

Chapter Six - Case Management & Enforcement of Child Support Orders:

How assets are located and intercepted

Arrears-only cases

Registration of Foreign Support Orders

Account audits & interest

Bankruptcy

Deadbeats - Legal consequences and remedies for failure to pay

You can run but you can't hide

Chapter Seven -Modifying an Existing Child Support Order

Chapter Eight - Interstate Actions - URESA:

How we work with other states

Other countries with whom we work

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Glossary

INTRODUCTION

This book is the first comprehensive guide on Child Support Enforcement (CSE) agencies written for custodial and non-custodial parents. It opens the door to the knowledge both parties need to maneuver their ways through a complicated system. For years people have been uninformed when dealing with CSE agencies. The crux of the matter is that most custodial parents and non-custodial parents do not know how this system works, how it can affect them, and what rights they have in this system.

Stumbling through the CSE system is a journey no one wants to take. It is an odyssey that begins with the end of a relationship that may have lasted many years or just one night. But if you have decided to read this book, the outcome of this relationship for you has been the same... you have a child or children who need to be supported. Partners who were once in love with each other and who were prepared to spend the rest of their lives together, now find themselves dealing with the emotional issues that come from a broken relationship. As reality sets in, they realize their financial livelihoods are now in danger. In a perfect world, both parents would be happy with the arrangements for supporting their children even after their relationship has ended. But then, in a perfect world, parents would not separate from their partners. The CSE system was established to help rectify some of the damage caused by these relational breakups.

People who are financially secure may hire attorneys to handle the volatile issue of support. Others, who are unhappy with their attorneys or who can not afford an attorney, have another option: the Child Support Enforcement (CSE) Agency. However, traversing the maze of the bureaucratic child support system can be a shocking experience for the average person.

We have worked in this system. Bonnie White is now a Child Support Enforcement officer who has worked for a District Attorney's Office - Family Support Division in California for five

years. Douglas Pipes was the supervising deputy in charge of a CSE agency for more than five years. The CSE agency performs vital services establishing paternity, establishing child support orders, and enforcing child support and spousal support orders. Whether you are the custodial parent (CP) or the non-custodial parent (NCP), dealing with this government agency can completely frustrate you. If you have been frustrated, take heart, because much of your frustration may be needless. Your frustration may be caused only by your lack of knowledge on how the CSE system works. Knowledge is power and this book arms you with the facts you'll need to work effectively in the system.

The words *child support* can ignite anger and hostility in even the most amicable of relationships. Often both parents are angry with each other when their relationship ends. While some former partners are amicable at the onset of the breakup of their relationship, their love for their children is often overridden by monetary disputes. Either you are the parent who needs support for your children, or you are the parent responsible for paying it. No matter how you slice it, child support issues are likely to become a central part of your post-separation relationship.

During our years in the child support system, we have seen first-hand how angry, confused and frightened parents can become. The volume of telephone calls, mail and personal visits to the child support office is enormous. People seem to ask the same questions again and again: What is a paternity issue? How do I go about getting a child support order when I can't afford an attorney? How do you make the other parent pay? How long will this process take? What gives you the right to attach my wages? Do I need an attorney? Isn't there some way to get action on my case? How do I reach someone through your telephone system? No one seems able to gather enough information to answer these questions.

How **does** a parent get answers to these questions? How does a parent get action on his or her case? All of this information is vital to both parents involved in a child support case. To each person, his or her case is *the* most important case. We intend to answer the questions that parents most frequently ask, to guide you through the child support enforcement system, and to explain the rights and responsibilities you will have in this system.

Even if you are represented by a private attorney, your journey through the judicial system may be daunting. Attorneys are business people. Their business is their time and expertise, so they must charge you to take the time to answer your questions. Some attorneys encourage the non-custodial parent to fight the CSE agency in court; the attorney is then retained for a fee. Court hearings ensue and a final judgment is rendered. The end result is often that the non-custodial parent ends up paying the same amount of child support that the CSE office advised should be paid long before the courtroom battle took place. Now not only will the non-custodial parent pay child support, but that parent must also pay the additional cost of attorney's fees.

Many custodial parents pay thousands of dollars on their own to obtain a support order, then find they are unable to locate the non-custodial parent, or they are unable to enforce the order. By the time these parents turn to a CSE agency for help, they are often owed thousands of dollars in back child support. It is possible to obtain the information you need to help you decide whether you need an attorney. You may be surprised to find that you *do not* need an attorney to represent you on child support issues.

The federal government has mandated that all states become fully automated in child support functions or risk a reduction in the federal funding for child support enforcement. California's statewide computer system called SACSS (Statewide Automated Child Support System) is in its early implementation stages. Every county's CSE agency in California will be

linked to this automated system. The system will simplify and automate many tasks, but the system has taken years to develop and may not become fully operational for another year or more. Many states are already on-line with their own automated child support enforcement programs. Eventually, all states' computer systems will be linked to each other.

The information contained in this book applies generally throughout the United States. Since we are most familiar with California's child support system, and since California maintains one of the largest child support caseloads in the United States, California's laws and procedures are highlighted in this book. However, all states operate under federal CSE guidelines and time frames. Most of the procedures we describe in this book are used throughout the United States. As in any legal matter, you should consider consulting an attorney or your local CSE agency to confirm or clarify any subjects we discuss in this book.

If you, a friend, or a relative have questions relating to child support, or if you have a case that is being handled by a Child Support Enforcement agency, this book will be a valuable tool for you. An attorney may be needed to handle complex legal issues and issues of child custody, child visitation, and property settlements, since CSE agencies do not usually become involved in these subjects. This book offers you the only comprehensive guide on how you can deal with Child Support Enforcement agencies. It gives simple answers to difficult questions in an easy-to-read format, and its glossary gives clear definitions of the terms used by CSE agencies. This book will help you to help us work your case. You now have an inside source. Shall we begin?

Chapter One

The Child Support Enforcement Agency And Its Services

The child support enforcement (CSE) system was created by the federal government in the late 1960's to facilitate the collection of support for children who needed the support of **both** parents. The object of enforcing support obligations was to prevent poverty among children and to reduce welfare rolls. At its inception, the primary target of federal legislation was reduction of welfare costs caused by Aid To Families with Dependent Children (AFDC). State Departments of Social Services, governmental agencies which supervise welfare programs, referred cases to the state established agency responsible for child support enforcement. The CSE agency then pursued the absent parents to obtain reimbursement for welfare paid on behalf of their children. The idea behind child support enforcement was that child support payments would replace governmental assistance for these children.

