

FOIA MARKER

**This is not a textual record. This is used as an
administrative marker by the William J. Clinton
Presidential Library Staff.**

Collection/Record Group: Clinton Presidential Records
Subgroup/Office of Origin: Communications
Series/Staff Member: Sonya Herbert
Subseries:

OA/ID Number: 21115
FolderID:

Folder Title:
DIGITAL DIVIDE REAL PEOPLE

Stack:	Row:	Section:	Shelf:	Position:
S	90	5	10	2

Withdrawal/Redaction Sheet

Clinton Library

DOCUMENT NO. AND TYPE	SUBJECT/TITLE	DATE	RESTRICTION
001. stories	re: Digital divide and disabilities (Personal) [partial] (6 pages)	00/00/0000	b(6)
002. notes	re: Digital divide and disabilities (Personal) [partial] (3 pages)	00/00/0000	b(6)

COLLECTION:

Clinton Presidential Records
Communications
Sonya Herbert
OA/Box Number: 21115

FOLDER TITLE:

Digital Divide Real People

2019-0203-F

jm2832

RESTRICTION CODES

Presidential Records Act - [44 U.S.C. 2204(a)]

- P1 National Security Classified Information [(a)(1) of the PRA]
- P2 Relating to the appointment to Federal office [(a)(2) of the PRA]
- P3 Release would violate a Federal statute [(a)(3) of the PRA]
- P4 Release would disclose trade secrets or confidential commercial or financial information [(a)(4) of the PRA]
- P5 Release would disclose confidential advice between the President and his advisors, or between such advisors [(a)(5) of the PRA]
- P6 Release would constitute a clearly unwarranted invasion of personal privacy [(a)(6) of the PRA]

C. Closed in accordance with restrictions contained in donor's deed of gift.

PRM. Personal record misfile defined in accordance with 44 U.S.C. 2201(3).

RR. Document will be reviewed upon request.

Freedom of Information Act - [5 U.S.C. 552(b)]

- b(1) National security classified information [(b)(1) of the FOIA]
- b(2) Release would disclose internal personnel rules and practices of an agency [(b)(2) of the FOIA]
- b(3) Release would violate a Federal statute [(b)(3) of the FOIA]
- b(4) Release would disclose trade secrets or confidential or financial information [(b)(4) of the FOIA]
- b(6) Release would constitute a clearly unwarranted invasion of personal privacy [(b)(6) of the FOIA]
- b(7) Release would disclose information compiled for law enforcement purposes [(b)(7) of the FOIA]
- b(8) Release would disclose information concerning the regulation of financial institutions [(b)(8) of the FOIA]
- b(9) Release would disclose geological or geophysical information concerning wells [(b)(9) of the FOIA]



Jonathan M. Young
09/20/2000 08:04:03 AM

Record Type: Record

To: Sonya N. Hebert/WHO/EOP@EOP

cc: Christine A. Stanek/WHO/EOP@EOP, Thomas A. Kalil/OPD/EOP@EOP

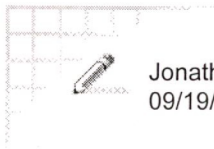
Subject: Karla Hudson is awesome!

Karla Hudson is a vocational counselor at the Michigan Commission for the Blind. 29. Grew up in Detroit, regular public school, she is blind. (Two sisters who are blind as well.) She herself was a client of the Commission for the Blind. She obtained a B.A. at Western Michigan, and an M.A. in rehab counseling at Michigan State University. She can speak to her own use of technology, the technology needs of her clients, the challenge of affordability of technology for her clients, the role of the Internet in helping to find people jobs (as well as the limits inaccessible web sites impose on trying to locate job opportunities), the value of technology in the home to keep up with the news. Pleasant and articulate and motivated. I think she could be perfect.

home: 517-336-9830

cell: 517-256-1064

Two employees of our administration staff that have disabilities. David White is the coordinator of our workforce system and is visually impaired. David uses assistive technology in his job to monitor the performance of our employment and training service providers.



Jonathan M. Young
09/19/2000 02:14:38 PM

Record Type: Record

To: Sonya N. Hebert/WHO/EOP@EOP

cc:

Subject: Thanks for your help

Main contact: John Burton, runs the Tech Center at the Disability Network, main number 810-742-1800

Local contact (in DC): Alan Dinsmore, American Foundation for the Blind, 408-8171 (has contacts with Michigan blind organizations)

open

quality of life improvements
open up & move up job



Jonathan M. Young
09/19/2000 02:27:32 PM

Record Type: Record

To: Sonya N. Hebert/WHO/EOP@EOP

cc:

Subject: one more

Pamela Loving, Director of the Career alliance one-stop center, has some recent success placements, as well as employees using technology

810-233-5974, x162



Jonathan M. Young
09/19/2000 10:39:13 PM

Record Type: Record

To: Sonya N. Hebert/WHO/EOP@EOP, Jonathan M. Young/WHO/EOP@EOP

cc:

Subject: pat cannon's wife

What about Janeile Cannon introducing potus? 47, but a good person who'd speak well of potus, journalism background, publishing books on the internet, good for people who are blind because you use electronic text that can be used by screen readers, and not have to go through lengthy process of recording book.

(Jim Blanchard, governor of Michigan from 82 to 90, she was a writer in his news office before he became Ambassador to Canada under Clinton.) info below.

foxsong publishing, www.foxsong.com

perhaps only blind publisher in state, ibm compatible with jaws, dragon,

Facts About Foxsong

WHAT AND WHO WE ARE

Foxsong is the registered trademark and logo we use for the company, Foxsong Enterprises, LLC, also registered as Foxsong Publishing.

The presiding officer is Patrick D.Cannon of Haslett, Michigan. Janeile Cannon serves as Foxsong's publisher and editor. Both are published writers for state and federal government and have extensive backgrounds in communication and public relations. The couple has five children and three grandchildren.

WHY WE EXIST

The name Foxsong® is taken from the first book published by us, Windsong of the Little Smokies. It is a book that typifies the kind of creativity we are anxious to publish. The story is taken from personal experience on a farm in the rolling hill country of southern Ohio. It's great reading for all ages and teaches the reader about things he or she may never have had the opportunity to know.

We place great value in publishing and preserving stories of common people for how they can teach and heal the soul. For every book published and distributed by mainstream publishers, hundreds of good works are rejected and returned to their cardboard boxes in closets all across the world. For too many

talented writers, the process of publishing remains a mystery. Either we don't move in social circles with literary types, or what we want to say doesn't fit the genre of popular publishers.

Enter the Internet, the most revolutionary invention since the Gutenberg press. For the first time in recorded history, the Gutenberg press put information in the hands of others besides the aristocracy and the clergy. People learned that it was actually possible to get information directly from the source without first having to go through the filters of the Church and State. This was heady stuff. So powerful in fact, you can bet the U. S. Revolutionary War would not have been waged or won without its Boston broadsheets.

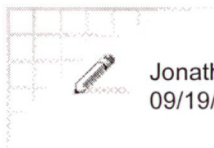
Now, once again, we have an incredible opportunity to transform the distribution of information so synonymous with empowerment of the people. Publishing your manuscript via the Internet enables you to directly share what you value and think is important -- from your keyboard to the readers' monitor and beyond. Instead of the anguishing turmoil usually associated with traditional forms of publishing, publishing with Foxsong is actually fun.

WHAT WE WANT TO DO

Publish good stories for readers of all ages that salve the wounds of being human and make you glad you're alive.

Work with educators and students to publish the creative works of children as a way to raise funds for school projects. (Link to special invitation to teachers and students)

Build a Center for Human Enlightenment where first one and then many communities can; gather for classes in everything from pottery and gardening, to theoretical theology and physics, perform and record music and theatrical productions, utilize and learn about complimentary health techniques, fund sabbaticals for qualified teachers, writers, artists, clergy of all faiths and families and much more.



Jonathan M. Young
09/19/2000 10:12:59 PM

Record Type: Record

To: Sonya N. Hebert/WHO/EOP@EOP

cc:

Subject: possibility

voc rehan counselor in Lansing office, can talk about how it has helped level the playing field and clients she serves, Karla Hudson, 517-336-9830 20s, blind

mid 20s, blind, uses dog, student at Western Michigan in blind education and rehab counseling, April Shinholster, waiting on number.

Two employees of our administration staff that have disabilities. David White is the coordinator of our workforce system and is visually impaired. David uses assistive technology in his job to monitor the performance of our employment and training service providers.



Jonathan M. Young
09/15/2000 05:48:15 AM

Record Type: Record

To: Sonya N. Hebert/WHO/EOP@EOP
cc: Christine A. Stanek/WHO/EOP@EOP
Subject: Digital Divide Stories 3

M.J. Willard, referred to below, is the head of the National Telecommuting Institute, which is exploring ways to have people with disabilities use technology to work out of their homes. Probably don't want to make this a featured example, because we don't want people to think exclusively in terms of having people with disabilities be segregated in the home. But as a general social trend of moving toward "virtual workspace" it's great to have people with disabilities benefit from this too.

You can reach M.J. at 617-787-4426, x305

----- Forwarded by Jonathan M. Young/WHO/EOP on 09/15/2000 05:44 AM -----



"M.J. Willard" <mjwillard@nti.org>
09/01/2000 11:25:33 AM

Record Type: Record

To: Jonathan M. Young/WHO/EOP
cc:
Subject: Fwd: White House Project

Hi Jonathan,

I got only one response from our Phase2 telecommuting employees. While they all love their work only one was brave enough to volunteer for possible media attention (see his story below).

