6%)
	338 Support Health Care Reform (1.2%)
	1,352 Neutral/Commentary (4.8%)
<u>Opposition</u>	1,127 Letters (4%)
	Expressing general criticism of the President
<u>Abortion</u>	1,070 Letters (3.8%)
	28 Favor the right to an abortion (0.1%)
	1,042 Oppose the right to an abortion (3.7%)
<u>Iraq Strike</u>	1,014 Letters (3.6%)
	451 Support strike against Iraq (1.6%)
	507 Oppose strike against Iraq (1.8%)
	28 Neutral/Commentary (0.1%)
<u>Other Issues</u>	6,085 Letters (21.6%)
	197 Support Administration policies (0.7%)
	2,450 Oppose Administration policies (8.9%)
	3,352 Urging specific action by Administration/Neutral/Commentary (11.9%)
<u>Other</u>	2,621 Letters from children
	3,897 Requests for birthday cards/greetings

July 16, 1993

MEMORANDUM FOR THE PRESIDENT

From: John Dwyer
Deputy Director of Correspondence and
Presidential Messages

Through: Marsha Scott
Deputy Assistant to the President and Director of
Correspondence and Presidential Messages

Subject: Correspondence Summary for Two-Week Period Ending
July 15, 1993

For the two-week period ending July 15, 1993, you received 244,932 pieces of mail, 77% of which were the result of various write-in campaigns. The average daily volume was 20,411 pieces. The mail for this period consisted of the following:

WRITE-IN CAMPAIGNS

TOTAL 189,455

ISSUES	58,760	Economic issues: A number of campaigns urging deficit reduction, "cut spending first," and opposing any increase in the federal debt ceiling. Includes 7,800 pieces from the Concord Coalition.
	33,204	"NAFTA -- NO"
	20,910	Urging a veto of any legislation which bans semi-automatic firearms.
	11,960	"Religious Freedom Petition"
	10,300	Opposing a national gay rights bill.
	5,510	Opposing the U.S. Forest Service's proposal regarding homosexuality.
	5,077	Opposed to gays in the military.
	43,734	Miscellaneous propaganda.

PERSONAL MAIL

The following information regarding personal letters, i.e. non-propaganda mail, is based on a statistical sampling of the incoming mail with a comfort level of plus or minus 2%. Of the 55,477 letters received during this two-week period, the following were the most common subjects addressed and views expressed:

<u>Economy</u>	8,179 Letters (14.7% of all letters)
	81 Support Administration policies (0.1%)
	3,084 Oppose Administration policies (5.6%)
	4,984 Neutral/Commentary (9.0%)
<u>Health Care Reform</u>	5,841 Letters (10.5%)
	74 Support Health Care Reform (0.1%)
	5,766 Neutral/Commentary (10.4%)
<u>Gay Ban</u>	4,727 Letters (8.5%)
	1,467 Support gays in the military (2.6%)
	3,259 Oppose lifting ban (5.9%)
<u>Support</u>	3,711 Letters (6.7%)
	Expressing general support for the President
<u>Iraq Strike</u>	2,963 Letters (5.3%)
	439 Support strike against Iraq (0.7%)
	2,451 Oppose strike against Iraq (4.4%)
	74 Neutral/Commentary (0.1%)
<u>Abortion (Pro-Life)</u>	2,205 Letters (4.0%)
	Oppose the right to an abortion
<u>Other Issues</u>	17,073 Letters (30.8%)
	770 Support Administration policies (1.4%)
	5,972 Oppose Administration policies (10.8%)
	9,540 Urging specific action by Administration/Neutral/Commentary (17.2%)
<u>Other</u>	2,578 Agency Liaison letters (Hardship cases)
	6,682 Letters from children
	7,886 Requests for birthday cards/greetings

July 23, 1993

MEMORANDUM FOR THE PRESIDENT

From: John Dwyer
Deputy Director of Correspondence and
Presidential Messages

Through: Marsha Scott
Deputy Assistant to the President and Director of
Correspondence and Presidential Messages

Subject: Correspondence Review for Period Ending July 22, 1993

For the week ending July 22, 1993, you received 107,899 pieces of mail, 72% of which were part of coordinated write-in campaigns. The daily average intake was 17,983 pieces. This week's mail consisted of the following:

WRITE-IN CAMPAIGNS

TOTAL	77,786	
ISSUES	18,816	Opposed to gays in the military.
	13,400	Economic issues: 5,200 letters from the Concord Coalition urging deficit reduction; a few smaller campaigns urging you to "cut spending first," opposing any increase in the Federal debt ceiling, and opposing any cuts in or increased taxes on Social Security income.
	9,700	"NAFTA -- NO"
	8,690	Two campaigns opposing any national gay rights bill or other legal protections for homosexuals.
	7,800	Opposed to any changes in the Hatch Act's prohibition of political activity by government workers.
	7,800	Favoring public financing of political campaigns.
	14,580	Miscellaneous propaganda.

PERSONAL MAIL

The following information regarding personal letters, i.e. non-propaganda mail, is based on a statistical sampling of the incoming mail with a confort level of plus or minus 2%. Of the 30,113 letters received during the week, the following were the most common subjects addressed and views expressed:

<u>Gay Ban</u>	3,644 Letters (12.1% of all letters)
	1,807 Support gays in the military (6.0%)
	1,626 Oppose lifiting ban (5.4%)
	211 Neutral/Commentary (0.7%)
<u>Economy</u>	3,373 Letters (11.2%)
	60 Support Administration policies (0.2%)
	1,506 Oppose Administration policies (5.0%)
	1,807 Neutral/Commentary (6.0%)
<u>Health Care Reform</u>	1,716 Letters (5.7%)
	90 Support Health Care Reform (0.3%)
	1,626 Neutral/Commentary (5.4%)
<u>Support</u>	1,626 Letters (5.4%)
	Expressing general support for the President
<u>Morality</u>	964 Letters (3.2%)
	A blanket topic encompassing all letters which express generally conservative concerns about abortion, homosexuality, and Church-State separation (most are concerned with the decline of traditional morality).
<u>Other Issues</u>	12,045 Letters (40.0%)
	873 Support Administration policies (2.9%)
	4,818 Oppose Administration policies (16.0%)
	6,294 Urging specific action by Administration/Neutral/Commentary (20.9%)
<u>Other</u>	3,810 Agency Liaison letters (Hardship cases)
	2,185 Letters from children
	3,679 Requests for birthday cards/greetings

July 30, 1993

MEMORANDUM FOR THE PRESIDENT

From: John Dwyer
Deputy Director of Correspondence and
Presidential Messages

Through: Marsha Scott
Deputy Assistant to the President and Director of
Correspondence and Presidential Messages

Subject: Correspondence Review for Period Ending July 29, 1993

For the week ending July 29, 1993, you received 94,294 pieces of mail, 71% of which were part of coordinated write-in campaigns. The daily average intake was 15,716 pieces. This week's mail consisted of the following:

WRITE-IN CAMPAIGNS

TOTAL 66,697

ISSUES	22,788	Economic issues: "Slash deficit/No increase in Federal debt ceiling;" Concord Coalition deficit reduction campaign; plus a few smaller campaigns on economic issues.
	8,120	Opposed to gays in the military.
	7,900	Opposed to any changes in the Hatch Act's prohibition of political activity by government workers.
	3,800	"NAFTA -- NO"
	2,900	Opposing the importation of wild primates.
	2,450	Opposed to a national gay rights bill.
	18,739	Miscellaneous propaganda.

PERSONAL MAIL

The following information regarding personal letters, i.e. non-propaganda mail, is based on a statistical sampling of the incoming mail with a comfort level of plus or minus 2%. Of the 27,597 letters received during the week, the following were the most common subjects addressed and views expressed:

<u>Economy</u>	3,063 Letters (11.1% of all letters)
	110 Support Administration policy (0.4%)
	1,656 Oppose Administration policy (6.0%)
	1,297 Neutral/Commentary (4.7%)
<u>Bosnia</u>	856 Letters (3.1%)
	580 Urge U.S. intervention in Bosnia (2.1%)
	276 Neutral/Commentary (1.0%)
<u>Opposition</u>	1,021 Letters (3.7%)
	Expressing general criticism of the President
<u>"Don't Ask/ Don't Tell"</u>	2,512 Letters (9.0%)
	166 Support Administration policy (0.6%)
	2,180 Oppose Administration policy (7.9%)
	166 Neutral/Commentary (0.6%)
<u>Elders/ Surg. Gen'l</u>	828 Letters (3.0%)
	193 Support Elders' appointment (0.7%)
	607 Oppose Elders' appointment (2.2%)
	28 Neutral/Commentary (0.1%)
<u>Support</u>	1,766 Letters (6.4%)
	Expressing general support for the President
<u>Other Issues</u>	4,747 Letters (17.2%)
	690 Support Administration policies (2.5%)
	2,815 Oppose Administration policies (10.2%)
	1,242 Neutral/Commentary (4.5%)
<u>Concerns/ Urge Action</u>	6,016 Letters (21.8%)
	Letters expressing concern about various issues or urging specific action by Administration (principal topics include: Midwest flooding; general environmental concerns; Chmn. Rostenkowski/criminal allegations; favoring suspension of Cuban embargo; and the death of Vince Foster).
<u>Other</u>	2,548 Agency Liaison letters (Hardship cases)
	1,087 Letters from children
	3,614 Requests for birthday cards/greetings

August 6, 1993

MEMORANDUM FOR THE PRESIDENT

FROM: Marsha Scott
Deputy Assistant to the President and Director of
Correspondence and Presidential Messages

SUBJECT: Correspondence Review for Period Ending August 5, 1993

For the week ending August 5, 1993, you received 63,349 pieces of mail, 45 percent of which were personal and 55 percent of which were part of coordinated write-in campaigns. The daily average intake was 10,558 pieces. Based on a statistical sampling of the incoming mail (with a comfort level of plus or minus 2 percent), the following were the most common subjects addressed and views expressed in the 28,736 pieces of personal mail you received:

PERSONAL MAIL

<u>Economy</u>	3,448 Letters (12.0% of all letters)
	345 Support Administration policy (1.2%)
	2,098 Oppose Administration policy (7.3%)
	1,005 Neutral/Commentary (3.5%)
<u>Support</u>	1,839 Letters (6.4%)
	Expressing general support for the President
<u>Abortion</u>	1,005 Letters (3.5%)
	29 Favor the right to an abortion (0.1%)
	947 Oppose the right to an abortion (3.3%)
	29 Neutral/Commentary (0.1%)
<u>Bosnia</u>	891 Letters (3.1%)
	661 Urge U.S. intervention in Bosnia (2.3%)
	144 Oppose U.S. intervention in Bosnia (0.5%)
	86 Neutral/Commentary (0.1%)
<u>Morality/ Religious Concerns</u>	1,121 Letters (3.9%)
	Concern that America is turning away from God; anti-abortion, anti-gay, pro prayer in schools
<u>Other Issues</u>	6,954 Letters (24.2%)
	804 Support Administration policies (2.8%)
	4,052 Oppose Administration policies (14.1%)
	2,098 Neutral/Commentary (7.3%)

Personal Mail (cont'd)

<u>Concerns/ Urge Action</u>	6,523	Letters (22.7%) expressing concern about various issues or urging specific action by the Administration. Principal topics include:
	603	Oppose cigarette tax (2.1%)
	460	Concern about Midwest flooding (1.6%)
	431	Concern about death of Vince Foster (1.5%)
	345	Support for H.R. 1709, the Dietary Supplement Standards and Consumer Education Act (1.2%)
<u>Other</u>	2,468	Agency Liaison letters (Hardship cases)
	1,733	Letters from children
	5,159	Requests for birthday cards/greetings

WRITE-IN CAMPAIGNS

Of the 34,613 pieces of write-in campaign mail received this week, the major issues consisted of the following:

8,408	Economic issues: "Slash deficit/No increase in Federal debt ceiling;" Concord Coalition deficit reduction campaign; plus a few smaller campaigns on economic issues.
6,700	Opposing Freedom of Choice Act.
1,900	Opposed to any changes in the Hatch Act's prohibition of political activity by government workers.
2,200	"NAFTA -- NO"
1,200	Opposing the importation of wild primates.
14,205	Miscellaneous propaganda.

August 13, 1993

MEMORANDUM FOR THE PRESIDENT

FROM: Marsha Scott
Deputy Assistant to the President and Director of
Correspondence and Presidential Messages

SUBJECT: Correspondence Review for Period Ending August 12, 1993

For the week ending August 12, 1993, you received 102,232 pieces of mail, 33 percent of which were personal and 67 percent of which were part of coordinated write-in campaigns. The daily average intake was 17,039 pieces. Based on a statistical sampling of the incoming mail (with a comfort level of plus or minus 2 percent), the following were the most common subjects addressed and views expressed in the 33,289 pieces of personal mail you received:

PERSONAL MAIL

<u>Economy</u>	10,120 Letters (30.4% of all letters)
	1,997 Support Administration policy (6.0%)
	5,992 Oppose Administration policy (18.0%)
	2,131 Neutral/Commentary (6.4%)
<u>Support</u>	1,698 Letters (5.1%)
	Expressing general support for the President
<u>Health Care</u>	1,099 Letters (3.3%)
<u>Reform</u>	66 Support health care reform (0.2%)
	33 Oppose health care reform (0.1%)
	1,000 Neutral/Commentary (3.0%)
<u>Clean Up</u>	1,099 Letters (3.3%)
<u>Boston</u>	1,065 Support restoring Federal funding (3.2%)
<u>Harbor</u>	34 Neutral/Commentary (0.1%)
<u>Opposition</u>	1,065 Letters (3.2%)
	Expressing general criticism of the President
<u>Other</u>	7,457 Letters (22.4%)
<u>Issues</u>	1,298 Support Administration policies (3.9%)
	5,393 Oppose Administration policies (16.2%)
	766 Neutral/Commentary (2.3%)

Personal Mail (cont'd)

<u>Concerns/</u>	6,924	Letters (20.8%) expressing concern about
<u>Urge Action</u>		various issues or urging specific action
		by the Administration. Principal topics
		include:
	533	Oppose Jessica DeBoer's return to birth
		parents (1.6%)
	533	Concern about environmental issues (1.6%)
	433	Concern about nation's morality (1.3%)
	366	Urge establishment of U.N. International
		Criminal Court (1.1%)
 <u>Other</u>	 2,097	 Agency Liaison letters (Hardship cases)
	2,074	Letters from children
	5,232	Requests for birthday cards/greetings

WRITE-IN CAMPAIGNS

Of the 68,943 pieces of write-in campaign mail received this week, the major issues consisted of the following:

31,000	Urging an end to the tragedy in Bosnia
15,600	Opposing Freedom of Choice Act
7,371	Economic issues: "Slash deficit/no increase in Federal debt ceiling;" cut spending first; opposing any cuts in or increased taxes on Social Security income
2,815	Opposed to gays in the military
1,900	Opposed to any changes in the Hatch Act's prohibition of political activity by government workers
1,400	"NAFTA -- No"

THE WHITE HOUSE

WASHINGTON

August 20, 1993

MEMORANDUM FOR THE PRESIDENT

FROM: Marsha Scott
Deputy Assistant to the President and Director of
Correspondence and Presidential Messages

SUBJECT: Correspondence Review for Period Ending August 19, 1993

For the week ending August 19, 1993, you received 59,068 pieces of mail, 43 percent of which were personal and 57 percent of which were part of coordinated write-in campaigns. The daily average intake was 9,845 pieces. Based on a statistical sampling of the incoming mail (with a comfort level of plus or minus 2 percent), the following were the most common subjects addressed and views expressed in the 25,481 pieces of personal mail you received:

PERSONAL MAIL

<u>Economy</u>	5,147 Letters (20.2% of all letters)
	1,172 Support Administration policy (4.6%)
	2,803 Oppose Administration policy (11.0%)
	1,172 Neutral/Commentary (4.6%)
<u>Support</u>	1,911 Letters (7.5%)
	Expressing general support for the President
<u>Birthday Wishes</u>	1,350 Letters (5.3%)
	Wishing you Happy Birthday
<u>Opposition</u>	994 Letters (3.9%)
	Expressing general criticism of the President
<u>Immigration Policy</u>	815 Letters (3.2%)
	25 Support Administration Policy (0.1%)
	688 Opposing Administration Policy (2.7%)
	102 Neutral/Commentary (0.4%)
<u>Other Issues</u>	4,994 Letters (19.6%)
	1,172 Support Administration policies (4.6%)
	2,726 Oppose Administration policies (10.7%)
	1,096 Neutral/Commentary (4.3%)

COPY

Personal Mail (cont'd)

<u>Concerns/ Urge Action</u>	4,663	Letters (18.3%) expressing concern about various issues or urging specific action by the Administration. Principal topics include:
	637	Concern about the four Israeli MIAs (2.5%)
	612	Concern about nation's morality (2.4%)
	331	Concern about U.N. action in Somalia (1.3%)
	204	Concern about environmental issues (0.8%)
<u>Other</u>	2,483	Agency Liaison letters (Hardship cases)
	1,925	Letters from children
	4,976	Requests for birthday cards/greetings

WRITE-IN CAMPAIGNS

Of the 33,587 pieces of write-in campaign mail received this week, the major issues consisted of the following:

6,200	Opposing Freedom of Choice Act
5,400	Economic issues: "Slash deficit/no increase in Federal debt ceiling"
4,700	Supporting Notch reform
2,140	Opposing any endorsement of homosexuality
1,000	Opposing any changes in the Hatch Act's prohibition of political activity by government workers
1,000	Opposing the importation of wild-caught primates

September 3, 1993

MEMORANDUM FOR THE PRESIDENT

FROM: Marsha Scott
Deputy Assistant to the President and Director of
Correspondence and Presidential Messages

SUBJECT: Correspondence Review for
Period Ending September 2, 1993

For the week ending September 2, 1993, you received 77,061 pieces of mail, 27 percent of which were personal and 73 percent of which were part of coordinated write-in campaigns. The daily average intake was 12,844 pieces. Based on a statistical sampling of the incoming mail (with a comfort level of plus or minus 2 percent), the following were the most common subjects addressed and views expressed in the 20,687 pieces of personal mail you received:

PERSONAL MAIL

<u>Economy</u>	1,654 Letters (8.0% of all letters)
	41 Support Administration policy (0.2%)
	1,034 Oppose Administration policy (5.0%)
	579 Neutral/Commentary (2.8%)
<u>Health Care Reform</u>	951 Letters (4.6%)
	41 Support health care reform (0.2%)
	910 Neutral/Commentary (4.4%)
<u>Immigration Policy</u>	827 Letters (4.0%)
	20 Support Administration policy (0.1%)
	724 Oppose Administration policy (3.5%)
	83 Neutral/Commentary (0.4%)
<u>NAFTA</u>	827 Letters (4.0%)
	104 Support NAFTA (4.0%)
	703 Oppose NAFTA (3.4%)
	20 Neutral/Commentary (0.1%)
<u>Support</u>	724 Letters (3.5%)
	Expressing general support for the President
<u>Gun Control</u>	621 Letters (3.0%)
	145 Support gun control legislation (0.7%)
	476 Oppose gun control legislation (2.3%)

Personal Mail (cont'd)

<u>Other</u>	4,344	Letters (21.0%)
<u>Issues</u>	972	Support Administration policies (4.7%)
	2,772	Oppose Administration policies (13.4%)
	600	Neutral/Commentary (2.9%)
<u>Concerns/ Urge Action</u>	6,247	Letters (30.2%) expressing concern about various issues or urging specific action by the Administration. Principal topics include:
	558	Support H.R. 1709 (Dietary Supplement Standards and Consumer Education Act (2.7%)
	517	Oppose resettlement of Iraqi POWs in U.S. (2.5%)
	414	Urge U.S. intervention in Bosnia (2.0%)
	331	Urge including ethanol in reformulated gasoline program as it pertains to the Clean Air Act (1.6%)
<u>Other</u>	2,887	Agency Liaison letters (Hardship cases)
	3,136	Letters from children
	4,154	Requests for birthday cards/greetings

WRITE-IN CAMPAIGNS

Of the 56,374 pieces of write-in campaign mail received this week, the major issues consisted of the following:

15,400	Supporting health care reform
7,060	Economic issues: Slash deficit/no increase in Federal debt ceiling; support for COLA for military and federal retired pay
6,400	Support notch reform
4,612	Oppose gay rights bill
4,500	Oppose Freedom of Choice Act
2,300	Support Syrian Jews