It soon became obvious that child support enforcement could drastically reduce welfare costs. By collecting child support from non-custodial parents, children could be removed from AFDC. In the early 1970's, the federally-funded CSE program was expanded to provide CSE services to custodial parents who were not receiving welfare. The idea for including non-aid families in the CSE program was to prevent families from needing to apply for AFDC (welfare avoidance). As a condition of receiving welfare grants from the federal government, states were required to establish CSE agencies to collect child support for custodial parents who received welfare and for non-aid custodial parents. The federal legislation was enacted as Section (D) of Title IV of the Social Security Act. Thus, Child Support Enforcement (CSE) Agencies are now called IV-D agencies.

The Federal Government supervises and regulates the CSE program. States implement the CSE program by enacting their own state laws creating and empowering CSE agencies. The first CSE offices were staffed by a handful of caseworkers. Work was done manually, and the process of collecting child support was slow and time consuming. As caseloads grew so did the staffing requirements. The enactment of new laws gave these CSE agencies more and more powers to get information and to enforce child support orders. The advent of computers accelerated child support collections and caseloads. Annual child support collections increased, and the pace of new welfare cases slowed.

The Nineteenth Annual Report To Congress for fiscal year 1994, compiled by The National Reference Center-Administration for Children and Families, reported that between 1990 through 1994 the CSE program grew from 12.8 million cases (8 million of which were AFDC cases) in 1990 to 18.6 million cases (10.4 million of which were AFDC cases) in 1994. During this five-year period, the non-AFDC portion of the caseload increased by 69 percent, while the AFDC portion grew by only 36 percent. Child support collections increased from \$6 billion in 1990 to \$9.9 billion in 1994. Non-AFDC collections accounted for 74 percent of the total amount collected. It is easy to see how the CSE program has helped reduce the ranks of welfare recipients and saved billions of dollars each year that would have been expended for the AFDC program.

Understanding the operation of and services provided by these agencies is necessary to give parents a better grasp of their options. Family Support offices represent the taxpayers' interests in recouping (or preventing) welfare costs for minor children. The parent who is absent from the home is normally called the "non-custodial parent (NCP)." The parent or caretaker who has physical custody of the child(ren) is called the "custodial parent or person (CP)." The CSE

agency does not represent the custodial parent, the non-custodial parent, or the children, even though it provides services to and assists each of these groups. The CSE agency is responsible to protect the financial interest of the taxpayers, since the state either already provides AFDC to the children or may eventually be obligated to support the children through AFDC. Consequently, the state has a vested interest in assuring that child support is paid for these children by the parents, and not by the taxpayers.

The custodial parent is not always a "parent." That person can be a relative or guardian with whom the child resides. But whatever the custodial parent's identity, he or she is entitled to receive support for the children from the parent who is absent from the home. When both parents are "absent," and a relative, guardian, or foster parent cares for the children, there are two non-custodial parents - the absent mother and the absent father.

CSE agencies have different names. In the state of California, the local office of Child Support Enforcement is a part of the District Attorney's Office. Its name is the Family Support Division or Family Support Bureau. Other states CSE agencies operate through their Department of Human Services (welfare), their Department of Justice, their state tax agency, or through their Attorney General's Office. However named, all CSE agencies operate under a common set of federal standards through each state's Central Registry and are required to work together nationwide.

To locate your local CSE office, please refer to Chapter Nine of this book, which lists the names, addresses, and telephone numbers for each state's Central Registry, and foreign CSE agencies. By calling your state's Central Registry office, you can then obtain the address and telephone number for the local CSE office in your area.

CSE agencies offer five basic services. They are:

1. Locating the absent parent.
2. Establishing paternity of the father.
3. Establishing child support orders.
4. Establishing medical support orders.
5. Enforcing and collecting child support, spousal support, and medical support orders.

CSE agencies do **not** become involved with custody or visitation disputes, even though custody and visitation orders may be included in the same court order that sets the child support obligation. The person who has a problem with custody or visitation must bring the other parent to court for a legal resolution on those matters. CSE agencies do not create or enforce property settlements, unless the court order specifically provides that property, or revenues from the sale of that property, be used to offset a child support obligation. CSE agencies do not become involved with divorce proceedings, except when they are properly involved on child support questions as part of a marriage dissolution. In a marriage dissolution where the children receive public assistance, the CSE agency must participate in the child support portion of the divorce. In non-aid cases, the custodial parent can request that the CSE office intercede on his/her behalf regarding the child support portion of the divorce. CSE agencies become involved in the child support questions in a divorce only when the non-aid parent requesting CSE agency help is not represented by an attorney on child support issues. You should contact your local CSE office for clarification of their policies and practices on involvement in marriage dissolutions.

CSE agencies do not try to prevent parents from harassing each other, nor do they handle restraining orders. Even though the issue of child support may cause parental harassment, the

parent who feels harassed must initiate legal action against the other parent and resolve these problems without the involvement of the CSE agency. CSE offices sometimes receive telephone calls from parents who say “he is threatening to kill me if I don’t close my child support case,” or “she refuses to let me see the child until I pay my child support.” While these disputes relate to child support, their resolution is not the business of the CSE agency.

Harassment and threats must be reported to the police and to the courts.

CSE agencies receive child support cases in three ways:

1. The Welfare Department refers all new AFDC or Foster Care cases to the CSE office.
2. A custodial or non-custodial parent presents a completed application for non-aid services to the CSE agency.
3. A CSE agency in another state or country refers a child support case to the CSE agency on behalf of the non-custodial parent or welfare case in the other jurisdiction.

Although each CSE agency has a unique personnel structure, the basic structure of a CSE agency consists of two parts: (1) a unit to establish a child support order; and (2) a unit to enforce a child support order. The first action in a case in which the custodial parent does not have a court order for child support and whose case may involve a paternity issue is the adjudication of the father’s paternity of the child and the establishment an order for support (see chapter five on paternity). If the absent non-custodial parent’s whereabouts is unknown, the first step in establishing paternity and a support order is to find that parent.

If a child support order already exists or a divorce order includes a child support provision, what is required is enforcement of the support order. Every case is different, so cases are not

easily categorized. For instance, one case may contain a divorce order, may involve children on welfare, may involve a non-custodial parent who resides out of state, and may have additional children who need to be added to the child support portion of the divorce order. Simple divorce orders require only enforcement of the order.

However complicated or simple your case may be, this book will lead you step-by-step through the CSE process, enabling you to generally understand how your case should be handled and what rights you have. This journey through the entire CSE system will be an educational experience for you. A journey you can not afford to miss.

THE WHITE HOUSE
WASHINGTON

January 13, 1997

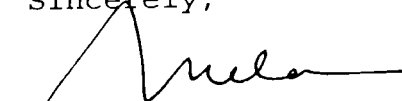
Ms. Caren Wilcox
2123 California Street, NW
Apartment G-8
Washington, DC 20008

Dear Caren:

I received your letter along with a copy of your resume. I obviously hope there is a place for you and I will let you know if I hear anything in your area of interest.