I'll call you on Sept. 5th to confirm our dinner get together.

M.J.

>From: "John Cirrone" <j.cirrone@worldnet.att.net>
>To: "MJ Willard" <mjwillard@nti.org>
>Subject: White House Project
>Date: Thu, 31 Aug 2000 23:43:41 -0400

>X-Mailer: Microsoft Outlook IMO, Build 9.0.2416 (9.0.2910.0)
>Importance: Normal
>X-MS-TNEF-Correlator:
><LPBBKJNMDLHGPNBOIEJGIEOKCCAA.j.cirrone@worldnet.att.net>
>

>Dear M.J.,

> I wanted to thank you for this wonderful opportunity that you have
>given me to work at home. It has been and continues to be a great
>experience. Thank you so much. I would like to be considered for the media
>representative for the disabled. I am afflicted with a type of muscular
>dystrophy (Facial Scapular Humeral Dystrophy). I was diagnosed at 18 when I
>started to lose my balance. I am now 36 and have been in a wheelchair for
>the last two years. I do think it would be difficult for me to hold a
>conventional job in which I would have to travel. I don't have a car or van
>so I would have to rely on public transportation and in my area the trains
>don't accommodate me, and the bus stop is very far. In the summer it would
>be difficult but more so in the winter. I love working at home and being the
>envy of all my friends. I trained at NYU Medical Center in the Blood Donor
>Clinic and had to rely on the ambulette to pick me up and take me there.
>They were always late, but I did a good job and they said that I got more
>people to donate blood than any other person that worked there.
> Now about myself-- I am a musician and love to do graphic arts on my
>computer. I am also a positive upbeat person that doesn't take much time on
>being depressed or down because of my situation. I have realized that
>feeling sorry for myself
>doesn't move you forward so I got over it and made a go of it. I have been
>told I am very approachable and not a bad looking person. I am really not
>that good in describing myself so that's about all I can say. I also want to
>reiterate that I love this job and I love the people I am working with.
>Thank you, M.J., once again, for your help with working at home.

>
>
>
>
>
>
>
>

Regards,
John Cirrone



- winmail12.dat

how technology
has empowered
people



Jonathan M. Young
09/15/2000 05:54:03 AM

Record Type: Record

To: Sonya N. Hebert/WHO/EOP@EOP
cc: Christine A. Stanek/WHO/EOP@EOP
Subject: Digital Divide Stories 6

You can reach Marc Brenman at 202-366-1119.

I've not reviewed all these stories. I'll try to take a look over the weekend to say if there's any that send the wrong message. If you prepare any compiled document I'd love to see it.

Thanks so much for helping out on this time-consuming task!!!

----- Forwarded by Jonathan M. Young/WHO/EOP on 09/15/2000 05:52 AM -----



"Brenman, Marc" <Marc.Brenman@ost.dot.gov>
08/28/2000 01:11:34 PM

Record Type: Record

To: Jonathan M. Young/WHO/EOP
cc:
Subject: RE: Stories about People with Disabilities

Jonathan-- I wonder if this success story about a Federal Aviation Administration employee fits? Marc

?The following brief narrative is about Richard D. Nevez, Support Specialist at St. Louis Automated Flight Service Station. If you have any questions please contact me at 314.890.7200. Thank you,
Thomas L. Rash

ADA SUCCESS STORY

Richard D. Nevez not only exemplifies the goals and objectives of the ADA, he exemplifies a work standard and record of achievement enviable for American workers.

Mr. Nevez is a Support Specialist at St. Louis Automated Flight

St. Louis
doesn't
show how
tech has
impacted
his life

and Service Station. Though wheelchair enabled, he has installed
upgraded the facility's computers, in both operational and
administrative arenas. Mr. Nevez began his career with the FAA

as a ghost pilot at Mike Monroney Aeronautical Center in 1983.

the He successfully completed training as a Pre-Developmental in
Central Region and subsequently passed the ATC Screen in 1985.

in Richard worked as a developmental controller at Kansas City
Center until 1989. Mr. Nevez joined St. Louis AFSS' workforce

1990 and achieved FPL status in 1991. Mr. Nevez is known as a
direct, forthright individual. A man who loves challenges, Mr.

lend Nevez recognizes no physical limitations, only situations that
may require alternative approaches. He does not hesitate to

a hand with moving equipment, or providing guidance on computer
problems. When St. Louis AFSS was faced with imminent flooding

in 1993, Richard was among the sandbaggers on site at the
facility.

The new AFSS building affords Mr. Nevez access to all
operational, storage and dining areas at the workplace. Because

of this accessibility, Mr. Nevez has recently assumed the
responsibility as the local Air Traffic liaison for Office
Automation. Mr. Nevez worked diligently on facility Y2K
compliance issues. His work on the Y2K project was recognized
with a Certificate of Appreciation from the Secretary of the
Department of Transportation. He is also responsible for the
basic content design of the facility's IDS-4 system, which
provides critical weather and informational resources at every
operational position. Mr. Nevez worked extensively with ANI

and Airway Facilities to troubleshoot the initial installation and
configuration of the IDS-4. This contribution was recognized
with a cash award. In addition to the previously outlined
accomplishments, his duties as a support specialist include
Facility Quality Assurance and Training initiatives. As a Full

Performance Level Air traffic Control Specialist, Mr. Nevez
contributes a substantial amount of his family's financial
sustenance. Mr. Nevez demands and receives respect for his
accomplishments, not his disability. He is a valuable asset to

that St. Louis AFSS as well as the FAA at large. He demonstrates

though his physical limitations are more than most, his potential has no limits. Mr. Nevez, an accomplished cook, is a newlywed with an interest tropical fish, gardening and music.

-----Original Message-----

From: Jonathan_M._Young@who.eop.gov
[mailto:Jonathan_M._Young@who.eop.gov]
Sent: Friday, August 25, 2000 10:55 AM
Subject: Stories about People with Disabilities

The President's Digital Divide Trip is now scheduled for September 21 (it's pretty firm, but don't discuss the specific date too widely). Two things:

- 1) We need success stories about people whose lives have been improved through the use of technologies. Have any of your agencies collected this information?
- 2) Tom and I convened one meeting on agency deliverables, and then Gene Sperling and Tom convened a second one August 3 while I was out of town. We've only received a few things back by way of deliverables. Any updates in status?

Thanks for the help.



Jonathan M. Young
09/15/2000 05:49:47 AM

Record Type: Record

To: Sonya N. Hebert/WHO/EOP@EOP
cc: Christine A. Stanek/WHO/EOP@EOP
Subject: Digital Divide Stories 4

Bob Leneway is based at Western Michigan University. His contact info is below.

----- Forwarded by Jonathan M. Young/WHO/EOP on 09/15/2000 05:49 AM -----



Robert Leneway <bob.leneway@wmich.edu>
09/01/2000 10:23:38 AM

Record Type: Record

To: Jonathan M. Young/WHO/EOP
cc: SteveLawrence@2111USA.com, charlie@harles.com
Subject: Stories

Jonathan,
So far I have recieved the attached 8 stories for our ARPCT and I-NABIR members in addition to the one I send you yesterday on Larry Cook. Hope they are of help.

Also, you may be interested in some information and a photo of Western Michigan University's President Dr. Elson Floyd, who is personally acquaint with President Clinton, when he was invited last year to the White House to consult with the President on minority related issues.

<http://www.wmich.edu/president/floyd.html>

If you like I can send you additional stories that might still come in for the ARPCT and I-NABIR members.

Have a great holiday weekend. Hope to see you soon.
Bob

Robert Leneway, D.P.A.
PT3 Director,
President,
International Association of Business, Industry and Rehabilitation
(I-NABIR)

?
no info
provided
on disabilities
tech

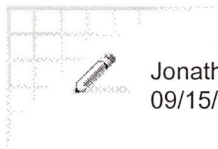
Communication Chairperson,
Association of Rehabilitation Programs in Computer Technology
(ARPCT)
3210 Sangren Hall
Western Michigan University
Kalamazoo, MI
49008
Telephone: 616 387-2053
Fax: 616 387-6184
e-mail: bob. leneway@wmich.edu



- DisabledStories.doc



- floyd.hirez



Jonathan M. Young
09/15/2000 05:43:25 AM

Record Type: Record

To: Sonya N. Hebert/WHO/EOP@EOP
cc: Christine A. Stanek/WHO/EOP@EOP
Subject: Digital Divide Stories 2

This person isn't so much a "real person," as she's a major expert, but a good story nonetheless, that technology could enable someone to become such a leading expert.

----- Forwarded by Jonathan M. Young/WHO/EOP on 09/15/2000 05:41 AM -----



"Waddell, Cynthia" <cynthia.waddell@ci.sj.ca.us>
09/08/2000 02:03:55 PM

Record Type: Record

To: "'Young, Jonathan (Home)'" <jonathanyoung@erols.com>, Jonathan M. Young/WHO/EOP
cc:
Subject: Contact Story

Jonathan,
You asked for brief statements on life stories and contact info on the digital divide accessibility issue so that members of the press could follow-up on for illustrative stories.