August 27, 1993

MEMORANDUM FOR THE PRESIDENT

FROM: Marsha Scott
Deputy Assistant to the President and Director of
Correspondence and Presidential Messages

SUBJECT: Correspondence Review for Period Ending August 26, 1993

For the week ending August 26, 1993, you received 114,600 pieces of mail, 24 percent of which were personal and 76 percent of which were part of coordinated write-in campaigns. The daily average intake was 19,100 pieces. Based on a statistical sampling of the incoming mail (with a comfort level of plus or minus 2 percent), the following were the most common subjects addressed and views expressed in the 27,542 pieces of personal mail you received:

PERSONAL MAIL

<u>Economy</u>	2,699 Letters (9.8% of all letters)
	275 Support Administration policy (1.0%)
	1,625 Oppose Administration policy (5.9%)
	799 Neutral/Commentary (2.9%)
<u>Support for H.R. 1709</u>	1,350 Letters (4.9%)
	Express support for the Dietary Supplements Standards and Consumer Education Act, H.R. 1709
<u>Immigration Policy</u>	1,350 Letters (4.9%)
	28 Support Administration Policy (0.1%)
	1,157 Oppose Administration Policy (4.2%)
	165 Neutral/Commentary (0.6%)
<u>Health Care Reform</u>	1,267 Letters (4.6%)
	138 Support Administration Policy (0.5%)
	83 Oppose Administration Policy (0.3%)
	1,046 Neutral/Commentary (3.8%)
<u>Birthday Wishes</u>	1,074 Letters (3.9%)
	Wishing you Happy Birthday
<u>Support</u>	964 Letters (3.5%)
	Express general support for your Presidency

Personal Mail (cont'd)

<u>Other</u>	5,811	Letters (21.1%)
<u>Issues</u>	1,102	Support Administration policies (4.0%)
	3,718	Oppose Administration policies (13.5%)
	991	Neutral/Commentary (3.6%)
<u>Concerns/ Urge Action</u>	6,583	Letters (23.9%) expressing concern about various issues or urging specific action by the Administration. Principal topics include:
	441	Concern about nation's morality (1.6%)
	386	Oppose resettlement of Iraqi EPWs in U.S. (1.4%)
	303	Oppose Defense Secretary Aspin's vacation in Italy (1.1%)
	275	Support including ethanol in reformulated gasoline program as it pertains to the Clean Air Act (1.0%)
<u>Other</u>	1,951	Agency Liaison letters (Hardship cases)
	1,744	Letters from children
	4,494	Requests for birthday cards/greetings

WRITE-IN CAMPAIGNS

Of the 87,058 pieces of write-in campaign mail received this week, the major issues consisted of the following:

15,980	Urging your prayers for God's leadership
15,436	Economic issues: "Slash deficit/no increase in Federal debt ceiling"; cut deficit in half; against tax increases; support for COLA for military and federal retired pay
10,733	Support Health Care Reform
8,500	Support Notch Reform
8,400	Oppose homosexuals in the military
4,200	Support Syrian Jews

File
Weekly
Statistical
reports
beginning
June 18
1993

Jim --

Here are copies of the weekly statistical reports, beginning June 18, 1993. Mike Efron, the intern who worked with John Dwyer on devising the report, turned over his files to me when I took over this report in August last year, and the June report was apparently the first one made.

I added up all the "Write-in Campaign" figures given on these reports from the beginning through the latest figure provided on last Friday's report: 3,957,278.

However, incoming mail reports for prior Administrations counted only the number of items received (3 boxes of 150,000 petitions would have been counted in as 3), so there is no comparable number in prior Administration reports with which to compare the 3.9 million figure shown above.

Maureen

September 13, 1993

MEMORANDUM FOR THE PRESIDENT

FROM: Marsha Scott
Deputy Assistant to the President and Director of
Correspondence and Presidential Messages

SUBJECT: Correspondence Review for
Period Ending September 9, 1993

For the week ending September 9, 1993, you received 85,799 pieces of mail, 21 percent of which were personal and 79 percent of which were part of coordinated write-in campaigns. The daily average intake was 14,300 pieces. Based on a statistical sampling of the incoming mail (with a comfort level of plus or minus 2 percent), the following were the most common subjects addressed and views expressed in the 17,995 pieces of personal mail you received:

PERSONAL MAIL

<u>Economy</u>	1,224 Letters (6.8% of all letters)
	756 Oppose Administration policy (4.2%)
	468 Neutral/Commentary (2.6%)
<u>Health Care Reform</u>	882 Letters (4.9%)
	90 Oppose Administration policy (0.5%)
	792 Neutral/Commentary (4.4%)
<u>Support</u>	792 Letters (4.4%)
	Expressing general support for the President
<u>NAFTA</u>	720 Letters (4.0%)
	126 Support NAFTA (0.7%)
	522 Oppose NAFTA (2.9%)
	72 Neutral/Commentary (0.4%)
<u>Opposition</u>	630 Letters (3.5%)
	Expressing general criticism of the President
<u>H.R. 1709</u>	630 Letters (3.5%)
	630 Support Dietary Supplement Standards and Consumer Education Act

Personal Mail (cont'd)

<u>Other</u>	2,969	Letters (16.5%)
<u>Issues</u>	810	Support Administration policies (4.5%)
	1,835	Oppose Administration policies (10.2%)
	324	Neutral/Commentary (1.8%)
<u>Concerns/ Urge Action</u>	4,985	Letters (27.7%) expressing concern about various issues or urging specific action by the Administration. Principal topics include:
	450	Concern about nation's morality (2.5%)
	288	Urge including ethanol in reformulated gasoline program as it pertains to the Clean Air Act (1.6%)
	270	Views on cigarette tax (1.5%)
	252	Views on U.N. military action in Somalia (1.4%)
<u>Other</u>	2,503	Agency Liaison letters (Hardship cases)
	880	Letters from children
	4,712	Requests for birthday cards/greetings

WRITE-IN CAMPAIGNS

Of the 67,804 pieces of write-in campaign mail received this week, the major issues consisted of the following:

21,200	Oppose National Endowment for the Arts ("denigrates religious people")
9,800	Urge withdrawal of William Gould's nomination to NLRB
9,000	Support notch reform
5,300	Support health care reform
2,400	Slash deficit
2,300	Oppose Freedom of Choice Act
17,804	Miscellaneous write-in campaign mail.

September 17, 1993

MEMORANDUM FOR THE PRESIDENT

FROM: Marsha Scott
Deputy Assistant to the President and Director of
Correspondence and Presidential Messages

SUBJECT: Correspondence/Comment Line Review for
Period Ending September 16, 1993

We have expanded this week's report to reflect views expressed by the public via our telephone comment line and in the growing amount of electronic mail received at the White House.

For the week ending September 16, 1993, you received 80,007 pieces of mail, 31 percent of which were personal and 69 percent of which were part of coordinated write-in campaigns. The daily average intake was 13,335 pieces. Based on a statistical sampling of the incoming mail (with a comfort level of plus or minus 2 percent), the following were the most common subjects addressed and views expressed in the 25,033 pieces of personal mail you received:

PERSONAL MAIL

<u>NAFTA</u>	1,702 Letters (6.8% of all letters)
	200 Support NAFTA (0.8%)
	1,402 Oppose NAFTA (5.6%)
	100 Neutral/Commentary (0.4%)
<u>Economy</u>	1,677 Letters (6.7%)
	25 Support Administration policy (0.1%)
	1,101 Oppose Administration policy (4.4%)
	551 Neutral/Commentary (2.2%)
<u>Support</u>	951 Letters (3.8%)
	Expressing general support for the President
<u>H.R. 1709</u>	826 Letters (3.3%)
	Support Dietary Supplement Standards and Consumer Education Act
<u>Health Care</u>	801 Letters (3.2%)
<u>Reform</u>	25 Oppose Administration policy (0.1%)
	776 Neutral/Commentary (3.1%)

Personal Mail (cont'd)

<u>Other</u>	7,535	Letters (30.5%)
<u>Issues</u>	1,602	Support Administration policies (6.4%)
	5,007	Oppose Administration policies (20.4%)
	926	Neutral/Commentary (3.7%)
<u>Concerns/ Urge Action</u>	*6,759	Letters (27.0%) expressing concern about various issues or urging specific action by the Administration. Principal topics include:
	375	Urge U.S. intervention in Bosnia (1.5%)
	350	Views on cigarette tax (1.4%)
	325	Concern regarding nation's morality (1.3%)
	275	Concern regarding old growth forests in Pacific Northwest

*NOTE: 18% of this category reflected concerns with health care issues, from funding to research to coverage.

<u>Other</u>	2,818	Agency Liaison letters (Hardship cases)
	1,365	Letters from children
	4,503	Requests for birthday cards/greetings

WRITE-IN CAMPAIGNS

Of the 54,974 pieces of write-in campaign mail received this week, the major issues consisted of the following:

16,039	Oppose gays in the military
5,600	Oppose William Gould's nomination to NLRB
5,300	Slash deficit
4,500	Support notch reform
3,000	Oppose gun control
2,739	Oppose NAFTA
17,726	Miscellaneous write-in campaign mail

COMMENT LINE

Of the 5,155 telephone calls taken by our volunteers during this reporting period, the major issues consisted of the following:

<u>NAFTA</u>	593 Calls (11.5%)
	73 Support Administration position (1.5%)
	520 Oppose Administration position (10%)
<u>Excise Tax on Beer</u>	506 Calls (9.8%)
	19 Support excise tax on beer (0.4%)
	487 Oppose excise tax on beer (9.4%)
<u>Health Care Reform</u>	374 Calls (7.3%)
	174 Support health care reform (3.4%)
	200 Oppose health care reform (3.9%)
<u>Lift Vietnam Embargo</u>	204 Calls (3.9%)
	6 Support lifting the embargo (0.1%)
	198 Oppose lifting the embargo (3.8%)
<u>Israel/Palestine Treaty</u>	177 Calls (3.4%)
	119 Support treaty between Israel and PLO (2.3%)
	58 Oppose treaty between Israel and PLO (1.1%)

The following information was gathered from our voice automated telephone system, which operates 24 hours a day. During this reporting period, we received 9,135 responses. Callers were given the option to express opinions on three topics:

1. Do you favor or oppose a new North American Free Trade Agreement with Mexico called NAFTA, or do you not know enough about it?

Responses received: 3,294
 Support: 25%
 Oppose: 47%
 Do not know enough: 28%

2. Soon, President Clinton will present his program to change the health care system. From what you have heard, do you favor or oppose his health care reforms?

Responses received: 3,097
 Support: 24%
 Oppose: 58%
 Do not know enough: 18%

3. President Clinton will present a new program to change the way government works that will save money by cutting waste, fraud, and abuse in the bureaucracy. Which of the following should be done with the savings?

Responses received: 2,744
 28% responded "Reinvest the money to make government work for ordinary people."
 70% responded "Use the money to help reduce the budget deficit."

E-MAIL

Because at present our electronic mail comes to us only once a week for reading and analysis, the issue statistics shown below are a week behind those given for written correspondence. The period covered in this report is from August 31 to September 6, 1993, during which we received 1,236 pieces of e-mail.

Support 118 Messages (9.5% of all messages)
 Expressing general support for the President

Health Care 93 Messages (7.5%)
Reform 38 Support Administration policy (3.1%)
 21 Oppose Administration policy (1.7%)
 34 Neutral/Commentary (2.7%)

WH E-Mail 66 Messages (5.3%)
 45 Support Internet Connection (3.6%)
 5 Oppose Internet Connection (0.4%)
 16 Neutral/Commentary (1.3%)

Personal 63 Messages (5.1%)
Appeals/
Info Requests

Bosnia 59 Messages (4.8%)
 35 Support U.S. intervention in Bosnia (2.8%)
 7 Oppose U.S. intervention in Bosnia (0.6%)
 17 Neutral/Commentary (1.4%)

Economy 53 Messages (4.3%)
 2 Oppose Administration policy (0.2%)
 44 Favor cut spending/reduce taxes (3.6%)
 7 Neutral/Commentary (0.6%)

NAFTA 45 Messages (3.6%)
 9 Support Administration policy (.7%)
 34 Oppose Administration policy (2.8%)
 2 Neutral/Commentary (.2%)

September 24, 1993

MEMORANDUM FOR THE PRESIDENT

FROM: Marsha Scott
Deputy Assistant to the President and Director of
Correspondence and Presidential Messages

SUBJECT: Correspondence/Comment Line Review for
Period Ending September 23, 1993

For the period ending September 23, 1993, you received 73,769 pieces of mail, 38 percent of which were personal and 62 percent of which were part of coordinated write-in campaigns. The daily average intake was 12,295 pieces. Based on a statistical sampling of the incoming mail (with a comfort level of plus or minus 2 percent), the following were the most common subjects addressed and views expressed in the 28,103 pieces of personal mail you received:

PERSONAL MAIL

A large percentage of the personal mail this week dealt with health care issues (16%); listed below is the breakdown by broad category:

<u>HEALTH CARE</u>	4,496 Letters (16.1% of all letters)
<u>ISSUES</u>	
	2,108 Letters re <u>funding</u> (tax on beer/alcohol/cigarettes) (7.5%)
	56 Support these taxes (0.2%)
	1,096 Oppose these taxes (3.9%)
	956 Neutral/commentary (3.4%)
	1,911 Letters re <u>health care reform</u> (6.8%)
	112 Support the President's plan (0.4%)
	253 Oppose the President's plan (0.9%)
	1,546 Neutral/commentary (5.5%)
	393 Letters re <u>specific coverage</u> in President's program (1.4%)
	189 Concern re abortion coverage (0.6%)
	141 Urge mental health coverage (0.5%)
	32 Urge coverage of chiropractic care (0.1%)
	31 Concern re coverage for illegal aliens (0.1%)

Personal Mail (cont'd)

<u>NAFTA</u>	2,276 Letters (8.1% of all letters)
	337 Support NAFTA (1.2%)
	1,686 Oppose NAFTA (6.0%)
	253 Neutral/Commentary (0.9%)
<u>Economy</u>	1,321 Letters (4.7%)
	28 Support Administration policy (0.1%)
	703 Oppose Administration policy (2.5%)
	590 Neutral/Commentary (2.1%)
<u>Support</u>	1,180 Letters (4.2%)
	Expressing general support for the President
<u>H.R. 1709</u>	899 Letters (3.2%)
	Support Dietary Supplement Standards and Consumer Education Act
<u>Other</u>	5,986 Letters (21.3%)
<u>Issues</u>	1,293 Support Administration policies (4.6%)
	3,709 Oppose Administration policies (13.2%)
	984 Neutral/Commentary (3.5%)
<u>Concerns/ Urge Action</u>	5,311 Letters (18.9%) expressing concern about various issues or urging specific action by the Administration. Principal topics include:
	506 Concern regarding crime (1.8%)
	337 Concern regarding old growth forests in Pacific Northwest (1.2%)
	281 Urge U.S. intervention in Bosnia (1.0%)
	253 Concern re child care/family issues (0.9%)
<u>Other</u>	2,888 Agency Liaison letters (Hardship cases)
	3,233 Letters from children
	4,421 Requests for birthday cards/greetings

WRITE-IN CAMPAIGNS

Of the 45,666 pieces of write-in campaign mail received this week, the major issues consisted of the following:

6,712	Oppose National Endowment for the Arts ("denigrates religious people")
6,492	Slash deficit
4,541	Urge coverage of abortion/reproductive health services in President's health care plan

Write-in Mail (cont'd)

3,300 Oppose William Gould's nomination to NLRB
 2,770 Oppose NAFTA
 21,851 Miscellaneous write-in campaign mail

COMMENT LINE

Of the 6,534 telephone calls taken by our volunteers during this reporting period, the major issues consisted of the following:

<u>Health Care</u>	1,460	Calls (22.4%)
<u>Reform</u>	665	Support health care reform (10.2%)
	795	Oppose health care reform (12.2%)
<u>Excise Tax</u>	949	Calls (14.5%)
<u>on Beer</u>	448	Support excise tax on beer (6.8%)
	501	Oppose excise tax on beer (7.7%)
<u>OBGYN</u>	416	Calls (6.3%)
<u>Coverage in</u>	359	Support obstetric/gynecological
<u>Health Plan</u>		coverage (5.5%)
	57	Oppose obstetric/gynecological
		coverage (0.8%)
<u>NAFTA</u>	247	Calls (3.8%)
	50	Support Administration position (0.8%)
	197	Oppose Administration position (3.0%)

The following information regarding the nation's health care system was gathered from our voice automated telephone system between 8:45 p.m. on September 22 through September 23. During this reporting period, we received 6,552 responses. Callers were given the option to express opinions on three topics:

1. Are you satisfied or dissatisfied with the present health care system in the United States generally?

Responses received: 1,685
 Yes: 36.5%
 No: 62%
 Do not know: 2.5%

2. Based on what you know, do you favor or oppose President Clinton's program to change the health care system?

Responses received: 1,643
 Favor: 50%
 Oppose: 45%
 Do not know enough: 5%

Comment Line (cont'd)

3. What is the most important thing for the government to do in changing the health care system: get rising costs under control or guarantee health to every American citizen?

Responses received: 1,559
 36% responded "Get cost under control."
 40.5% responded "Guarantee security."
 12.5% responded "Both are important."
 11% responded "Neither are important."

E-MAIL

The period covered in this report is September 14 to September 23, 1993, during which you received 2,085 pieces of e-mail.

