

3/1/96

Millie Alston brought  
this by to see if this  
could be done and  
then asked that it  
be returned to her after  
the determination has  
been made -

Carol C.

C-

Answer  
13 no,  
per Counsel,

T.

Todd -

3-5-96

Millie asked me to run by Nancy H.  
This man co-authored the President's  
mother's book - Nancy asked that we  
do a nice reply and run it by her.

Send to Doriskind

Yes \_\_\_\_\_

No \_\_\_\_\_

~~No~~ ~~Millie~~

Doesn't m, H,  
want to do it?

3/6/96

Millie would like  
for us to do response.  
After we have prepared  
response and before  
it goes out - Nancy H  
wants to see!

Send to Doriskind

Yes \_\_\_\_\_

JAMES MORGAN

507 Holly Street  
Little Rock, AR 72205  
February 16, 1996

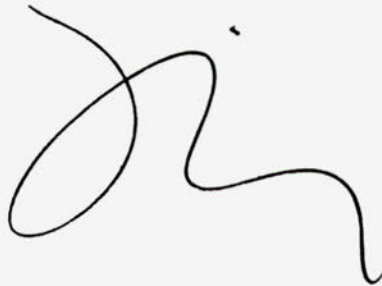
Dear President and Mrs. Clinton:

This summer, my first book on my own will be published by Warner Books--*If These Walls Had Ears: The Biography of a House*. It's the story of one house in the middle of America, told through the lives of the eight families who've lived in it over most of this century. It happens to be the house I live in now.

We're busy sending galleys out to various writers for jacket quotes, and it occurred to me to send a copy to you, too. I doubt that you can endorse a particular "product," but I thought you might enjoy the book--it's about your old stomping grounds, here in Hillcrest.

If you *can* endorse it (and are inclined to), I'd be thrilled, of course--just jot your comments on the enclosed postcard and shoot it back to my editor, Jamie Raab. But mainly I hope you find this book a good read, and one to tell your friends about. It's amazing what one house can tell us about the history of the country itself.

Congratulations on *It Takes A Village*. Best wishes to all.



JAMES MORGAN

  
WARNER  
BOOKS

# IF THESE WALLS HAD EARS



*The Biography  
of a House*

## JAMES MORGAN

IF THESE WALLS HAD EARS

JAMES  
MORGAN



WARNER  
BOOKS

ID# 151271

THE WHITE HOUSE  
CORRESPONDENCE TRACKING WORKSHEET

INCOMING

DATE RECEIVED: FEBRUARY 15, 1996

NAME OF CORRESPONDENT: MR. SAM WINTERS

SUBJECT: SHARES CONCERNS REGARDING THE ANNUAL REPORT  
OF THE POSTMASTER GENERAL

96 FEB 20 P2:1

| ROUTE TO:<br>OFFICE/AGENCY | (STAFF NAME)   | ACTION      |                  | DISPOSITION  |                           |
|----------------------------|----------------|-------------|------------------|--------------|---------------------------|
|                            |                | ACT<br>CODE | DATE<br>YY/MM/DD | TYPE<br>RESP | C COMPLETED<br>D YY/MM/DD |
| TIM SAUNDERS               |                | ORG         | 96/02/15         |              | C 96/02/20                |
| <i>Todd Stern</i>          | REFERRAL NOTE: | A           | 96/02/20         |              |                           |
|                            | REFERRAL NOTE: |             |                  |              |                           |
|                            | REFERRAL NOTE: |             |                  |              |                           |
|                            | REFERRAL NOTE: |             |                  |              |                           |
|                            | REFERRAL NOTE: |             |                  |              |                           |

COMMENTS: *Not for the President's Knechtel to the Congress.*

ADDITIONAL CORRESPONDENTS: MEDIA: L

MI MAIL USER CODES: (A) \_\_\_\_\_ (B) \_\_\_\_\_

\*\*\*\*\*

|                          |                    |
|--------------------------|--------------------|
| *ACTION CODES:           | *DISPOSITION       |
| *A-APPROPRIATE ACTION    | *A-ANSWERED        |
| *C-COMMENT/RECOM         | *B-NON-SPEC-REFERR |
| *D-DRAFT RESPONSE        | *C-COMPLETED       |
| *F-FURNISH FACT SHEET    | *S-SUSPENDED       |
| *I-INFO COPY/NO ACT NEC* |                    |
| *R-DIRECT REPLY W/COPY * |                    |
| *S-FOR-SIGNATURE         |                    |
| *X-INTERIM REPLY         |                    |

\*\*\*\*\*

*Letter  
to  
Doriskind  
for  
Reply*

REFER QUESTIONS AND ROUTING UPDATES TO CENTRAL REFERENCE  
(ROOM 75, OEOB) EXT-2590  
KEEP THIS WORKSHEET ATTACHED TO THE ORIGINAL INCOMING  
LETTER AT ALL TIMES AND SEND COMPLETED RECORD TO RECORDS  
MANAGEMENT.

