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SUBJECT: Invitation For Ms. Clinton From UMCOR

DATE: 3/18/96

PAGES: 2 Including Cover

General Board of Global Ministries

475 Riverside Drive, Room 350
New York, NY 10115



UNITED METHODIST COMMITTEE ON RELIEF
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Dr. Kenneth Lutgen
United Methodist Committee on Relief
475 Riverside Dr., Room 350
New York, NY 10115

March 16, 1996

Mrs. Hillary Rodham Clinton
Office of the First Lady
The White House
1600 Pennsylvania Avenue, N.W.
Washington, D.C. 20500

Dear Mrs. Clinton,

It was an honor to meet you at the January 29th reception on behalf of the Bosnian refugees. Your leadership in the effort to improve conditions and opportunities for the world's underserved women and children are renowned. The people of Bosnia are fortunate to have such a respected and dedicated leader as yourself working on their behalf.

On behalf of the United Methodist Committee on Relief (UMCOR), I would like to invite you to visit UMCOR at our project sites in Bosnia-Herzegovina, during your upcoming mission to this region. As you may be aware, UMCOR has been a leader in the effort to support peacekeeping initiatives and provide relief to the underserved children and families in this embattled country. For over 50 years, UMCOR has worked not only as a direct provider of relief, food, and shelter to war torn countries, but has provided leadership in the efforts to build and enhance cooperative efforts by relief organizations throughout the world.

We would be honored to have you tour our sites, and are available to provide you with any assistance you may require in developing a comprehensive itinerary targeting those areas of particular interest to you.

UMCOR appreciates your continued interest and support of humanitarian assistance projects throughout the Former Yugoslavia.

Sincerely,

Dr. Kenneth Lutgen
Associate General Secretary
United Methodist Committee on Relief



Office of
The Ambassador

EMBASSY OF THE
UNITED STATES OF AMERICA

Vienna, Austria

March 1996

Dear Friends,

Charles and I spent the last week of December, 1995, in Sarajevo. It was a life-changing time for us -- and one we want to share with you.

Enclosed is a five-day journal of my experiences -- one person's view of a city that refused to die. I hope the descriptions bring you not only some new understanding of life in Bosnia, but also perhaps a fresh perspective on your own.

Although I published this account personally, its distribution has been incorporated into an initiative sponsored by our embassy's Amerika Haus in Vienna, to restore the National Library in Sarajevo. We have collected thousands of English language books. Now we are helping raise funds to build the shelves to hold them.

In "Window On Sarajevo" you will see several pictures of the destroyed library, now reduced to rubble. The destruction of those million volumes was essential to the aim of the aggressors, whose battle cry was "ethnic purity"; for the library was a symbol of multiple cultures, intertwined over the centuries.

If you would like to contribute to the restoration, you may transfer funds into the following account:

Citibank Branch #29
Sarajevo Fund: National Library Account
46840646
286 Broadway
New York, NY 10025

Wishing you a springtime filled with hope and renewal -- and serendipitous grace.

Swanee Hunt

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A PERSONAL VIEW

BY
SWANEE HUNT



WINDOW ON SARAJEVO



The United Methodist REPORTER

142 NUMBER 38

SEND P.O. FORM 3579 TO P.O. BOX 660275, DALLAS, TX. 75266-0275

FEBRUARY 9, 1996

h Watch

ews and staff reports

ZAIRE GRANT: The United Methodist Committee on Relief has received a \$3.5 million grant from the United Nations High Commissioner on Refugees to assist Rwandan and Burundian refugees living in eastern Zaire. UMCOR's chief executive, the Rev. Kenneth Lutgen, said the grant agreement is the largest ever received by the agency (see related stories at right). The funding will cover two new projects for refugees—management of firewood cutting in a way that does not totally deplete area resources and the distribution of pharmaceuticals.

By DENISE JOHNSON STOVALL
Associate Editor

WASHINGTON—First Lady Hillary Rodham Clinton hosted a White House reception Jan. 29 at which it was announced that the United Methodist Committee on Relief will join 150 relief agencies in a new humanitarian initiative focusing on women and children in the former Yugoslavia.

The project will focus on trauma recovery for women who have been raped during the war and children who have been mentally scarred by seeing their family members brutally victimized because of their ancestry and religion.

With support from the U.S. Agency for International Development and the State Department's Bureau of Population, Refugees and Migration, the program will be coordinated by Interaction. It is the nation's largest coalition of humanitarian and disaster relief organizations.

Most personnel will come from Catholic Relief Services and the International Orthodox Christian

You can help United Methodist work in the former Yugoslavia with a contribution to UMCOR Advance No. 333350-1 "Former Yugoslavia Emergency" or to Advance No. 333640-2 "Youth House."

Charities.

UMCOR staff were honored during the reception among some 200 representatives of non-governmental and religious groups who have devoted time, talent and resources to Bosnia during that region's civil war.

On hand were the Rev. Kenneth R. Lutgen, UMCOR chief executive; F. Lloyd Rollins, UMCOR executive for emergency relief; Dr. Arthur B. Keyes, UMCOR consultant for special projects, and Carol Van Gorp, volunteer-in-mission manager for UMCOR programs in the former Yugoslavia.

In her opening remarks Mrs. Clinton said, "This gathering represents an extraordinary commitment of religious and non-denominational organizations to human-



itarian relief in Bosnia.

"As a Methodist, I am proud of my own church as one of those involved, because every day the world bears witness to the terrible legacy of war in the former Yugoslavia.

"This very significant event

offers so much hope for the people of Bosnia and reflects so well the values of the people of the United States.

"I think I speak for all Americans when I thank all of you for your ongoing commitments to many important projects.

WASHINGTON—First Lady Hillary Rodham Clinton thanks representatives of various relief agencies—including the United Methodist Committee on Relief—for work in Bosnia. Mrs. Clinton also used the occasion to announce a new initiative between Catholic Relief Services and the International Orthodox Christian Charities. At left listening to the announcement is Catholic Archbishop John Ricard.

REPORTER STAFF PHOTO
BY DENISE JOHNSON STOVALL

"We admire and applaud the talent, energy, skill and resources of all the organizations represented here, because you have all lent a hand to help prepare a country and a people so badly in need."

The First Lady told the guests that President Clinton has been

Church's efforts in former Yugoslavia date to 1993

Reporter Staff Special

WASHINGTON—Since April 1993, the United Methodist Committee on Relief has given "warmth and hope" in the former Yugoslavia.

Under the leadership of Dirk Van Gorp, a layman from Shroon Lake, N.Y., UMCOR has a program staff there of nearly 75 persons: 15 Americans and persons from other countries and 60 from the Bosnia area.

Projects include reconstruction of damaged buildings; provision of water and sanitation, emergency food, clothing and medical supplies;

development of community-based agricultural livestock programs and establishment of social, recreational and occupational projects for women, children and youths.

Support for these programs has included gifts from individual United Methodists, a large container of clothes worth an estimated \$150,000 collected and shipped from the Oklahoma and New York Annual Conferences and special grants from the General Board of Global Ministries Women's Division for psycho-social projects.

In addition to support from United Methodists, several million dollars have been awarded to

UMCOR from various United Nations agencies, U.S. government agencies, non-government and humanitarian agencies.

Newest grants received include:

✓United Nations High Commissioner on Refugee—\$1.5 million. This program will continue rehabilitation, repairs, maintenance and needs assessment for 80 refugee collective housing centers. The area covers Mostar, Sarajevo, Zenica, Bihac and Tuzla.

According to the Rev. Kenneth Lutgen, UMCOR chief executive, UMCOR has been chosen as the main partner in this repatriation project. United Nations funding

has boosted UMCOR's Bosnia budget to nearly \$30 million.

✓U.S. AID Gornji Vakuf Municipal Rehabilitation project—\$2 million. This project focuses on repairs to municipal, schools and kindergarten buildings as well as several infrastructure projects. UMCOR has used at least \$2.1 million of in-kind donations since the project started.

✓U.S. State Department Refugee Project—\$1.7 million. The need for emergency intervention in the lives of displaced and refugee persons continues, even with the signing of the Dec. 14 peace agreement.

This grant will enable UMCOR through the International Orthodox Christian Charities to distribute food, hygienic supplies, blankets, clothing and fuel (see related story above).

✓Office of Foreign Disaster Assistance—\$1.3 million. This grant will help continue a new sewer project in Sarajevo.

UMCOR has also received monies to start two more youth houses this month—bringing the total to five.

—DENISE JOHNSON STOVALL

extremely encouraged by recent developments to achieve peace in Bosnia. She said this includes not just NATO peacekeeping forces but also prospects for peace that the United States helped negotiate in Dayton, Ohio.

"Even with the busiest of schedules that one can imagine during his recent trip to Tuzla, the President met with NGO [non-governmental] representatives in Bosnia, all of whom are represented in this room."

United Methodist layman Dirk Van Gorp, director of UMCOR work in the former Yugoslavia, was one of four representatives of humanitarian organizations who met with the President in Bosnia. His wife attended the reception in Washington.

Mrs. Clinton said that if Americans can be hopeful about the future of Bosnia it's in part a measure of the contributions organizations like UMCOR are making there every day.

"The rebuilding and healing will be much harder without non-government organizations and private voluntary organizations working at the grassroots level to provide food, clothing, medicines and other services to people whose lives have been shattered by war."

On the way to peace in the Balkans

by Peter Kuzmic

CAN ANYBODY save Bosnia? That question has hung over that war-besieged country since early 1992, when Serb artillery started shelling Sarajevo. Countless cease-fires and peace agreements were signed and broken. Disappointment with the international community, especially European countries and the United Nations, grew to the point of utter resignation. A cynical comment frequently heard in Sarajevo in 1993 was: "It is good there was no UN around in 1939 or we would all be speaking German today."

During these years of helpless desperation many victimized Bosnians often asked, "Where are the Americans? Why don't they help us?" A Sarajevo intellectual who became a refugee in my city said many times, "Only Americans can save us." He wondered why no great moral outrage was felt by the civilized world that was watching on TV the strangulation of his city. He feared that the West's failure to stop the war, or at least to lift the unjust arms embargo on Bosnia, would lead to the success of the more militant Islamic forces eager to help. Already Mujahadeen volunteers were coming from radical Islamic nations. They were not fighting for a multiethnic and multireligious Bosnia.

This man was an agnostic humanist who "admired Jesus" but claimed to be, like the majority of his compatriots, a "cultural Muslim." I will never forget the conversation in which he challenged me with a question I was unable to answer. "When will the Christian conscience of the most moral nation of the world awaken and make it come to our rescue?"

Questions like these and my own experience of the war made me increasingly critical of American passivity. Along with innocent children and elderly people, a friend of mine was killed on a street in Sarajevo while waiting with a plastic container for water. He was a retired university professor and a Greco-Latin scholar. At the time of his death, I was examining his manuscript translation of one of the works of a Croat reformer and disciple of Martin Luther, Matthias Flacius Illyricus. After that incident I knew that I could no longer attempt to reconcile a pacifist attitude with my moral convictions.

Since my early youth, both my heart and mind have leaned toward pacifist positions. Bosnia has changed all of that. In November 1991 the Croatian city of Vukovar was totally destroyed and its hospital population massacred. All of this took place less than 20 miles from my home in the city of Osijek, which almost suffered the fate of Vuko-

var. After this destruction was repeated throughout many places in Bosnia I began to argue that the only way to stop Serbian aggression was to undertake a resolute military action, preferably surgical air strikes by NATO against Serb military positions. "Take out their artillery and cut the Serbian supply lines over the Drina River [from Belgrade] and the war will soon be over!" I caught myself arguing, as if I were a military strategist and not a Christian minister. Brutality after brutality revealed that the only language these powerful and ruthless aggressors understand is the language of greater power.

As the president of the Protestant-Evangelical Council of Croatia and Bosnia (the only ecumenical body in these countries), I pleaded in press interviews and elsewhere for the U.S. to take the lead in resolving the Bosnian crisis. I know that this perplexed some of my pacifist friends and even angered a few of my ministerial colleagues in Serbia. But this was the only stance I could take and still live with my own conscience.

I have never been driven by tribal instincts. I am a native Slovenian who has lived in both Serbia (Belgrade) and Bosnia (Banja Luka and Sarajevo), each for about two years. I am now a citizen of Croatia where I have pastored and taught theology for over two decades. Currently I divide my time between teaching in New England and Christian ministry in Croatia and Bosnia. My wife is Croatian, though her father is half German and her mother an eth-

nic Czech. She came from Serbia where her father was pastoring when we met as students of theology in Germany. We are "not confused, just well mixed," as Robert Frost once said of himself. I can say with a clear conscience that I have no ethnic ax to grind. My reflections and attitudes are the expression of my Christian convictions and my experience.

THE WAR in Bosnia must be understood, at least on an initial level, as a consequence of the amazing collapse of communist regimes in 1989-1990. To many of the countries of Eastern Europe and of the former Soviet Union, this collapse did not bring the anticipated "freedom, peace and prosperity." Initial euphoria and unrealistic expectations about the imminent arrival of full-fledged democracy and a thriving economy had to give way to prolonged and painful periods of transi-

I found myself arguing like a military strategist, not a minister: "Take out their artillery and cut their supply lines."

Peter Kuzmic teaches at Gordon-Conwell Theological Seminary in South Hamilton, Massachusetts.

tion and many disappointments. During a recent visit in Moscow, for example, I was told by a member of the Russian Duma, "We do not have a democracy here; we are in a dangerous state of anarchy, which is creating space for another dictatorship." When I asked him who actually

ruled in Moscow, he shot back a one-word answer, "Mafia!"

There and elsewhere in the post-1989 period, the controlling communist ideology (singular) has all too often been replaced by uncontrollable and conflicting nationalist ideologies (plural) and movements. Forces that communism had suppressed began to explode. Nationalism and religion are two key actors in the painful drama. These two factors very often go hand-in-hand in a crusade to reclaim a monopoly on spiritual and moral life. This powerful synthesis of ethnicity, religion and culture is one of the most dangerous enemies of the progress and peaceful transformation of post-communist nations. In its regressive forms, it powerfully appeals to individuals and groups who remain democratically and ecumenically illiterate. These antimodern and irrational movements hinder the free development of democracy and the growth of genuinely free pluralistic societies. The tragic events in former Yugoslavia are the most radical and violent expression of these processes.

The Bosnian carnage lasted far too long. Over 200,000 mostly innocent people have been killed and close to 3 million have become homeless refugees. All of this in the middle of Europe at the end of the 20th century. Indescribable brutality, torture and killing of unarmed civilians, concentration camps, mass rapes, ethnic cleansing, the destruction of entire towns and villages, spiteful disruption of agreed-upon cease-fires, obstruction of humanitarian relief and the taking hostage of UN peacekeepers is only a partial catalog of intolerable crimes which were tolerated by the international community.

THIS MODERN-DAY savagery, its multiple causes and principal players as well as the role of the international community is well documented in a recent TV series "Yugoslavia: Death of a Nation," shown first on the BBC and then on the Discovery Channel between Christmas and New Year's. This extraordinary documentary shows that the war in Bosnia was not an uncontrollable outbreak of ancient hatreds, as often claimed by Western politicians who, in a Pilate-like manner, try to wash their

hands of any responsibility for the horror and tragedy they could have easily stopped at its very inception. This was not ethno-religious warfare but rather a territorial war in which political leaders, with sick ambitions to enlarge their territories regardless of human cost, manipulated ethnic and religious sentiments to achieve their inhumane goals.

The chief of these manipulators and the most powerful proponent of the Greater Serbia project was the Serbian communist leader Slobodan Milosevic. He skillfully played the nationalist card in first suppressing the Albanian majority in Kosovo and then by empowering Serbian extremist paramilitary leaders and other war criminals in Croatia and Bosnia. With a monopoly on the arms of former Yugoslavia and helped by the international arms embargo, which left the victims of the Serb aggression defenseless, they quickly took control of about one-third of Croatia in 1991 and some 70 percent of Bosnia and Herzegovina in 1992. Their brutality is best exemplified in the words of the Bosnian Serb general who is now an indicted war criminal, Ratko Mladic. The documentary shows him looking over Sarajevo and in a chilling voice commanding his soldiers: "Shell the presidency and the parliament. Target Muslim neighborhoods—not many Serbs live there. Shell them until they are on the edge of madness."

It is a mistake to regard this conflict, as do many in the region, as "the defense of the Christian West against the onslaught of fundamentalist Islam." It is misleading when Bosnians are labeled "Muslims" without further explanation. For most of them, this is not primarily a religious designation. Rather, it is the way they identify themselves culturally. It is completely inaccurate to describe Bosnian Muslims as "militant fundamentalists" who are a threat to "Christian Europe." It cannot be overemphasized that the genesis of the war was ideological and territorial, not ethnic or religious.

No side in the Bosnian war is innocent. Bosnian Muslims and Croats have all committed atrocities and practiced ethnic cleansing. "All are sinful" and there is no party to this war without guilt. But not all are equally guilty. This is why it is so important to review the genesis of the war, the role of Belgrade and the goals for which the war was fought. The international community also shares a considerable degree of responsibility for not stopping the carnage when it was still relatively easy to do so.

The prolonged anguish in Bosnia is to a great extent an expression of a vacuum in the arena of global leadership. In support of this assertion, many of my Bosnian friends made frequent comments that "this could not have happened if Reagan and Thatcher were still in power." They were probably right. Where were the Churchills of this generation, leaders with moral conviction and the courage to act?

Statements such as "Those people in the Balkans have been fighting for centuries" are simply not true.

I WAS IN BOSNIA when the first American peacekeeping troops started arriving in December. Though some Bosnians are unhappy with various aspects of the Dayton peace agreement, there was a general mood of warm welcome for the Americans. Sarajevans believe they would still be under lethal mortar and sniper attack were it not for the U.S.-led NATO bombing of the Serbian military positions last September. After years of the indiscriminate slaughter of civilians, it was the unique American combination of military muscle and robust diplomacy that brought peace to Bosnia.

I am surprised that so many Americans are opposed to U.S. involvement in this peacekeeping mission. The frequent comparison to Vietnam is illegitimate and betrays ignorance of Balkan history. Such commonly heard statements as "Those people have been fighting for

The twists of Balkan history

YUG(SOUTH)O-SLAVIA was created at a conference table at the end of World War I, initially as a kingdom of Serbs, Croats and Slovenes, with a Serbian monarch. Later the name was changed to "The Land of South Slavic Peoples," which following World War II became a socialist federation consisting of six republics and two autonomous provinces. Yugoslavia was sometimes referred to as the "India of Europe" because of its ethnic and religious complexity.

In addition to its five major Slavic nationalities, Serbs, Croats, Slovenes, Macedonians and Montenegrins, it has also been a home to several national minorities, of which 2 million Albanians comprise the largest segment. To this multiethnic picture add diverse histories, two alphabets and three main religions, and you will understand the bewilderment and confusion of so many Western reporters and analysts who endeavor to explain "who is who" and interpret the causes and effects of the latest Balkan wars.

Bosnia (the northern part) and Herzegovina (the southern part), situated in the Balkan peninsula, were recognized as an independent country in 1992. The Slavs settled this area in the seventh century. In 1991 Bosnia-Herzegovina's 51,564 square kilometers were home to 4.8 million people of whom 44 percent were Bosnian Muslims, 31 percent Bosnian Serbs, 17 percent Bosnian Croats and 8 percent others. These figures were radically altered by the war in Bosnia which started in 1992 and caused extensive displacement and casualties.

The Romans occupied the area now known as Bosnia in the first century

B.C. In 395 A.D. it became part of the West Roman Empire, and since the Great Schism between eastern and western forms of Christianity in 1054 A.D. it has remained under the jurisdiction of the Roman Catholic Church. Yet due to its geographic isolation as a landlocked, mountainous region, the impact of Christianity on Bosnia was minimal until the tenth century. In the 12th century the Bosnian sovereign the "Ban" Kulin laid the foundations for an autonomous (independent of both Rome and Byzantium) Bosnian church whose adherents were known as the "Bogomils."

In the 15th and 16th centuries the religious history of Bosnia-Herzegovina took another turn when the Turks, followers of Islam, extended their control over Bosnia (1463) and Herzegovina (1482). With the occupation came widespread conversions to Islam, largely for economic or political reasons. In the late 19th century, when the Turks were defeated, tensions arose in Bosnia between the Croats who welcomed the new Austro-Hungarian rule in 1878 and the Bosnian Muslims who opposed it. Tensions exploded in the Bosnian capital, Sarajevo, in 1914, when a Serbian nationalist assassinated the Austro-Hungarian archduke. This event was the infamous spark that ignited World War I.

Protestantism arrived in Bosnia with the Austrians who established the first Lutheran communities in the country. Only a few of these communities still exist. All the Protestants in Bosnia-Herzegovina together total only 0.04 percent of the population. Bosnia-Herzegovina has fewer evangelical believers than any other country in Europe. —P.K.

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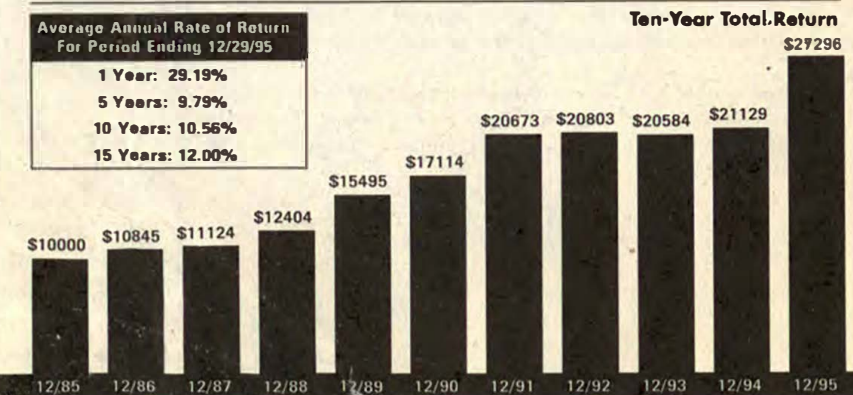
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centuries and nobody can stop them" are simply not true. Different ethnic groups have peacefully coexisted in Bosnia for ages, and those of us who lived in prewar Sarajevo remember it as a creative blend of cultures, a beautiful place of multiethnic civility and tolerance. Warren Zimmermann, the last American ambassador to Yugoslavia, in a perceptive analysis of the bloody dissolution of the country (*Foreign Affairs*, March/April 1995) states that Bosnian "history since the fifteenth-century Turkish occupation was no more bloody than the history of England or France." He also speaks of "Sarajevo, which for centuries had been a moving symbol of the civility that comes from people of different ethnicity living in harmony." This vision of peace and harmony in the Balkans should be the hope and prayer of all God's people and is the noble goal which provides justification for the American presence in Bosnia.

But for the past three years Bosnia has been the site of unthinkable savagery and murder, which raises the issue of possible war crimes trials. Imagine if the Nuremberg trials had never taken place. The image of Nazi leaders being held accountable sent a lasting and worldwide message that persons responsible for crimes of genocide would not go unpunished. For the same reasons, it is essential to hold accountable those who have perpetrated genocide in Bosnia. New evidence has surfaced since IFOR entered Bosnia that Serb militias massacred up to 7,000 Bosnian

Muslims in eastern Bosnia. U.S. human rights officials have now seen firsthand evidence of some of the massacres.

Safeguarding the investigation of war crimes is a necessary component of the NATO operation. Human rights investigators have for some time expressed concern about the possible destruction of evidence of war crimes, such as mass graves. Furthermore, Bosnian Serbs have long blocked outsiders from visiting sites where they are accused of burying thousands of bodies. Secretary of State Warren Christopher has wisely conditioned the release of grant monies for reconstruction on compliance with the Dayton agreement's requirement that all parties cooperate with the War Crimes Tribunal. As was the case for Germans at the end of World War II, the Bosnian Serbs must confront their responsibility for crimes against humanity before a lasting peace can be established.

I HAVE BEEN closely involved in the ministry of reconciliation and in alleviating human suffering in Croatia and Bosnia. I firmly believe that Americans have a message for Bosnia. And Bosnia has a message for Americans. George Bernard Shaw wrote: "The worst sin towards our fellow creatures is not to hate them, but to be indifferent to them: that is the essence of inhumanity."

Western governments were indeed slow and reluctant in their response to the Balkan crisis. When the war in former Yugoslavia began in 1991 President George Bush and Secretary of State James Baker regarded it as a problem for Europeans to solve. Europe's snail-pace negotiations and toothless diplomacy along with many meaningless UN-brokered cease-fires, empty threats and vague promises failed to stop the war. As a presidential candidate Clinton made repeated promises to roll back the Serbian aggression, but failed to fulfill any of them upon entering the White House. Several officers of the State Department most directly involved with the situation in former Yugoslavia resigned in protest of the inconsistencies and failures of their government. Some even accused the administration of "complicity in genocide." Columnist George Will went so far as to describe U.S. policy toward Bosnia as "morally complicit, politically impotent and militarily inconsequential."