<u>Support</u>	138 Messages (6.6% of all messages)	Expressing general support for the President
<u>Health Care Reform</u>	120 Messages (5.8%)	
	25	Support Administration policy (1.2%)
	26	Oppose Administration policy (1.2%)
	69	Neutral/commentary (3.3%)
<u>National Performance Review</u>	96 Messages (4.6%)	
	73	Support Administration Policy (3.5%)
	6	Oppose Administration Policy (0.3%)
	17	Neutral/commentary (0.8%)
<u>Israeli/PLO Peace Accord</u>	90 Messages (4.3%)	
	68	Support Administration action (3.3%)
	8	Oppose Administration action (0.4%)
	14	Neutral/commentary (0.7%)
<u>NAFTA</u>	76 Messages (3.6%)	
	37	Support Administration policy (1.8%)
	32	Oppose Administration policy (1.5%)
	7	Neutral/commentary (0.3%)
<u>Spending/Taxes</u>	76 Messages (3.6%)	
	5	Support Spending/Tax policies (0.2%)
	67	Oppose Spending/Tax policies (3.2%)
	4	Neutral/commentary (0.2%)
<u>Technology/Research</u>	65 Messages (3.1%)	
	29	Support Technology/Research (1.4%)
	18	Oppose Technology/Research (0.9%)
	18	Neutral/commentary (0.9%)

October 1, 1993

MEMORANDUM FOR THE PRESIDENT

FROM: MARSHA SCOTT
DEPUTY ASSISTANT TO THE PRESIDENT AND DIRECTOR OF
CORRESPONDENCE AND PRESIDENTIAL MESSAGES

SUBJECT: Correspondence/Comment Line Review for
Period Ending September 30, 1993

For the seven-day period ending September 30, 1993, you received 177,184 pieces of mail, 20 percent of which were personal and 80 percent of which were part of coordinated write-in campaigns. The daily average intake was 29,531 pieces. Based on a statistical sampling of the incoming mail (with a comfort level of plus or minus 2 percent), the following were the most common subjects addressed and views expressed in the 34,804 pieces of personal mail you received:

PERSONAL MAIL

Once again, a large percentage of the personal mail during this period dealt with health care issues (25.9%); listed below is the breakdown by broad category:

<u>HEALTH CARE</u>	9,014 Letters (25.9% of all letters)
<u>ISSUES</u>	
	5,534 Letters re <u>the President's health care plan</u> (15.9%)
	2,750 Support the President's plan (7.9%)
	1,705 Oppose the President's plan (4.9%)
	1,079 Neutral/commentary (3.1%)
	1,671 Letters re <u>funding</u> (tax on beer/alcohol/cigarettes) (4.8%)
	244 Support these taxes (0.7%)
	1,183 Oppose these taxes (3.4%)
	244 Neutral/commentary (0.7%)
	1,149 Letters re <u>general health care reform</u> (no mention of President's plan) (3.3%)
	209 Support reform (0.6%)
	940 Neutral/commentary (2.7%)

Personal Mail (cont'd)

	661	Letters re <u>specific coverage</u> in President's program (1.9%)
	418	Concern re abortion coverage (1.2%)
	139	Urge mental health coverage (0.4%)
	70	Concern re coverage for illegal aliens (0.2%)
	34	Urge coverage of chiropractic care (0.1%)
<u>Economy</u>	1,879	Letters (5.4%)
	70	Support Administration policy (0.2%)
	1,044	Oppose Administration policy (3.0%)
	765	Neutral/Commentary (2.2%)
<u>NAFTA</u>	1,845	Letters (5.3%)
	174	Support NAFTA (0.5%)
	1,636	Oppose NAFTA (4.7%)
	35	Neutral/Commentary (0.1%)
<u>Support</u>	1,322	Letters (3.8%) Expressing general support for the President
<u>Other</u>	6,404	Letters (18.4%)
<u>Issues</u>	1,044	Support Administration policies (3.0%)
	4,490	Oppose Administration policies (12.9%)
	870	Neutral/Commentary (2.5%)
<u>Concerns/ Urge Action</u>	6,926	Letters (19.9%) expressing concern about various issues or urging specific action by the Administration. Principal topics include:
	766	Urge greater protection for old growth forests in the Pacific Northwest (2.2%)
	696	Support H.R. 1709 (Dietary Supplement Standards and Consumer Education Act) (2.0%)
	383	Concern about world population growth (1.1%)
	340	Concern about crime in America (1.0%)
<u>Other</u>	2,774	Agency Liaison letters (Hardship cases)
	4,407	Letters from children
	5,390	Requests for birthday cards/greetings

WRITE-IN CAMPAIGNS

Of the 142,380 pieces of write-in campaign mail received this week, the major issues consisted of the following:

57,108	Oppose beer/alcohol/cigarette taxes
38,288	Urge protection for animals
13,958	Slash deficit
9,900	Urge U.S. prosecution of John Demjanjuk

Write-in Mail (cont'd)

3,400 Urge protection of national forests
 16,826 Miscellaneous write-in campaign mail

COMMENT LINE

Of the 6,288 telephone calls taken by our volunteers during this reporting period, the major issues consisted of the following:

<u>President's</u>	1,448	Calls (23.1%)
<u>Health Care</u>	488	Support the President's plan (7.8%)
<u>Plan</u>	960	Oppose the President's plan (15.3%)
<u>Views re the</u>	436	Calls (7.0%)
<u>President</u>	255	Express support for the President (4.1%)
	181	Express criticism of the President (2.9%)
<u>Aid to</u>	305	Calls (4.9%)
<u>Somalia</u>	23	Support aid to Somalia (0.4%)
	282	Oppose aid to Somalia (4.5%)
<u>NAFTA</u>	286	Calls (4.5%)
	46	Support Administration position (0.7%)
	240	Oppose Administration position (3.8%)
<u>Tax on Beer/</u>	278	Calls (4.4%)
<u>Cigarettes</u>	119	Support tax (1.9%)
	159	Oppose tax (2.5%)

The following information regarding the nation's health care system was gathered from our voice automated telephone system. During this reporting period, we received 4,532 responses. Callers were given the option to express opinions on three topics:

1. Are you satisfied or dissatisfied with the present health care system in the United States generally?

Responses received: 3,845
 Yes: 45.5%
 No: 50.6%
 Do not know: 3.9%

2. Based on what you know, do you favor or oppose President Clinton's program to change the health care system?

Responses received: 3,719
 Favor: 35%
 Oppose: 57.2%
 Do not know enough: 7.8%

3. What is the most important thing for the government to do in changing the health care system: get rising costs under control or guarantee health to every American citizen?

Responses received: 3,417

48.4% responded "Get cost under control."

28.0% responded "Guarantee security."

11.0% responded "Both are important."

11.2% responded "Neither are important."

E-MAIL

The period covered in this report is September 15 to September 21, 1993, during which you received 2,209 messages. Health Care Reform eclipsed all other topics during the covered period. Those in favor of NAFTA outnumbered those opposed.

Health Care Reform 255 messages (11.5% of all messages)
 92 Support Administration policy (4.2%)
 56 Oppose Administration policy (2.5%)
 107 Neutral/Commentary (4.8%)

NAFTA 160 messages (7.2%)
 85 Support Administration policy (3.8%)
 60 Oppose Administration policy (2.7%)
 15 Neutral/Commentary (0.7%)

Other top issues included:

Clinton Presidency 114 messages (5.1%)
 91 Support the Clinton Presidency (4.1%)
 14 Oppose the Clinton Presidency (.6%)
 9 Neutral/Commentary (.4%)

Administration 79 messages (3.7%)
Policy - Misc. 18 Support Administration policy (.8%)
Issues 45 Oppose Administration policy (2.0%)
 16 Neutral/Commentary (.7%)

Israeli/PLO Peace 59 messages (2.7%)
Accord 51 Support Administration action (2.3%)
 1 Oppose Administration action (0.1%)
 7 Neutral/Commentary (0.3%)

White House on the 56 messages (2.5%)
Internet - E-Mail 28 Support Internet connection (1.3%)
 4 Oppose Internet connection (0.2%)
 24 Neutral/Commentary (1.1%)

Spending/Taxes 42 messages (2.0%)
 6 Support Spending/Tax policies (0.3%)
 30 Oppose Spending/Tax policies (1.4%)
 6 Neutral/Commentary (0.3%)

October 8, 1993

MEMORANDUM FOR THE PRESIDENT

FROM: MARSHA SCOTT
DEPUTY ASSISTANT TO THE PRESIDENT AND DIRECTOR OF
CORRESPONDENCE AND PRESIDENTIAL MESSAGES

SUBJECT: Correspondence/Comment Line Review for
Period Ending October 7, 1993

For the seven-day period ending October 7, 1993, you received 70,382 pieces of mail, 48 percent of which were personal and 52 percent of which were part of coordinated write-in campaigns. The daily average intake was 11,730 pieces. Based on a statistical sampling of the incoming mail (with a comfort level of plus or minus 2 percent), the following were the most common subjects addressed and views expressed in the 34,097 pieces of personal mail you received:

PERSONAL MAIL

Once again, the largest percentage of the personal mail received during this period addressed health care issues (27.5%); listed below is the breakdown by broad category:

<u>HEALTH CARE</u>	9,377 Letters (27.5% of all letters)
<u>ISSUES</u>	
	6,103 Letters re <u>the President's health care plan</u> (17.9%)
	2,591 Support the President's plan (7.6%)
	2,455 Oppose the President's plan (7.2%)
	1,057 Neutral/commentary (3.1%)
	1,944 Letters re <u>funding</u> (tax on beer/alcohol/cigarettes) (5.7%)
	375 Support these taxes (1.1%)
	1,330 Oppose these taxes (3.9%)
	239 Neutral/commentary (0.7%)
	750 Letters re <u>specific coverage</u> in President's program (2.2%)
	614 Concern re abortion coverage (1.8%)
	68 Urge mental health coverage (0.2%)
	34 Concern re coverage for illegal aliens (0.1%)
	34 Urge coverage of chiropractic care (0.1%)

Personal Mail (cont'd)

580 Letters re general health care reform
(no mention of President's plan) (1.7%)
All of these letters are in the neutral/
commentary category

Economy 1,534 Letters (4.5%)
68 Support Administration policy (0.2%)
886 Oppose Administration policy (2.6%)
580 Neutral/Commentary (1.7%)

NAFTA 1,330 Letters (3.9%)
307 Support NAFTA (0.9%)
852 Oppose NAFTA (2.5%)
171 Neutral/Commentary (0.5%)

Support 1,023 Letters (3.0%)
Expressing general support for the President

Other 6,581 Letters (19.3%)
Issues 1,603 Support Administration policies (4.7%)
4,023 Oppose Administration policies (11.8%)
955 Neutral/Commentary (2.8%)

Concerns/ 6,717 Letters (19.7%) expressing concern about
Urge Action various issues or urging specific action
by the Administration. Principal topics
include:
648 Urge greater protection for old growth
forests in the Pacific Northwest (1.9%)
546 Concern about crime in America (1.6%)
409 Support H.R. 1709 (Dietary Supplement
Standards and Consumer Education Act) (1.2%)
383 Urge pardon for Jonathan Pollard (0.7%)

Other 2,714 Agency Liaison letters (Hardship cases)
2,881 Letters from children
3,588 Requests for birthday cards/greetings

WRITE-IN CAMPAIGNS

Of the 36,285 pieces of write-in campaign mail received this week, the major issues consisted of the following:

8,676 Slash deficit/support Concord Coalition;
concern re COLA delays in Budget Recon-
ciliation Act

4,768 Urge protection of national forests

Write-in Campaigns (cont'd)

2,800	Concern re Freedom of Choice Act (600 Pro/ 2200 Con)
2,600	Support health care reform
2,400	Critical of health care coverage for illegal aliens
1,900	Favor trade sanctions on Norwegian fish products
13,141	Miscellaneous write-in campaign mail

COMMENT LINE

Of the 10,901 telephone calls taken by our volunteers during this reporting period, the major issues consisted of the following:

<u>U.S. Inter-</u>	8,304	Calls (76.2%)
<u>vention in</u>	159	Support U.S. intervention in Somalia (1.5%)
<u>Somalia</u>	8,145	Oppose U.S. intervention in Somalia (74.7%)*

*NOTE: The majority of callers said "Either go full force to finish the mission and then remove all U.S. troops or pull all troops out of Somalia now!"

<u>President's</u>	911	Calls (8.4%)
<u>Health Care</u>	230	Support the President's plan (2.1%)
<u>Plan</u>	681	Oppose the President's plan (6.3%)

<u>Views re the</u>	566	Calls (5.2%)
<u>President</u>	226	Express support for the President (2.1%)
	340	Express criticism of the President (3.1%)

<u>U.S. Inter-</u>	382	Calls (3.5%)
<u>vention in</u>	29	Support U.S. intervention in Bosnia (0.3%)
<u>Bosnia</u>	353	Oppose U.S. intervention in Bosnia (3.2%)

The following information regarding the nation's health care system was gathered from our voice automated telephone system. During this reporting period, we received 7,728 responses. Callers were given the option to express opinions on three topics:

1. Are you satisfied or dissatisfied with the present health care system in the United States generally?

Responses received: 7,733

Yes: 52.2%

No: 43.6%

Do not know: 4.2%

2. Based on what you know, do you favor or oppose President Clinton's program to change the health care system?

Responses received: 7,310

Favor: 30.6%

Oppose: 62.2%

Do not know enough: 7.2%

3. What is the most important thing for the government to do in changing the health care system: get rising costs under control or guarantee health to every American citizen?

Responses received: 6,642

55.6% responded "Get cost under control."

19.9% responded "Guarantee security."

10.9% responded "Both are important."

13.6% responded "Neither are important."

E-MAIL

The period covered in this report is September 22 to September 24, 1993, during which you received 1,717 messages. Health Care Reform dominated all other topics in this period.

<u>Health Care Reform</u>	645 messages (37.6% of all messages)
	376 Support Administration policy (21.9%)
	117 Oppose Administration policy (6.8%)
	152 Neutral/Commentary (8.9%)

Other top issues included:

<u>Clinton Presidency</u>	68 messages (4.0%)
	59 Support the Clinton Presidency (3.4%)
	8 Oppose the Clinton Presidency (0.5%)
	1 Neutral/Commentary (0.1%)

<u>Requests for Policy Info</u>	64 messages (3.7%)
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October 18, 1993

MEMORANDUM FOR THE PRESIDENT

FROM: MARSHA SCOTT
DEPUTY ASSISTANT TO THE PRESIDENT AND DIRECTOR OF
CORRESPONDENCE AND PRESIDENTIAL MESSAGES

SUBJECT: Correspondence/Comment Line Review for
Period Ending October 14, 1993

For the seven-day period ending October 14, 1993, you received 57,940 pieces of mail, 68 percent of which were personal and 32 percent of which were part of coordinated write-in campaigns. The daily average intake was 9,657 pieces. Based on a statistical sampling of the incoming mail (with a comfort level of plus or minus 2 percent), the following were the most common subjects addressed and views expressed in the 39,416 pieces of personal mail you received:

PERSONAL MAIL

<u>U.S.</u>	13,007	Letters (33% of all letters)
<u>Presence</u>	788	Support U.S. presence (2.0%)
<u>in Somalia</u>	10,761	Oppose U.S. presence (27.3%)
	1,458	Neutral/commentary (3.7%)
<u>Health Care</u>	3,981	Letters (10.1%)
<u>Issues</u>		
	2,838	Letters regarding <u>the President's health care plan</u> (7.2%)
	867	Support the President's plan (2.2%)
	1,656	Oppose the President's plan (4.2%)
	315	Neutral/commentary (0.8%)
	709	Letters regarding <u>funding</u> (tax on beer/alcohol/cigarettes) (1.8%)
	670	Oppose these taxes (1.7%)
	39	Neutral/commentary (0.1%)
	197	Letters regarding <u>specific coverage</u> in President's program (0.5%)
	118	Oppose abortion coverage (0.3%)
	40	Urge mental health coverage (0.1%)
	39	Urge coverage of chiropractic care (0.1%)
	237	Letters regarding <u>general health care reform</u> (no mention of President's plan) (0.6%)
		All of these letters are in the neutral/commentary category

Personal Mail (cont'd)

<u>Economy</u>	1,301 Letters (3.3%)
	788 Oppose Administration policy (2.0%)
	513 Neutral/commentary (1.3%)
<u>NAFTA</u>	1,222 Letters (3.1%)
	197 Support NAFTA (0.5%)
	867 Oppose NAFTA (2.2%)
	158 Neutral/commentary (0.4%)
<u>Other</u>	7,528 Letters (19.1%)
<u>Issues</u>	2,680 Support Administration policies (6.8%)
	4,493 Oppose Administration policies (11.4%)
	355 Neutral/commentary (0.9%)
<u>Concerns/ Urge Action</u>	5,912 Letters (15%) expressing concern about various issues or urging specific action by the Administration. Principal topics include:
	474 Oppose U.N. command over U.S. troops (1.2%)
	472 Urge greater protection for old growth forests in the Pacific Northwest (1.2%)
	395 Comments on improving American education (1.0%)
	393 Urge pardon for Jonathan Pollard (1.0%)
	315 Oppose hiring of foreign workers by U.S. companies (0.8%)
<u>Other</u>	2,274 Agency Liaison letters (Hardship cases)
	3,518 Letters from children
	3,857 Requests for birthday cards/greetings

WRITE-IN CAMPAIGNS

Of the 18,524 pieces of write-in campaign mail received this week, the major issues consisted of the following:

4,380	Urge protection of national forests
1,100	Oppose Freedom of Choice Act
1,085	Urge U.S. prosecution of John Demjanjuk
1,000	Support health care reform
1,000	Urge notch reform
900	Oppose health coverage for illegal aliens
9,239	Miscellaneous write-in campaign mail

COMMENT LINE

Of the 7,035 telephone calls taken by our volunteers during this reporting period, the major issues consisted of the following:

U.S. Inter- 2,966 Calls (42.2%)
vention in 366 Support U.S. intervention in Somalia (5.2%)
Somalia 2,600 Oppose U.S. intervention in Somalia (37%)*

*NOTE: The majority of callers said "Either go full force to finish the mission and then remove all U.S. troops or pull all troops out of Somalia now!"

Resignation 1,184 Calls (16.8%)
of Sec'y 1,151 Urge Secretary Aspin's resignation (16.3%)
Aspin 33 Oppose Secretary Aspin's resignation (0.5%)

U.S. 1,153 Calls (16.4%)
Presence 150 Support U.S. presence in Haiti (2.1%)
in Haiti 1,003 Oppose U.S. presence in Haiti (14.3%)

Views on the 762 Calls (10.8%)
President 287 Express support for the President (4.0%)
 475 Express criticism of the President (6.8%)

President's 624 Calls (8.8%)
Health Care 130 Support the President's plan (1.8%)
Plan 494 Oppose the President's plan (7.0%)

The following survey questions were added to our voice automated telephone system on Friday, October 8. During this reporting period, we received 7,728 responses. Callers were given the option to express opinions on three topics:

1. Do you think the United States did the right thing to send U.S. troops to Somalia last December to insure that shipments of food would get through to the Somali people?

Responses received: 4,570
 We did the right thing: 48.2%
 We should have stayed out: 47.5%
 I am not sure: 4.3%

2. Do you think the United States should keep its troops in Somalia until the situation there is peaceful and all American soldiers are accounted for, or should the United States withdraw its troops as soon as possible?

Responses received: 4,495
 We should keep U.S. troops in Somalia: 20.6%
 We should withdraw immediately: 74.6%
 I am not sure: 4.8%

3. President Clinton is sending more U.S. troops under American control with heavy armor to Somalia to better protect the U.S. troops who are there now. Do you favor or oppose this action?

Responses received: 4,446
 I support the President's action: 36.7%
 I oppose the President's action: 58.4%
 I am not sure: 4.9%

E-MAIL

During the period from September 25 to October 3, 1993, you received 2,619 messages. Once again, Health Care Reform led all other topics in total mail.

Health Care Reform 587 messages (22.4% of all messages)
 279 Support Administration policy (10.7%)
 101 Oppose Administration policy (3.9%)
 207 Neutral/commentary (7.9%)

Other top issues included:

Clinton Presidency 161 messages (6.1%)
 135 Support the Clinton Presidency (5.2%)
 18 Oppose the Clinton Presidency (0.7%)
 8 Neutral/commentary (0.3%)

Requests for
Policy Info 86 messages (3.3%)

NAFTA 80 messages (3.1%)
 39 Support Administration policy (1.5%)
 28 Oppose Administration policy (1.1%)
 13 Neutral/commentary (0.5%)

Technology/Fund/
Research 66 messages (2.5%)
 38 Support Funding and Research (1.5%)
 16 Oppose Funding and Research (0.6%)
 12 Neutral/commentary (0.5%)

Opposition to
Alaskan Wolf Kill 23 messages (0.9%)

(Note: 36.3% of mail was considered No Response Necessary mail. This includes simple greetings, test messages, incomplete messages, and downloads of press releases and news items.)