SCANNED



February 6, 1996

#151271



*Saunders*

The President  
The White House  
Washington, DC 20500-0001

Mr. President:

The Annual Report of the Postmaster General will be issued, as provided by statute, to the Congress in February. The President also receives a copy of the report, but as presidential appointees, the Governors feel that you should have an early accounting of a year of outstanding performance by the Postal Service. As Chairman of the Board for the previous two years, I am pleased to provide it.

In his new book, Common Sense Government, Vice President Gore cites the Postal Service for customer service improvements, innovative business practices, and technology development. To quote the Vice-President, "Measure what matters most to your customers. The Postal Service does exactly that...one reason why its customer satisfaction numbers are beginning to rise." Today, our approval rating is approaching 90 percent.

We also measure service, and in 1995 we achieved record performance for delivering First-Class Mail within its overnight standard -- reaching 87 percent (up two points) in the final quarter and 88 percent in the first quarter this year. We increased postage rates for the first time in four years, and the amount of the increase was well below inflation for the four years. This moderate approach to pricing helped to create record mail volume (181 billion pieces), record revenue of \$54.6 billion, and a record surplus of \$1.8 billion.

We also completed a thorough review of our operations using the criteria for the Malcom Baldrige Award. Although we are not eligible to compete for the award, this review can help us benchmark our performance against that of other world class companies and can lead to further improvements in service and financial performance. Our quality program is called *CustomerPerfect!* -- an integrated system for building customer satisfaction and excellence into every process and procedure we have. We are setting simpler, more specific goals; equipping managers to make smarter, results-oriented decisions; and helping employees do the right things right the first time. We believe this is a key to keeping mail competitive in the future.

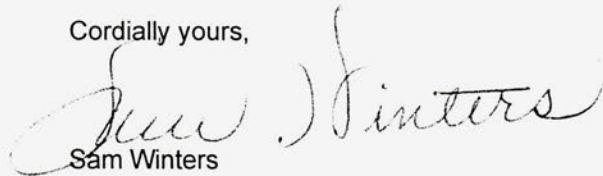
We also are seeking the most comprehensive reclassification of mail in a century to reduce red tape and bureaucracy. We are discussing with the Congress and our customers legislative changes that would allow the Postal Service to better manage our people, control our prices, and introduce the new products and services our customers require to do business.

The excellent results of 1995 are the result of three years of implementing changes designed to make the Postal Service more customer responsive. The Governors are actively involved in the affairs of the Postal Service, but without micro-management. We assure that the Postal Service remains focused on its core business. We also review all significant programs with conspicuous impact on corporate visibility or the operating and capital budgets. We have established a Strategic Planning Committee to address the future of the Postal Service, and we maintain additional committees for audit, compensation, and the review of major investments in buildings, vehicles, and automated and other mail processing equipment.

Our current challenge is to continue the momentum of the last year and to continue to hold the line on postage rates as long as possible. When we adjusted rates a year ago, it was widely held that this increase would meet our needs for two years. It appears now that we will go beyond two years and continue to provide the American people with one of the lowest First-Class letter rates in the world.

The Governors feel that we have helped create an environment in which postal management can deliver -- in the words of the National Performance Review -- a new customer service contract with the American people.

Cordially yours,

A handwritten signature in cursive script, appearing to read "Sam Winters". The signature is written in dark ink and is positioned above the printed name "Sam Winters".