Thanks for writing and best wishes.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Melanne', with a long horizontal stroke extending to the right.

Melanne Verveer
Deputy Chief of Staff
to the First Lady

C

Caren A. Wilcox
2123 California Street N.W.
Apartment G-8
Washington, DC. 20008
(202) 462-6513

November 17, 1996

The Honorable Melanne Verveer
Deputy Chief of Staff to the First Lady
The White House
Old Executive Office Building
17th and Pennsylvania Avenue NW
Washington, DC 20500

Dear Melanne:

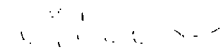
As you know I have been working up in Pennsylvania during the fall months as Regional Advocate for SBA. My arrangements with Jere Glover were that this would undoubtedly be a temporary position, due to the fact that my personal circumstances do not lend themselves to giving up my condo in Washington for a permanent move to Philadelphia for this job. A one thousand mile commute from Hummelstown to King of Prussia every week is not a long-term possibility.

I am enclosing a copy of my resume as I know that you hear of so many opportunities in the White House and throughout the administration. I continue to have an interest in economic development issues, health care and in international opportunities. I have contacted Bob Nash and Peg Clark about my interests, and have written to Erskine as well.

Please keep me in mind as staffing progresses. I believe that I have a unique set of qualifications which could be of significant value, having served the administration during most of the last four and a half years, and built up a base of knowledge and contacts regarding the positions of the President and his administration.

I wish you well during these next few months, I know they will be especially busy.

Sincerely yours,



Caren A. Wilcox

Enclosure

CAREN A. WILCOX
The Brighton, G-8
2123 California Street, NW
Washington, DC 20008
Telephone: (202) 462 6513
PA Home Telephone: (717) 566 6610

- **EXECUTIVE WITH PROVEN RECORD OF ACHIEVEMENT AT SENIOR LEVELS OF BUSINESS, GOVERNMENT, PUBLIC AFFAIRS MANAGEMENT AND POLITICAL LEADERSHIP**
- **EXPERIENCED IN MANY SUBJECT AREAS AND POLITICAL JURISDICTIONS, INCLUDING BUSINESS TAX AND GOVERNANCE ISSUES, FOOD AND AGRICULTURE, INTERNATIONAL TRADE, BENEFITS LEGISLATION AT FEDERAL, STATE AND LOCAL LEVELS, EXTENSIVE LEGISLATIVE AND REGULATORY ACTIVITY IN BI-PARTISAN ENVIRONMENTS**
- **LEADER IN TRADE ASSOCIATIONS, COALITIONS AND NON-PROFITS**
- **DEMONSTRATED STRENGTHS IN STRATEGIC PLANNING, ORGANIZING AND MANAGING NEW PROGRAMS, AND MANAGING FOR CHANGE**

REGIONAL ADVOCATE, REGION III, U.S. SMALL BUSINESS ADMINISTRATION September 1996 to present

Representative of the Office of Advocacy, SBA, in the mid-Atlantic states and the District of Columbia. Working to enhance the growth of small business by interacting with small business leaders, business and trade associations, local, county, state and Congressional elected and appointed leadership. Projects include continuous communication with White House Conference on Small Business delegates concerning the administration's positions on implementation of their recommendations; development of press conferences, meetings, award ceremonies and one-on-one meetings to gain public recognition of needs and accomplishments of small businesses in Region III. Introduce ACE-Net (angel capital network on internet) to Region III and women's investment community. Team effort with Regional Administrator and District Directors to develop strategies to implement SBA mission in region.

EXECUTIVE VICE PRESIDENT, NATIONAL ASSOCIATION OF WOMEN BUSINESS OWNERS July 1995 - August 1996

Principal paid staff reporting to volunteer Board of Directors of this non-profit, chapter based, professional association of women entrepreneurs. Responsible for leading staff of seven in all aspects of association headquarters operations. Worked with board president and members to enhance and improve organization to achieve its new vision and mission. Ran the association's meetings including its board meetings, and its economic, public policy and leadership meetings, some in coordination with volunteer member committees.

- Achieved major fiscal and organizational turnaround for this twenty-two year old organization. Analyzed headquarters operations, funding sources, membership and benefits programs. Evaluated staff and financial condition of the organization. Converted to permanent staff, developed new communications materials and vehicles, revamped financial department, and improved the computer system.
- Developed new corporate partnerships, and enhanced current corporate sponsorships by developing new member benefits, and enhanced corporate partner contact with chapters and members. Implemented the Wells Fargo Billion Dollar Loan Fund for Women Business Owners program for NAWBO.
- Represented the association in the electronic and print media, including a major presentation on C-Span. Represented NAWBO at a meeting of women business owners sponsored by the woman mayor of Heidelberg, Germany, and made a trade visit to the government of Baden Wurttemberg and its trade associations.

ADVISOR AND DETAILEE TO THE WHITE HOUSE. DIRECTOR, BUSINESS OUTREACH, POLITICAL CONSTITUENCIES DEPARTMENT, DEMOCRATIC NATIONAL COMMITTEE (DNC)

February 1993 - July 1995

At the request of the Chair, created a function for the DNC which continued the pioneering work of the Clinton/Gore '92 campaign to organize a business political constituency which supported the policy objectives of the administration on key issues. It included political outreach to both the large and small business communities, including business owners, senior executives, company representatives and trade associations in Washington and throughout the nation. Identified important political business constituencies for the White House and the DNC, providing extensive advice about the business community to senior leaders of the party and the administration. Developed the grassroots and lobbying coalitions, independently at the DNC, to support the passage of the President's Economic Plan.

Detailed to the White House Office of Public Liaison from May 1994 to January 1995 to work on health care reform, passage of GATT, School to Work, and the Summit of the Americas. Planned meetings, prepared briefings for, and briefed senior members of the White House staff, members of the Cabinet and the President. Identified and communicated with business leaders supportive of the President's positions on issues. Occasional special assignments after January 1995.

- For the Summit of the Americas in Miami, organized advance briefings and attendance at the Summit for major U.S. foreign affairs opinion leaders, identified and prepared invitations for participants from diverse business constituencies, and acted as liaison for the Kennedy Center sponsors of the Summit Gala.
- Accompanied several CEOs from major airlines to the signing of the "Open Skies" Agreement during the President's State Visit to Canada.
- Developed the coalition and event for "Small Businesses for Health Care Reform" at which the President was able to announce the coalition, which included trade associations with more small business members, cumulatively, than were contained in the NFIB membership. Arranged numerous other meetings with business executives regarding health care.
- At the request of Assistant to the President for Public Liaison, Alexis Herman, developed a plan of action for future business liaison for the Office of Public Liaison.