October 22, 1993

MEMORANDUM FOR THE PRESIDENT

FROM: MARSHA SCOTT
DEPUTY ASSISTANT TO THE PRESIDENT AND DIRECTOR OF
CORRESPONDENCE AND PRESIDENTIAL MESSAGES

SUBJECT: Correspondence/Comment Line Review for
Period Ending October 21, 1993

For the seven-day period ending October 21, 1993, you received 176,237 pieces of mail, 18 percent of which were personal and 82 percent of which were part of coordinated write-in campaigns. The daily average intake was 29,373 pieces. Based on a statistical sampling of the incoming mail (with a comfort level of plus or minus 2 percent), the following were the most common subjects addressed and views expressed in the 31,834 pieces of personal mail you received:

PERSONAL MAIL

<u>U.S.</u>	5,157	Letters (16.2% of all letters)
<u>Presence</u>	414	Support U.S. presence (1.3%)
<u>in Somalia</u>	4,584	Oppose U.S. presence (14.4%)
	159	Neutral/commentary (0.5%)
<u>Health Care</u>	4,393	Letters (13.8%)
<u>Issues</u>	2,992	Letters regarding <u>the President's health care plan</u> (9.4%)
	796	Support the President's plan (2.5%)
	1,751	Oppose the President's plan (5.5%)
	445	Neutral/commentary (1.4%)
	796	Letters regarding <u>funding</u> (tax on beer/alcohol/cigarettes) (2.5%)
	32	Support these taxes (0.1%)
	764	Oppose these taxes (2.4%)
	255	Letters regarding <u>specific coverage</u> in President's program (0.8%)
	96	Support abortion coverage (0.3%)
	127	Oppose abortion coverage (0.4%)
	32	Urge mental health coverage (0.1%)

Personal Mail (cont'd)

318 Letters regarding general health care reform
(no mention of President's plan) (1.0%)
All of these letters are in the neutral/
commentary category

32 Letters expressing concern regarding impact on
small business (0.1%)
All of these letters are in the neutral/
commentary category

Economy

1,592 Letters (5.0%)
32 Support Administration policy (0.1%)
1,146 Oppose Administration policy (3.6%)
414 Neutral/commentary (1.3%)

Opposition

955 Letters (3.0%)
Expressing general criticism of the President

Other
Issues

8,117 Letters (25.5%)
2,992 Support Administration policies (9.4%)
4,329 Oppose Administration policies (13.6%)
796 Neutral/commentary (2.5%)

Concerns/
Urge Action

6,494 Letters (20.4%) expressing concern about
various issues or urging specific action
by the Administration. Principal topics
include:
700 Urge greater protection for old growth
forests in the Pacific Northwest (2.2%)
700 Urge pardon for Jonathan Pollard (2.2%)
350 Express concern about crime in America (1.1%)
287 Express concern about the nation's
morality (0.9%)
255 Express concern about the environment (0.8%)

Other

2,026 Agency Liaison letters (Hardship cases)
4,713 Letters from children
4,284 Requests for birthday cards/greetings

WRITE-IN CAMPAIGNS

Of the 144,403 pieces of write-in campaign mail received this
week, the major issues consisted of the following:

39,522 Oppose the Omnibus Budget Reconciliation Act
of 1993
28,400 Urge the return of POW/MIAs from
Southeast Asia

Write-in Mail (cont'd)

25,700	Oppose NEA funding of "pornographic and blasphemous exhibits"
12,060	Oppose homosexuals in the military
10,017	Urge research to cure breast cancer
5,840	Oppose NAFTA
22,864	Miscellaneous write-in campaign mail

COMMENT LINE

Of the 6,057 telephone calls taken by our volunteers during this reporting period, the major issues consisted of the following:

<u>U.S. Inter-</u>	1,073	Calls (16.5%)
<u>vention in</u>	264	Support U.S. intervention in Haiti (4.1%)
<u>Haiti</u>	809	Oppose U.S. intervention in Haiti (12.4%)
<u>U.S. Inter-</u>	828	Calls (12.8%)
<u>vention in</u>	76	Support U.S. intervention in Somalia (1.2%)
<u>Somalia</u>	752	Oppose U.S. intervention in Somalia (11.6%)
<u>Critical of</u>	782	Calls (12.0%)
<u>Denny Case</u>	13	Agree with verdict in trial (Reginald Denny assault case) (0.2%)
<u>Verdict</u>	769	Disagree with verdict in trial (11.8%)
<u>President's</u>	595	Calls (9.1%)
<u>Health Care</u>	112	Support the President's plan (1.7%)
<u>Plan</u>	483	Oppose the President's plan (7.4%)
<u>Views on the</u>	576	Calls (8.8%)
<u>President</u>	261	Express support for the President (4.0%)
	315	Express criticism of the President (4.8%)

The following information was gathered from our voice automated telephone system from Friday, October 15, through Tuesday, October 19. During this reporting period, we received 1,974 responses. Callers were given the option to express opinions on three topics:

1. Do you think the United States did the right thing to send U.S. troops to Somalia last December to insure that shipments of food would get through to the Somali people?

Responses received: 1,967
 We did the right thing: 55.1%
 We should have stayed out: 39.0%
 I am not sure: 5.6%

2. Do you think the United States should keep its troops in Somalia until the situation there is peaceful and all American soldiers are accounted for, or should the United States withdraw its troops as soon as possible?

Responses received: 1,899

We should keep U.S. troops in Somalia: 23.6%

We should withdraw immediately: 65.7%

I am not sure: 6.9%

3. President Clinton is sending more U.S. troops under American control with heavy armor to Somalia to better protect the U.S. troops who are there now. Do you favor or oppose this action?

Responses received: 1,771

I support the President's action: 30.4%

I oppose the President's action: 54.3%

I am not sure: 5.1%

On Wednesday, October 20, the following survey questions were added to the voice automated telephone system. Listed below are the results of the 822 responses received through Thursday, October 21:

1. In general, do you think the United States should or should not send U.S. troops to participate in United Nations peacekeeping efforts around the world?

Responses received: 821

We should send troops: 32.8%

We should not send troops: 56.0%

I am not sure: 10.9%

2. Do you think the United States should or should not send U.S. troops to Haiti to train the Haitian army as part of the process for the restoration of democracy?

Responses received: 784

We should send troops: 22.4%

We should not send troops: 64.2%

I am not sure: 8.7%

E-MAIL

During the period from October 4 through October 12, 1993, you received 4,930 messages. (This total also includes e-mail forwarded from Compuserve during the period from September 23 through October 7, 1993). More messages were received on Somalia than on any other single issue, with health care still generating a large amount of mail.

<u>U.S. Intervention</u>	1154	messages (23.4% of all messages)
<u>in Somalia</u>	123	Support U.S. Intervention (2.5%)
	914	Oppose U.S. Intervention (18.5%)
	117	Neutral/commentary (2.4%)
 <u>Health Care Reform</u>	453	messages (9.2%)
	197	Support Administration policy (4.0%)
	117	Oppose Administration policy (2.4%)
	139	Neutral/commentary (2.8%)

Other top issues included:

<u>Clinton Presidency</u>	198	messages (4.0%)
	163	Support the Clinton Presidency (3.3%)
	22	Oppose the Clinton Presidency (0.4%)
	13	Neutral/commentary (0.3%)
 <u>White House on</u>	98	messages (2.0%)
<u>Internet</u>	58	Support White House on Internet (1.1%)
	1	Opposes White House on Internet (0.1%)
	39	Neutral/commentary (0.8%)
 <u>Opposition to</u>	52	Oppose Nuclear Testing (1.1%)
<u>Nuclear Testing</u>		

(Note: 40.8% of mail was considered No Response Necessary mail. This includes simple greetings, repeated messages, test messages, incomplete messages, and downloads of press releases and news items.)

October 29, 1993

MEMORANDUM FOR THE PRESIDENT

FROM: MARSHA SCOTT
DEPUTY ASSISTANT TO THE PRESIDENT AND DIRECTOR OF
CORRESPONDENCE AND PRESIDENTIAL MESSAGES

SUBJECT: Correspondence/Comment Line Review for
Period Ending October 28, 1993

For the seven-day period ending October 28, 1993, you received 164,800 pieces of mail, 13 percent of which were personal and 87 percent of which were part of coordinated write-in campaigns. The daily average intake was 27,467 pieces. Based on a statistical sampling of the incoming mail (with a comfort level of plus or minus 2 percent), the following were the most common subjects addressed and views expressed in the 21,257 pieces of personal mail you received:

PERSONAL MAIL

Health Care 2,551 Letters (12.0%)
Issues

1,849 Letters regarding the President's health care plan (8.7%)

361 Support the President's plan (1.7%)

1,148 Oppose the President's plan (5.4%)

340 Neutral/commentary (1.6%)

361 Letters regarding funding (tax on beer/alcohol/cigarettes) (1.7%)

64 Support these taxes (0.3%)

234 Oppose these taxes (1.1%)

63 Neutral/commentary (0.3%)

191 Letters regarding specific coverage in President's program (0.9%)

149 Oppose abortion coverage (0.7%)

42 Urge chiropractic coverage (0.2%)

128 Letters regarding general health care reform (no mention of President's plan) (0.6%)
All of these letters are in the neutral/
commentary category

22 Letters expressing concern regarding impact on small business (0.1%)
All of these letters are in the neutral/
commentary category

Personal Mail (cont'd)

<u>U.S.</u>	1,445	Letters (6.8%)
<u>Presence</u>	127	Support U.S. presence (0.6%)
<u>in Somalia</u>	1,127	Oppose U.S. presence (5.3%)
	191	Neutral/commentary (0.9%)
 <u>NAFTA</u>	914	Letters (4.3%)
	85	Support NAFTA (0.4%)
	808	Oppose NAFTA (3.8%)
	21	Neutral/commentary (0.1%)
 <u>Opposition</u>	893	Letters (4.2%)
		Expressing general criticism of the President
 <u>Economy</u>	850	Letters (4.0%)
	64	Support Administration policy (0.3%)
	510	Oppose Administration policy (2.4%)
	276	Neutral/commentary (1.3%)
 <u>Other</u>	5,314	Letters (25.0%)
<u>Issues</u>	2,083	Support Administration policies (9.8%)
	2,402	Oppose Administration policies (11.3%)
	829	Neutral/commentary (3.9%)
 <u>Concerns/ Urge Action</u>	5,527	Letters (26.0%) expressing concern about various issues or urging specific action by the Administration. Principal topics include:
	553	Urge pardon for Jonathan Pollard (2.6%)
	404	Urge greater protection for old growth forests in the Pacific Northwest (1.9%)
	298	Disagree with verdict in Reginald Denny assault trial (1.4%)
	276	Express concern about the environment (1.3%)
	255	Express concern about crime in America (1.2%)
 <u>Other</u>	1,751	Agency Liaison letters (Hardship cases)
	5,643	Letters from children
	3,131	Requests for birthday cards/greetings

WRITE-IN CAMPAIGNS

Of the 143,543 pieces of write-in campaign mail received this week, the major issues consisted of the following:

85,000	"Stop the National Gay Rights Bill"
26,729	Urge greater protection of national forests
10,864	Oppose the Omnibus Budget Reconciliation Act of 1993

Write-in Mail (cont'd)

8,500 Support the Freedom of Choice Act
 12,450 Miscellaneous write-in campaign mail

COMMENT LINE

Of the 5,498 telephone calls taken by our volunteers during this reporting period, the major issues consisted of the following:

<u>President's</u>	711 Calls (12.9%)
<u>Health Care</u>	200 Support the President's plan (3.6%)
<u>Plan</u>	511 Oppose the President's plan (9.3%)
 <u>Views on the</u>	 395 Calls (7.2%)
<u>President</u>	186 Express support for the President (3.4%)
	209 Express criticism of the President (3.8%)
 <u>U.S. Inter-</u>	 360 Calls (6.5%)
<u>vention in</u>	85 Support U.S. intervention in Haiti (1.5%)
<u>Haiti</u>	275 Oppose U.S. intervention in Haiti (5.0%)
 <u>NAFTA</u>	 324 Calls (5.8%)
	45 Support NAFTA (0.8%)
	279 Oppose NAFTA (5.0%)
 <u>Super-</u>	 271 Calls (4.9%)
<u>collider</u>	242 Support completion of the super-
	collider (4.4%)
	29 Oppose completion of the super-
	collider (0.5%)
 <u>U.S. Inter-</u>	 178 Calls (3.2%)
<u>vention in</u>	17 Support U.S. intervention in Somalia (0.3%)
<u>Somalia</u>	161 Oppose U.S. intervention in Somalia (2.9%)

The following information was gathered from our voice automated telephone system from Friday, October 22, through Thursday, October 28. During this reporting period, we received 2,582 responses. Callers were given the option to express opinions on two topics:

1. In general, do you think the United States should or should not send U.S. troops to participate in United Nations peacekeeping efforts around the world?

Responses received: 2,569
 We should send troops: 32.2%
 We should not send troops: 58.1%
 I am not sure: 9.2%

2. Do you think the United States should or should not send U.S. troops to Haiti to train the Haitian army as part of the process for the restoration of democracy?

Responses received: 2,446
 We should send troops: 21.1%
 We should not send troops: 66.7%
 I am not sure: 6.9%

E-MAIL

The period covered in this report is October 13 through October 19, 1993, during which you received 2,141 messages. Mail for this week was distributed over a wide range of issues. Health Care generated the most mail, with the Clinton Presidency and U.S. Intervention in Somalia following closely.

Health Care Reform 184 messages (8.6% of all messages)
 56 Support Administration Policy (2.6%)
 44 Oppose Administration Policy (2.1%)
 84 Neutral/commentary (3.9%)

Clinton Presidency 158 messages (7.4%)
 116 Support the Clinton Presidency (5.5%)
 22 Oppose the Clinton Presidency (1.0%)
 20 Neutral/commentary (0.9%)

U.S. Intervention in Somalia 135 messages (6.3%)
 23 Support U.S. Intervention (1.1%)
 94 Oppose U.S. Intervention (4.4%)
 18 Neutral/commentary (0.8%)

Other issues included:

General Foreign Policy 103 messages (4.8%)
 23 Support Administration Policy (1.1%)
 36 Oppose Administration Policy (1.7%)
 44 Neutral/commentary (2.0%)

White House on Internet 76 messages (3.5%)
 33 Support White House on Internet (1.5%)
 1 Opposes White House on Internet (0.1%)
 42 Neutral/commentary (1.9%)

Search for Extraterrestrial Intelligence 40 Support Continued Funding for SETI (1.9%)

(Note: 41.7% of mail was considered No Response Necessary mail. This includes simple greetings, repeated messages, test messages, incomplete messages, and downloads of press releases and news items.)

November 5, 1993

MEMORANDUM FOR THE PRESIDENT

FROM: MARSHA SCOTT
DEPUTY ASSISTANT TO THE PRESIDENT AND DIRECTOR OF
CORRESPONDENCE AND PRESIDENTIAL MESSAGES

SUBJECT: Correspondence/Comment Line Review for
Period Ending November 4, 1993

For the seven-day period ending November 4, 1993, you received 207,207 pieces of mail, 13 percent of which were personal and 87 percent of which were part of coordinated write-in campaigns. The daily average intake was 34,534 pieces. Based on a statistical sampling of the incoming mail (with a comfort level of plus or minus 2 percent), the following were the most common subjects addressed and views expressed in the 27,738 pieces of personal mail you received:

PERSONAL MAIL

Health Care 3,606 Letters (13.0% of all letters)
Issues

- 2,302 Letters regarding the President's health care plan (8.3%)
 - 333 Support the President's plan (1.2%)
 - 1,220 Oppose the President's plan (4.4%)
 - 749 Neutral/commentary (2.7%)
- 721 Letters regarding funding (tax on beer/alcohol/cigarettes) (2.6%)
 - 167 Support these taxes (0.6%)
 - 388 Oppose these taxes (1.4%)
 - 166 Neutral/commentary (0.6%)
- 527 Letters regarding specific coverage in President's program (1.9%)
 - 111 Favor abortion coverage (0.4%)
 - 194 Oppose abortion coverage (0.7%)
 - 28 Neutral/commentary (0.1%)
 - 55 Urge chiropractic coverage (0.2%)
 - 111 Urge mental health coverage (0.4%)
 - 28 Oppose health coverage for illegal aliens (0.1%)
- 56 Letters regarding general health care reform (no mention of President's plan) (0.2%)
 - All of these letters are in the neutral/commentary category

Personal Mail (cont'd)

<u>Opposition</u>	1,359 Letters (4.9%)	Expressing general criticism of the President
<u>NAFTA</u>	1,220 Letters (4.4%)	
	194 Support NAFTA (0.7%)	
	971 Oppose NAFTA (3.5%)	
	55 Neutral/commentary (0.2%)	
<u>Economy</u>	1,193 Letters (4.3%)	
	28 Support Administration policy (0.1%)	
	804 Oppose Administration policy (2.9%)	
	361 Neutral/commentary (1.3%)	
<u>Support</u>	1,165 Letters (4.2%)	Expressing general support for the President
<u>U.S.</u>	832 Letters (3.0%)	
<u>Presence</u>	111 Support U.S. presence (0.4%)	
<u>in Somalia</u>	638 Oppose U.S. presence (2.3%)	
	83 Neutral/commentary (0.3%)	
<u>Other</u>	5,104 Letters (18.4%)	
<u>Issues</u>	1,526 Support Administration policies (5.5%)	
	2,524 Oppose Administration policies (9.1%)	
	1,054 Neutral/commentary (3.8%)	
<u>Concerns/ Urge Action</u>	7,212 Letters (26.0%)	expressing concern about various issues or urging specific action by the Administration. Principal topics include:
	749 Urge greater protection for old growth forests in the Pacific Northwest (2.7%)	
	527 Urge pardon for Jonathan Pollard (1.9%)	
	444 Express concern about crime in America (1.6%)	
	444 Express concern about the environment (1.6%)	
	305 Express concern about the nation's morality (1.1%)	
<u>Other</u>	2,456 Agency Liaison letters (Hardship cases)	
	4,637 Letters from children	
	4,098 Requests for birthday cards/greetings	

WRITE-IN CAMPAIGNS

Of the 179,469 pieces of write-in campaign mail received this week, the major issues consisted of the following:

85,000	"Stop the National Gay Rights Bill"
17,913	Oppose the Cuban blockade
10,089	Urge U.S. intervention in Bosnia

Write-in Mail (cont'd)

9,550 Oppose the Freedom of Choice Act
 8,958 Urge greater protection of national forests
 4,972 Oppose COLA reductions for Federal/military retirees
 43,842 Miscellaneous write-in campaign mail

COMMENT LINE

Of the 4,457 telephone calls taken by our volunteers from October 29 through November 3, the major issues consisted of the following:

<u>President's</u>	790 Calls (17.7%)
<u>Health Care</u>	244 Support the President's plan (5.5%)
<u>Plan</u>	546 Oppose the President's plan (12.2%)
<u>NAFTA</u>	534 Calls (12.0%)
	90 Support NAFTA (2.0%)
	444 Oppose NAFTA (10.0%)
<u>Views on the</u>	377 Calls (8.5%)
<u>President</u>	142 Express support for the President (3.2%)
	235 Express criticism of the President (5.3%)
<u>Gun Control</u>	193 Calls (4.4%)
	52 Support gun control (1.2%)
	141 Oppose gun control (3.2%)

The following information was gathered from our voice automated telephone system from Friday, October 22, through Monday, November 1. During this reporting period, we received 1,058 responses. Callers were given the option to express opinions on two topics:

1. In general, do you think the United States should or should not send U.S. troops to participate in United Nations peacekeeping efforts around the world?

Responses received: 1,049
 We should send troops: 29.7%
 We should not send troops: 61.2%
 I am not sure: 8.3%

2. Do you think the United States should or should not send U.S. troops to Haiti to train the Haitian army as part of the process for the restoration of democracy?

Responses received: 1,011
 We should send troops: 18.4%
 We should not send troops: 70.6%
 I am not sure: 6.5%

E-MAIL

The period covered in this report is October 20 through October 26, 1993, during which you received 3,899 messages. This report also reflects messages received on October 4 and 7 from Compuserve. The issue of the Superconducting Supercollider generated the most mail, with opinion overwhelmingly in favor of continued funding.

<u>Superconducting</u>	711 messages (18.2% of all messages)
<u>Supercollider</u>	701 Support Continued Funding (17.9%)
<u>Funding</u>	8 Oppose Continued Funding (0.2%)
	2 Neutral/commentary (0.1%)

Other top issues included:

<u>Health Care Reform</u>	262 messages (6.7%)
	82 Support Administration policy (2.1%)
	52 Oppose Administration policy (1.3%)
	128 Neutral/commentary (3.3%)

<u>U.S. Intervention</u>	193 messages (4.9%)
<u>in Somalia</u>	14 Support U.S. Intervention (0.4%)
	166 Oppose U.S. Intervention (4.2%)
	13 Neutral/commentary (0.3%)

<u>Clinton Presidency</u>	185 messages (4.7%)
	148 Support the Clinton Presidency (3.8%)
	24 Oppose the Clinton Presidency (0.6%)
	13 Neutral/commentary (0.3%)

<u>General Foreign</u>	132 messages (3.4%)
<u>Policy</u>	20 Support Administration Policy (0.5%)
	50 Oppose Administration Policy (1.3%)
	62 Neutral/commentary (1.6%)

<u>Education Funding/</u>	123 messages (3.2%)
<u>Programs</u>	40 Support Funding/Programs (1.0%)
	1 Opposes Funding/Programs (0.1%)
	82 Neutral/commentary (2.1%)

(Note: 32.3% of mail was considered No Response Necessary mail. This includes simple greetings, repeated messages, test messages, incomplete messages, and downloads of press releases and news items.)