Sam Winters

cc: Board of Governors

## WHITE HOUSE STAFFING MEMORANDUM

DATE: 3/6/96

ACTION/CONCURRENCE/COMMENT DUE BY:

SUBJECT: Mr. Sam Winters shares concerns regarding the Annual Report  
of the Postmaster General

|                | ACTION                   | FYI                      |                | ACTION                   | FYI                      |
|----------------|--------------------------|--------------------------|----------------|--------------------------|--------------------------|
| VICE PRESIDENT | <input type="checkbox"/> | <input type="checkbox"/> | McCURRY        | <input type="checkbox"/> | <input type="checkbox"/> |
| PANETTA        | <input type="checkbox"/> | <input type="checkbox"/> | McGINTY        | <input type="checkbox"/> | <input type="checkbox"/> |
| McLARTY        | <input type="checkbox"/> | <input type="checkbox"/> | NASH           | <input type="checkbox"/> | <input type="checkbox"/> |
| ICKES          | <input type="checkbox"/> | <input type="checkbox"/> | QUINN          | <input type="checkbox"/> | <input type="checkbox"/> |
| LIEBERMAN      | <input type="checkbox"/> | <input type="checkbox"/> | RASCO          | <input type="checkbox"/> | <input type="checkbox"/> |
| RIVLIN         | <input type="checkbox"/> | <input type="checkbox"/> | REED           | <input type="checkbox"/> | <input type="checkbox"/> |
| BAER           | <input type="checkbox"/> | <input type="checkbox"/> | SOSNIK         | <input type="checkbox"/> | <input type="checkbox"/> |
| CURRY          | <input type="checkbox"/> | <input type="checkbox"/> | STEPHANOPOULOS | <input type="checkbox"/> | <input type="checkbox"/> |
| EMANUEL        | <input type="checkbox"/> | <input type="checkbox"/> | STIGLITZ       | <input type="checkbox"/> | <input type="checkbox"/> |
| GIBBONS        | <input type="checkbox"/> | <input type="checkbox"/> | STREETT        | <input type="checkbox"/> | <input type="checkbox"/> |
| HALE           | <input type="checkbox"/> | <input type="checkbox"/> | TYSON          | <input type="checkbox"/> | <input type="checkbox"/> |
| HERMAN         | <input type="checkbox"/> | <input type="checkbox"/> | WALLEY         | <input type="checkbox"/> | <input type="checkbox"/> |
| HIGGINS        | <input type="checkbox"/> | <input type="checkbox"/> | WILLIAMS       | <input type="checkbox"/> | <input type="checkbox"/> |
| HILLEY         | <input type="checkbox"/> | <input type="checkbox"/> | CLERK          | <input type="checkbox"/> | <input type="checkbox"/> |
| KLAIN          | <input type="checkbox"/> | <input type="checkbox"/> |                | <input type="checkbox"/> | <input type="checkbox"/> |
| LAKE           | <input type="checkbox"/> | <input type="checkbox"/> |                | <input type="checkbox"/> | <input type="checkbox"/> |
| LINDSEY        | <input type="checkbox"/> | <input type="checkbox"/> |                | <input type="checkbox"/> | <input type="checkbox"/> |

## REMARKS:

PLEASE RETURN REPORT TO THIS OFFICE AFTER REVIEW.  
If you would like a copy of the Report to keep, contact  
this office. Thank you.

## RESPONSE:

Staff Secretary  
Ext. 6-2702

THE WHITE HOUSE  
WASHINGTON

OFFICE OF THE STAFF SECRETARY

Fax Transmittal Sheet

TO: STEVE NAPLAN  
NSC

Fax Number: 6-9394

Phone Number:

FROM: John Trinidad

SUBJECT: briefing paper for video taping

DATE: 3/6/96

NUMBER OF PAGES (including cover sheet): 3

MESSAGE: Attached are a few samples of videotape descriptions we've received in the past.

If all pages are not received, please call 202/456-2702

The document accompanying this facsimile transmittal sheet is intended only for the use of the individual or entity to whom it is addressed. This message contains information which may be privileged, confidential or exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, or the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any disclosure, dissemination, copying or distribution, or the taking of any action in reliance on the contents of this communication is strictly prohibited.

MESSAGE CONFIRMATION

MAR-06-96 18:13

FAX NUMBER : 2024562215

NAME :

FAX NUMBER : 69390

PAGE : 03

ELAPSED TIME : 01'20"

MODE : G3 STD

RESULTS : O.K

Joseph B. Martin, III  
Principal Corporate Affairs Officer

**NationsBank**

NationsBank Corporation  
NC1 007-5703  
Charlotte NC 28255  
704/386-8885

96 MAR 5 1996

Ersine:

Thanks for reviewing this -- and for forwarding it,  
if you think it's OK, as is. It can easily be amended.