Here is mine:

Cynthia D. Waddell - a person with a lifetime hearing loss who found herself as a stakeholder in the accessibility of the internet because of the need for captioning of webcasts and audiostreaming. As the Americans with Disabilities Act Coordinator for the City of San Jose, in 1995 she received a complaint that the City of San Jose website was not accessible to a blind City Commissioner. In response to this complaint, Ms. Waddell pioneered the first local government standard for accessible web design that is recognized as a best practice by the US government and the League of California Cities.

Contact:
Cynthia D. Waddell
ADA Coordinator
City Manager Department
City of San Jose, CA USA
801 North First Street, Room 460
San Jose, CA 95110-1704

(408)277-4034
(408)971-0134 TTY
(408)277-3885 FAX
http://www.icdri.org/cynthia_waddell.htm

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Story 7

Tony Barker

Graduate of Goodwill Industries of Southern NJ's Computer Skills Training Program

Selected out of 300,000 Goodwill graduates across the country to star in a Goodwill Industries International identity video and public service announcement, Tony Barker is the epitome of SUCCESS! One of Goodwill Industries of Southern NJ's finest graduates, he has exemplified the true meaning of Goodwill by overcoming major obstacles to achieve success in today's competitive workplace.

Born with spina bifida, Tony has used a wheelchair most of his life. A star student, he completed Goodwill's Computer Skills Training Program in November 1996. He soon secured a job as a receptionist at the Camden County YMCA. He was later promoted to the position of administrative assistant to the Executive Director. His colleagues at the Y called Tony "calm, collected and professional at all times" and "self motivated and an invaluable team player."

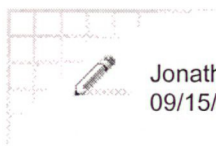
In early 1999, Tony landed a job doing something he is very passionate about—advocating the rights of individuals with disabilities. He was hired as a statewide coordinator for the Monday Morning Project, a grass roots advocacy network sponsored by the New Jersey Division of Developmental Disability Council.

Having traveled tirelessly many miles across the State of New Jersey in this advocacy position, Tony is now looking to make a career move so that he can remain closer to his Cherry Hill, NJ roots.

From utilizing PowerPoint to make dynamite presentations and managing contact databases using Access to developing formal position papers and proposals in Microsoft Word, Tony has put the computer skills he acquired at Goodwill to work! He credits Goodwill with instilling him with the *power to work* and to succeed. As a token of his appreciation, he continues to stay in touch—even serving as a guest presenter and mentor to other students in Goodwill's Computer Skills Training Program.

Goodwill Industries International's *Breaking Down Barriers, Building Dreams* PSA, starring Tony, has been seen across the country on CNN, MTV, Nickelodeon and a plethora of local stations in the Philadelphia Metropolitan market.

Active in the community, Tony participates in wheelchair racing and in various forums related to disability issues. He is also the recipient of Goodwill Industries of Southern NJ's 1998 Graduate Hall of Fame Award.



Jonathan M. Young
09/15/2000 05:49:47 AM

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cc: Christine A. Stanek/WHO/EOP@EOP
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Robert Leneway, D.P.A.
PT3 Director,
President,
International Association of Business, Industry and Rehabilitation
(I-NABIR)

Handwritten notes in blue ink:
- A circled 'A' with a diagonal line through it.
- "Sonya Cook"
- "616-342-2214"
- "616-342-3814"

Handwritten note in blue ink:
- "Dennis Heely"

Communication Chairperson,
Association of Rehabilitation Programs in Computer Technology
(ARPCT)
3210 Sangren Hall
Western Michigan University
Kalamazoo, MI
49008
Telephone: 616 387-2053
Fax: 616 387-6184
e-mail: bob. leneway@wmich.edu



- DisabledStories.doc



- floyd.hirez

Story 1:

Vancouver

I KNOW A MAN

By Don Ralph, Former Chair of Access Ability Business Advisory Council

I know a man who is disabled. He lives in a group home. He is a quadriplegic. His caregiver looks after all of his needs. She washes him, brushes his hair and teeth, dresses him, and looks after all of his personal hygiene. She uses a lift to transfer him from his bed to his wheelchair, and back again. His left hand is useless, his right hand can manage the control of his wheel chair. He can feed himself, if you don't mind cleaning up after him. He can lift his right hand part way to his mouth, but he must lean forward the rest of the way to his fork. He drinks through a straw. Sometimes he can use his right hand to call for an elevator, but once inside, he can't press the button for a floor. If you open a book for him, he can turn the pages with a stick in his mouth. He also uses that stick to operate a telephone, if it is a speakerphone. He is totally dependent on others for his existence.

I know a man who has a terrific career. He works at ICBC as a programmer analyst. He is a hard worker, and a dedicated employee. His programming skills are excellent, and his problem solving skills are better than most. He is a whiz on the computer. Always a jug of water at his side, he fields phone calls from demanding users, quickly running jobs, talking to production support analysts, getting the job done. He gathers system requirements, analyzes problems and comes up with workable solutions that will keep everyone happy. From the minute he enters the building in the morning, until he leaves at the end of the day, he is a completely independent worker, and a total professional.

This is not the story of two men, it is the story of one, a very courageous one. His name is Rick Krusel, and he is my hero. At 28 life looked pretty bright and promising for Rick. He had his own successful electrical contracting business, owned his own home, and was engaged to be married. Then one fateful day in August of 1985 his life changed forever.

It was the first day he had taken off work in weeks, and he was having fun at a barbecue and pool party. Suddenly his friends found him floating in the pool, unconscious. They called 9-1-1 and the paramedics managed to resuscitate him. In the accident that he cannot remember, and no one else saw happen, Rick severed his spinal column – a complete C4 fracture, leaving him a 'high quadriplegic'. Rick spent 3 months in Shaughnessy Hospital and 14 months at G. F. Strong Rehab Centre, learning to make it through day-to-day life as a quadriplegic. The therapy was hard, but his future independence depended on it. Eventually he gained enough strength in his right hand to operate the controls of his wheelchair. He was starting to take control of his life. Another part of his therapy included learning to "blow" Morse code using a sip-and-puff mouse instead of a computer keyboard. He was one of the first people to master this equipment.

mayke
grad.
programming
analyst

Withdrawal/Redaction Marker

Clinton Library

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Sonya Herbert
OA/Box Number: 21115

FOLDER TITLE:

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2019-0203-F
jm2832

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b(4) Release would disclose trade secrets or confidential or financial information [(b)(4) of the FOIA]
b(6) Release would constitute a clearly unwarranted invasion of personal privacy [(b)(6) of the FOIA]
b(7) Release would disclose information compiled for law enforcement purposes [(b)(7) of the FOIA]
b(8) Release would disclose information concerning the regulation of financial institutions [(b)(8) of the FOIA]
b(9) Release would disclose geological or geophysical information concerning wells [(b)(9) of the FOIA]

While at G.F. Strong, Rick met a man who was to have a huge influence on his future. He was Neil Squire, himself a 'quad'. Neil's uncle has started the Neil Squire Foundation, whose aim is to design and develop technical aids to help people with disabilities. Rick started doing volunteer work at the Foundation while still at G. F. Strong, demonstrating some of their adaptive aids and helping others learn how to use them. He continued to volunteer there throughout the 6 years of his grueling and disappointing court battles. His lawyer advised him not to work or go to school during this time. He said it would adversely affect any settlement he might win. Rick could not accept any money for his work, so instead, the Foundation supplied him with his first computer, another important milestone on his road to a new life.

His court case ended with only a small settlement – just enough to buy a van and adapt it to accommodate a wheelchair. (b)(6)

(b)(6)

He worked very hard to gain enough strength and flexibility in his right hand to effectively drive an electric wheelchair, and to feed himself. At the Neil Squire Foundation, he started taking courses in basic computer skills, and continued his volunteer work. It was at an Open House at the Foundation that Rick first met representatives from the Access Ability Program at the Open Learning Agency. After writing aptitude tests, having several interviews and much discussion about whether the program could accommodate a quadriplegic (Rick was the first), he was accepted into the program. [001]

Rick spent one year studying in the Access Ability Program, learning to use word processing, spreadsheet and database applications, developing computer programming skills in COBOL and Visual Basic, and understanding the fundamentals of Operating Systems. The program was very intense – full days in the classroom and many hours in the evenings and on weekends doing assignments and making notes. Rick couldn't take many notes in the classroom, so at night he reviewed the material from his textbooks and typed his notes on his computer. He shared copies with several of his classmates who were not as good at making notes, just to help them out. Programming came easily to Rick - a natural progression from his work with electrical circuitry. Not so for many of his classmates, so Rick spent many hours helping them with their programming assignments, and acting as a peer counselor, helping them with all sorts of problems and issues.

Rick was an outstanding participant in the Access Ability Program, and touched the lives of his teachers and classmates. He was the first graduate to be awarded a Bursary from the Business Advisory Council of the Access Ability Program to help him continue his education.

Rick's progress did not stop here. His work practicum brought him to ICBC in 1996. He was instantly accepted by his new colleagues and was hired as a programmer analyst at

the end of his practicum. He continues to develop new skills and take on new challenges as a member of the Insurance Systems group.