TRANSITION RESPONSIBILITIES

November 1992 - January 1993

Staff work for "The Economic Conference" in Little Rock. Advisory work on health care planning in Washington.

DEPUTY DIRECTOR, BUSINESS, POLITICAL DEPARTMENT, CLINTON/GORE '92 , Little Rock, AR

August 1992 - November 1992

Developed an outreach plan for large and small businesses, trade associations and individual small business leaders. Submitted the plan to the campaign, and was asked to implement outreach to major business constituencies along with Director already working with high technology community. Marketed manufacturing, high technology and small business policies of the candidates. Carried out constituency operations for "CEOs for Clinton/Gore" breakfast in Chicago. Programmed individual CEOs for presentations across the US in support of the ticket.

HERSHEY FOODS CORPORATION - Hershey, PA

Director, Government Relations 1980 - 1993
Manager, Government Relations 1975 - 1980

Created and developed the first Government Relations Department for Hershey Foods, and was the first woman to be appointed to the executive position of "director," reporting to the Chairman and other management committee executives for eighteen years. While hiring and developing a staff which eventually reached seven employees in Hershey and Washington, DC, managed the strategic planning, analysis and implementation of public policy positions, and federal, state, local and international government relations, political action committee and education programs.

Worked on business issues at local, state and federal levels such as business and food taxes, transportation, food labeling and safety, environmental and land use planning issues, human resources and benefits, international trade and health care

reform -- including negotiating with the PA AFL-CIO, the legislative development of the PA Health Care Cost Containment Council. Identified representatives in Brussels to represent the company in the EC. Worked in bi-partisan legislative and regulatory environments throughout the country and at the federal level.

- Chaired first selection committee for hiring outside public relations counsel, and developed information programs for Hershey concerning products and public policy issues.
- Personally represented the corporation in its most important jurisdictions - Pennsylvania and Hershey.
- Chaired internal and trade association task forces and formed effective corporate and non-profit coalitions of diverse interests on matters of public policy, including work with the Grocery Manufacturers of America, Chocolate Manufacturers of the U.S.A., National Association of Manufacturers, PA Business Roundtable, PA Chamber of Commerce, California Manufacturers Association, PA AFL-CIO, PA Citizen Action and many others.
- Experienced crisis manager, including the event at Three Mile Island.

HIGHER EDUCATION POSITIONS

1971 - 1975

CONSULTANT ON EQUAL OPPORTUNITY - Advised PA Department of Education, Office of Higher Education and other colleges and universities. UNIVERSITY OF PENNSYLVANIA, Philadelphia, PA - Assistant Dean, College of Liberal Arts for Women - Academic and vocational advisor to undergraduates.

INTERNATIONAL BUSINESS AND EDUCATION POSITIONS

1965 - 1971

GIRARD BANK, Philadelphia, PA - New Business Development Administrator, International Division. INSTITUT IMEDE, Lausanne, Switzerland - Administrative Assistant, Marketing Department in Nestle's bi-lingual business school. THE AMERICAN SCHOOL IN SWITZERLAND, Lugano, Switzerland - Assistant Director of Admissions. FRANKLIN BOOK PROGRAMS, New York City, NY - Executive Secretary and administrator of U.S. AID programs, including programming its publishing trainees from developing countries, and administering its book piracy prevention fund.

EDUCATION

UNIVERSITY OF PENNSYLVANIA, Philadelphia, PA -- Graduate School of Arts and Sciences. MA International Relations - 1970

WELLESLEY COLLEGE, Wellesley, MA -- BA History - 1964

REPRESENTATIVE PROFESSIONAL ASSOCIATIONS/APPOINTMENTS AND AWARDS

PUBLIC AFFAIRS COUNCIL, Washington, DC - Treasurer and Vice Chair
THE CONFERENCE BOARD, member, Public Affairs Research Council
GROCERY MANUFACTURERS OF AMERICA, Chair, Public Policy Forum
PENNSYLVANIA BUSINESS ROUNDTABLE, Chair, Government Affairs Committee
JOB OPTIONS FOR WOMEN, Chair, Harrisburg, PA

DISTINGUISHED MEMBER OF THE BOARD, PUBLIC AFFAIRS COUNCIL, first honoree
PRESIDENT'S AWARD, THE NATIONAL ASSOCIATION OF WOMEN BUSINESS OWNERS, July 1996
BLUE SHIELD OF PENNSYLVANIA, Member of the Corporation and Dental Review Committee
THE DEFENSE ADVISORY COMMITTEE ON WOMEN IN THE SERVICES, (the DACOWITS) -- US DEPARTMENT OF DEFENSE
ACADEMY OF WOMEN ACHIEVERS, YWCA of the City of New York, elected 1985

THE WHITE HOUSE
WASHINGTON

April 7, 1997

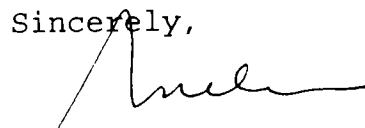
Ms. Pat Williams
Center for the Rocky Mountain West
Milwaukee Station, 2nd Floor
Missoula, MT 59812-1205

Dear Pat:

Thank you for your letter and the materials which I have forwarded to the First Lady. We really miss you and Carol.

Best wishes to you both.

Sincerely,


Melanne Verveer
Deputy Chief of Staff
to the First Lady

*Call us whenever
you're back in
Washington.
It's just
not the same.*

March 31, 1997

Ms. Pat Williams
Center for the Rocky Mountain West
Milwaukee Station, 2nd Floor
Missoula, MT 59812-1205

Dear Pat:

Thank you for your letter and the
materials which I have forwarded to
the First Lady, ~~per your request.~~

~~Thanks for writing and best~~
wishes.

Best wishes to
you too

Sincerely,

really
We miss you and
Carol.

Melanne Verveer
Deputy Chief of Staff
to the First Lady

The University of
Montana

Pat Williams

Senior Fellow

Center for the Rocky Mountain West

Milwaukee Station, 2nd Floor

Missoula, MT 59812-1205

(406) 243-7700 Office

(406) 549-4977 Fax

E-mail: williams@crmw.org



(R)

Pat Williams

Dear Melanne,

3/
97

Carol & I have settled,
at least sort of, in
these first three months
back in Montana; enjoying
& very busy.

Will you please see
that the attached makes
it to the first Lady's
file - Thanks!
I hope to see you
before too much time
goes by.

Best,
Pat

THE WHITE HOUSE
WASHINGTON

February 28, 1997

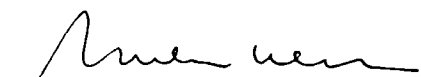
Mr. James Wilson
1800 Wincanton Drive
Las Vegas, NE 89134

Dear James:

On behalf of Mrs. Clinton, we are sending you the enclosed booklet about the White House. We hope you enjoy it. We know you'll write a fine report.

