

THE WHITE HOUSE
WASHINGTON

June 30, 1999

Dominique de la Garandiere
11, Place Dauphine
75053 Paris Louvre RP-SP
France

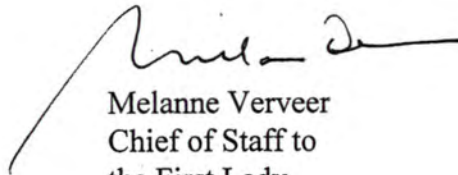
Dear Ms. Garandiere:

It was wonderful to see you again, although too briefly, during our recent trip to Paris. On behalf of the First Lady, thank you for your letter and invitation for Mrs. Clinton to attend the 1999 Paris Conference on Law and Economics, November 20-21.

Regrettably, it is unlikely that Mrs. Clinton will be able to return to Paris this fall. She already has an extensive schedule of commitments for the end of November. It is heartening to know that this important event is thriving in its second year. Please accept Mrs. Clinton's appreciation for your thoughtful invitation, along with her best wishes for a successful conference.

Thank you for your leadership and all that you do.

Sincerely,



Melanne Verveer
Chief of Staff to
the First Lady

ORDRE DES AVOCATS
A LA
COUR DE PARIS

Paris 17th June 1999

*Reger -
Committes*

Le Bâtonnier

Mrs Melanne Verveer
Assistant to the President and
Chief of Staff to the First Lady

Dear Mrs Verveer,

Last year, you very kindly told us how difficult it would be for the First Lady to come and attend the first 1998 Paris Conference on Law and Economics. The conference was opened by the President Santer. It was a first experience but a true success.

A number of eminent personalities attended the Conference : Members of governments, Ambassadors, top level, national and international Civil Servants, representatives of various European and International Organizations, Members of boards of Directors of large international companies...

The success of the first Conference showed the need of an ongoing debate.

This prestigious operation will be renewed this year on the 20th and 21st November 1999 at the Palais de Justice of Paris.

The second edition will again be a place of meeting and exchange.

It would be for us a great honor and a particularly symbolic one to host the First Lady not only because she is the First Lady, but because she is a recognized jurist and a woman.

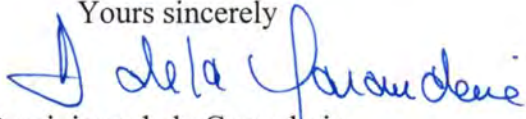
The second Paris Conference on Law and Economics will take place in full cooperation with the City of Paris within the frame of the events of the Millenium.

The second Conference as you will see from the pre-program attached will deal during its two sessions with the performance of law and the role of ethics and so social rights in the globalization.

We know the large interest of the First Lady particularly for the latter topic.

The brainstorming session will deal with the comparison of such performance and efficiency between the Common law system and the Civil law system.

We thank you very much in advance for expressing our hope and honor to host the First Lady in Paris.

Yours sincerely

Dominique de la Garanderie

THE WHITE HOUSE
WASHINGTON

May 28, 1999

Judith Berry Griffin
President
A Better Chance
825 Seventh Avenue
New York, NY 10019-6014

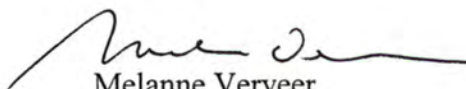
Dear Ms. Griffin:

Thank you for your letter and invitation for the First Lady to attend A Better Chance's 12th Annual Luncheon in New York City on June 21, which was forwarded to us by Vernon Jordan.

Regrettably, Mrs. Clinton will be travelling overseas on that date. But she conveys her appreciation for all A Better Chance does to recognize and support disadvantaged students, along with her best wishes to you and your colleagues.

You have the great satisfaction of knowing that your work truly matters, thank you for all you do.

Sincerely,



Melanne Verveer
Chief of Staff to
the First Lady

May 26, 1999

Judith Berry Griffin
President
A Better Chance
825 Seventh Avenue
New York, NY 10019-6014

Dear Ms. Griffin:

Thank you for your letter and invitation for the First Lady to attend A Better Chance's 12th Annual Luncheon in New York City on June 21, which was forwarded to us by Vernon Jordan.

•Regrettably, Mrs. Clinton ~~s schedule will not permit her to attend the luncheon~~, as she will be travelling overseas on that date. But she conveys her appreciation for all A Better Chance does to recognize and support disadvantaged students, along with her best wishes to you and your colleagues.

You have the great satisfaction of knowing that your work truly matters, thank you for all you do.

Sincerely,

Melanne Verveer
Chief of Staff to
the First Lady

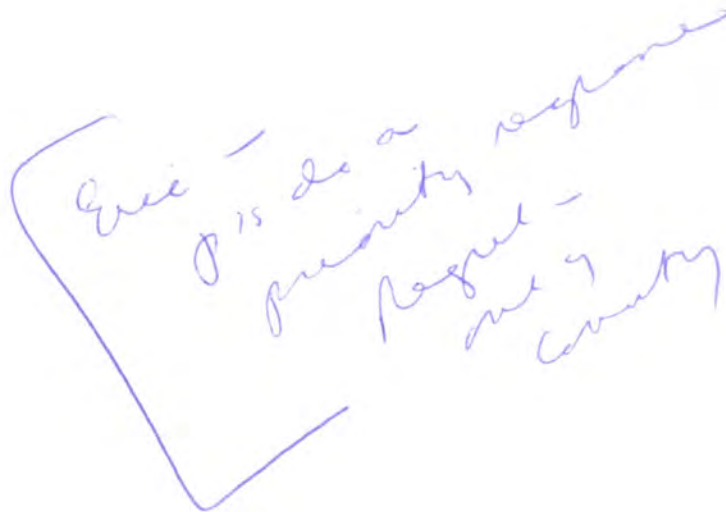
THE WHITE HOUSE

WASHINGTON

May 12, 1999

Dear Melanne:

Vernon Jordan forwarded this request from "A Better Chance" to me yesterday. I spoke with Ms. Griffin and explained to her that your office would get back to her sometime next week. Mr. Jordan has no preference whether the First Lady does this or not.



Give 15 to a regional
priority
request -
out of
country

AKIN, GUMP, STRAUSS, HAUER & FELD, L.L.P.
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1333 NEW HAMPSHIRE AVENUE, N.W., SUITE 400
WASHINGTON, D.C. 20036

FAX TRANSMITTAL

DATE: 5/11/99TO: SIDNEY BLUMENTHAL

COMPANY: _____

RE: _____

CITY/COUNTRY: _____

FAX NO.: 456-1213

CONFIRM NO.: _____

FROM: Vernon E. Jordan, Jr. PHONE: (202) 887 - 4260 FLR.: 4thNUMBER OF PAGES
(INCLUDING COVER PAGE): 3CLIENT/MATTER NO.: 79997.2800MESSAGE:

Sidney,

Pursuant to our telephone conversation. Thanks for your help. Warm regards.

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A BETTER CHANCE

FOR THE KIDS, FOR YOU, FOR ALL OF US

May 4, 1999

Mrs. Hillary Rodham Clinton
The White House
1600 Pennsylvania Avenue
Washington, DC 20500-0001

Dear Mrs. Clinton:

On June 21, 1999, A Better Chance, Inc. will host its 12th Annual Awards Luncheon at the Waldorf-Astoria in New York City. Deval L. Patrick, a distinguished alumnus of A Better Chance, will accept our Benjamin B. Mays Award for academic and career excellence and exemplary community service. With the support of Vernon Jordan, it is my distinct pleasure to invite you to attend, as our honored guest, to present this award to Deval.

In honoring Deval Patrick, we will celebrate, with our students and friends, his journey of achievement from his childhood in a notoriously disadvantaged neighborhood on Chicago's south side to his placement, through A Better Chance, at Milton Academy, to his subsequent tenure as Assistant Attorney General for Civil Rights, and to his present appointment as Vice President and General Counsel of Texaco Inc.

At the Luncheon, A Better Chance will present its 1999 Corporate Recognition Award to Peter Bijur, Chairman and Chief Executive Officer of Texaco Inc., saluting his leadership in guiding Texaco toward a new commitment to diversity in the workplace. Co-chairmen of the luncheon are William C. Steere, Jr., Chairman and Chief Executive Officer, Pfizer Inc.; Robert J. Hurst, Vice Chairman, Goldman, Sachs & Co.; Gerald Greenwald, Chairman and Chief Executive Officer, United Air Lines, Inc.; and Garrett Moran, Vice Chairman, The Banking Group, Donaldson, Lufkin & Jenrette.

As you may know, through our largest program, A Better Chance identifies and recruits academically talented and motivated students of color and places them in some of our nation's finest college preparatory schools, both public and private. Founded in 1963, we are the oldest and only national organization of our kind. During the past several years, we have undertaken initiatives to help meet the needs of thousands of students of color, in addition to those with whom we have historically worked.

Since our founding as a "Great Society Program," we have served more than 10,000 students, while successfully making the transition from public to private funding. Currently, we have some 2,400 students enrolled in grades 6 through college; 1,218 are high school students. Deval Patrick was one of them from 1970 to 1974.

Development and External Relations Office: 825 Seventh Avenue • New York, NY 10019 6014
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www.abetterchance.org
Established 1963

*A Better Chance Alumnus

Hillary Rodham Clinton
May 4, 1999
Page Two

As did Deval, our students typically come from our nation's most distressed school systems. Nevertheless, more than 99% of our graduates immediately enter college and 90% earn degrees. They attend the most selective institutions; Yale, Harvard and Stanford Universities, and Dartmouth and Wellesley Colleges are among those institutions enrolling the greatest number of our graduates.

In addition to Deval Patrick, some of our more prominent alumni include The Honorable Marion Humphrey, the first African-American to be elected a municipal judge in Little Rock, Arkansas, since Reconstruction; Frank Borges, former Connecticut State Treasurer; William M. Lewis, Jr., the first African-American to be appointed managing director of Morgan Stanley Dean Witter & Co.; Sylvester Monroe, Bureau Chief, Time magazine; and Tracy Chapman, celebrated singer and songwriter.

You might be interested also in some of the connections A Better Chance has with the state of Arkansas. I have just completed my second term as a Trustee of the Winthrop Rockefeller Foundation, where I had the pleasure of working closely with the late Mahlon Martin. Four years ago, A Better Chance began its *Pathways to College* program in Pine Bluff, which to date has served 250 students and drawn accolades and much positive support from the Pine Bluff School System. Just two months ago, we opened an office in Little Rock under the direction of Estelle Matthys, former Deputy Superintendent of Schools for the city.

I very much appreciate your consideration of this request, and hope you will see your participation in our Luncheon as both an appealing opportunity to address a critical national concern as well as an occasion to offer personal congratulations to Deval Patrick.

For your additional information, I have enclosed material about A Better Chance and the Benjamin H. Mays Award. I would be pleased to spend some time with someone from your staff, by phone or in person, to address any questions you might have.

I look forward to your response.