Rick is not only an inspiration to others, he is a pleasure and a joy to be with. His courage is contagious. Rick gives you the courage to help him, without feeling guilty or patronizing. Sometimes you forget he is disabled, like when you offer him a chocolate, and forget he can't take it from you, but the twinkle in his eye lets you know you can pop it into his mouth. Rick gets you to do what is required without making you feel bad for not thinking of it first, or foolish as you do it. Rick taught us how to adjust him in his chair, get him and his chair in and out of his van, and how to know when he needs his water jug refilled. He has taught us many practical things about helping someone with a disability, but more importantly he has reminded us of the importance of patience and tolerance in everything we do. He has taught us to think and feel differently, and to like and respect each other and ourselves.

Rick is an inspiration to all he comes in contact with. How can you complain about being broke, or overweight, or tired when you never hear a complaint from him? He is a team player, an excellent mentor for new employees, and a friend. He is happy, intelligent, industrious, innovative, knowledgeable, talented, compassionate and generous.

Rick is a joy to work with, and one of our greatest assets. He is my hero.

Story 2 _____

Warren, NJ

Opening All the Right Doors

by Laura Ernst

It was a couple of years ago when I found myself unemployed. I had "years" of education, but could no longer do what I had been educated to do. For the first time in my life, I had actually reached an impasse. It was very disconcerting. I was used to finding answers... to figuring my way out of situations.

For instance, I was born without a right hand. That fact didn't bother me at all. I really didn't know any better. I participated in many activities including sports and music. I even had the opportunity to pursue my love of music after graduating from Montclair State College in 1975 when I began a career as a music therapist. Later, as my interests in the healthcare field grew, I decided to become a chiropractor.

Here's where I hit the first bump in the road. In 1987, 3 months after opening my practice, I began experiencing fast-moving neurological symptoms that resulted in paralysis from the chest down. No one knew exactly what had happened, but my prognosis was scary. I was told to prepare to be in a wheelchair... and that the chances were good that my condition would be permanent. Well, I was very pleased to prove them wrong. I was able to walk again. But admittedly, my progress was limited.

It soon became clear that I needed to close my practice. However, just like the saying goes, another door opened. I was fortunate to live near a chiropractic college where I became an administrator. I spent a number of years in this position, thoroughly enjoying my newly found vocation that is ... until the college was forced to close. This is where I felt as if I'd hit a dead end. I knew my career in chiropractic was over. I needed to find an entirely new career path.

Hence, the impasse... which became quite prolonged. Anyone who has ever been on a job search knows how frustrating it can be. Plus, I didn't like admitting that I had physical limitations, but I realized they needed to be included in the "equation". I knew I needed to take a different tact.

After making a mental inventory of my interests and my capabilities, computers came to mind. I had some experience from a "user" point of view. I had even considered computer programming years earlier. So, I started exploring my new idea. That's when I found out about Lift, Inc. (a non-profit organization that identifies, trains, hires, and places computer professionals who have significant physical disabilities).

I was relieved to discover that formal computer training was not a prerequisite, and that my variety of experience would be welcomed. I was thrilled, and vigorously pursued the first steps which included interviews, and testing for computer programming aptitude. After successful completion of these initial requirements, I was placed with IBM Global Services. Then, Lift in conjunction with IBM ... developed a customized, computer programming curriculum that matched the company's needs with my skills and interests. They also provided me with an IBM personal computer and modem so that I could work at home. This was incredibly helpful. I knew that, although the program was very challenging, I had everything I needed to succeed.

Six months later, I completed my training as a Computer Specialist. I then worked with IBM as full-time contractor under Lift's auspices for a year. Subsequently, I was employed by IBM as an IT Specialist.

This has been a "life-changing" opportunity for me. It's wonderful to know that there are organizations focused on helping people with disabilities that provide tangible and significant assistance... that really do offer a "lift" toward truly meaningful and rewarding careers.

Story 3

Allan Kieta
Indianapolis, Indiana

Allan Kieta's life in Kentucky became unraveled just when he was enjoying bachelorhood, his power boat and a good living working as a pipe fitter. A tragic accident caused a final total blindness in his one remaining good eye. The other one had been taken by a childhood accident years earlier.

He tells us today, however, "It all tied back together. If it weren't for Lions World Services for the Blind in Little Rock, I would not be where I am right now. That is the only place in the country that you can receive job training (for the Treasury Department)."

Graduating in 1988 from the job-specific training offered at LWSB called Contact Collection Representative (CCR) for the Internal Revenue Service (IRS), he was employed originally at Detroit. He is now the Chief Customer Service Representative over ten employees in the Indianapolis IRS office. He said, "I do the basic manager duties - monitor calls, evaluations, schedules, administer admonishments or reprimands when called upon, and take manager calls from taxpayers." Kieta performs many of his job duties using a laptop computer with JAWS, a software that provides voice output of anything on the screen. He was trained in the use of assistive technology with the personal computer while at Lions World Services for the Blind at Little Rock, Arkansas.

Story 4

BOSTON PWI
By Corey Nelson

My name is Corey Nelson and I live in Upton, Massachusetts. I'm a member of the Governors Council on disabilities, vice chairperson for the Independent Living & Working Center Inc. and the founder of the advocacy group called REDD (Rights for Equality & Dignity for the Disabled). I became disabled in 1975. (b)(6)

(b)(6)

(b)(6)

I am lucky enough to

have a supportive family with a brother that had my computer installed with a voice activated system.

I spent three or four years learning and getting involved in all the programs I mentioned earlier.

I'm now using a newer, faster computer that I spend between eight and ten hours a day on. I use the computer to help other disabled and senior people advocate for whatever needs they require. I've been able to help dozens of people each year by writing my president, Senators and Representatives on the Federal level. I've also written on many occasions my State Senators and Representatives and Governor. Using this computer I was also able to help get the MBTA (Massachusetts Bay Transportation Authority) to build a more accessible station.

Sense I've been able to use this technology I've not been depressed and I've now got advocacy work to do seven days each week. I'm not yet being paid for what I do because I'm hospitalized so often. But hopefully soon I'll be using a laptop computer and will finally be healthy enough to become employed helping others use technology to help make them feel better about themselves and find employment.



Jonathan M. Young
09/15/2000 05:39:57 AM

Record Type: Record

To: Sonya N. Hebert/WHO/EOP@EOP
cc: Christine A. Stanek/WHO/EOP@EOP
Subject: Digital Divide Stories 1

I'm forwarding you a series of emails about possible real life stories per our conversation yesterday. This collection is the best prepared set.

----- Forwarded by Jonathan M. Young/WHO/EOP on 09/15/2000 05:38 AM -----



DWKozberg@aol.com
09/14/2000 10:11:50 AM

Record Type: Record

To: Jonathan M. Young/WHO/EOP
cc:
Subject: Re: The Digital Divide

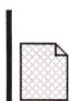
Jonathan ???

I???m sending on stories (and telephone numbers) for nine Lift graduates who wrote brief notes about how their lives have been changed by technology. All have significant disabilities, and all are working as programmer-analysts, systems administrators, or website designers, with the exception of Tony Auer, who recently retired after a long and successful career in information management. Everyone included has given permission to have his or her name used. Please let me (or any of the graduates) know if you need any further information.

Also, I'd appreciate it if you confirm that you received this. If you have any trouble opening the attachment (it's in Word), let me know. Thanks!

Donna Walters Kozberg
President
Lift, Inc.
908-226-1477
<http://www.lift-inc.org>

<A HREF="<http://www.lift-inc.org/>">Click here: LIFT, Inc.: Placing Computer Professionals with Disabilities



- WhiteHouse.9-14-00-A.doc

ANTHONY AUER

When I broke my neck in 1966, my work options were slim. If computers hadn't been invented, I feel certain I'd eventually have been on welfare. In fact, it is very possible I'd have lived my entire adult life in a nursing home. Instead, computer technology allowed me to compete successfully with able-bodied persons for jobs. It even allowed me to work at home at a time when transportation, and access to office buildings, was very limited for quadriplegics. Since I met the founders of Lift in 1975, I've had a very eventful career. I've worked on equipment like IBM 1130s, with 8k of memory and disk packs the size of sewer covers that could hold a little over a megabyte of data. I worked on huge mainframe systems that could spit out coredumps that filled a whole box of printer paper, and finally had the opportunity to work on SUN systems, supporting sophisticated order entry and accounting packages. Today, I'm happily retired and enjoying some travel, and taking some time to reflect on what a terrific career I've had.

Tony's phone number: (312) 856-6341

LAURA ERNST

How has technology changed my life? Although I was certain it had, I was extremely surprised once I gave thought to the extent to which it has reshaped my ability to function, create, and thrive. A series of physical challenges has always charged me with finding new ways of doing things. I've had one arm since birth, which was easy to accept because it was all I'd ever known. With my parents' love and support, I generally expected that I could do anything. I just needed to figure out a way. I got involved in anything I could, including team sports and orchestra and band. My love of music led to my becoming a music therapist. Then, I became a chiropractor. I opened a practice with my husband, Peter, who was also a chiropractor. Unfortunately, 3 months later I became paralyzed (reason unknown).

I was very lucky because my previously learned adaptability went a long way in helping me reach a point where basic daily activities were possible again. A new lease on life! I recognized, though, that practicing was no longer a viable option. Thankfully, I was able to translate my education into an administrative position at a chiropractic college. But a few years later when the college had to close, I really didn't know what to do.