Christians need to pray that all the people of former Yugoslavia, regardless of their ethnicity and religion, will have their human rights and dignity restored. Their personal safety and the inviolability of their property should be assured. We need to be in the forefront of the search for a just peace, which will provide a just solution for all who have been forced to leave their homes. Their right to return to a peaceful and safe life in the place of their birth must be guaranteed. We should strive to be creative instruments of reconciliation and courageous defenders of life and family, demonstrating in humble service our love for all persons as our neighbors. God calls all of us to pray for these worthy goals and ministries, and calls many of us to be active participants in this task of rebuilding and renewal.

WOMEN AND TWENTIETH-CENTURY PROTESTANTISM

A Call for Papers

Women and Twentieth-Century Protestantism is a three-year program of historical research designed to generate a fresh and systematic look at women and Protestantism in the period from 1890 to the present. The project seeks papers from within the historical discipline on topics related to women in all varieties and dimensions of twentieth-century North American Protestantism. It will seek to examine how the dominant themes of modern Protestant history—institutional realignments, theological conflict, rising sectarianism, and growing awareness of racial and cultural diversity—might be modified if women are taken fully into account. In addition, the project will attempt to explore how categories of feminist historiography and criticism may be of help in understanding women's experience within Protestantism.

A limited number of \$3,000 grants have been set aside to fund article-length studies by both younger and more senior scholars. The deadline for proposals is April 15, 1996. For more information on grants contact:

Women in Twentieth-Century Protestantism
Andover Newton Theological School
Newton Centre, MA 02159-2243
Tel. 617/964-1100, Ext. 292
E-mail: isac@david.wheaton.edu

Funded by a grant from the Pew Charitable Trusts

HUMANITARIAN AID IN THE FORMER YUGOSLAVIA

WHAT AMERICAN NON-GOVERNMENTAL
ORGANIZATIONS (NGOs) ARE DOING

A Media Resource Guide

Produced by

InterAction

April 1996

US Non-Governmental Organizations (NGOs) Currently Operating Relief and Development Programs in the Former Yugoslavia

This guide offers journalists an overview of the work that US-based non-governmental organizations (NGOs) are doing in the former Yugoslavia to promote the peace process and provide critical aid to victims of the conflict.

Throughout the conflict, NGOs — the umbrella name for a wide variety of independent, non-profit, humanitarian organizations — have been involved in refugee resettlement, ethnic reconciliation, reconstruction, emergency assistance, medical and mental health care, trauma counseling, food distribution, agriculture programs and education. The topic index on the following pages helps you quickly identify which agencies are doing which.

All the NGOs listed in this guide are members of InterAction, a coalition of more than 150 humanitarian relief, development and refugee organizations working in some 160 nations. As such, they subscribe to institutional, ethical and practical standards that aim to promote effectiveness and accountability.

FOR MORE INFORMATION, CONTACT:

Mike Kiernan or Michael Briggs
InterAction

Phone: (202) 667-8227, x132/x135
E-mail: mbriggs@interaction.org

Visit our Web site for more information and daily updates:

<http://www.interaction.org>

This guide was produced by the Alliance for a Global Community, the communications program of InterAction. As part of its mission to increase public understanding of relief and development issues, the Alliance seeks to improve media coverage of humanitarian assistance and human development issues worldwide.

ALPHABETICAL INDEX

The following agencies are listed in this guide, in alphabetical order:

Adventist Development and Relief Agency
AICF/USA (International Action Against Hunger)
American Friends Service Committee
American Jewish Joint Distribution Committee
American Red Cross
American Refugee Committee
Ananda Marga Universal Relief Team
Baptist World Aid
Brother's Brother Foundation
CARE
Catholic Relief Services
Church World Service
Croatian Democracy Project
Direct Relief International
Doctors of the World
Doctors Without Borders USA/Medecins Sans Frontieres
Food for the Hungry
Heifer Project International
Immigration and Refugee Services of America
International Aid
International Catholic Migration Commission
International Medical Corps
International Orthodox Christian Charities
International Rescue Committee
Islamic African Relief Agency/USA
Lutheran World Relief
MAP International
Mercy Corps International
Operation USA
Presiding Bishop's Fund for World Relief/Episcopal Church
Salvation Army
Save the Children
United Methodist Committee on Relief
US Committee for UNICEF
World Concern
World Learning
World Relief
World Vision

GEOGRAPHIC INDEX

NGO field offices and/or press contacts in the former Yugoslavia, by city:

SARAJEVO

**Adventist Development and Relief Agency
(ADRA)**

Ivan Brehelmaher
Tel: 664-927

American Red Cross

Jessica Barry
Tel: 656-894

American Refugee Committee

Joshua Kahler
Tel: 441-188

Catholic Relief Services

James Kelly
Tel: 670-823 or 663-781 or 670-821

Int'l Catholic Migration Commission

Hannelore Valier
Tel: 670-823

Doctors Without Borders

Martha Carey
Tel: 663-477

International Rescue Committee

Mark Bartolini
Tel: 440-030

Mercy Corps International

Landrum Bolling
Tel: 666-516

United Methodist Committee on Relief

Dirk Van Gorp
Tel: 447-631

ZAGREB

ADRA

Velimir Subert
Tel: 177-114

CARE

Brenda Cupper/Rick Grant
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Catholic Relief Services

Karel Zelenka
Tel: 455-3134 or 454-3139

Croatian Democracy Project

Lidija Japec
Tel: 444-613

Immigration and Refugee Services of America

Tomislav Margreitner
Tel: 530-402

International Catholic Migration Commission

Dale Buscher
Tel: 277-956

International Rescue Committee

William Carlos
Tel: 4512-714

Islamic African Relief Agency

Amin Mahmoud
Tel: 329-993

Mercy Corps International

Terry Heselius
Tel: 417-449

UNICEF

Brigitte Duchesne
Tel: 233-2610 or 233-6222

SPLIT**American Refugee Committee**

Steve Segal
Tel: 355-515

International Medical Corps

Tel: 589-218 or 514-655

Save the Children

Jim Nuttall
Tel: 355-408

TUZLA**Doctors Without Borders**

Tel: 821-336 or 213-488

International Medical Corps

Tel: 821-169

International Rescue Committee

Kurt Tjossem
Tel: 821-176

Mercy Corps International

Howard Robinson
Tel: 821-001

World Vision

Greg Kearns
Tel: 211-324 or 215-344

BELGRADE**ADRA**

Tomislav Stefanovic
Tel: 653-256

Doctors Without Borders

Tel: 660-270 or 661-509

International Orthodox Christian Charities

Dean Triantafilou
Tel: 332-375

ZENICA**American Refugee Committee**

Steven Frost, Sandrine Brettoniere,
Brent Shockley
Tel: 412-125

Heifer Project International

Dirk Van Gorp
Tel: 415-027

International Medical Corps

Tel: 413-129 or 24-557 or 415-201

United Methodist Committee on Relief

Dirk Van Gorp
Tel: 415-027

World Vision

Greg Kearns
Tel: 410-409

BIHAC**International Medical Corps**

Tel: 229-077

OSIJEK**Brother's Brother Foundation/****Lutheran World Relief**

Hermine Nilolaisen
Tel: 25-825

KOSOVO**Doctors of the World**

Tel: 34124

SELECTED TOPIC INDEX

Below are some issues you might be particularly interested in, and the names of some of the organizations whose work focuses on these areas.

- **Agriculture:** AICF/USA, Brother's Brother Foundation, Heifer Project International, International Rescue Committee
- **Children:** American Red Cross, Immigration and Refugee Services of America, International Medical Corps, Save the Children, US Committee for UNICEF
- **Economic Development:** AICF/USA, Catholic Relief Services, Islamic African Relief Agency, Mercy Corps International, United Methodist Committee on Relief
- **Education:** Brother's Brother Foundation, CARE, Doctors of the World, Islamic African Relief Agency, Save the Children
- **Environment:** AICF/USA
- **Health/ Medical Needs:** American Jewish Joint Distribution Committee, American Red Cross, American Refugee Committee, CARE, Croatian Democracy Project, Direct Relief International, Doctors of the World, Doctors Without Borders, International Rescue Committee, International Medical Corps, Islamic African Relief Agency, MAP International, Mercy Corps International, Operation USA, US Committee for UNICEF
- **Relief Supplies (food, clothing, etc.):** Adventist Development & Relief Agency, American Jewish Joint Distribution Committee, American Red Cross, Brother's Brother Foundation, CARE, Catholic Relief Services, Church World Service, Food for the Hungry, International Aid, International Orthodox Christian Charities, International Rescue Committee, Lutheran World Relief, Mercy Corps International, United Methodist Committee on Relief, US Committee for UNICEF, World Relief, World Vision
- **Reconciliation:** American Refugee Committee, Croatian Democracy Project, Mercy Corps International, World Vision
- **Reconstruction:** AICF/USA, American Refugee Committee, International Rescue Committee, The Salvation Army, World Learning
- **Refugee Assistance/Resettlement:** American Jewish Joint Distribution Committee, American Red Cross, American Refugee Committee, International Catholic Migration Commission, International Rescue Committee, Islamic African Relief Agency, Lutheran World Relief, Mercy Corps International, World Relief
- **Trauma Counseling:** American Refugee Committee, CARE, Catholic Relief Services, International Rescue Committee, International Medical Corps, Islamic African Relief Agency, Presiding Bishop's Fund for World Relief, Save the Children, United Methodist Committee on Relief

ADVENTIST DEVELOPMENT AND RELIEF AGENCY

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Croatia Contact:

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Prilaz Gjura Dezelica 77
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Serbia Contact:

Tomislav Stefanovic or

Michael Milosevic (translator)

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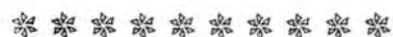
Bozidara Adzije 4
11000 Belgrade, Serbia

ADRA has distributed more than \$10 million worth of relief supplies — from more than 16 countries — to the former Yugoslavia since 1991. It has also acted as Sarajevo's only mail delivery system.

ADRA has offices in Sarajevo, Zagreb and Belgrade, and dozens of local volunteers aid the agency in its emergency distribution of relief supplies. In the past five years, ADRA has provided food, clothing, medical supplies and blankets to people in Banja Luka, Tuzla, Split, Mostar and Srebrenica. Because of ADRA's known neutrality among all ethnic and religious groups in the region, its emergency-assistance convoys have been able to travel on a regular basis.

The most unique aspect of ADRA's humanitarian portfolio in the former Yugoslavia is its mail delivery system in Sarajevo. Through the assistance of more than 100 volunteers, the agency has continued the city's only source of mail, delivering some 800,000 items to its stranded residents.

ADRA is committed to supporting the peace initiative through both immediate and long-term development assistance.



AICF/USA

INTERNATIONAL ACTION AGAINST HUNGER

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AICF/USA has been operational in Central Bosnia since April 1993. Its work focuses on several key sectors: agricultural, economic and environmental development; reconstruction and rehabilitation, shelter and winterization; health; and promotion of ethnic reconciliation. In total, AICF/USA programs have assisted more than 200,000 beneficiaries.

The organization has provided some 3,250 metric tons (MT) of seeds since spring 1993, which have produced more than 47,000 MT of grains and vegetables. It has revived the beekeeping industry, revitalized fish farming, and provided fruit tree seedlings. Through its enterprise development program, it has helped entrepreneurs create sustainable businesses. AICF/USA has also provided 150,000 tree seedlings as part of a reforestation project; provided the elderly with warm clothing, boots and firewood; rehabilitated schools and medical facilities; and initiated art therapy programs to provide children with an outlet to express anger, loss and other emotions resulting from the war.

To promote ethnic reconciliation, AICF/USA has sponsored numerous cultural events, including music and art gatherings, and has organized workshops on reforestation, beekeeping, veterinarian medicine and agriculture.

AICF/USA's base of operations is in Bugojno, in central Bosnia. The program is managed by four expatriate and 14 national staff members (Bosnians, Serbs and Croats). AICF/USA works with local organizations and other NGOs to implement its projects.

AMERICAN FRIENDS SERVICE COMMITTEE

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The American Friends Service Committee has established a Yugoslav Relief Fund to help meet urgent humanitarian needs in Bosnia and the former Yugoslavia, and to support peace groups there.

Two shipments of winter clothing, blankets and shoes have been sent for distribution to severely affected Croatian, Muslim and Serbian populations. The AFSC is working in coordination with other groups to distribute these shipments and to raise money for shipping costs and local purchase of food and other supplies — which helps support local economies and makes it easier to get items to where they are most needed. Since e-mail is the most effective means of communication in the former Yugoslavia, AFSC is also working to supply computers and modems to peace groups in the region.

AFSC also is actively supporting human rights in the region. It has helped bring attention to the plight of the Roma gypsies, and held a seminar in which Roma activists from Eastern and Central Europe met with African-American civil-rights activists.

*** **

AMERICAN JEWISH JOINT DISTRIBUTION COMMITTEE

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Evacuation: As soon as hostilities broke out, the JDC began to evacuate women, children and the elderly from Sarajevo -- rescuing 731 people in three airlifts. When airlifts became too dangerous, bus convoys helped carry out an additional 1,373. Altogether, 1,001 Jews and 1,103 Moslems and Christians were rescued. Some members of the Jewish community stayed in Sarajevo, believing that they could contribute to the city's stability as a neutral party in the conflict. Many have done so through La Benevolencija, the philanthropic arm of the Jewish community: the agency is financed by JDC and its international partners.

Relief: Since the war began, JDC has delivered more than 1,500 tons of food and medical supplies on a non-sectarian basis -- last November, refugees in Banja Luka received 37 tons of humanitarian aid from JDC and the Jewish Federation of former Yugoslavia. With the aid of La Benevolencija, a soup kitchen serves 300 hot meals daily on a first-come, first-serve basis. Through a network of free pharmacies, La Benevolencija has also at times provided 60 percent of the city's available medicines, and has also distributed diapers and food for children.

JDC has also created an innovative self-help project in Makarska, a small town 90 minutes from Split, in which refugee women have formed a small business cooperative. Forty of these women -- many of whom are in their 80s and 90s and had already experienced displacement during World War II -- crochet and market *kipot* (skullcaps), which are distributed in the US and Europe. Half the proceeds go to pay the women's wages; the other half pays for dental work, eyeglasses and social support for the group's poorest members. The women feel that working for themselves has restored their dignity and sense of purpose.

Trauma Relief: Given the Jewish community's experiences during and after the Holocaust, the Iman of Zagreb approached the community in the fall of 1992 for help in healing the psycho-social war wounds of Bosnia's children. The JDC, UNICEF and the United Kingdom Jewish Aid and Development formed an international partnership to launch a trauma relief project called "Helping the Helpers," which trains the local professionals who are working with the overwhelming needs of children. Taking advantage of Israel's experience with trauma and war-related stress, JDC brought groups of professionals from the former Yugoslavia to Israel for two-week training seminars on the diagnosis, treatment and prevention of war-related trauma. The goal was to help children and their mothers, many of whom were displaced or who had witnessed armed combat, regain their balance and restore their lives. Following the seminars, participants led workshops to share what they had learned with people in other affected areas. Program graduates met in Hungary last winter to plan grassroots reconciliation efforts, and are currently exploring a new project to help young orphans living in institutions.

The JDC has served as the overseas arm of the American Jewish community for over 80 years. Its mission is the rescue of people in distress and peril, the relief of populations in need, and the reconstruction of devastated communities. It currently operates relief programs in 60 countries around the world.



AMERICAN RED CROSS

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Sarajevo, Bosnia

The International Red Cross Movement has been active in Bosnia since the onset of the conflict, providing emergency food, water and medical assistance to victims of war and "ethnic cleansing" policies throughout the region.

The Red Cross helps reestablish contact between family members who have been separated by the conflict, and seeks to determine the fate of missing loved ones. The International Committee of the Red Cross (ICRC) is uniquely qualified to visit and register detainees in detention centers in the region.

The American Red Cross has, since 1991, provided approximately \$25 million worth of food, relief commodities and cash to aid programs in the former Yugoslavia. In conjunction with the ICRC, and with the support of USAID, the American Red Cross has initiated a major feeding project for 59,000 especially vulnerable people in central Bosnia. A second project plans to provide winter clothing to 200,000 refugees in Croatia. The American Red Cross has also handled thousands of messages between people in Bosnia and their loved ones in the United States.



AMERICAN REFUGEE COMMITTEE

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Dom Penzionera Hotel
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Zenica, Bosnia

The American Refugee Committee (ARC) has been providing humanitarian assistance in the former Yugoslavia since 1993. Its current efforts include:

Emergency assistance: Utilizing donated mobile kitchens, ARC is providing meals to Bosnian returnees who are rebuilding their war-torn homes, schools and markets in **Mrkonjic Grad**, located south of Banja Luka. The majority of buildings are damaged or destroyed, and returnees have had very little clean water and food, and no electricity, while battling winter conditions. ARC has expanded its assistance into the **Banja Luka** area of northern Bosnia, where throughout the winter it supplied stoves, fuel, beds and other provisions to a large underserved population of refugees and displaced persons. Many uprooted people, including large numbers of women and children, live outdoors in wagons or crude shelters with no access to hot water, heat and sanitation facilities. Nearby collective centers are overcrowded, often with three people sharing a mattress. ARC is also distributing hygiene kits to displaced persons, since access to soap, hot water, clean diapers and tampons is often inadequate at many sites. (This project is funded in part by grants from Ronald McDonald Children's Charities, Oxfam America and Refugees International-Japan.)

Repatriation assistance: ARC is planning to help 7,000 Bosnian refugees, who are currently in Croatia, prepare to return home to communities they fled during the fighting. Many of these war victims have great anxiety about what they will find upon their return. Since communications are poor and refugees lack the funds needed to travel home to assess the situation, ARC helps refugees get information about their homes and hometowns, provides them with counseling, and identifies international resources that can help them with reconstruction.

Shelter repair and reconciliation program: ARC is promoting ethnic reconciliation through innovative war reconstruction projects in several mixed Muslim-Croat communities throughout central Bosnia. Through the program, former rivals work side-by-side repairing war-torn homes, classrooms, commercial centers and public buildings. This program is a model for post-war reconstruction, as it ties reconciliation to the economic revitalization of the region.

The program has repaired four apartment buildings (homes for 90 families), 60 houses, two kindergartens, two major hospitals, a public kitchen and a department store. It has already strengthened the Federation of Croat and Muslim people at the local level: the rebuilt homes and apartments are occupied by Croats and Muslims living peacefully as neighbors. The kindergarten provides 120 children with basic education, and the Red Cross uses the public kitchen to serve 2,000 meals each day. Thanks to ARC-installed elevators, staff at the Zenica Rehabilitation hospital no longer have to carry disabled patients from floor to floor.

Trauma counseling: A staff of indigenous psychologists and mobile health teams provide counseling to the emotionally traumatized victims of the 42-month war, many of whom have fled violence and left behind their loved ones, homes, livelihoods and dignity. Even today, refugees suffer great anxiety about returning home, repairing their houses, locating missing loved ones and finding jobs. Many are vulnerable to post-traumatic stress syndrome: children, women and the elderly are particularly affected. Reported problems include anxiety, depression, sleep disturbances, appetite disorders, passive or aggressive behavior, bad grades and juvenile delinquency. ARC recognizes that it is important to address this trauma because if left untreated, it might result in more chronic emotional problems like alcoholism, depression, domestic abuse and suicide — problems that would greatly compromise attempts to rebuild community.

Health services: In many front-line Bosnian communities, the health care system is inadequate to address the needs of the returning populations. Clinics are undersupplied and understaffed, and many surgeries are performed with inadequate anesthesia. Some hospitals are without surgeons altogether. ARC is helping address these shortages by supplying clinics and hospitals with medicines and medical supplies.



ANANDA MARGA UNIVERSAL RELIEF TEAM

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The Ananda Marga Universal Relief Team (AMURT) is providing rice, flour, salt and oil for people in Western Slavonia, Croatia. Distribution is carried out with the assistance of the UN Civilian Police.

AMURT chapters in Switzerland and Italy are sending items for personal use and women's hygiene to relief camps in Croatia.

BAPTIST WORLD AID

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Baptist World Aid (BWAid) is shipping 34,000 pounds of medicines and medical supplies to Croatia and Bosnia. Half of the shipment will be used among refugees and displaced persons in Croatia, and the other half will be used in Gradacac, Bosnia.

Baptist World Aid normally works directly through indigenous Baptist groups, and so works in the former Yugoslavia through the Baptist Union of Croatia, the Union of Baptist Churches in Serbia and the Union of Evangelical Christian Baptists in Yugoslavia. In addition, BWAid and others are supporting local Baptist groups in Sarajevo and Tuzla.

Croatian Baptist Aid -- an umbrella organization that brings together groups like Moj Bliznji, Duhovna Stvarnost and the Life Center -- provides relief to refugees and displaced persons in both Croatia and Bosnia. Moj Bliznji has a distribution center in Tuzla, while Duhovna Stvarnost runs projects ranging from relief distribution to chicken farming. The Life Center in Crikvenica, Croatia, offers therapy programs for 60 people, mostly women and children, suffering from the trauma and stress of the war. In Serbia, Baptists have three local groups: Bread of Life in Belgrade, Tabita in Novi Sad, and Love Your Neighbor in Vrnjacka Banja. Each cares for refugees and displaced persons in their own community, as well as 300 people who fled Krajina for Serbia in August, 1995.

BWAid Director Paul Montacute has visited Sarajevo, Tuzla, Gradacac, Belgrade, Zagreb and Karlovac within the last month.

BROTHER'S BROTHER FOUNDATION

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Croatia Contact:

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c/o The Lutheran World Federation

HR - 31000 Osijek

Kardinala Stepinca 4

Brother's Brother Foundation (BBF) has sent or committed shipments of food, seeds, medical supplies, clothing and educational materials worth approximately \$54 million to Croatia, Bosnia, Macedonia and Serbia. The consignees of BBF shipments are: the Baptist Union, Moj Bliznji, the Catholic Church of Croatia, International Islamic Relief Organization, the Orthodox Church of Serbia, Pilgrim's Peace Center, American Bosnia-Herzegovina Relief Fund, Agase, Catholic Relief Services, Mercy International, Merhamet, Croatian Ministry of Health, World Health Organization and other groups.

In November 1992, BBF signed a sub-agreement with the American Red Cross to distribute 2,000 metric tons (MT) of food given by USAID for sites in Croatia and Bosnia. With USAID funding, BBF also provided 2,000 wood-burning stoves to those in need in Croatia and Bosnia. In addition to sending sea shipments — which to date weigh 5,000 MT — BBF has airlifted 20 consignments of relief supplies to Croatia, Bosnia, Macedonia and Serbia. BBF is currently operating a USAID-financed feeding program in Osijek, Croatia and Orasje, Bosnia

*** **

CARE

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Andrije Medulica 40/II

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CARE has been active in the former Yugoslavia since the start of the war in 1991. CARE's program has targeted relief to all sides affected by the fighting — Croats, Serbs and Muslims alike. The agency has provided food, medicine, shelter and other relief supplies; managed refugee and displaced-persons camps; mounted water purification projects; provided trauma counseling, mobile gynecological services for rape victims, and medical rehabilitation for children injured by sniper fire. Current programs include:

CARE packages: CARE reaches elderly and other most vulnerable people (the sick, mothers, pregnant women) in Sarajevo and other regions of Bosnia with food packages, clothing distributions and baby hygienic packages. The agency recently distributed 2,500 CARE packages of school supplies to Bosnian children. CARE sent 1,000 similar packages last year, as well as carpentry and masonry kits to help Bosnians rebuild their homes.

Mobile gynecological clinics: Ambulances staffed with gynecologists and pediatricians assist brutalized women, many of whom have fled the besieged "safe areas" of Srebrenica and Zepa. Each mobile clinic can help between 80-100 patients per day. The Yugoslav War Crimes Tribunal determined that in 1992 up to 20,000 women and girls as young as 10 had been systematically raped as a means of terrorizing the Muslim community. In Ljuboski, CARE staff provide trauma counseling to refugees who have experienced extreme stress from the conflict.

Medical care: During recent mass movements of people, some of the elderly have been left behind. CARE staff visit homes and provide aid to more than 1,000 of Sarajevo's critically ill children and elderly. Its REACH program has placed 26 teams of professionals in 11 areas of Bosnia to help the most vulnerable victims. Each team is composed of two doctors, two nurses, social workers and in-home care providers.

Water purification: CARE installs and maintains solar-powered water purification units throughout Sarajevo. CARE is also working to provide water and sanitation to 32,000 people in Travnik, Vitez and Zenica in central Bosnia; in Croatia, CARE helped repair the water system for the Pakrac-Lipik area.

Other CARE projects include helping people meet winter clothing and fuel needs; Mobile Field Kitchens that provide supplemental food and water; and a Paper Project that gathers in-kind contributions of paper for use in producing textbooks, periodicals and newspapers.