Sincerely,


Judith Berry Griffin
President

JBG/egk

Enclosure

cc: Vernon E. Jordan

THE WHITE HOUSE
WASHINGTON

June 8, 1999

Sonia Goldenberg
Mujeres & Hombres
Av. La Paz 374-D
Lima 18, Peru

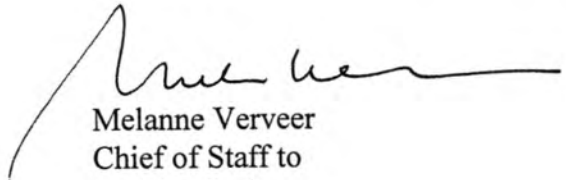
Dear Sonia:

Thank you for your letter and invitation for the First Lady to attend Tramas' forum: *Women and Men in the XXI Century*, November 5-7 in Lima.

Regrettably, Mrs. Clinton's schedule in the fall is very full and will not permit her to travel to Peru. Preparing leaders for the future challenges of international development is so important. Mrs. Clinton conveys her appreciation for you and your colleagues' vital work, along with her best wishes for a successful conference.

All the best.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Melanne Verveer', with a long horizontal flourish extending to the right.

Melanne Verveer
Chief of Staff to
the First Lady

June 7, 1999

Sonia Goldenberg
Mujeres & Hombres
Av. La Paz 374-D
Lima 18, Peru

Dear Sonia:

Thank you for your letter and invitation for the First Lady to attend Tramas' forum: *Women and Men in the XXI Century*, November 5-7 in Lima.

Regrettably, Mrs. Clinton's schedule in the fall is very full and will not permit her to travel to Peru. Preparing leaders for the future challenges of international development is so important. Mrs. Clinton conveys her appreciation for you and your colleagues' vital work, along with her best wishes for a successful conference.

All the best.

Sincerely,

Melanne Verveer
Chief of Staff to
the First Lady



R
Regret

The President's Interagency Council on Women

First Lady Hillary Rodham Clinton
Honorary Chair

Secretary of State Madeleine K. Albright
Chair

Secretary of Health and Human Services
Donna Shalala, Immediate Past Chair

DATE: May 26, 99

TO: Katy Button

ORGANIZATION: FLOTUS Office

PHONE: _____ FAX: prog.

FROM: LIDIA SOTO-HARMON, DEPUTY DIRECTOR

PHONE: (202) 647 - 6227 FAX: (202) 647 - 5337

MESSAGE:

Dear Katy,

We received this letter from the US
Embassy in Peru inviting MRS. Clinton
to this conference. Could you arrange
for a response, We don't recommend
she attend but it is a follow-up
to Voices of the Americas.

Thanks

Lidia

NUMBER OF PAGES (INCLUDING COVER SHEET): _____

United States Department of State • 2201 C St., NW • Room 6936 • Washington, D.C. 20520

Telephone (202)647-6227 • Fax (202)647-5337

<http://secretary.state.gov/www/iacw/index.html>



mujeres & hombres

SIGLO XXI

Lima, April 26, 1999

**Mrs.
Hillary Clinton
First Lady of the United States**

Dear Mrs. Clinton:

As we enter the new millenium, the emergence of women as crucial actors in the global community has developed into one of the most striking processes. **Tramas**, an organization devoted to initiatives in the areas of social and cultural development, gender and communications, will be holding an International Forum on **Women and Men in the XXI Century**, in Lima, Peru, from November 5 - 7, 1999.

We wish to invite you to this meeting as you personify world leadership among women and have devoted your professional and public career to actively promoting the empowerment of women. We would like to have the privilege of your participating as the main speaker in one of the plenary sessions of the forum. Your position as **First Lady** and your comprehensive and profound vision of the topic would give our forum the impact and depth the topic merits.

Women and Men in the XXI Century will bring together renowned international leaders and personalities in politics, society and the arts, economics, finance and the media to outline strategies for promoting progress for women and human development in the continent. A multifaceted meeting, the forum will become a wide array of perspectives, including male and female viewpoints, from higher echelons of power to grassroots organizations. These and the views of private, public and multilateral institutions and from the business, academic, and NGO communities will be represented by specialists from the North, South, East and West in a meeting embracing the widest gamut of ethnic and cultural backgrounds.

This forum is sponsored by the **United Nations Development Program (UNDP)**, the **Canadian Government's International Cooperation agency (ACDI)**, the **Information Service of the United States Embassy (USIS)**, the **United Kingdom** and the **Telefónica Foundation of Peru**. It has the support of institutions such as **Inter-American Dialogue** of Washington, D.C., **SIDEA** (Seminario Interdisciplinario de Estudios Andinos), and **SASE** (Servicios para el Desarrollo).

We are enclosing a document that will provide information about the forum. Thanks for your consideration. Your participation would certainly enlighten us on the future of women relation in the new century.

Sincerely,


**Sonja Goldenberg, Director
Organizing Committee**

género, amor y poder en el nuevo milenio
gender, love and power in the new millennium

THE WHITE HOUSE
WASHINGTON

June 14, 1999

Eric Goldstein
Human Rights Watch
1630 Connecticut Ave., #500
Washington, DC 20009

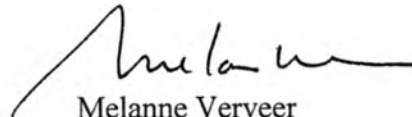
Dear Eric:

Thank you for the copy of the Human Rights Watch report on Tunisia, which I read with interest.

I have shared the report with my colleagues, please accept Mrs. Clinton's appreciation for all Human Rights Watch does to raise awareness and protect human rights around the globe, along with her best wishes to you and your colleagues.

Thank you for all you do.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Melanne', followed by a long horizontal flourish.

Melanne Verveer
Chief of Staff to
the First Lady

June 10, 1999

Eric Goldstein
Human Rights Watch
1630 Connecticut Ave., #500
Washington, DC 20009

Dear Eric:

Thank you for the copy of the Human Rights Watch report on Tunisia, which I read with interest.

I have shared the report with my colleagues, ~~and we shall keep this important record on file.~~ Please accept Mrs. Clinton's appreciation for all Human Rights Watch does to raise awareness and protect human rights around the globe, along with her best wishes to you and your colleagues.

Thank you for all you do.

Sincerely,

Melanne Verveer
Chief of Staff to
the First Lady



300 Connecticut Ave. NW #200
Washington, DC 20009
Telephone: 202-612-4321
Fax: 202-612-4333
Email: hrw@hrw.org

HUMAN
RIGHTS
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Website: <http://www.hrw.org>
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FAX TRANSMISSION

TO: Ms. Melann Verveer, chief-of-staff

Office of the First Lady

FAX: (202) 456-6244

FROM: Eric Goldstein

DATE: May 26 1999

Number of pages (including cover sheet) 3

Message: Dear Ms. Verveer

Since the First Lady met with Tunisian
President Ben Ali in March, we thought
she'd be particularly interested in the events
described in the attached communiqué

Thank you.

**HUMAN RIGHTS WATCH**

1101 Connecticut Ave. NW #500
 Washington, DC 20009
 Telephone: 202-612-4421
 Facsimile: 202-612-4433
 E-mail: hrwdet@hrw.org

Website: <http://www.hrw.org>
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FOR IMMEDIATE RELEASE
26 May 1999

For further information, contact:

Hanny Megally, New York (English, Arabic) 212-216-1230
 Jean-Paul Marthoz, Brussels (English, French) 32(2)736.7838

TUNISIA: HUMAN RIGHTS DEFENDERS AT RISK

Amnesty International (AI), Committee to Protect Journalists (CPJ), Human Rights Watch, Lawyers Committee for Human Rights (LCHR), Reporters Sans Frontières (RSF), and the Observatory for the Protection of Human Rights Defenders, a program of the International Federation of Leagues of Human Rights (FIDH) and the World Organisation Against Torture (OMCT).

Human rights defenders and journalists in Tunisia are suffering from a disturbing escalation of harassment and intimidation, the above eight organizations warned today.

Last week, as the trial of Tunisian prominent human rights lawyer Radhia Nasraoui approached, human rights lawyers and activists were put under further pressure. The trial of Radhia Nasraoui and her 20 co-defendants, accused of links with an unauthorized association and participation in unauthorized meetings, has attracted wide attention both in Tunisia and abroad. Some 20 foreign lawyers and several foreign diplomats attended the trial on 15 May and some 120 Tunisian lawyers were present for the defence. However, having deliberately failed to bring three of the defendants from prison to the courtroom, the Tunisian authorities postponed the trial using their absence as a pretext. The authorities have often employed such tactics to postpone a trial in an attempt to inconvenience international observers and prevent them from attending hearings.

On 24 May 1999, Taoufik Ben Brik, a journalist and member of the *Conseil national pour les libertés en Tunisie*, CNLT (National Council for Liberties in Tunisia), was arrested and detained for several hours for interrogation. The previous week, on 20 May he was attacked outside his home in Tunis in broad daylight by three individuals armed with chains. In the preceding weeks, he had been prevented from leaving the country and had his passport confiscated. His wife, Azza, had her car windows smashed as she was shopping with their two young children. These incidents appear to be the result of a number of articles he had recently published in France and Switzerland in which he strongly criticized the deterioration in the human rights situation and the increasing lack of public liberties and press freedom in Tunisia. The CPJ joins the other organizations in expressing concerns for his safety.

Human rights lawyers and activists have recently come under further pressure. Omar Mestiri, secretary-general of the CNLT, was arrested on 12 May 1999 at his home in Tunis. He was detained until the following evening in the Ministry of the Interior and was questioned about his activities within the CNLT, which was set up on 10 December 1998 but was refused authorization by the Tunisian authorities last March.

BRUSSELS HONG KONG LONDON LOS ANGELES MOSCOW NEW YORK RIO DE JANEIRO WASHINGTON

The previous day the CNLT had issued an appeal condemning the arrest of 10 senior members of the *Union générale tunisienne du travail*, UGTT (General Union of Tunisian Workers). These trade unionists were arrested and held for two days in the Ministry of the Interior following a petition they and others had issued condemning interference by the authorities in the affairs of the UGTT. On 22 May Mohamed Tahar Chaieb, another leading trade unionist and university lecturer, was arrested at Tunis airport upon returning from Paris. He was detained for two days in the Ministry of the Interior and was interrogated about his contacts with media, human rights organizations and trade unions abroad.

In recent weeks the CNLT has issued several statements expressing concern at the poor human rights situation and increasing restrictions on freedom of expression and association in Tunisia. Several members of the CNLT, as well as many other human rights defenders and lawyers have recently had their telephone lines cut and have had their passports confiscated. Police surveillance, a regular feature in the daily life of many human rights defenders, has recently increased and a number of lawyers and human rights defenders, including members of the CNLT, of the *Association Tunisienne des Femmes Démocrates*, ATFD (Tunisian Association of Democratic Women), and of the *Ligue Tunisienne des Droits de l'Homme*, LTDH (Tunisian Human Rights League), report being constantly followed.