It was also during this time that I needed surgery to replace the shoulder of my "good" arm (temporarily leaving me with "no" arms!). And, on top of everything, my husband, (b)(6) could no longer practice, and was

becoming unable to take care of himself. Along with many strategies, we tried to laugh at this awesome lineup of events. But things were getting pretty serious. My husband and I had shared many years, most interests, two professions, and now, ironically, we were sharing a lot of the same physical challenges. Interestingly, as it turns out, we also both developed an attraction to computers.

And our timing was impeccable! The rapidly changing face of technology was growing right into our lives just as we needed it the most. The computer offered us safety, community, an outlet for creativity, intellectual stimulation, convenience, a means of organization, and pure enjoyment. I didn't need to worry about walking long distances through busy stores, crossing streets, carrying heavy items, or being anxious about falling when shopping for household needs. Most was obtainable over the Internet. We could research scientific advances, track prescriptions, remain close with friends and family, read books, write, and do home banking. The world was in our living room. The computer was providing a renewed sense of hope, personal enrichment, and tremendous utility.

This was all well and good. But, I needed to earn a living. I had been unemployed for a long time, and things were becoming financially critical. Even more importantly, I needed a new career to which I could rededicate myself. To this end, I did an exhaustive search for ideas and opportunities.

Finally, I discovered a wonderful organization, Lift, Inc., which trains and places people with disabilities into computer professions. Perfect! I loved the idea. After being accepted as a candidate, events really started to change quickly. I was placed with IBM, trained, then after a year under Lift's auspices, I was hired by IBM as an information technology specialist.

Technology, via Lift and IBM, has now given me the opportunity to immerse myself in something I truly enjoy, to earn a good living, to progress into any number of challenging and interesting directions...to make a contribution again. And, last but not least, I am able to work from home because of Lift and the flexibility of IBM, and – of course – because of technology! Yes, technology has changed my life, and I'm sure it will continue to for years to come, in ways I can only imagine.

Laura's telephone numbers:

Monday, Tuesday:	9:00 - 5:30	856-488-1963
Wednesday, Thursday	9:00 - 3:30	856-488-1963
	3:30 - 5:30	856-488-8926

Week of September 18-22 (vacation):

Monday - Friday:	10:00 - 5:00	856-488-8926
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A message via email with a prearranged time would ensure that I would be available:

Email address: ljwernst@home.com

CRAIG FABIAN

When I became disabled in 1969, society did not offer too much to assist or encourage the disabled to enter the workforce. Even armed with a college diploma, the task of becoming employed seemed somewhat monumental. As a high level quadriplegic using a wheelchair for mobility, just getting out of my home was a task in itself. To solve this dilemma, technology came to the rescue with a hydraulic lift with a specially designed control unit. Several years later, I obtained a power wheelchair to make my mobility much easier and far less confining. In college a professor guided me towards the computer field, suggesting that it could be very accessible to the disabled. It was at this stage that I acquired some basic computer knowledge to at least start towards employment. For several years I volunteered on the Technology Resource program set up under the federal "Tech Act" program as a computer consultant. While there I used what would be called a "low tech" solution for accessing the computer. The problem: being able to get under the common work desk. The solution: using pieces of wood to raise the desk level. It was at this time that I also was fitted with a "typing splint" to hold my index finger straight allowing me to do a "hunt and peck" at the computer keyboard. With typing splints I can type at a rate of approximately 25-30 words a minute. Not too bad for a high level quadriplegic. It took ten years until I could earn and save enough money to solve one of the biggest technological problems of the disabled, transportation. My van has a lowered floor and a lift installed allowing me to get in and to be able to see out of the center of the wheelchair. Most individuals who use a power wheelchair sit too high in a vehicle to be able to have the correct visibility needed for driving. My van also has an EZ-Lock attachment that secures my wheelchair to the floor allowing me to drive from my wheelchair. The vehicle is also equipped with hand controls to control the accelerator and brake.

With a power wheelchair to get around, and a van for transportation, what I wanted most was a long-term career. Fortunately, I found Lift, Inc. Today I am working full-time as a Business Support Analyst for an international company. It is here that technology really comes into play. The company has installed several electric doors, including the bathroom doors, allowing independent entrance and exit from the facility. Needless to say all entrance ways that I use have been ramped for level passage. My work area has a raised work surface which enables my wheelchair easy access underneath. I use the typing splints at the computer keyboard and a trackball instead of the standard mouse. For note taking and keeping information I use a "Palm Pilot" with a special stylus.

Am I worth it? I suppose my employers would have to answer that. On the other hand, I believe they already have – with regular salary increases and letters of commendation and praise.

Craig's phone numbers:

Home: (973) 450-9102

Work: (908) 508-3954

JOY GILSON

I went to school in the early '80's for social work. My undergraduate degree got me a job as a habilitation supervisor then counselor in a sheltered workshop for the mentally retarded and emotionally disturbed. (b)(6)

(b)(6)

(b)(6)

I don't

move or hold myself normally. And because I move in a different way than my muscles and skeleton were designed for, over time there are what the doctors call misuse injuries - the more you pound on the body abnormally the more you injure it. The job was physically demanding and exacerbated the damage just walking around was doing to my body. Less than two years into the job I had a permanent sprained ankle among other things - the only way to help me was to operate - after that was done I was told that I would never be physically able enough to go back to my job. I didn't want to believe it, so I tried. The physicians were right. So there I was, twenty-five years old with a college education, depending on my parents for rent money - and even for help with cleaning my own apartment -- and facing a future where I would only become more physically disabled.

I knew I needed a way to make enough money to pay the bills and get someone to help me take care of myself. I figured I'd go for an MBA and I looked into it - all the grad school literature talked about their computer labs and how much time you could get to use the equipment - I'd never even seen a computer, but I was born having to figure out how to get things done that I couldn't do with my own hands. Guess that is why they said that I was a natural at programming - a natural at using technology to do what my body wouldn't do for me.

The technology has changed since I was initially trained but the great thing about the newer technologies and the Internet is that the training can come to you - through LIFT I have received training in some of the newer programming languages, so that I'm not only experienced: I'm up-to-date.

Now that I have become more physically limited and can no longer meet the demands of traveling independently to and from work, I can still work because programming is a transportable skill and one no longer need to be able to get to the office to work. Neither my family nor the government will need to take care of me for the rest of my days, I will always be able to do a job.

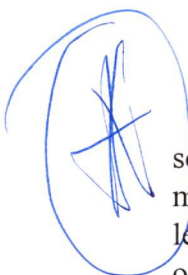
(b)(6)

became increasingly difficult for Tim to travel. Fortunately, technology, Lift, and New York Life enabled Tim to work from his house.

It is difficult for Tim to imagine what his life would be like without technology. The personal computer is the most obvious piece of equipment that he uses, but there is so much more equipment that make the necessary tasks possible. He uses a unique miniature keyboard, approximately 6 inches wide, which enables him to reach the whole keyboard since he has extremely limited mobility in his wrists. Tim also uses a modem that has software so he can dial through his keyboard, since using a standard telephone is not an option.

Technology not only allows Tim to be employed, but it has given him the ability to work at home where he needs to be. Tim has a challenging and interesting career in which he can advance and grow. Without technology, it is likely that Tim would have remained on long term disability, probably for the rest of his life. Instead, Tim and New York Life have benefited from the many contributions he has made. He is currently employed full-time in a senior technologist's position.

Tim's phone number: (201) 896-8831



EILEEN MURRAY

My first encounter with technology's ability to catalyze success occurred in grammar school. Newly blinded, I was able to use a closed circuit TV to enlarge the text of my math book up to 16 times normal print. When my vision became substantially worse, I learned Braille and carried my Perkins Braille writer with me every where. With the help of the Braille writer, I excelled in math and wrote numerous stories and poems, which received high marks for creativity and vocabulary. It was not until high school that the first refreshable Braille displays were marketed. Now, I could carry the equivalent of a book shelf full of bulky Braille volumes, in one small box of tapes. Using the Versa Braille produced by Telesensory Inc., I could read and write class notes, keep a diary, prepare school papers and compete with my sighted class mates.

Today, I work for Lift, Inc., with a full-time assignment to Verizon Wireless, where I work in web site development. I use a magnification program called "Magic" to briefly view our web pages at 21 times their normal size. This gives me a feel for the visual appearance of the page. Then I use the "JAWS" screen reader to examine the web page's functionality and accuracy. Finally, I use the "Power Braille 80", a refreshable Braille display to view and precisely edit the HTML computer code that creates the web page. These tools make it possible for me to perform tasks with the same speed and accuracy as my coworkers. I love my job because with a little help from technology, my blindness ceases to be a factor in what I can and cannot accomplish.

I'm looking forward to the day when technology advances enable cars to drive themselves, while the driver sits back and enjoys a hot cup of coffee and the newspaper (printed on a computer screen of course)!

Eileen's telephone number: 908-607-7747

ROMAN POPIV

Before my injury I had been trained in the Ukraine to work as an electromechanical engineer. As a paraplegic in a new country, I needed to learn a new language and a new field. I also had to learn to drive!

Today I work for Lift, Inc., under a full-time assignment to Johnson & Johnson. Lift trained me in computer science, web design, and ESL, allowed me to telecommute when it made the most sense for me to do so, and encouraged me to take driving lessons so that I could be as independent as possible.

Technology allows me to have a wonderful job, to use my brain and my body, and to earn a good living to support my family. The USA is a great country for people with disabilities!