CATHOLIC RELIEF SERVICES

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CRS/CARITAS

Gotovceva 1

41000 Zagreb, Croatia

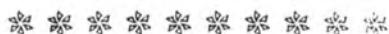
In the former Yugoslavia, Catholic Relief Services has provided \$30 million in humanitarian assistance to more than a million refugees, displaced and affected persons regardless of their religion or ethnicity.

In the wake of the peace agreement, CRS plans to dramatically increase its support for activities aimed at bringing together former antagonists to aid in the rebuilding of war-torn economies and communities.

Much of the new support will be directed at small businesses. Throughout the conflict, rather than import relief goods, CRS opted to produce them in Sarajevo. One typical enterprise is the Sarajka Pasta Factory, which has put 500 people to work and offers Sarajevo's citizens a high-protein alternative to the bread, beans and oil that for so long formed the bulk of their diet. More than 65 percent of CRS resources in Bosnia are directed at Sarajka and similar enterprises that produce bread, socks, underwear and textiles for distribution to the local population. These projects not only provide food and clothing; they also restore pride and dignity by giving people the opportunity to be productive and provide for their families.

CRS also plans to expand programs that provide winter clothes, heating and cooking fuel for vulnerable groups, as well as bricks, cement and other construction materials to rebuild destroyed houses. CRS is also providing mental health counselors with trauma counseling, and teaching them new techniques to help other individuals and families who have traumatized by the war.

CRS works with four local humanitarian agencies — Caritas (Catholic), Merhamet (Muslim), Dobrotvor (Serbian Orthodox) and La Benevolencija (Jewish) — and has helped them implement joint projects. By bringing representatives of various ethnicity together, CRS is helping build the mutual trust that will aid in the creation of a cooperative post-war community.



CHURCH WORLD SERVICE

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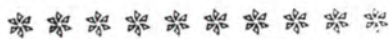
475 Riverside Drive

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Church World Service (CWS), the relief and development arm of the National Council of the Churches of Christ in the USA, has helped deliver more than \$17 million in assistance to victims on all sides of the conflict in the former Yugoslavia. A director is now working with local partners to formulate development and reconstruction projects in Bosnia.

CWS participates in international ecumenical reconciliation meetings. A recent gathering in Belgrade brought together representatives from the Churches in the region to talk about peace and reconciliation. The Protestant and Orthodox Churches of the National Council engage in the public policy discussions rising from the Balkan conflict.



CROATIAN DEMOCRACY PROJECT

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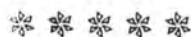
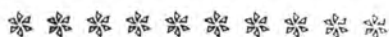
The Croatian Democracy Project (CDP), a Washington DC-based private voluntary organization, was established in 1990 to assist in the social, political and economic development of the emerging democracies of the former Yugoslavia. CDP has years of experience working in the region and managing democracy-building, training, visitor and humanitarian-assistance programs. CDP works closely with community, political, and religious leaders to promote the development of vibrant civil societies dedicated to political liberty, economic freedom and inter-ethnic reconciliation.

Through its field office in Zagreb, CDP is able to ascertain the region's technical and developmental needs and administer the following programs:

Centers for Ethnic Reconciliation: Centers were established in Livno and Travnik, in the Federation of Bosnia-Herzegovina to encourage respect for human, civil and minority rights, promote inter-ethnic cooperation and bolster the democratic process at the grassroots level. The centers will host activities such as conflict prevention and dispute mediation, civic education, legal assistance and human rights services, micro-enterprise development, public administration and other programs through skills training, technical assistance, and subgrants.

Public education: CDP informs the US public about the issues critical to bringing peace to nations in the former Yugoslavia, through the news media, special reports and conferences and seminars. Overseas, the program stresses civic education, teaching citizens in the region about the ideas and institutions that form the basis of civil society.

Training programs: CDP programs build the leadership skills of regional leaders and strengthen the capabilities of their institutions, including political parties, local government, universities and non-governmental organizations. Recent programs have been sponsored by USAID through Partners for International Education and Training. They have included training Croatian women politicians and activists on politics, NGO involvement, and the use of the media; bringing seven government officials from the Federation of Bosnia-Herzegovina to Washington, DC to train them in implementing the Federation constitution; and training a Croatian economist in privatization and economic restructuring.



DIRECT RELIEF INTERNATIONAL

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Santa Barbara, CA 93117

Since July 1992, Direct Relief International has donated and successfully delivered critical medical goods valued at more than \$1.5 million wholesale to health facilities in Bosnia-Herzegovina, Croatia and Serbia. Direct Relief has dispatched numerous shipments of antibiotics, vitamins, orthopedic hardware and software, surgical and trauma supplies and medical equipment to both urban and field hospitals. In keeping with the organization's mission, all material assistance has been extended to the former Yugoslavia on a non-sectarian basis. Direct Relief's most recent shipments have been dispatched to Sarajevo and Banja Luka.

Direct Relief International is one of the United States' oldest international non-profit, non-sectarian health assistance organizations. Since 1948, it has worked in partnership with more than 3,000 charitable institutions in 140 countries, supporting long-term health care programs and providing medical relief to victims of poverty, war and natural disaster.



DOCTORS OF THE WORLD

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TF 3/5 CAV
Doctors of the World, Unit 40200
OPN:ABLE Sentry
AP AE 09790

Doctors of the World's (DOW) goal in the former Yugoslavia is to provide much-needed medical assistance while serving as a catalyst for reconciliation and cooperation. DOW's activities are centered in Kosovo, the poorest and most disease-ridden area of the former Yugoslavia. In October, 1995, DOW launched needs-assessment missions to Mostar and Tuzla. The agency plans to develop proposals for projects that will support the overburdened clinic and hospital facilities in Mostar, and provide them with medical personnel and equipment.

Through its Distribution of Health and Nutrition Commodities project, DOW distributes nutritional supplements, vitamins and basic hygienic items to approximately 20,000 individuals in Kosovo. The project also implements a tuberculosis control program and child immunization support in the Greater Urosevac District of Kosovo. DOW screens and treats tuberculosis cases, trains health promoters in community-based primary health care, provides technical assistance in record-keeping and data-gathering, and promotes awareness of public health issues through an educational program for women.



DOCTORS WITHOUT BORDERS USA (MÉDECINS SANS FRONTIÈRES)

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Sarajevo Contact:

Martha Carey
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Belgrade Contact:

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011-381-11-661-509

Tuzla Contact:

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011-387-75-213-488

Medical care for 2.5 million people. Doctors Without Borders USA/Medecins Sans Frontieres (MSF) has been working in the former Yugoslavia since the war started in 1991. MSF teams support 280 medical facilities, which provide 2.5 million people with medical care including surgery, consultations, drugs and family parcels. MSF also distributes hygienic supplies, and brings food rations to hospitalized adults.

Trauma counseling. With peace comes time to think about losses suffered in war, and depression sets in. Since 1994, Doctors Without Borders counseling training programs have provided counseling services to more than 2,300 people. Forty newly trained therapists run programs in Zenica and Sarajevo; 30 more are being trained to offer counseling in Mostar and Srebrenica. The "Wooden House" program in Sarajevo concentrates on traumatized children from the enclaves who lost brothers and fathers. MSF also gives toys to children and adolescents in hospitals and orphanages to help them learn to play again.

Healing on the air. For those who still do not have access to therapy, MSF teams have developed a live radio counseling program. It is broadcast twice a week on Sarajevo radio, and Bosnians from within and outside of Bosnia call in to talk with host psychologists about their fears and where they can get help.

"Ambulancias" and rehabilitation for front-line villages. While MSF mobile clinics, or "ambulancias," fill in for destroyed hospitals, teams are reconstructing health centers and distributing cleaning products, locks, doors and windows so returnees can renovate their war-damaged homes.

Medical books and incinerators. MSF is distributing medical books to help Bosnian doctors and nurses catch up on new information and procedures that the war made it difficult to learn about. MSF teams have also built 30 hospital incinerators to destroy medical waste.

Physical therapy. To help families cope with members injured in the war, Doctors Without Borders is helping train physical therapists and patients in exercises and treatments to alleviate pain and promote recovery. Bed sheets, crutches and wheelchair parts are also being distributed.

Doctors Without Borders was the only international NGO working in Srebrenica when it fell last summer, and was one of the few providing supplies and medical assistance to the population of Gorazde during the siege of that enclave. In 1991, MSF teams evacuated the wounded from the besieged town of Vukovar, and provided health care and medical supplies to Serbs displaced from the Krajina last year. It continues to provide assistance to Bosnian and Croat displaced persons throughout the former Yugoslavia.



FOOD FOR THE HUNGRY

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E-mail: marissal@fh.org

7729 E. Greenway Road

Scottsdale, AZ 85260

Food for the Hungry has shipped a container of warm clothing and a large quantity of medicines through such Croatian organizations like Agape and Feed the Children (not affiliated with Feed the Children/Larry Jones Ministries of Oklahoma City). Food for the Hungry is also helping indigenous organizations address the needs of vulnerable populations such as the elderly, mentally handicapped and refugees.



HEIFER PROJECT INTERNATIONAL

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Bosnia Contact:

Dirk Van Gorp

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United Methodist Committee on Relief
Split, Croatia

Many families in Bosnia have lost their farm animals to the war, leaving barns empty. Heifer Project International — in partnership with the United Methodist Committee on Relief, the Swiss ecumenical agency HEKS and USAID — is replacing livestock, primarily goats and dairy cattle, to provide farmers with a source of nutrition and income. Each family also receives training in sustainable agriculture and “passes on the gift” of one or more of their animal’s offspring to another struggling family.

Since 1944, Heifer Project International has provided nutrition- and income-producing animals to more than one million families in 110 countries.



IMMIGRATION AND REFUGEE SERVICES OF AMERICA

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1717 Massachusetts Avenue, NW

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Croatia Contact:

Tomislav Margreitner

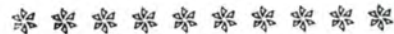
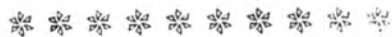
Tel/Fax: 011-385-1-530-402

Korculanska 12

10000 Zagreb, Croatia

Through its Prijatelj ("Friends") Project, IRSA has helped provide preventive mental health and social service programs to displaced Bosnian and Croatian children in private accommodations in Croatia. Utilizing Croatian staff and Bosnian volunteers, Prijatelj operates a community center for youth and families. The center offers a safe and structured environment in which both displaced people and the members of their host communities can participate in activities designed to normalize their lives and prepare them for uncertain futures.

The Prijatelj program also offers leadership training and skills development for local professionals. Local staff are currently in the process of assuming all authority and responsibility for the project's work as they form their own non-governmental organization (NGO). IRSA headquarters is guiding that process and exploring possibilities for replication of the project in Bosnia.



INTERNATIONAL AID

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International Aid has been providing emergency aid to victims of Bosnia's war for nearly four years. It has sent more than \$5 million worth of blankets, food, medical supplies and medicine to war zones in Sarajevo and Mostar, refugee camps in Tuzla and Mejugorje, and hospitals in Osijek and Zenica.

In February, International Aid launched its "A Time For Bridges" campaign to provide \$1 million in emergency aid and long-term development assistance to Mostar. The effort will begin with five shipments of medicines, supplies and equipment weighing more than 100 tons and valued at more than \$800,000.

The campaign also commits \$130,000 to the construction of a children's community center, \$35,000 to the development of a recreational playground for neighborhood children and \$30,000 to the distribution of 1,000 family kits containing personal hygiene items for returning refugees. The community center, to be built in partnership with the Mostar-based Agape Relief Ministry, will address emergency needs of children and families, providing them with medical referrals, trauma counseling and spiritual nurture.



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On behalf of all the US resettlement agencies, the International Catholic Migration Commission (ICMC) operates the US Refugee Processing Program Office in Zagreb, which assists refugees throughout Croatia who are seeking resettlement in the US. ICMC's Cultural Orientation Program provides pre-arrival training to refugees approved for resettlement in the US.

ICMC is currently developing programs that will help reintegrate refugees and displaced persons within Bosnia. It is fostering cooperation between Bosnians, Croats and Serbs through community harmonization programs based on joint economic development activities and assistance to displaced women. ICMC has recently registered with the Muslim Croat Federation to provide relief and rehabilitation assistance.

ICMC also supports the material assistance programs run by its affiliate, Caritas Croatia.

INTERNATIONAL MEDICAL CORPS

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Rudarski Institute
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Bihac Contact:

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Poliklinika Bihac
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77000 Bihac, Bosnia

Croatia Contact:

Tel: 011-385-21-589-218

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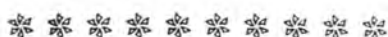
Put Brodarice 6, Ured 5
21000 Split, Croatia

International Medical Corps (IMC) has been operating in Bosnia-Herzegovina since 1993. It established the first Western-style emergency department in Central Bosnia at Zenica Hospital; launched emergency immunization campaigns in Zenica, Tuzla, Bihac, Gorazde and outlying areas; and initiated one of the first child mental-health programs in the region. The scope of IMC's emergency programs has grown steadily, to meet the many challenges of this war-ravaged nation. Its medical and logistical teams have conducted the following emergency relief and training activities:

Emergency department program: IMC has developed an emergency department at the Zenica Hospital in Central Bosnia, which includes a four-year training program for Bosnian doctors and nurses in all aspects of emergency care. Since 1993, IMC volunteer physicians have trained more than 500 Bosnian health professionals. More than 1,000 patients are served by the emergency care facilities each month.

Emergency immunization program: In collaboration with UNICEF, IMC is conducting emergency immunization campaigns and training programs throughout the Bosnia/Croat Federation and plans to expand the program to the Republic Srpska as soon as feasible. Since 1994, IMC has vaccinated more than 340,000 children and women and has trained hundreds of Bosnian doctors and nurses in emergency immunization techniques.

Child mental health program: IMC implemented this program in 1994 to provide counseling and therapeutic activities to war-traumatized Bosnian children and their families, while at the same time training young Bosnian medical students as mental health workers. IMC has provided mental health support for 300 displaced Bosnian children. With the agency's assistance, IMC-trained mental health workers have created their own independent NGO, Sezam, which recently began a new therapeutic cycle for 300 additional displaced Bosnian children.



INTERNATIONAL ORTHODOX CHRISTIAN CHARITIES

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Palmosticeva 24/1
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International Orthodox Christian Charities (IOCC) has worked extensively through the diocesan structures of the Serbian Orthodox Church to reach vulnerable populations in need of the most basic food and non-food relief supplies. IOCC also coordinates with the UN High Commissioner for Refugees, the European Community Task Force, World Food Programme and others to provide relief in UN-protected areas in Bosnia and in Serb-held territories. Ongoing assistance has included the delivery of food, infant formula, hygiene materials, medicines and medical supplies to individuals and institutions throughout the region.

This past summer, IOCC provided humanitarian assistance to Serb refugees during their flight from Krajina to Serbian-held areas of Bosnia and Serbia. The agency then provided food and supplies to the refugee centers that welcomed them. IOCC is also providing Belgrade hospitals with infant formula, OB/GYN kits, leukemia treatments, mental health kits and general medical supplies. The agency also distributes and monitors donated medicines and medical supplies for use throughout the region.

In Bosnia, IOCC delivered almost 4,000 hygiene parcels to Gorazde and Serbian areas of Bosnia.



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Tuzla Contact:

Kurt Tjossem

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Husinska Rudara BB
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IRC was the first US organization on the scene in the former Yugoslavia, and has been helping victims of the fighting in Bosnia since 1992. It has country offices in Bosnia, Croatia and Serbia.

IRC's activities in the former Yugoslavia include reconstruction projects — upgrading buildings and service infrastructure (water, gas, etc.) — the provision of emergency relief supplies, medical and mental health programs, distribution of food and seeds (some 50 million pounds to date) and special care for war-injured children. IRC is also responsible for processing Bosnian refugees seeking resettlement in the US. As much as possible, IRC designs its programs to encourage self-sufficiency and local development, and stimulates local economies by arranging for relief supplies to be manufactured locally.

In **Bosnia**, IRC has:

- contracted with local firms to rehabilitate public buildings for use as shelter, repairing windows, installing extra toilets, sinks and showers, and restoring gas and water service.
- spent \$10.5 million to improve Sarajevo's natural gas system, and installed two supplementary water purification units and a pumping system that supplies water to 150,000 city residents. The agency also contracted with Sarajevo Gas to install 10,000 underground gas distribution fixtures and to replace unsafe connections in 5,000 homes. IRC also restored Sarajevo's hot-water distribution network.
- distributed coal and fuel oil to hospitals, collective centers and public kitchens, and has repaired gas lines in Sarajevo and Mostar.

- carried out three winterization programs that provide supplies such as stoves, solid fuels, blankets, clothing, and children's boots. Last winter, some 180,000 people benefited from the program.
- implemented several public health programs, including rat control, trash collection and distribution of sanitation supplies and lice and scabies medicines. IRC has also addressed the psychological stresses of war in Sarajevo through a local organization called *Corridor*, which established eight mental-health counseling centers in the hardest hit communities in Sarajevo.

IRC is helping **Croatia** cope with the strain of providing for 400,000 refugees and displaced persons. It hires local construction workers and engineers to repair and improve the collective centers and private homes that house refugees, and has given special attention to the needs of refugee women and children.

IRC helps the refugees deal with war trauma through a network of 30 community-based mental health centers in Croatia and 10 in Bosnia. By providing medicine and financial support to a children's hospital and rehabilitation project in Zagreb, IRC has made it possible to treat sick and war-injured children in Croatia rather than evacuating them to western Europe or the US. A Zagreb-based IRC project is also working to reunite the 15,000 Bosnian children who have become separated from their families. So far, the program has located almost 2,500 children.

IRC is also working in **Serbia and Montenegro**, where it has coordinated the distribution of food to 560,000 refugees and 160,000 other people at risk, as well as procured and distributed drugs and spare parts for health care equipment.

Refugee resettlement: IRC operates a joint resettlement processing program, based in Zagreb, on behalf of ten private agencies involved in refugee resettlement in the US. Bosnians interested in resettling in the US can apply for admission at the IRC office, where they receive help in filling out the proper forms and documenting their claims to refugee status. Applications are then reviewed by the US Immigration and Naturalization Service, and those granted admission are assigned to one of the resettlement agencies. IRC helped resettle approximately 1,300 Bosnians in 1994 alone.

*** **

ISLAMIC AFRICAN RELIEF AGENCY/USA (IARA)

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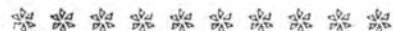
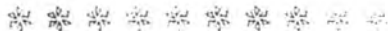
ISRA

Nova Cesta-89A

41000 Zagreb, Croatia

IARA's partner organization, the Islamic Relief Agency (ISRA), is involved in a variety of activities in Bosnia: reconstructing damaged schools; helping students prepare for a return to school; publishing schoolbooks and texts; opening a rehabilitation center to provide new employment skills for traumatized war victims, rape victims and the handicapped; sponsoring medical staff in Bosnia; and providing material aid to refugees from Srebrenica.

IARA has also been involved in providing food, medicine, clothing and other relief. It has established an intensive care unit in Tushan and is running a primary school and health clinic in Kalysea with the help of the local government. With financial backing from the Islamic Circle of North America, ISRA started the Rehabilitation and Transit Center Project in Split, Croatia to assist people in urgent need of medical care and to provide shelter for Bosnians who could not be accommodated by Croatian hospitals. Through a sponsorship program, IARA/USA has matched 150 orphans with sponsors.



LUTHERAN WORLD RELIEF

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Osijek, Croatia

Lutheran World Relief is helping displaced and refugee populations in northern and central Bosnia and eastern and central Croatia — in the cities of Tuzla, Bihac, Osijek, Banja Luka and Vukovar — through its local partner, the Lutheran World Federation. Aid to Tuzla and Bihac includes food parcels for teachers and seeds and fertilizers for farmers. Other LWR-supported relief and rehabilitation projects include feeding programs for schools and elderly refugees, refugee housing, and repairs for war-damaged schools and homes. LWR is also supporting refugees from the former Yugoslavia who are now in Hungary. The agency has sent seven shipments of clothing, quilts, health kits, school kits, baby layettes and other materials. LWR support for refugees in the former Yugoslavia since 1992 totals \$4.3 million.

*** **

MAP INTERNATIONAL

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2200 Glynnco Parkway

Brunswick, GA 31521

MAP International has provided hospitals, clinics and refugee centers in the former Yugoslavia with medicine and medical supplies valued at more than \$30 million.

MAP's recent medical shipments to Bosnia include IV sets, \$4.9 million worth of Dynabac antibiotics, other medicines and hospital supplies. In Croatia, MAP is helping resupply hospitals in Osijek, Split, Dubrovnik and Gospić with medicine and equipment. Under an agreement with Mercy Corps, MAP is also conducting health training in Kosovo for obstetricians, pediatricians and general practitioners.

*** **

MERCY CORPS INTERNATIONAL

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Landrum Bolling, Director-at-Large

Tel/Fax: 011-387-71-666-517

Atuna Hangija 84
71000 Sarajevo, Bosnia

Since 1993, Mercy Corps International's \$15 million humanitarian efforts in the Balkans have been meeting the needs of more than 500,000 war victims — especially women and children. Today, Mercy Corps programs are concentrated in Bosnia and Kosovo, and link promotion of civil society and the goals of the Dayton-Paris Peace Accords with humanitarian and reconstruction assistance.

Bosnia: Mercy Corps, through a recent merger with Scottish European Aid, has been working in 55 communities in northern Bosnia to repair housing and water systems, provide essential medicines and supplies, re-establish diagnostic laboratories, and reconstruct and manage collection centers. In addition, Mercy Corps responded to the needs of refugees from Srebrenica, who are located at the airbase in Tuzla, by immediately providing water, shelter and hygiene supplies; distributing baby food and formula; and rebuilding/repairing shelters for longer-term housing.

Kosovo: Mercy Corps has been working in Kosovo since 1993, where it provides food, medicines and medical equipment, clothing and blankets, cooking/heating stoves, plastic sheeting and sleeping pads. It also offers microenterprise opportunities, ob/gyn training support and an agricultural assistance program. In partnership with the Mother Teresa Society, Mercy Corps provides assistance to 50,000 families.

In collaboration with its partner agency, Scottish European Aid (SEA), Mercy Corps is already working in the regions around Tuzla, Zenica and Mostar to provide essential medicines and supplies to set up rural diagnostics laboratories; distribute powdered detergent, liquid soap and hygiene parcels to promote proper hygiene; repair damaged water systems; and repair local infrastructure and provide shelter.

Kosovo and Montenegro: Mercy Corps has been working in Kosovo since 1993, where it provides food, medicines and medical equipment, clothing and blankets, plastic sheeting and sleeping pads, and offers microenterprise opportunities. Through its partnership with the Mother Theresa Society, Mercy Corps provides assistance to more than 57,000 families. Mercy Corps also assists some 8,000 families in Montenegro, distributing food, baby packs and hygiene supplies to those living in extreme poverty.



OPERATION USA

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Richard Walden

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8320 Melrose Avenue

Suite 200

Los Angeles, CA 90069

Since 1992, Operation USA has shipped more than \$1.8 million worth of medical supplies to Bosnia and Croatia and sent a 13-member medical/surgical team to the National Children's Hospital in Zagreb, the Krepinske Toplice Rehabilitation Center and the Osijek General Hospital. Operation USA also actively provides medicines and supplies to partner group's medical teams heading for Bosnia at present.

Operation USA's latest shipment — in late February — was via a Department of Defense aircraft to Tuzla and consisted of 23 tons of medical supplies consigned to the International Rescue Committee. Operation USA has also worked with UNHCR, WHO, International Medical Corps, Equilibre and local NGOs.

PRESIDING BISHOP'S FUND FOR WORLD RELIEF (THE EPISCOPAL CHURCH)

US Contact:

Nancy Marvel

Tel: 212-922-5129

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815 Second Avenue

New York, NY 10017

The Presiding Bishop's Fund for World Relief is a granting agency of the Episcopal Church. It works with church communions in the US and abroad. The Fund also works through ecumenical and cooperative agencies, especially in cases where there is no Anglican connection.

In Bosnia, the Fund has helped purchase a mobile clinic to help treat and provide trauma counseling to women and children. It has also purchased medical supplies, food and other emergency items.

THE SALVATION ARMY (WORLD SERVICE OFFICE)

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Kim Green

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Fax: 703-684-5536

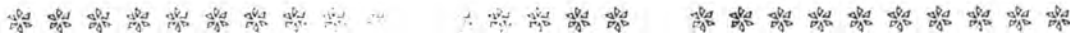
615 Slaters Lane

Alexandria, VA 22313

The Salvation Army has been active in Serbia, Bosnia since September, 1995. A field kitchen serving 200 hot meals a day is operating in Sipovo, a town of 15,000 in the Anvil of Serbia; the number of meals is expected to increase to 1,000.

The Salvation Army is also working in Prutace, a community 24-30 kilometers outside of Tuzla, where it is building 100 townhouses in clusters of 10. The framing is complete, and electrical/plumbing installation will occur shortly.