Dozens of other human rights defenders and their relatives have been targeted by the authorities. LTDH vice-president Khemais Ksila, detained since September 1997, continues to serve a three-year prison sentence for issuing a communique criticizing the human rights situation in Tunisia. His wife and children have been continually harassed and recently his 11-year-old son was prevented from leaving the country to go to Egypt to receive a human rights award on behalf of his father. Human rights lawyer Najet Yaqoubi, a member of the ATFD, is constantly followed by police and her home and office are under surveillance. Human rights lawyer Radhia Nasraoui has been prevented from leaving the capital since March 1998 and was sentenced to 15 days imprisonment, suspended, last February for leaving the capital to attend the funeral of her mother-in-law. Her children have been intimidated by security forces on several occasions. Human rights lawyer Najib Hosni is prevented from working, his telephone has been disconnected and he is one of more than 25 lawyers who are refused a passport. Mohamed Bedoui, brother of former LTDH President and current CNLT spokesperson Moncef Marzouki, was imprisoned last March and is now serving a six-month prison sentence for refusing to be comply with an order to report to police daily. Dr. Moncef Marzouki cannot obtain a passport and his telephone has also been disconnected.

AI, the CPJ, the FIDH, Human Rights Watch, the LCHR, the Observatory for the Protection of Human Rights Defenders, the OMCT, and RSF are gravely concerned by recent developments in Tunisia, notably the increasingly frequent and serious incidents of intimidation and harassment of human rights defenders and of those who seek to exercise their right to freedom of expression and association. The organizations call on the Tunisian authorities to:

- Put an immediate end to the harassment and intimidation of human rights defenders, lawyers, journalists and trade unionists and lift current restrictions imposed on them and ensure that their telephone and fax lines be restored and they be allowed to enjoy their right to freedom of expression, association and movement inside and outside the country;
- ensure that human rights defenders, lawyers, journalists and trade unionists and their families be protected and be allowed to carry out their human rights activities without interference, intimidation and persecution;
- release LTDH Vice-President Khemais Ksila immediately and unconditionally and drop all charges against human rights lawyer Radhia Nasraoui and her co-defendants;
- ensure that a prompt and full investigation be carried out into the attack against Taoufik Ben Brik and that those responsible for the attack be brought to justice.

###

THE WHITE HOUSE
WASHINGTON

June 14, 1999

Diana Gorham
Executive Director
YWCA of Greater Austin
1524 S. IH-35
Suite 315
Austin, TX 78704

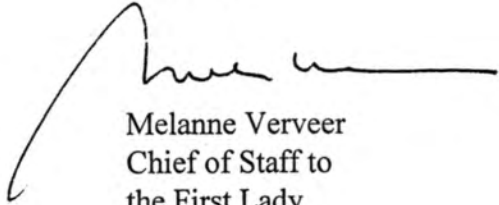
Dear Ms. Gorham:

On behalf of the First Lady, thank you for your letter and the invitation for Mrs. Clinton to speak at the Women of the Year Awards in Austin this September, which was forwarded to us by Gary Mauro.

It is not yet certain whether Mrs. Clinton will be able to accept your kind invitation. But I have forwarded the request to Patti Solis Doyle, Director of Scheduling for the First Lady. As plans for the fall are completed, her office will be in touch with you.

Very best wishes.

Sincerely,



Melanne Verveer
Chief of Staff to
the First Lady

June 9, 1999

Diana Gorham
Executive Director
YWCA of Greater Austin

Austin, TX _____

Dear Ms. Gorham:

On behalf of the First Lady, thank you for your letter and the invitation for Mrs. Clinton to speak at the Women of the Year Awards in Austin this September, which was forwarded to us by Gary Mauro.

It is not yet certain whether Mrs. Clinton will be able to accept your kind invitation. But I have forwarded the request to Patti Solis Doyle, Director of Scheduling for the First Lady. As plans for the fall are completed, her office will be in touch with you.

Very best wishes.

Sincerely,

Melanne Verveer
Chief of Staff to
the First Lady

WLC

March 15, 1999

First Lady Hillary Rodham Clinton
White House
1600 Pennsylvania Avenue, North West
Washington, DC 20500-0003

Dear First Lady Hillary Rodham Clinton:

Did you know that regardless of whether you find a YWCA in the mountains of West Virginia, or on the campus of Southern Methodist University, or in the expansive metropolis of Los Angeles, they all share the same mission to draw together members who strive to create opportunities for women's growth, leadership and power? We all additionally embrace the same imperative to thrust our collective power to eliminate racism wherever it exists and by any means necessary.

At the 1998 YWCA Convention in Pittsburgh, the delegates overwhelmingly approved public policy priorities for the next two years for which each YWCA is expected to advocate in our respective communities. It is not a coincidence that these priorities are some of the same issues of concern that we have heard you publicly and empathetically advocate for, including comprehensive child care, anti-violence policies, health care policies, comprehensive welfare policies, equitable employment policies and the elimination of racism.

In September, 1999, the YWCA of Greater Austin will be hosting its new fundraising event, known as **The YWCA Woman of the Year: *The Lives She's Touched***. This event is an opportunity for people in the Austin/Travis County community to identify a very special woman whose life's work reflects and supports the mission, imperative and public policy issues that are so important to the YWCA. We would like to extend an invitation to you to speak at this special event that will honor the YWCA Woman of the Year, as well as honor other women who will be guests of their employers, families and friends. The event consists of a reception, the award presentation, dinner, live and silent auction. An attendance of approximately 500 people is expected.

Your presence would not only ensure a successful event that would raise much-needed funds for our programs, but also raise awareness about the services provided by the YWCA of Greater Austin and our commitment to the public policy priorities mentioned above.

Enclosed please find a package of information about the YWCA of Greater Austin, as well as the YWCA Woman of the Year gala. If you should have any questions, please contact me or Melissa Williamson, Director of Development, at (512) 326-1222. We look forward to hearing from you soon.

Respectfully,

Diana L. Gorham
Executive Director

CLARK, THOMAS & WINTERS

A PROFESSIONAL CORPORATION

TELEPHONE (512) 472-8800

POST OFFICE BOX 1148
AUSTIN, TEXAS 78767

FAX (512) 474-1129

1200 CHASE BANK BUILDING
700 LAVACA STREET
AUSTIN, TEXAS 78701

May 10, 1999

*Via Telecopy and Regular Mail*Mr. Garry Mauro
P.O. Box 13083
Austin, Texas 78711RE: Hilliary Rodham Clinton
YWCA Woman of the Year: The Lives She's Touched

Dear Garry:

Thanks for agreeing to help recruit Hillary Clinton as a speaker for the Awards Gala for this event. Enclosed is a copy of a letter that we have already forwarded to her office giving her background information about the event. We need your assistance in getting her commitment to speak at the event. If she agrees to come, we will set up a fundraiser for her Senate race while she is here.

Many thanks for your attention to this matter.

Very truly yours,



Celina Romero

CR/kla
Enclosurecc: *Via Telecopy*
Toya Cook Haley
Joyce A. Lauck
Rosie Mendoza

THE WHITE HOUSE
WASHINGTON

June 29, 1999

Ross M. Graham
MD White Records
The Row, 9, Ballydorn Rd.
Killinchy. Co. Down BT23 6QB
Northern Ireland

Dear Mr. Graham:

Thank you for your letter and the information about *Across the Bridge of Hope*, which I have shared with the First Lady.

We applaud your important initiative. Please accept Mrs. Clinton's appreciation for your leadership, along with her best wishes.

Thank you for all you do.

Sincerely,



Melanne Verveer
Chief of Staff to
the First Lady

R

Melanie Verveer
The Office of The First Lady
The White House
160, Pennsylvania Avenue N.W.
Washington D.C. 20500

11 June 1999

I was given your address by the American Consulate's office in Belfast. I am writing as co-ordinator and producer of "Across The Bridge Of Hope", a major fundraising initiative on behalf of the Omagh Fund. The project is a CD of recorded contributions from many of the highest profile artists from the North and South of Ireland. The project has been successfully launched in the UK and Ireland with the endorsement of the Northern Ireland Secretary Of State, Mo Mowlam and the Prime Minister, Tony Blair (see enclosed Downing Street statement). We will be releasing the benefit record in the United States on July 13th this year, one month before the anniversary of the tragedy in Omagh last August.

I would be extremely grateful if you could inform The First Lady of the initiative and indeed pass on a copy of the CD as I am sure she would find the contents both sympathetic and touching. The aim of the project is primarily to raise funds for the Omagh Fund, yet it also stands as an important collective call from all the artists involved for enduring peace in our country.

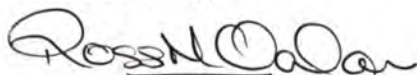
The First Lady may be aware of Nobel Laureate, Seamus Heaney's wonderful poem "The Cure At Troy", an extract from which is recited by Liam Neeson on the CD. He also recites "The Bridge" a poem by one of the young victim's of the bomb, twelve year old Shaun McLoughlin.

I have also enclosed messages of support and endorsement for the project from Liam Neeson, Van Morrison, Bono of U2 and as mentioned above Prime Minister, Tony Blair. If The First Lady feels moved to add her words of support for the project in the US, we would be deeply grateful, as her endorsement would add so much weight to our US fundraising initiative. I am forwarding by post a copy of the CD and relevant information.

To coincide with our release in the US, the Omagh Community Youth Choir, a cross denominational group of thirty teenagers from the town, will be appearing in the US (mainly in the Chicago area) from 14 to 28 July. This choir was set up in the aftermath of the tragedy and in many ways personifies the hope for the future of the people of Omagh and indeed Northern Ireland.

I feel this project is important to the American people, particularly the large number of those of Irish descent, and we ask for any assistance and guidance that your office can give.

Yours sincerely,



Ross M. Graham
MD White Records

THE WHITE HOUSE
WASHINGTON

July 13, 1999

Anne M. Goszewski
Office of Organizational & Management Development
Kaleida Health
901 Washington Street
Buffalo, NY 14203

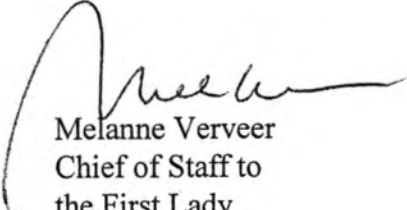
Dear Ms. Goszewski:

On behalf of the First Lady, thank you for your letter and the materials about the Bosnia/Buffalo Healthcare Partnership.

Mrs. Clinton was very pleased to meet you and to have the chance to learn about the Bosnia/Buffalo Partnership. It is heartening to know the program has experienced such success. Please accept Mrs. Clinton's appreciation for you and your colleagues' vital work, along with her best wishes for continued success. Perhaps someday she'll be able to see the Bosnian success story which you have contributed so much to make possible.

Very best wishes and thank you for all you do.

Sincerely,



Melanne Verveer
Chief of Staff to
the First Lady

March 18, 1999

Ms. Hillary Rodham Clinton
First Lady
The White House
Washington, D. C.

