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March 8, 1993

Mr. Eli Segal
Director
White House Office of National Service
1600 Pennsylvania Avenue
Washington, DC 20500

Dear Mr. Segal:

As you settle in as director of the White House Office of National Service, we at Shell Oil Company wanted to take a moment to welcome you and to share a few examples of our community involvement.

- Our employee volunteer program, SERVE (Shell Employees and Retirees Volunteerism Effort), has been in place since 1975. We currently have more than 1,200 volunteers engaged in community service with more than 75 social service agencies.

- The SERVE Program was the 1987 recipient of the President's Volunteer Action Award as well as many other local, state, and national awards.

- In 1984 Shell, along with Exxon, started a partnership program called Volunteer Houston. The purpose of this program was to 1) increase volunteer participation by Houston-area corporations, individuals, and organizations; 2) enhance community organizations such as the Volunteer Center and the Corporate Volunteer Council; 3) fill community needs through volunteer service; and 4) gain recognition for Shell and Exxon as community-minded corporate citizens and leaders in the field of volunteerism. A few examples of Volunteer Houston's accomplishments are clothing nearly 25,000 children during Shareable Wearables -- an annual back to school clothes drive, renovating more than 10 homes belonging to elderly Houstonians, and hosting an annual Veterans Day celebration at the local VA Hospital. In addition, more than 100 grassroots volunteers in the Houston area have been honored through Volunteer Houston's recognition program hosted by the Mayor of Houston and called the Mayor's Awards for Outstanding Volunteer Service.

- Shell Oil Company has played a key role in the formation and development of the local Volunteer Center, the Corporate Volunteer Council, and the Houston Association of Volunteer Administrators. From the early 1970's to this day, Shell has stayed active in these and other organizations which benefit the community.

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- Just this past year Shell's President and CEO, Frank H. Richardson, co-chaired a Local Partners Committee which directed the actions of three task forces that addressed areas of community concern central to volunteerism. This was part of a demonstration project developed by the national Points of Light Foundation. The Houston community effort proved highly successful in bringing together diverse groups of Houstonians to discuss and promote volunteerism.

- Shell was the first company in Houston to "adopt-a-school" through the Houston Independent School District. Since 1977, Shell has been an active partner at Marshall Middle School along with eight other schools in the greater Houston area.

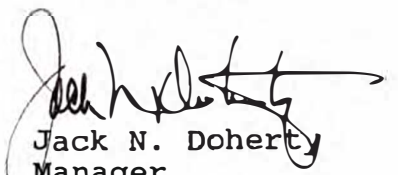
- HealthAdventure is a program designed to teach elementary school children about the basics of health and their own responsibility for maintaining good health and wellness habits. This is achieved through a HealthAdventure curriculum that is followed by a visit to the giant, custom-made HealthAdventure trailer. Nearly 70,000 students have participated in this program.

- The goal of the Say Yes To A Youngster's Future™ program is to increase aptitude in math, science, and technology in elementary school children of color and females. The program was designed by the National Urban Coalition and is funded by Shell Oil Company. Say Yes programs are located in Houston, Texas; New Orleans, Louisiana; and Washington, DC.

Copies of Shell's community brochure and a recent issue of **Shell News** are enclosed. Both of these tell even more about our support to communities in which we do business. Of special interest may be the story in **Shell News** on our recent efforts in Los Angeles.

Should you desire more information, please contact me at (713) 241-1625 or Jane Brophy, SERVE Administrator, at (713) 241-4776. Best of luck to you as you embark on your new endeavor.

Sincerely,



Jack N. Doherty
Manager
Corporate Relations

Enclosures

Clinton Presidential Records Digital Records Marker

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IN SUPPORT OF DREAMS



A COMMUNITY PROFILE



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Shell News

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