Captain Albert Brown is serving as the regional representative. He is based in Sipovo, and can be reached by calling Kim Green in the Alexandria office.



SAVE THE CHILDREN

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Jim Nuttall

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Fax: 011-385-21-587-310

E-mail: exyugoslavia@savechildren.org

Fausta Vrancica 19, PO Box 387
21000 Split, Croatia

Working with parents and communities, Save the Children has established 375 preschools in the former Yugoslavia, which are currently serving 10,289 Bosnian, Croatian and Serbian children.

These innovative, self-help preschools help address the emotional and psychological needs of war-weary children aged three to seven years. Designed by a team of education experts, the program involves parents in finding suitable sites for the preschools and recruits them to serve as volunteer assistants, thereby helping to rebuild a sense of community. Save the Children provides seed money to launch the preschools and train teachers; the schools then operate independently. All programs are designed so that they can be replicated and sustained.



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In Zenica: 011-387-72-415-027 (Tel Fax)

E-mail: 103126.2656@compuserve.com

The United Methodist Committee on Relief (UMCOR) is committed to life-sustaining emergency relief programs, community service programs that rebuild traumatized lives, and re-development projects that help communities rebuild from the devastation of war. In Bosnia, UMCOR provides essential pharmaceuticals; offers medical, occupational and psychological rehabilitation of war-injured persons; supports cottage industry enterprises that benefit vulnerable persons; helps rebuild war-damaged housing and community structures; and helps return and repatriate refugees and displaced persons.

Support for UMCOR's projects in the former Yugoslavia comes from United Methodists worldwide. UMCOR also works in cooperative partnerships with US government agencies, the United Nations, World Council of Churches, NGOs and a variety of other agencies.



US COMMITTEE FOR UNICEF

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Ingrid Acevedo

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Fax: 212-779-1679

E-mail: iacevedo@unicefusa.org

333 East 38th Street
New York, NY 10016

Former Yugoslavia Contact:

Brigitte Duchesne

Tel: 011-385-1-233-2610 or 233-6222

Zagreb, Croatia

UNICEF is responding to the survival needs of children and women in the former Yugoslavia through primary health care, immunization, nutrition, water and hygiene programs, and the distribution of winter clothing. It is also providing basic education for children and young women.

In **Bosnia**, UNICEF is helping feed particularly vulnerable populations, immunize children and ensure clean water and adequate sanitation. The agency is also helping train professionals in the treatment of traumatized children.

In **Croatia**, UNICEF is focusing its assistance on the cities of Dubrovnik, Osijek and Vinkovici, where it is providing health supplies and equipment, supplementary food, infant and hygiene parcels, and basic education supplies. It also provides vitamin supplements to prevent micro-nutrient deficiencies, carrying out vaccination programs, and promoting breastfeeding; providing materials to help five hospitals become "baby-friendly." The agency is also developing plans to offer landmine awareness training.

In the Federal Republic of Yugoslavia, UNICEF is making available acute respiratory infection kits, hospital kits and oral rehydration salts; training health workers to respond to respiratory infections and diarrheal diseases; and supporting immunization, breastfeeding and other childhood health care. UNICEF is also providing training for 600 psychologists, 120 school administrators and 50 pediatricians to identify and treat stress and trauma among children in primary schools.

In the former Yugoslav republic of Macedonia, UNICEF is conducting an immunization campaign and maternal and child health programs, as well as providing supplies for primary education.



WORLD CONCERN

US Contact:

Christy Gardner

Tel: 206-546-7287

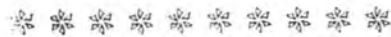
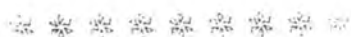
Fax: 206-546-7269

19303 Fremont Avenue North

Seattle, WA 98133

With the help of local schools, churches and businesses, World Concern collected more than 2,000 "Kid Packs" filled with hygiene supplies for Bosnian refugee children and their families. The supplies were airlifted to Bosnia in November and distributed to refugees in Tuzla and Bihac by World Concern's partner agency, Agape Relief.

A World Concern relief worker just returned from Bosnia, where he spent eight weeks training a local counterpart in relief administration. More than \$33,000 was donated to projects dealing with supply distribution and the rebuilding of homes.



WORLD LEARNING

US Contact:

Colin Davies

Tel: 202-223-4291

Fax: 202-408-5397

Projects in International Development and Training

1015 15th Street NW, #750

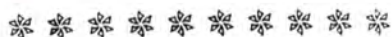
Washington, DC 20005

Since 1995, World Learning has been working to bring Bosnians to the US as part of its Partners In International Education and Training (PIET) program, through which World Learning identifies and recruits potential leaders from Bosnia working in areas of democratic institution-building, economic revitalization, and support for the social sector.

The World Learning/PIET program has trained almost 50 Bosnians in the US, and another are scheduled to be trained in the next few months. The PIET office in Zagreb, continued to prepare participants for training even during the height of the fighting. The President of the Sarajevo City Council waded through a mud-filled tunnel during heavy shelling, carrying his program materials and baggage over his head, just so he could get out of Sarajevo to take part in a city management training program in Washington.

PIET trained two groups of Bosnian officials in the way the US provides public services — a group of mayors and local-level officials went to three US cities to study public-private cooperation, and Croat and Muslim representatives of the Bosnian Federation studied how local, state and federal officials interact. The program also brought together Bosnian doctors, nurses and psychiatrists to meet with American professionals who had counseled Vietnam veterans to share strategies for counseling war victims.

Graduates of the PIET program are already back home, and are playing vital roles in the physical and psychological reconstruction of the country.



WORLD RELIEF

US Contact:

Linda Keys

Tel: 708-665-0236, x202

Fax: 708-665-0129

E-mail: 74457.3176@compuserve.org

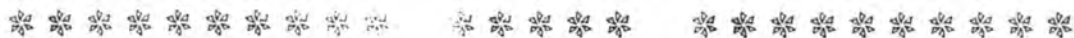
PO Box WRC

Wheaton, IL 60187

Since 1991, World Relief has helped provide more than \$1 million worth of emergency food, medical supplies and shelter to displaced people in Bosnia-Herzegovina, Croatia, Slovenia and Yugoslavia. Most recently, this work includes providing emergency food and medicines to displaced people arriving in Tuzla and Mostar, Bosnia; food and bedding materials to refugees arriving in Belgrade, Novi Sad and Backi Petrovac, Yugoslavia; hot meals to refugees in Osijek, Croatia; and counseling and rehabilitation services to war orphans and rape victims in Crkvenica and Celse, Croatia.

Because of his experience directing the largest Bosnian resettlement project in the US, World Relief has seconded Dr. Galen Carey, Midwest Area Director, has been seconded to UNHCR in Zagreb, where he is serving as resettlement officer. Dr. Carey supervises the identification and processing of Bosnian refugees in need of temporary protection and resettlement in third countries.

World Relief is the international assistance arm of the National Association of Evangelicals.



WORLD VISION

US Contacts:

Melinda Wood
Kathleen Brown
Sara Anderson
Tel: 202-547-3743

Pagers:

800-SKYTEL2 (PIN: 191-8763)
800-SKY8888 (PIN: 824-7304)
800-SKYPAGE (PIN: 922-3292)

220 I Street, NE
Suite 270
Washington, DC 20002

Bosnia Contact:

Greg Kearns
Zenica

Tel: 011-387-72-410-409
Fax: 011-387-72-417-187

World Vision's work in Bosnia combines emergency relief, trauma counseling, microenterprise development, and infrastructure rehabilitation. An example of the kind of work World Vision is doing:

Women from Bosnian Muslim, Croat and Serb communities are healing the wounds of war by working together on small business ventures. Psycho-social trauma counseling is provided through World Vision's partnership with women's associations in central Bosnia, which have more than 5,600.

World Vision's small enterprise projects include:

- **Rabbit farming** in Begov Han and Zavidovici, north of Zenica city. The Begov Han cooperative contracted with a Zenica hospital for 500kg of meat. Deliveries have been made since January.
- **Bed sheet production** in Fojnica, south of Zenica. The women's cooperative has contracted with a Zenica hospital to produce sheets for all of its beds.
- **Mushroom production** in Kresevo, south of Zenica. The women's cooperative has contracted with a local market to be its major supplier of mushrooms, an important ingredient in Bosnian dishes. Mushrooms are harvested year-round in greenhouses.

World Vision, based in Seattle, has been working in Bosnia since 1992. The largest privately-funded global aid organization in the US, World Vision implements more than 6,000 projects in more than 100 countries around the world.

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— END —

HUMANITARIAN AID IN THE FORMER YUGOSLAVIA

WHAT AMERICAN NON-GOVERNMENTAL
ORGANIZATIONS (NGOs) ARE DOING

A Media Resource Guide

Produced by

InterAction

April 1996

US Non-Governmental Organizations (NGOs) Currently Operating Relief and Development Programs in the Former Yugoslavia

This guide offers journalists an overview of the work that US-based non-governmental organizations (NGOs) are doing in the former Yugoslavia to promote the peace process and provide critical aid to victims of the conflict.

Throughout the conflict, NGOs — the umbrella name for a wide variety of independent, non-profit, humanitarian organizations — have been involved in refugee resettlement, ethnic reconciliation, reconstruction, emergency assistance, medical and mental health care, trauma counseling, food distribution, agriculture programs and education. The topic index on the following pages helps you quickly identify which agencies are doing which.

All the NGOs listed in this guide are members of InterAction, a coalition of more than 150 humanitarian relief, development and refugee organizations working in some 160 nations. As such, they subscribe to institutional, ethical and practical standards that aim to promote effectiveness and accountability.

FOR MORE INFORMATION, CONTACT:

Mike Kiernan or Michael Briggs
InterAction

Phone: (202) 667-8227, x132/x135
E-mail: mbriggs@interaction.org

Visit our Web site for more information and daily updates:

<http://www.interaction.org>

This guide was produced by the Alliance for a Global Community, the communications program of InterAction. As part of its mission to increase public understanding of relief and development issues, the Alliance seeks to improve media coverage of humanitarian assistance and human development issues worldwide.

ALPHABETICAL INDEX

The following agencies are listed in this guide, in alphabetical order:

Adventist Development and Relief Agency
AICF/USA (International Action Against Hunger)
American Friends Service Committee
American Jewish Joint Distribution Committee
American Red Cross
American Refugee Committee
Ananda Marga Universal Relief Team
Baptist World Aid
Brother's Brother Foundation
CARE
Catholic Relief Services
Church World Service
Croatian Democracy Project
Direct Relief International
Doctors of the World
Doctors Without Borders USA/Medecins Sans Frontieres
Food for the Hungry
Heifer Project International
Immigration and Refugee Services of America
International Aid
International Catholic Migration Commission
International Medical Corps
International Orthodox Christian Charities
International Rescue Committee
Islamic African Relief Agency/USA
Lutheran World Relief
MAP International
Mercy Corps International
Operation USA
Presiding Bishop's Fund for World Relief/Episcopal Church
Salvation Army
Save the Children
United Methodist Committee on Relief
US Committee for UNICEF
World Concern
World Learning
World Relief
World Vision

GEOGRAPHIC INDEX

NGO field offices and/or press contacts in the former Yugoslavia, by city:

SARAJEVO

**Adventist Development and Relief Agency
(ADRA)**

Ivan Brehelmaher
Tel: 664-927

American Red Cross

Jessica Barry
Tel: 656-894

American Refugee Committee

Joshua Kahler
Tel: 441-188

Catholic Relief Services

James Kelly
Tel: 670-823 or 663-781 or 670-821

Int'l Catholic Migration Commission

Hannelore Valier
Tel: 670-823

Doctors Without Borders

Martha Carey
Tel: 663-477

International Rescue Committee

Mark Bartolini
Tel: 440-030

Mercy Corps International

Landrum Bolling
Tel: 666-516

United Methodist Committee on Relief

Dirk Van Gorp
Tel: 447-631

ZAGREB

ADRA

Velimir Subert
Tel: 177-114

CARE

Brenda Cupper/Rick Grant
Tel: 273-998 or 422-381 or 422-362

Catholic Relief Services

Karel Zelenka
Tel: 455-3134 or 454-3139

Croatian Democracy Project

Lidija Japac
Tel: 444-613

Immigration and Refugee Services of America

Tomislav Margreitner
Tel: 530-402

International Catholic Migration Commission

Dale Buscher
Tel: 277-956

International Rescue Committee

William Carlos
Tel: 4512-714

Islamic African Relief Agency

Amin Mahmoud
Tel: 329-993

Mercy Corps International

Terry Heselius
Tel: 417-449

UNICEF

Brigitte Duchesne
Tel: 233-2610 or 233-6222

SPLIT**American Refugee Committee**

Steve Segal
Tel: 355-515

International Medical Corps

Tel: 589-218 or 514-655

Save the Children

Jim Nuttall
Tel: 355-408

TUZLA**Doctors Without Borders**

Tel: 821-336 or 213-488

International Medical Corps

Tel: 821-169

International Rescue Committee

Kurt Tjossem
Tel: 821-176

Mercy Corps International

Howard Robinson
Tel: 821-001

World Vision

Greg Kearns
Tel: 211-324 or 215-344

BELGRADE**ADRA**

Tomislav Stefanovic
Tel: 653-256

Doctors Without Borders

Tel: 660-270 or 661-509

International Orthodox Christian Charities

Dean Triantafilou
Tel: 332-375

ZENICA**American Refugee Committee**

Steven Frost, Sandrine Brettoniere,
Brent Shockley
Tel: 412-125

Heifer Project International

Dirk Van Gorp
Tel: 415-027

International Medical Corps

Tel: 413-129 or 24-557 or 415-201

United Methodist Committee on Relief

Dirk Van Gorp
Tel: 415-027

World Vision

Greg Kearns
Tel: 410-409

BIHAC**International Medical Corps**

Tel: 229-077

OSIJEK**Brother's Brother Foundation/****Lutheran World Relief**

Hermine Nilolaisen
Tel: 25-825

KOSOVO**Doctors of the World**

Tel: 34124

SELECTED TOPIC INDEX

Below are some issues you might be particularly interested in, and the names of some of the organizations whose work focuses on these areas.

- **Agriculture:** AICF/USA, Brother's Brother Foundation, Heifer Project International, International Rescue Committee
- **Children:** American Red Cross, Immigration and Refugee Services of America, International Medical Corps, Save the Children, US Committee for UNICEF
- **Economic Development:** AICF/USA, Catholic Relief Services, Islamic African Relief Agency, Mercy Corps International, United Methodist Committee on Relief
- **Education:** Brother's Brother Foundation, CARE, Doctors of the World, Islamic African Relief Agency, Save the Children
- **Environment:** AICF/USA
- **Health/ Medical Needs:** American Jewish Joint Distribution Committee, American Red Cross, American Refugee Committee, CARE, Croatian Democracy Project, Direct Relief International, Doctors of the World, Doctors Without Borders, International Rescue Committee, International Medical Corps, Islamic African Relief Agency, MAP International, Mercy Corps International, Operation USA, US Committee for UNICEF
- **Relief Supplies (food, clothing, etc.):** Adventist Development & Relief Agency, American Jewish Joint Distribution Committee, American Red Cross, Brother's Brother Foundation, CARE, Catholic Relief Services, Church World Service, Food for the Hungry, International Aid, International Orthodox Christian Charities, International Rescue Committee, Lutheran World Relief, Mercy Corps International, United Methodist Committee on Relief, US Committee for UNICEF, World Relief, World Vision
- **Reconciliation:** American Refugee Committee, Croatian Democracy Project, Mercy Corps International, World Vision
- **Reconstruction:** AICF/USA, American Refugee Committee, International Rescue Committee, The Salvation Army, World Learning
- **Refugee Assistance/Resettlement:** American Jewish Joint Distribution Committee, American Red Cross, American Refugee Committee, International Catholic Migration Commission, International Rescue Committee, Islamic African Relief Agency, Lutheran World Relief, Mercy Corps International, World Relief
- **Trauma Counseling:** American Refugee Committee, CARE, Catholic Relief Services, International Rescue Committee, International Medical Corps, Islamic African Relief Agency, Presiding Bishop's Fund for World Relief, Save the Children, United Methodist Committee on Relief

ADVENTIST DEVELOPMENT AND RELIEF AGENCY

US Contact:

Tamara Pleitez
Tel: 301-680-6340
Fax: 301-680-6370
E-mail: 74617.1365@compuserve.com

12501 Columbia Pike
Silver Spring, MD 20904

Croatia Contact:

Velimir Subert
Anika (translator)
Tel/Fax: 011-385-1-177-114

Prilaz Gjure Dezelica 77
41000 Zagreb, Croatia

Bosnia Contact:

Ivan Brehelmaher
Tel/Fax: 011-387-71-664-927

Tepebasina 7
71000 Sarajevo, Bosnia

Serbia Contact:

Tomislav Stefanovic or
Michael Milosevic (translator)
Tel/Fax: 011-381-11-653-256

Bozidara Adzije 4
11000 Belgrade, Serbia

ADRA has distributed more than \$10 million worth of relief supplies — from more than 16 countries — to the former Yugoslavia since 1991. It has also acted as Sarajevo's only mail delivery system.

ADRA has offices in Sarajevo, Zagreb and Belgrade, and dozens of local volunteers aid the agency in its emergency distribution of relief supplies. In the past five years, ADRA has provided food, clothing, medical supplies and blankets to people in Banja Luka, Tuzla, Split, Mostar and Srebrenica. Because of ADRA's known neutrality among all ethnic and religious groups in the region, its emergency-assistance convoys have been able to travel on a regular basis.

The most unique aspect of ADRA's humanitarian portfolio in the former Yugoslavia is its mail delivery system in Sarajevo. Through the assistance of more than 100 volunteers, the agency has continued the city's only source of mail, delivering some 800,000 items to its stranded residents.

ADRA is committed to supporting the peace initiative through both immediate and long-term development assistance.



AICF/USA

INTERNATIONAL ACTION AGAINST HUNGER

US Contact:

Michael Chommie

Tel: 202-783-5947

Fax: 202-783-5247

E-mail: aicfusa@clark.net

1511 K Street, NW

Suite 1025

Washington, DC 20005

AICF/USA has been operational in Central Bosnia since April 1993. Its work focuses on several key sectors: agricultural, economic and environmental development; reconstruction and rehabilitation, shelter and winterization; health; and promotion of ethnic reconciliation. In total, AICF/USA programs have assisted more than 200,000 beneficiaries.

The organization has provided some 3,250 metric tons (MT) of seeds since spring 1993, which have produced more than 47,000 MT of grains and vegetables. It has revived the beekeeping industry, revitalized fish farming, and provided fruit tree seedlings. Through its enterprise development program, it has helped entrepreneurs create sustainable businesses. AICF/USA has also provided 150,000 tree seedlings as part of a reforestation project; provided the elderly with warm clothing, boots and firewood; rehabilitated schools and medical facilities; and initiated art therapy programs to provide children with an outlet to express anger, loss and other emotions resulting from the war.

To promote ethnic reconciliation, AICF/USA has sponsored numerous cultural events, including music and art gatherings, and has organized workshops on reforestation, beekeeping, veterinarian medicine and agriculture.

AICF/USA's base of operations is in Bugojno, in central Bosnia. The program is managed by four expatriate and 14 national staff members (Bosnians, Serbs and Croats). AICF/USA works with local organizations and other NGOs to implement its projects.



AMERICAN FRIENDS SERVICE COMMITTEE

US Contact:

Ron Byler

Tel: 215-241-7060

Fax: 215-241-7275

1501 Cherry Street

Philadelphia, PA 19102

The American Friends Service Committee has established a Yugoslav Relief Fund to help meet urgent humanitarian needs in Bosnia and the former Yugoslavia, and to support peace groups there.

Two shipments of winter clothing, blankets and shoes have been sent for distribution to severely affected Croatian, Muslim and Serbian populations. The AFSC is working in coordination with other groups to distribute these shipments and to raise money for shipping costs and local purchase of food and other supplies — which helps support local economies and makes it easier to get items to where they are most needed. Since e-mail is the most effective means of communication in the former Yugoslavia, AFSC is also working to supply computers and modems to peace groups in the region.

AFSC also is actively supporting human rights in the region. It has helped bring attention to the plight of the Roma gypsies, and held a seminar in which Roma activists from Eastern and Central Europe met with African-American civil-rights activists.

AMERICAN JEWISH JOINT DISTRIBUTION COMMITTEE

US Contact:

Amir Shaviv

Tel: 212-687-6200

Fax: 212-370-5467

E-mail: ajjdc@mcimail.com

711 Third Avenue

10th Floor

New York, NY 10017

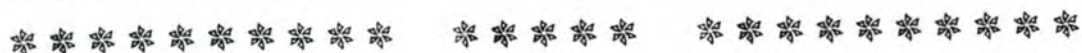
Evacuation: As soon as hostilities broke out, the JDC began to evacuate women, children and the elderly from Sarajevo -- rescuing 731 people in three airlifts. When airlifts became too dangerous, bus convoys helped carry out an additional 1,373. Altogether, 1,001 Jews and 1,103 Moslems and Christians were rescued. Some members of the Jewish community stayed in Sarajevo, believing that they could contribute to the city's stability as a neutral party in the conflict. Many have done so through La Benevolencija, the philanthropic arm of the Jewish community: the agency is financed by JDC and its international partners.

Relief: Since the war began, JDC has delivered more than 1,500 tons of food and medical supplies on a non-sectarian basis -- last November, refugees in Banja Luka received 37 tons of humanitarian aid from JDC and the Jewish Federation of former Yugoslavia. With the aid of La Benevolencija, a soup kitchen serves 300 hot meals daily on a first-come, first-serve basis. Through a network of free pharmacies, La Benevolencija has also at times provided 60 percent of the city's available medicines, and has also distributed diapers and food for children.

JDC has also created an innovative self-help project in Makarska, a small town 90 minutes from Split, in which refugee women have formed a small business cooperative. Forty of these women -- many of whom are in their 80s and 90s and had already experienced displacement during World War II -- crochet and market *kipot* (skullcaps), which are distributed in the US and Europe. Half the proceeds go to pay the women's wages; the other half pays for dental work, eyeglasses and social support for the group's poorest members. The women feel that working for themselves has restored their dignity and sense of purpose.

Trauma Relief: Given the Jewish community's experiences during and after the Holocaust, the Iman of Zagreb approached the community in the fall of 1992 for help in healing the psycho-social war wounds of Bosnia's children. The JDC, UNICEF and the United Kingdom Jewish Aid and Development formed an international partnership to launch a trauma relief project called "Helping the Helpers," which trains the local professionals who are working with the overwhelming needs of children. Taking advantage of Israel's experience with trauma and war-related stress, JDC brought groups of professionals from the former Yugoslavia to Israel for two-week training seminars on the diagnosis, treatment and prevention of war-related trauma. The goal was to help children and their mothers, many of whom were displaced or who had witnessed armed combat, regain their balance and restore their lives. Following the seminars, participants led workshops to share what they had learned with people in other affected areas. Program graduates met in Hungary last winter to plan grassroots reconciliation efforts, and are currently exploring a new project to help young orphans living in institutions.

The JDC has served as the overseas arm of the American Jewish community for over 80 years. Its mission is the rescue of people in distress and peril, the relief of populations in need, and the reconstruction of devastated communities. It currently operates relief programs in 60 countries around the world.



AMERICAN RED CROSS

US Contact:

Ann Stingle

Tel: 703-206-7442

Fax: 703-206-7742

Pager: 800-SKYPAGE (PIN: 347-3018)

8111 Gatehouse Road
Falls Church, VA 22042

Bosnia Contact:

Jessica Barry

Tel: 011-387-71-656-894

Sarajevo, Bosnia

The International Red Cross Movement has been active in Bosnia since the onset of the conflict, providing emergency food, water and medical assistance to victims of war and "ethnic cleansing" policies throughout the region.

The Red Cross helps reestablish contact between family members who have been separated by the conflict, and seeks to determine the fate of missing loved ones. The International Committee of the Red Cross (ICRC) is uniquely qualified to visit and register detainees in detention centers in the region.

The American Red Cross has, since 1991, provided approximately \$25 million worth of food, relief commodities and cash to aid programs in the former Yugoslavia. In conjunction with the ICRC, and with the support of USAID, the American Red Cross has initiated a major feeding project for 59,000 especially vulnerable people in central Bosnia. A second project plans to provide winter clothing to 200,000 refugees in Croatia. The American Red Cross has also handled thousands of messages between people in Bosnia and their loved ones in the United States.