RE: Bosnia/Buffalo Healthcare Partnership

Dear Mrs. Clinton:

It was such a great pleasure and honor to meet you, the President, Vice President Gore, and Tipper during your trip to Buffalo, New York in January. As you may recall, my mother-in-law, Lorraine, and my spouse, Paul, from the Heritage Inn catered Air Force One during your trip. Prior to your departure, we spoke about my three trips to Bosnia as part of USAID's Buffalo/Bosnia Partnership, and you asked me to describe our successes to the President.

As a small token of our thanks and appreciation for the opportunity to meet you and the President and to share with you my excitement about the Buffalo/Bosnia Partnership, enclosed please find an Executive summary of our project, a photo album which depicts the "before and after" progress of the Partnership from our project team, and a brief summary about Kaleida Health.

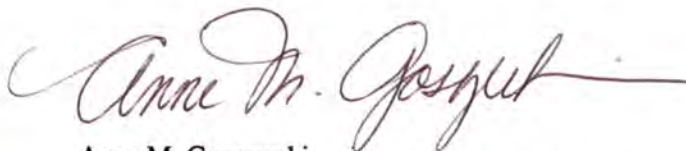
Our Partnership focuses on rebuilding a 2000-bed hospital in post-war Tuzla, Bosnia. The lessons learned, both medically and culturally, have been valuable for both partners. But, it was especially inspiring and rewarding to see first hand your shared interest in our endeavors.

I am an administrator for Kaleida Health - the largest health system in Western New York and the Buffalo partner in the USAID Program. It is a newly merged health system composed of the following four, formerly competing, hospitals in Western New York: The Buffalo General Hospital, Millard Fillmore Health System, The Children's Hospital of Buffalo and DeGraff Memorial Hospital. Buffalo General and Children's Hospital were the original partners with Bosnia, and our President and CEO, Mr. John Friedlander, joined you at the formal signing in the White House two years ago.

On behalf of the President and CEO of Kaleida Health, Mr. John Friedlander, and the many people working tirelessly on this Partnership, we invite you to visit us in Buffalo while you are in nearby Niagara Falls on April 22nd. If your schedule permits, you could tour our facilities and meet our Bosnian team of physicians. As good fortune would have it, Dr. Emir Kabil, the Medical Director from Klinical Center Tuzla will be in Buffalo at that time. If time does not allow your visiting our facilities, perhaps you would be willing to receive some of the involved physicians and administrators at a location in Niagara Falls, NY.

It is hoped that you will consider our invitation, among the many requests you must receive. We look forward to hearing from you, and we would all be thrilled to have you as our guest!

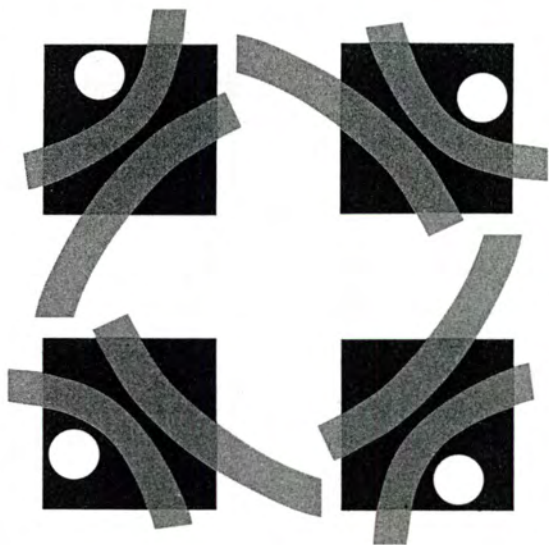
Very truly yours,



Anne M. Goszewski
Administrator, Office of Organizational & Management Development
Kaleida Health, 901 Washington St., Buffalo, NY 14203
(716) 859-1701 or 859-1617



Respond to both letters
from Melanne.



KALEIDA

H E A L T H

A Full Spectrum of Caring

PHOTOCOPY
PRESERVATION

USAID
Bosnia/Buffalo
Healthcare Partnership
1996-1998



Bosnian patient alive today
because of our partnership



Tuzla, Bosnia



Klinical Centre Tuzla, Bosnia



On the Road in Bosnia



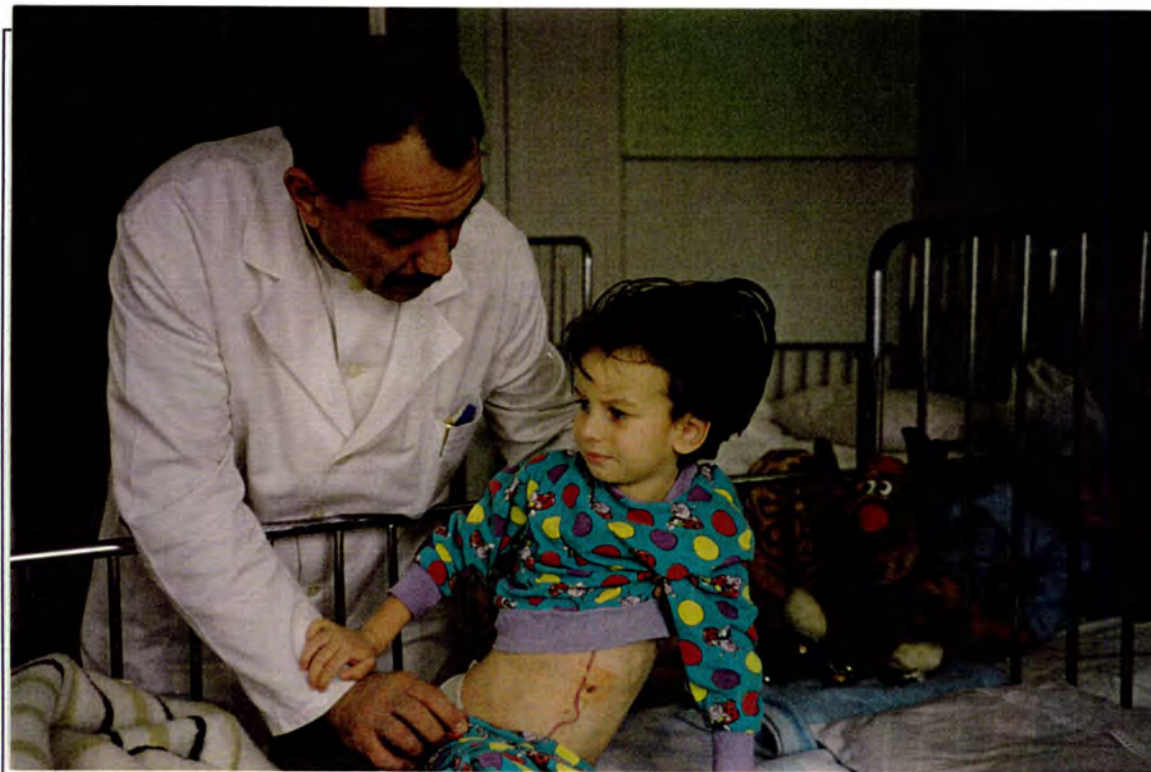
World Olympic Hotel converted to a war hospital in Kieljak close to Sarajevo



One of the mass graves in Bosnia



**Mass burial of 80 children and young adults
killed by a bomb in Tuzla Square on Youth Day,
5/27/95**



A patient in Tuzla wounded by shrapnel



Visiting the orphanage in Tuzla



**Bosnian official (left), U.S. Ambassador (Center)
Dr. Tulumovic, President & Medical Director of Klinical
Center Tuzla (right)**



**Dr. Emir Kabil, (Cardio Thoracic Medical Director at Klinical
Center Tuzla), A Bosnian soldier, and Dr. Jacob Bergsland
(Cardiac Surgeon and Site Director at Buffalo General)**



Medical Students at Tuzla, Klinik



Bosnian Ministry of Health attending a Team Building Management Program in Sarajevo (all Cantons represented).



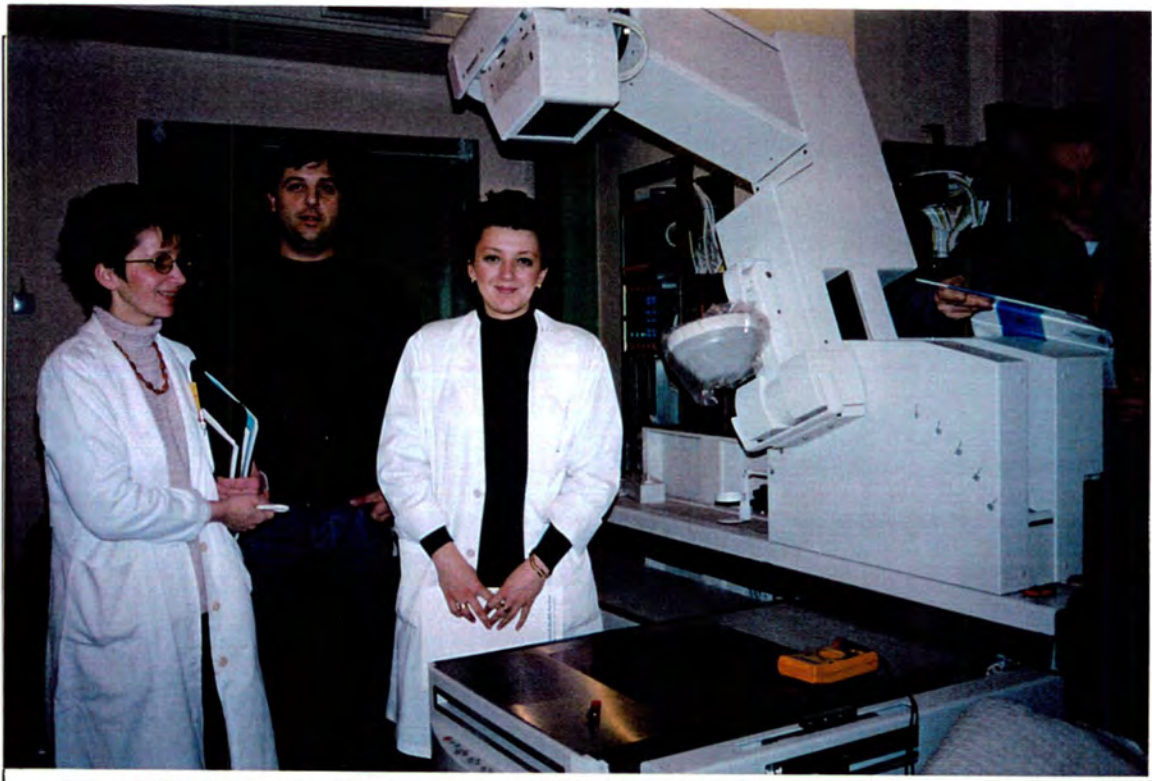
Bosnian interpreters assisting in teaching the history of Western management



Teaching Bosnians using Western Management Techniques in Tuzla



Pediatric Intensive Care Unit Before Partnership



New Angiography Unit After Partnership



Tuzla Pharmacy before Partnership



**Tuzla Pharmacy computer installation & training
after Partnership**

Clinton Presidential Records Digital Records Marker

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This marker identifies the place of an oversized document(s). Given our digitization capabilities, we are sometimes unable to adequately scan such large documents. The title from the original document is indicated below.