Best wishes.

Sincerely,



Melanne Verveer
Deputy Chief of Staff
to the First Lady



STATE OF NEVADA
EXECUTIVE CHAMBER

BOB MILLER
Governor

Capitol Complex
Carson City, Nevada 89710

TELEPHONE
(702) 687-5670
Fax: (702) 687-4486

February 24, 1997

Melanne Verveer
Deputy Chief of Staff
Office of the First Lady
The White House
Washington, D.C. 20500

VIA FACSIMILE

Dear Ms. Verveer:

Governor Miller's former Chief of Staff recently told him that her eight year old son, James Wilson, has been assigned by his teacher to write a school report about Mrs. Clinton, and the Governor suggested that a letter from the First Lady might be a neat addition to the report. Per the Governor's request, I am writing to ask if a letter from the First Lady to James would be possible.

James is a third grader at the Meadows School in Las Vegas, Nevada and the last report he wrote on a "famous person" was about Eleanor Roosevelt. His home address is 1800 Wincanton Drive, Las Vegas, Nevada 89134.

Thank you for your consideration of this request. If you need additional information, please do not hesitate to contact me.

Sincerely,

A handwritten signature in cursive script, reading "Nicole J. Lamboley".

NICOLE J. LAMBOLEY
Executive Assistant

THE WHITE HOUSE
WASHINGTON

April 7, 1997

Ms. Sharon Witherell
Development and Public Affairs
Institute of International Education
809 United Nations Plaza
New York, NY 10017-3580

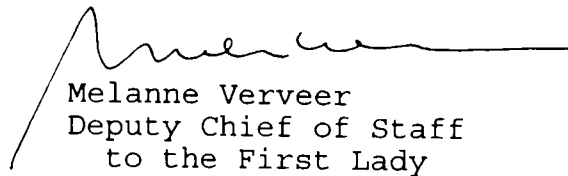
Dear Ms. Witherell:

On behalf of the First Lady,
thank you very much for your letter
and materials you forwarded which were
helpful in planning her trip to
Africa.

We are grateful for your
assistance and for the vital work you
are doing to address the issue of
international education exchange.
Enclosed are copies of Mrs. Clinton's
speeches in Africa.

Best wishes in your important
work.

Sincerely,



Melanne Verveer
Deputy Chief of Staff
to the First Lady

Encl.

March 31, 1997

Ms. Sharon Witherell
Development and Public Affairs
Institute of International Education
809 United Nations Plaza
New York, NY 10017-3580

Dear Ms. Witherell:

On behalf of the First Lady,
thank you very much for your letter ~~and~~
and materials you forwarded which were
helpful in planning her trip to
Africa.

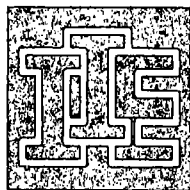
We are grateful for your
assistance and for the vital work you
are doing to address the issue of
international education exchange.

Best wishes in your important
work.

Sincerely,

Melanne Verveer
Deputy Chief of Staff
to the First Lady

*Enclosed are copies
of Mrs. Clinton's
speeches in
Africa*



INSTITUTE OF INTERNATIONAL EDUCATION
809 UNITED NATIONS PLAZA, NEW YORK, NY 10017-3580

DIRECT DIAL (212) 984-

March 11, 1997

First Lady Hillary Rodham Clinton
Office of the First Lady
1600 Pennsylvania Avenue, N.W.
Washington, DC 20500

Dear Mrs. Clinton:

On behalf of my colleagues at the Institute of International Education, I would like to wish you a safe and successful trip to Africa. We were delighted to provide Carrie Greenstein with statistics and background information on educational exchange between the United States and Africa in preparation for your trip, drawing upon data from *Open Doors 1995-96*, IIE's annual USIA-funded report on international educational exchange. We applaud your interest in this important topic.

IIE's president, Richard M. Krasno, would be very interested to discuss with you or members of your delegation your observations on educational exchange with Africa, or any ideas for new initiatives that come to light during your trip.

For 78 years, IIE has worked to foster mutual understanding, build global problem-solving capabilities, and develop international competence through international education and cultural exchange. Over the past decade, IIE has also become a prominent actor in international training and technical assistance. We work at the crossroads of public and private sector interests and the academic community, building partnerships to mobilize resources to meet common goals. We believe that international education has a critical role to play in preparing the leaders of tomorrow and shaping our collective future for the better.

IIE has a wide range of experience in developing and administering programs of exchange with Africa, including the USIA-sponsored Fulbright and Hubert H. Humphrey Fellowships. Another notable example of a public-private partnership for educating future leaders from Africa is our South African Education Program, which was initiated in 1979, with corporate, foundation, and university support, to compensate in some measure for the inferior higher education opportunities then available to blacks. After several years of demonstrated effectiveness, USAID joined the effort, providing major government support. Today nearly 1,600 black South Africans have completed U.S. degrees and returned to South Africa to play significant roles in building a post-apartheid society. One alumnus, Phakamile Gongo, came to Washington as first secretary of the South African Embassy in recent years, serving as his country's first black diplomat.

page 2

We are currently working with both USIA and USAID, as well as private sponsors, to identify new opportunities for education and training. For example, in 1996, we began administering the Mandela Economic Scholars Program to train future leaders from South Africa in applied and business economics. We also provided assistance with arranging the recent U.S. visit of Premier Tokyo Sexwale and his delegation through the USIA Voluntary Visitor Program.

Carrie asked specifically about African students at Historically Black Colleges and Universities in the United States. We have been working with the UNCF on a Ford Foundation-funded initiative to strengthen international studies programs at HBCUs in the United States. Under this program, a delegation led by Margery Gans of Spelman just returned this week from a visit to South Africa to encourage more linkages and exchange of students between HBCUs in both countries. In addition, I have provided a report on the U.S. host institutions for students from the countries that Carrie requested, and we've noted HBCUs on this report. Finally, there are nineteen participants in our South African Education Program currently enrolled at HBCUs.

IIE is committed to expanding the flow of current and future government, business and nonprofit leaders from other countries to the United States for study and training, and to helping them establish professional contacts and gain a firsthand understanding of America's political, social, economic and cultural institutions and values. We are placing a particular emphasis on countries in the process of democratizing and establishing market economies, and to students and professionals working in the areas of the environment, business development, information technology, and non-governmental organizations.

We would be pleased to provide further information on the Institute or any of our programs.