AMERICAN REFUGEE COMMITTEE

US Contact:

John Wingate

Tel: 612-872-7060

Fax: 612-872-4309

E-mail: ARCMpls@aol.com

2344 Nicollet Ave, Suite 350
Minneapolis, MN 55404

Croatia Contact:

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Hrvatskog Narodnog
Preporoda 10, 5th Floor
58000 Split, Croatia

Sarajevo Contact:

Joshua Kahler

Tel/Fax: 011-387-71-441-188

Ul. Breka 70
Sarajevo Center
71000 Sarajevo, Bosnia

Zenica Contact:

**Steven Frost, Sandrine Brettoniere
or Brent Shockley**

Tel/Fax: 011-387-72-412-125

Dom Penzionera Hotel
Prve Zenicke Brigade, 1D
Zenica, Bosnia

The American Refugee Committee (ARC) has been providing humanitarian assistance in the former Yugoslavia since 1993. Its current efforts include:

Emergency assistance: Utilizing donated mobile kitchens, ARC is providing meals to Bosnian returnees who are rebuilding their war-torn homes, schools and markets in **Mrkonjic Grad**, located south of Banja Luka. The majority of buildings are damaged or destroyed, and returnees have had very little clean water and food, and no electricity, while battling winter conditions. ARC has expanded its assistance into the **Banja Luka** area of northern Bosnia, where throughout the winter it supplied stoves, fuel, beds and other provisions to a large underserved population of refugees and displaced persons. Many uprooted people, including large numbers of women and children, live outdoors in wagons or crude shelters with no access to hot water, heat and sanitation facilities. Nearby collective centers are overcrowded, often with three people sharing a mattress. ARC is also distributing hygiene kits to displaced persons, since access to soap, hot water, clean diapers and tampons is often inadequate at many sites. (This project is funded in part by grants from Ronald McDonald Children's Charities, Oxfam America and Refugees International-Japan.)

Repatriation assistance: ARC is planning to help 7,000 Bosnian refugees, who are currently in Croatia, prepare to return home to communities they fled during the fighting. Many of these war victims have great anxiety about what they will find upon their return. Since communications are poor and refugees lack the funds needed to travel home to assess the situation, ARC helps refugees get information about their homes and hometowns, provides them with counseling, and identifies international resources that can help them with reconstruction.

ANANDA MARGA UNIVERSAL RELIEF TEAM

US Contact:

Clark Forden

Tel: 202-829-2278

Fax: 202-829-0462

E-mail: amurt-wdc@amps.org

Bosnia/Croatia Contact:

E-mail: ananda-marga_ka@zamir-zg.ztn.apc.org

The Ananda Marga Universal Relief Team (AMURT) is providing rice, flour, salt and oil for people in Western Slavonia, Croatia. Distribution is carried out with the assistance of the UN Civilian Police.

AMURT chapters in Switzerland and Italy are sending items for personal use and women's hygiene to relief camps in Croatia.

*** **

BAPTIST WORLD AID

US Contact:

Paul Montacute

Tel: 703-790-8980

Fax: 703-893-5160

E-mail: 71173,2050@compuserve.com

6733 Curran Street

McLean, VA 22101-3804

Baptist World Aid (BWAid) is shipping 34,000 pounds of medicines and medical supplies to Croatia and Bosnia. Half of the shipment will be used among refugees and displaced persons in Croatia, and the other half will be used in Gradacac, Bosnia.

Baptist World Aid normally works directly through indigenous Baptist groups, and so works in the former Yugoslavia through the Baptist Union of Croatia, the Union of Baptist Churches in Serbia and the Union of Evangelical Christian Baptists in Yugoslavia. In addition, BWAid and others are supporting local Baptist groups in Sarajevo and Tuzla.

Croatian Baptist Aid -- an umbrella organization that brings together groups like Moj Bliznji, Duhovna Stvarnost and the Life Center -- provides relief to refugees and displaced persons in both Croatia and Bosnia. Moj Bliznji has a distribution center in Tuzla, while Duhovna Stvarnost runs projects ranging from relief distribution to chicken farming. The Life Center in Crikvenica, Croatia, offers therapy programs for 60 people, mostly women and children, suffering from the trauma and stress of the war. In Serbia, Baptists have three local groups: Bread of Life in Belgrade, Tabita in Novi Sad, and Love Your Neighbor in Vrnjacka Banja. Each cares for refugees and displaced persons in their own community, as well as 300 people who fled Krajina for Serbia in August, 1995.

BWAid Director Paul Montacute has visited Sarajevo, Tuzla, Gradacac, Belgrade, Zagreb and Karlovac within the last month.

*** **

BROTHER'S BROTHER FOUNDATION

US Contact:

Luke Hingson

Tel: 412-321-3160

Fax: 412-321-3325

E-mail: bbs@charitiesusa.com

1501 Reedsdale Street, #305

Pittsburgh, PA 15233-3160

Croatia Contact:

Hermine Nikolaisen

Tel/Fax: 011-385-54-25-825

c/o The Lutheran World Federation

HR - 31000 Osijek

Kardinala Stepinca 4

Brother's Brother Foundation (BBF) has sent or committed shipments of food, seeds, medical supplies, clothing and educational materials worth approximately \$54 million to Croatia, Bosnia, Macedonia and Serbia. The consignees of BBF shipments are: the Baptist Union, Moj Bliznji, the Catholic Church of Croatia, International Islamic Relief Organization, the Orthodox Church of Serbia, Pilgrim's Peace Center, American Bosnia-Herzegovina Relief Fund, Agase, Catholic Relief Services, Mercy International, Merhamet, Croatian Ministry of Health, World Health Organization and other groups.

In November 1992, BBF signed a sub-agreement with the American Red Cross to distribute 2,000 metric tons (MT) of food given by USAID for sites in Croatia and Bosnia. With USAID funding, BBF also provided 2,000 wood-burning stoves to those in need in Croatia and Bosnia. In addition to sending sea shipments — which to date weigh 5,000 MT — BBF has airlifted 20 consignments of relief supplies to Croatia, Bosnia, Macedonia and Serbia. BBF is currently operating a USAID-financed feeding program in Osijek, Croatia and Orasje, Bosnia



CARE

US Contacts:

Lisa Swenarski

Tel: 404-681-2552, x206

Tel: 404-875-2847 (home)

E-mail: swenarsk@care.org

Wendy Driscoll

Tel: 404-681-2552, x434

Tel: 404-325-9024 (home)

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Andrije Medulica 40/II
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CARE has been active in the former Yugoslavia since the start of the war in 1991. CARE's program has targeted relief to all sides affected by the fighting — Croats, Serbs and Muslims alike. The agency has provided food, medicine, shelter and other relief supplies; managed refugee and displaced-persons camps; mounted water purification projects; provided trauma counseling, mobile gynecological services for rape victims, and medical rehabilitation for children injured by sniper fire. Current programs include:

CARE packages: CARE reaches elderly and other most vulnerable people (the sick, mothers, pregnant women) in Sarajevo and other regions of Bosnia with food packages, clothing distributions and baby hygienic packages. The agency recently distributed 2,500 CARE packages of school supplies to Bosnian children. CARE sent 1,000 similar packages last year, as well as carpentry and masonry kits to help Bosnians rebuild their homes.

Mobile gynecological clinics: Ambulances staffed with gynecologists and pediatricians assist brutalized women, many of whom have fled the besieged "safe areas" of Srebrenica and Zepa. Each mobile clinic can help between 80-100 patients per day. The Yugoslav War Crimes Tribunal determined that in 1992 up to 20,000 women and girls as young as 10 had been systematically raped as a means of terrorizing the Muslim community. In Ljuboski, CARE staff provide trauma counseling to refugees who have experienced extreme stress from the conflict.

Medical care: During recent mass movements of people, some of the elderly have been left behind. CARE staff visit homes and provide aid to more than 1,000 of Sarajevo's critically ill children and elderly. Its REACH program has placed 26 teams of professionals in 11 areas of Bosnia to help the most vulnerable victims. Each team is composed of two doctors, two nurses, social workers and in-home care providers.

Water purification: CARE installs and maintains solar-powered water purification units throughout Sarajevo. CARE is also working to provide water and sanitation to 32,000 people in Travnik, Vitez and Zenica in central Bosnia; in Croatia, CARE helped repair the water system for the Pakrac-Lipik area.

Other CARE projects include helping people meet winter clothing and fuel needs; Mobile Field Kitchens that provide supplemental food and water; and a Paper Project that gathers in-kind contributions of paper for use in producing textbooks, periodicals and newspapers.



CATHOLIC RELIEF SERVICES

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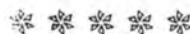
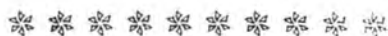
In the former Yugoslavia, Catholic Relief Services has provided \$30 million in humanitarian assistance to more than a million refugees, displaced and affected persons regardless of their religion or ethnicity.

In the wake of the peace agreement, CRS plans to dramatically increase its support for activities aimed at bringing together former antagonists to aid in the rebuilding of war-torn economies and communities.

Much of the new support will be directed at small businesses. Throughout the conflict, rather than import relief goods, CRS opted to produce them in Sarajevo. One typical enterprise is the Sarajka Pasta Factory, which has put 500 people to work and offers Sarajevo's citizens a high-protein alternative to the bread, beans and oil that for so long formed the bulk of their diet. More than 65 percent of CRS resources in Bosnia are directed at Sarajka and similar enterprises that produce bread, socks, underwear and textiles for distribution to the local population. These projects not only provide food and clothing; they also restore pride and dignity by giving people the opportunity to be productive and provide for their families.

CRS also plans to expand programs that provide winter clothes, heating and cooking fuel for vulnerable groups, as well as bricks, cement and other construction materials to rebuild destroyed houses. CRS is also providing mental health counselors with trauma counseling, and teaching them new techniques to help other individuals and families who have traumatized by the war.

CRS works with four local humanitarian agencies — Caritas (Catholic), Merhamet (Muslim), Dobrotvor (Serbian Orthodox) and La Benevolencija (Jewish) — and has helped them implement joint projects. By bringing representatives of various ethnicity together, CRS is helping build the mutual trust that will aid in the creation of a cooperative post-war community.



CHURCH WORLD SERVICE

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Church World Service (CWS), the relief and development arm of the National Council of the Churches of Christ in the USA, has helped deliver more than \$17 million in assistance to victims on all sides of the conflict in the former Yugoslavia. A director is now working with local partners to formulate development and reconstruction projects in Bosnia.

CWS participates in international ecumenical reconciliation meetings. A recent gathering in Belgrade brought together representatives from the Churches in the region to talk about peace and reconciliation. The Protestant and Orthodox Churches of the National Council engage in the public policy discussions rising from the Balkan conflict.

*** ** ** ** **

CROATIAN DEMOCRACY PROJECT

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The Croatian Democracy Project (CDP), a Washington DC-based private voluntary organization, was established in 1990 to assist in the social, political and economic development of the emerging democracies of the former Yugoslavia. CDP has years of experience working in the region and managing democracy-building, training, visitor and humanitarian-assistance programs. CDP works closely with community, political, and religious leaders to promote the development of vibrant civil societies dedicated to political liberty, economic freedom and inter-ethnic reconciliation.

Through its field office in Zagreb, CDP is able to ascertain the region's technical and developmental needs and administer the following programs:

Centers for Ethnic Reconciliation: Centers were established in Livno and Travnik, in the Federation of Bosnia-Herzegovina to encourage respect for human, civil and minority rights, promote inter-ethnic cooperation and bolster the democratic process at the grassroots level. The centers will host activities such as conflict prevention and dispute mediation, civic education, legal assistance and human rights services, micro-enterprise development, public administration and other programs through skills training, technical assistance, and subgrants.

Public education: CDP informs the US public about the issues critical to bringing peace to nations in the former Yugoslavia, through the news media, special reports and conferences and seminars. Overseas, the program stresses civic education, teaching citizens in the region about the ideas and institutions that form the basis of civil society.

Training programs: CDP programs build the leadership skills of regional leaders and strengthen the capabilities of their institutions, including political parties, local government, universities and non-governmental organizations. Recent programs have been sponsored by USAID through Partners for International Education and Training. They have included training Croatian women politicians and activists on politics, NGO involvement, and the use of the media; bringing seven government officials from the Federation of Bosnia-Herzegovina to Washington, DC to train them in implementing the Federation constitution; and training a Croatian economist in privatization and economic restructuring.



DIRECT RELIEF INTERNATIONAL

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Since July 1992, Direct Relief International has donated and successfully delivered critical medical goods valued at more than \$1.5 million wholesale to health facilities in Bosnia-Herzegovina, Croatia and Serbia. Direct Relief has dispatched numerous shipments of antibiotics, vitamins, orthopedic hardware and software, surgical and trauma supplies and medical equipment to both urban and field hospitals. In keeping with the organization's mission, all material assistance has been extended to the former Yugoslavia on a non-sectarian basis. Direct Relief's most recent shipments have been dispatched to Sarajevo and Banja Luka.

Direct Relief International is one of the United States' oldest international non-profit, non-sectarian health assistance organizations. Since 1948, it has worked in partnership with more than 3,000 charitable institutions in 140 countries, supporting long-term health care programs and providing medical relief to victims of poverty, war and natural disaster.



DOCTORS OF THE WORLD

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TF 3/5 CAV
Doctors of the World, Unit 40200
OPN.ABLE Sentry
AP AE 09790

Doctors of the World's (DOW) goal in the former Yugoslavia is to provide much-needed medical assistance while serving as a catalyst for reconciliation and cooperation. DOW's activities are centered in Kosovo, the poorest and most disease-ridden area of the former Yugoslavia. In October, 1995, DOW launched needs-assessment missions to Mostar and Tuzla. The agency plans to develop proposals for projects that will support the overburdened clinic and hospital facilities in Mostar, and provide them with medical personnel and equipment.

Through its Distribution of Health and Nutrition Commodities project, DOW distributes nutritional supplements, vitamins and basic hygienic items to approximately 20,000 individuals in Kosovo. The project also implements a tuberculosis control program and child immunization support in the Greater Urosevac District of Kosovo. DOW screens and treats tuberculosis cases, trains health promoters in community-based primary health care, provides technical assistance in record-keeping and data-gathering, and promotes awareness of public health issues through an educational program for women.



DOCTORS WITHOUT BORDERS USA (MÉDECINS SANS FRONTIÈRES)

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Belgrade Contact:

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011-381-11-661-509

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011-387-75-213-488

Medical care for 2.5 million people. Doctors Without Borders USA/Medecins Sans Frontieres (MSF) has been working in the former Yugoslavia since the war started in 1991. MSF teams support 280 medical facilities, which provide 2.5 million people with medical care including surgery, consultations, drugs and family parcels. MSF also distributes hygienic supplies, and brings food rations to hospitalized adults.

Trauma counseling. With peace comes time to think about losses suffered in war, and depression sets in. Since 1994, Doctors Without Borders counseling training programs have provided counseling services to more than 2,300 people. Forty newly trained therapists run programs in Zenica and Sarajevo; 30 more are being trained to offer counseling in Mostar and Srebrenica. The "Wooden House" program in Sarajevo concentrates on traumatized children from the enclaves who lost brothers and fathers. MSF also gives toys to children and adolescents in hospitals and orphanages to help them learn to play again.

Healing on the air. For those who still do not have access to therapy, MSF teams have developed a live radio counseling program. It is broadcast twice a week on Sarajevo radio, and Bosnians from within and outside of Bosnia call in to talk with host psychologists about their fears and where they can get help.

"Ambulancias" and rehabilitation for front-line villages. While MSF mobile clinics, or "ambulancias," fill in for destroyed hospitals, teams are reconstructing health centers and distributing cleaning products, locks, doors and windows so returnees can renovate their war-damaged homes.

Medical books and incinerators. MSF is distributing medical books to help Bosnian doctors and nurses catch up on new information and procedures that the war made it difficult to learn about. MSF teams have also built 30 hospital incinerators to destroy medical waste.

Physical therapy. To help families cope with members injured in the war, Doctors Without Borders is helping train physical therapists and patients in exercises and treatments to alleviate pain and promote recovery. Bed sheets, crutches and wheelchair parts are also being distributed.

Doctors Without Borders was the only international NGO working in Srebrenica when it fell last summer, and was one of the few providing supplies and medical assistance to the population of Gorazde during the siege of that enclave. In 1991, MSF teams evacuated the wounded from the besieged town of Vukovar, and provided health care and medical supplies to Serbs displaced from the Krajina last year. It continues to provide assistance to Bosnian and Croat displaced persons throughout the former Yugoslavia.



FOOD FOR THE HUNGRY

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Food for the Hungry has shipped a container of warm clothing and a large quantity of medicines through such Croatian organizations like Agape and Feed the Children (not affiliated with Feed the Children/Larry Jones Ministries of Oklahoma City). Food for the Hungry is also helping indigenous organizations address the needs of vulnerable populations such as the elderly, mentally handicapped and refugees.



HEIFER PROJECT INTERNATIONAL

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United Methodist Committee on Relief
Split, Croatia

Many families in Bosnia have lost their farm animals to the war, leaving barns empty. Heifer Project International — in partnership with the United Methodist Committee on Relief, the Swiss ecumenical agency HEKS and USAID — is replacing livestock, primarily goats and dairy cattle, to provide farmers with a source of nutrition and income. Each family also receives training in sustainable agriculture and “passes on the gift” of one or more of their animal’s offspring to another struggling family.

Since 1944, Heifer Project International has provided nutrition- and income-producing animals to more than one million families in 110 countries.



IMMIGRATION AND REFUGEE SERVICES OF AMERICA

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Croatia Contact:

Tomislav Margreitner

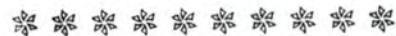
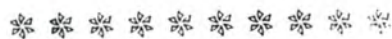
Tel/Fax: 011-385-1-530-402

Korculanska 12

10000 Zagreb, Croatia

Through its Prijatelj ("Friends") Project, IRSA has helped provide preventive mental health and social service programs to displaced Bosnian and Croatian children in private accommodations in Croatia. Utilizing Croatian staff and Bosnian volunteers, Prijatelj operates a community center for youth and families. The center offers a safe and structured environment in which both displaced people and the members of their host communities can participate in activities designed to normalize their lives and prepare them for uncertain futures.

The Prijatelj program also offers leadership training and skills development for local professionals. Local staff are currently in the process of assuming all authority and responsibility for the project's work as they form their own non-governmental organization (NGO). IRSA headquarters is guiding that process and exploring possibilities for replication of the project in Bosnia.



INTERNATIONAL AID

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International Aid has been providing emergency aid to victims of Bosnia's war for nearly four years. It has sent more than \$5 million worth of blankets, food, medical supplies and medicine to war zones in Sarajevo and Mostar, refugee camps in Tuzla and Mejugorje, and hospitals in Osijek and Zenica.

In February, International Aid launched its "A Time For Bridges" campaign to provide \$1 million in emergency aid and long-term development assistance to Mostar. The effort will begin with five shipments of medicines, supplies and equipment weighing more than 100 tons and valued at more than \$800,000.

The campaign also commits \$130,000 to the construction of a children's community center, \$35,000 to the development of a recreational playground for neighborhood children and \$30,000 to the distribution of 1,000 family kits containing personal hygiene items for returning refugees. The community center, to be built in partnership with the Mostar-based Agape Relief Ministry, will address emergency needs of children and families, providing them with medical referrals, trauma counseling and spiritual nurture.



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Berislaviceva 11
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On behalf of all the US resettlement agencies, the International Catholic Migration Commission (ICMC) operates the US Refugee Processing Program Office in Zagreb, which assists refugees throughout Croatia who are seeking resettlement in the US. ICMC's Cultural Orientation Program provides pre-arrival training to refugees approved for resettlement in the US.

ICMC is currently developing programs that will help reintegrate refugees and displaced persons within Bosnia. It is fostering cooperation between Bosnians, Croats and Serbs through community harmonization programs based on joint economic development activities and assistance to displaced women. ICMC has recently registered with the Muslim Croat Federation to provide relief and rehabilitation assistance.

ICMC also supports the material assistance programs run by its affiliate, Caritas Croatia.

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INTERNATIONAL MEDICAL CORPS

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Rudarski Institute
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Poliklinika Bihac
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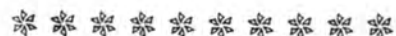
Put Brodarice 6, Ured 5
21000 Split, Croatia

International Medical Corps (IMC) has been operating in Bosnia-Herzegovina since 1993. It established the first Western-style emergency department in Central Bosnia at Zenica Hospital; launched emergency immunization campaigns in Zenica, Tuzla, Bihac, Gorazde and outlying areas; and initiated one of the first child mental-health programs in the region. The scope of IMC's emergency programs has grown steadily, to meet the many challenges of this war-ravaged nation. Its medical and logistical teams have conducted the following emergency relief and training activities:

Emergency department program: IMC has developed an emergency department at the Zenica Hospital in Central Bosnia, which includes a four-year training program for Bosnian doctors and nurses in all aspects of emergency care. Since 1993, IMC volunteer physicians have trained more than 500 Bosnian health professionals. More than 1,000 patients are served by the emergency care facilities each month.

Emergency immunization program: In collaboration with UNICEF, IMC is conducting emergency immunization campaigns and training programs throughout the Bosnia/Croat Federation and plans to expand the program to the Republic Srpska as soon as feasible. Since 1994, IMC has vaccinated more than 340,000 children and women and has trained hundreds of Bosnian doctors and nurses in emergency immunization techniques.

Child mental health program: IMC implemented this program in 1994 to provide counseling and therapeutic activities to war-traumatized Bosnian children and their families, while at the same time training young Bosnian medical students as mental health workers. IMC has provided mental health support for 300 displaced Bosnian children. With the agency's assistance, IMC-trained mental health workers have created their own independent NGO, Sezam, which recently began a new therapeutic cycle for 300 additional displaced Bosnian children.



INTERNATIONAL ORTHODOX CHRISTIAN CHARITIES

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Palmoticeva 24/1
11000 Belgrade, Serbia

International Orthodox Christian Charities (IOCC) has worked extensively through the diocesan structures of the Serbian Orthodox Church to reach vulnerable populations in need of the most basic food and non-food relief supplies. IOCC also coordinates with the UN High Commissioner for Refugees, the European Community Task Force, World Food Programme and others to provide relief in UN-protected areas in Bosnia and in Serb-held territories. Ongoing assistance has included the delivery of food, infant formula, hygiene materials, medicines and medical supplies to individuals and institutions throughout the region.

This past summer, IOCC provided humanitarian assistance to Serb refugees during their flight from Krajina to Serbian-held areas of Bosnia and Serbia. The agency then provided food and supplies to the refugee centers that welcomed them. IOCC is also providing Belgrade hospitals with infant formula, OB/GYN kits, leukemia treatments, mental health kits and general medical supplies. The agency also distributes and monitors donated medicines and medical supplies for use throughout the region.

In Bosnia, IOCC delivered almost 4,000 hygiene parcels to Gorazde and Serbian areas of Bosnia.

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IRC was the first US organization on the scene in the former Yugoslavia, and has been helping victims of the fighting in Bosnia since 1992. It has country offices in Bosnia, Croatia and Serbia.

IRC's activities in the former Yugoslavia include reconstruction projects — upgrading buildings and service infrastructure (water, gas, etc.) — the provision of emergency relief supplies, medical and mental health programs, distribution of food and seeds (some 50 million pounds to date) and special care for war-injured children. IRC is also responsible for processing Bosnian refugees seeking resettlement in the US. As much as possible, IRC designs its programs to encourage self-sufficiency and local development, and stimulates local economies by arranging for relief supplies to be manufactured locally.

In **Bosnia**, IRC has:

- contracted with local firms to rehabilitate public buildings for use as shelter, repairing windows, installing extra toilets, sinks and showers, and restoring gas and water service.
- spent \$10.5 million to improve Sarajevo's natural gas system, and installed two supplementary water purification units and a pumping system that supplies water to 150,000 city residents. The agency also contracted with Sarajevo Gas to install 10,000 underground gas distribution fixtures and to replace unsafe connections in 5,000 homes. IRC also restored Sarajevo's hot-water distribution network.
- distributed coal and fuel oil to hospitals, collective centers and public kitchens, and has repaired gas lines in Sarajevo and Mostar.

- carried out three winterization programs that provide supplies such as stoves, solid fuels, blankets, clothing, and children's boots. Last winter, some 180,000 people benefited from the program.
- implemented several public health programs, including rat control, trash collection and distribution of sanitation supplies and lice and scabies medicines. IRC has also addressed the psychological stresses of war in Sarajevo through a local organization called *Corridor*, which established eight mental-health counseling centers in the hardest hit communities in Sarajevo.

IRC is helping **Croatia** cope with the strain of providing for 400,000 refugees and displaced persons. It hires local construction workers and engineers to repair and improve the collective centers and private homes that house refugees, and has given special attention to the needs of refugee women and children.

IRC helps the refugees deal with war trauma through a network of 30 community-based mental health centers in Croatia and 10 in Bosnia. By providing medicine and financial support to a children's hospital and rehabilitation project in Zagreb, IRC has made it possible to treat sick and war-injured children in Croatia rather than evacuating them to western Europe or the US. A Zagreb-based IRC project is also working to reunite the 15,000 Bosnian children who have become separated from their families. So far, the program has located almost 2,500 children.