Oversized documents have not been scanned in their entirety for the purpose of digitization. To see the documents please contact or visit the Clinton Presidential Library's Research Room.

BUFFALO BOSNIA *Partnership*



John E. Friedlander, president and CEO of CGF Health System (temporary name for the proposed regional health system involving Buffalo General Health System, Millard Fillmore Health System and Children's Hospital of Buffalo), represented BGHS at a Memorandum of Understanding Signing Ceremony at the White House in October, 1996. The ceremony was hosted by Hillary Rodham Clinton (shown standing third from right). Among those with Friedlander (shown seated) were government officials from Bosnia and the United States, and Anthony Masiello, Mayor of the City of Buffalo (shown standing second from left). Photo courtesy of AIHA.



Improvement in children's health is one of the partnership's six goals.



C.J. Urlaub, BGHS Vice President and BGH Partnership Coordinator (shown left), represented BGHS at a similar signing ceremony in Tuzla.



The Buffalo team will help enhance clinical capabilities and skills of the physicians. Richard Azizkhan, M.D., surgeon and chief, Children's Hospital of Buffalo, is shown with a young surgical patient.



The Buffalo team, comprised of staff from Children's Hospital of Buffalo, Millard Fillmore Health System, SUNY at Buffalo, and BGHS are shown with the Bosnian health care team and government officials.

The mission of the Buffalo General Health System, to provide and continuously improve the quality of health care services, has gained international significance.

In collaboration with Children's Hospital of Buffalo, Millard Fillmore Health System, and SUNY at Buffalo, the Buffalo General Health System has formed an innovative health care partnership with the Tuzla Medical Center of Bosnia-Herzegovina to rebuild and modernize its health care system after years of war.

Made possible by a two year grant financed by the United States Agency for International Development and managed by the American International Health Alliance, Inc., the program is intended to further USAID's objective of promoting ethnic reconciliation and strengthening the ongoing peace process, while improving international health care. The new partnership in Bosnia emphasizes professional exchange between physicians, nurses, administrators, and technicians, and will formalize work begun in 1994 by Dr. Jacob Bergsland, a BGHS cardiothoracic surgeon, associate professor of surgery at SUNY Buffalo and President of International Medical Relief of Western New York, a philanthropic organization he heads.

In addition to the \$1.5 million in equipment and supplies sent to Bosnia, numerous physicians, nurses, technicians, and hospital managers from the Buffalo community have traveled to Tuzla Medical Center to assist rebuilding efforts. Bosnian medical personnel have also spent time in Buffalo learning new approaches to patient care and the latest medical techniques. In addition, SUNY at Buffalo's Language Institute has developed a medical English program to enable Bosnian health care personnel to communicate effectively with their American colleagues in this exchange.

During the summer and fall of last year, Dr. Bergsland and C.J. Urlaub, BGHS Vice President and Bosnian program coordinator, as well as representatives from AIHA, Tuzla Medical Center, and the Bosnian Ministry of Health visited both Tuzla and Buffalo to develop a better understanding of the capabilities of the Buffalo General Health System to address the most critical needs of the Tuzla Medical Center. Six overall goals were established for the partnership:

- improve women's health, focusing on cervical cancer prevention;
- establish a comprehensive treatment center for cardiovascular disease;
- enhance health-services management, including financial and quality management, information systems, and strategic planning;
- enhance the clinical capabilities and skills of the physicians;
- enhance the practice of nursing, including management and expansion of the roles of nurses in patient care;
- improve children's health, including reduction of neonatal morbidity and mortality.

In recognition of the importance of this partnership between Buffalo and Tuzla, BGHS and Buffalo community members along with their Bosnian counterparts took part in a Memorandum of Understanding Signing Ceremony at the White House in October, 1996, hosted by Hillary Rodham Clinton. Most recently, the Buffalo General Health System Trustee Council, a volunteer leadership organization, hosted a public presentation to provide an educational update on this most remarkable partnership. 🍏



Partnership

Between

*CGF Health System
Buffalo, New York USA*

and

*Univerzitetski Klinički Centar
Tuzla, Bosnia-Herzegovina*

*United States Agency for International Development
American International Health Alliance*

Final Report

November 1998



December 1, 1998

The partnership between CGF Health System and Univerzitetski Klinical Centar Tuzla has fostered creativity and innovation. Through exchanges with countless thousands of individuals, people on both sides of the Atlantic were exposed to new experiences, new approaches, and new ideas. Through open, inquisitive minds, clinical, administrative, and governmental personnel forged new innovative approaches to improving the health of the people of Bosnia.

This report describes the accomplishments and impact this partnership has produced.

A handwritten signature in black ink, appearing to read "C. J. Urlaub".

C. J. Urlaub
Partnership Coordinator

I. The Partners

The Buffalo/Bosnia partnership has as its signing partners, the Buffalo General Hospital and the University Klinical Centar Tuzla.

In April of 1998, Buffalo General Hospital merged with The Children's Hospital of Buffalo, Millard Fillmore Health System and DeGraff Hospital to form the 39th largest healthcare system in the country. (see attachment) The CGF Health System provides a full continuum of care, including primary, acute, long-term and home care. It is a major affiliate of the University of Buffalo School of Medicine and Biomedical Sciences, which joined CGF in the U.S. side of the partnership.

Tuzla Klinical Centar (TKC) is a 1,850 bed multi-building medical center affiliated with the Medical University of Tuzla. It serves as the principal tertiary health care center for Tuzla canton's multi-ethnic population of 650,000 (of which over 100,000 are refugees) as well as a major referral center for many parts of Bosnia and Herzegovina.

The relationship between Buffalo and Tuzla dates back to June of 1994, when BGH and the State University of New York at Buffalo initiated an exchange program with TKC. The effort was supported by the leadership of CGF, its staff, and local community groups. Even as the war in Bosnia-Herzegovina raged on, representative nurses and physicians from Buffalo and Tuzla participated in the informal exchange program.

A great strength of this partnership has been the collaboration by many different organizations to forward the goals of the partnership. These organizations include:

- Bosnian Presidency of Alija Izetbegovic
- NATO Implementation Force - IFOR
- NATO Sustaining Force - SFOR
- Bosnian Federal Health Ministry
- Tuzla Canton Governor's Office
- Tuzla Canton Health Ministry
- Tuzla Canton Ministry of Education
- Tuzla Canton Mayoral Office
- University of Tuzla
- International Medical Relief
- Aid to Children
- Children's Hospital of Boston
- Alaris Company
- University Hospital Dubrava - training of Perfusionists
- Richard Kauzlaric, U.S. Ambassador to Bosnia
- Bosnia Pediatric Surgical Society
- Radionics Software Applications - manufacturer of Stereotaxic frame

II. Main Goals

- A) Improve Women & Children's Health
- B) Establish a Comprehensive Treatment Center for Cardiovascular Disease
- C) Enhance Healthcare /Hospital Management Skills
- D) Enhance the Clinical Capabilities and Skills of the Physicians
- E) Enhance the Practice of Nursing
- F) Improve Overall Knowledge

III. Highlight

The First Lady of the United States, Hillary Rodham Clinton, invited the Buffalo and Tuzla partners to sign their Memorandum of Understanding at the White House on October 21, 1996. Bosnian Ambassador Sven Alkalaj expressed his strong support for the partnership initiative, and the First Lady congratulated the partners on their voluntary efforts on behalf of improving the health of the Tuzla community. The MOU was signed by representatives of BGHS, Tuzla Clinical Center, Bosnian Federation Ministry of Health, AIHA, and the mayors of Tuzla and Buffalo.

IV. Partnership Achievement of Goals Summaries

Cardiac Surgery

Jacob Bergsland, M.D.

I recently returned from Tuzla after spending two and a half weeks with the team of the Tuzla Medical Center performing cardiac surgery and advanced interventional procedures in the cardiac catheterization laboratory. It was one of the greatest experiences in my career to see the team from Tuzla doing these procedures almost completely independently.

What seemed to be an elusive dream five years ago in the middle of the war had become a reality, and the people of Tuzla and the rest of Bosnia had for the first time been able to develop a center of modern treatment for cardiovascular disease. What was even more apparent was the enthusiasm with which the team performed their work and their willingness to learn and further advance their abilities.

If only cardiac surgery developed, the total impact of the partnership would have been limited. However, I have been able to witness over the last two years how, not only cardiovascular surgery and medicine, but numerous other specialties have benefited and developed. In the whole medical community of Tuzla there is a sense of optimism and willingness to change providing better health care for the population.

None of these developments would have come to pass without the support of CGF Health System, AIHA and USAID. In 1994 when the program started at a

very small scale between Buffalo and Tuzla, no funds were available for health care development in Bosnia. Fortunately, USAID and American International Health Alliance were able to secure funds for our program, and I have been very impressed with the way both AIHA and USAID have cooperated working together to improve health care for the population of Tuzla specifically and Bosnia in general.

Through these and other links established, I believe that the population of Bosnia will continue to benefit from the partnership program.

Nursing

Cathleen Wright

The partnership provided for intrinsic gains, which at times, far exceeded the extrinsic gains. Workplan details defined the means to the visioned end -- a vision of improved quality patient care. Programs were identified, planned, developed and implemented. The programs included both clinical/patient care and staff development. The results were demonstrable in terms of numbers of patients that received new and or advanced therapies/treatments, numbers of Clinical Center staff who participated in exchanges and equipment/supplies provided.

The one greatest achievement of the partnership from the nursing perspective was the procured agreement from the Minister of Education to provide for a change in nursing practice to expand the scope. The expanded scope of practice, is currently being translated to a nursing curriculum through the efforts of the Offices of the Minister of Education and President of the University.

However, from a personal frame of reference, the intrinsic, you just know that it happened, unmeasurable changes are the highlights. The atmosphere of confidence and pride of the nursing staff, at all levels, is exhilarating. The observation of the application of skills learned and pride of the staff in demonstrating these skills is a point of pride for all in the profession of Nursing.

The partnership also provided a vehicle for those participating to develop a better understanding of health professionals as people. An understanding that applies to both sides of the Atlantic. It brought home the meaning of national and professional pride, as Hillary Clinton so appropriately put it: "It Takes a Village to Raise a Child."

I can only and repeatedly say, Thank you for allowing me the opportunity to participate. As I continue my professional career, I will always be thankful for the opportunity afforded me.