Joe

- for revisions:  
Tel. 386-8885  
Fax 386-1132

315196  
Send to Scheduling?  
(copy)

Yes ☒

No ☐

Send to POTUS <sup>that we forwarded this</sup>  
(orig) w/ note <sup>to scheduling?</sup>

Yes ☒  
No ☐

Nmay -  
I believe the  
President will  
probably want to  
see & respond,  
as appropriate.  
I miss you  
Carol

## NationsBank

NationsBank Corporation  
Charlotte, NC 28255-0001  
704/386-8885

February 26, 1996

The Honorable William J. Clinton  
President of the United States  
The White House  
Washington, D.C.

Dear Mr. President:

I continue to hear reports of your concern about Lou Gehrig's disease--and even that you have asked about us. Joan and I are very grateful.

Your comment that, "Now that Lou Gehrig's record has been broken, it's time to break this disease," has been widely reported (although I don't get nearly enough credit as your "speech-writer" for that line!). Your public notice of the challenge of ALS is immensely helpful in encouraging people who have the disease and also encouraging the research community and the FDA to keep pressing for effective treatments.

On the personal front, we're doing well. I have some weakness, particularly in my right hand, but I keep up a regular schedule with work and exercise. Life is good. On the research front, the very first drug ever approved for this disease has just reached the market, and I am due to begin it next week. It hasn't been proven to do very much, but it's the first thing ever to do anything at all! And nobody has had a chance to take it for a long period of time. So we'll see.

There are some things that you can do for all of us with ALS, mainly to help continue the momentum of interest in the disease. I know how difficult your schedule and your logistics can be, but I thought I'd mention a few possibilities:

1. Attend a baseball game on Lou Gehrig's birthday (or some other relevant date) and call attention to the need for patient care and for research.

The Honorable William J. Clinton

Page 2

February 26, 1996

2. Attend Jerry Lewis's revival of "Damn Yankees," to honor the great Yankee Gehrig and also Lewis, whose telethon has raised millions for ALS research and patient care.
3. Tape a television PSA that we can promote nationwide, in conjunction with Gehrig's birthday or other anniversary.
4. Invite ALS "stars" -- researchers, fund-raisers, patients -- to the White House for some ceremony, perhaps honoring Cal Ripken.

With Erskine Bowles back in Charlotte, my brother Jim (now VP of the Carolinas Medical Center) and I are working with him to establish an ALS Clinic in Charlotte -- the first in the South! And we'd probably piggy-back a fund-raiser onto any of the ideas I've listed, with your permission.

I do understand the problems of the presidential schedule and know it's complicated by campaigning, but if there's any possibility for these or other ideas, please have someone on your staff contact me. You can be sure we'll make the most of any opportunity. I'm a great pro-motor!

Whatever the outcome of these ideas, please know that Joan and I deeply appreciate your friendship and your concern.

Sincerely,



Joe Martin

cc: Erskine Bowles

P.S. Did you know that Gehrig still holds one major-league record? And no slouch of a record, either, after almost 60 years: "Most grand-slam home runs"! We just need to hit one more for him.

THE WHITE HOUSE  
WASHINGTON  
March 6, 1996

TO:

Kathy Wallman

FROM:

Todd Stern

For your information.

visit. His considerable effort, always with great finesse or tact, to bring down the huge trade imbalance with Japan, and that has begun to pay off—Japan's surplus with the United States posted its biggest decline in 16 years in January. While that is a huge and welcome improvement, American firms are still finding it difficult to crack some segments of the Japanese market. The semiconductor

concentrated in Okinawa. Measures that take into account Japanese complaints about U.S. service personnel's off-base behavior are crucial to maintaining the trust and support of Japan for the security agreement. These are the challenges for Clinton and Hashimoto.

## THE PRESIDENT HAS SEEN 2/27/96 Paid Too Much Tax? Tough Luck

*The IRS offers an expensive lesson in bureaucratic obtuseness*

The Internal Revenue Service, having already cemented a reputation as the government agency Americans love to hate, ought to go out of its way to avoid reinforcing a negative public image. Yet that's exactly what the IRS appears to have done by taking on the family of a deceased Granada Hills man over money that the agency wasn't even owed.

By all accounts, 93-year-old Stanley McGill was not in full control of his senses when he mistakenly mailed a \$7,000 check to the IRS more than a decade ago to pay a \$700 tax bill. For anyone keeping score, the accounting clearly shows that the government owed McGill a sizable chunk of change.