November 12, 1993

MEMORANDUM FOR THE PRESIDENT

FROM: MARSHA SCOTT
DEPUTY ASSISTANT TO THE PRESIDENT AND DIRECTOR OF
CORRESPONDENCE AND PRESIDENTIAL MESSAGES

SUBJECT: Correspondence/Comment Line Review for
Period Ending November 11, 1993

For the seven-day period ending November 11, 1993, you received 30,750 pieces of mail, 69 percent of which were personal and 31 percent of which were part of coordinated write-in campaigns. (The write-in mail total is unusually low because the figures for postcard mail were unavailable at the close of this reporting period.) The daily average intake was 5,125 pieces. Based on a statistical sampling of the incoming mail (with a comfort level of plus or minus 2 percent), the following were the most common subjects addressed and views expressed in the 21,126 pieces of personal mail you received:

PERSONAL MAIL

Health Care 3,042 Letters (14.4% of all letters)
Issues

1,310 Letters regarding the President's health care plan (6.2%)
296 Support the President's plan (1.4%)
570 Oppose the President's plan (2.7%)
444 Neutral/commentary (2.1%)

782 Letters regarding funding (tax on beer/alcohol/cigarettes) (3.7%)
127 Support these taxes (0.6%)
549 Oppose these taxes (2.6%)
106 Neutral/commentary (0.5%)

570 Letters regarding general health care reform (no mention of President's plan) (2.7%)
211 Support general health care reform (1.0%)
338 Oppose general health care reform (1.6%)
21 Neutral/commentary (0.1%)

232 Letters regarding specific coverage in President's program (1.1%)
63 Favor abortion coverage (0.3%)
42 Oppose abortion coverage (0.2%)
127 Urge mental health coverage (0.6%)

Personal Mail (cont'd)

148 Letters regarding impact on small business (0.7%)
All of these letters are in the neutral/
commentary category

NAFTA 2,134 Letters (10.1%)
296 Support NAFTA (1.4%)
1,690 Oppose NAFTA (8.0%)
148 Neutral/commentary (0.7%)

Economy 908 Letters (4.3%)
697 Oppose Administration policy (3.3%)
211 Neutral/commentary (1.0%)

Support 803 Letters (3.8%)
Expressing general support for the President

Gun/Ammuni-
tion Control 739 Letters (3.5%)
232 Support gun and ammunition control (1.1%)
444 Oppose gun and ammunition control (2.1%)
63 Neutral/commentary (0.3%)

Other
Issues 3,718 Letters (17.6%)
993 Support Administration policies (4.7%)
2,493 Oppose Administration policies (11.8%)
232 Neutral/commentary (1.1%)

Concerns/
Urge Action 4,606 Letters (21.8%) expressing concern about
various issues or urging specific action
by the Administration. Principal topics
include:
380 Urge pardon for Jonathan Pollard (1.8%)
338 Urge Department of Justice to prosecute
distributors of obscenity (1.6%)
275 Express concern about crime in America (1.3%)
275 Express concern about the environment (1.3%)

Other 2,894 Agency Liaison letters (Hardship cases)
3,538 Letters from children
3,658 Requests for birthday cards/greetings

WRITE-IN CAMPAIGNS

Of the 9,624 pieces of write-in campaign mail received this week,
the major issues consisted of the following:

2,938 Express concern about Taiwan's trade in
endangered species

799 Urge Department of Justice to prosecute
distributors of obscenity

Write-in Mail (cont'd)

769	Support the Dietary Supplement Standards and Consumer Education Act
584	Urge pardon for Jonathan Pollard
492	Oppose COLA reductions for Federal/military retirees
4,042	Miscellaneous write-in campaign mail

COMMENT LINE

Of the 9,726 telephone calls taken by our volunteers from November 4 through November 11, the major issues consisted of the following:

<u>NAFTA</u>	3,317 Calls (34.1%)
	1,197 Support NAFTA (12.3%)
	2,120 Oppose NAFTA (21.8%)

In addition to the calls reported above, we received 731 calls between 9:50 p.m. and 11:00 p.m. following Vice President Gore's NAFTA debate with Ross Perot:

61	Expressed support for the President (8.3%)
21	Expressed opposition to the President (2.9%)
270	Expressed support for the Vice President (36.9%)
79	Expressed opposition to the Vice President (10.8%)
199	Expressed support for NAFTA (27.2%)
101	Expressed opposition to NAFTA (13.8%)

<u>U.S. Inter-</u>	1,060 Calls (10.9%)*
<u>vention in</u>	79 Support U.S. intervention (0.8%)
<u>Haiti</u>	981 Oppose U.S. intervention (10.1%)

*Note: this figure includes 972 calls received on 11/4 and 11/5 resulting from Pat Robertson's television broadcast.

<u>President's</u>	786 Calls (8.0%)
<u>Health Care</u>	218 Support the President's plan (2.2%)
<u>Plan</u>	568 Oppose the President's plan (5.8%)

<u>Views on the</u>	653 Calls (6.7%)
<u>President</u>	305 Express support for the President (3.1%)
	348 Express criticism of the President (3.6%)

<u>Gun Control</u>	520 Calls (5.3%)
	110 Support gun control (1.1%)
	410 Oppose gun control (4.2%)

The following information was gathered from our voice automated telephone system from Wednesday, November 3, through Thursday, November 11. During this reporting period, we received 6,716 responses. Callers were given the option to express opinions on the following topics:

1. Are you satisfied or dissatisfied with the present Health Care system in the United States generally?

Responses received: 6,698
 I am satisfied: 44.8%
 I am dissatisfied: 49.8%
 I don't know: 5.1%

2. Based on what you know, do you favor or oppose President Clinton's program to change the health care system?

Responses received: 6,638
 I favor the program: 33.6%
 I oppose the program: 57.0%
 I don't know: 8.3%

3. What is the most important thing for the government to do in changing the health care system: get rising costs under control or guarantee health to every American citizen?

Responses received: 6,009
 Get costs under control: 46.3%
 Guarantee security: 21.1%
 Both are important: 11.8%
 Neither are important: 10.3%

E-MAIL

The period covered in this report is October 27 through November 3, 1993, during which you received 2,965 messages. The issue of health care reform was most prominent among the concerns of the constituents who wrote in this week.

<u>Health Care Reform</u>	340 messages (11.5% of all messages)
	103 Support Administration policy (3.5%)
	85 Oppose Administration policy (2.9%)
	152 Neutral/commentary (5.1%)

Other top issues included:

<u>Clinton Presidency</u>	215 messages (7.2%)
	171 Support the Clinton Presidency (5.7%)
	32 Oppose the Clinton Presidency (1.1%)
	12 Neutral/commentary (0.4%)

E-Mail (cont'd)

<u>Gay Rights/</u>	141 messages (4.8%)
<u>Gays in Military</u>	136 Support Gay Rights (4.6%)
	2 Oppose Gay Rights (0.1%)
	3 Neutral/commentary (0.1%)
 <u>NAFTA</u>	 135 messages (4.6%)
	66 Support NAFTA (2.3%)
	53 Oppose NAFTA (1.8%)
	16 Neutral/commentary (0.5%)
 <u>U.S. Military</u>	 98 messages (3.3%)
<u>Intervention</u>	20 Support U.S. Intervention (0.7%)
<u>Abroad</u>	44 Oppose U.S. Intervention (1.5%)
	34 Neutral/commentary (1.1%)
 <u>eVote</u>	 92 messages (3.1%)
<u>(Electronic</u>	76 Support eVote (2.6%)
<u>Voting System)</u>	12 Oppose eVote (0.4%)
	4 Neutral/commentary (0.1%)

(Note: 33.3% of mail was considered No Response Necessary mail. This includes simple greetings, repeated messages, test messages, incomplete messages, and downloads of press releases and news items.)

In addition to the e-mail messages regarding NAFTA listed above, we received a total of 672 NAFTA messages from November 8 through November 10. The pre-NAFTA debate and post-NAFTA debate statistics are as follows:

Pre-debate:	290 Messages (43.1% of all messages received)
	180 Support NAFTA (26.9%)
	70 Oppose NAFTA (10.3%)
	40 Neutral/commentary (5.9%)
 Post-debate:	 382 Messages (56.9%)
	268 Support NAFTA (39.9%)
	46 Oppose NAFTA (6.9%)
	68 Neutral/commentary

November 19, 1993

MEMORANDUM FOR THE PRESIDENT

FROM: MARSHA SCOTT
DEPUTY ASSISTANT TO THE PRESIDENT AND DIRECTOR OF
CORRESPONDENCE AND PRESIDENTIAL MESSAGES

SUBJECT: Correspondence/Comment Line Review for
Period Ending November 18, 1993

For the seven-day period ending November 18, 1993, you received 160,254 pieces of mail, 19 percent of which were personal and 81 percent of which were part of coordinated write-in campaigns. The daily average intake was 26,709 pieces. Based on a statistical sampling of the incoming mail (with a comfort level of plus or minus 2 percent), the following were the most common subjects addressed and views expressed in the 30,061 pieces of personal mail you received:

PERSONAL MAIL

<u>NAFTA</u>	5,591 Letters (18.6% of all letters)
	1,443 Support NAFTA (4.8%)
	4,118 Oppose NAFTA (13.7%)
	30 Neutral/commentary (0.1%)
<u>Health Care</u>	3,036 Letters (10.1%)
<u>Issues</u>	
	1,743 Letters regarding <u>the President's health care plan</u> (5.8%)
	511 Support the President's plan (1.7%)
	631 Oppose the President's plan (2.1%)
	601 Neutral/commentary (2.0%)
	842 Letters regarding <u>funding</u> (tax on cigarettes) (2.8%)
	All of these letters oppose the proposed tax
	301 Letters regarding <u>specific coverage</u> in President's program (1.0%)
	151 Oppose abortion coverage (0.5%)
	120 Urge mental health coverage (0.4%)
	30 Urge coverage for drug/alcohol treatment (0.1%)
	150 Letters with <u>miscellaneous health care concerns</u> (0.5%)
	40 Urge inclusion of obstetricians/gynecologists as primary physicians under health care plan (.13%)

Personal Mail (cont'd)

	40	Urges provision of preventive/alternative care in health plan (.13%)
	35	Oppose coverage for illegal aliens (.12%)
	35	Neutral/commentary regarding general health care reform (.12%)
<u>Support</u>	1,774	Letters (5.9%) Expressing general support for the President
<u>Pardon for Jonathan Pollard</u>	1,232	Letters (4.1%)
	1,112	Urge a pardon Jonathan Pollard (3.7%)
	120	Oppose a pardon for Jonathan Pollard (0.4%)
<u>Opposition</u>	962	Letters (3.2%) Expressing general criticism of the President
<u>Other Issues</u>	4,930	Letters (16.4%)
	691	Support Administration policies (2.3%)
	3,667	Oppose Administration policies (12.2%)
	572	Neutral/commentary (1.9%)
<u>Concerns/ Urge Action</u>	6,974	Letters (23.2%) expressing concern about various issues or urging specific action by the Administration. Principal topics include:
	842	Support H.R. 1709 (Dietary Supplement Standards and Consumer Education Act) (2.8%)
	271	Urge establishment of Antarctic whale sanctuary and maintenance of international moratorium on the killing of whales (0.9%)
	270	Express concern about crime in America (0.9%)
	241	Oppose trade sanctions on Canadian wheat (0.8%)
<u>Other</u>	2,416	Agency Liaison letters (Hardship cases)
	3,984	Letters from children
	5,794	Requests for birthday cards/greetings

WRITE-IN CAMPAIGNS

Of the 130,193 pieces of write-in campaign mail received this week, the major issues consisted of the following:

36,209	Oppose homosexuals in the military
25,000	"Stop the National Gay Rights Bill"
14,075	Oppose COLA reductions for Federal/military retirees
5,971	Urge greater protection of national forests
5,610	Favor national health care reform
35,964	Miscellaneous write-in campaign mail

COMMENT LINE

Of the 9,278 telephone calls taken by our volunteers from November 12 through November 18, the major issues consisted of the following:

<u>NAFTA</u>	4,448 Calls (47.9%)
	1,117 Support NAFTA (12.0%)
	3,331 Oppose NAFTA (35.9%)
<u>Views on the President</u>	1,035 Calls (11.1%)
	381 Express support for the President (4.1%)
	654 Express criticism of the President (7.0%)
<u>President's Health Care Plan</u>	586 Calls (6.3%)
	251 Support the President's plan (2.7%)
	335 Oppose the President's plan (3.6%)
<u>Pardon for Jonathan Pollard</u>	355 Calls (3.7%)
	273 Support a pardon for Jonathan Pollard (2.9%)
	82 Oppose a pardon for Jonathan Pollard (0.8%)

The following information was gathered from our voice automated telephone system. During this reporting period, we received 4,935 responses. Callers were given the option to respond to the following questions:

- Are you satisfied or dissatisfied with the present Health Care system in the United States generally?

 Responses received: 4,928
 I am satisfied: 38.9%
 I am dissatisfied: 56.1%
 I don't know: 5.0%
- Based on what you know, do you favor or oppose President Clinton's program to change the health care system?

 Responses received: 4,648
 I favor the program: 34.5%
 I oppose the program: 54.7%
 I don't know: 10.8
- What is the most important thing for the government to do in changing the health care system: get rising costs under control or guarantee health to every American citizen?

 Responses received: 4,289
 Get costs under control: 48.4%
 Guarantee security: 29.1%
 Both are important: 14.2%
 Neither are important: 8.3%

E-MAIL

The period covered in this report is from November 4 through November 10, 1993, during which you received 3,015 messages. NAFTA generated the most mail for this reporting period, and more for any one subject since the week after the President's health care address to Congress.

<u>NAFTA</u>	843 messages (30.0% of all messages)
	537 Support NAFTA (17.8%)
	174 Oppose NAFTA (5.8%)
	132 Neutral/commentary (4.4%)

Other top issues included:

<u>Health Care Reform</u>	231 messages (7.7% of all messages)
	73 Support Administration policy (2.5%)
	45 Oppose Administration policy (1.5%)
	113 Neutral/commentary (3.7%)

<u>Clinton Presidency</u>	193 messages (6.4%)
	149 Support the Clinton Presidency (4.9%)
	23 Oppose the Clinton Presidency (0.8%)
	21 Neutral/commentary (0.7%)

<u>Gun Control/ Brady Bill</u>	81 messages (2.7%)
	21 Support Gun Control (0.7%)
	52 Oppose Gun Control (1.7%)
	8 Neutral/commentary (0.3%)

<u>General Foreign Policy</u>	62 messages (2.1%)
	5 Support Administration policy (0.2%)
	25 Oppose Administration policy (0.8%)
	32 Neutral/commentary (1.1%)

(Note: 29.1% of mail was considered No Response Necessary mail. This includes simple greetings, repeated messages, test messages, incomplete messages, and downloads of press releases and news items.)

November 29, 1993

MEMORANDUM FOR THE PRESIDENT

FROM: MARSHA SCOTT
DEPUTY ASSISTANT TO THE PRESIDENT AND DIRECTOR OF
CORRESPONDENCE AND PRESIDENTIAL MESSAGES

SUBJECT: Correspondence/Comment Line Review for
Period Ending November 25, 1993

For the seven-day period ending November 25, 1993, you received 104,214 pieces of mail, 19 percent of which were personal and 81 percent of which were part of coordinated write-in campaigns. The daily average intake was 20,843 pieces. Based on a statistical sampling of the incoming mail (with a comfort level of plus or minus 2 percent), the following were the most common subjects addressed and views expressed in the 20,064 pieces of personal mail you received:

PERSONAL MAIL

<u>NAFTA</u>	3,330 Letters (16.6% of all letters)
	983 Support NAFTA (4.9%)
	2,167 Oppose NAFTA (10.8%)
	180 Neutral/commentary (0.9%)
<u>Health Care Issues</u>	2,368 Letters (11.8%)
	923 Letters regarding <u>funding</u> (tax on beer/alcohol/cigarettes) (4.6%)
	60 Support these taxes (0.3%)
	843 Oppose these taxes (4.2%)
	20 Neutral/commentary (0.1%)
	783 Letters regarding <u>the President's health care plan</u> (3.9%)
	161 Support the President's plan (0.8%)
	341 Oppose the President's plan (1.7%)
	281 Neutral/commentary (1.4%)
	401 Letters regarding <u>specific coverage</u> in President's program (2.0%)
	60 Support abortion coverage (0.3%)
	201 Oppose abortion coverage (1.0%)
	60 Urge mental health coverage (0.3%)
	60 Urge coverage of long-term health care (0.3%)
	20 Urge coverage for drug/alcohol treatment (0.1%)

Personal Mail (cont'd)

	201	Letters regarding <u>general health care reform</u> (no mention of President's plan) (1.0%)
	30	Support general health care reform (0.14%)
	141	Oppose general health care reform (0.7%)
	30	Neutral/commentary (0.14%)
	60	Letters with <u>miscellaneous health care concerns</u> (0.3%)
	40	Urge inclusion of obstetricians/gynecologists as primary physicians under health care plan (0.2%)
	20	Comment on coverage for illegal aliens (0.1%)
<u>Support</u>	1,645	Letters (5.9%) Expressing general support for the President (including Thanksgiving and Christmas greetings)
<u>H.R. 1709</u>	823	Letters (4.1%) All of these letters support the Dietary Supplement Standards and Consumer Education Act
<u>Opposition</u>	602	Letters (3.0%) Expressing general criticism of the President
<u>Other</u>	3,672	Letters (18.3%)
<u>Issues</u>	782	Support Administration policies (3.9%)
	2,408	Oppose Administration policies (12.0%)
	482	Neutral/commentary (2.4%)
<u>Concerns/ Urge Action</u>	5,518	Letters (27.5%) expressing concern about various issues or urging specific action by the Administration. Principal topics include:
	321	Express concern about the nation's morality (1.6%)
	301	Urge pardon for Jonathan Pollard (1.5%)
	201	Express concern about unemployment (1.0%)
	181	Oppose privatization of the Railroad Retirement System (0.9%)
<u>Other</u>	1,810	Agency Liaison letters (Hardship cases)
	4,695	Letters from children
	3,115	Requests for birthday cards/greetings

WRITE-IN CAMPAIGNS

Of the 84,150 pieces of write-in campaign mail received this week, the major issues consisted of the following:

58,561	Oppose further production of plutonium and enriched uranium
6,678	Oppose COLA reductions for Federal/military retirees
3,566	"Stop the National Gay Rights Bill"
3,295	Support H.R. 1709 (Dietary Supplement Standards and Consumer Education Act)
2,321	Support Concord Coalition's goal of reducing the national deficit
9,729	Miscellaneous write-in campaign mail

COMMENT LINE

Of the 9,286 telephone calls taken by our volunteers from November 19 through November 24, the major issues consisted of the following:

<u>Atty Gen./</u>	4,950	Calls (53.3%)
<u>Knox Case</u>	65	Support Attorney General Reno's interpretation of the Knox pornography case (0.7%)
	4,885	Oppose the Attorney General's interpretation (52.6%)*

*Dr. James Dobson urged listeners of his national Christian radio broadcast to call the White House on this issue (calls were received in many staff offices as well as on the Comment Line).

<u>Flight</u>	1,363	Calls (14.7%)
<u>Attendants'</u>	965	Support the President's intervention (10.4%)
<u>Strike</u>	398	Oppose the President's intervention (4.3%) (Most of the opposition calls were from flight attendants who crossed the picket line and feared harassment from reinstated employees.)

<u>Gun Control</u>	377	Calls (4.1%)
	172	Support gun control measures (1.9%)
	205	Oppose gun control measures (2.2%)

<u>Views on the President</u>	376	Calls (4.0%)
	226	Express support for the President (2.4%)
	150	Express criticism of the President (1.6%)

The following information was gathered from our voice automated telephone system between November 19 and November 24, 1993. During this reporting period, we received 4,473 responses. Callers were given the option to respond to the following questions:

1. Are you satisfied or dissatisfied with the present Health Care system in the United States generally?

Responses received: 4,457
 I am satisfied: 53.0%
 I am dissatisfied: 40.0%
 I don't know: 7.0%

2. Based on what you know, do you favor or oppose President Clinton's program to change the health care system?

Responses received: 4,043
 I favor the program: 20.3%
 I oppose the program: 71.6%
 I don't know: 8.0%

3. What is the most important thing for the government to do in changing the health care system: get rising costs under control or guarantee health to every American citizen?

Responses received: 3,510
 Get costs under control: 58.1%
 Guarantee security: 16.8%
 Both are important: 12.0%
 Neither are important: 13.1%

E-MAIL

The period covered in this report is from November 11 through November 15, 1993, during which you received 2,242 messages. Once again, the subject of NAFTA produced the most mail for this time period.

<u>NAFTA</u>	650 messages (29.0% of all messages)
	421 Support NAFTA (18.8%)
	149 Oppose NAFTA (6.6%)
	80 Neutral/commentary (3.6%)

Note: A recurring comment surrounding the NAFTA debate was the criticism that by broadcasting the event on a cable channel, we denied those without cable access a chance to watch.