Romans's telephone numbers:

Work: 732-524-3573

Home: 908-371-0696 (after 6:00 p.m.)

AL STEN-CLANTON

In the 1980's, as an eager law school graduate, I found it difficult to attract enough clients to build a successful practice. Fortunately, I heard about Lift, and was intrigued by the possibility of using my analytical abilities to work in the field of business applications programming. Lift trained me and placed me at Bank of Boston (now FleetBoston). I've been a computer programmer at the bank for almost eleven years now, so it's fair to say that technology is the heart of my current career. Using adaptive software, along with either specialized hardware or a good-quality sound card, I read nearly all the same computer screens as do my sighted coworkers, and wade through, revise, and create thousands of lines of program code. And with the increasing amount of information available from the Web and other sources via the Internet, the same access technology that enables me to do my present job can help me develop new skills: I have found information on C++ and Visual Basic, for example, as well as helpful material on Linux and the "open source movement" that may shape much of my studying soon. We blind people still do not have the access we should to all the computer offers to sighted

people as a matter of course, but it is far better than it would be had the government and advocates outside government not acted vigorously in recent years.

Al's contact information: I can be reached during the day at (617) 434-1859 and evenings and weekends at (617) 282-2829. Both numbers have voice mail.

Background Information - J. Michael Zelle

Aug 2000

Founder and Director of The Disability Network, a consumer driven, non-profit and federally designated Center for Independent Living with 4,000 members. The Network supports people with any type of disability in Genesee County.

Founder and President of TravAbility, Inc., a management consulting firm specializing in product licensing, international exporting and disability issues for the travel industry.

Senior Vice President and Board Officer, Securedata Corporation (1969 - 1990). Securedata was a \$50 million division of Security Bancorp, a Michigan Bank Holding Company with assets exceeding three billion dollars, acquired by First of Michigan.

EDUCATION: Crozier Catholic College, Syracuse Indiana - Theology major,
Harvard University Business School - Marketing Management,
Cornell University - Management and Procurement

COMMUNITY INVOLVEMENT:

Chairman of The Workforce Development Board of Genesee and Shiawassee Counties.
President of Michigan Works, a statewide association of 25 Michigan Workforce Boards.
Board Member, National Association of Workforce Boards.
Chairman of the Michigan Association of Centers for Independent Living.
Board Member, Mott Community College M-TEC Regional Technology Board.
Board Member, Statewide Independent Living Council, appointed by Governor Engler.
Board Member, Visually Impaired Center of Flint, Michigan.
Board Member, Hurley Medical Center, Community Projects Board Committee.
Board Member, Genesee County Head Start Advisory Council.
Board Member, Whiting Auditorium Renovation Building Project
Board Member, Genesee County Mass Transportation Authority Advisory Board.
Past Board Member and Officer of the Michigan Disabled Business Association.
Past Board Member of the Children's Museum of Flint, Michigan
Presidential appointment to the 1993 NAFTA Small Business Conference.
Mayor appointment to the 1999 Flint Empowerment Zone project team.
Mayor appointment to the 1999 National League of Cities project team.
Commencement speaker for the 2000 graduating class of Michigan Career & Tech Institute.
Guest speaker at the 2000 Social Security Administration Public Forum on National Legislation.
Guest speaker at the 2000 National Association of Centers for Independent Living.
Guest speaker at the 1999 National Workforce Board conference with Governor Engler.
Guest speaker at the 1999 Michigan State Senate Appropriations Committee on Disability.
Guest speaker at the 1999 & 1998 MiWorks annual conference, employing people with disabilities.
Guest speaker at Senator Reigle's 1993 US Export seminar, University of Michigan
Guest editorial writer for the Flint Journal newspaper with 230,000 circulation.
Past Michigan Disabled Business Person of the Year.
1991 Grand Marshall of the Flint St. Patrick's Day Parade.
Lector & Coordinator for the Office of Persons with Disabilities, Lansing, Diocese.
Genesee County Parks & Recreation, Advisory Council Member.

Other Community affiliations:

Aug 2000

- Past Vice Chairman of the Genesee County Coalition for the Disabled.
- Past Chairman, Mott Community College, Disability Student Services Advisory Board.
- City of Flint delegate to the White House Empowerment Conference.
- Member of the National Council on Independent Living.
- State Director of the Ancient Order of Hibernians of America.
- Fourth Degree member of the Knights of Columbus.
- Member of Holy Family Church Parish Council
- Vice President of the St. Vincent DePaul Society.

Mike Zelley has been a paraplegic and wheelchair user for twenty one years as a result of an automobile accident in 1979. He returned to his position as marketing director three months after his paralyzing accident. His career advancement continued. He is married and the father of seven children and grandfather to 10 grandchildren. Zelley is an active leader in his church.

He is a strong community leader and respected by his business associates, governmental leaders, board members of the several organizations he provides leadership to and non-profit organizations that he is so involved in. Zelley is known as a creative problem solver that helps people collaborate on community and business issues.

Zelley is providing national and statewide leadership on workforce issues. He is a frequent guest speaker to the 25 workforce boards in the State of Michigan on business and disability issues. He is a known advocate for the employment of people with disabilities that experience 70 % unemployment across the nation.

SELECTED BIOGRAPHICAL INFORMATION
DR. I. KING JORDAN
PRESIDENT, GALLAUDET UNIVERSITY

Gallaudet University president, I. King Jordan, grew up in Glen Riddle, Pennsylvania, a small town just outside Philadelphia. After finishing high school, he enlisted in the Navy and served four years. (Dr. Jordan was involved in an automobile accident when he was 21 years old, which resulted in a profound hearing loss.

Dr. Jordan earned a B.A. in psychology from Gallaudet University in 1970. Gallaudet, which is located in Washington, D.C., is the world's only university with programs and services designed specifically for students who are deaf and hard of hearing. In 1971 Dr. Jordan earned an M.A., and in 1973 he earned a Ph.D. in psychology, both from the University of Tennessee.

Upon earning his doctorate, Dr. Jordan became a faculty member in the Department of Psychology. In 1983 he became chair of the Department of Psychology, and in 1986 he was named dean of the College of Arts and Sciences. Dr. Jordan has made international contributions in education through a number of professional fellowships abroad. He served as a visiting research fellow at Donaldson's School for the Deaf in Edinburgh, Scotland; as an exchange scholar at the Jagiellonian University in Krakow, Poland; and as a visiting scholar and lecturer at schools in Paris, Toulouse, and Marseille, France.

After an historic protest on the University campus in 1988 which catapulted the needs and accomplishments of deaf people into a national focus, the Gallaudet Board of Trustees appointed Dr. Jordan the eighth president of Gallaudet and the first deaf president since the institution was established in 1864.

Since then, I. King Jordan has served not only as an international spokesperson for deaf and hard of hearing people, but also as an advocate for persons with disabilities as well. Much sought after as a speaker, Dr. Jordan continues to challenge the American public to examine their attitudes toward people with disabilities and to open their minds, hearts and workplaces to people with disabilities.

Dr. Jordan holds ten honorary degrees and has been the recipient of numerous other awards including the Freedom Award from the Washington Times Corporation, the Courage Center Award, the Washingtonian of the Year Award, the Distinguished Leadership Award from the National Association for Community Leadership, and The 1993 Daniel T. Cloud Leadership Award. In 1990 he was appointed Vice Chair of the President's Committee on Employment of People with Disabilities by President George Bush.

Dr. Jordan and his wife, Linda Jordan, live in the historic Edward Miner Gallaudet residence on the Gallaudet campus. They have two children; a daughter, Heidi, who is a graduate of Flagler College in Florida, and a son, King III, who is a graduate of the University of Colorado and the University of Georgia.

DENNIS G. HEAPHY
333 MASSACHUSETTS AVE.
BOSTON MA. 02115
(617) 267-0110

EDUCATION:

Master of Public Health,-Health Law,
Boston University, Boston, Massachusetts

Master of Education-Counseling Processes,
Harvard University, Cambridge, Massachusetts

Master of Divinity-Pastoral Care,
Boston University, Boston, Massachusetts

Bachelors Degree-Business Administration
Boston University, Boston, Massachusetts

SUPPLEMENTAL EDUCATION:

Clinical Pastoral Education, Supervisor training
Emmanuel College, Boston, Massachusetts

PROFESSIONAL EXPERIENCE:

9/97-Present **ADA Project Coordinator, Massachusetts Department of Public Health**
Boston, Massachusetts

Coordinate implementation of the Americans with Disability Act for 486 MDPH funded providers. Develop ADA compliance policies and coordinate all aspects of project implementation. Tasks include planning and tracking project progress, database development and modification, technical assistance and direction to MDPH staff and providers, ADA and disability awareness training, conference planning and presentations. Supervise five contracted technical assistants and one half time staff person.

9/95-9/97 **Clinical Pastoral Education (Student) Supervisor , Emmanuel College**
9/99-Present Boston, Massachusetts

Supervise clinical pastoral education students preparing to work in pastoral care. Responsible for individual and group supervision and ongoing assessment of student progress. Currently re-entering candidacy process.

5/95-9/97 **ESL Instructor, St. Francis House**
Boston, Massachusetts

Taught English as a Second Language to adult learners. Classes provided a foundation in conversational English as well as employment and citizenship training. Responsible for outreach, lesson planning and student evaluation.