Sincerely,



Sharon S. Witherell
Development and Public Affairs

THE WHITE HOUSE
WASHINGTON

April 1, 1997

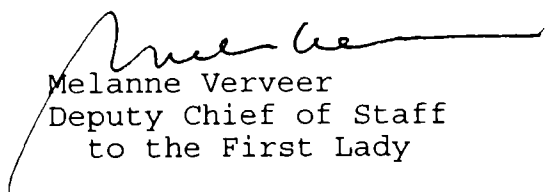
Mr. Gilbert Wolf
National Administrator
Plasterers and Cement Masons Job Corps
Training Program
1029 Vermont Avenue, NW
Suite 1000
Washington, DC 20005

Dear Mr. Wolf:

Thank you very much for your letter and the information on the Job Corps which is doing such vital work in providing services to the community. We have shared your materials with others here as well.

We commend you for your efforts.
Best wishes.

Sincerely,



Melanne Verveer
Deputy Chief of Staff
to the First Lady

Sent to Carol Thompson-Cole
to review as possible
event for a DoL
official.

Pauline



Pauline

**PLASTERERS
AND CEMENT MASONS
JOB CORPS
TRAINING PROGRAM**

March 6, 1997

1029 VERMONT AVENUE, NW
SUITE 1000
WASHINGTON, DC 20005
202 347-2500

Ms. Melanne Verveer
Deputy Chief of Staff
to the First Lady
Room 100
OEOB
Washington, D.C. 20500

R +
Forward
to Carol
Thompson-Cole
in OMB

Dear Ms. Verveer :

We are writing to see if the First Lady would be interested in supporting an available, cost-saving resource for repair of the D.C. Schools - The Job Corps Training Program.

Here, in the District of Columbia's own backyard, we have area Job Corps Centers and skilled young people who are perfect for this type of construction training opportunity.

As many know, Job Corps has worked on repair, renovation and rehab in school districts throughout the United States - at huge cost savings to communities everywhere (See Below)*. Job Corps students work for free under the guidance of skilled instructors and contractors. The cost is for materials only.

We felt this was a wonderful opportunity to give our young people the training opportunity they need (especially if they are expected to get and KEEP jobs when they graduate). In addition, the cost savings to the Federal Government and the District of Columbia would be significant and worth pursuing.

If you want us to provide more information on any of the thousands of similar projects we have worked on over the past 30 years, please feel free to contact our office in Washington, D.C.

Sincerely,

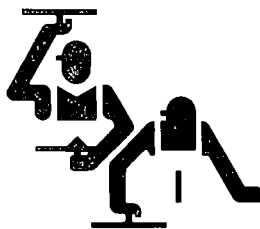
Gilbert A. Wolf
National Administrator
Plasterers & Cement Masons
Job Corps Training Program

GAW:wsc
Enclosures

*On January 1, 1995, The Dept. Of Labor presented "From Cakes to Construction - Job Corps Rewards America." This report detailed over \$42 million in savings from Job Corps Community Based Projects throughout America.

Sponsored by:

NATIONAL PLASTERING INDUSTRY'S
JOINT APPRENTICESHIP
TRUST FUND
OPERATIVE PLASTERERS' AND
CEMENT MASONS'
INTERNATIONAL ASSOCIATION
ASSOCIATION OF THE
WALL AND CEILING INDUSTRIES-
INTERNATIONAL



2

**PLASTERERS
AND CEMENT MASONS
JOB CORPS
TRAINING PROGRAM**

March 6, 1997

1022 VERMONT AVENUE, NW
SUITE 1000
WASHINGTON, DC 20005
(202) 347-2500

Ms. Melanne Verveer
Deputy Chief of Staff
to the First Lady
Room 100
OEOP
Washington, D.C. 20500

Dear Ms. Verveer :

We are writing to see if the First Lady would be interested in supporting an available, cost-saving resource for repair of the D.C. Schools -- The Job Corps Training Program.

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Sincerely,

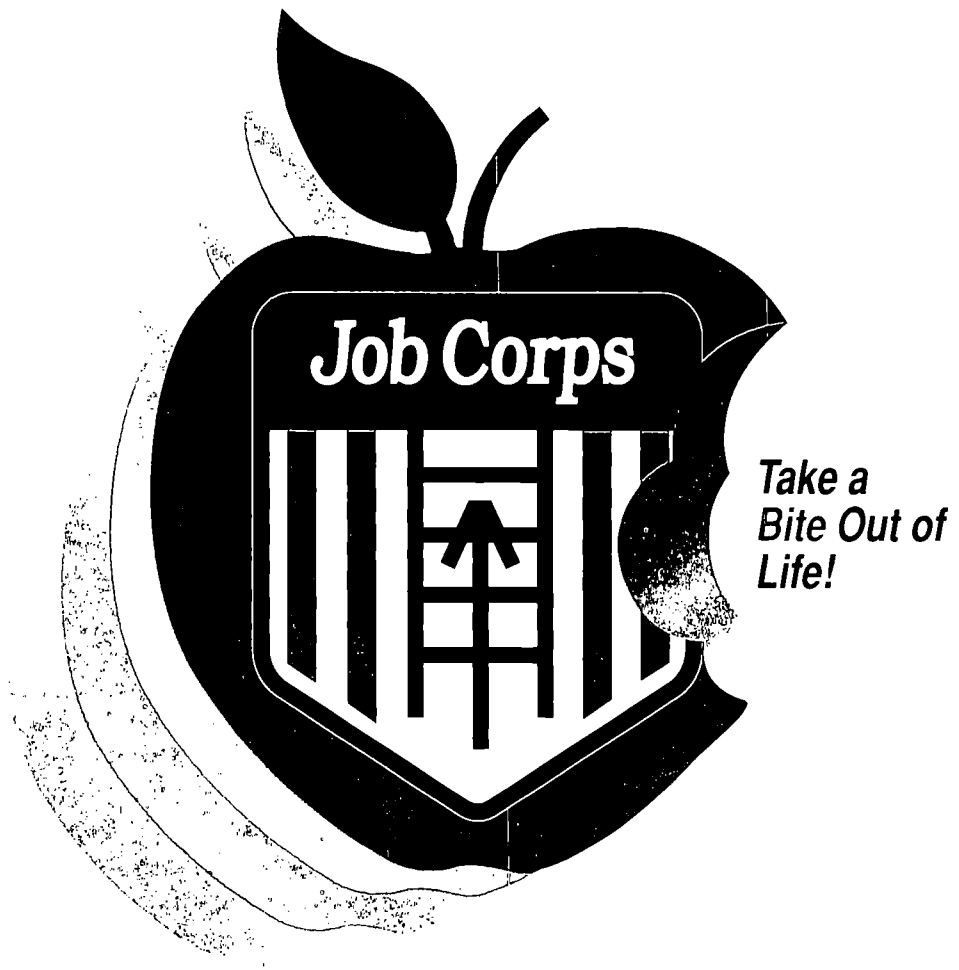
Gilbert A. Wolf
National Administrator
Plasterers & Cement Masons
Job Corps Training Program

GAW:wsc
Enclosures

*On January 1, 1995, The Dept. Of Labor presented "From Cakes to Construction -- Job Corps Rewards America," This report detailed over \$42 million in savings from Job Corps Community Based Projects throughout America.