Other top issues included:

<u>Clinton Presidency</u>	129 messages (5.8%)
	106 Support the Clinton Presidency (4.7%)
	12 Oppose the Clinton Presidency (0.6%)
	11 Neutral/commentary (0.5%)

E-Mail (cont'd)

<u>Health Care Reform</u>	127 messages (5.7% of all messages)
	43 Support Administration policy (1.9%)
	24 Oppose Administration policy (1.1%)
	60 Neutral/commentary (2.7%)
<u>Gun Control/ Brady Bill</u>	80 messages (3.6%)
	17 Support Gun Control (0.8%)
	56 Oppose Gun Control (2.5%)
	7 Neutral/commentary (0.3%)
<u>U.S. Military Intervention Abroad</u>	49 messages (2.2%)
	22 Support U.S. Intervention (1.0%)
	9 Oppose U.S. Intervention (0.4%)
	18 Neutral/commentary (0.8%)

(Note: 28.6% of mail was considered No Response Necessary mail. This includes simple greetings, repeated messages, test messages, incomplete messages, and downloads of press releases and news items.)

December 3, 1993

MEMORANDUM FOR THE PRESIDENT

FROM: MARSHA SCOTT
DEPUTY ASSISTANT TO THE PRESIDENT AND DIRECTOR OF
CORRESPONDENCE AND PRESIDENTIAL MESSAGES

SUBJECT: Correspondence/Comment Line Review for
Period Ending December 2, 1993

For the seven-day period ending December 2, 1993, you received 67,240 pieces of mail, 38 percent of which were personal and 62 percent of which were part of coordinated write-in campaigns. The daily average intake was 13,448 pieces. Based on a statistical sampling of the incoming mail (with a comfort level of plus or minus 2 percent), the following were the most common subjects addressed and views expressed in the 25,709 pieces of personal mail you received:

PERSONAL MAIL

Knox v. 3,059 Letters (11.9 % of all letters)
U.S. All of these letters expressed opposition to
the Administration's position in the Knox
pornography case before the Supreme Court

Health Care 1,980 Letters (7.7%)
Issues

- 900 Letters regarding the President's health care plan (3.5%)
- 154 Support the President's plan (0.6%)
- 489 Oppose the President's plan (1.9%)
- 257 Neutral/commentary (1.0%)
- 463 Letters regarding funding (tax on cigarettes) (1.8%)
- 26 Support this tax (0.1%)
- 334 Oppose this tax (1.3%)
- 103 Neutral/commentary (0.4%)
- 411 Letters regarding specific coverage in President's program (1.6%)
- 25 Support abortion coverage (0.1%)
- 283 Oppose abortion coverage (1.1%)
- 26 Neutral/commentary on abortion coverage (0.1%)
- 77 Urge mental health coverage (0.3%)

Personal Mail (cont'd)

	206	Letters regarding <u>miscellaneous health care concerns</u> (0.8%)
	103	Oppose general health care reform (no mention of President's plan) (0.4%)
	26	Neutral/commentary on general health care reform (0.1%)
	51	Express concern about impact on small business (0.2%)
	26	Urge provision of preventive/alternative care in health plan (0.1%)
<u>Support</u>	1,902	Letters (7.4%) Expressing general support for the President (including Thanksgiving and Christmas greetings)
<u>NAFTA</u>	1,620	Letters (6.3%)
	720	Support NAFTA (2.8%)
	746	Oppose NAFTA (2.9%)
	154	Neutral/commentary (0.6%)
<u>Pardon for Pollard</u>	1,183	Letters (4.6%)
	1,028	Urge a pardon for Jonathan Pollard (4.0%)
	129	Oppose a pardon for Jonathan Pollard (0.5%)
	26	Neutral/commentary (0.1%)
<u>Economy</u>	926	Letters (3.6%)
	386	Oppose Administration policy (1.5%)
	540	Neutral/commentary (2.1%)
<u>H.R. 1709</u>	848	Letters (3.3%) All of these letters support the Dietary Supplement Standards and Consumer Education Act
<u>Opposition</u>	823	Letters (3.2%) Expressing general criticism of the President
<u>Other Issues</u>	3,882	Letters (15.1%)
	951	Support Administration policies (3.7%)
	2,391	Oppose Administration policies (9.3%)
	540	Neutral/commentary (2.1%)
<u>Concerns/Urge Action</u>	5,039	Letters (19.6%) expressing concern about various issues or urging specific action by the Administration. Principal topics include:
	514	Urge pardon for Leonard Peltier (2.0%)
	283	Urge Department of Justice to prosecute distributors of obscenity (1.1%)
	231	Express concern about crime in America (0.9%)
	206	Views about improving American education (0.8%)
	206	Express concern about the nation's morality (0.8%)

Personal Mail (cont'd)

<u>Other</u>	1,798	Agency Liaison letters (Hardship cases)
	4,087	Letters from children
	3,220	Requests for birthday cards/greetings

WRITE-IN CAMPAIGNS

Of the 41,531 pieces of write-in campaign mail received this week, the major issues consisted of the following:

12,340	"Stop the National Gay Rights Bill"
9,660	Oppose NEA funding of pornographic and blasphemous exhibits
3,805	Oppose tax increases
3,274	Support H.R. 1709 (Dietary Supplement Standards and Consumer Education Act)
2,949	Oppose COLA reductions for Federal/military retirees
1,950	Support Concord Coalition's goal of reducing the national deficit
6,833	Miscellaneous write-in campaign mail

COMMENT LINE

Of the 5,154 telephone calls taken by our volunteers from November 29 through December 2, the major issues consisted of the following:

<u>Atty Gen./</u>	889	Calls (17.3%)
<u>Knox Case</u>	39	Support Attorney General Reno's interpretation of the Knox pornography case (0.8%)
	850	Oppose the Attorney General's interpretation (16.5%)
<u>Views on the</u>	366	Calls (7.1%)
<u>President</u>	248	Express support for the President (4.8%)
	118	Express criticism of the President (2.3%)
<u>Use of</u>	248	Calls (4.8%)
<u>Ethanol</u>	245	Urge use of ethanol in place of gasoline (4.8%)
	3	Oppose use of ethanol (.06%)
<u>Health Care</u>	242	Calls (4.7%)
<u>Reform</u>	110	Support health care reform (2.1%)
	132	Oppose health care reform (2.6%)

Comment Line (cont'd)

<u>Minimum Wage</u>	236	Calls (4.6%)
	235	Support raising the minimum wage (4.6%)
	1	Oppose raising the minimum wage (.02%)
<u>Flight Attendants' Strike</u>	240	Calls (4.6%)
	104	Support the President's intervention (2.0%)*
	136	Oppose the President's intervention (2.6%)
		*(Most of the support calls were from flight attendants thanking the President for intervening in their behalf.)
<u>Gun Control</u>	223	Calls (4.3%)
	108	Support gun control measures (2.1%)
	115	Oppose gun control measures (2.2%)

The following information was gathered from our voice automated telephone system between November 26 and December 2, 1993. During this reporting period, we received 2,321 responses. Callers were given the option to respond to the following questions:

1. Are you satisfied or dissatisfied with the present Health Care system in the United States generally?

Responses received: 3,069
 I am satisfied: 32.2%
 I am dissatisfied: 62.8
 I don't know: 4.9%
2. Based on what you know, do you favor or oppose President Clinton's program to change the health care system?

Responses received: 2,162
 I favor the program: 34.4%
 I oppose the program: 54.0%
 I don't know: 11.6%
3. What is the most important thing for the government to do in changing the health care system: get rising costs under control or guarantee health to every American citizen?

Responses received: 1,995
 Get costs under control: 44.1%
 Guarantee security: 31.0%
 Both are important: 15.0%
 Neither are important: 9.9%

E-MAIL

The period covered in this report is from November 16 through November 22, 1993, during which you received 3,155 messages. As expected, NAFTA produced the most mail for this time period.

<u>NAFTA</u>	683 messages (21.6% of all messages)
	501 Support NAFTA (15.9%)
	103 Oppose NAFTA (3.3%)
	79 Neutral/commentary (2.5%)

Other top issues included:

<u>Clinton Presidency</u>	251 messages (8.0%)
	210 Support the Clinton Presidency (6.7%)
	28 Oppose the Clinton Presidency (0.9%)
	13 Neutral/commentary (0.4%)

<u>Health Care Reform</u>	135 messages (4.3%)
	38 Support Administration policy (1.3%)
	23 Oppose Administration policy (0.7%)
	74 Neutral/commentary (2.3%)

<u>Gun Control/ Brady Bill</u>	115 messages (3.6%)
	48 Support Gun Control (1.5%)
	54 Oppose Gun Control (1.7%)
	13 Neutral/commentary (0.4%)

<u>Gay Rights/ Gays in Military</u>	105 messages (3.3%)
	100 Support Gays in Military (3.1%)
	4 Oppose Gays in Military (0.1%)
	1 Neutral/commentary (0.1%)

Note: On the gays in the military issue, almost all letters urged the president not to appeal the Joseph Steffan case.

(Note: 30.0% of mail was considered No Response Necessary mail. This includes simple greetings, repeated messages, test messages, incomplete messages, and downloads of press releases and news items.)

December 10, 1993

MEMORANDUM FOR THE PRESIDENT

FROM: MARSHA SCOTT
DEPUTY ASSISTANT TO THE PRESIDENT AND DIRECTOR OF
CORRESPONDENCE AND PRESIDENTIAL MESSAGES

SUBJECT: Correspondence/Comment Line Review for
Period Ending December 9, 1993

For the seven-day period ending December 9, 1993, you received 1,885,015 pieces of mail, 1.3 percent of which were personal and 98.7 percent of which were part of coordinated write-in campaigns. The daily average intake was 314,169 pieces. Based on a statistical sampling of the incoming mail (with a comfort level of plus or minus 2 percent), the following were the most common subjects addressed and views expressed in the 23,673 pieces of personal mail you received:

PERSONAL MAIL

Health Care 2,344 Letters (9.9% of all letters)
Issues

994 Letters regarding the President's health care plan (4.2%)

237 Support the President's plan (1.0%)

473 Oppose the President's plan (2.0%)

284 Neutral/commentary (1.2%)

615 Letters regarding funding (tax on cigarettes/other health care tax proposals) (2.6%)

237 Support these taxes (1.0%)

355 Oppose these taxes (1.5%)

23 Neutral/commentary (0.1%)

450 Letters regarding specific coverage in President's program (1.9%)

285 Letters regarding miscellaneous health care concerns (1.2%)

Support 1,420 Letters (6.0%)
Expressing general support for the President
(includes Christmas greetings)

Personal Mail (cont'd)

<u>Knox v.</u>	1,326	Letters (5.6%)	
<u>U.S.</u>			All of these letters expressed opposition to the Administration's position in the Knox pornography case before the Supreme Court
<u>Economy</u>	1,065	Letters (4.5%)	
	24	Support Administration policy (0.1%)	
	710	Oppose Administration policy (3.0%)	
	331	Neutral/commentary (1.4%)	
<u>Gun/Ammuni-</u>	781	Letters (3.3%)	
<u>tion Control</u>	189	Support controls on guns/ammunition (0.8%)	
	592	Oppose controls on guns/ammunition (2.5%)	
<u>H.R. 1709</u>	758	Letters (3.2%)	
			All of these letters support the Dietary Supplement Standards and Consumer Education Act
<u>Opposition</u>	734	Letters (3.1%)	
			Expressing general criticism of the President
<u>Other</u>	4,095	Letters (17.3%)	
<u>Issues</u>	1,065	Support Administration policies (4.5%)	
	2,273	Oppose Administration policies (9.6%)	
	757	Neutral/commentary (3.2%)	
<u>Concerns/</u>	6,155	Letters (26%) expressing concern about	
<u>Urge Action</u>		various issues or urging specific action	
		by the Administration. Principal topics include:	
	615	Urge pardon for Jonathan Pollard (2.6%)	
	426	Express concern about crime in America (1.8%)	
	331	Express concern about the environment (1.4%)	
	331	Urge pardon or new trial for Leonard Peltier (1.4%)	
<u>Other</u>	2,459	Agency Liaison letters (Hardship cases)	
	4,131	Letters from children	
	5,612	Requests for birthday cards/greetings	

WRITE-IN CAMPAIGNS

Of the 1,861,343 pieces of write-in campaign mail received this week, the major issues consisted of the following:

1,700,000	National Coalition to Stop Gun Violence (additional petition signatures to those presented to the President by the Hattori and Haymaker Families in November)
117,000	Urge that Social Security Administration be made a separate agency

Write-in Mail (cont'd)

10,000	Express concern about human rights for Christians in China
9,882	Urge increased funding for neurological research at NIH
3,414	Oppose COLA reductions for Federal/military retirees
3,290	Oppose gun control
17,757	Miscellaneous write-in campaign mail

COMMENT LINE

Of the 7,627 telephone calls taken by our volunteers during this reporting period, the major issues consisted of the following:

<u>Dr. Elders/</u>	2,117	Calls (27.8%)
<u>Legalizing</u>	999	Support Dr. Elders' views on legalizing drugs (13.1%)
<u>Drugs</u>	1,118	Oppose Dr. Elders' views on legalizing drugs (14.7%)
<u>Pardon for</u>	1,607	Calls (21.1%)
<u>Jonathan</u>	1,435	Support a pardon for Jonathan Pollard (18.8%)
<u>Pollard</u>	172	Oppose a pardon for Jonathan Pollard (2.3%)
<u>Views on the</u>	468	Calls (6.1%)
<u>President</u>	292	Express support for the President (3.8%)
	176	Express criticism of the President (2.3%)
<u>Gun Control</u>	419	Calls (5.5%)
	126	Support gun control measures (1.7%)
	293	Oppose gun control measures (3.8%)
<u>Use of</u>	343	Calls (4.5%)
<u>Ethanol</u>	332	Urge use of ethanol in place of gasoline (4.4%)
	11	Oppose use of ethanol (.1%)
<u>President's</u>	293	Calls (3.8%)
<u>Health Care</u>	101	Support the President's plan (1.3%)
<u>Plan</u>	192	Oppose the President's plan (2.5%)
<u>Atty Gen./</u>	262	Calls (3.5%)
<u>Knox Case</u>	20	Support Attorney General Reno's interpretation of the Knox pornography case (0.3%)
	242	Oppose the Attorney General's interpretation (3.2%)

The following information was gathered from our voice automated telephone system between December 3 and December 9, 1993. During this reporting period, we received 3,967 responses. Callers were given the option to respond to the following questions:

1. Are you satisfied or dissatisfied with the present Health Care system in the United States generally?

Responses received: 3,759

I am satisfied: 42.9%

I am dissatisfied: 49.6

I don't know: 7.4%

2. Based on what you know, do you favor or oppose President Clinton's program to change the health care system?

Responses received: 3,693

I favor the program: 35.6%

I oppose the program: 50.1%

I don't know: 14.2%

3. What is the most important thing for the government to do in changing the health care system: get rising costs under control or guarantee health to every American citizen?

Responses received: 3,347

Get costs under control: 46.3%

Guarantee security: 29.0%

Both are important: 15.3%

Neither are important: 9.4%

E-MAIL

The period covered in this report is from November 23 through November 30, 1993, during which you received 2,690 messages. The leading issue for this time period was the Clinton Presidency, with overwhelming public support for the President.

<u>Clinton Presidency</u>	285 messages (10.6% of all messages)
	237 Support the Clinton Presidency (8.8%)
	13 Oppose the Clinton Presidency (0.5%)
	35 Neutral/commentary (1.3%)

Other top issues included:

<u>NAFTA</u>	206 messages (7.7%)
	156 Support NAFTA (5.8%)
	15 Oppose NAFTA (0.6%)
	35 Neutral/commentary (1.3%)

E-Mail (cont'd)

<u>Gun Control/ Brady Bill</u>	170 messages (6.3%)
	71 Support Gun Control (2.6%)
	77 Oppose Gun Control (2.9%)
	22 Neutral/commentary (0.8%)
<u>Health Care Reform</u>	158 messages (5.9%)
	39 Support Administration policy (1.4%)
	23 Oppose Administration policy (0.9%)
	96 Neutral/commentary (3.6%)
<u>White House On Internet</u>	90 messages (3.3%)
	39 Support White House on Internet (1.4%)
	2 Oppose White House on Internet (0.1%)
	49 Neutral/commentary (1.8%)
<u>U.S. Military Intervention Abroad</u>	85 messages (3.2%)
	19 Support U.S. Intervention (0.7%)
	20 Oppose U.S. Intervention (0.8%)
	46 Neutral/commentary (1.7%)

(Note: 29.0% of mail was considered No Response Necessary mail. This includes simple greetings, repeated messages, test messages, incomplete messages, and downloads of press releases and news items.)

December 17, 1993

MEMORANDUM FOR THE PRESIDENT

FROM: MARSHA SCOTT
DEPUTY ASSISTANT TO THE PRESIDENT AND DIRECTOR OF
CORRESPONDENCE AND PRESIDENTIAL MESSAGES

SUBJECT: Correspondence/Comment Line Review for
Period Ending December 16, 1993

For the seven-day period ending December 16, 1993, you received 44,566 pieces of mail, 63 percent of which were personal and 37 percent of which were part of coordinated write-in campaigns. The daily average intake was 7,428 pieces. Based on a statistical sampling of the incoming mail (with a comfort level of plus or minus 2 percent), the following were the most common subjects addressed and views expressed in the 27,949 pieces of personal mail you received:

PERSONAL MAIL

Support 2,068 Letters (7.4%)
Expressing general support for the President
(includes 1,034 Christmas greetings)

Gun/Ammuni- 2,012 Letters (7.2%)
tion Control 978 Support controls on guns/ammunition (3.5%)
922 Oppose controls on guns/ammunition (3.3%)
112 Neutral/commentary (0.4%)

Health Care 1,565 Letters (5.6% of all letters)
Issues

838 Letters regarding the President's health care plan (3.0%)
195 Support the President's plan (0.7%)
475 Oppose the President's plan (1.7%)
168 Neutral/commentary (0.6%)

224 Letters regarding funding (tax on beer/cigarettes/other health care tax proposals) (0.8%)
84 Support these taxes (0.3%)
140 Oppose these taxes (0.5%)

503 Letters regarding specific coverage in President's program (1.8%)

Personal Mail (cont'd)

<u>Dr. Elders/</u>	1,481	Letters (5.3%)
<u>Legalize</u>	1,230	Support legalizing drugs (4.4%)
<u>Drugs</u>	167	Oppose legalizing drugs (0.6%)
	84	Neutral/commentary (0.3%)
<u>Dr. Elders'</u>	1,342	Letters (4.8%)
<u>Appointment</u>	224	Support Dr. Elders' appointment as Surgeon
<u>as Surg.Gen.</u>		Surgeon General (0.8%)
	1,118	Oppose Dr. Elders' appointment as
		Surgeon General (4.0%)
<u>Economy</u>	1,062	Letters (3.8%)
	84	Support Administration policy (0.3%)
	671	Oppose Administration policy (2.4%)
	307	Neutral/commentary (1.1%)
<u>Pardon for</u>	1,062	Letters (3.8%)
<u>Pollard</u>	950	Support pardon for Jonathan Pollard (3.4%)
	84	Oppose pardon for Jonathan Pollard (0.3%)
	28	Neutral/commentary (0.1%)
<u>Crime</u>	1,034	Letters (3.7%)
		All of these letters express views and concerns
		about crime in the United States
<u>Other</u>	5,143	Letters (18.4%)
<u>Issues</u>	1,258	Support Administration policies (4.5%)
	3,326	Oppose Administration policies (11.9%)
	559	Neutral/commentary (2.0%)
<u>Concerns/</u>	6,289	Letters (22.5%) expressing concern about
<u>Urge Action</u>		various issues or urging specific action
		by the Administration. Principal topics include:
	531	Urge pardon or new trial for
		Leonard Peltier (1.9%)
	307	Express views regarding capital punishment (1.1%)
	279	Express concern about the nation's moral
		climate (1.0%)
	252	Support the Dietary Supplement Standards and
		Consumer Education Act (0.9%)
	251	Urge including ethanol in reformulated
		gasoline program as it pertains to the
		Clean Air Act (0.9%)
<u>Other</u>	2,028	Agency Liaison letters (Hardship cases)
	5,441	Letters from children
	4,034	Requests for birthday cards/greetings

WRITE-IN CAMPAIGNS

Of the 16,617 pieces of write-in campaign mail received this week, the major issues consisted of the following:

1,738	Urge increased funding for neurological research at NIH
1,210	"Stop the National Gay Rights Bill"
1,195	Urge comprehensive reform of the Superfund's liability system
1,025	Support H.R. 1709 (Dietary Supplement Standards and Consumer Education Act)
1,006	Oppose COLA reductions for Federal/military retirees
8,843	Miscellaneous write-in campaign mail

COMMENT LINE

Of the 8,334 telephone calls taken by our volunteers during this reporting period, the major issues consisted of the following:

<u>Atty Gen./</u>	1,899	Calls (22.8%)
<u>Knox Case</u>	26	Support Attorney General Reno's interpretation of the Knox pornography case (0.3%)
	1,873	Oppose the Attorney General's interpretation (22.8%)
<u>Pardon for</u>	1,332	Calls (16.0%)
<u>Jonathan</u>	1,243	Support a pardon for Jonathan Pollard (14.9%)
<u>Pollard</u>	89	Oppose a pardon for Jonathan Pollard (1.1%)
<u>Use of</u>	1,024	Calls (12.2%)
<u>Ethanol</u>	1,020	Urge use of ethanol in place of gasoline (12.2%)
	4	Oppose use of ethanol (.05%)
<u>Dr. Elders/</u>	842	Calls (10.1%)
<u>Legalize</u>	280	Support Dr. Elders' views on legalizing drugs (3.4%)
<u>Drugs</u>	562	Oppose Dr. Elders' views on legalizing drugs (6.7%)
<u>Gun Control</u>	439	Calls (5.3%)
	118	Support gun control measures (1.4%)
	321	Oppose gun control measures (3.9%)
<u>Views on the</u>	315	Calls (3.8%)
<u>President</u>	209	Express support for the President (2.5%)
	106	Express criticism of the President (1.3%)

The following information was gathered from our voice automated telephone system between December 10 and December 15, 1993. During this reporting period, we received 2,851 responses. Callers were given the option to respond to the following questions:

1. Are you satisfied or dissatisfied with the present Health Care system in the United States generally?

Responses received: 2,838

I am satisfied: 42.8%

I am dissatisfied: 49.6

I don't know: 7.6%

2. Based on what you know, do you favor or oppose President Clinton's program to change the health care system?

Responses received: 2,645

I favor the program: 33.1%

I oppose the program: 55.0%

I don't know: 11.9%

3. What is the most important thing for the government to do in changing the health care system: get rising costs under control or guarantee health to every American citizen?