1/94-9/97 **Risk Prevention Consultant, The Medical Foundation**
Boston, Massachusetts

Worked with Boston youth developing Peer Leadership Programs addressing issues such as violence, AIDS, and substance abuse. Focused on integrating non-disabled and disabled youth into programs. Tasks included youth training, training of trainers, program development and coordination.

6/93-9/93
6/94-9/94

Counselor, Shake-A-Leg
Newport, Rhode Island

Served as counselor at an intensive second phase rehabilitation center. Provided individual and group counseling to persons with disabilities.

6/95-12/98

Board Member, Interfaith Initiative with Persons with Disabilities
Boston, Massachusetts

Co-founder of statewide nonprofit organization devoted to the inclusion and maximization of skills of persons with disabilities within faith communities.

11/94-Present

Board Member, Boston Center for Independent Living
Boston, Massachusetts

Chairperson of Boston's largest consumer run disability rights organization.

5/94-97

Member, Statewide Task Force on Substance Abuse
Boston, Massachusetts

Developed and coordinated statewide conferences for individuals and organizations working in the field of substance abuse. Conferences focus on various aspects of accessibility and inclusion of members of the disabled community.

AWARDS
12/95

Marie Feltin Award
Boston, Massachusetts

Received award dedicated to the memory of Dr. Marie Feltin, a woman committed to the independence and dignity of people with disabilities.

PROFESSIONAL MEMBERSHIPS

1999-Present
1994-Present

American Public Health Association
American Clinical Pastoral Education Association

volunteered working to
integrated community
independent living
movement

disability advocates and community
activist.

depends on
into access
provided by
internet.

used internet
as a major part
community
access means
extremely important

mainstream tech
to live better lives

function
in work
+ play
+ leisure

Boston Center for
Pres. ~~Brock~~ ~~Local~~ Ind. Living Center
most innovative ADA compliance
project in the country.
CDC-recognized.

to bring ensure the health care
providers are accessible to

5694
and meeting the needs of ~~local~~
members of the community w/
disabilities

Internet / voice input system, ~~Day + Dictate~~
high level quad?

→ w/o this, can't function productively.

- tech. balances playing field. w/o can't
apply skills
compete w/ able-bodied peers.
- work from home

call Judy -
need for teeth?
what kind does she
use now.

Mon., Wed., Fri. – 212-576-5267

Tues., Thur. – 718-544-4439

JUDY JURKOIC

*- juditha.jurkoic
@ verizon.com*

When I was diagnosed with a vision disability which eventually could lead to total blindness, I was terrified that I would no longer be able to work. Up until that point, my career centered on the service industry, which required complete vision. I am a college graduate with a degree in Marketing that I never used. I needed a position where limited sight, possibly even blindness, would not get in the way.

Today, thanks to Lift, Inc., I work in a professional IT environment. I believe I am learning at the rate of a newborn at times. I have two children under the age of three. I do not wish to ever be a burden to them or to society. I now have the ability to care for my children until they are grown and to take care of myself for the rest of my life. My vision is worsening, but I don't have to fear that blindness will limit me. The technology already exists to accommodate my changing situation. I believe that you must live what you teach and I want my children to have self-respect, inner peace, and happiness. Keeping an open mind and the challenge of constantly learning something new enhances these qualities. I needed a job that would create those aspects within myself and where I would continue to grow and learn. My choice of career turned out to be one of the best choices of my life. Lift has given me the confidence and the opportunity and now it is up to me.

I can be reached at (732) 892-1396 or (732) 577-3586 (w)

M, Tues, R.

cell 732-600-8809

(732) 600-8809

TIM LIPINSKI

Tim Lipinski has (b)(6) used a wheelchair since the age of 12. He attended college and graduated in 1982 with a B.S. in Computer Science, and was hired as a computer programmer by a large corporation. At first, he was able to work on-site every day with little accommodation. Tim's managers praised his contributions and his career was off to a fast start. (b)(6)

(b)(6)

(b)(6) He was ready to return to full-time work, but needed to work primarily from home in case he needed emergency care due to congestion. His employer could not accommodate Tim, and placed him on long term disability.

Tim began a job search but was unable to find a position due to his restrictions, until he discovered Lift, Inc. Lift provided him with some intensive skills updating, and placed him with New York Life Insurance Company. As Tim's disability progressed, it

Story 5
Seattle ARPCT
By Bruce Miller

Much has been said of the positive impact of the internet, web, and adaptive technology. These 'new' technologies are enabling persons with severe disabilities to become a part of the workforce by challenging the mind and not the body. In my case, it was the vision of a High School Counselor, John Haynes, who in 1964 in Fairborn Ohio, suggested that the new field of Data Processing might be a good option for a person like me. (b)(6)

(b)(6) at the age of 2 and was walking around a mostly inaccessible (by today's standards) high school on braces and crutches. That suggestion started a chain of events with Ohio Vocational Rehabilitation, a computer training school, and Springfield (Ohio) Community hospital where I began employment as a computer operator and programmer in 1968.

John Haynes' vision and my follow-thorough with the opportunities given to me by this 'new' technology has provided me an income far beyond anything I might have hoped for, and good health insurance that has paid for my braces, crutches, and now my wheelchair. It also has given me the time to work with employers and persons with disabilities so that they might also reach inside themselves and become a part of the American Dream. John Haynes, and the people like him, just moved a couple of obstacles out of the way and provided a little direction. Information Systems Technology has provided the way to those of us that found the will.

Story 6

Project Lift – Warren, New Jersey

The Flight of a Lifetime

When she headed for the Motor Vehicle office on that seemingly ordinary morning in 1997, Judy Jurkoic had no idea that her life was about to change dramatically, or that the next three years would be a time of startling hardships and even greater joys and triumphs. The worst she expected on the day she set about applying for her New Jersey driver's license was a long line. She certainly was not expecting to fail the eye test. But she did.

(b)(6)

(b)(6) Initially, Judy would be allowed to drive during daylight. But there was more bad news. Until the day her diagnosis was confirmed, Judy was happily employed as a flight attendant on a major airline. No longer. For safety reasons, she could not return

to work, because her job often required her to work in dim lighting. Suddenly, Judy was unemployed.

Armed with a bachelor's degree in marketing, and some courses in computer science, Judy contacted the Commission for the Blind and Visually Impaired, where a counselor referred her to Lift, Inc., a national, New Jersey-based nonprofit corporation that trains, hires, and places computer specialists who have significant physical disabilities. Her next challenge was being accepted into the Lift program; Lift's criteria are very high. Although successful candidates do not have to have any background in the information technology field, they must demonstrate extraordinary aptitude. Judy did.

The next challenge was Lift's, matching Judy with a corporate client who could accommodate her needs and provide her with career opportunities that would enable her to make maximum use of her potential. She needed an employer who would be flexible enough to allow her to work from home a significant amount of the time, and who would allow her to adjust her on-site hours during winter months, when there would be less light. It was important to Lift that she be matched with an employer who would be willing to accommodate her changing needs; Judy's vision is likely to worsen. Verizon, in Freehold, New Jersey, has worked with the Lift program in the past; it is a fast-paced environment in which hard work and talent are both highly valued. Verizon staff interviewed Judy, were impressed by her personality and enthusiasm, and agreed with Lift that she had the potential to be a very capable systems administrator. Lift began her in an intense training program in the fall of 1999, using mostly Smart Force courses in Unix and Oracle. "The CBT Systems CD's that I learned from were great tools in my learning. They were user-friendly and the programs prompted me with questions so I could check my learning." They were also comprehensive. When Judy started working, she impressed her managers not only with her drive and good business sense, but also with her level of skill.

In February, Judy finished her training and began working for Lift as a consultant to Verizon. Judy's responsibilities are diverse, but she, in the tradition of most Lift graduates before her, has already exceeded all expectations. Typically, Lift consultants are hired by their sponsoring corporations at the end of a one-year trial period. There is no doubt that Judy will one day be a Verizon employee. There is some doubt that she will remain a systems administrator for long. Her managers are already eyeing the next couple of steps on Judy's career ladder.

Judy says the Lift program has been pivotal in shaping her challenges into successes. "The staff of Lift are so supportive and they follow through on everything they say they will do. They have helped put me in a position to turn my life around and they've helped me remain optimistic during a very difficult time. And now," she smiles, "I have the job of a lifetime."

**MICHIGAN
WORKS!**

Alicia Johnson
Career Alliance Inc.
711 N. Saginaw Street, Ste. 300
Flint, MI 48503
Phone: (810) 233-1974 x138
Fax: (810) 233-8652

facsimile transmittal

To: Sonya Hebert

Fax: (202) 456-5284

From: Alicia Johnson

Date: 9/19/00

Re: Program providing

Pages: 3

cc: Employment for Individuals w/
Disabilities☐ Urgent☐ For Review☐ Please Comment☐ Please Reply☐ Please Recycle

Here is the information pertaining to the
program that Laura Linder and others
participated in to obtain employment.

If you have any questions, or need
anything else, please let me know.

Alicia

VOCATIONAL PROFILE SUMMARY

The Vocational Profilers Project is a pilot program that began on February 14, 2000. The purpose of this project was to employ JTPA IIA customers with disabilities or other significant barriers to employment.