That, however, is not how the bureaucratic minds at the IRS viewed it. Under agency rules, the old man lost his money when he failed to apply for a refund within a two-year statute of limitations. When McGill died in 1988, his

surviving daughter discovered the disparity and, after meeting considerable resistance, took the tax agency to court.

The government, which won a victory in district court but has since been reversed by the 9th Circuit Court of Appeals, now is appealing to the U.S. Supreme Court. So far the issue that the agency seems most concerned about is whether the IRS or other agencies will be exposed to a flood of claims if they are forced to extend deadlines for disabled applicants.

But is the issue bureaucratic overwork, or fairness? Should a family have to go all the way to the Supreme Court to win back money that is rightfully theirs? Cases like this give the IRS a black eye; it's no wonder that people get so exercised about the agency.

To paraphrase the old Smith Barney brokerage ad, the IRS seems to be inviting contempt the old-fashioned way. They earn it.

## Salt Lake Fires a Blunderbuss

Salt Lake City's Board of Education, unable to find a legal way to ban a high school club of gay and lesbian students from meeting on campus, has taken the extreme step of voting to ban all campus clubs, thus depriving hundreds of young people of facilities to discuss mutual interests ranging from skiing to foreign languages to religious study.

The board acted under enormous pressure from the state senate, which held what its president acknowledges was an illegal closed-door meeting with top educators on Jan. 30. At that meeting some senators equated the permission given for the gay and lesbian club to meet with a deliberate effort to undercut family values and promote homosexuality. In fact, school officials were simply complying with the 1985 federal Equal Access Act, a measure intended foremost to assure that Christian Bible clubs could use school facilities for extra-curricular activities. Its chief sponsor was

Republican Sen. Orrin G. Hatch of Utah.

The blanket ban on school clubs represents an absurdly malicious and destructive response to a small if undoubtedly controversial matter. It appears to be based on the assumption that a school's recognition of the right of homosexual students to meet on campus amounts to endorsement of their activities, when in fact it is simply compliance with the law. It seems further to be based on the assumption—superstition might be more accurate—that the club would serve as a kind of recruiting office, seducing young people into a homosexual life they would otherwise have shunned.

Public officials are free to hold strong opinions, on homosexual clubs or anything else, as we all are. But when those views become the driving force behind a wildly disproportionate and wholly unnecessary policy, then neither the aims of the law nor the broad public interest are responsibly served.

## Welcome Back, Angels Flight

MADison 6-1901: That old telephone number for the Angels Flight Railway conjures up images of skyscraper downtown Los Angeles, when the funicular transported people between Bunker Hill and the retail and commercial district below. For those who

Angels Flight arch on Hill Street stands in stark contrast against a backdrop of towering glass high-rises. Around the bustling Grand Central Market nearby, old buildings stand forlorn and in need of new life. Perhaps the return of Angels Flight will help to breathe new

been  
their  
wrong  
wrong  
can't  
believe  
to  
away  
BLS



## NATIONAL WILDLIFE FED

1400 Sixteenth Street, N.W., Washington, D.C. 20036-221

95 MAR 5 P4:12

2 March 1996

President William Clinton  
 Vice President Albert Gore  
 The White House  
 Washington, DC

Dear Mr. President and Mr. Vice President

Thank you for the invitation to come to the White House on March 7th to participate in a variety of events relative to the presentation of the report of the President's Council on Sustainable Development (PCSD). Regretfully I will be unable to attend because of prior longstanding commitments that take me out of the country. From March 2nd to 24th I will be in Vietnam and Cambodia as part of my work as President of IUCN-The World Conservation Union.

Let me take this occasion to express my sincere appreciation for having the opportunity to serve on the PCSD. It has been a remarkable undertaking by a remarkable group of people. The Council members were rigorous in debate but committed to achieving positive results. Likewise I want to commend Molly Olson and her dedicated staff. They made the real difference in coordinating this complicated endeavor.

I believe the PCSD process has been a landmark effort for our Nation and your Administration. For the first time our report integrates the goals of economic development, environmental protection, and social equity. In my view that is the direction our Nation and the world needs to chart in order to achieve a peaceful, equitable and sustainable future for all life on Earth in the 21st Century.

Thank you for the inspired leadership you are providing the American people. Please know too, that I stand ready to assist you with these efforts in the future.

Best personal regards.

3-5-96

Send to Dorland for  
 reply?

Yes ☒

No ☐

Coord. work

VICBQ

Sincerely,

Jay

Jay D. Hair.  
 President Emeritus