IRC is also working in **Serbia and Montenegro**, where it has coordinated the distribution of food to 560,000 refugees and 160,000 other people at risk, as well as procured and distributed drugs and spare parts for health care equipment.

Refugee resettlement: IRC operates a joint resettlement processing program, based in Zagreb, on behalf of ten private agencies involved in refugee resettlement in the US. Bosnians interested in resettling in the US can apply for admission at the IRC office, where they receive help in filling out the proper forms and documenting their claims to refugee status. Applications are then reviewed by the US Immigration and Naturalization Service, and those granted admission are assigned to one of the resettlement agencies. IRC helped resettle approximately 1,300 Bosnians in 1994 alone.

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ISLAMIC AFRICAN RELIEF AGENCY/USA (IARA)

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ISRA

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IARA's partner organization, the Islamic Relief Agency (ISRA), is involved in a variety of activities in Bosnia: reconstructing damaged schools; helping students prepare for a return to school; publishing schoolbooks and texts; opening a rehabilitation center to provide new employment skills for traumatized war victims, rape victims and the handicapped; sponsoring medical staff in Bosnia; and providing material aid to refugees from Srebrenica.

IARA has also been involved in providing food, medicine, clothing and other relief. It has established an intensive care unit in Tushan and is running a primary school and health clinic in Kalysea with the help of the local government. With financial backing from the Islamic Circle of North America, ISRA started the Rehabilitation and Transit Center Project in Split, Croatia to assist people in urgent need of medical care and to provide shelter for Bosnians who could not be accommodated by Croatian hospitals. Through a sponsorship program, IARA/USA has matched 150 orphans with sponsors.

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LUTHERAN WORLD RELIEF

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Lutheran World Relief is helping displaced and refugee populations in northern and central Bosnia and eastern and central Croatia — in the cities of Tuzla, Bihac, Osijek, Banja Luka and Vukovar — through its local partner, the Lutheran World Federation. Aid to Tuzla and Bihac includes food parcels for teachers and seeds and fertilizers for farmers. Other LWR-supported relief and rehabilitation projects include feeding programs for schools and elderly refugees, refugee housing, and repairs for war-damaged schools and homes. LWR is also supporting refugees from the former Yugoslavia who are now in Hungary. The agency has sent seven shipments of clothing, quilts, health kits, school kits, baby layettes and other materials. LWR support for refugees in the former Yugoslavia since 1992 totals \$4.3 million.

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MAP INTERNATIONAL

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Marcy Amerson

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Brunswick, GA 31521

MAP International has provided hospitals, clinics and refugee centers in the former Yugoslavia with medicine and medical supplies valued at more than \$30 million.

MAP's recent medical shipments to Bosnia include IV sets, \$4.9 million worth of Dynabac antibiotics, other medicines and hospital supplies. In Croatia, MAP is helping resupply hospitals in Osijek, Split, Dubrovnik and Gospić with medicine and equipment. Under an agreement with Mercy Corps, MAP is also conducting health training in Kosovo for obstetricians, pediatricians and general practitioners.

*** **

MERCY CORPS INTERNATIONAL

US Contact:

Laura Guimond

Tel: 503-242-1032, x248

Fax: 503-796-6843

E-mail: mercycorps@igc.apc.org

3030 SW First Avenue
Portland, OR 97201

Croatia Contact:

Terry Heselius

Tel: 011-385-1-417-449

Fax: 011-385-1-417-478

E-mail: mci_zg@zamir-zg.ztn.apc.org

Iblerov Trg 9/3, Room 67
41000 Zagreb, Croatia

Tuzla Contact:

Howard Robinson, Country Director

Tel/Fax: 011-387-75-821-001

E-mail: sea_tz@zamir-zg.stn.apc.org

Husinkih Rudara
b.b. Tuzla, Bosnia

Sarajevo Contact:

Landrum Bolling, Director-at-Large

Tel/Fax: 011-387-71-666-517

Atuna Hangija 84
71000 Sarajevo, Bosnia

Since 1993, Mercy Corps International's \$15 million humanitarian efforts in the Balkans have been meeting the needs of more than 500,000 war victims — especially women and children. Today, Mercy Corps programs are concentrated in Bosnia and Kosovo, and link promotion of civil society and the goals of the Dayton-Paris Peace Accords with humanitarian and reconstruction assistance.

Bosnia: Mercy Corps, through a recent merger with Scottish European Aid, has been working in 55 communities in northern Bosnia to repair housing and water systems, provide essential medicines and supplies, re-establish diagnostic laboratories, and reconstruct and manage collection centers. In addition, Mercy Corps responded to the needs of refugees from Srebrenica, who are located at the airbase in Tuzla, by immediately providing water, shelter and hygiene supplies; distributing baby food and formula; and rebuilding/repairing shelters for longer-term housing.

Kosovo: Mercy Corps has been working in Kosovo since 1993, where it provides food, medicines and medical equipment, clothing and blankets, cooking/heating stoves, plastic sheeting and sleeping pads. It also offers microenterprise opportunities, ob/gyn training support and an agricultural assistance program. In partnership with the Mother Teresa Society, Mercy Corps provides assistance to 50,000 families.

In collaboration with its partner agency, Scottish European Aid (SEA), Mercy Corps is already working in the regions around Tuzla, Zenica and Mostar to provide essential medicines and supplies to set up rural diagnostics laboratories; distribute powdered detergent, liquid soap and hygiene parcels to promote proper hygiene; repair damaged water systems; and repair local infrastructure and provide shelter.

Kosovo and Montenegro: Mercy Corps has been working in Kosovo since 1993, where it provides food, medicines and medical equipment, clothing and blankets, plastic sheeting and sleeping pads, and offers microenterprise opportunities. Through its partnership with the Mother Theresa Society, Mercy Corps provides assistance to more than 57,000 families. Mercy Corps also assists some 8,000 families in Montenegro, distributing food, baby packs and hygiene supplies to those living in extreme poverty.



OPERATION USA

US Contact:

Richard Walden

Tel: 213-658-8876

Fax: 213-653-7846

E-mail: opusa@jovanet.com

8320 Melrose Avenue

Suite 200

Los Angeles, CA 90069

Since 1992, Operation USA has shipped more than \$1.8 million worth of medical supplies to Bosnia and Croatia and sent a 13-member medical/surgical team to the National Children's Hospital in Zagreb, the Krepinske Toplice Rehabilitation Center and the Osijek General Hospital. Operation USA also actively provides medicines and supplies to partner group's medical teams heading for Bosnia at present.

Operation USA's latest shipment — in late February — was via a Department of Defense aircraft to Tuzla and consisted of 23 tons of medical supplies consigned to the International Rescue Committee. Operation USA has also worked with UNHCR, WHO, International Medical Corps, Equilibre and local NGOs.



PRESIDING BISHOP'S FUND FOR WORLD RELIEF (THE EPISCOPAL CHURCH)

US Contact:

Nancy Marvel

Tel: 212-922-5129

Fax: 212-983-6377

815 Second Avenue

New York, NY 10017

The Presiding Bishop's Fund for World Relief is a granting agency of the Episcopal Church. It works with church communions in the US and abroad. The Fund also works through ecumenical and cooperative agencies, especially in cases where there is no Anglican connection.

In Bosnia, the Fund has helped purchase a mobile clinic to help treat and provide trauma counseling to women and children. It has also purchased medical supplies, food and other emergency items.



THE SALVATION ARMY (WORLD SERVICE OFFICE)

US Contact:

Kim Green

Tel: 703-684-5528

Fax: 703-684-5536

615 Slaters Lane

Alexandria, VA 22313

The Salvation Army has been active in Serbsca, Bosnia since September, 1995. A field kitchen serving 200 hot meals a day is operating in Sipovo, a town of 15,000 in the Anvil of Serbsca; the number of meals is expected to increase to 1,000.

The Salvation Army is also working in Prutace, a community 24-30 kilometers outside of Tuzla, where it is building 100 townhouses in clusters of 10. The framing is complete, and electrical/plumbing installation will occur shortly.

Captain Albert Brown is serving as the regional representative. He is based in Sipovo, and can be reached by calling Kim Green in the Alexandria office.



SAVE THE CHILDREN

US Contact:

Joan Ablett

Tel: 203-221-4187

Fax: 203-222-1067

E-mail: jablett@savechildren.org

54 Wilton Road
Westport, CT 06880

Croatia Contact:

Jim Nuttall

Tel: 011-385-21-355-408

Fax: 011-385-21-587-310

E-mail: exyugoslavia@savechildren.org

Fausta Vrancica 19, PO Box 387
21000 Split, Croatia

Working with parents and communities, Save the Children has established 375 preschools in the former Yugoslavia, which are currently serving 10,289 Bosnian, Croatian and Serbian children.

These innovative, self-help preschools help address the emotional and psychological needs of war-weary children aged three to seven years. Designed by a team of education experts, the program involves parents in finding suitable sites for the preschools and recruits them to serve as volunteer assistants, thereby helping to rebuild a sense of community. Save the Children provides seed money to launch the preschools and train teachers; the schools then operate independently. All programs are designed so that they can be replicated and sustained.



UNITED METHODIST COMMITTEE ON RELIEF

US Contacts:

Lloyd Rollins

Tel: 212-870-3809

Fax: 212-870-3949

475 Riverside Drive
Room 350
New York, NY 10115

Program Development Office:

Arthur Keys

Tel: (703) 276-1010

Fax: (703) 276-0509

1610 North Kent Street
Suite 1010
Arlington, VA 22209

Bosnia Contact:

Dirk Van Gorp

In Sarajevo: 011-387-71-447-631 (Tel/Fax)

In Zenica: 011-387-72-415-027 (Tel/Fax)

E-mail: 103126.2656@compuserve.com

The United Methodist Committee on Relief (UMCOR) is committed to life-sustaining emergency relief programs, community service programs that rebuild traumatized lives, and re-development projects that help communities rebuild from the devastation of war. In Bosnia, UMCOR provides essential pharmaceuticals; offers medical, occupational and psychological rehabilitation of war-injured persons; supports cottage industry enterprises that benefit vulnerable persons; helps rebuild war-damaged housing and community structures; and helps return and repatriate refugees and displaced persons.

Support for UMCOR's projects in the former Yugoslavia comes from United Methodists worldwide. UMCOR also works in cooperative partnerships with US government agencies, the United Nations, World Council of Churches, NGOs and a variety of other agencies.



US COMMITTEE FOR UNICEF

US Contact:

Ingrid Acevedo

Tel: 212-922-2565

Fax: 212-779-1679

E-mail: iacevedo@unicefusa.org

333 East 38th Street
New York, NY 10016

Former Yugoslavia Contact:

Brigitte Duchesne

Tel: 011-385-1-233-2610 or 233-6222

Zagreb, Croatia

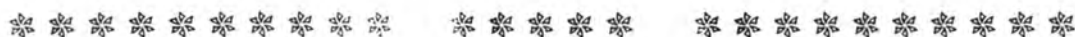
UNICEF is responding to the survival needs of children and women in the former Yugoslavia through primary health care, immunization, nutrition, water and hygiene programs, and the distribution of winter clothing. It is also providing basic education for children and young women.

In **Bosnia**, UNICEF is helping feed particularly vulnerable populations, immunize children and ensure clean water and adequate sanitation. The agency is also helping train professionals in the treatment of traumatized children.

In **Croatia**, UNICEF is focusing its assistance on the cities of Dubrovnik, Osijek and Vinkovici, where it is providing health supplies and equipment, supplementary food, infant and hygiene parcels, and basic education supplies. It also provides vitamin supplements to prevent micro-nutrient deficiencies, carrying out vaccination programs, and promoting breastfeeding; providing materials to help five hospitals become "baby-friendly." The agency is also developing plans to offer landmine awareness training.

In the Federal Republic of Yugoslavia, UNICEF is making available acute respiratory infection kits, hospital kits and oral rehydration salts; training health workers to respond to respiratory infections and diarrheal diseases; and supporting immunization, breastfeeding and other childhood health care. UNICEF is also providing training for 600 psychologists, 120 school administrators and 50 pediatricians to identify and treat stress and trauma among children in primary schools.

In the former Yugoslav republic of Macedonia, UNICEF is conducting an immunization campaign and maternal and child health programs, as well as providing supplies for primary education.



WORLD CONCERN

US Contact:

Christy Gardner

Tel: 206-546-7287

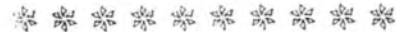
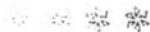
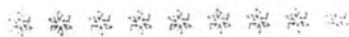
Fax: 206-546-7269

19303 Fremont Avenue North

Seattle, WA 98133

With the help of local schools, churches and businesses, World Concern collected more than 2,000 "Kid Packs" filled with hygiene supplies for Bosnian refugee children and their families. The supplies were airlifted to Bosnia in November and distributed to refugees in Tuzla and Bihac by World Concern's partner agency, Agape Relief.

A World Concern relief worker just returned from Bosnia, where he spent eight weeks training a local counterpart in relief administration. More than \$33,000 was donated to projects dealing with supply distribution and the rebuilding of homes.



WORLD LEARNING

US Contact:

Colin Davies

Tel: 202-223-4291

Fax: 202-408-5397

Projects in International Development and Training

1015 15th Street NW, #750

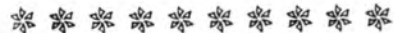
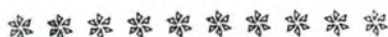
Washington, DC 20005

Since 1995, World Learning has been working to bring Bosnians to the US as part of its Partners In International Education and Training (PIET) program, through which World Learning identifies and recruits potential leaders from Bosnia working in areas of democratic institution-building, economic revitalization, and support for the social sector.

The World Learning/PIET program has trained almost 50 Bosnians in the US, and another are scheduled to be trained in the next few months. The PIET office in Zagreb, continued to prepare participants for training even during the height of the fighting. The President of the Sarajevo City Council waded through a mud-filled tunnel during heavy shelling, carrying his program materials and baggage over his head, just so he could get out of Sarajevo to take part in a city management training program in Washington.

PIET trained two groups of Bosnian officials in the way the US provides public services — a group of mayors and local-level officials went to three US cities to study public-private cooperation, and Croat and Muslim representatives of the Bosnian Federation studied how local, state and federal officials interact. The program also brought together Bosnian doctors, nurses and psychiatrists to meet with American professionals who had counseled Vietnam veterans to share strategies for counseling war victims.

Graduates of the PIET program are already back home, and are playing vital roles in the physical and psychological reconstruction of the country.



WORLD RELIEF

US Contact:

Linda Keys

Tel: 708-665-0236, x202

Fax: 708-665-0129

E-mail: 74457.3176@compuserve.org

PO Box WRC

Wheaton, IL 60187

Since 1991, World Relief has helped provide more than \$1 million worth of emergency food, medical supplies and shelter to displaced people in Bosnia-Herzegovina, Croatia, Slovenia and Yugoslavia. Most recently, this work includes providing emergency food and medicines to displaced people arriving in Tuzla and Mostar, Bosnia; food and bedding materials to refugees arriving in Belgrade, Novi Sad and Backi Petrovac, Yugoslavia; hot meals to refugees in Osijek, Croatia; and counseling and rehabilitation services to war orphans and rape victims in Crkvenica and Celse, Croatia.

Because of his experience directing the largest Bosnian resettlement project in the US, World Relief has seconded Dr. Galen Carey, Midwest Area Director, has been seconded to UNHCR in Zagreb, where he is serving as resettlement officer. Dr. Carey supervises the identification and processing of Bosnian refugees in need of temporary protection and resettlement in third countries.

World Relief is the international assistance arm of the National Association of Evangelicals.



WORLD VISION

US Contacts:

Melinda Wood
Kathleen Brown
Sara Anderson
Tel: 202-547-3743

Pagers:

800-SKYTEL2 (PIN: 191-8763)
800-SKY8888 (PIN: 824-7304)
800-SKYPAGE (PIN: 922-3292)

220 I Street, NE
Suite 270
Washington, DC 20002

Bosnia Contact:

Greg Kearns
Zenica

Tel: 011-387-72-410-409
Fax: 011-387-72-417-187

World Vision's work in Bosnia combines emergency relief, trauma counseling, microenterprise development, and infrastructure rehabilitation. An example of the kind of work World Vision is doing:

Women from Bosnian Muslim, Croat and Serb communities are healing the wounds of war by working together on small business ventures. Psycho-social trauma counseling is provided through World Vision's partnership with women's associations in central Bosnia, which have more than 5,600.

World Vision's small enterprise projects include:

- **Rabbit farming** in Begov Han and Zavidovici, north of Zenica city. The Begov Han cooperative contracted with a Zenica hospital for 500kg of meat. Deliveries have been made since January.
- **Bed sheet production** in Fojnica, south of Zenica. The women's cooperative has contracted with a Zenica hospital to produce sheets for all of its beds.
- **Mushroom production** in Kresevo, south of Zenica. The women's cooperative has contracted with a local market to be its major supplier of mushrooms, an important ingredient in Bosnian dishes. Mushrooms are harvested year-round in greenhouses.

World Vision, based in Seattle, has been working in Bosnia since 1992. The largest privately-funded global aid organization in the US, World Vision implements more than 6,000 projects in more than 100 countries around the world.

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— END —

HUMANITARIAN AID IN THE FORMER YUGOSLAVIA

WHAT AMERICAN NON-GOVERNMENTAL
ORGANIZATIONS (NGOs) ARE DOING

A Media Resource Guide

Produced by

InterAction

April 1996

US Non-Governmental Organizations (NGOs) Currently Operating Relief and Development Programs in the Former Yugoslavia

This guide offers journalists an overview of the work that US-based non-governmental organizations (NGOs) are doing in the former Yugoslavia to promote the peace process and provide critical aid to victims of the conflict.

Throughout the conflict, NGOs — the umbrella name for a wide variety of independent, non-profit, humanitarian organizations — have been involved in refugee resettlement, ethnic reconciliation, reconstruction, emergency assistance, medical and mental health care, trauma counseling, food distribution, agriculture programs and education. The topic index on the following pages helps you quickly identify which agencies are doing which.

All the NGOs listed in this guide are members of InterAction, a coalition of more than 150 humanitarian relief, development and refugee organizations working in some 160 nations. As such, they subscribe to institutional, ethical and practical standards that aim to promote effectiveness and accountability.

FOR MORE INFORMATION, CONTACT:

Mike Kiernan or Michael Briggs
InterAction

Phone: (202) 667-8227, x132/x135
E-mail: mbriggs@interaction.org

Visit our Web site for more information and daily updates:

<http://www.interaction.org>

This guide was produced by the Alliance for a Global Community, the communications program of InterAction. As part of its mission to increase public understanding of relief and development issues, the Alliance seeks to improve media coverage of humanitarian assistance and human development issues worldwide.

ALPHABETICAL INDEX

The following agencies are listed in this guide, in alphabetical order:

Adventist Development and Relief Agency
AICF/USA (International Action Against Hunger)
American Friends Service Committee
American Jewish Joint Distribution Committee
American Red Cross
American Refugee Committee
Ananda Marga Universal Relief Team
Baptist World Aid
Brother's Brother Foundation
CARE
Catholic Relief Services
Church World Service
Croatian Democracy Project
Direct Relief International
Doctors of the World
Doctors Without Borders USA/Medecins Sans Frontieres
Food for the Hungry
Heifer Project International
Immigration and Refugee Services of America
International Aid
International Catholic Migration Commission
International Medical Corps
International Orthodox Christian Charities
International Rescue Committee
Islamic African Relief Agency/USA
Lutheran World Relief
MAP International
Mercy Corps International
Operation USA
Presiding Bishop's Fund for World Relief/Episcopal Church
Salvation Army
Save the Children
United Methodist Committee on Relief
US Committee for UNICEF
World Concern
World Learning
World Relief
World Vision

GEOGRAPHIC INDEX

NGO field offices and/or press contacts in the former Yugoslavia, by city:

SARAJEVO

**Adventist Development and Relief Agency
(ADRA)**

Ivan Brehelnmaher
Tel: 664-927

American Red Cross
Jessica Barry
Tel: 656-894

American Refugee Committee
Joshua Kahler
Tel: 441-188

Catholic Relief Services
James Kelly
Tel: 670-823 or 663-781 or 670-821

Int'l Catholic Migration Commission
Hannelore Valier
Tel: 670-823

Doctors Without Borders
Martha Carey
Tel: 663-477

International Rescue Committee
Mark Bartolini
Tel: 440-030

Mercy Corps International
Landrum Bolling
Tel: 666-516

United Methodist Committee on Relief
Dirk Van Gorp
Tel: 447-631

ZAGREB

ADRA
Velimir Subert
Tel: 177-114

CARE
Brenda Cupper/Rick Grant
Tel: 273-998 or 422-381 or 422-362

Catholic Relief Services
Karel Zelenka
Tel: 455-3134 or 454-3139

Croatian Democracy Project
Lidija Japiec
Tel: 444-613

Immigration and Refugee Services of America
Tomislav Margreitner
Tel: 530-402

International Catholic Migration Commission
Dale Buscher
Tel: 277-956

International Rescue Committee
William Carlos
Tel: 4512-714

Islamic African Relief Agency
Amin Mahmoud
Tel: 329-993

Mercy Corps International
Terry Heselius
Tel: 417-449

UNICEF

Brigitte Duchesne
Tel: 233-2610 or 233-6222

SPLIT**American Refugee Committee**

Steve Segal
Tel: 355-515

International Medical Corps

Tel: 589-218 or 514-655

Save the Children

Jim Nuttall
Tel: 355-408

TUZLA**Doctors Without Borders**

Tel: 821-336 or 213-488

International Medical Corps

Tel: 821-169

International Rescue Committee

Kurt Tjossem
Tel: 821-176

Mercy Corps International

Howard Robinson
Tel: 821-001

World Vision

Greg Kearns
Tel: 211-324 or 215-344

BELGRADE**ADRA**

Tomislav Stefanovic
Tel: 653-256

Doctors Without Borders

Tel: 660-270 or 661-509

International Orthodox Christian Charities

Dean Triantafilou
Tel: 332-375

ZENICA**American Refugee Committee**

Steven Frost, Sandrine Brettoniere,
Brent Shockley
Tel: 412-125

Heifer Project International

Dirk Van Gorp
Tel: 415-027

International Medical Corps

Tel: 413-129 or 24-557 or 415-201

United Methodist Committee on Relief

Dirk Van Gorp
Tel: 415-027

World Vision

Greg Kearns
Tel: 410-409

BIHAC**International Medical Corps**

Tel: 229-077

OSIJEK**Brother's Brother Foundation/****Lutheran World Relief**

Hermina Nilolaisen
Tel: 25-825

KOSOVO**Doctors of the World**

Tel: 34124

SELECTED TOPIC INDEX

Below are some issues you might be particularly interested in, and the names of some of the organizations whose work focuses on these areas.

- **Agriculture:** AICF/USA, Brother's Brother Foundation, Heifer Project International, International Rescue Committee
- **Children:** American Red Cross, Immigration and Refugee Services of America, International Medical Corps, Save the Children, US Committee for UNICEF
- **Economic Development:** AICF/USA, Catholic Relief Services, Islamic African Relief Agency, Mercy Corps International, United Methodist Committee on Relief
- **Education:** Brother's Brother Foundation, CARE, Doctors of the World, Islamic African Relief Agency, Save the Children
- **Environment:** AICF/USA
- **Health/ Medical Needs:** American Jewish Joint Distribution Committee, American Red Cross, American Refugee Committee, CARE, Croatian Democracy Project, Direct Relief International, Doctors of the World, Doctors Without Borders, International Rescue Committee, International Medical Corps, Islamic African Relief Agency, MAP International, Mercy Corps International, Operation USA, US Committee for UNICEF
- **Relief Supplies (food, clothing, etc.):** Adventist Development & Relief Agency, American Jewish Joint Distribution Committee, American Red Cross, Brother's Brother Foundation, CARE, Catholic Relief Services, Church World Service, Food for the Hungry, International Aid, International Orthodox Christian Charities, International Rescue Committee, Lutheran World Relief, Mercy Corps International, United Methodist Committee on Relief, US Committee for UNICEF, World Relief, World Vision
- **Reconciliation:** American Refugee Committee, Croatian Democracy Project, Mercy Corps International, World Vision
- **Reconstruction:** AICF/USA, American Refugee Committee, International Rescue Committee, The Salvation Army, World Learning
- **Refugee Assistance/Resettlement:** American Jewish Joint Distribution Committee, American Red Cross, American Refugee Committee, International Catholic Migration Commission, International Rescue Committee, Islamic African Relief Agency, Lutheran World Relief, Mercy Corps International, World Relief
- **Trauma Counseling:** American Refugee Committee, CARE, Catholic Relief Services, International Rescue Committee, International Medical Corps, Islamic African Relief Agency, Presiding Bishop's Fund for World Relief, Save the Children, United Methodist Committee on Relief

ADVENTIST DEVELOPMENT AND RELIEF AGENCY

US Contact:

Tamara Pleitez

Tel: 301-680-6340

Fax: 301-680-6370

E-mail: 74617.1365@compuserve.com

12501 Columbia Pike

Silver Spring, MD 20904

Croatia Contact:

Velimir Subert

Anika (translator)

Tel/Fax: 011-385-1-177-114

Prilaz Gjuro Dezelica 77

41000 Zagreb, Croatia

Bosnia Contact:

Ivan Brehelmaher

Tel/Fax: 011-387-71-664-927

Tepebasina 7

71000 Sarajevo, Bosnia

Serbia Contact:

Tomislav Stefanovic or

Michael Milosevic (translator)

Tel/Fax: 011-381-11-653-256

Bozidara Adzije 4

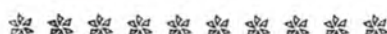
11000 Belgrade, Serbia

ADRA has distributed more than \$10 million worth of relief supplies — from more than 16 countries — to the former Yugoslavia since 1991. It has also acted as Sarajevo's only mail delivery system.