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The *Bite* That Starts It All...

The Plasterers and Cement Masons Job Corps Training Program

Let **Job Corps** entice you with a trained young man or woman who is ready to work on your next construction project. Take advantage of the many benefits we have to offer—Placement Services, Direct Referral and more.

Hire a Cement Mason or Plasterer graduate and
Take a Bite Out of Life! To find out how **call:**

1-800-424-5111
(FAX 202-393-5364)

Visit our Web Site at <http://members.aol.com/j4jobs> E-mail: J4Jobs@aol.com

The Plasterers and Cement Masons Job Corps Training Program

Suite 1000 • 1029 Vermont Avenue, NW • Washington, DC 20005

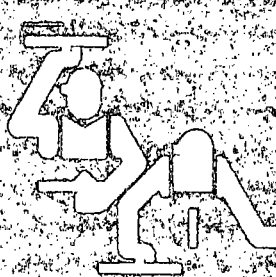
(See reverse side for more details.)

Plasterers and Cement Masons Job Corps Training Program

The Plasterers and Cement Masons Job Corps Training Program is a Federally-funded, national vocational skills program that teaches young men and women the basic skills, knowledge and latest advancements of construction in the Cement Masonry and Plastering trades.

Our goals are simple: provide the construction industry with a quality-trained work force and provide youth with a career path to follow. For decades, the Job Corps has successfully provided millions of America's young people with the preliminary training necessary to hit the ground running in your company or organization.

Training is done through a combination of 30% classroom instruction and 70% actual job-site experience for approximately 1 year. We teach the basic skills in all areas of plastering and cement finishing:

Cement Masons	Plasterers	
Flatwork Finish Curb & Gutter Rub & Patch Form Setting Concrete Repair	Application with Hawk & Trowel EIFS System Veneer Plaster Spray Equipment & Hand Texture Rod & Darby	

Upon completing their training, Job Corps graduates are available for job placements throughout the United States and are ready to work on your next construction project.

Take a Bite Out of Life and let Job Corps work for you! For more information on hiring Job Corps graduates please contact our representative for your area or call our National Office at **1-800-424-5111**.

Visit our Web Site at <http://members.aol.com/j4jobs>
E-mail: J4Jobs@aol.com

Regional Representatives:

Michael Fromm
Telephone: 800-424-5111, ext. 500
California, Hawaii, Idaho, Nevada

Neal Sanchez
Telephone: 800-424-5111, ext. 501
Arizona, Colorado, New Mexico, North Dakota, South Dakota, Utah, Wyoming

Roger Huntley
Telephone: 800-424-5111, ext. 502
Illinois, Iowa, Kansas, Minnesota, Missouri, Nebraska, Wisconsin

David Neal
Telephone: 800-424-5111, ext. 503
Arkansas, Louisiana, Mississippi, Oklahoma, Texas

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Telephone: 800-424-5111, ext. 504
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Richard Lacey
Telephone: 800-424-5111, ext. 505
Alaska, Montana, Oregon, Washington

Frank Palmasani
Telephone: 800-424-5111, ext. 506
Connecticut, Delaware, Maine, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, Vermont

Roger Strickland
Telephone: 800-424-5111, ext. 507
Indiana, Kentucky, Maryland, Michigan, Ohio, Tennessee, West Virginia

KEEP THE DREAM ALIVE:

A SINGLE OPPORTUNITY IS ALL IT TAKES

American Dream is still possible
and our young people want to give it a shot.
Provide the opportunity and do your part
to keep the **American Dream alive!**

Hire a Job Corps graduate who has trained
hard for a career in the construction industry:
Plasterers, Cement Masons, Carpenters,
Painters, Operating Engineers, Bricklayers
and more...

Give America's At-Risk youth a chance to
prove they can make it on your next
construction project.

Bring youth into your workforce and bring
pride to our youth.



For information on Plasterer and Cement Mason Trainees write to:

THE PLASTERERS AND CEMENT MASONS
JOB CORPS TRAINING PROGRAM
1029 Vermont Avenue, NW / Suite 1000 / Washington, DC 20005

Or call: **1-800-424-5111**



MUSCLE IN ON THE WORK FORCE OF TOMORROW

**RAWN, BEAUTY AND BRAINS
— WE HAVE IT ALL**

There is an endangered species in the United States that eclipses all others: Our country's young people. If something isn't done quickly, the world's greatest power is going to go down the tubes.

We can no longer rely on our overburdened government to solve the growing problem of our uneducated, underfed and poverty stricken younger generation. These suffering young people, in their present condition, will never be able to hold the reins of this country's future without our help.

It is up to people like you, American citizens and responsible employers, to "MUSCLE IN" and help encourage a well-fed, well-educated and well-trained work force for tomorrow.

For decades, Job Corps — a Federally funded program — has taken responsibility for millions of "At-Risk" youth and successfully provided them with the preliminary training they need to hit the ground running with your company, industry or organization.

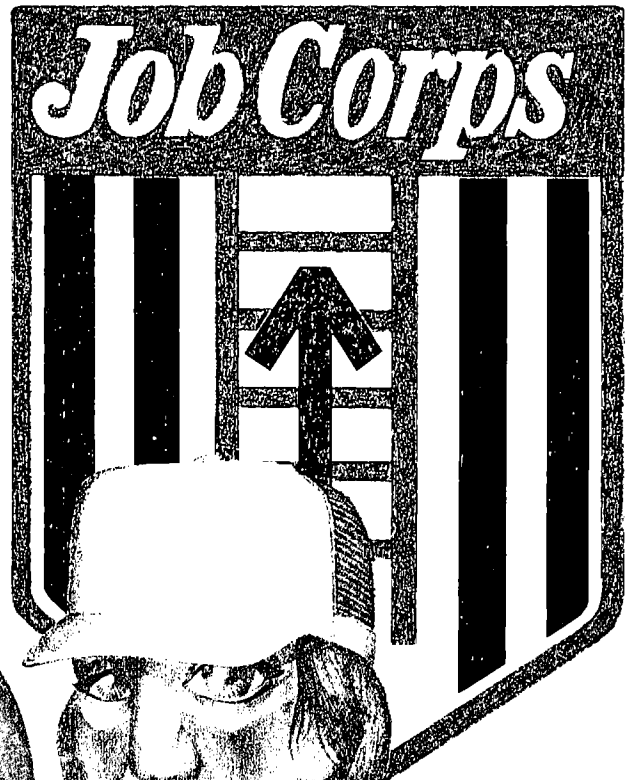
America's melting pot has been Job Corps' source for young men and women of every ethnic description conceivable. Job Corps has brought these youth the training, education and skills for life they had never before experienced.