Responses received: 2,436

Get costs under control: 49.8%

Guarantee security: 25.8%

Both are important: 15.1%

Neither are important: 9.3%

E-MAIL

The period covered in this report is from December 1 through December 5, 1993, during which you received 3,371 messages (this report also includes 286 messages forwarded by CompuServe for the period November 15 through November 22, 1993). The leading issue for this time period was the Clinton Presidency, with overwhelming public support for the President.

<u>Clinton Presidency</u>	408 messages (12.1% of all messages)
318	Support the Clinton Presidency (9.4%)
46	Oppose the Clinton Presidency (1.4%)
44	Neutral/commentary (1.3%)

Other top issues included:

<u>White House</u>	239 messages (7.1%)
<u>On Internet</u>	168 Support White House on Internet (5.0%)
	0 Oppose White House on Internet (0.0%)
	71 Neutral/commentary (2.1%)

E-Mail (cont'd)

<u>Gun Control/ Brady Bill</u>	202 messages (6.0%)
	122 Support Gun Control (3.6%)
	55 Oppose Gun Control (1.6%)
	25 Neutral/commentary (0.8%)
 <u>NAFTA</u>	180 messages (5.3%)
	127 Support NAFTA (3.8%)
	32 Oppose NAFTA (0.9%)
	21 Neutral/commentary (0.6%)
 <u>Health Care Reform</u>	167 messages (5.0%)
	50 Support Administration policy (1.5%)
	42 Oppose Administration policy (1.3%)
	75 Neutral/commentary (2.2%)

(Note: 22.2% of mail was considered No Response Necessary mail.
This includes simple greetings, repeated messages, test messages,
incomplete messages, and downloads of press releases and news items.)

December 23, 1993

MEMORANDUM FOR THE PRESIDENT

FROM: MARSHA SCOTT
DEPUTY ASSISTANT TO THE PRESIDENT AND DIRECTOR OF
CORRESPONDENCE AND PRESIDENTIAL MESSAGES

SUBJECT: Correspondence/Comment Line Review for
Period Ending December 22, 1993

For the six-day period ending December 22, 1993, you received 37,173 pieces of mail, 79 percent of which were personal and 21 percent of which were part of coordinated write-in campaigns. The daily average intake was 7,435 pieces. Based on a statistical sampling of the incoming mail (with a comfort level of plus or minus 2 percent), the following were the most common subjects addressed and views expressed in the 29,367 pieces of personal mail you received:

PERSONAL MAIL

Health Care 2,702 Letters (9.2% of all letters)
Issues

881 Letters regarding the President's health care plan (3.0%)

206 Support the President's plan (0.7%)

323 Oppose the President's plan (1.1%)

352 Neutral/commentary (1.2%)

1,087 Letters regarding funding (tax on cigarettes/other health care tax proposals) (3.7%)

118 Support these taxes (0.4%)

940 Oppose these taxes (3.2%)

29 Neutral/commentary (0.1%)

558 Letters regarding specific coverage in President's program (1.9%)

176 Letters regarding miscellaneous health care issues (0.6%)

Support 2,203 Letters (7.5%)
Expressing general support for the President
(includes 1,380 Christmas greetings)

Personal mail (cont'd)

<u>Economy</u>	1,791	Letters (6.1%)
	176	Support Administration policy (0.6%)
	1,175	Oppose Administration policy (4.0%)
	440	Neutral/commentary (1.5%)
<u>Dr. Elders/</u>	1,468	Letters (5.0%)
<u>Legalize</u>	1,204	Support legalizing drugs (4.1%)
<u>Drugs</u>	176	Oppose legalizing drugs (0.6%)
	88	Neutral/commentary (0.3%)
<u>Crime</u>	1,380	Letters (4.7%)
		All of these letters express views and concerns about crime in the United States
<u>Pardon</u>	881	Letters (3.0%)
<u>for Peltier</u>		All of these letters support a pardon or a new trial for Leonard Peltier
<u>Other</u>	4,758	Letters (16.2%)
<u>Issues</u>	1,410	Support Administration policies (4.8%)
	2,731	Oppose Administration policies (9.3%)
	617	Neutral/commentary (2.1%)
<u>Concerns/</u>	5,403	Letters (18.4%) expressing concern about various issues or urging specific action by the Administration. Principal topics include:
<u>Urge Action</u>		
	412	Express views regarding capital punishment (1.4%)
	410	Express concern about the nation's moral climate (1.4%)
	324	Express concern about the environment (1.1%)
	322	Support NATO membership for Poland, Hungary, and Czechoslovakia (1.1%)
<u>Other</u>	1,155	Agency Liaison letters (Hardship cases)
	4,007	Letters from children
	2,948	Requests for birthday cards/greetings

WRITE-IN CAMPAIGNS

Of the 7,806 pieces of write-in campaign mail received this week, the major issues consisted of the following:

1,487	Support NATO membership for Poland, Hungary, and Czechoslovakia
929	Oppose cuts in funding for neurological research at NIH

669 Support H.R. 1709 (Dietary Supplement Standards and Consumer Education Act)

558 Support a pardon for Jonathan Pollard

409 Oppose resettlement of former Iraqi POWs in the United States

3,754 Miscellaneous write-in campaign mail

COMMENT LINE

Of the 6,439 telephone calls taken by our volunteers during this reporting period, the major issues consisted of the following:

<u>Views on the President</u>	1,043 Calls (16.2%)
	733 Express support for the President (11.4%)
	310 Express criticism of the President (4.8%)
<u>Pardon for Jonathan Pollard</u>	866 Calls (13.4%)
	788 Support a pardon for Jonathan Pollard (12.2%)
	78 Oppose a pardon for Jonathan Pollard (1.2%)
<u>Dr. Elders/ Legalize Drugs</u>	457 Calls (7.1%)
	87 Support Dr. Elders' views on legalizing drugs (1.4%)
	370 Oppose Dr. Elders' views on legalizing drugs (5.7%)
<u>Inman Nomination (Soc'l Security Issue)</u>	430 Calls (6.7%)
	13 Support Admiral Inman's nomination as Secretary of Defense (0.2%)
	417 Oppose his nomination (6.5%)
<u>Atty. Gen./ Knox Case</u>	303 Calls (4.7%)
	12 Support Attorney General Reno's interpretation of the Knox pornography case (0.2%)
	291 Oppose the Attorney General's interpretation (4.5%)
<u>Pardon for Peltier</u>	209 Calls (3.2%)
	All of these calls supported a pardon for Leonard Peltier

The following information was gathered from our voice automated telephone system between December 16 and December 21, 1993. During this reporting period, we received 1,904 responses. Callers were given the option to respond to the following questions:

1. How would you describe the economic conditions in the country today -- very good, fairly good, poor, or very poor?

Responses received: 1,894

Very good: 9.5%

Fairly good: 28.6%

Poor: 47.4%

Very poor: 14.5%

2. During the next 12 months, do you think the economic conditions in this country will get better, become worse, or stay about the same?

Responses received: 1,725
Will get better: 28.3%
Will become worse: 43.1%
Will stay about the same: 28.6%

3. Think about crime and guns for a moment. Would you favor or oppose a ban on the sale of all semiautomatic weapons except those that are issued to law enforcement officers?

Responses received: 1,668
Favor a ban: 54.9%
Oppose a ban: 39.7%
Unsure: 5.4%

4. In general, do you think gun control laws do or do not reduce violent crime?

Responses received: 1,561
Reduce violent crime: 46.8%
Don't reduce violent crime: 53.2%

(Statistics on e-mail issues were unavailable for this reporting period; we will incorporate them in next week's report.)

January 10, 1994

MEMORANDUM FOR THE PRESIDENT

FROM: MARSHA SCOTT
DEPUTY ASSISTANT TO THE PRESIDENT AND DIRECTOR OF
CORRESPONDENCE AND PRESIDENTIAL MESSAGES

SUBJECT: Correspondence/Comment Line Review for the
Reporting Period December 23, 1993, through
January 6, 1994

For the 15-day period ending January 6, 1994, you received 98,937 pieces of mail, 52 percent of which were personal and 48 percent of which were part of coordinated write-in campaigns. The daily average intake was 10,993 pieces. Based on a statistical sampling of the incoming mail (with a comfort level of plus or minus 2 percent), the following were the most common subjects addressed and views expressed in the 51,410 pieces of personal mail you received:

PERSONAL MAIL

<u>Support</u>	5,090 Letters (9.9% of all letters) Expressing general support for the President (includes 1,748 Christmas greetings)
<u>Health Care</u>	3,604 Letters (7.0%)
<u>Issues</u>	
	1,799 Letters regarding <u>the President's health care plan</u> (3.5%)
	411 Support the President's plan (0.8%)
	617 Oppose the President's plan (1.2%)
	771 Neutral/commentary (1.5%)
	977 Letters regarding <u>funding</u> (tax on beer/alcohol/cigarettes/other health care tax proposals) (1.9%)
	77 Support these taxes (0.15%)
	823 Oppose these taxes (1.6%)
	77 Neutral/commentary (0.15%)
	566 Letters regarding <u>specific coverage</u> in President's program (1.1%)
	262 Letters regarding <u>miscellaneous health care</u> issues (0.5%)

Personal mail (cont'd)

<u>Arkansas</u>	2,468	Letters (4.8%)
<u>Trooper</u>	206	Support allegations (0.4%)
<u>Allegations</u>	2,056	Oppose allegations (4.0%)
	206	Neutral/commentary (0.4%)
<u>Economy</u>	1,851	Letters (3.6%)
	206	Support Administration policy (0.4%)
	1,028	Oppose Administration policy (2.0%)
	617	Neutral/commentary (1.2%)
<u>Gun/Ammuni- tion Control</u>	1,851	Letters (3.6%)
	463	Support controls on guns/ammunition (0.9%)
	1,182	Oppose controls on guns/ammunition (2.3%)
	206	Neutral/commentary (0.4%)
<u>Pardon for Pollard</u>	1,748	Letters (3.4%)
	1,182	Support a pardon for Jonathan Pollard (2.3%)
	514	Oppose a pardon for Jonathan Pollard (1.0%)
	52	Neutral/commentary (0.1%)
<u>Other Issues</u>	9,819	Letters (19.1%)
	1,696	Support Administration policies (3.3%)
	7,095	Oppose Administration policies (13.8%)
	1,028	Neutral/commentary (2.0%)
<u>Concerns/ Urge Action</u>	12,184	Letters (23.7%) expressing concern about various issues or urging specific action by the Administration. Principal topics include:
	1,491	Express concern about crime in America (2.9%)
	771	Express concern about the nation's moral climate (1.5%)
	720	Urge pardon or new trial for Leonard Peltier (1.4%)
	514	Support NATO membership for former Soviet Bloc nations in Eastern Europe (1.0%)
	463	Express concern about animal rights (0.9%)
<u>Other</u>	2,677	Agency Liaison letters (Hardship cases)
	4,795	Letters from children
	7,256	Requests for birthday cards/greetings

WRITE-IN CAMPAIGNS

Of the 47,527 pieces of write-in campaign mail received this reporting period, the major issues consisted of the following:

6,174	Support NATO membership for former Soviet Bloc nations in Eastern Europe
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Write-in Mail (cont'd)

2,987	National Opinion Ballot on current U.S. foreign policy (705 indicate support; 2,282 indicate opposition)
2,154	Urge comprehensive reform of the Superfund's liability system
2,085	Express concern about Taiwan's trade in endangered species
1,600	Support a permanent Day of Recognition for Elvis Presley
32,527	Miscellaneous write-in campaign mail

COMMENT LINE

Of the 8,613 telephone calls taken by our volunteers during this reporting period, the major issues consisted of the following:

<u>Pardon for</u>	843	Calls (9.8%)
<u>Jonathan</u>	751	Support a pardon for Jonathan Pollard (8.7%)
<u>Pollard</u>	92	Oppose a pardon for Jonathan Pollard (1.1%)
<u>Views on the</u>	779	Calls (9.1%)
<u>President</u>	538	Express support for the President (6.3%)
	241	Express criticism of the President (2.8%)
<u>Independence</u>	743	Calls (8.7%)
<u>for Russian</u>	720	Support independence for Russian
<u>Republics</u>		Republics (8.4%)
	23	Oppose independence for Russian
		Republics (0.3%)
<u>Gun Control/</u>	443	Calls (5.1%)
<u>Sec'y Bentsen</u>	116	Support Secretary Bentsen's proposal (1.3%)
<u>Proposal</u>	327	Oppose Secretary Bentsen's proposal (3.8%)
<u>Condom/AIDS</u>	395	Calls (4.5%)
<u>Ads on TV</u>	47	Support televising of condom ads/AIDS
		warnings (0.5%)
	348	Oppose televising of condom ads/AIDS
		warnings (4.0%)
<u>NATO Member-</u>	337	Calls (3.9%)
<u>ship for</u>	327	Support NATO membership for Poland (3.8%)
<u>Poland</u>	10	Oppose NATO membership for Poland (0.1%)

The following information was gathered from our voice automated telephone system between December 22, 1993, and January 6, 1994. During this reporting period, we received 5,625 responses. Callers were given the option to respond to the following questions:

1. How would you describe the economic conditions in the country today -- very good, fairly good, poor, or very poor?

Responses received: 5,627
Very good: 9.8%
Fairly good: 31.3%
Poor: 45.0%
Very poor: 13.9%
2. During the next 12 months, do you think the economic conditions in this country will get better, become worse, or stay about the same?

Responses received: 5,160
Will get better: 27.9%
Will become worse: 42.0%
Will stay about the same: 30.1%
3. Think about crime and guns for a moment. Would you favor or oppose a ban on the sale of all semiautomatic weapons except those that are issued to law enforcement officers?

Responses received: 4,988
Favor a ban: 37.8%
Oppose a ban: 57.8%
Unsure: 4.4%
4. In general, do you think gun control laws do or do not reduce violent crime?

Responses received: 4,864
Reduce violent crime: 31.6%
Don't reduce violent crime: 68.4%

(Statistics on e-mail issues were unavailable for this reporting period; we will incorporate them in next week's report.)

January 14, 1994

MEMORANDUM FOR THE PRESIDENT

FROM: MARSHA SCOTT
DEPUTY ASSISTANT TO THE PRESIDENT AND DIRECTOR OF
CORRESPONDENCE AND PRESIDENTIAL MESSAGES

SUBJECT: Correspondence/Comment Line Review for the
Reporting Period ending January 13, 1994

For the 7-day period ending January 13, 1994, you received 93,435 pieces of mail, 36 percent of which were personal and 64 percent of which were part of coordinated write-in campaigns. The daily average intake was 15,573 pieces. Based on a statistical sampling of the incoming mail (with a comfort level of plus or minus 2 percent), the following were the most common subjects addressed and views expressed in the 33,700 pieces of personal mail you received:

PERSONAL MAIL

<u>Condolence</u>	2,696 Letters (8.0% of all letters) Expressing sympathy on the death of Mrs. Kelley
<u>Health Care Issues</u>	2,325 Letters (6.9%) 1,449 Letters regarding <u>the President's health care plan</u> (4.3%) 354 Support the President's plan (1.05%) 741 Oppose the President's plan (2.2%) 354 Neutral/commentary (1.05%) 303 Letters regarding <u>specific coverage</u> in President's program (0.9%) Abortion, drug/alcohol treatment, chiropractic care, etc. 573 Letters regarding <u>miscellaneous health care issues</u> (1.7%)
<u>Support</u>	1,854 Letters (5.5%) Expressing general support for the President
<u>Gun/Ammuni- tion Control</u>	1,719 Letters (5.1%) 472 Support controls on guns/ammunition (1.4%) 1,146 Oppose controls on guns/ammunition (3.4%) 101 Neutral/commentary (0.3%)

Personal Mail (cont'd)

<u>Economy</u>	1,415 Letters (4.2%)
	33 Support Administration policy (0.1%)
	944 Oppose Administration policy (2.8%)
	438 Neutral/commentary (1.3%)
<u>Pardon for Pollard</u>	1,213 Letters (3.6%)
	775 Support a pardon for Jonathan Pollard (2.3%)
	438 Oppose a pardon for Jonathan Pollard (1.3%)
<u>Other Issues</u>	5,190 Letters (15.4%)
	1,011 Support Administration policies (3.0%)
	3,741 Oppose Administration policies (11.1%)
	438 Neutral/commentary (1.3%)
<u>Concerns/ Urge Action</u>	8,021 Letters (23.8%) expressing concern about various issues or urging specific action by the Administration. Principal topics include:
	775 Express concern about crime in America (2.3%)
	607 Support NATO membership for former Soviet Bloc nations in Eastern Europe (1.8%)
	371 Urge U.S. intervention in Bosnia (1.1%)
	303 Support tougher punishment for criminals (0.9%)
<u>Other</u>	1,984 Agency Liaison letters (Hardship cases)
	3,983 Letters from children
	5,660 Requests for birthday cards/greetings

WRITE-IN CAMPAIGNS

Of the 59,735 pieces of write-in campaign mail received this reporting period, the major issues consisted of the following:

17,046	Oppose NEA funding of "pornographic and blasphemous exhibits"
10,675	Oppose the Fairness in Broadcasting Act of 1993
7,860	Support lifting the Cuban blockade
4,260	Express concern about the nation's morality
4,141	Support NATO membership for former Soviet Bloc nations in Eastern Europe
15,753	Miscellaneous write-in campaign mail

COMMENT LINE

Of the 7,419 telephone calls taken by our volunteers during this reporting period, the major issues consisted of the following:

<u>Gun Control/</u>	1,765	Calls (23.8%)
<u>Sec'y Bentsen</u>	90	Support Secretary Bentsen's proposal (1.2%)
<u>Proposal</u>	1,675	Oppose Secretary Bentsen's proposal (22.6%)
 <u>1984 Child</u>	 1,583	 Calls (21.4%)
<u>Pornography</u>	1,563	Support Attorney General Reno's efforts
<u>Law</u>		to change the 1984 child pornography
		legislation (21.1%)
	20	Oppose the Attorney General's efforts (0.3%)
 <u>Views on the</u>	 530	 Calls (7.1%)
<u>President</u>	351	Express support for the President (4.7%)
	179	Express criticism of the President (2.4%)
 <u>Whitewater</u>	 421	 Calls (5.6%)
<u>Allegations</u>	314	Support an independent investigation (4.2%)
	107	Oppose an independent investigation (1.4%)
 <u>Longer Prison</u>	 384	 Calls (5.2%)
<u>Sentences</u>	362	Support longer prison terms for criminals (4.9%)
	22	Oppose longer prison terms for criminals (0.3%)
 <u>Pardon for</u>	 359	 Calls (4.9%)
<u>Jonathan</u>	331	Support a pardon for Jonathan Pollard (4.5%)
<u>Pollard</u>	28	Oppose a pardon for Jonathan Pollard (0.4%)
 <u>Condom/AIDS</u>	 321	 Calls (4.4%)
<u>Ads on TV</u>	50	Support televising of condom ads/AIDS
		warnings (0.7%)
	271	Oppose televising of condom ads/AIDS
		warnings (3.7%)
 <u>U.S. Inter-</u>	 283	 Calls (3.8%)
<u>vention in</u>	224	Support U.S. intervention in Bosnia (3.0%)
<u>Bosnia</u>	59	Oppose U.S. intervention in Bosnia (0.8%)

The following information was gathered from our voice automated telephone system between January 7 and January 12, 1994. During this reporting period, we received 9,365 responses. Callers were given the option to respond to the following questions:

1. How would you describe the economic conditions in the country today -- very good, fairly good, poor, or very poor?

Responses received: 9,301

Very good: 3.9%

Fairly good: 34.3%

Poor: 49.8%

Very poor: 12.0%

2. During the next 12 months, do you think the economic conditions in this country will get better, become worse, or stay about the same?