Nursing

Barbara Allen

In 1996, nursing in Tuzla, Bosnia was in a state of change. The war had made nursing aware of the great value that the people and profession had. Now with the end of the war the value was not so apparent. The work that has been accomplished since the start of the partnership has given the profession of nursing the confidence and building tools to move into the 20th century. With the tools of leadership, team building, quality improvement and clinical skills Bosnian nursing will become a leader in Eastern Europe in the nursing profession thereby making apparent nursing value for all of Bosnia.

Healthcare/Hospital Management

Anne Marie Goszewski

Since the initial phases of the project, leadership from the Klinical Center Tuzla expressed a strong interest in learning about the evolution of Western management. In their efforts to rebuild the medical center post-war, the leadership was also faced with restructuring a social system that would enable them to compete in the free market since the dismantling of communism in Eastern Europe. Assessments formally and informally reminded us of the medical center's interrelationship with government structure and its transitioning culture. Organizational Development efforts therefore focused on "modern management" practices, ways to create a motivational work environment, finance, incentive systems, recognition, technology, performance improvement, quality and change management. The programs offered filled the "void" of historical and current information required to move forward as leaders in their medical center and the community they served. Through interactive exercises and free group discussion, program participants were able to explore methods that could be transferred into their work environment.

The Books for Bosnia project also fulfilled a medical education gap of approximately nine years. In summary, the Management and Organizational Development project raised leadership's awareness of governance and medical practice, facilitated an understanding of sound Western management practices, and provided an array of management tools to move forward in their transitioning efforts.

V. Contacts

U.S. Representative

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CEE Representative

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Director of Surgical Department
Tuzla Klinikal Center
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7500 Tuzla
Bosnia and Herzegovina
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Fax: (387-75) 238-359

Jasna Omerefendic
Tuzla Klinikal Center
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Fax: (387-75) 238-359

Information Coordinator

Mersed Ahmedbegovic
Univerzitetski Clinical Centar Tuzla
E-mail: amersed@bih/net/ba

VI. Partnership Achievements

Please refer to CGF Health System & Tuzla Medical Center Partnership Work Plan and Accomplishments document for details on results of the Partnership.

PROFILE

Buffalo General Health System

Founded November 21, 1855, The Buffalo General Hospital admitted its first patient in July 1858. Today, Buffalo General is a 742-bed acute care medical center in downtown Buffalo, N.Y. As the largest hospital in Upstate New York, it provides nearly 25 percent of all adult medical and surgical services in Erie County.

In the spring of 1996, Buffalo General and General Care Corporation, the former parent organization of BGH, merged and consolidated their governance structure. The resulting entity, Buffalo General Health System (BGHS), provides all BGHS divisions and entities with a common strategic direction and helps to maximize the quality, efficiency and cost-effectiveness of service delivery.

As a charitable not-for-profit organization, BGHS exists for the purpose of promoting and supporting the health and welfare of Western New York by providing the most comprehensive array of health care services in the area, serving as a teaching site for local educational institutions and conducting significant medical research. BGHS ranks as the sixth largest employer in Western New York with 6335 employees.



BGHS consists of four divisions. They include:

- The Buffalo General Hospital, flagship of Buffalo General Health System. Buffalo General serves as the regional tertiary referral center and in 1996 was awarded accreditation with commendation by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO). It is the highest accreditation awarded by the Joint Commission and places Buffalo General among the top 12 percent of accredited hospitals nationwide.

As a major affiliate of the University at Buffalo School of Medicine and Biomedical Sciences, BGH offers medical treatment in 21 clinical inpatient departments and more than 60 outpatient programs both at Buffalo General and several other locations off-site. Among Buffalo General's specialized services are cardiac

and orthopaedic surgery, lithotripsy/urology, oncology and orthopaedic oncology, psychiatry, gynecology/obstetrics, dialysis, gastroenterology, cardiac rehabilitation, rehabilitation medicine, heart, lung, kidney and pancreas transplantation, neurology and neurosurgery.

- The Deaconess Center, located about 1 1/2 miles from the hospital, is a 242-bed long-term care facility consisting of 200 geriatric, 21 sub-acute care (rehabilitation beds) and 21 pediatric beds. Deaconess also houses several outpatient services including family medicine, an urgent care center, dental and alcoholism. As in Buffalo General's case, Deaconess also was awarded JCAHO accreditation with commendation in 1996.



- Columbus Community Health Center (CCHC). This is a multi-site facility which merged with Buffalo General in 1996. CCHC houses 20 detoxification beds, 10 acute care beds, an urgent care center, and several specialty clinics including OB/GYN, prenatal and primary care. Located about two miles from BGH, Columbus serves the culturally diverse population of Buffalo's West Side.

- Community Mental Health Center (CMHC). Located on the hospital's main campus, the CMHC has a comprehensive array of psychiatric services including a 60-bed inpatient unit and numerous outpatient services in various parts of Western New York. The CMHC also operates 47 medical-psychiatric beds in the main hospital building for psychiatric patients with medical complications.

Other BGHS affiliates and subsidiaries include

- Waterfront Health Care Center Inc., a 160-bed long-term care facility located on Buffalo's West Side adjacent to Columbus Community Health Center.
- DeGraff Memorial Hospital, a 155-bed hospital in the Buffalo suburb of North Tonawanda. The hospital also operates 80 long-term care beds. DeGraff and Buffalo General are currently involved in merger discussions.
- Tri-County Memorial Hospital, a 60-bed rural hospital in Gowanda, N.Y.
- General Home Care, a home care corporation that provides or coordinates a wide array of certified or licensed home care and high-tech pharmacy services.
- Buffalo General Foundation, the primary fund-raising entity for BGHS.
- WestLink Corporation, Inc., a for-profit partnership of seven WNY hospitals and a long-term care facility dedicated to organizing and operating a networked delivery system.

PROFILE

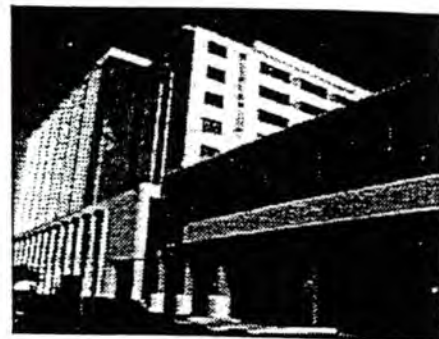
The Children's Hospital Of Buffalo



For over 100 years, The Children's Hospital of Buffalo has been caring for the medical needs of children and women throughout the Western New York Region and beyond, based on a tradition of providing excellent quality care. The Hospital serves as the Regional Referral Center for adverse birth outcomes, premature birth, genetic disorders, trauma, and other acute and chronic diseases of childhood, as well as for women who require specialized care associated with high-risk pregnancies and ambulatory health needs. Centrally located in a residential section of downtown Buffalo with 313 beds, Children's Hospital admits 15,000 patients annually, performs more than 10,000 ambulatory surgical procedures and sees more than 160,000 outpatients in our Emergency Room or one of our 45 subspecialty clinics. The Hospital is one of a select group of pediatric hospitals in the nation with complete obstetrical services to manage high-risk pregnancy care.

The Children's Hospital of Buffalo is the only freestanding children's hospital in New York State, and the only Level III Intensive Care Nursery in the eight-county Western New York region, servicing 24 delivery hospitals. The benefits to the children and families of the region and beyond are immeasurable.

Children's Hospital is affiliated with the University at Buffalo School of Medicine and Biomedical Sciences, and is a member of the eight-hospital



SUNYAB consortium. As a major teaching hospital, the Hospital provides a stimulating institutional base for the integration of research, patient care and teaching that nurtures discovery and medical progress. Children's Hospital is the clinical location for the Department of Pediatrics, and houses academic offices for the Department of Pediatrics, Pediatric Surgery, Pediatric Neurology, Orthopaedics and Gynecology and Obstetrics. The Hospital is unique in that it is the home for the Chairs of the Departments of Pediatrics and OB/GYN for the University System, working together both academically and clinically to serve the women and children of Western New York.

In September of 1995, Children's Hospital opened its new Pediatric Intensive Care Unit. The 18-bed unit has 9 isolation rooms, including 2 reverse isolation rooms with positive pressure ventilation for transplant recipients. The Unit is staffed by 4 Board Certified Pediatric Intensivists, who provide 24-hour coverage on a rotating basis. Children's Hospital is also the ECMO (extracorporeal membrane oxygenation) Center for New York State, accepting neonatal and pediatric ECMO referrals.

from throughout the state and surrounding areas. In addition, a 54-bed Neonatal Intensive Care Unit also offers conventional, oscillator and liquid ventilatory support, and conducts clinical trials of nitric oxide for pulmonary hypertension. The outstanding reputation of the Children's Hospital of Buffalo as a center of excellence in pediatric care is due in great measure to the dedicated team work of its highly skilled and nationally recognized staff.

Specific to women's services, Children's Hospital's unique maternal-neonatal medical facility enjoys a coordinated, interdisciplinary and collaborative environment for the broad range of inpatient and ambulatory services to meet the needs of at-risk families. Perinatologists staff the labor and delivery, and are available 24 hours a day to meet the needs of community physicians who may have an at-risk perinatal patient.

Through its Women and Children's Health Research Foundation, Children's Hospital provides facilities, services and programs that focus on cutting edge research and medical advances in maternal and child health. A center of excellence in

perinatal and pediatric research has been established that receives broad national and international attention, as well as strong scientific programs that have led to large multi-center clinical trials in treating premature infants, infectious diseases and oncology patients.



In addition to providing medical services, education and research, Children's Hospital has made part of its mission to be an advocate for children. The child health experts at the Hospital assess the mission to be an advocate for children and youth and help shape a system that fosters the development and monitoring of effective, coordinated public/private partnerships centered around the shared goals of enhancing our children's future. Children's Hospital continues to expand its advocacy for children through primary outreach services - the Community Medical Network - located conveniently at 9 urban neighborhood and suburban primary care health centers. Provision of critical services to meet the special needs of women and children throughout the region with dedicated staff and state of the art technologies are integral to this premier institution's legacy.

In addition to the programs already mentioned, Children's Hospital also provides a wide variety of other unique and specialized services:

- Western New York Regional Pediatric Trauma Center
- Upstate New York Referral Center for Pediatric Heart/Kidney/Lung Transplantation
- High Risk and Teenage Pregnancy Clinic for Western New York
- Western New York Regional Referral Center for Pediatric HIV/AIDS
- Robert Warner Rehabilitation Center
- Sickle Cell Center of Western New York
- Western New York Regional Poison Control Center
- Children's Kidney Center of Buffalo
- Craniofacial Center of Western New York
- Imaging Center of Excellence
- Full-Service Pediatric Dental Clinic

The Children's Hospital of Buffalo has nearly 1,550 employees and has an annual operating budget of approximately \$110 million. The Children's Hospital of Buffalo is certified by the Joint Commission on Accreditation of Healthcare Organizations, and is a member of the Hospital Association of New York State and the Child Health Corporation of America.