Job Corps has and is constantly doing its part to "MUSCLE IN" on the most disadvantaged of America's youth and build a work force we can all be proud of.

But once trained, these young people need more: **THEY NEED JOBS!** It is up to you to "MUSCLE IN" and do your part to turn our country around. We need to spur growth, to re-energize and to re-develop America's dying competitive spirit.

Hire a Job Corps graduate today and show your industry, business and community that one person **CAN** make a difference.

There is more to hiring a pre-trained Job Corps graduate than personal gratification and business rewards. Job Corps offers special tax incentives and follow-up counseling to assure a mutually satisfying job experience for everyone involved.



**Western Lath/Plaster/Drywall
Guilds Association**

**66th Annual Convention & Trade Show - October 1992
Nugget Hotel - Reno, Nevada**

FOR MORE INFORMATION ON HOW TO "MUSCLE IN ON THE WORK FORCE OF TOMORROW" (PLASTERER AND CEMENT MASON TRAINEES) CALL: **1-800-424-5111**

THE WHITE HOUSE

April 21, 1997

Dr. Lawrence Wood
President and Medical Director
The Thyroid Foundation of America, Inc.
Ruth Sleeper Hall - RSL 350
40 Parkman Street
Boston, MA 02114-2698

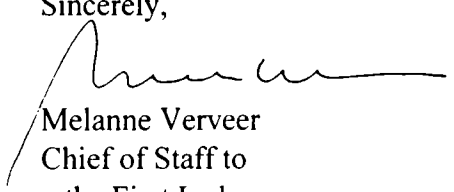
Dear Lawrence:

Thank you for your letter and for your invitation to the First Lady to attend a reception which took place on April 2, 1997 at the Massachusetts General Hospital. We hope that the event was successful.

We regret that Mrs. Clinton was unable to attend the reception as we received your request too late and we were already in Africa.

Thanks again and best wishes.

Sincerely,



Melanne Verveer
Chief of Staff to
the First Lady



The Thyroid Foundation of America, Inc.

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Pat Bradley, L.P.G.A.

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Ellen Brightly

March 17, 1997

Ms. Melanne Verveer

Deputy Chief of Staff to the First Lady

The White House

Washington, DC

Dear Melanne:

I am writing to you in regard to Dr. Stanislav Rybakov who will arrive on March 21 from Kiev in the Ukraine as the first recipient of our Children of Chernobyl Award. He will collaborate with surgeons in four medical centers around the United States to better understand the consequences of the Chernobyl nuclear accident and to work together to develop new surgical techniques and improved pre- and post-operative care to benefit not only the Children of Chernobyl but ultimately perhaps children everywhere.

We are having a reception on April 2 at 2:00 p.m. here at the Massachusetts General Hospital to express our appreciation to Ronald McDonald House Charities for funding the program and to all others who have helped create this program at the Thyroid Foundation of America.

Although we have already heard from one of your staff members that Mrs. Clinton will not be able to join us for this occasion, I would sincerely appreciate it if it were possible for her to send us a short statement of appreciation for what we will be accomplishing on behalf of the children of the Ukraine and ultimately for children everywhere.

When my daughter, Marianna, and I attended your Forum on Chernobyl last year I was deeply moved by the First Lady's sincere dedication to help others globally. As stated in that conference it often takes world-wide efforts and cooperation to raise our children.

Melanne Verveer
March 17
Page 2

The Thyroid Foundation is pleased to be a part of that effort.

Sincerely yours,

A handwritten signature in cursive script that reads "Lawrence C. Wood, M.D." followed by a small flourish.

Lawrence C. Wood, M.D., F.A.C.P.
President and Medical Director

P.S. I will be trout fishing in Utah during the week of March 16, but will be happy to telephone you after my return on March 24 if you have any questions about the nature of the program. In the meantime, our Director of Operations, Ilia Stacy, will be available to answer any early questions you may have.

LCW:vp

Clinton Presidential Records Digital Records Marker

This is not a presidential record. This is used as an administrative marker by the William J. Clinton Presidential Library Staff.

This marker identifies the place of a tabbed divider. Given our digitization capabilities, we are sometimes unable to adequately scan such dividers. The title from the original document is indicated below.

XYZ

Divider Title: _____

THE WHITE HOUSE
WASHINGTON

April 7, 1997

Ms. Diana Zuckerman
Institute for Women's policy Research
1400 20th Street, NW
Suite 104
Washington, DC 20036

Dear Diana:

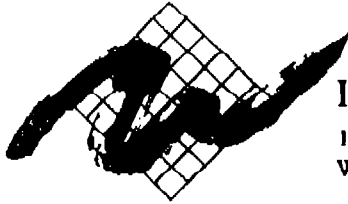
Congratulations on your new position at the Institute. I am thrilled for you and I know you'll make a wonderful contribution. It has also been rewarding meeting and working with your brother. You're an impressive duo!

Thanks for writing and best wishes.

Sincerely,



Melanne Verveer
Deputy Chief of Staff
to the First Lady



INSTITUTE FOR WOMEN'S POLICY RESEARCH

1400 20th Street, NW, Suite 104
Washington, DC 20036

March 26, 1997

Ms. Melanne Verveer
Deputy Chief of Staff
Office of the First Lady
Room 100
Old Executive Office Building
Washington, DC 20500

Dear Melanne,

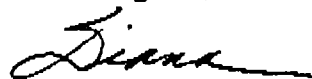
I'm writing to let you know that I have started my new position as Director of Research and Policy Analysis at the Institute for Women's Policy Research. It's been great to be here, and I'm just starting to get our new welfare reform project (with related issues of child care and domestic violence) up and running.

I want to thank you for speaking with Heidi Hartmann when I applied, and to let you know again how much I have appreciated all your help. You've been great!

I hope you will let me know if I, or our research, can be helpful to you and the First Lady in any way. And please put me on whatever lists for relevant meetings on women's issues, welfare reform, micro enterprise, or affirmative action.

I hope the trip went well and that everything is going well for you. Please send my regards to the First Lady.

Best regards,


Diana Zuckerman

Telephone: (202) 785-5100

Fax: (202) 833-4362

March 31, 1997

Ms. Diana Zuckerman
Institute for Women's policy Research
1400 20th Street, NW
Suite 104
Washington, DC 20036

Dear Diana:

Congratulations on your new position at the Institute. ~~Thank you for your thoughtful letter and for updating me on your activities. It was good to hear from you.~~

Thanks for writing and best wishes.

Sincerely,

Melanne Verveer
Deputy Chief of Staff
to the First Lady

*I'm thrilled for you?
and I know you'll
make a wonderful
contribution
been rewarding
meeting & working
with your brother.
You're an
incredible dear!*