Program Design - Goodwill Industries of Mid-Michigan, Inc., and Tim Steinbrink (The Disability Network) will work collaboratively with Human Investment and Development Corporation (HIDC) on this project.

Steps of Program Design (JTPA)

Step 1 -	Client Recruitment and Orientation	Tim Steinbrink
Step 2 -	JTPA Orientation and Eligibility	HIDC
Step 3 -	Assessment/ISS Development	Goodwill
Step 4 -	Advisor Training	Tim Steinbrink
Step 5 -	Vocational Profile & Vocational Profile Mtg	Goodwill
Step 6 -	Job Development/Placement	HIDC
Step 7 -	Job Coaching	HIDC
	• Enroll - Twelve (12) Customers	
	• Place - Nine (9) Customers	

The Vocational Profile test indicates an individual's skills, interest, job matching, educational level, work experience, and habits/etc. This information is given to HIDC for job development and placement.

The program initially started with twelve (12) profilers. A report is attached from Nicole Hackett of Human Investment and Development.

Goodwill vendor agreement cost	\$17,593.00
Goodwill cost per outcome	\$ 1,466.00
HIDC cost per outcome	\$ 720.00
Total cost per outcome	\$ 2,186.00

The cost per outcome is comparable to the universal population.

This program will continue under the Workforce Investment Act (WIA) with other Service Providers within our network.

Under WIA the participant initially goes to Employment Services to receive core services, (Internet access, resume, labor market information) is then referred to a Service Provider for secondary core services and intensive services. Referrals will then be made to Goodwill Industries and the Disability Network. Following their activities with Goodwill Industries and the Disability Network, the customers will return to their designated Service Provider for job development and placement.

There were ten (10) consumers referred to the JTPA Profiler program. Currently, there are four (4) consumers who have been placed and are successfully working. Two (2) consumers are in the Job Development phase. This means that the contact with their respective employer has been made and they are waiting to begin employment. Two (2) consumers have, after completing the profile report/meeting, realized that it would be in their best interest to address other facets in their lives first. One such consumer was referred to Michigan Department of Career Development and Rehabilitation Services for job development. There was also one (1) consumer who was too young for the program and one (1) who was never seen by HIDC staff.

WORKING

- Brenda Allen - is advocating for people with disabilities and their families at the Disability Network thru the HAB program. Kathy Flowers is her supervisor.
- Hugh Henderson- is working at Mott Community College in a work study program averaging 43 hours per week in the computer lab while concurrently enrolled in a computer programming course at the college.
- Laura Linder- is working as a receptionist at Colonel's BIR, INC raceway. HIDC has nominated her for "participant of the year". Laura has had a desire to work since 1993, but due to illness has been unable to. She enjoys her job and feels it's a perfect placement as well as her employer.
- Teriena Robinson - is currently involved in a Bill Knapp's food prep training program and upon completion, employment is possible. The reports on Ms. Robinson's progress are encouraging. They like her at Bill Knapp's and Teriena is happy also. This appears to be a good fit and employment is likely.

JOB DEVELOPMENT STAGE

- Harold Bordeaux- has prospective employment at Meijer's on Center Road as a bagger.
- Richard Taylor- has prospective employment at The Flint Journal answering phones.

DEFERRED

- Mona Storr and Eric Thomas - after finishing the profile report and meeting decided long-term treatment was in their best interest.
- Eleanor Fisher- was referred to Michigan Department of Career Development and Rehabilitation Services for job placement.

Withdrawal/Redaction Marker

Clinton Library

DOCUMENT NO. AND TYPE	SUBJECT/TITLE	DATE	RESTRICTION
002. notes	re: Digital divide and disabilities (Personal) [partial] (3 pages)	00/00/0000	b(6)

COLLECTION:

Clinton Presidential Records
Communications
Sonya Herbert
OA/Box Number: 21115

FOLDER TITLE:

Digital Divide Real People

2019-0203-F

jm2832

RESTRICTION CODES**Presidential Records Act - [44 U.S.C. 2204(a)]**

- P1 National Security Classified Information [(a)(1) of the PRA]
- P2 Relating to the appointment to Federal office [(a)(2) of the PRA]
- P3 Release would violate a Federal statute [(a)(3) of the PRA]
- P4 Release would disclose trade secrets or confidential commercial or financial information [(a)(4) of the PRA]
- P5 Release would disclose confidential advice between the President and his advisors, or between such advisors [(a)(5) of the PRA]
- P6 Release would constitute a clearly unwarranted invasion of personal privacy [(a)(6) of the PRA]

C. Closed in accordance with restrictions contained in donor's deed of gift.

PRM. Personal record misfile defined in accordance with 44 U.S.C. 2201(3).

RR. Document will be reviewed upon request.

Freedom of Information Act - [5 U.S.C. 552(b)]

- b(1) National security classified information [(b)(1) of the FOIA]
- b(2) Release would disclose internal personnel rules and practices of an agency [(b)(2) of the FOIA]
- b(3) Release would violate a Federal statute [(b)(3) of the FOIA]
- b(4) Release would disclose trade secrets or confidential or financial information [(b)(4) of the FOIA]
- b(6) Release would constitute a clearly unwarranted invasion of personal privacy [(b)(6) of the FOIA]
- b(7) Release would disclose information compiled for law enforcement purposes [(b)(7) of the FOIA]
- b(8) Release would disclose information concerning the regulation of financial institutions [(b)(8) of the FOIA]
- b(9) Release would disclose geological or geophysical information concerning wells [(b)(9) of the FOIA]

~~Richard Phillips~~ xoo sm

(b)(6)

Mike
Zeller

Amelasma
assistive tech.
quad - gen contractor

CC from WJ
voice recognition
ATDA expert

Dusty Hoke contractor
founder of network

age 49

-810-631-4347-

~~paralyzed~~ paralyzed, who leaves
drunk driving.

- Dick Schank - Not/Community College.
810-762-0453

- cell - 810-499-5017
Ray Thornton

[002]

4:45pm

Carlos Lombardia, Flint, Michigan

home (810) 742-7109

spoken w/ Larry Glass who ^{tomorrow} will be giving ~~him~~ him
a ticket to the luncheon.

work (810) 236-8701

Alison J. ... - (810) 236-8701

Laura Linder (h) 810-720-5452

rept.

rept.

B

(W) 249-5530

(b)(6)

voice input system
nominated as Participant of Year

- Bryan Carriere - 35

(92 - quad - car accident
handicapped amusement park.

Mott -

* Pason, 25
visually impaired - can't read / drive,
uses cane, uses sight guide.

U. of M. - 3.73 gpa - family
99

- closed circuit tv. enlarge documents,
reading edge readers.

- screen reading software / enlarging software.

- how to make technology work in workplace

- graduated of Mott - 97

- looking for job in communication field
radio or tv. - has found it difficult
to find work place that is compatible w/
the adaptive software.

EDS
Census
form

12

810 235 2

810-232 1266

235-2549

Sharon Reigle

- blind & older

- Flint

call Mike Kelly

guide dog

Article

screen readers.

~~810-235-3234~~

~~810-732-5875~~

Ex Dir. of Visually Impaired Center.

- Mich. Rehab Services - Carol Monroe
Sue Howell

810-760-2103
x333

- Mich. Comm. for Blind
Beth White -

810-760-2037

- Pat Cannon - 517-373-3125

Carla Hudson - Blind
tech

- State Wide Services

Diana McKittick 810-239-3112

Dunkin Wyatt - U C P (h) 517-394-5683
(w) 517-335-0390

~~Donna E. Egan~~

Karla Hudson, 29, E. Lansing, Michigan

Blind -

(b)(6)

Braille user

loc. rehab counselor - State of Mich - Mich Comm.
for the Blind.

4 yrs this Saturday.

help people.

→ find employment -

see more opportunities available now w/
augment of accessibility to tech.

20 yrs ago
wouldn't
have these
jobs.

Technology
helped level
the playing
field.

But - specialized compatibility w/
some software.

JAWS - speech output program -

→ accessibility is difficult b/c of
high price. high cost. ~~some~~ - sometimes
gov't, associations will help
financial assistance in purchasing the
product.
home - personal cost. - very difficult

- very difficult to place people in many
jobs, - need products to think about
after market solutions
ie: Holiday Inn switchboard
production
+ accessibility
of for all

born + raised

Grew up in Detroit

1 of 4 children 3 of whom blind.

mainstreamed - happy of it.

- her 1st computer was 14.
one of 1st students to use laptops at
WMU. - confronted anti-revolutionary
professor.

- husband - blind

- used tape recorder + (slate + stylus) - ^{wrote} ~~produced~~
Braille -
grades skyrocketed w/ laptop.

- JAWS - speech output - home - read newspaper
mail order, access Internet, ^{value page} coupons, X-mas
- Braille display - work

now - much more convenient
able to educate. - paper.

^{class} shopping
shopping
online.

~~made~~

mobility issues → great

- Negatives - poor web design - overwhelming.
Bobbie - check accessibility -
some pages not accessible.

husband

35. Michael - Dir. of Resource Centers
Persons w/ Disabl.
@ Mich. State U.

- uses bus, grocery ~~store~~ store.

- sees ^{access} technology for all disabilities

* getting producers to think about people
w/ disabilities.

~~Pharmacy~~

articulate + motivated

Yellow Pages, Job sites - on the Internet.

needed reader for wanteds
wouldn't do it before -