PROFILE

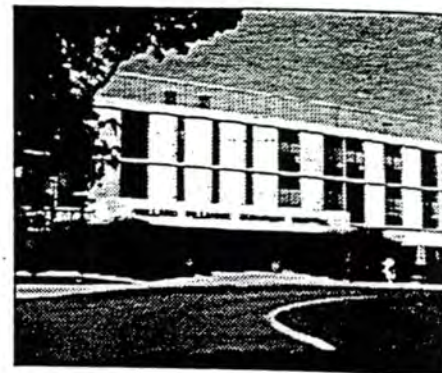


Millard Fillmore Health System

Millard Fillmore Health System — a not-for-profit community health care system, is a principal health care provider in Western New York, and a major teaching affiliate with the State University of New York at Buffalo School of Medicine and Biomedical Sciences.

Millard Fillmore Health System is the parent corporation of the Millard Fillmore Hospitals, which is comprised of Millard Fillmore Gates Circle Hospital, a 400-bed, tertiary care facility located at 3 Gates Circle in Buffalo; the Millard Fillmore Skilled Nursing Facility, a 75-bed unit at 3 Gates Circle; and Millard Fillmore Suburban Hospital, a 188-bed acute care facility located at 1540 Maple Road in Williamsville offering medical, surgical and obstetrical care.

Millard Fillmore Health System is also the parent corporation to: the Millard Fillmore Health, Education and Research Foundation, which oversees the System's fund-raising and grantsmanship activities and administers related endowments; VNA HomeCare Group, Inc., which provides home health care services to the eight counties of Western New York, including nursing services, medication, and home health care equipment; and the Millard Fillmore Surgery Center, the first freestanding



site of its kind in Western New York, which provides ambulatory surgery services and preadmission testing.

Millard Fillmore Health System offers the latest in operating and recovery rooms, medical and surgical intensive care units, and emergency and outpatient services. These are complemented by the newest in laboratory, X-ray and other diagnostic services, plus physical and occupational therapy, speech-language pathology, social services, and community outreach programs.

Millard Fillmore is home to:

- The world-renowned Dent Neurologic Institute
- The Hand Center of Western New York
- The Sleep Disorder Center of Western New York
- The William C. Baird Multiple Sclerosis Research Center

- The School of Professional Nursing - an associate's degree program.
- The first and largest Clinical Pharmacokinetics Laboratory in the country associated with a hospital - a leader nationally in pharmacology research, testing and pharmacoeconomics.
- The most extensive primary care network in Western New York, complimented by the MFHS Managed Care, Inc., Millard Fillmore's managed care contracting organization, doing business as Western New York Health Partnership.
- Seven neighborhood primary care centers including the Louis Lazar Family Medicine Center, the Niagara Family Health Center, the Broadway-Fillmore Health Center, the Upper West Side

Family Health Center, the Hertel-Elmwood Internal Medicine Center, the Audubon Health Group, and the Herman Badillo School Health Center.

- Other outpatient free-standing facilities including the Neuro-Rehab Center, the Suburban Spine and Rehab Center, and the Parkside Spine & Rehab Center.
- A highly specialized Lucy Dent Imaging Center comprising state-of-the-art CT scanners, the latest Magnetic Resonance Imaging (MRI), and Positron Emission Tomography (PET) technology.
- Innovative neurology services including neurosurgery, a neurological intensive care unit, and one

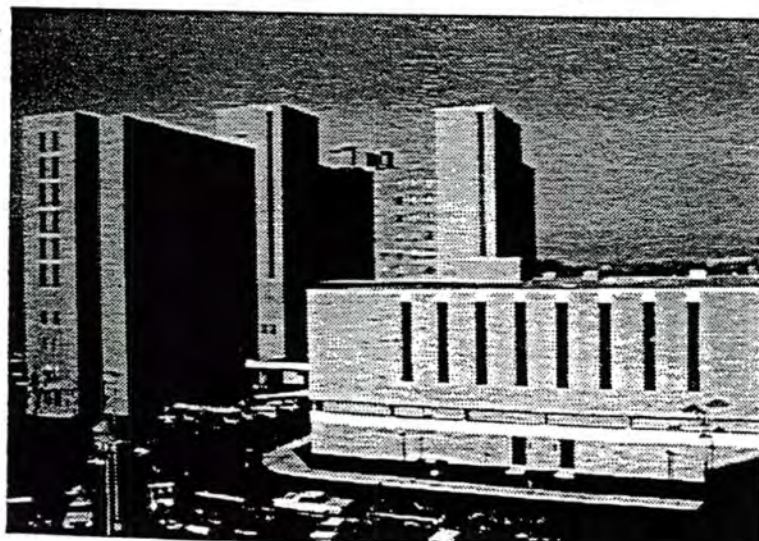


of the most advanced neuroangiography suites in the world.

- One of the ten most automated regional lab facilities in the United States servicing the Millard Fillmore Health System and other health care providers in Western New York.
- A state-of-the-art, 11,000 square foot Cancer Care Center at Millard Fillmore Suburban Hospital, developed in conjunction with Roswell Park Cancer Institute.

Millard Fillmore Health System is a member, owner of Premier - the nation's largest health care alliance covering all 50 states. Premier encompasses more than 1,800 hospitals across the country with an annual group purchasing volume up to \$10 billion.

Millard Fillmore Health System employs nearly 5,000 associates and has an annual operating budget of approximately \$270 million. Millard Fillmore Health System is certified by the JCAHO, and is a member of HANYS and the AHA.



STATISTICS

KEY OPERATING STATISTICS

Fiscal Year 1996

BGHS - Buffalo General Health System

MFHS - Millard Fillmore Health System

CHOB - The Children's Hospital of Buffalo

STATISTICS	BGHS*	MFHS**	CHOB
Licensed Acute Care Beds	957	588	313
Newborn Bassinets	40	46	64
Total Discharges	34,400	25,733	15,124
Total Patient Days	252,307	167,262	71,869
Overall Avg. Hospital Occupancy	72.0%	74.3%	62.7%
Emergency Dept. Visits	60,339	52,898	35,217
Inpatient Surgical Cases	11,847	8,318	1,864
Ambulatory Surgical Cases	10,294	16,495	10,187
Clinic Visits	251,566	78,768	128,528
Home Care Visits	184,679	403,438	11,792
Long-Term Care Beds	482	75	N/A
Doctors on Active Staff	752	589	410
Total Medical Staff Members	1,066	874	720
Total Medical Residents	164	129	126
Total Employees	6,335	4,615	1,550
Revenue Over Expenses	\$8,498,000	\$6,351,291	\$1,614,563

* Includes: The Buffalo General Hospital, DeGraff Memorial Hospital, Tri-County Memorial Hospital, Columbus Community Health Center, The Deaconess Center and Waterfront Health Care Center.

** Includes: Millard Fillmore Gates Circle Hospital, Millard Fillmore Suburban Hospital, Ambulatory Surgery Center and VNA HealthCare Group, Inc.

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KALEIDA H E A L T H



KALEIDA HEALTH MAKING A DIFFERENCE IN WESTERN NEW YORK

Significant changes have occurred in Western New York's health care industry throughout the years, but none can compare with those we experienced in 1998. On April 1, 1998, the local health care market was changed forever with the merger that involved The Children's Hospital of Buffalo, Buffalo General Health System, Millard Fillmore Health System, DeGraff Memorial Hospital and several of the region's major home care organizations.

What emerged is a dynamic, new health care organization known as Kaleida Health consisting of 12,500 employees and a staff of more than 2,000 physicians including world-renowned scientists and specialists.

As our new slogan, "A Full Spectrum of Caring" reflects, Kaleida Health is firmly committed to providing the best care for every patient, from the tiniest baby in Children's Hospital's neonatal intensive care unit to the elderly, the infirm, the mentally ill and the indigent.

In recognition of the support Kaleida Health received from the community throughout the merger process, we felt it was critically important to communicate directly with the people of Western New York about our achievements and successes since the completion of the merger.

Throughout this first Kaleida Health "Report to the Community," we have provided an overview of some of our clinical and non-clinical services while focusing on several 1998 highlights to

demonstrate the positive impact of the merger and how it has created value for our communities.

With a new millennium approaching, we believe Kaleida Health is poised to build on what we have accomplished and is well-positioned to meet the health care needs of our patients well into the next century.

Finally, we would like to pay tribute to our employees, physicians, volunteers, Board of Directors, Trustee Council, Foundations and affiliate

board members. It is their commitment and dedication which have brought Kaleida Health to where it is today.

John E. Friedlander
President and Chief Executive Officer
Kaleida Health

Sal H. Alfiero
Chairman
Kaleida Health Board of Directors

REPORT TO THE COMMUNITY

1998-99

THE WHITE HOUSE
WASHINGTON

September 3, 1999

Marla Gardner
Director, Curriculum and Instructional Services
Board of Cooperative Educational Services
200 BOCES Drive
Yorktown Heights, NY 10598-4399

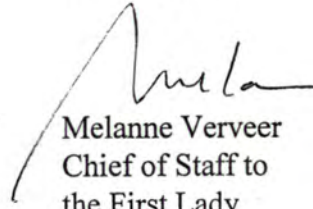
Dear Dr. Gardner:

Thank you for your letter and invitation for the First Lady to attend the Women Helping Girls with Choices Conference in Tarrytown on October 29.

It is not yet certain whether Mrs. Clinton will be able to accept your kind invitation. I have forwarded the request to Patti Solis Doyle, Director of Scheduling for the First Lady. As plans for October are completed, her office will be in touch with you.

Very best wishes.

Sincerely,



Melanne Verveer
Chief of Staff to
the First Lady

FAXDate 8/16/99Number of pages including cover sheet 7TO: *First Lady Hillary Clinton*ATTENTION: *Melanne
Verveer*

Phone

Fax Phone 202-456-6244FROM: *Marla Gardner*
CESAR

BOCES Put/NW

200 BOCES Drive

Yorktown Heights, NY
10598

Phone 914-248-2330

Fax Phone 914-248-2390

CC: _____

REMARKS: ☐ Urgent ☐ For your review ☐ Reply ASAP ☐ Please Comment*Copy to Patti*



Putnam/Northern Westchester
BOARD OF COOPERATIVE EDUCATIONAL SERVICES
200 BOCES Drive, Yorktown Heights, NY 10598-4399
(914) 248-2332 FAX (914) 248-2390

Marla Gardner, Ed.D.
Director, Center for Educational Services and Research

August 16, 1999

First Lady Hillary Rodham Clinton
The White House
Washington, D. C. 20500
Attention: Melanne Verveer, Chief of Staff

Dear Ms. Verveer:

It is with great enthusiasm that we request the presence of the First Lady at a conference that centers totally on young girls at the 5th/6th grade levels.

WOMEN HELPING GIRLS WITH CHOICES is a positive, uplifting conference to which girls, mentors, and role models come from all over Westchester County. This would be a marvelous opportunity for the First Lady to be with some outstanding New York residents.