ADRA has offices in Sarajevo, Zagreb and Belgrade, and dozens of local volunteers aid the agency in its emergency distribution of relief supplies. In the past five years, ADRA has provided food, clothing, medical supplies and blankets to people in Banja Luka, Tuzla, Split, Mostar and Srebrenica. Because of ADRA's known neutrality among all ethnic and religious groups in the region, its emergency-assistance convoys have been able to travel on a regular basis.

The most unique aspect of ADRA's humanitarian portfolio in the former Yugoslavia is its mail delivery system in Sarajevo. Through the assistance of more than 100 volunteers, the agency has continued the city's only source of mail, delivering some 800,000 items to its stranded residents.

ADRA is committed to supporting the peace initiative through both immediate and long-term development assistance.



AICF/USA

INTERNATIONAL ACTION AGAINST HUNGER

US Contact:

Michael Chommie

Tel: 202-783-5947

Fax: 202-783-5247

E-mail: aicfusa@clark.net

1511 K Street, NW

Suite 1025

Washington, DC 20005

AICF/USA has been operational in Central Bosnia since April 1993. Its work focuses on several key sectors: agricultural, economic and environmental development; reconstruction and rehabilitation, shelter and winterization; health; and promotion of ethnic reconciliation. In total, AICF/USA programs have assisted more than 200,000 beneficiaries.

The organization has provided some 3,250 metric tons (MT) of seeds since spring 1993, which have produced more than 47,000 MT of grains and vegetables. It has revived the beekeeping industry, revitalized fish farming, and provided fruit tree seedlings. Through its enterprise development program, it has helped entrepreneurs create sustainable businesses. AICF/USA has also provided 150,000 tree seedlings as part of a reforestation project; provided the elderly with warm clothing, boots and firewood; rehabilitated schools and medical facilities; and initiated art therapy programs to provide children with an outlet to express anger, loss and other emotions resulting from the war.

To promote ethnic reconciliation, AICF/USA has sponsored numerous cultural events, including music and art gatherings, and has organized workshops on reforestation, beekeeping, veterinarian medicine and agriculture.

AICF/USA's base of operations is in Bugojno, in central Bosnia. The program is managed by four expatriate and 14 national staff members (Bosnians, Serbs and Croats). AICF/USA works with local organizations and other NGOs to implement its projects.

AMERICAN FRIENDS SERVICE COMMITTEE

US Contact:

Ron Byler

Tel: 215-241-7060

Fax: 215-241-7275

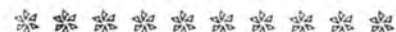
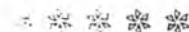
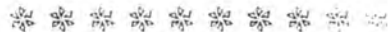
1501 Cherry Street

Philadelphia, PA 19102

The American Friends Service Committee has established a Yugoslav Relief Fund to help meet urgent humanitarian needs in Bosnia and the former Yugoslavia, and to support peace groups there.

Two shipments of winter clothing, blankets and shoes have been sent for distribution to severely affected Croatian, Muslim and Serbian populations. The AFSC is working in coordination with other groups to distribute these shipments and to raise money for shipping costs and local purchase of food and other supplies — which helps support local economies and makes it easier to get items to where they are most needed. Since e-mail is the most effective means of communication in the former Yugoslavia, AFSC is also working to supply computers and modems to peace groups in the region.

AFSC also is actively supporting human rights in the region. It has helped bring attention to the plight of the Roma gypsies, and held a seminar in which Roma activists from Eastern and Central Europe met with African-American civil-rights activists.



AMERICAN JEWISH JOINT DISTRIBUTION COMMITTEE

US Contact:

Amir Shaviv

Tel: 212-687-6200

Fax: 212-370-5467

E-mail: ajjdc@mcimail.com

711 Third Avenue

10th Floor

New York, NY 10017

Evacuation: As soon as hostilities broke out, the JDC began to evacuate women, children and the elderly from Sarajevo -- rescuing 731 people in three airlifts. When airlifts became too dangerous, bus convoys helped carry out an additional 1,373. Altogether, 1,001 Jews and 1,103 Moslems and Christians were rescued. Some members of the Jewish community stayed in Sarajevo, believing that they could contribute to the city's stability as a neutral party in the conflict. Many have done so through La Benevolencija, the philanthropic arm of the Jewish community: the agency is financed by JDC and its international partners.

Relief: Since the war began, JDC has delivered more than 1,500 tons of food and medical supplies on a non-sectarian basis -- last November, refugees in Banja Luka received 37 tons of humanitarian aid from JDC and the Jewish Federation of former Yugoslavia. With the aid of La Benevolencija, a soup kitchen serves 300 hot meals daily on a first-come, first-serve basis. Through a network of free pharmacies, La Benevolencija has also at times provided 60 percent of the city's available medicines, and has also distributed diapers and food for children.

JDC has also created an innovative self-help project in Makarska, a small town 90 minutes from Split, in which refugee women have formed a small business cooperative. Forty of these women -- many of whom are in their 80s and 90s and had already experienced displacement during World War II -- crochet and market *kipot* (skullcaps), which are distributed in the US and Europe. Half the proceeds go to pay the women's wages; the other half pays for dental work, eyeglasses and social support for the group's poorest members. The women feel that working for themselves has restored their dignity and sense of purpose.

Trauma Relief: Given the Jewish community's experiences during and after the Holocaust, the Iman of Zagreb approached the community in the fall of 1992 for help in healing the psycho-social war wounds of Bosnia's children. The JDC, UNICEF and the United Kingdom Jewish Aid and Development formed an international partnership to launch a trauma relief project called "Helping the Helpers," which trains the local professionals who are working with the overwhelming needs of children. Taking advantage of Israel's experience with trauma and war-related stress, JDC brought groups of professionals from the former Yugoslavia to Israel for two-week training seminars on the diagnosis, treatment and prevention of war-related trauma. The goal was to help children and their mothers, many of whom were displaced or who had witnessed armed combat, regain their balance and restore their lives. Following the seminars, participants led workshops to share what they had learned with people in other affected areas. Program graduates met in Hungary last winter to plan grassroots reconciliation efforts, and are currently exploring a new project to help young orphans living in institutions.

The JDC has served as the overseas arm of the American Jewish community for over 80 years. Its mission is the rescue of people in distress and peril, the relief of populations in need, and the reconstruction of devastated communities. It currently operates relief programs in 60 countries around the world.



AMERICAN RED CROSS

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Sarajevo, Bosnia

The International Red Cross Movement has been active in Bosnia since the onset of the conflict, providing emergency food, water and medical assistance to victims of war and "ethnic cleansing" policies throughout the region.

The Red Cross helps reestablish contact between family members who have been separated by the conflict, and seeks to determine the fate of missing loved ones. The International Committee of the Red Cross (ICRC) is uniquely qualified to visit and register detainees in detention centers in the region.

The American Red Cross has, since 1991, provided approximately \$25 million worth of food, relief commodities and cash to aid programs in the former Yugoslavia. In conjunction with the ICRC, and with the support of USAID, the American Red Cross has initiated a major feeding project for 59,000 especially vulnerable people in central Bosnia. A second project plans to provide winter clothing to 200,000 refugees in Croatia. The American Red Cross has also handled thousands of messages between people in Bosnia and their loved ones in the United States.



AMERICAN REFUGEE COMMITTEE

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Dom Penzionera Hotel

Prve Zenicke Brigade, 1D

Zenica, Bosnia

The American Refugee Committee (ARC) has been providing humanitarian assistance in the former Yugoslavia since 1993. Its current efforts include:

Emergency assistance: Utilizing donated mobile kitchens, ARC is providing meals to Bosnian returnees who are rebuilding their war-torn homes, schools and markets in **Mrkonjic Grad**, located south of Banja Luka. The majority of buildings are damaged or destroyed, and returnees have had very little clean water and food, and no electricity, while battling winter conditions. ARC has expanded its assistance into the **Banja Luka** area of northern Bosnia, where throughout the winter it supplied stoves, fuel, beds and other provisions to a large underserved population of refugees and displaced persons. Many uprooted people, including large numbers of women and children, live outdoors in wagons or crude shelters with no access to hot water, heat and sanitation facilities. Nearby collective centers are overcrowded, often with three people sharing a mattress. ARC is also distributing hygiene kits to displaced persons, since access to soap, hot water, clean diapers and tampons is often inadequate at many sites. (This project is funded in part by grants from Ronald McDonald Children's Charities, Oxfam America and Refugees International-Japan.)

Repatriation assistance: ARC is planning to help 7,000 Bosnian refugees, who are currently in Croatia, prepare to return home to communities they fled during the fighting. Many of these war victims have great anxiety about what they will find upon their return. Since communications are poor and refugees lack the funds needed to travel home to assess the situation, ARC helps refugees get information about their homes and hometowns, provides them with counseling, and identifies international resources that can help them with reconstruction.

Shelter repair and reconciliation program: ARC is promoting ethnic reconciliation through innovative war reconstruction projects in several mixed Muslim-Croat communities throughout central Bosnia. Through the program, former rivals work side-by-side repairing war-torn homes, classrooms, commercial centers and public buildings. This program is a model for post-war reconstruction, as it ties reconciliation to the economic revitalization of the region.

The program has repaired four apartment buildings (homes for 90 families), 60 houses, two kindergartens, two major hospitals, a public kitchen and a department store. It has already strengthened the Federation of Croat and Muslim people at the local level: the rebuilt homes and apartments are occupied by Croats and Muslims living peacefully as neighbors. The kindergarten provides 120 children with basic education, and the Red Cross uses the public kitchen to serve 2,000 meals each day. Thanks to ARC-installed elevators, staff at the Zenica Rehabilitation hospital no longer have to carry disabled patients from floor to floor.

Trauma counseling: A staff of indigenous psychologists and mobile health teams provide counseling to the emotionally traumatized victims of the 42-month war, many of whom have fled violence and left behind their loved ones, homes, livelihoods and dignity. Even today, refugees suffer great anxiety about returning home, repairing their houses, locating missing loved ones and finding jobs. Many are vulnerable to post-traumatic stress syndrome: children, women and the elderly are particularly affected. Reported problems include anxiety, depression, sleep disturbances, appetite disorders, passive or aggressive behavior, bad grades and juvenile delinquency. ARC recognizes that it is important to address this trauma because if left untreated, it might result in more chronic emotional problems like alcoholism, depression, domestic abuse and suicide — problems that would greatly compromise attempts to rebuild community.

Health services: In many front-line Bosnian communities, the health care system is inadequate to address the needs of the returning populations. Clinics are undersupplied and understaffed, and many surgeries are performed with inadequate anesthesia. Some hospitals are without surgeons altogether. ARC is helping address these shortages by supplying clinics and hospitals with medicines and medical supplies.

ANANDA MARGA UNIVERSAL RELIEF TEAM

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The Ananda Marga Universal Relief Team (AMURT) is providing rice, flour, salt and oil for people in Western Slavonia, Croatia. Distribution is carried out with the assistance of the UN Civilian Police.

AMURT chapters in Switzerland and Italy are sending items for personal use and women's hygiene to relief camps in Croatia.

* * * * *

BAPTIST WORLD AID

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Baptist World Aid (BWAid) is shipping 34,000 pounds of medicines and medical supplies to Croatia and Bosnia. Half of the shipment will be used among refugees and displaced persons in Croatia, and the other half will be used in Gradacac, Bosnia.

Baptist World Aid normally works directly through indigenous Baptist groups, and so works in the former Yugoslavia through the Baptist Union of Croatia, the Union of Baptist Churches in Serbia and the Union of Evangelical Christian Baptists in Yugoslavia. In addition, BWAid and others are supporting local Baptist groups in Sarajevo and Tuzla.

Croatian Baptist Aid -- an umbrella organization that brings together groups like Moj Bliznji, Duhovna Stvarnost and the Life Center -- provides relief to refugees and displaced persons in both Croatia and Bosnia. Moj Bliznji has a distribution center in Tuzla, while Duhovna Stvarnost runs projects ranging from relief distribution to chicken farming. The Life Center in Crikvenica, Croatia, offers therapy programs for 60 people, mostly women and children, suffering from the trauma and stress of the war. In Serbia, Baptists have three local groups: Bread of Life in Belgrade, Tabita in Novi Sad, and Love Your Neighbor in Vrnjacka Banja. Each cares for refugees and displaced persons in their own community, as well as 300 people who fled Krajina for Serbia in August, 1995.

BWAid Director Paul Montacute has visited Sarajevo, Tuzla, Gradacac, Belgrade, Zagreb and Karlovac within the last month.

* * * * *

BROTHER'S BROTHER FOUNDATION

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c/o The Lutheran World Federation

HR - 31000 Osijek

Kardinala Stepinca 4

Brother's Brother Foundation (BBF) has sent or committed shipments of food, seeds, medical supplies, clothing and educational materials worth approximately \$54 million to Croatia, Bosnia, Macedonia and Serbia. The consignees of BBF shipments are: the Baptist Union, Moj Bliznji, the Catholic Church of Croatia, International Islamic Relief Organization, the Orthodox Church of Serbia, Pilgrim's Peace Center, American Bosnia-Herzegovina Relief Fund, Agase, Catholic Relief Services, Mercy International, Merhamet, Croatian Ministry of Health, World Health Organization and other groups.

In November 1992, BBF signed a sub-agreement with the American Red Cross to distribute 2,000 metric tons (MT) of food given by USAID for sites in Croatia and Bosnia. With USAID funding, BBF also provided 2,000 wood-burning stoves to those in need in Croatia and Bosnia. In addition to sending sea shipments — which to date weigh 5,000 MT — BBF has airlifted 20 consignments of relief supplies to Croatia, Bosnia, Macedonia and Serbia. BBF is currently operating a USAID-financed feeding program in Osijek, Croatia and Orasje, Bosnia.

CARE

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CARE has been active in the former Yugoslavia since the start of the war in 1991. CARE's program has targeted relief to all sides affected by the fighting — Croats, Serbs and Muslims alike. The agency has provided food, medicine, shelter and other relief supplies; managed refugee and displaced-persons camps; mounted water purification projects; provided trauma counseling, mobile gynecological services for rape victims, and medical rehabilitation for children injured by sniper fire. Current programs include:

CARE packages: CARE reaches elderly and other most vulnerable people (the sick, mothers, pregnant women) in Sarajevo and other regions of Bosnia with food packages, clothing distributions and baby hygienic packages. The agency recently distributed 2,500 CARE packages of school supplies to Bosnian children. CARE sent 1,000 similar packages last year, as well as carpentry and masonry kits to help Bosnians rebuild their homes.

Mobile gynecological clinics: Ambulances staffed with gynecologists and pediatricians assist brutalized women, many of whom have fled the besieged "safe areas" of Srebrenica and Zepa. Each mobile clinic can help between 80-100 patients per day. The Yugoslav War Crimes Tribunal determined that in 1992 up to 20,000 women and girls as young as 10 had been systematically raped as a means of terrorizing the Muslim community. In Ljuboski, CARE staff provide trauma counseling to refugees who have experienced extreme stress from the conflict.

Medical care: During recent mass movements of people, some of the elderly have been left behind. CARE staff visit homes and provide aid to more than 1,000 of Sarajevo's critically ill children and elderly. Its REACH program has placed 26 teams of professionals in 11 areas of Bosnia to help the most vulnerable victims. Each team is composed of two doctors, two nurses, social workers and in-home care providers.

Water purification: CARE installs and maintains solar-powered water purification units throughout Sarajevo. CARE is also working to provide water and sanitation to 32,000 people in Travnik, Vitez and Zenica in central Bosnia; in Croatia, CARE helped repair the water system for the Pakrac-Lipik area.

Other CARE projects include helping people meet winter clothing and fuel needs; Mobile Field Kitchens that provide supplemental food and water; and a Paper Project that gathers in-kind contributions of paper for use in producing textbooks, periodicals and newspapers.



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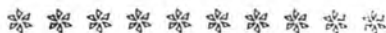
In the former Yugoslavia, Catholic Relief Services has provided \$30 million in humanitarian assistance to more than a million refugees, displaced and affected persons regardless of their religion or ethnicity.

In the wake of the peace agreement, CRS plans to dramatically increase its support for activities aimed at bringing together former antagonists to aid in the rebuilding of war-torn economies and communities.

Much of the new support will be directed at small businesses. Throughout the conflict, rather than import relief goods, CRS opted to produce them in Sarajevo. One typical enterprise is the Sarajka Pasta Factory, which has put 500 people to work and offers Sarajevo's citizens a high-protein alternative to the bread, beans and oil that for so long formed the bulk of their diet. More than 65 percent of CRS resources in Bosnia are directed at Sarajka and similar enterprises that produce bread, socks, underwear and textiles for distribution to the local population. These projects not only provide food and clothing; they also restore pride and dignity by giving people the opportunity to be productive and provide for their families.

CRS also plans to expand programs that provide winter clothes, heating and cooking fuel for vulnerable groups, as well as bricks, cement and other construction materials to rebuild destroyed houses. CRS is also providing mental health counselors with trauma counseling, and teaching them new techniques to help other individuals and families who have traumatized by the war.

CRS works with four local humanitarian agencies — Caritas (Catholic), Merhamet (Muslim), Dobrotvor (Serbian Orthodox) and La Benevolencija (Jewish) — and has helped them implement joint projects. By bringing representatives of various ethnicity together, CRS is helping build the mutual trust that will aid in the creation of a cooperative post-war community.



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Church World Service (CWS), the relief and development arm of the National Council of the Churches of Christ in the USA, has helped deliver more than \$17 million in assistance to victims on all sides of the conflict in the former Yugoslavia. A director is now working with local partners to formulate development and reconstruction projects in Bosnia.

CWS participates in international ecumenical reconciliation meetings. A recent gathering in Belgrade brought together representatives from the Churches in the region to talk about peace and reconciliation. The Protestant and Orthodox Churches of the National Council engage in the public policy discussions rising from the Balkan conflict.

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CROATIAN DEMOCRACY PROJECT

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The Croatian Democracy Project (CDP), a Washington DC-based private voluntary organization, was established in 1990 to assist in the social, political and economic development of the emerging democracies of the former Yugoslavia. CDP has years of experience working in the region and managing democracy-building, training, visitor and humanitarian-assistance programs. CDP works closely with community, political, and religious leaders to promote the development of vibrant civil societies dedicated to political liberty, economic freedom and inter-ethnic reconciliation.

Through its field office in Zagreb, CDP is able to ascertain the region's technical and developmental needs and administer the following programs:

Centers for Ethnic Reconciliation: Centers were established in Livno and Travnik, in the Federation of Bosnia-Herzegovina to encourage respect for human, civil and minority rights, promote inter-ethnic cooperation and bolster the democratic process at the grassroots level. The centers will host activities such as conflict prevention and dispute mediation, civic education, legal assistance and human rights services, micro-enterprise development, public administration and other programs through skills training, technical assistance, and subgrants.

Public education: CDP informs the US public about the issues critical to bringing peace to nations in the former Yugoslavia, through the news media, special reports and conferences and seminars. Overseas, the program stresses civic education, teaching citizens in the region about the ideas and institutions that form the basis of civil society.

Training programs: CDP programs build the leadership skills of regional leaders and strengthen the capabilities of their institutions, including political parties, local government, universities and non-governmental organizations. Recent programs have been sponsored by USAID through Partners for International Education and Training. They have included training Croatian women politicians and activists on politics, NGO involvement, and the use of the media; bringing seven government officials from the Federation of Bosnia-Herzegovina to Washington, DC to train them in implementing the Federation constitution; and training a Croatian economist in privatization and economic restructuring.

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DIRECT RELIEF INTERNATIONAL

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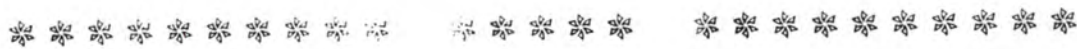
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Since July 1992, Direct Relief International has donated and successfully delivered critical medical goods valued at more than \$1.5 million wholesale to health facilities in Bosnia-Herzegovina, Croatia and Serbia. Direct Relief has dispatched numerous shipments of antibiotics, vitamins, orthopedic hardware and software, surgical and trauma supplies and medical equipment to both urban and field hospitals. In keeping with the organization's mission, all material assistance has been extended to the former Yugoslavia on a non-sectarian basis. Direct Relief's most recent shipments have been dispatched to Sarajevo and Banja Luka.

Direct Relief International is one of the United States' oldest international non-profit, non-sectarian health assistance organizations. Since 1948, it has worked in partnership with more than 3,000 charitable institutions in 140 countries, supporting long-term health care programs and providing medical relief to victims of poverty, war and natural disaster.



DOCTORS OF THE WORLD

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TF 3/5 CAV
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Doctors of the World's (DOW) goal in the former Yugoslavia is to provide much-needed medical assistance while serving as a catalyst for reconciliation and cooperation. DOW's activities are centered in Kosovo, the poorest and most disease-ridden area of the former Yugoslavia. In October, 1995, DOW launched needs-assessment missions to Mostar and Tuzla. The agency plans to develop proposals for projects that will support the overburdened clinic and hospital facilities in Mostar, and provide them with medical personnel and equipment.

Through its Distribution of Health and Nutrition Commodities project, DOW distributes nutritional supplements, vitamins and basic hygienic items to approximately 20,000 individuals in Kosovo. The project also implements a tuberculosis control program and child immunization support in the Greater Urosevac District of Kosovo. DOW screens and treats tuberculosis cases, trains health promoters in community-based primary health care, provides technical assistance in record-keeping and data-gathering, and promotes awareness of public health issues through an educational program for women.



DOCTORS WITHOUT BORDERS USA (MÉDECINS SANS FRONTIÈRES)

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Medical care for 2.5 million people. Doctors Without Borders USA/Medecins Sans Frontieres (MSF) has been working in the former Yugoslavia since the war started in 1991. MSF teams support 280 medical facilities, which provide 2.5 million people with medical care including surgery, consultations, drugs and family parcels. MSF also distributes hygienic supplies, and brings food rations to hospitalized adults.

Trauma counseling. With peace comes time to think about losses suffered in war, and depression sets in. Since 1994, Doctors Without Borders counseling training programs have provided counseling services to more than 2,300 people. Forty newly trained therapists run programs in Zenica and Sarajevo; 30 more are being trained to offer counseling in Mostar and Srebrenica. The "Wooden House" program in Sarajevo concentrates on traumatized children from the enclaves who lost brothers and fathers. MSF also gives toys to children and adolescents in hospitals and orphanages to help them learn to play again.

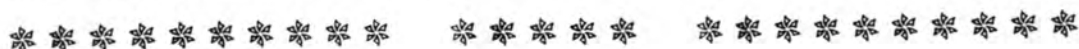
Healing on the air. For those who still do not have access to therapy, MSF teams have developed a live radio counseling program. It is broadcast twice a week on Sarajevo radio, and Bosnians from within and outside of Bosnia call in to talk with host psychologists about their fears and where they can get help.

"Ambulancias" and rehabilitation for front-line villages. While MSF mobile clinics, or "ambulancias," fill in for destroyed hospitals, teams are reconstructing health centers and distributing cleaning products, locks, doors and windows so returnees can renovate their war-damaged homes.

Medical books and incinerators. MSF is distributing medical books to help Bosnian doctors and nurses catch up on new information and procedures that the war made it difficult to learn about. MSF teams have also built 30 hospital incinerators to destroy medical waste.

Physical therapy. To help families cope with members injured in the war, Doctors Without Borders is helping train physical therapists and patients in exercises and treatments to alleviate pain and promote recovery. Bed sheets, crutches and wheelchair parts are also being distributed.

Doctors Without Borders was the only international NGO working in Srebrenica when it fell last summer, and was one of the few providing supplies and medical assistance to the population of Gorazde during the siege of that enclave. In 1991, MSF teams evacuated the wounded from the besieged town of Vukovar, and provided health care and medical supplies to Serbs displaced from the Krajina last year. It continues to provide assistance to Bosnian and Croat displaced persons throughout the former Yugoslavia.