Responses received: 8,883
 Will get better: 16.3%
 Will become worse: 49.2%
 Will stay about the same: 34.5%

3. Think about crime and guns for a moment. Would you favor or oppose a ban on the sale of all semiautomatic weapons except those that are issued to law enforcement officers?

Responses received: 8,617
 Favor a ban: 7.7%
 Oppose a ban: 90.8%
 Unsure: 1.5%

4. In general, do you think gun control laws do or do not reduce violent crime?

Responses received: 8,503
 Reduce violent crime: 6.8%
 Don't reduce violent crime: 93.2%

E-MAIL

The period covered in this report is from December 6 through December 12, 1993, during which you received 3,979 messages. The leading issue for this time period was the study of legalization of drugs, as suggested by Surgeon General Joycelyn Elders. This issue created one of the largest responses by the public with a majority in favor of the Surgeon General's position to study the effects of drug legalization on crime and substance abuse.

<u>Study of Drug</u>	945 messages (23.7% of all messages)
<u>Legalization</u>	818 In favor of study (20.6%)
	124 Opposed to legalization (3.1%)
	3 Neutral/commentary (0%)

Other top issues included:

<u>Gun Control/</u>	384 messages (9.7%)
<u>Brady Bill</u>	146 Support Gun Control (3.7%)
	168 Oppose Gun Control (4.2%)
	70 Neutral/commentary (1.8%)

<u>Clinton Presidency</u>	342 messages (8.6%)
	277 Support the Clinton Presidency (7.0%)
	31 Oppose the Clinton Presidency (.8%)
	34 Neutral/commentary (.8%)

E-Mail (cont'd)

<u>Clemency for</u>	268 messages (6.7%)
<u>Jonathan Pollard</u>	255 Support clemency (6.4%)
	13 Oppose clemency (.3%)
 <u>Health Care Reform</u>	 159 messages (4.0%)
	49 Support Administration policy (1.2%)
	29 Oppose Administration policy (.7%)
	81 Neutral/commentary (2.1%)
 <u>White House</u>	 113 messages (2.8%)
<u>On Internet</u>	67 Support White House on Internet (1.7%)
	1 Oppose White House on Internet (0.0%)
	45 Neutral/commentary (1.1%)
 <u>Seasons Greetings</u>	 103 messages (2.6%)
 <u>NAFTA</u>	 90 messages (2.3%)
	77 Support NAFTA (2.0%)
	4 Oppose NAFTA (0.1%)
	9 Neutral/commentary (0.2%)

(Note: 16.1% of mail was considered No Response Necessary mail. This includes simple greetings, repeated messages, test messages, incomplete messages, and downloads of press releases and news items.)

February 14, 1994

MEMORANDUM FOR THE PRESIDENT

FROM: MARSHA SCOTT
DEPUTY ASSISTANT TO THE PRESIDENT AND DIRECTOR OF
CORRESPONDENCE AND PRESIDENTIAL MESSAGES

SUBJECT: Correspondence/Comment Line Review for the
Reporting Period ending February 10, 1994

For the 6-day period ending February 10, 1994, you received 87,851 pieces of mail, 43 percent of which were personal and 57 percent of which were part of coordinated write-in campaigns. The daily average intake was 14,642 pieces. Based on a statistical sampling of the incoming mail (with a comfort level of plus or minus 2 percent), the following were the most common subjects addressed and views expressed in the 38,141 pieces of personal mail you received:

PERSONAL MAIL

Health Care 5,988 Letters (15.7% of all letters)
Issues

3,471 Letters regarding the President's health care plan (9.1%)
1,640 Support the President's plan (4.3%)
1,564 Oppose the President's plan (4.1%)
267 Neutral/commentary (0.7%)

1,564 Letters regarding specific coverage in President's program (4.1%)
191 Support abortion coverage (0.5%)
1,182 Oppose abortion coverage (3.1%)
38 Support drug/alcohol treatment (0.1%)
77 Support mental health coverage (0.2%)
38 Support long-term health care coverage (0.1%)
38 Support chiropractic care coverage (0.1%)

572 Letters regarding general health care reform (1.5%)

343 Letters regarding funding (tax on cigarettes/other taxes) (0.9%)
38 Support these taxes (0.1%)
305 Oppose these taxes (0.8%)

38 Letters regarding miscellaneous health care issues (0.1%)

Personal mail (cont'd)

<u>Support</u>	2,289 Letters (6.0%)	Express general support for the President (includes 229 letters expressing sympathy on the death of Mrs. Kelley)
<u>Gun/Ammuni- tion Control</u>	1,411 Letters (3.7%)	
	229	Support controls on guns/ammunition (0.6%)
	1,106	Oppose controls on guns/ammunition (2.9%)
	76	Neutral/commentary (0.2%)
<u>Abortion</u>	1,259 Letters (3.3%)	
	38	Favor the right to an abortion (0.1%)
	1,221	Oppose the right to an abortion (3.2%)
<u>State of the Union Address</u>	1,182 Letters (3.1%)	
	915	Express approval of the President's speech (2.4%)
	229	Criticize the President's speech (0.6%)
	38	Neutral/commentary (0.1%)
<u>Other Issues</u>	8,239 Letters (21.6%)	
	1,945	Support Administration policies (5.1%)
	5,035	Oppose Administration policies (13.2%)
	1,259	Neutral/commentary (3.3%)
<u>Concerns/ Urge Action</u>	9,306 Letters (24.4%)	expressing concern about various issues or urging specific action by the Administration. Principal topics include:
	763	Express concern about the nation's morality (2.0%)
	458	Express concern for the environment (1.2%)
	343	Expressing views/comments about education in America (0.9%)
	305	Express views about the death penalty (267 favor death penalty, 38 oppose) (0.8%)
<u>Other Issues</u>	1,156	Agency Liaison letters (Hardship cases)
	5,928	Letters from children
	5,856	Requests for birthday cards/greetings

WRITE-IN CAMPAIGNS

Of the 49,710 pieces of write-in campaign mail received this reporting period, the major issues consisted of the following:

31,200	Oppose a tax on cigarettes
3,900	Concord Coalition deficit reduction campaign
2,632	Urge support for family values in government programs
2,600	Oppose animal abuse

Write-in mail (cont'd)

1,000 Urge economic sanctions against Norway
(whaling industry)

8,378 Miscellaneous write-in campaign mail

COMMENT LINE

Of the 9,432 telephone calls taken by our volunteers during this reporting period, the major responses consisted of the following:

<u>Intervention</u>	2,838	Responses (30.1%)
<u>in Bosnia</u>	1,910	Urge U.S. intervention in Bosnia (lift arms embargo, participate in air strikes, etc.) (20.3%)
	928	Oppose any U.S. intervention (9.8%)
<u>Gun Control</u>	1,237	Responses (13.1%)
	98	Support gun control measures (1.0%)
	1,139	Oppose gun control measures (12.1%)
<u>President's</u>	720	Responses (7.7%)
<u>Health Care</u>	307	Support the President's health care plan (3.3%)
<u>Plan</u>	413	Oppose the President's health care plan (4.4%)
<u>Views on the</u>	699	Responses (7.4%)
<u>President</u>	424	Express support for the President (4.5%)
	275	Express criticism of the President (2.9%)
<u>Embargo on</u>	363	Responses (3.8%)
<u>Vietnam</u>	104	Support lifting the embargo on Vietnam (1.1%)
	259	Oppose lifting the embargo on Vietnam (2.7%)

The following information was gathered from our voice automated telephone system between Friday, February 4, and Wednesday, February 9. During this reporting period, we received 2,844 calls. Callers were given the option to respond to the following questions:

- I. Did you watch or hear any part of the President's State of the Union speech or see any news stories about it?

Responses received: 2,816

Yes: 93%

No: 5.7%

Don't know: 1.3%

- II. From what you have seen and heard about Bill Clinton's policies and goals for the country, would you say that you strongly support his policies and goals, generally support them, generally oppose his policies and goals, or strongly oppose them?

Responses received: 2,815
 Strongly support: 11.7%
 Generally support: 16%
 Generally oppose: 22.3%
 Strongly oppose: 49%
 Don't know: 1%

- III. I am going to read you a list of concerns that people have. Please tell me which one of these you personally worry about the most:

Responses received: 2,643
 The economy and jobs: 22%
 The federal deficit: 16%
 Health care: 10%
 Crime: 36%
 Welfare reform: 11%
 Education: 4%
 Don't know: 1%

- IV. Based on what you know, do you favor or oppose President Clinton's approach to health care reform?

Responses received: 2,515
 Favor: 17%
 Oppose: 78%
 Don't know: 5%

E-MAIL

The period covered in this report is from January 24 through January 30, 1994, during which you received 4,444 messages. The leading issue for this time period was the State of the Union address, with landslide praise and support for the President and his message.

State of the Union 635 messages (14.3% of all messages)
 532 Support the President's speech (12.0%)
 13 Oppose the President's speech (.3%)
 90 Neutral/commentary (2.0%)

Other top issues included:

Clinton Presidency 349 messages (7.9% of all messages)
 260 Support the Clinton Presidency (5.9%)
 30 Oppose the Clinton Presidency (.7%)
 59 Neutral/commentary (1.3%)

E-mail (cont'd)

<u>Health Care Reform</u>	338 messages (7.6%)
	110 Support Administration policy (2.5%)
	63 Oppose Administration policy (1.4%)
	165 Neutral/commentary (3.7%)
 <u>Gun Control/ Brady Bill</u>	172 messages (3.9%)
	24 Support Gun Control (.5%)
	110 Oppose Gun Control (2.5%)
	38 Neutral/commentary (.9%)
 <u>Crime Bill/ 3 Strikes</u>	117 messages (2.6%)
	37 Support as written (.8%)
	19 3 Strikes is too tough (.4%)
	61 3 Strikes is not tough enough (1.4%)
 <u>U.S. Military Intervention Abroad</u>	98 messages (2.2%)
	67 Support U.S. Intervention (1.5%)
	7 Oppose U.S. Intervention (.2%)
	24 Neutral/commentary (.5%)
 <u>Foreign Policy - Misc. Issues</u>	96 messages (2.1%)
	2 Support Administration policy (.0%)
	5 Oppose Administration policy (.1%)
	89 Neutral/commentary (2.0%)
 <u>White House On Internet</u>	92 messages (2.1%)
	50 Support White House on Internet (1.1%)
	3 Oppose White House on Internet (.1%)
	39 Neutral/commentary (.9%)

(Note: 29.5% of mail was considered No Response Necessary mail. This includes simple greetings, repeated messages, test messages, incomplete messages, and downloads of press releases and news items.)

Jim's
copy

February 18, 1994

MEMORANDUM FOR THE PRESIDENT

FROM: MARSHA SCOTT
DEPUTY ASSISTANT TO THE PRESIDENT AND DIRECTOR OF
CORRESPONDENCE AND PRESIDENTIAL MESSAGES

SUBJECT: Correspondence/Comment Line Review for the
Reporting Period ending February 17, 1994

For the 6-day period ending February 17, 1994, you received 112,623 pieces of mail, 27 percent of which were personal and 73 percent of which were part of coordinated write-in campaigns. The daily average intake was 18,771 pieces. Based on a statistical sampling of the incoming mail (with a comfort level of plus or minus 2 percent), the following were the most common subjects addressed and views expressed in the 30,111 pieces of personal mail you received:

PERSONAL MAIL

<u>Health Care</u>	4,336 Letters (14.4% of all letters)
<u>Issues</u>	
	2,620 Letters regarding <u>the President's health care plan</u> (8.7%)
	1,175 Support the President's plan (3.9%)
	1,174 Oppose the President's plan (3.9%)
	271 Neutral/commentary (0.9%)
	723 Letters regarding <u>funding</u> (tax on cigarettes/other taxes) (2.4%)
	30 Support these taxes (0.1%)
	603 Oppose these taxes (2.0%)
	90 Neutral/commentary (0.3%)
	602 Letters regarding <u>specific coverage</u> in President's program (2.0%)
	452 Oppose abortion coverage (1.5%)
	120 Support mental health coverage (0.4%)
	30 Support long-term health care coverage (0.1%)
	391 Letters regarding <u>miscellaneous health care issues</u> (1.3%)
<u>U.S. Inter-</u>	2,921 Letters (9.7%)
<u>vention in</u>	1,867 Urge U.S. intervention in Bosnia (6.2%)
<u>Bosnia</u>	723 Oppose U.S. intervention in Bosnia (2.4%)
	331 Neutral/commentary (1.1%)

Personal mail (cont'd)

<u>Support</u>	1,867 Letters (6.2%)	Express general support for the President (includes 181 letters expressing sympathy on the death of Mrs. Kelley)
<u>Economy</u>	1,445 Letters (4.8%)	
	90	Support Administration policies (0.3%)
	753	Oppose Administration policies (2.5%)
	602	Neutral/Commentary (2.0%)
<u>Gun/Ammuni- tion Control</u>	1,114 Letters (3.7%)	
	120	Support controls on guns/ammunition (0.4%)
	994	Oppose controls on guns/ammunition (3.3%)
<u>Other Issues</u>	6,082 Letters (20.2%)	
	1,536	Support Administration policies (5.1%)
	3,914	Oppose Administration policies (13.0%)
	632	Neutral/commentary (2.1%)
<u>Concerns/ Urge Action</u>	7,889 Letters (26.2%)	expressing concern about various issues or urging specific action by the Administration. Principal topics include:
	602	Support H.R. 5/S. 55 to limit the use of replacement workers during strikes (2.0%)
	572	Express concern about the nation's morality (1.9%)
	482	Express concern about crime in America (1.6%)
	391	Express concern for the environment (1.3%)
	331	Support H.R. 1709 (Dietary Supplement Standards and Consumer Education Act (1.1%))
<u>Other Issues</u>	1,587	Agency Liaison letters (Hardship cases)
	4,446	Letters from children
	4,480	Requests for birthday cards/greetings

WRITE-IN CAMPAIGNS

Of the 32,512 pieces of write-in campaign mail received this reporting period, the major issues consisted of the following:

31,200	Support gay rights
16,336	Oppose animal abuse
11,037	Oppose cigarette taxes
6,700	Urge economic sanctions against Norway (whaling industry)
17,239	Miscellaneous write-in campaign mail

COMMENT LINE

Of the 7,039 telephone calls taken by our volunteers between February 14 and February 18, the major responses consisted of the following:

<u>Lent/Woods</u>	2,034 Responses (29%)
<u>Case</u>	2,032 Urge Attorney General Reno to intervene in extradition dispute (29%)
	2 Oppose the Attorney General's intervention (.03%)
<u>Gun Control</u>	941 Responses (13.4%)
	70 Support gun control measures (1.0%)
	871 Oppose gun control measures (12.4%)
<u>Intervention in Bosnia</u>	543 Responses (7.7%)
	352 Urge U.S. intervention in Bosnia (lift arms embargo, participate in air strikes, etc.) (5.0%)
	191 Oppose any U.S. intervention (2.7%)
<u>President's Health Care Plan</u>	501 Responses (7.1%)
	128 Support the President's health care plan (1.8%)
	373 Oppose the President's health care plan (5.3%)
<u>Views on the President</u>	351 Responses (5.0%)
	208 Express support for the President (3.0%)
	143 Express criticism of the President (2.0%)

The following information was gathered from our voice automated telephone system between Friday, February 11, and Thursday, February 17. During this reporting period, we received 2,299 calls. Callers were given the option to respond to the following questions:

- I. Did you watch or hear any part of the President's State of the Union speech or see any news stories about it?

 Responses received: 2,289
 Yes: 89.9%
 No: 8.5%
 Don't know: 1.6%
- II. From what you have seen and heard about Bill Clinton's policies and goals for the country, would you say that you strongly support his policies and goals, generally support them, generally oppose his policies and goals, or strongly oppose them?

 Responses received: 2,172
 Strongly support: 11.7%
 Generally support: 16.6%
 Generally oppose: 25.4%
 Strongly oppose: 45.4%
 Don't know: 0.9%

III. I am going to read you a list of concerns that people have. Please tell me which one of these you personally worry about the most:

Responses received: 2,097
 The economy and jobs: 24.4%
 The federal deficit: 19.2%
 Health care: 9.1%
 Crime: 31.6%
 Welfare reform: 9.8%
 Education: 4.8%
 Don't know: 1.1%

IV. Based on what you know, do you favor or oppose President Clinton's approach to health care reform?

Responses received: 2,022
 Favor: 17.8%
 Oppose: 76.2%
 Don't know: 6%

E-MAIL

The period covered in this report is from January 31 through February 6, 1994, during which you received 4,074 messages. The leading issue for this time period was the Clinton Presidency, with strong support for the President and his Administration.

Clinton Presidency 335 messages (8.2% of all messages)
 265 Support the Clinton Presidency (6.5%)
 38 Oppose the Clinton Presidency (.9%)
 32 Neutral/commentary (.8%)

Other top issues included:

U.S. Intervention 289 messages (7.1%)
Abroad 223 Support U.S. Intervention (5.5%)
 21 Oppose U.S. Intervention (.5%)
 45 Neutral/commentary (1.1%)

Health Care Reform 285 messages (7.0%)
 105 Support Administration policy (2.6%)
 66 Oppose Administration policy (1.6%)
 114 Neutral/commentary (2.8%)

Lifting the 163 messages (4.0%)
Embargo on Vietnam 106 Support Administration policy (2.6%)
 43 Oppose Administration policy (1.1%)
 14 Neutral/commentary (.3%)

White House 105 messages (2.6%)
On Internet 64 Support White House on Internet (1.6%)
 3 Oppose White House on Internet (.1%)
 38 Neutral/commentary (.9%)

E-mail (cont'd)

<u>Gun Control/ Brady Bill</u>	84 messages (2.1%)
	15 Support Gun Control (.4%)
	49 Oppose Gun Control (1.2%)
	20 Neutral/commentary (.5%)
<u>Economic Policy - '95 Budget</u>	84 messages (2.1%)
	7 Support Administration policy (.2%)
	29 Oppose Administration policy (.7%)
	48 Neutral/commentary (1.2%)
<u>Clipper Chip- Encryption Regulation</u>	70 messages (1.8%)
	3 Support encryption regulation (.1%)
	60 Oppose encryption regulation (1.5%)
	7 Neutral/commentary (.2%)

(Note: 36.8% of mail was considered No Response Necessary mail. This includes simple greetings, repeated messages, test messages, incomplete messages, and downloads of press releases and news items.)