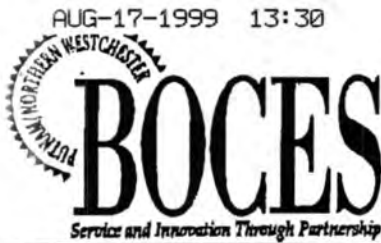
Please let us know if Friday, October 29, 1999 would be a day on which the First Lady could be present for what, we know, will be a tremendous day.

Sincerely,

Marla Gardner, Ed.D.
Director, Curriculum and Instructional Services

PS/bap
Enclosures

Service and Innovation Through Partnership



Putnam/Northern Westchester
BOARD OF COOPERATIVE EDUCATIONAL SERVICES
200 BOCES Drive, Yorktown Heights, NY 10598-4399
(914) 248-2332 FAX (914) 248-2390

Marla Gardner, Ed.D.
Director, Center for Educational Services and Research

WOMEN HELPING GIRLS WITH CHOICES CONFERENCE

WHERE? Marymount College, Tarrytown, New York, Westchester County

WHEN? Friday, October 29, 1999

WHO? 5th and 6th grade girls from various schools in Westchester County

WHAT? A conference to boost self-esteem in girls whose identity is fragile at this time in their lives; to foster "I can do anything I set out to do" attitude. See additional pages for details.

SPONSORED by: BOCES, MARYMOUNT COLLEGE AND THE WOMEN'S INSTITUTE FOR THE EDUCATION OF GIRLS AND WOMEN

TIME: Keynote address: 9:15 – 9:45 a.m. but would like to have the First Lady stay all day if her schedule permits.

CONTACT: Pat Sohn, Assistant, Human Resources/Barbara Palmietto
Telephone: (914) 248-2330
Fax: (914) 248-2390

Service and Innovation Through Partnership

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Putnam/Northern Westchester
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 200 BOCES Drive, Yorktown Heights, NY 10598-4399
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Marian Kisch
 Public Relations Coordinator

For ~~THE LEWISBORO LEDGER~~

November 23, 1998

last year

Contact: Fiona Mitchell (914) 248-2234

GIRLS ENCOURAGED TO REACH FOR GOALS

More than 170 5th and 6th grade girls from Northern Westchester and Putnam schools gathered at a recent esteem-building conference and heard some powerful messages from a string of women role models. From an IBM vice president to a nurse midwife and a school district supervisor the girls received the same advice: identify your passion and follow your dreams.

The fifth annual Women Helping Girls with Choices Conference at Tarrytown's Marymount College was attended by 174 5th and 6th grade girls from 28 schools from Northern Westchester and southern Putnam counties, including Katonah-Lewisboro's John Jay Middle School.

"Women Helping Girls with Choices is all about teaching girls about leadership and confidence at an age when research shows self-esteem often begins to slip," says Dr. Marla Gardner, curriculum center director of the Putnam/Northern Westchester Board of Cooperative Educational Services (BOCES). "We want them to learn how to stand up and be counted."

One myth after another was raised and dismissed by the role models representing a wide variety of career choices, clearly demonstrating to the youngsters that women can do whatever they aspire to.

The day was co-sponsored by the Putnam/Northern Westchester BOCES, the Marymount Teacher Education Center and Marymount Institute for the Education of Women and Girls.

Irvington-based fashion designer Eileen Fisher urged the girls to be alert to their surroundings and their feelings. "Keep your eyes open every day, because every day there is something that will give you a clue as to what your purpose is in life," she counseled.

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Service and Innovation Through Partnership

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-2-

The day involved the girls each taking initiative and leadership roles, working with students from other districts to achieve a common goal. One project required them to read a book with strong female protagonists and present its message to an audience.

"One of the big things here is that girls feel part of a group. Women. They learn we have similar issues, and we can help one another out," said Eileen Stark, an occupational therapist from Croton-Harmon. "They also develop an idea that they have choices. That realization can alter someone's life," she said.

The message got through. "I learned that we can be anything we want to be when we grow up," said 10-year-old Danielle Polyak, a 5th grader at Carrie E. Tompkins Elementary School in Croton-on-Hudson.

"I learned that you can be anything you want as long as you set your mind to it," said West Patent Elementary School's Danielle Williams.

Participating schools each sent a group of six girls to the conference, along with a role model for the girls to interview over lunch. IBM vice president Debbie Murphy caught the attention of Bedford Hills 5th graders with her words of advice. "Be a duck," she told them. The message being, appear calm and controlled on the outside, but, like a duck paddling under water, work hard.

This wasn't a conference to paint an entirely rosy picture of the life ahead of them. The difficulties of balancing a career with a family were mentioned, and nobody said that their career path was necessarily a bed of roses. But the message was: Go for it.

Said Linda Smith, a lawyer and school nurse who was the role model for students from Todd Elementary School in Briarcliff: "The road may not be straight or easy, and there are some obstacles for women that men may not find, but the end of the road is absolutely worth it. Whatever you choose."



Putnam/Northern Westchester
BOARD OF COOPERATIVE EDUCATIONAL SERVICES
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 email: mkisch@bocespnw.lhric.org

November 23, 1998

Marian Kisch
School Communications Coordinator
CONTACT: FIONA MITCHELL (914) 244-8671

PHOTO EXCLUSIVE TO THE LEWISBORO LEDGER

Katonah-Lewisboro's John Jay Middle School 6th grader Jessica Giles takes notes from Nina Van Erk, Director of John Jay's athletics program, during the recent "Women Helping Girls with Choices Conference" in Tarrytown. Ms. Van Erk was one of 30 women role models at the conference attended by 174 girls from schools all over Northern Westchester and Putnam counties and organized by Putnam/Northern Westchester Board of Cooperative Educational Services (BOCES) and Marymount College. The conference was designed to promote leadership skills and self-esteem in 5th and 6th grade girls at an age when research shows self-esteem begins to slip.



BEDEFORD ▲ BREWSTER ▲ BRIARCLIFF ▲ CARMEL ▲ CHAPPAQUA ▲ CROTON-HARMON ▲ GARRISON ▲ HALDANE ▲ HENDRICK HUDSON
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 email: mkisch@bocespnw.lhric.org

Marian Kisch
School Communications Coordinator

FOR IMMEDIATE RELEASE
 November 3, 1998

last year
 Contact: Fiona Mitchell (914) 248-2234
 Fax: (914) 248-2233

CONFERENCE TO ENCOURAGE LEADERSHIP AND CONFIDENCE IN YOUNG GIRLS

More than 170 5th and 6th grade girls from 13 Westchester and Putnam school districts will gather November 6 in a day-long confidence-building conference which includes interviewing local women of achievement.

"This is a day of empowerment for the girls who attend," says Mrs. Pat Sohn, coordinator of the day. "They are surrounded by women who make a difference in their fields."

The 5th annual "Women Helping Girls with Choices" conference, to be held at Marymount College, Tarrytown, is designed to promote leadership skills and self-esteem in the young girls. The girls will meet a woman TV producer, an industrial engineer, a doctor, school district superintendent, Fortune 500 company executive and many other female role models. They will also discuss literature related to self-esteem and leadership themes.

Girls from the following school districts will be present: **Bedford, Briarcliff, Carmel, Croton-Harmon, Chappaqua, Elmsford, Katonah-Lewisboro, Mahopac, Somers, Ossining, Yorktown, Putnam Valley and North Salem.**

"We hope the conference will teach the young participants how to stand up and be counted," says Dr. Marla Gardner, curriculum center director of the Putnam/Northern Westchester Board of Cooperative Educational Services (BOCES).

more....

Service and Innovation Through Partnership

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THE WHITE HOUSE
WASHINGTON

June 28, 1999

Mikhail Gorbachev
President, International Scientific Committee
Pio Manzu International Research Centre
General Secretariat
Via Budrio, 35
47826 Verucchio Italy

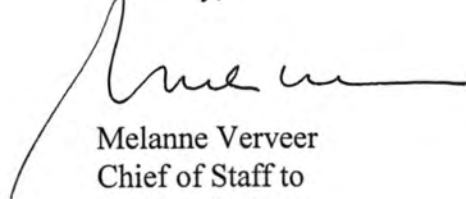
Dear Mr. Gorbachev:

On behalf of the First Lady, thank you for your letter and invitation for Mrs. Clinton to attend the Pio Manzu International Research Centre Conference on October 17 in Rimini.

Regrettably Mrs. Clinton is unable to be in Italy at that time because of conflicts in her schedule. Encouraging international cooperation to advance health and science is important in so many ways. Please accept her appreciation for the Centre's vital work and convey her best wishes to the conference participants.

Thank you for your leadership and all you do.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Melanne Verveer', with a long, sweeping horizontal line extending to the right.

Melanne Verveer
Chief of Staff to
the First Lady

*Q
Regret*



May 21st, 1999

Mrs.

HILLARY RODHAM CLINTON

The White House
1600 Pennsylvania Avenue
WASHINGTON D.C. 20500
United States of America

**Re: Speaker and Medallist
XXV International Conference "Argonauts of the Noosphere -
Mind and heart in the quest for new realms of communication"
Rimini, Italy 16/17/18 October, 1999**

Dear Madam,

As President of the Pio Manzù Centre, I am again honoured to invite you to the Centre's annual Conference, which is one of the most important cultural events dedicated to science and health care in Italy, and every year leading scholars and international figures from many fields take part.

The concern of the 1999 Conference is centred on the global resources of the single human being and of mankind as a whole, taking as its starting point the driving forces of our history: heart and mind.

The Centre has previously expressed its admiration for your policies and determined efforts towards creating a better future. We are sure that your presence in Italy as the end of this millennium would have an historical significance.

And so, may I ask you to consider this invitation to be our "guest of honour", and in particular to attend the Conference inauguration on Sunday, October 17th from 10.00a.m. in order to deliver one of the keynote speeches on a topic of your choice.

The opening ceremony would also provide the occasion to award you with the medal of the President of the Italian Republic, Carlo Azeglio Ciampi together with the "gold medal" of the Pio Manzù Centre, in recognition of your commitment to others - a recognition which we have long been wishing to make to you.

Consultative organ of the
United Nations and UNIDO

General Secretariat
47826 Verucchio Italy
Via Budrio, 35

Telephone:
0541-678.139-670.220
Fax: 0541-670.172

e-mail: piomanzu @ iper.net
http://www.iper.net/piomanzu/

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safeguarding the dignity
of humanity and encouraging
cooperation among the
geo-political areas of the world

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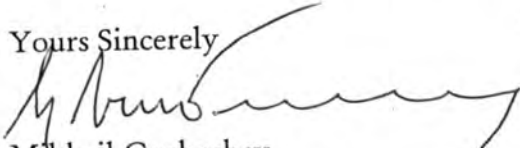
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The morning's proceedings are broadcast live on Italian Television and you will be able to appreciate the extent of the debate and the stature of the speakers from the enclosed Conference Programme

In the hope of a positive response, may I extend most cordial greetings to you on behalf of all at the Pio Manzù Centre,

Yours Sincerely



Mikhail Gorbachev
President, International Scientific Committee