FOOD FOR THE HUNGRY

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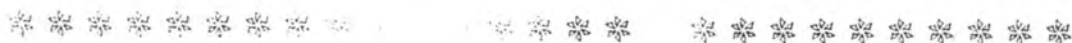
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Food for the Hungry has shipped a container of warm clothing and a large quantity of medicines through such Croatian organizations like Agape and Feed the Children (not affiliated with Feed the Children/Larry Jones Ministries of Oklahoma City). Food for the Hungry is also helping indigenous organizations address the needs of vulnerable populations such as the elderly, mentally handicapped and refugees.



HEIFER PROJECT INTERNATIONAL

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United Methodist Committee on Relief
Split, Croatia

Many families in Bosnia have lost their farm animals to the war, leaving barns empty. Heifer Project International — in partnership with the United Methodist Committee on Relief, the Swiss ecumenical agency HEKS and USAID — is replacing livestock, primarily goats and dairy cattle, to provide farmers with a source of nutrition and income. Each family also receives training in sustainable agriculture and “passes on the gift” of one or more of their animal’s offspring to another struggling family.

Since 1944, Heifer Project International has provided nutrition- and income-producing animals to more than one million families in 110 countries.



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Through its Prijatelj ("Friends") Project, IRSA has helped provide preventive mental health and social service programs to displaced Bosnian and Croatian children in private accommodations in Croatia. Utilizing Croatian staff and Bosnian volunteers, Prijatelj operates a community center for youth and families. The center offers a safe and structured environment in which both displaced people and the members of their host communities can participate in activities designed to normalize their lives and prepare them for uncertain futures.

The Prijatelj program also offers leadership training and skills development for local professionals. Local staff are currently in the process of assuming all authority and responsibility for the project's work as they form their own non-governmental organization (NGO). IRSA headquarters is guiding that process and exploring possibilities for replication of the project in Bosnia.



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International Aid has been providing emergency aid to victims of Bosnia's war for nearly four years. It has sent more than \$5 million worth of blankets, food, medical supplies and medicine to war zones in Sarajevo and Mostar, refugee camps in Tuzla and Mejugorje, and hospitals in Osijek and Zenica.

In February, International Aid launched its "A Time For Bridges" campaign to provide \$1 million in emergency aid and long-term development assistance to Mostar. The effort will begin with five shipments of medicines, supplies and equipment weighing more than 100 tons and valued at more than \$800,000.

The campaign also commits \$130,000 to the construction of a children's community center, \$35,000 to the development of a recreational playground for neighborhood children and \$30,000 to the distribution of 1,000 family kits containing personal hygiene items for returning refugees. The community center, to be built in partnership with the Mostar-based Agape Relief Ministry, will address emergency needs of children and families, providing them with medical referrals, trauma counseling and spiritual nurture.



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On behalf of all the US resettlement agencies, the International Catholic Migration Commission (ICMC) operates the US Refugee Processing Program Office in Zagreb, which assists refugees throughout Croatia who are seeking resettlement in the US. ICMC's Cultural Orientation Program provides pre-arrival training to refugees approved for resettlement in the US.

ICMC is currently developing programs that will help reintegrate refugees and displaced persons within Bosnia. It is fostering cooperation between Bosnians, Croats and Serbs through community harmonization programs based on joint economic development activities and assistance to displaced women. ICMC has recently registered with the Muslim Croat Federation to provide relief and rehabilitation assistance.

ICMC also supports the material assistance programs run by its affiliate, Caritas Croatia.

* * * * *

INTERNATIONAL MEDICAL CORPS

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Tel: 011-387-72-24-557

Tel/Fax: 011-387-72-415-201

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Tuzla Contact:

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Rudarski Institute

Soba 47

75000 Tuzla, Bosnia

Bihac Contact:

Tel/Fax: 011-387-77-229-077

Poliklinika Bihac

Soba 95

77000 Bihac, Bosnia

Croatia Contact:

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Tel/Fax: 011-385-21-514-655

E-mail: imc@efst.hr

Put Brodarice 6, Ured 5
21000 Split, Croatia

International Medical Corps (IMC) has been operating in Bosnia-Herzegovina since 1993. It established the first Western-style emergency department in Central Bosnia at Zenica Hospital; launched emergency immunization campaigns in Zenica, Tuzla, Bihac, Gorazde and outlying areas; and initiated one of the first child mental-health programs in the region. The scope of IMC's emergency programs has grown steadily, to meet the many challenges of this war-ravaged nation. Its medical and logistical teams have conducted the following emergency relief and training activities:

Emergency department program: IMC has developed an emergency department at the Zenica Hospital in Central Bosnia, which includes a four-year training program for Bosnian doctors and nurses in all aspects of emergency care. Since 1993, IMC volunteer physicians have trained more than 500 Bosnian health professionals. More than 1,000 patients are served by the emergency care facilities each month.

Emergency immunization program: In collaboration with UNICEF, IMC is conducting emergency immunization campaigns and training programs throughout the Bosnia/Croat Federation and plans to expand the program to the Republic Srpska as soon as feasible. Since 1994, IMC has vaccinated more than 340,000 children and women and has trained hundreds of Bosnian doctors and nurses in emergency immunization techniques.

Child mental health program: IMC implemented this program in 1994 to provide counseling and therapeutic activities to war-traumatized Bosnian children and their families, while at the same time training young Bosnian medical students as mental health workers. IMC has provided mental health support for 300 displaced Bosnian children. With the agency's assistance, IMC-trained mental health workers have created their own independent NGO, Sezam, which recently began a new therapeutic cycle for 300 additional displaced Bosnian children.



INTERNATIONAL ORTHODOX CHRISTIAN CHARITIES

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Baltimore, MD 21211

Serbia Contact:

Dean Triantafilou

Tel: 011-381-11-332-375

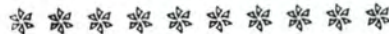
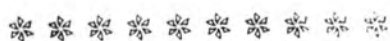
Fax: 011-381-11-332-706

Palmoticeva 24/1
11000 Belgrade, Serbia

International Orthodox Christian Charities (IOCC) has worked extensively through the diocesan structures of the Serbian Orthodox Church to reach vulnerable populations in need of the most basic food and non-food relief supplies. IOCC also coordinates with the UN High Commissioner for Refugees, the European Community Task Force, World Food Programme and others to provide relief in UN-protected areas in Bosnia and in Serb-held territories. Ongoing assistance has included the delivery of food, infant formula, hygiene materials, medicines and medical supplies to individuals and institutions throughout the region.

This past summer, IOCC provided humanitarian assistance to Serb refugees during their flight from Krajina to Serbian-held areas of Bosnia and Serbia. The agency then provided food and supplies to the refugee centers that welcomed them. IOCC is also providing Belgrade hospitals with infant formula, OB/GYN kits, leukemia treatments, mental health kits and general medical supplies. The agency also distributes and monitors donated medicines and medical supplies for use throughout the region.

In Bosnia, IOCC delivered almost 4,000 hygiene parcels to Gorazde and Serbian areas of Bosnia.



INTERNATIONAL RESCUE COMMITTEE (IRC)

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Zagreb Contact:

William Carlos

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Tuzla Contact:

Kurt Tjossem

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Husinska Rudara BB
7500 Tuzla, Bosnia

IRC was the first US organization on the scene in the former Yugoslavia, and has been helping victims of the fighting in Bosnia since 1992. It has country offices in Bosnia, Croatia and Serbia.

IRC's activities in the former Yugoslavia include reconstruction projects — upgrading buildings and service infrastructure (water, gas, etc.) — the provision of emergency relief supplies, medical and mental health programs, distribution of food and seeds (some 50 million pounds to date) and special care for war-injured children. IRC is also responsible for processing Bosnian refugees seeking resettlement in the US. As much as possible, IRC designs its programs to encourage self-sufficiency and local development, and stimulates local economies by arranging for relief supplies to be manufactured locally.

In **Bosnia**, IRC has:

- contracted with local firms to rehabilitate public buildings for use as shelter, repairing windows, installing extra toilets, sinks and showers, and restoring gas and water service.
- spent \$10.5 million to improve Sarajevo's natural gas system, and installed two supplementary water purification units and a pumping system that supplies water to 150,000 city residents. The agency also contracted with Sarajevo Gas to install 10,000 underground gas distribution fixtures and to replace unsafe connections in 5,000 homes. IRC also restored Sarajevo's hot-water distribution network.
- distributed coal and fuel oil to hospitals, collective centers and public kitchens, and has repaired gas lines in Sarajevo and Mostar.

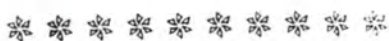
- carried out three winterization programs that provide supplies such as stoves, solid fuels, blankets, clothing, and children's boots. Last winter, some 180,000 people benefited from the program.
- implemented several public health programs, including rat control, trash collection and distribution of sanitation supplies and lice and scabies medicines. IRC has also addressed the psychological stresses of war in Sarajevo through a local organization called *Corridor*, which established eight mental-health counseling centers in the hardest hit communities in Sarajevo.

IRC is helping **Croatia** cope with the strain of providing for 400,000 refugees and displaced persons. It hires local construction workers and engineers to repair and improve the collective centers and private homes that house refugees, and has given special attention to the needs of refugee women and children.

IRC helps the refugees deal with war trauma through a network of 30 community-based mental health centers in Croatia and 10 in Bosnia. By providing medicine and financial support to a children's hospital and rehabilitation project in Zagreb, IRC has made it possible to treat sick and war-injured children in Croatia rather than evacuating them to western Europe or the US. A Zagreb-based IRC project is also working to reunite the 15,000 Bosnian children who have become separated from their families. So far, the program has located almost 2,500 children.

IRC is also working in **Serbia and Montenegro**, where it has coordinated the distribution of food to 560,000 refugees and 160,000 other people at risk, as well as procured and distributed drugs and spare parts for health care equipment.

Refugee resettlement: IRC operates a joint resettlement processing program, based in Zagreb, on behalf of ten private agencies involved in refugee resettlement in the US. Bosnians interested in resettling in the US can apply for admission at the IRC office, where they receive help in filling out the proper forms and documenting their claims to refugee status. Applications are then reviewed by the US Immigration and Naturalization Service, and those granted admission are assigned to one of the resettlement agencies. IRC helped resettle approximately 1,300 Bosnians in 1994 alone.



ISLAMIC AFRICAN RELIEF AGENCY/USA (IARA)

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201 East Cherry, Suite D

Columbia, MO 65205

Croatia Contact:

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ISRA

Nova Cesta-89A

41000 Zagreb, Croatia

IARA's partner organization, the Islamic Relief Agency (ISRA), is involved in a variety of activities in Bosnia: reconstructing damaged schools; helping students prepare for a return to school; publishing schoolbooks and texts; opening a rehabilitation center to provide new employment skills for traumatized war victims, rape victims and the handicapped; sponsoring medical staff in Bosnia; and providing material aid to refugees from Srebrenica.

IARA has also been involved in providing food, medicine, clothing and other relief. It has established an intensive care unit in Tushan and is running a primary school and health clinic in Kalysea with the help of the local government. With financial backing from the Islamic Circle of North America, ISRA started the Rehabilitation and Transit Center Project in Split, Croatia to assist people in urgent need of medical care and to provide shelter for Bosnians who could not be accommodated by Croatian hospitals. Through a sponsorship program, IARA/USA has matched 150 orphans with sponsors.

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LUTHERAN WORLD RELIEF

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Croatia Contact:

Hermina Nilolaisen

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Osijek, Croatia

Lutheran World Relief is helping displaced and refugee populations in northern and central Bosnia and eastern and central Croatia — in the cities of Tuzla, Bihac, Osijek, Banja Luka and Vukovar — through its local partner, the Lutheran World Federation. Aid to Tuzla and Bihac includes food parcels for teachers and seeds and fertilizers for farmers. Other LWR-supported relief and rehabilitation projects include feeding programs for schools and elderly refugees, refugee housing, and repairs for war-damaged schools and homes. LWR is also supporting refugees from the former Yugoslavia who are now in Hungary. The agency has sent seven shipments of clothing, quilts, health kits, school kits, baby layettes and other materials. LWR support for refugees in the former Yugoslavia since 1992 totals \$4.3 million.



MAP INTERNATIONAL

US Contacts:

Mike Nyenhuis or

Marcy Amerson

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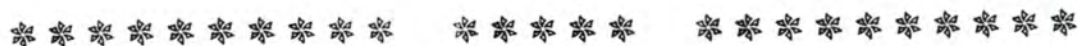
E-mail: map@map.org

2200 Glynnco Parkway

Brunswick, GA 31521

MAP International has provided hospitals, clinics and refugee centers in the former Yugoslavia with medicine and medical supplies valued at more than \$30 million.

MAP's recent medical shipments to Bosnia include IV sets, \$4.9 million worth of Dynabac antibiotics, other medicines and hospital supplies. In Croatia, MAP is helping resupply hospitals in Osijek, Split, Dubrovnik and Gospic with medicine and equipment. Under an agreement with Mercy Corps, MAP is also conducting health training in Kosovo for obstetricians, pediatricians and general practitioners.



MERCY CORPS INTERNATIONAL

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Husinkih Rudara
b.b. Tuzla, Bosnia

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Atuna Hangija 84
71000 Sarajevo, Bosnia

Since 1993, Mercy Corps International's \$15 million humanitarian efforts in the Balkans have been meeting the needs of more than 500,000 war victims — especially women and children. Today, Mercy Corps programs are concentrated in Bosnia and Kosovo, and link promotion of civil society and the goals of the Dayton-Paris Peace Accords with humanitarian and reconstruction assistance.

Bosnia: Mercy Corps, through a recent merger with Scottish European Aid, has been working in 55 communities in northern Bosnia to repair housing and water systems, provide essential medicines and supplies, re-establish diagnostic laboratories, and reconstruct and manage collection centers. In addition, Mercy Corps responded to the needs of refugees from Srebrenica, who are located at the airbase in Tuzla, by immediately providing water, shelter and hygiene supplies; distributing baby food and formula; and rebuilding/repairing shelters for longer-term housing.

Kosovo: Mercy Corps has been working in Kosovo since 1993, where it provides food, medicines and medical equipment, clothing and blankets, cooking/heating stoves, plastic sheeting and sleeping pads. It also offers microenterprise opportunities, ob/gyn training support and an agricultural assistance program. In partnership with the Mother Teresa Society, Mercy Corps provides assistance to 50,000 families.

In collaboration with its partner agency, Scottish European Aid (SEA), Mercy Corps is already working in the regions around Tuzla, Zenica and Mostar to provide essential medicines and supplies to set up rural diagnostics laboratories; distribute powdered detergent, liquid soap and hygiene parcels to promote proper hygiene; repair damaged water systems; and repair local infrastructure and provide shelter.

Kosovo and Montenegro: Mercy Corps has been working in Kosovo since 1993, where it provides food, medicines and medical equipment, clothing and blankets, plastic sheeting and sleeping pads, and offers microenterprise opportunities. Through its partnership with the Mother Theresa Society, Mercy Corps provides assistance to more than 57,000 families. Mercy Corps also assists some 8,000 families in Montenegro, distributing food, baby packs and hygiene supplies to those living in extreme poverty.



OPERATION USA

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E-mail: opusa@jovanet.com

8320 Melrose Avenue

Suite 200

Los Angeles, CA 90069

Since 1992, Operation USA has shipped more than \$1.8 million worth of medical supplies to Bosnia and Croatia and sent a 13-member medical/surgical team to the National Children's Hospital in Zagreb, the Krepinske Toplice Rehabilitation Center and the Osijek General Hospital. Operation USA also actively provides medicines and supplies to partner group's medical teams heading for Bosnia at present.

Operation USA's latest shipment — in late February — was via a Department of Defense aircraft to Tuzla and consisted of 23 tons of medical supplies consigned to the International Rescue Committee. Operation USA has also worked with UNHCR, WHO, International Medical Corps, Equilibre and local NGOs.

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PRESIDING BISHOP'S FUND FOR WORLD RELIEF (THE EPISCOPAL CHURCH)

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Nancy Marvel

Tel: 212-922-5129

Fax: 212-983-6377

815 Second Avenue

New York, NY 10017

The Presiding Bishop's Fund for World Relief is a granting agency of the Episcopal Church. It works with church communions in the US and abroad. The Fund also works through ecumenical and cooperative agencies, especially in cases where there is no Anglican connection.

In Bosnia, the Fund has helped purchase a mobile clinic to help treat and provide trauma counseling to women and children. It has also purchased medical supplies, food and other emergency items.

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THE SALVATION ARMY (WORLD SERVICE OFFICE)

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Kim Green

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Fax: 703-684-5536

615 Slaters Lane

Alexandria, VA 22313

The Salvation Army has been active in Serbia, Bosnia since September, 1995. A field kitchen serving 200 hot meals a day is operating in Sipovo, a town of 15,000 in the Anvil of Serbia; the number of meals is expected to increase to 1,000.

The Salvation Army is also working in Prutace, a community 24-30 kilometers outside of Tuzla, where it is building 100 townhouses in clusters of 10. The framing is complete, and electrical/plumbing installation will occur shortly.

Captain Albert Brown is serving as the regional representative. He is based in Sipovo, and can be reached by calling Kim Green in the Alexandria office.



SAVE THE CHILDREN

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54 Wilton Road
Westport, CT 06880

Croatia Contact:

Jim Nuttall

Tel: 011-385-21-355-408

Fax: 011-385-21-587-310

E-mail: exyugoslavia@savechildren.org

Fausta Vrancica 19, PO Box 387
21000 Split, Croatia

Working with parents and communities, Save the Children has established 375 preschools in the former Yugoslavia, which are currently serving 10,289 Bosnian, Croatian and Serbian children.

These innovative, self-help preschools help address the emotional and psychological needs of war-weary children aged three to seven years. Designed by a team of education experts, the program involves parents in finding suitable sites for the preschools and recruits them to serve as volunteer assistants, thereby helping to rebuild a sense of community. Save the Children provides seed money to launch the preschools and train teachers; the schools then operate independently. All programs are designed so that they can be replicated and sustained.



UNITED METHODIST COMMITTEE ON RELIEF

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Arthur Keys

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Arlington, VA 22209

Bosnia Contact:

Dirk Van Gorp

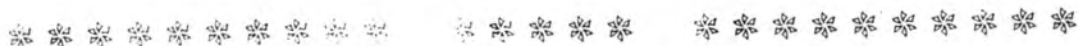
In Sarajevo: 011-387-71-447-631 (Tel/Fax)

In Zenica: 011-387-72-415-027 (Tel/Fax)

E-mail: 103126.2656@compuserve.com

The United Methodist Committee on Relief (UMCOR) is committed to life-sustaining emergency relief programs, community service programs that rebuild traumatized lives, and re-development projects that help communities rebuild from the devastation of war. In Bosnia, UMCOR provides essential pharmaceuticals; offers medical, occupational and psychological rehabilitation of war-injured persons; supports cottage industry enterprises that benefit vulnerable persons; helps rebuild war-damaged housing and community structures; and helps return and repatriate refugees and displaced persons.

Support for UMCOR's projects in the former Yugoslavia comes from United Methodists worldwide. UMCOR also works in cooperative partnerships with US government agencies, the United Nations, World Council of Churches, NGOs and a variety of other agencies.



US COMMITTEE FOR UNICEF

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333 East 38th Street
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Former Yugoslavia Contact:

Brigitte Duchesne

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Zagreb, Croatia

UNICEF is responding to the survival needs of children and women in the former Yugoslavia through primary health care, immunization, nutrition, water and hygiene programs, and the distribution of winter clothing. It is also providing basic education for children and young women.

In **Bosnia**, UNICEF is helping feed particularly vulnerable populations, immunize children and ensure clean water and adequate sanitation. The agency is also helping train professionals in the treatment of traumatized children.

In **Croatia**, UNICEF is focusing its assistance on the cities of Dubrovnik, Osijek and Vinkovici, where it is providing health supplies and equipment, supplementary food, infant and hygiene parcels, and basic education supplies. It also provides vitamin supplements to prevent micro-nutrient deficiencies, carrying out vaccination programs, and promoting breastfeeding; providing materials to help five hospitals become "baby-friendly." The agency is also developing plans to offer landmine awareness training.

In the Federal Republic of Yugoslavia, UNICEF is making available acute respiratory infection kits, hospital kits and oral rehydration salts; training health workers to respond to respiratory infections and diarrheal diseases; and supporting immunization, breastfeeding and other childhood health care. UNICEF is also providing training for 600 psychologists, 120 school administrators and 50 pediatricians to identify and treat stress and trauma among children in primary schools.

In the former Yugoslav republic of Macedonia, UNICEF is conducting an immunization campaign and maternal and child health programs, as well as providing supplies for primary education.

WORLD CONCERN

US Contact:

Christy Gardner

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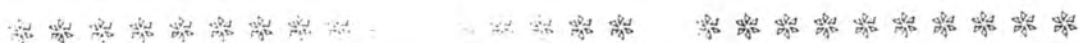
Fax: 206-546-7269

19303 Fremont Avenue North

Seattle, WA 98133

With the help of local schools, churches and businesses, World Concern collected more than 2,000 "Kid Packs" filled with hygiene supplies for Bosnian refugee children and their families. The supplies were airlifted to Bosnia in November and distributed to refugees in Tuzla and Bihac by World Concern's partner agency, Agape Relief.

A World Concern relief worker just returned from Bosnia, where he spent eight weeks training a local counterpart in relief administration. More than \$33,000 was donated to projects dealing with supply distribution and the rebuilding of homes.



WORLD LEARNING

US Contact:

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Projects in International Development and Training

1015 15th Street NW, #750

Washington, DC 20005

Since 1995, World Learning has been working to bring Bosnians to the US as part of its Partners In International Education and Training (PIET) program, through which World Learning identifies and recruits potential leaders from Bosnia working in areas of democratic institution-building, economic revitalization, and support for the social sector.

The World Learning/PIET program has trained almost 50 Bosnians in the US, and another are scheduled to be trained in the next few months. The PIET office in Zagreb, continued to prepare participants for training even during the height of the fighting. The President of the Sarajevo City Council waded through a mud-filled tunnel during heavy shelling, carrying his program materials and baggage over his head, just so he could get out of Sarajevo to take part in a city management training program in Washington.

PIET trained two groups of Bosnian officials in the way the US provides public services — a group of mayors and local-level officials went to three US cities to study public-private cooperation, and Croat and Muslim representatives of the Bosnian Federation studied how local, state and federal officials interact. The program also brought together Bosnian doctors, nurses and psychiatrists to meet with American professionals who had counseled Vietnam veterans to share strategies for counseling war victims.

Graduates of the PIET program are already back home, and are playing vital roles in the physical and psychological reconstruction of the country.



WORLD RELIEF

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Wheaton, IL 60187

Since 1991, World Relief has helped provide more than \$1 million worth of emergency food, medical supplies and shelter to displaced people in Bosnia-Herzegovina, Croatia, Slovenia and Yugoslavia. Most recently, this work includes providing emergency food and medicines to displaced people arriving in Tuzla and Mostar, Bosnia; food and bedding materials to refugees arriving in Belgrade, Novi Sad and Backi Petrovac, Yugoslavia; hot meals to refugees in Osijek, Croatia; and counseling and rehabilitation services to war orphans and rape victims in Crkvenica and Celse, Croatia.

Because of his experience directing the largest Bosnian resettlement project in the US, World Relief has seconded Dr. Galen Carey, Midwest Area Director, has been seconded to UNHCR in Zagreb, where he is serving as resettlement officer. Dr. Carey supervises the identification and processing of Bosnian refugees in need of temporary protection and resettlement in third countries.

World Relief is the international assistance arm of the National Association of Evangelicals.

* * * * *

WORLD VISION

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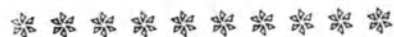
World Vision's work in Bosnia combines emergency relief, trauma counseling, microenterprise development, and infrastructure rehabilitation. An example of the kind of work World Vision is doing:

Women from Bosnian Muslim, Croat and Serb communities are healing the wounds of war by working together on small business ventures. Psycho-social trauma counseling is provided through World Vision's partnership with women's associations in central Bosnia, which have more than 5,600.

World Vision's small enterprise projects include:

- **Rabbit farming** in Begov Han and Zavidovici, north of Zenica city. The Begov Han cooperative contracted with a Zenica hospital for 500kg of meat. Deliveries have been made since January.
- **Bed sheet production** in Fojnica, south of Zenica. The women's cooperative has contracted with a Zenica hospital to produce sheets for all of its beds.
- **Mushroom production** in Kresevo, south of Zenica. The women's cooperative has contracted with a local market to be its major supplier of mushrooms, an important ingredient in Bosnian dishes. Mushrooms are harvested year-round in greenhouses.

World Vision, based in Seattle, has been working in Bosnia since 1992. The largest privately-funded global aid organization in the US, World Vision implements more than 6,000 projects in more than 100 countries around the world.



— END —